

**ALAMEDA ALLIANCE FOR HEALTH  
BOARD OF GOVERNORS  
REGULAR MEETING  
April 9, 2021  
12:00 pm – 2:00 pm  
(Video Conference Call)  
Alameda, CA**

**SUMMARY OF PROCEEDINGS**

**Board of Governors on Conference Call:** Dr. Evan Seevak (Chair), Rebecca Gebhart (Vice-Chair), Dr. Noha Aboelata, Marty Lynch, Wilma Chan, Natalie Williams, Byron Lopez, Nicholas Peraino, Dr. Rollington Ferguson, Dr. Michael Marchiano, Aarondeep Basrai, David B. Vliet, Dr. Kelley Meade

**Alliance Staff Present:** Scott Coffin, Dr. Steve O'Brien, Gil Riojas, Sasi Karaiyan, Anastacia Swift, Ruth Watson, Richard Golfin, Tiffany Cheang, Matt Woodruff, Jeanette Murray

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
<b>1. CALL TO ORDER</b>			
Dr. Seevak	The regular board meeting was called to order by Dr. Seevak at 12:00 pm.	None	None
<b>2. ROLL CALL</b>			
Dr. Seevak	A telephonic roll call was taken of the Board Members, and a quorum was confirmed.	None	None
<b>3. AGENDA APPROVAL OR MODIFICATIONS</b>			
Dr. Seevak	None	None	None
<b>4. INTRODUCTIONS</b>			
Dr. Seevak	None	None	None
<b>5. CONSENT CALENDAR</b>			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
Dr. Seevak	<p>Dr. Seevak presented the Consent Calendar.</p> <p>a) March 12, 2021, Board of Governors Meeting Minutes</p> <p>b) April 6, 2021, Finance Committee Meeting Minutes</p> <p>Motion to Approve April 9, 2021, Board of Governors Consent Calendar with the word CARES changed to CAIRS (page 15 in the Board of Governor's packet).</p> <p>A vote by roll call was taken, and the motion passed.</p>	<p><u>Motion to Approve</u> April 9, 2021, Board of Governors Consent Calendar with the word CARES changed to CAIRS (page 15 of the minutes in the Board of Governor's packet).</p> <p><u>Motion:</u> M. Lynch <u>Second:</u> D. Vliet</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	None
<b>6. a. BOARD MEMBER REPORT – COMPLIANCE ADVISORY GROUP</b>			
R. Gebhart	<p>The Compliance Advisory Group was held telephonically on April 9, 2021, at 10:30 am.</p> <p>Rebecca Gebhart updated the Board on the current Compliance Advisory workbook.</p> <p>Compliance Dashboard:</p> <ul style="list-style-type: none"> <li>• Teams are going through past Corrective Action Plans (CAPs) and making sure they are still working properly.</li> <li>• We are validating approved Corrective Action Plans.</li> <li>• Two of the six CAPs are still being validated.</li> </ul> <p>Kindred Focused Audit:</p> <ul style="list-style-type: none"> <li>• There are several Corrective Action Plans, and we are in the process of implementing the CAPs.</li> <li>• We will continue to report to the Board on the progress.</li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

