

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	2/17/2023	Time:	9:00-11:00 AM
Meeting Coordinator:	Bob Hendrix	Location:	Microsoft Teams
Call In Number:	NA	Webinar Meeting ID:	Click here to join the meeting

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

STATE OR LOCAL OFFICIALS CONTINUE TO IMPOSE OR RECOMMEND MEASURES TO PROMOTE SOCIAL DISTANCING.

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT bhendrix@alamedaalliance.org YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK [Click here to join the meeting](#). IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MAY SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE OR PROVIDE COMMENT DURING THE MEETING AT THE END OF EACH TOPIC.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE BOARD WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

Meeting Objective				
To improve quality of care for Alliance members by facilitating clinical oversight and direction.				
Members				
Name	Title			
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine			
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine			
Aaron Chapman, MD	Alameda County Behavioral Health Care Services			
Wesley Lisker, MD	Kaiser Permanente			
Tri Do, MD	Community Health Center Network			
Felicia Tornabene, MD	Alameda Health System			
James Florey, MD	Children First Medical Group			
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics			
Rosalia Mendoza, MD	UM Medical Director, Alameda Alliance for Health, Family Practice			
Peter Currie, MD	Senior Director Behavioral Health, Alameda Alliance for Health			
TBD	TEMP Senior Quality Director, Alameda Alliance for Health			
Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
1. Call to Order/Roll Call:	1 min	Verbal	S. O'Brien	Informational
2. Chief Medical Officer Alameda Alliance Updates	5 min	Verbal	S. O'Brien	Informational
3. Future HCQC Committee Member Presentations	5 min	Verbal	S. Bhatt	Informational
4. Approval Committee Meeting Minutes	5 min	Verbal	S. O'Brien	e-Vote
• HCQC – 11/18/22				
• UMC – 12/16/22				
• CLS – 1/23/23				
• A&A – 11/16/22				
5. Policies and Procedures (See list at end of agenda)	10 min	Verbal	S. O'Brien	e-Vote
6. Compliance	10 min	Verbal	R. Golfín	Informational
• APL Updates				
• DHCS Audit				
7. New Benefits Services	10 min	Verbal	S. O'Brien	Informational
• CHW				
• Doula				

• Dyadic				
8. Behavioral Health Updates	5 min	Verbal	P. Curry S. Bhatt	Informational
9. Long-term Care Updates	5 min	Verbal	J. Chambers-Skondin	Informational
10. Utilization Management Updates	10 min	Verbal	J.A. Miller	Informational
11. Cultural and Linguistic Services (CLS) Trilogy Documents				
• Program description	15 min	Verbal	L. Ayala	Informational
• Workplan				
• CLS evaluation				
12. 2023 Encounter Data Validation Audit	2 min	Verbal	F. Zainal	Informational
13. QI Work Plan Updates				
• Population Health Update	10 min	Verbal	L. Ayala	Informational
• 2022/2023 HEDIS Updates				
i. AQFS scores	10 min	Verbal	J. Pedden F. Zainal	Informational
ii. 2022 preliminary HEDIS scores				
iii. 2023 MCAS measures				
• Initial Health Appointment	5 min	Verbal	F. Zainal	Informational
• Potential Quality Issues				
i. Annual dashboard	5 min	Verbal	S. Bhatt C. Rattray	Informational
ii. Exempt grievance audit				
iii. RN audits				
iv. PQI annual training				
14. Adjournment	1 min	Verbal	S. O'Brien	Next Meeting: March 31, 2023

List of Policies:

Behavioral Health

BH-001 Behavioral Health Program

BH-002 Behavioral Health Services

Health Education Department

HED-001 Health Education Program

HED-002 Health Education Materials

HED-003 Population Needs Assessment

HED-006 SABIRT Services

HED-007 Tobacco Cessation

HED-008 Staying Healthy Assessment - Retire

HED-009 Diabetes Prevention Program

Quality Improvement

QI-104 Potential Quality Issues

QI-105 Facility Site Reviews (FSRs), Medical Record Reviews (MRRs) and Physical Accessibility Review Surveys (PARS)

QI-107 Appointment Access and Availability Standards

QI-108 Access to Behavioral Health Services

QI-114 Monitoring Access and Availability

QI-115 Access and Availability Committee

QI-116 Provider Appointment Availability Survey (PASS)

QI-117 Member Satisfaction Survey (CAHPS)

QI-118 Provider Satisfaction Survey

QI-124 Initial Health Appointment

QI-125 Blood Lead Screening for Children

QI-133 Inter-Rater Reliability - Testing for Clinical Decision Making

QI-135 Early_and_Periodic_Screening_Diagnosis_and_Treatment_(EPSDT)_Services

CLS

CLS-001 Cultural and Linguistic Services (CLS) Program Description

CLS-002 Member Advisory Committee

CLS-003 Nondiscrimination, Language Assistance Services, and Effective Communication for Individuals with Disabilities

CLS-008 Member Assessment of Cultural and Linguistic needs

CLS-009 CLS Program - Contracted Providers

CLS-010 CLS Program - Staff Training and Assessment

CLS-011 CLS Program - Compliance Monitoring

LTC

LTC-001 Long Term Care

LTC-002 LTC Auth Criteria

LTC-003 LTC CM Identification and Enrollment

LTC-004 Bed Hold and Leave of Absences (LOA)

UM

UM-001 UM Program

UM-002 Coordination of Care

UM-003 Concurrent Review & DCP

UM-010 Coordination of Care—LTC

UM-016 Transportation Guidelines

UM-029 Sensitive Services

UM-032 Therapeutic Enteral Formulas

UM-036 Continuity of Care

UM-045 Communication Services

UM-052 DCP and Admin Days

UM-057 Authorization Services

UM-060 Delegation Management and Oversight

UM-068 Tertiary and Quaternary Review Process

CMDM

CMDM-021 Community Supports - Asthma Remediation

CMDM-022 Community Supports - Housing Deposits

CMDM-023 Community Supports - Housing Tenancy and Sustaining Services

CMDM-024 Community Supports - Housing Transition Navigation Services

CMDM-025 Community Supports - Medically Supportive Food/Meals/Medically Tailored Meals

CMDM-026- Community Supports - Recuperative Care (Medical Respite)

CMDM-027 Community Supports - Oversight, Monitoring & Controls

CMDM-001 Complex Case Management (CCM) Identification, Screening, Enrollment and Assessment

CMDM- 004 Care Coordination of Services

CMDM- 034 Transitional Care Services

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Tanisha Shepard, tshepard@alamedaalliance.org at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.