| Meeting Name: | Quality Improvement Health Equity Committee | | |
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| Date of Meeting: | 2/16/2024 | Time: | 9:00 AM – 11:00 AM |
| Meeting Coordinator: | Ashley Asejo | Location: | Alameda Alliance for Health HQ 1240 S. Loop Rd. Alameda |
| Webinar Meeting ID: | **Microsoft Teams** Click here to join the meeting | Meeting Materials: | Standing Committees – Alameda Alliance for Health |

### IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE QIHEC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT aasejo@alamedaalliance.org YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE LINK PROVIDED ABOVE. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA.

**PLEASE NOTE:** ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE COMMITTEE WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

| Meeting Objective | |
|---|---|
| To improve quality of care and close health equity gaps for Alliance members by facilitating clinical oversight and direction. | |
| **Members** | |
| **Name** | **Title** |
| Steve O'Brien, MD Chair | Chief Medical Officer, Alameda Alliance for Health, Internal Medicine |
| Paul Lao Vang | Chief Health Equity Officer, Alameda Alliance for Health |
| Sanjay Bhatt, MD Vice Chair | Senior Medical Director, Quality & Behavioral Health, Alameda Alliance for Health, Emergency Medicine |

| Aaron Chapman, MD | Behavioral Health Medical Director and Chief Medical Officer, Alameda County Behavioral Health Care Services |
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| Tri Do, MD | Chief Medical Officer, Community Health Center Network |
| Felicia Tornabene, MD | Chief Medical Officer, Alameda Health System |
| James Florey, MD | Chief Medical Officer, Children First Medical Group |
| Donna Carey, MD | Medical Director, Case Management, Alameda Alliance for Health, Pediatrics |
| Rosalia Mendoza, MD | Medical Director, Utilization Management, Alameda Alliance for Health, Family Practice |
| Peter Currie, PsyD | Senior Director, Behavioral Health, Alameda Alliance for Health |
| Michelle Stott | Senior Director, Quality, Alameda Alliance for Health |

| Meeting Agenda | | | | |
|---|---|---|---|---|
| **Topic** | **Time** | **Document** | **Responsible Party** | **Vote to approve or Informational** |
| **Call to Order/Roll Call:** | 1 min | Verbal | D. Carey | Informational |
| 1. **Alameda Alliance Updates**<br>• Introduction – Kimberly Glasby – Director, Long Term Services and Support | 5 min | Verbal | D. Carey | Informational |
| 2. **Chief of Health Equity Updates** | 5 min | Verbal | L. Vang | Informational |
| 3. **Follow Up Item from 11/17/2023**<br>• QIHEC Charter Update | 2 min | Verbal | M. Stott | Informational |
| 4. **Committee Member Presentations** | 5 min | Verbal | D. Bhatt | Informational |
| 5. **Policies and Procedures**<br>• Listed below. | 15 min | Document | D. Carey | Vote |
| 6. **Approval Committee Meeting Minutes**<br>• QIHEC-11/17/2023<br>• UMC-12/15/2023, 1/26/2024<br>• IQIC-1/17/2024<br>• CLS- 10/25/2023, 1/24/2024<br>• A&A-11/1/2023 | 2 min | Document | D. Carey | Vote |
| 7. **UM Workplan Update**<br>• UM Metrics | 10 min | Document | M. Findlater<br>R. Mendoza | Informational |

| Meeting Agenda | | | | |
|---|---|---|---|---|
| **Topic** | **Time** | **Document** | **Responsible Party** | **Vote to approve or Informational** |
| **8. Case Management updates** | 10 min | Document | L. Hunter | Informational |
| **9. QI Workplan Update**<br>• DHCS Sanctions<br>• Updates on QI Investment<br>• 2023 HEDIS Rates | 10 min | Document | M. Stott<br>F. Zainal | Informational |
| **10. CLS Program Description and Evaluation** | 15 min | Document | L. Ayala | Vote |
| **11. PQI**<br>• Annual Training<br>• RN Audits<br>• Exempt Grievance<br>• PQI Dashboard | 8 min | Document | S. Bhatt<br>C. Rattray | Informational |
| **12. Behavioral Health Update** | 10 min | Document | P. Currie<br>A. DeRochi | Informational |
| **13. QIHEC Schedule Change**<br>• Move March 29th QIHEC to April 19th | 2 min | Verbal | D. Carey | Vote |
| **14. Public Comment** | 1 min | Verbal | D. Carey | Informational |
| **15. Adjournment** | 1 min | Verbal | D. Carey | Next Meeting (Pending Vote) |

