

**ALAMEDA ALLIANCE FOR HEALTH
BOARD OF GOVERNORS
REGULAR MEETING
March 12, 2021
12:00 pm – 2:00 pm
(Video Conference Call)
Alameda, CA**

SUMMARY OF PROCEEDINGS

Board of Governors on Conference Call: Dr. Evan Seevak (Chair), Rebecca Gebhart (Vice-Chair), Dr. Noha Aboelata, Marty Lynch, Wilma Chan, Natalie Williams, Byron Lopez, Nicholas Peraino, Dr. Rollington Ferguson, Dr. Michael Marchiano

Alliance Staff Present: Scott Coffin, Dr. Steve O'Brien, Gil Riojas, Sasi Karaiyan, Anastacia Swift, Ruth Watson, Richard Golfin, Tiffany Cheang, Matt Woodruff, Jeanette Murray

Alliance Staff and Board of Governors Excused: Aarondeep Basrai, David B. Vliet, Dr. Kelley Meade

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
1. CALL TO ORDER			
Dr. Seevak	The regular board meeting was called to order by Dr. Seevak at 12:01 pm.	None	None
2. ROLL CALL			
Dr. Seevak	A telephonic roll call was taken of the Board Members, and a quorum was confirmed.	None	None
3. AGENDA APPROVAL OR MODIFICATIONS			
Dr. Seevak	None	None	None
4. INTRODUCTIONS			
Dr. Seevak	None	None	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

5. CONSENT CALENDAR			
----------------------------	--	--	--

Dr. Seevak	<p>Dr. Seevak presented the Consent Calendar.</p> <ul style="list-style-type: none"> a) February 12, 2021, Board of Governors Meeting Minutes b) March 9, 2021, Finance Committee Meeting Minutes <p>Motion to Approve March 12, 2021, Board of Governors Consent Calendar.</p> <p>A vote by roll call was taken, and the motion passed.</p>	<p><u>Motion to Approve</u> March 12, 2021, Board of Governors Consent Calendar.</p> <p><u>Motion:</u> M. Lynch <u>Second:</u> N. Peraino</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	None
------------	--	---	------

6. a. BOARD MEMBER REPORT – COMPLIANCE ADVISORY GROUP			
--	--	--	--

R. Gebhart	<p>The Compliance Advisory Group was held telephonically on February 12, 2021, at 10:30 am.</p> <p>Rebecca Gebhart updated the Board on the current Compliance Advisory workbook.</p> <p>Compliance Dashboard:</p> <ul style="list-style-type: none"> • No updates to dashboard as no new audits were paused due to COVID. <ul style="list-style-type: none"> ○ Staff spent time auditing the audits and ensuring the CAPs are working and are documented. • We now have four or five new audits underway and will probably have new findings to report on as these audits are completed. <p>Plan Audits and Oversight:</p> <ul style="list-style-type: none"> • A new staff member on the team was introduced, Ron Smothers - Manager, Compliance Audits, and Investigations. 	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
------------	---	--	------

