

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	11/18/2021	Time:	6:00-8:00 PM
Meeting Coordinator:	Grace Chu	Location:	Webex
Call In Number:	1-408-418-9388	Webinar Meeting ID:	Join Webex 2483 197 5894

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

STATE OR LOCAL OFFICIALS CONTINUE TO IMPOSE OR RECOMMEND MEASURES TO PROMOTE SOCIAL DISTANCING.

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT gchu@alamedaalliance.org. YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK <https://alamedaalliance.webex.com/alamedaalliance/j.php?MTID=mfbaacb5d6aa754cc3dc95de126804571> OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-408-418-9388. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MAY SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE OR PROVIDE COMMENT DURING THE MEETING AT THE END OF EACH TOPIC.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE COMMITTEE WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

Meeting Objective	
To improve quality of care for Alliance members by facilitating clinical oversight and direction.	
Members	
Name	Title
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine
Aaron Chapman, MD	Alameda County Behavioral Health Care Services
Wesley Lisker, MD	Kaiser Permanente
Laura Miller, MD	Community Health Center Network
TBD	Alameda Health System
James Florey, MD	Children First Medical Group
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics
Rosalia Mendoza, MD	UM Medical Director, Alameda Alliance for Health, Family Practice
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
1. Call to Order/Roll Call	5 min		S. O'Brien	Informational
2. Approved Committee Meeting Minutes 1) HCQC 9.16.2021 2) A&A 3.12.2021 3) A&A 6.24.2021 4) A&A 9.15.2021 5) IQIC 8.25.2021 6) UMC 9.24.2021 7) P&T Q3 2021 8) CLS 10.27.2021	5 min	Verbal	S. O'Brien	Vote
3. Chief Medical Officer Alameda Alliance Update	10 min	Verbal	S. O'Brien	Informational
4. QI Leadership Update	5 min	Verbal	S. Wakefield S. Bhatt	Informational

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
5. Policies and Procedures (see list at the end of the agenda)	5 min	Document		Vote
6. HED-006, “Alcohol and Drug Screening, Assessment, Brief Interventions and Referral to Treatment (SABIRT)”	3 min	Document	L. Ayala	Vote
7. Follow-Up Item from 9.16.2021 HCQC: a) Fairmont Campus, Respite Care, MOT (Major Organ Transplant) and CHCN: Follow up contracting question for Matt Woodruff b) Stephanie will follow up with Dr. Flores and provider a deep dive into CAHPS	5 min	Verbal	S. Wakefield S. O’Brien	Informational
8. HCQC 2022 Calendar	2 min	Document	S. Bhatt	Informational
9. Compliance Update	5 min	Document	R. Golfin III	Informational
10. G&A Report	5 min	Document	J. Karmelich	Informational
11. Pharmacy Update	5 min	Document	H. Lee	Informational
12. UM Update	10 min	Document	J.A. Miller	Informational
13. 2022 P4P	5 min	Document	S. Bhatt	Informational
14. COVID Vaccine Strategy	20 min	Document	S. Bhatt L. Ayala	Informational
15. QI Project Update: 1) DHCS PDSA – WCV 2) DHCS PIP – Equity BCS 3) ABCs of EPSDT 4) Asthma Medication Ratio 5) HEDIS Crunch 2021 6) Preventive Care – Colon Cancer Screening 7) IHA Update	25 min	Document	L. Jami-Williams G. Chu B. Hendrix	Informational
16. Access and Availability Update: Q2 CG-CAHPS	5 min	Document	S. Wakefield	Informational
17. Public Comment	2 min	Verbal	S. O’Brien	
18. Adjournment	1 min		S. O’Brien	Next meeting: Thursday, January 20, 2022

5. Policies and Procedures

a. Quality Improvement:

- i. QI-104, "Potential Quality of Care Issues (PQIs)"
- ii. QI-124, "IHA Policy"
- iii. QI-125, "Blood Lead Screening for Children"
- iv. QI-127, "HEDIS Supplemental Data"
- v. QI-134, "Medical Record Review Over Read"

b. Access and Availability:

- i. QI-107, "Appointment Access and Availability Standards"
- ii. QI-108, "Access to Behavioral Health Services"

c. Utilization Management:

- i. UM-032, "Therapeutic Enteral Formulas"
- ii. UM-057, "Authorization Requests"
- iii. UM-069, "CGM Policy"
- iv. UM-071, "Medi-Cal Major Organ Transplants and Bone Marrow Transplants"

d. Grievances and Appeals:

- i. G&A – 001, "Grievance and Appeals System Description"
- ii. G&A – 002, "Grievance Filing"
- iii. G&A – 003, "Grievance and Appeals Receipt, Review and Resolution"
- iv. G&A – 004, "Member Education/Notification Requirements"
- v. G&A – 005, "Expedited Review of Urgent Grievances"
- vi. G&A – 006, "Independent Medical Review"
- vii. G&A – 007, "State Fair Hearing"
- viii. G&A – 008, "Adverse Benefit Determination Appeal Process"
- ix. G&A – 010, "Medi-Cal Rx Member Complaints and Grievances"

e. Health Education:

- i. HED-003, "Population Needs Assessment"

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact [Grace Chu, gchu@alamedaalliance.org](mailto:gchu@alamedaalliance.org) at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.