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	<p>Dashboards:</p> <ul style="list-style-type: none"> <li>• We will be changing the layout of the Dashboard.</li> <li>• There will be a report out by year and the summary will roll up to one master summary page.</li> </ul> <p>DHCS and DMHC Medical Services Survey Joint Audit – April:</p> <ul style="list-style-type: none"> <li>• The Alliance has been preparing for the audit and submitting files.</li> <li>• We are also holding mock reviews.</li> <li>• Improvement has been noted by staff of Potential Quality Issues (PQIs).</li> <li>• 2020 implemented change and potential improvement related to PQIs for this year.</li> <li>• 2018 and 2019 we had not yet implemented the change in PQIs.</li> </ul> <p>Annual Network Certification:</p> <ul style="list-style-type: none"> <li>• 2021 we will certify our network as we do each year to meet time and distance standards.</li> <li>• The certification is due on May 1.</li> <li>• The State has changed from time and distance to time or distance.</li> <li>• The Alliance will need to meet one of these standards, time or distance.</li> </ul> <p>JPA Dissolution:</p> <ul style="list-style-type: none"> <li>• The JPA is in the process of being dissolved, but the DMHC must approve, and there are licensing issues.</li> <li>• We found that the 2020 timely access filing had to be filed under both licenses, and after approval of both, the State will approve the dissolution.</li> </ul> <p>County MOU:</p> <ul style="list-style-type: none"> <li>• Approved April 6 by Alameda County Board of Supervisors.</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
<b>6. b. BOARD MEMBER REPORT – FINANCE COMMITTEE</b>			
Dr. Ferguson	<p>The Finance Committee was held telephonically on Tuesday, April 6, 2021.</p> <p>Dr. Ferguson updated the Board on the Finance Committee Meeting.</p> <p>Highlights:</p> <ul style="list-style-type: none"> <li>• The Committee reviewed February 2021 Finance reports and discussed the Safety-Net Sustainability Fund.</li> <li>• A recommendation from the Finance Committee regarding the Safety-Net Sustainability Fund was to discontinue the fund and transfer the remaining funds into the operating budget.</li> <li>• During Board Business, a presentation, discussion, and vote to continue or not to continue the Safety-Net Sustainability Fund will take place.</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
<b>7. CEO UPDATE</b>			
S. Coffin	<p>Scott Coffin, Chief Executive Officer, presented the following updates:</p> <p>Joint DMHC/DHCS Audit:</p> <ul style="list-style-type: none"> <li>• The Alliance Staff are recognized and appreciated for their involvement and performance in the audit.</li> <li>• We will be reporting back to the Board on the progress of the audits.</li> </ul> <p>CalAIM Initiatives – 2021 and 2022:</p> <ul style="list-style-type: none"> <li>• Timelines are:</li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	

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	<ul style="list-style-type: none"> <li>○ Model of Care and Transition Plan is due by July 1, 2021. <ul style="list-style-type: none"> <li>▪ Alameda County and Alliance staff are working together on Model of Care documents to deliver by July 1 to the DHCS.</li> <li>▪ Documents to be submitted to the DHCS detail the Enhanced Care Management and In Lieu of Services</li> <li>▪ In May and June, the Alliance will be presenting to the Alliance Board updates of CalAIM with the latest guidance from the State.</li> <li>▪ The Alliance and Alameda County are partnering on key decisions related to the transition of the Whole Person Care initiative.</li> <li>▪ There will be updates to the Board in the future.</li> </ul> </li> <li>○ For information on the CalAIM program visit:  <a href="https://alamedaalliance.org/providers/calaim/">https://alamedaalliance.org/providers/calaim/</a> </li> </ul> <p>Medi-Cal Rx:</p> <ul style="list-style-type: none"> <li>• The California Department of Health Care Services (DHCS) indefinitely postponed the transition of the Medi-Cal pharmacy benefit administration to the State of California.</li> <li>• Alliance's Rx project implementation team is current on deliverables to the State of California and is awaiting further direction on this initiative.</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
<b>8. a BOARD BUSINESS – FEBRUARY 2021 MONTHLY FINANCIAL STATEMENTS</b>			
G. Riojas	<p>Gil Riojas gave the following February 2021 Finance updates:</p> <p>Enrollment:</p>	<p><u>Motion to Approve</u>  February 2021,  Monthly Financial  Statements.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the Alliance had an enrollment of 279,835 members, a net income of \$7.5M, and the tangible net equity is 570%.</li> <li>Our enrollment has increased by 1,951 members since January 2021.</li> </ul> <p>Net Operating Results:</p> <ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the actual net income was \$7.5M, and the budgeted net income was \$249,000.</li> <li>The favorable variances were due to higher than anticipated income, lower than anticipated administrative expense and medical expense.</li> </ul> <p>Revenue:</p> <ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the actual revenue was \$97.1M vs. the budgeted revenue of \$93.0M.</li> </ul> <p>Medical Expense:</p> <ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the actual medical expense was \$84.9M vs. the budgeted medical expense of \$85.1M.</li> </ul> <p>Medical Loss Ratio (MLR):</p> <ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the MLR was 87.5%, and the fiscal year-to-date of 95.9%.</li> </ul> <p>Administrative Expense:</p> <ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the actual administrative expense was \$4.7M vs. the budgeted administrative expense of \$7.7M.</li> </ul> <p>Other Income / (Expense):</p> <ul style="list-style-type: none"> <li>As of February 28, 2021, our YTD interest income from investments is \$490,000, and YTD claims interest expense is \$241,000.</li> </ul> <p>Tangible Net Equity (TNE):</p> <ul style="list-style-type: none"> <li>Tangible net equity results continue to remain healthy, and at the end of February 28, 2021, the TNE was reported at 570% of the required amount.</li> </ul> <p>Cash Position and Assets:</p>	<p>Motion: M. Lynch Second: D. Vliet</p> <p><u>Vote</u>: Yes</p> <p>No opposed or abstained.</p>	