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> • Kindred Focused Audit: <ul style="list-style-type: none"> ○ The Plan provided additional documentation on February 19. ○ On March 5, we received the final report of findings; we had requested language changes and were largely not successful in our requests. Two of ten language change requests were approved. ○ April 5 CAP plan is due. ○ Data from the CAP will be in a new dashboard which we will monitor and report to the Board. • DHCS and DMHC Medical Services Survey Joint Audit – April: <ul style="list-style-type: none"> ○ DMHC Case files due and submitted on February 12. ○ DHCS due and submitted on February 26. ○ April interviews will be held remotely. • Audit preparation – Critical: <ul style="list-style-type: none"> ○ Phase one - review P and Ps. ○ Phase two - review CAPs from prior audits to ensure compliance and documentation, mock interviews internally to practice, and ensure role clarity. ○ Phase three - mock interviews with delegates. • 2021 Office of Civil Rights (OCR) Privacy Audit ongoing: <ul style="list-style-type: none"> ○ The OCR Office is where we report breaches. ○ PHI and breach requirements were discussed today. ○ February filing of a breach of provider/BAA (occurred in April of 2020, we were notified late in 2020). ○ 2,300 Alliance members affected (500 members are also required to report to federal government OCR). ○ In the filing, OCR requested a meeting with the Alliance, and they informed us of a limited review. ○ We will bring more information to the Board as we receive it. <p>Question: Does the Alliance have to report these breaches? Answer: Yes, the Alliance needs to report to the OCR too.</p>		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> • Annual Network Adequacy (ANC) Audit: <ul style="list-style-type: none"> ○ Reviewing our submissions, and we are awaiting feedback. <p>Delegation Oversight:</p> <ul style="list-style-type: none"> • All seven delegates were audited last year. <ul style="list-style-type: none"> ○ Four CAPs were issued in 2020, and three of the remaining are in the preliminary audit finding stage. ○ In our process, we allow delegates to respond to our preliminary audit findings. ○ This conversation helps the delegates comply and helps us understand the facts more fully. <p>NCQA Plan Accreditations:</p> <ul style="list-style-type: none"> • For both lines of business, we passed on the standards but received a CAP on the NOA letters. • In the final review, we passed the CAP with 100%, this was both an internal process and included CHCN's NOA letters, and CHCN was a good partner in the process. <p>Medi-Cal Program Updates:</p> <ul style="list-style-type: none"> • NOA translations <ul style="list-style-type: none"> ○ As a result of the draft APL, for three threshold languages (Spanish, Chinese/Cantonese, Vietnamese), we are required to provide the template information in their language and may be under obligation to provide a transition of their clinical specifics in real-time to the members. ○ The Alliance is deciding how to implement this and will keep you informed. <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
6. b. BOARD MEMBER REPORT – FINANCE COMMITTEE			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
Dr. Ferguson	<p>The Finance Committee was held telephonically on Tuesday, February 9, 2021.</p> <p>Dr. Ferguson updated the Board on the Finance Committee Meeting.</p> <p>Highlights:</p> <ul style="list-style-type: none"> • The Committee reviewed January 2021 Finance reports. • Enrollment has leveled off. • TNE is stable. • Administrative expenses are better than projected. • The sustainability Fund was discussed and will be revisited later today during Board Business. • Claims interest is running higher than usual. • The Committee discussed the COVID-19 Utilization. <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
7. CEO UPDATE			
S. Coffin	<p>Scott Coffin, Chief Executive Officer, presented the following updates:</p> <p>COVID-19 Vaccinations:</p> <ul style="list-style-type: none"> • The Alliance is working with Alameda County to support the communications within the County. • 6,000 Group Care members have been notified, through letters, calls, and postcards, of where to obtain their vaccinations. • During the week of March 4, high-risk Medi-Cal enrollees (5,100, age 65 and older) in 10 zip codes near the Coliseum have started to receive these communications. • Week of March 24, more than 11,000 low- to mid-risk Medi-Cal enrollees, 65 and older, will be contacted. 	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> • Analysis has started to identify the Medi-Cal members ages 19-64 with health conditions, and we will be coordinating with HCSA on the outreach to these members. <p>American Rescue Plan Act of 2021:</p> <ul style="list-style-type: none"> • President Biden signed the American Rescue Plan Act of 2021 bill into law on March 11. • The COVID stimulus legislation will help individuals and includes \$160 billion for vaccines and testing and additional funding for health care providers. • We will continue to track the progress on funding to health care providers in Alameda County in the coming weeks. <p>Enrollment & Operations:</p> <ul style="list-style-type: none"> • The agenda for today's Board meeting includes an overview of our experience this year with paying interest associated with the processing of provider claims. • This is one of the metrics that is tracked closely with our dashboard. • These dashboard metrics are internal targets. <p>Workplace Assessment:</p> <ul style="list-style-type: none"> • A 20-week engagement started in early March to survey staff, making recommendations on office space planning, the use of remote working in each of the divisions, and allowing time for an informed approach to returning to the office. • I have communicated my decision to the staff to continue with our remote working through the end of this calendar year, and I will report to the Board as we advance into this assessment. <p>HEDIS MY2021:</p> <ul style="list-style-type: none"> • The HEDIS chart shows our results between 2014 and 2019 and forecasts the outcomes for 2020. • This year we will drop to about 50% in our HEDIS Score, which is also seen around other Health Care Plans, due to COVID-19. • The Board meeting includes a presentation on the status of HEDIS for the measurement year 2020 by Tiffany Cheang, Chief Performance & Analytics Officer. 		