

**ALAMEDA ALLIANCE FOR HEALTH  
BOARD OF GOVERNORS  
REGULAR MEETING  
December 10<sup>th</sup>, 2021  
12:00 pm – 2:00 pm  
(Video Conference Call)  
Alameda, CA**

**SUMMARY OF PROCEEDINGS**

**Board of Governors on Conference Call:** Dr. Evan Seevak (Chair), Marty Lynch, Natalie Williams, Byron Lopez, Dr. Rollington Ferguson, Dr. Kelley Meade, Dr. Michael Marchiano, James Jackson, David Vliet, Dr. Noha Aboelata, Aarondeep Basrai, Supervisor Dave Brown

**Alliance Staff Present on Conference Call:** Scott Coffin, Dr. Steve O'Brien, Gil Riojas, Anastacia Swift, Ruth Watson, Richard Golfín, Matt Woodruff, Sasi Karaiyan, Tiffany Cheang

**Guests Present on Conference Call:** Bobbie Wunsch, Consultant

**Excused:** Nicholas Peraino, Rebecca Gebhart (Vice-Chair)

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
<b>1. CALL TO ORDER</b>			
Dr. Evan Seevak	<p>The regular board meeting was called to order by Dr. Seevak at 12:03 pm.</p> <p>The following public announcement was read.</p> <p style="padding-left: 40px;">"The Board recognizes that there is a proclaimed state of emergency at both the State and the local Alameda County levels, and there are recommended measures to promote social distancing in place. The Board shall therefore conduct its meetings via teleconference in accordance with Assembly Bill 361 for the duration of the proclaimed state of emergency."</p> <p style="padding-left: 40px;">"Audience, during each agenda item, you will be provided a reasonable amount of time to provide public comment."</p>	None	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
<b>2. ROLL CALL</b>			
Dr. Evan Seevak	A telephonic roll call was taken of the Board Members, and a quorum was confirmed.	None	None
<b>3. AGENDA APPROVAL OR MODIFICATIONS</b>			
Dr. Evan Seevak	None	None	None
<b>4. INTRODUCTIONS</b>			
Dr. Evan Seevak	Supervisor Dave Brown and Bobbie Wunsch were introduced. This Board meeting is the last meeting for David Vliet.	None	None
<b>5. CONSENT CALENDAR</b>			
Dr. Evan Seevak	<p>Dr. Seevak presented the December 10<sup>th</sup>, 2021, Consent Calendar.</p> <ul style="list-style-type: none"> <li>a) November 12<sup>th</sup>, 2021, Board of Governors Meeting Minutes</li> <li>b) December 7<sup>th</sup>, 2021, Finance Committee Meeting Minutes</li> </ul> <p>Motion to Approve December 10<sup>th</sup>, 2021, Board of Governors Consent Calendar.</p> <p>A roll call vote was taken, and the motion passed.</p>	<p><u>Motion to Approve</u> December 10<sup>th</sup>, 2021 Board of Governors Consent Calendar.</p> <p><u>Motion:</u> M. Lynch <u>Second:</u> Dr. K. Meade</p> <p><u>Vote:</u> Yes</p> <p>No opposed, one abstained.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