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	<ul style="list-style-type: none"> <li>For the month ending February 28, 2021, the Alliance reported \$338.3M in cash; \$128.8M in uncommitted cash. Our current ratio is above the minimum required at 1.52 compared to the regulatory minimum of 1.0.</li> </ul> <p>Question: A Board Member voiced concern about administrative costs running under budget because of all the new programs to come.</p> <p>Answer: At present, we are working on the budget for next year, and these programs are being considered, and the budget for next year will show this.</p> <p>Motion to approve February 2021, Monthly Financial Statements as presented.</p> <p>A vote by roll call was taken, and the motion passed.</p>		
<b>8. b. BOARD BUSINESS – REVIEW AND APPROVE RESOLUTION 2021-04 BOARD MEMBER SEAT</b>			
S. Coffin	<p>Scott Coffin introduced Resolution 2021-04 to reappoint Board Member Rebecca Gebhart to the At Large Seat.</p> <p>R. Gebhart stepped out of the conversation and vote.</p> <ul style="list-style-type: none"> <li>The Board voted to reappoint Rebecca Gebhart to the At Large Seat.</li> </ul> <p>Motion to approve Resolution 2021-04 Board Member Rebecca Gebhart to the At Large Seat.</p> <p>A vote by roll call was taken, and the motion passed.</p>	<p><u>Motion to approve</u> Resolution 2021-04 Board Member Rebecca Gebhart to the At Large Seat.</p> <p><u>Motion:</u> S. Coffin <u>Second:</u> M. Lynch</p> <p>Motion passed by roll call.</p> <p><u>Vote:</u> Yes</p> <p>No opposed. 1 abstained (Rebecca Gebhart).</p>	None
<b>8. c. BOARD BUSINESS – REVIEW AND APPROVE RESOLUTION 2021-05 BOARD MEMBER SEAT</b>			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
S. Coffin	<p>Scott Coffin introduced Resolution 2021-05 to reappoint Board Member Nicholas Peraino to the Labor At Large Seat.</p> <p>N. Peraino stepped out of the conversation and vote.</p> <ul style="list-style-type: none"> <li>The Board voted to reappoint Nicolas Peraino to the Labor At Large Seat.</li> </ul> <p>Motion to approve Resolution 2021-05 Board Member Nicholas Peraino to the Labor At Large Seat.</p> <p>A vote by roll call was taken, and the motion passed.</p>	<p><u>Motion to approve</u> Resolution 2021-05 Board Member Nicholas Peraino to the Labor At Large Seat.</p> <p><u>Motion:</u> Dr. Ferguson <u>Second:</u> K. Meade</p> <p>Motion passed by roll call.</p> <p><u>Vote:</u> Yes</p> <p>No opposed. 1 abstained (Nicholas Peraino).</p>	None
<b>8. d. BOARD BUSINESS – REVIEW AND APPROVE STATEMENT IN SOLIDARITY WITH OUR ASIAN AMERICAN PACIFIC ISLANDER COMMUNITIES</b>			
S. Coffin	<p>Scott Coffin introduced the Statement in Solidarity with Our Asian American Pacific Islander Communities.</p> <p>The following Staff will read the statement at the meeting:</p> <ul style="list-style-type: none"> <li>Stephanie Wakefield,</li> <li>Christine Corpus,</li> <li>Yemaya Teague,</li> <li>Karina Rivera</li> </ul> <p>Motion to approve Statement in Solidarity with Our Asian American Pacific Islander Communities.</p> <p>A vote by roll call was taken, and the motion passed.</p>	<p><u>Motion to approve</u> Statement in Solidarity with Our Asian American Pacific Islander Communities.</p> <p><u>Motion:</u> W. Chan <u>Second:</u> D. Vliet</p> <p>Motion passed by roll call.</p> <p><u>Vote:</u> Yes</p>	None



AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
		No opposed or abstained.	
<b>8. e. BOARD BUSINESS – REVIEW AND APPROVE PROVIDER SAFETY-NET SUSTAINABILITY FUND</b>			
S. Coffin	<p>Scott Coffin presented the Safety-Net Sustainability Fund Update.</p> <p>The discussion included:</p> <ul style="list-style-type: none"> <li>• Background of the origination and creation of the fund to support safety-net providers serving people on the front lines</li> <li>• Actual payout of \$6.6 million in Fiscal Year 2020</li> <li>• American Rescue Plan Act (ARPA) highlights and awards.</li> <li>• The Finance Committee was held on April 6, 2021 and included a discussion on the Safety-Net Sustainability Fund. <ul style="list-style-type: none"> <li>○ Approximately \$8.3 million remains budgeted in Fiscal Year 2021</li> <li>○ The Finance Committee reviewed the following four options: <ol style="list-style-type: none"> <li>1) Release the \$8.3 million dollars and distribute the funds, or</li> <li>2) Revise the dollar allocation being awarded to a lower amount, or</li> <li>3) Re-appropriate the dollars to other programs (e.g., P4P program), or</li> <li>4) Terminate the program &amp; transfer the dollars into the operating budget (reduces our projected net operating loss).</li> </ol> </li> <li>○ The Finance Committee agreed to recommend Option #4, terminating the provider sustainability fund and transferring \$8.3 million dollars into the operating budget.</li> <li>○ The recommendation was carried to the full Board of Governors on April 9, 2021, for discussion and vote.</li> </ul> </li> <li>• After a discussion of the Safety-Net Sustainability Fund, the Board voted on the following motion, and approved.</li> </ul>	<p><u>Motion to approve the Finance Committee recommendation to terminate the Provider Safety-Net Sustainability Fund program and transfer the \$8.3M back to the operating budget.</u></p> <p><u>Motion:</u> Dr. Ferguson <u>Second:</u> R. Gebhart</p> <p>Motion passed by roll call.</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Motion to approve the Finance Committee recommendation to terminate the Provider Safety-Net Sustainability Fund program and transfer the \$8.3 million into the operating budget.</p> <p>A vote by roll call was taken, and the motion passed.</p>		
<b>9. a. STANDING COMMITTEE UPDATES – PEER REVIEW AND CREDENTIALING COMMITTEE</b>			
Dr. O'Brien	<p>The Peer Review and Credentialing Committee (PRCC) held telephonically on March 16, 2021.</p> <p>Dr. O'Brien gave the following updates:</p> <ul style="list-style-type: none"> <li>• There were twelve (12) initial providers approved, including five (5) Primary Care Providers, two (2) specialists, zero (0) ancillary providers, and five (5) mid-level providers.</li> <li>• Additionally, thirty-three (33) providers were re-credentialed at this meeting; seven (7) primary care providers, nineteen (19) specialists, one (1) ancillary provider, and six (6) mid-level providers.</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
<b>9. b. STANDING COMMITTEE UPDATES – PHARMACY &amp; THERAPEUTICS COMMITTEE</b>			
Dr. O'Brien	<p>Dr. O'Brien gave an update on the Pharmacy &amp; Therapeutics Committee held telephonically on March 16, 2021.</p> <p>Dr. O'Brien gave the following updates:</p> <ul style="list-style-type: none"> <li>• Reviewed 7 therapeutic class reviews</li> <li>• Reviewed most prescribed and most extensive cost drugs</li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> <li>• Added 14 drugs to the formulary</li> <li>• Welcomed Dr. Dao – new committee member</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