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Fiscal Year 2022:</p> <ul style="list-style-type: none"> • The Fiscal Year 2022 budget process has kicked off, and a preliminary budget will be presented to the Finance Committee and Board of Governors in June. • The final budget will be presented in December, and a final revision will be delivered in the first quarter 2022 forecast. <p>Medi-Cal Rx:</p> <ul style="list-style-type: none"> • In January 2021, Centene Corporation announced its acquisition of Magellan, the vendor selected by the State of California to administer the pharmacy benefits for more than 13 million Medi-Cal enrollees statewide. • On February 17, six weeks prior to the April 1 go-live date, DHCS announced that Medi-Cal Rx was delayed indefinitely while Magellan and the State continue to develop their conflict avoidance protocols, firewalls, and other policies. <p>CalAIM Initiatives – 2021 and 2022:</p> <ul style="list-style-type: none"> • This is an important program, and we are tracking several deliverables, such as, <ul style="list-style-type: none"> ○ Listening sessions, and major transplants. • A California State Assembly, Committee on Health meets next week and will be talking about benefits and standardizations of these services, such as, <ul style="list-style-type: none"> ○ In Lieu of Services ○ Incentive Payments ○ Enhanced Care Management ○ Population Health Management ○ NCQA Accreditation ○ Statewide LTSS • Details are still emerging about the criteria for these services. <p>Regulatory & Accreditation Audits:</p> <ul style="list-style-type: none"> • The Alliance's audit team did a wonderful job preparing for the NCQA focused audit and achieved outstanding results with a perfect score. 		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Question: Are we able to track the uptake of our members getting vaccinated? Answer: Yes, eventually, with the CARES registry, we will be able to pull the data.</p> <p>Question: Do we have a way of choosing which vaccine we want to take? Answer: The vaccines are administered as available and currently there is not a choice of vaccine. At present, there is still a shortage, and all should take what is available.</p> <p>Question: Why are we not pushing vaccines in Doctor's offices? Answer: At some point, I think the Johnson and Johnson vaccine will be available in a doctor's office, but at present, we still have a large shortage of vaccines.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
8. a BOARD BUSINESS – JANUARY 2021 MONTHLY FINANCIAL STATEMENTS			
G. Riojas	<p>Gil Riojas gave the following January 2021 Finance updates:</p> <p>Enrollment:</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the Alliance had an enrollment of 277,884 members, a net income of \$1.2M, and the tangible net equity is 544%. Our enrollment has increased by 2,295 members since December 2020. <p>Net Operating Results:</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the actual net income was \$1.2M, and the budgeted net loss was \$2.2M. The favorable variances were due to lower than anticipated administrative expense and higher than anticipated revenue. 	<p><u>Motion to Approve</u> January 31, 2021, Monthly Financial Statements.</p> <p>Motion: Dr. Ferguson Second: M. Lynch</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Revenue:</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the actual revenue was \$93.1M vs. the budgeted revenue of \$92.0M. <p>Medical Expense:</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the actual medical expense was \$86.5M vs. the budgeted medical expense of \$84.2M. <p>Medical Loss Ratio (MLR):</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the MLR was 92.9%, and the fiscal year-to-date of 97.2%. <p>Administrative Expense:</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the actual administrative expense was \$5.4M vs. the budgeted administrative expense of \$10.0M. <p>Other Income / (Expense):</p> <ul style="list-style-type: none"> As of January 31, 2021, our YTD interest income from investments is \$429,000, and YTD claims interest expense is \$205,000. <p>Tangible Net Equity (TNE):</p> <ul style="list-style-type: none"> Tangible net equity results continue to remain healthy, and at the end of January 31, 2021, the TNE was reported at 544% of the required amount. <p>Cash Position and Assets:</p> <ul style="list-style-type: none"> For the month ending January 31, 2021, the Alliance reported \$331.4M in cash; \$180.8M in uncommitted cash. Our current ratio is above the minimum required at 1.60 compared to the regulatory minimum of 1.0. <p>Motion to approve January 31, 2021, Monthly Financial Statements as presented.</p> <p>A vote by roll call was taken, and the motion passed.</p>		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