| Policies & Procedures | |
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| BH-003: Dyadic Services<br>BH-004: BHT Services<br>CBAS-002:  Expedited Initial Member Assessment for CBAS Eligibility<br>CBAS-004:  Member Assignment to a CBAS Center<br>CLS-001: Cultural and Linguistic Services (CLS) Program Description<br>CLS-002:  Member Advisory Committee<br>CLS-003: Language Assistance Services<br>CLS-008:  Member Assessment of Cultural and Linguistic needs<br>CLS-009: CLS Program-Contracted Providers<br>CLS-010: CLS Program- Staff Training and Assessment<br>CLS-011: CLS Program- Compliance Monitoring<br>CM-001:  Complex Case Management (CCM) Identification, Screening, Enrollment and Assessment<br>CM-004:  Care Coordination of Services<br>CM-009:  Enhanced Care Management – Infrastructure<br>CM-010:  Enhanced Care Management - Member Idenfication and Grouping<br>CM-011:  Enhanced Care Management - Care Management and Transitions of Care<br>CM-013:  Enhanced Care Management - Oversight Monitoring & Controls<br>CM-014:  Enhanced Care Management - Operations Non-Duplication<br>CM-016:  Enhanced Care Management – Staffing<br>CM-018:  Enhanced Care Management - Member Notification<br>CM-021:  Community Supports - Asthma Remediation<br>CM-022:  Community Supports - Housing Deposits<br>CM-023:  Community Supports - Housing Tenancy and Sustaining Services<br>CM-024:  Community Supports - Housing Transition Navigation<br>CM-025:  Community Supports - Medically Supportive Food/Meals/Medically Tailored Meals<br>CM-026:  Community Supports - Recuperative Care (Medical Respite)<br>CM-027:  Community Supports - Oversight Monitoring and Controls | HED-001: Health Education Program<br>HED-002: Health Education Materials<br>HED-006: SABIRT Services<br>HED-007: Tobacco Cessation<br>HED-009: Diabetes Prevention Program<br>LTC-001: Long Term Care Program<br>LTC-002: Authorization Process and Criteria for Admission, Continued Stay, and Discharge from a Nursing Long Term Care Facility<br>LTC-004: LTC Bed Hold and Leave of Absence<br>PHM-001: Population Health Management Program<br>PHM-002: Basic Population Health Management<br>PHM-005: Population Assessment<br>QI-124: Initial Health Appointments<br>QI-125: Blood Lead<br>UM-002: Coordination of Care<br>UM-010: Coordination of Care- Long Term Care<br>UM-012 to BH-005: Care Coordination-Behavioral Health<br>UM-013 to BH-006: Care Coordination-Substance Abuse<br>UM-018: Targeted Case Management and Early and Periodic Screening, Diagnosis and Treatment<br>UM-024: Care Coordination-Dental Services<br>UM-032: Therapeutic Enteral Formulas<br>UM-045: Communication Services<br>UM-050: Tracking and Monitoring of Services Prior Authorized<br>UM-052: Discharge Planning to Lower level of Care, (including Granting Administrative Days Pending Placement for Facilities contracted for Administrative Days)<br>UM-056: Standing Referrals<br>UM-060: Delegation Management and Oversight<br>UM-062 to BH-007: Behavior Health Treatment<br>UM-063: Gender Affirmation Surgery & Services<br>UM-068: Tertiary and Quaternary Review Process<br>UM-069: Continuous Glucose Monitoring Equipment |