

California Public Records Act, Local Agencies Inventory

Alameda Alliance for Health (Alliance), in adherence with the latest amendment to the California Public Records Act (SB 272, 2015), has made available the following list of enterprise systems currently in use:

SYSTEM PRODUCT	SYSTEM VENDOR	STATEMENT OF SYSTEM USE	SYSTEMS PRIMARY CUSTODIAN	FREQUENCY OF DATA COLLECTED	FREQUENCY OF DATA UPDATED
Cisco UCCX	Cisco	Call Center System	IT Department	Daily	Daily
File Transfer Protocol (FTP) - Secure	Axway Cloud	Secure File Transfer	IT Department	Daily	Daily
HealthSuite	RAM Technologies	Claims System	IT Department	Daily	Daily
HealthX Consumer Portals	Zipari	Member and Provider Portal	IT Department	Daily	Daily
Microsoft 0365	Microsoft Inc.	Email Cloud Exchange	IT Department	Daily	Daily
OTG Document Manager	EMC	Document Imaging for Claims	IT Department	Daily	Daily
RightFax	Open	Facsimile Service	IT Department	Daily	Daily
TruCare	Zyter	Clinical Management System	IT Department	Daily	Daily
Provider Repository	Alliance Internal	Provider Source of Truth	IT Department	Daily	Daily
Quality Suite	Alliance Internal	Appeal & Grievance, Provider Dispute and Potential Quality Improvement	IT Department	Daily	Daily
Cactus Provider Credentials	Symplr	Provider Credentials	IT Department	Daily	Daily
Data Warehouse	Alliance Internal	Analytic and Informatics	IT Department	Daily	Daily
Microsoft Dynamic	Microsoft Inc.	Finance and Accounting	IT Department	Daily	Daily

The Alliance will make every effort to maintain a list of enterprise systems that do not jeopardize network/system security. Protected critical infrastructure and systems will not be listed.

For more information regarding this, please reference Senate Bill No. 272, Chapter 795 – Section 2 - 6270.5