8. b. BOARD BUSINESS – CLAIMS INTEREST ANALYSIS

M. Woodruff	<p>Matt Woodruff presented the Claims Interest Analysis</p> <p>Purpose and Outcomes:</p> <ul style="list-style-type: none"> • Review current fiscal year interest payments. • Review primary sources and causes for interest incurred. • Review year-end cost comparison to budget. • Top Ten Providers Paid Interest. • Conclusions and next steps. <p>Informational update to the Board of Governors.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
-------------	--	--	------

8. c. BOARD BUSINESS – COVID-19 COST AND UTILIZATION

G. Riojas	<p>Gil Riojas presented COVID-19 Cost and Utilization</p> <p>The agenda included and items discussed were:</p> <ul style="list-style-type: none"> • Projection Assumptions and Challenges • Costs by Population and Category of Service • Admission Trends <p>Informational update to the Board of Governors.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
-----------	--	--	------

8. d. BOARD BUSINESS – FISCAL YEAR 2021 SECOND QUARTER FORECAST

G. Riojas	<p>Gil Riojas introduced presented Fiscal Year 2021 Second Quarter Forecast</p> <p>Gil discussed the following items:</p> <ul style="list-style-type: none"> • FY2021 Forecast Highlights • Membership • Revenue 	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
-----------	---	--	------

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> • Medical Expense • Forecast versus Budget Results • Medical Loss Ratio by Population • Administrative & Clinical Staffing <p>Question: Will there be a Third Quarter Forecast? Answer: Yes, there will be a Third Quarter Forecast.</p> <p>Informational update to the Board of Governors.</p>		
8. e. BOARD BUSINESS – HEDIS UPDATE MEASUREMENT YEAR (MY) 2020			
T. Cheang	<p>Tiffany Cheang presented the HEDIS Update.</p> <p>Tiffany discussion included:</p> <ul style="list-style-type: none"> • What is HEDIS? • Current status of the HEDIS race • Changes in HEDIS Measures • Managed Care Accountability Set Measure Comparison (MCAS) • COVID-19 impacts on HEDIS • HEDIS Performance 2014 to 2020, improving by 38% in six years <p>Informational update to the Board of Governors.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
8. f. BOARD BUSINESS – MEDI-CAL DELIVERY SYSTEM			
S. Coffin	<p>Scott Coffin presented the Medi-Cal Delivery System</p> <p>Scott shared the following information.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>On February 23, a joint presentation was given to the Alameda County Board of Supervisors Health Committee by Colleen Chawla, HCSA, Lori Cox, SSA, and Scott Coffin, Alameda Alliance for Health. The Committee approved to submit a non-binding letter of intent to DHCS no later than April 30, 2021. The Health Committee is forwarding the letter of intent to the Board of Supervisors in April for a vote. In October 2020, DHCS invited county health officials to consider changing their Medi-Cal delivery models.</p> <p>Updates will be shared after the ACBOS vote in April.</p> <p>Question: What are the next steps? Answer: After the letter of intent passes, Alameda County can begin talks with the Department of Health Care Services. There would be about 6 months of discovery work, which is a formal assessment that identifies the risk, benefits, costs, etc.</p> <p>Question: Is there a federal process? Answer: Yes, part of the discovery efforts will define the state and federal legislative requirements.</p> <p>Informational update to the Board of Governors.</p>		
9. a. STANDING COMMITTEE UPDATES – PEER REVIEW AND CREDENTIALING COMMITTEE			
Dr. O'Brien	<p>The Peer Review and Credentialing Committee (PRCC) was held telephonically on January 19, 2021.</p> <p>Dr. O'Brien gave the following updates:</p> <ul style="list-style-type: none"> • There were twelve (12) initial providers approved, including one (1) Primary Care Providers, four (4) specialists, one (1) ancillary provider, and six (6) mid-level providers. 	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> • Additionally, forty-one (41) providers were re-credentialed at this meeting; eighteen (18) primary care providers, sixteen (16) specialists, three (3) ancillary providers, and four (4) mid-level providers. <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
9. b. STANDING COMMITTEE UPDATES – PHARMACY & THERAPEUTICS COMMITTEE			
Dr. O'Brien	<p>Dr. O'Brien gave an update on the Pharmacy & Therapeutics Committee.</p> <ul style="list-style-type: none"> • Dr. O'Brien announced a new voting member of Alliance Pharmacy & Therapeutics (P&T) Committee has been recruited. Dr. Bao Dao is an oncologist at EpiCare and has expertise in physician administered drugs. • The current voting members serving the P & T Committee include: <ul style="list-style-type: none"> ○ Aaron Basrai ○ Paul J. Bayard ○ Pamela Gumbs ○ Ivan Y. Lee ○ Helen Lee, PharmD, MBA ○ Stephen O'Brien, MD ○ Bao Dao, MD <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
10. STAFF UPDATES			
S. Coffin	<ul style="list-style-type: none"> • None 	None	None
11. UNFINISHED BUSINESS			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
S. Coffin	<ul style="list-style-type: none"> None 	None	None
12. STAFF ADVISORIES ON BOARD BUSINESS FOR FUTURE MEETINGS			
S. Coffin	<ul style="list-style-type: none"> None 	None	None
13. PUBLIC COMMENTS (NON-AGENDA ITEMS)			
Dr. Seevak	<ul style="list-style-type: none"> None 	None	None
15. ADJOURNMENT			
Dr. Seevak	Dr. Seevak adjourned the meeting at 2:00 pm.	None	None

Respectfully Submitted By: Jeanette Murray
Executive Assistant to the Chief Executive Officer and Clerk of the Board