<b>9. c. STANDING COMMITTEE UPDATES – HEALTH CARE QUALITY COMMITTEE</b>			
Dr. O'Brien	<p>Dr. O'Brien gave an update on the Health Care Quality Committee held telephonically on March 18, 2021.</p> <p>Dr. O'Brien gave the following updates:</p> <ul style="list-style-type: none"> <li>• Annual and Newly Revised P&amp;P Review &amp; Approval</li> <li>• G&amp;A Report – Jenifer Karmelich <ul style="list-style-type: none"> <li>○ The plan is no longer on its NCQA Corrective Action Plan.</li> </ul> </li> <li>• QI &amp; CLS, 2021 Program Description <ul style="list-style-type: none"> <li>○ UM &amp; CM 2020 Program Eval</li> <li>○ 2021 UM &amp; CM Program Description and Work Plan</li> <li>○ Dr. Bhatt</li> </ul> </li> <li>• Clinical staff PQI Case File Inter-rater reliability – 100%</li> <li>• Q4 2020 CG-CAHPS results – <ul style="list-style-type: none"> <li>○ In-office Wait Times 92 % - Exceed 80% threshold</li> <li>○ Time to answer call 81% - Exceed 80% threshold</li> <li>○ Return Call time 76% - Below 80% threshold – PDSA for improvement</li> </ul> </li> <li>• Impact of COVID-19 on Preventive Care</li> </ul> <p>Informational update to the Board of Governors.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	Vote not required.		
<b>9. d. STANDING COMMITTEE UPDATES – CONSUMER ADVISORY COMMITTEE</b>			
S. Coffin	<p>Scott Coffin gave an update on the Consumer Advisory Committee held telephonically on March 18, 2021.</p> <p>Scott gave the following updates:</p> <ul style="list-style-type: none"> <li>• Dr. Julianne Davis who passed away last year was honored for 20-years of service to the Alliance</li> <li>• Medi-Cal Rx transition delayed indefinitely</li> <li>• COVID-19 Community outreach update presented</li> <li>• Dr. O'Brien and Dr. Carey presented on COVID-19 disparities and how disparities are being addressed to meet more needs</li> <li>• Grievance and Appeals 4<sup>th</sup> quarter 2020 report was presented</li> <li>• 2020 population needs assessment report presented</li> <li>• Discussion on the decrease of well-child and adult preventative care for 2020 related to pandemic.</li> <li>• Transition of Care program was presented to the MAC Members</li> <li>• A pilot program with Stanford Health for cancer treatment was presented</li> <li>• New MAC Member introduction, Amy Sholinbeck</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
<b>10. STAFF UPDATES</b>			
S. Coffin	<ul style="list-style-type: none"> <li>• None</li> </ul>	None	None
<b>11. UNFINISHED BUSINESS</b>			
S. Coffin	<ul style="list-style-type: none"> <li>• None</li> </ul>	None	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
<b>12. STAFF ADVISORIES ON BOARD BUSINESS FOR FUTURE MEETINGS</b>			
S. Coffin	<ul style="list-style-type: none"> <li>None</li> </ul>	None	None
<b>13. PUBLIC COMMENTS (NON-AGENDA ITEMS)</b>			
Dr. Seevak	<ul style="list-style-type: none"> <li>None</li> </ul>	None	None
<b>14. CLOSED SESSION</b>			
Dr. Seevak	<p>Dr. Seevak announced a Closed Session at 1:35 pm.</p> <p>All Guests and Staff departed from the conference line. The Board of Governors, Scott Coffin, the Senior Leadership, and C. VanOosterwijk, S. Lin, C. Keenan, T. Lewis, Dr, Bhatt, J. A. Miller remained for the Closed Session pursuant to the following:</p> <ul style="list-style-type: none"> <li>Discussion and Deliberation regarding Trade Secrets (Health &amp; Safety Code Section 32106).</li> </ul>	Closed Session Discussion.	None
<b>15. ADJOURNMENT</b>			
Dr. Seevak	Dr. Seevak adjourned the meeting at 2:34 pm.	None	None

Respectfully Submitted By: Jeanette Murray  
Executive Assistant to the Chief Executive Officer and Clerk of the Board