

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	3/17/2022	Time:	6:00-8:00 PM
Meeting Coordinator:	Lauren Jami-Williams	Location:	Webex
Call In Number:	1-408-418-9388	Webinar Meeting ID:	Join Webex 2490 674 4584

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

STATE OR LOCAL OFFICIALS CONTINUE TO IMPOSE OR RECOMMEND MEASURES TO PROMOTE SOCIAL DISTANCING.

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT LWilliams@alamedaalliance.org. YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK <https://alamedaalliance.webex.com/alamedaalliance/j.php?MTID=m00aa63b6f9f64ed69134c87414e31d6a> OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-408-418-9388. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MAY SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE OR PROVIDE COMMENT DURING THE MEETING AT THE END OF EACH TOPIC.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE COMMITTEE WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

Meeting Objective	
To improve quality of care for Alliance members by facilitating clinical oversight and direction.	
Members	
Name	Title
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine
Aaron Chapman, MD	Alameda County Behavioral Health Care Services
Wesley Lisker, MD	Kaiser Permanente
Laura Miller, MD	Community Health Center Network
TBD	Alameda Health System
James Florey, MD	Children First Medical Group
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics
Rosalia Mendoza, MD	UM Medical Director, Alameda Alliance for Health, Family Practice
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
1. Call to Order/Roll Call	1 min	Verbal	S. O'Brien	Informational
2. Approved Committee Meeting Minutes 1) AASC 11/11/2021 2) HCQC 01/20/2022 3) UMC 01/28/2022 4) UMC 02/25/2022 5) UMC 12/03/2021	2 min	Verbal	S. O'Brien	Vote
3. Chief Medical Officer Alameda Alliance Update	5 min	Verbal	S. O'Brien	Informational
4. Quality Improvement Leadership Updates	5 min	Verbal	S. Bhatt S.Wakefield	Informational
5. Policies and Procedures (see list at the end of the agenda)	2 min	Document	S. O'Brien	Vote

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
6. ECM & CS Update	5 min	Document	D. Carey A. Stevenson	Informational
7. Follow-Up Item from 1.20.2022 HCQC: a) J.A. Miller to share the SUD & SMI qualifiers for ECM with CHCN.	1 min	Verbal	J.A. Miller	Informational
8. CLS Evaluation/Program Description/Work Plan	20 min	Document	L. Ayala	Vote
9. UM Program Description, Evaluation, & Work Plan	20 min	Document	J.A. Miller R. Mendoza	Vote
10. CM Program Description, Evaluation, & Work Plan	20 min	Document	J.A. Miller D. Carey	Vote
11. G&A Report	5 min	Document	J. Karmelich	Informational
12. Medi-CalRX & Pharmacy Transition Update	5 min	Verbal	H. Lee	Informational
13. IHA Audit	5 min	Document	F. Zainal	Informational
14. HEDIS Summary/Roadmap	5 min	Document	F. Zainal	Informational
15. Behavioral Health Update	10 min	Document	P. Currie S. Bhatt	Informational
16. Public Comment	2 min	Verbal	S. O'Brien	Informational
17. Adjournment	1 min	Verbal	S. O'Brien	Next meeting: Thursday, May 19, 2022

5. Policies and Procedures

a. Quality Improvement:

- i. QI-101: Quality Improvement Program
- ii. QI-133: Inter-Rater Reliability (IRR) – Testing for Clinical Decision Making

b. Access and Availability:

- i. QI-105: FSRs MRRs and PARs

c. Case Management Disease Management:

- i. CM-001: CCM Identification Screening Enrollment and Assessment
- ii. CM-002: Complex Case Management Plan Development and Management
- iii. CM-003: Complex Case Management Plan Evaluation and Closure
- iv. CM-004: Care Coordination of Services
- v. CM-005: Disease Management
- vi. CM-006: Internal Audit and Monitoring
- vii. CM-007: SPD Health Risk Initial Stratification

- viii. CM-008: SPD HRA - Survey and Interventions
- ix. CM-009: Enhanced Care Management – Program Infrastructure
 - x. CM-010: Enhanced Care Management – Member Identification and Grouping
 - xi. CM-011: Enhanced Care Management – Care Management & Transitions of Care
 - xii. CM-013: Enhanced Care Management – Oversight, Monitoring, & Controls
 - xiii. CM-014: Enhanced Care Management – Operations Non-Duplication
 - xiv. CM-016: Enhanced Care Management – Staffing
 - xv. CM-018: Enhanced Care Management - Member Notification
 - xvi. CM-019: Private Duty Nursing Case Management for Members Under the Age of 21
 - xvii. CM-020: Health Information Form Member Evaluation Tool (HIF/MET)
- d. Utilization Management:**
 - i. UM-002: Coordination of Care
 - ii. UM-004: Over and Under Utilization
 - iii. UM-006: Interrater Reliability
 - iv. UM-008: Coordination of Care – California Children’s Services
 - v. UM-009: Coordination of Care: Organ Transplant
 - vi. UM-018: Targeted Case Management
 - vii. UM-020: Developmental Disabilities
 - viii. UM-021: Early Start
 - ix. UM-049: UM Satisfaction Survey
 - x. UM-051: Timeliness of UM Decision
 - 1. UM-051 Attachment A: UM Timeliness Standards
 - xi. UM-052: Discharge Planning to LLOC and Admin Days
 - xii. UM-054: Notice of Action
 - xiii. UM-057: Authorization Request
 - xiv. UM-058: CoC for New Enrollees Transitioned to Managed Care After Receiving a Medical Exemption
 - xv. UM-059: CoC for Member Transitioning into Medi-Cal Managed Care
 - xvi. UM-060: Delegation Management and Oversight
 - xvii. UM-062: Behavior Health Treatment
 - xviii. UM-068: Tertiary and Quaternary Review Process
- e. Health Care Services:**
 - i. HCS-015: Enhanced Care Management – Outreach/Member Engagement
 - ii. HCS-020: Enhanced Care Management – IT/Data Sharing
- f. Health Education:**
 - i. CLS-001: Cultural and Linguistic Services (CLS) Program Description
 - ii. CLS-002: Member Advisory Committee
 - iii. CLS-003: Nondiscrimination Language Assistance Services and Effective Communication for Individuals with Disabilities
 - iv. CLS-008: Member Assessment of Cultural and Linguistic Needs

- v. CLS-009: CLS Program - Contracted Providers
- vi. CLS-010: CLS Program - Staff Training and Assessment
- vii. CLS-011: CLS Program - Compliance Monitoring
- viii. HED-001: Health Education Program
- ix. HED-002: Health Education Materials
- x. HED-003: Population Needs Assessment
- xi. HED-007: Tobacco Cessation
- xii. HED-008: Staying Healthy Assessment
- xiii. HED-009: Diabetes Prevention Program

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact [Lauren Jami-Williams](mailto:Lauren.Jami-Williams@alamedaalliance.org), LWilliams@alamedaalliance.org at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.