

<b>Meeting Name:</b>	Health Care Quality Committee		
<b>Date of Meeting:</b>	8/18/2023	<b>Time:</b>	9:00am – 11:00 AM
<b>Meeting Coordinator:</b>	Ashley Asejo	<b>Location:</b>	<b>Microsoft Teams</b> <b>Alameda Alliance for Health HQ</b>
<b>Call In Number:</b>		<b>Webinar Meeting ID:</b>	Meeting ID: 254 969 609 10 Passcode: MinL9B

**IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS**

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO “ATTN: ALLIANCE HCQC COMMITTEE” 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT [aasejo@alamedaalliance.org](mailto:aasejo@alamedaalliance.org) YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE LINK PROVIDED ABOVE. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA.

**PLEASE NOTE:** ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE BOARD WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

Meeting Objective	
To improve quality of care for Alliance members by facilitating clinical oversight and direction.	
Members	
Name	Title
Steve O’Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine
Aaron Chapman, MD	Alameda County Behavioral Health Care Services
Wesley Lisker, MD	Kaiser Permanente
Tri Do, MD	Community Health Center Network

Felicia Tornabene, MD	Alameda Health System
James Florey, MD	Children First Medical Group
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics
Rosalía Mendoza, MD	UM Medical Director, Alameda Alliance for Health, Family Practice
Peter Currie, MD	BH Senior Director, Alameda Alliance for Health
Michelle Stott	Senior Quality Director, Alameda Alliance for Health

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
<b>Call to Order/Roll Call:</b>	1 min	Verbal	S. O'Brien	Informational
<b>1. Chief Medical Officer Alameda Alliance Update</b>	5 min	Verbal	S. O'Brien	Informational
<b>2. Follow-Up Item from May 19, 2023</b> <ul style="list-style-type: none"> <li>Redetermination Process Overview</li> </ul>	2 min	Verbal	S. O'Brien	Informational
<b>3. Policies and Procedures</b> <ul style="list-style-type: none"> <li>Listed below.</li> </ul>	10 min	Document	M. Stott F. Zainal L. Hunter J.A. Miller S. Bhatt G. Duran	E-Vote
<b>4. Approval Committee Meeting Minutes</b> <ul style="list-style-type: none"> <li>HCQC – May 19, 2023</li> <li>IQIC – July 19, 2023</li> <li>A&amp;A Meeting – May 5, 2023</li> <li>CLS Meeting- May 2, 2023/July</li> <li>UMC– May 26, 2023/June 30, 2023/July 28, 2023</li> </ul>	2 min	Document	S. O'Brien	E-Vote
<b>5. CHCN presentation: CHCN HEDIS Updates and Best Practices</b> <ul style="list-style-type: none"> <li>Quality performance data</li> <li>Ongoing interventions</li> <li>Areas of opportunity</li> </ul>	10 min	Document	T. Do H. Roth	Informational
<b>6. QI Workplan</b> <ul style="list-style-type: none"> <li>Workplan overview</li> <li>P4P timeline / input</li> </ul>	5 min	Document	M. Stott S Bhatt	Informational

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
<b>7. HEDIS Results</b>	10 min	Document	F. Zainal	Informational
<b>8. Access &amp; Availability Updates</b> <ul style="list-style-type: none"> <li>Survey Results: CG-CAHPS</li> <li>Geo-Access &amp; Provider Network Capacity</li> <li>Provider Satisfaction</li> </ul>	15 min	Document	L. Tran C. Gomez	Informational
<b>9. Case Management Workplan Update</b>	15 min	Document	L. Hunter	Informational
<b>10. Potential Quality Issues</b> <ul style="list-style-type: none"> <li>PQI Dashboard</li> <li>RN Audit</li> <li>Exempt Grievance Audit</li> </ul>	5 min	Document	A. Moses	Informational
<b>11. FSR Update/CAP</b>	5 min	Document	K. Ebido	Informational
<b>12. Behavioral Health Update</b> <ul style="list-style-type: none"> <li>Beacon Backlog</li> <li>UM / CM FSR Update/CAP Metrics</li> </ul>	10 min	Document	P. Currie S. Bhatt	Informational
<b>13. Compliance Update: Audit Update - DMHC / DHCS / Other</b> <ul style="list-style-type: none"> <li>Compliance APL Update</li> </ul>	10 min	Document	G. St. Clair	Informational
<b>14. Public Comment</b>	1 min	Document	S. O'Brien	Informational
<b>15. Adjournment</b>	1 min	Verbal	S. O'Brien	Next Meeting November 17, 2023

**Americans with Disabilities Act (ADA):** It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Ashley Asejo [aasejo@alamedaalliance.org](mailto:aasejo@alamedaalliance.org) at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.

## **Policies & Procedures**

### Quality

QI-107 - Appointment Access and Availability Standards

QI-135 – Early and Periodic Screening, Diagnosis and Treatment Services (EPSDT)

### CMDM

UM-16 – Transportation Guidelines

CM-04 – Care Coordination Services

CM-08 – SPD HRA Survey and Interventions

CM-020 - Health Information Form Member Evaluation Tool (HIF/MET)

CM-029 - Developmental Disabilities

CM-033 - Home and Community Based Services (Waiver Programs) – DDS

CM-034 - Transitional Care Services

### CM

CM-009 – ECM Infrastructure

CM-010 – ECM Member Identification & Grouping

CM-011 – ECM Care Management & TOC

CM-013 – ECM Oversight Monitoring & Controls

CM-014 – ECM Operations Non-Duplication

CM-016 – ECM Staffing

### HCS

HCS-015 – ECM Outreach & Member Engagement

HCS-020 – ECM IT & Data Sharing

### UM

UM-003 - \*Concurrent Review and Discharge Planning Process

UM-005 -\*Second Options

UM-016 – Topical Fluoride Varnish

UM-018 - Targeted Case Management (TCM) and Early and Periodic Screening, Diagnosis and Treatment (EPSDT) (Medi-Cal for Kids and Teens)

UM-023 – Communicable Disease Reporting and Services

UM-030 – Referrals to the Supplemental Food Program for Women, Infants & Children (WIC)

UM-035 – Care Coordination-Vision Services

UM-046 – Use of Board-Certified Consultants

UM-048 – Tirage and Screening Services

UM-050 - Tracking and Monitoring of Services Prior Authorized

UM-053 - Breastfeeding: Lactation Management Aids

UM-056 - Standing Referrals

UM-057 – Authorization Service Requests

UM-069 – CGM Monitoring Equipment

UM-063 – Gender Affirmation Surgery and Services

UM-071 – Major Organ and Bone Marrow Transplants

#### CBAS

CBAS-001 – Initial Member Assessment and Reassessment for CBAS Eligibility

CBAS-002 – Expedited Initial Member Assessment for CBAS Eligibility

CBAS-004 - Member Assignment to a CBAS Center

#### PHM

PH-001 - Population Health Management Program

PH-002 - Basic Population Health Management

PH-003 - Risk Stratification and Segmentation