7. a. BOARD MEMBER REPORT – COMPLIANCE ADVISORY COMMITTEE			
<p>Dr. Kelley Meade</p>	<p>The Compliance Advisory Committee was held telephonically on December 10<sup>th</sup>, 2021, at 10:30 am.</p> <p>Dr. Meade gave the following Compliance Advisory Committee updates.</p> <p>Department of Health and Human Services (HHS) Office for Civil Rights (OCR) Investigation:</p> <ul style="list-style-type: none"> <li>In February of 2021, there was a privacy brief, we submitted the documents and response in June, and in November, it was closed. There were no penalties and no further actions.</li> </ul> <p>DHCS Audit Findings from April 2021</p> <p>The following four findings were reviewed:</p> <ul style="list-style-type: none"> <li>Owner and control disclosure reviews. The auditors questioned why some Plan partners did not fill out ownership and disclosure forms. The Alliance will respond with documents to inform the auditors that these findings are not applicable as some Plan partners have no specific owner.</li> <li>Health Risk Assessment completion timeframes. The Plan did not complete some of the Health Risk Assessments within the specified timeframe. The CAP milestones had been met, but we found we did not track correctly on our report. We have changed the reporting and tracking.</li> <li>Grievance and grievance resolution process. The Plan did not resolve the grievance per the guidelines. The Plan has provided training and an internal audit process. The Plan continues to evaluate and monitor this process.</li> <li>Fraud, Waste, and Abuse reporting. The Plan did not complete its Fraud, Waste, and Abuse reporting within the specified 10-day timeframe. The Plan is to educate and train all staff.</li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
<b>7. b. BOARD MEMBER REPORT – FINANCE COMMITTEE</b>			
<p>Dr. Rollington Ferguson</p>	<p>The Finance Committee was held telephonically on Tuesday, December 7<sup>th</sup>, 2021.</p> <p>Dr. Ferguson updated the Board on the Finance Committee Meeting.</p> <p>Highlights:</p> <ul style="list-style-type: none"> <li>• The Committee reviewed the October 2021 Financials and Final Budget Fiscal Year 2022.</li> <li>• October was not a good month as our TNE was down to 525%, net loss was \$7.4M, Medical Expenses and IBNP were up, and MLR was 102%. Membership was up, and administrative expenses were under budget.</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
<b>7. c. BOARD MEMBER REPORT – STRATEGIC PLANNING COMMITTEE</b>			
<p>David Vliet</p>	<p>David Vliet presented an update to the Strategic Planning Committee.</p> <p>Members of the Strategic Planning Committee are David Vliet (Chair), Marty Lynch (Vice Chair), Dr. Evan Seevak, and Dr. Kelley Meade.</p> <p>The revised Mission statement was read:</p> <ul style="list-style-type: none"> <li>• All residents of Alameda County will achieve optimal health and well-being at every stage of life.</li> </ul>	<p><u>Vote 1:</u> Motion to Approve the revised Vision Statement as presented.</p> <p>Motion: J. Jackson Second: M. Lynch</p>	<p>None</p>

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Motion to Approve the revised Vision Statement as presented.</p> <p>A roll call vote was taken, and the motion passed.</p> <p>David Vliet discussed the 3-Year Strategic Plan and the 10-Year Strategic Roadmap.</p> <p>The 3-Year Strategic Plan - Strategic Priorities 2022 – 2025:</p> <ul style="list-style-type: none"> <li>• The Six priorities: <ul style="list-style-type: none"> <li>○ Transition to a Single Plan Model</li> <li>○ CalAIM Focus: Expand Aging and Long-Term Care Services and Supports</li> <li>○ Engage All Members</li> <li>○ Bring Mental Health Services Administration In-House</li> <li>○ Implement Flexible Hybrid Work Environment</li> </ul> </li> <li>• Directional Anchors (External) <ul style="list-style-type: none"> <li>○ Change Management</li> <li>○ Health Equity</li> <li>○ State Policy including CalAIM</li> </ul> </li> <li>• Foundational Anchors (Internal) <ul style="list-style-type: none"> <li>○ Ensure robust network and community partners</li> <li>○ Reduce health disparities and improve clinical quality</li> <li>○ Develop workforce and increase employee engagement</li> <li>○ Sustain financial strength and stability</li> <li>○ Build strong technology and data infrastructure</li> <li>○ Continue to meet accreditation, quality standards, and regulatory compliance</li> </ul> </li> </ul> <p>The 10-Year Strategic Roadmap:</p> <ul style="list-style-type: none"> <li>• Roadmap Drivers: <ul style="list-style-type: none"> <li>○ Sustainability and Financial Health</li> <li>○ Diversity, Equity, and Inclusion</li> <li>○ Growth and Expansion as Single Plan</li> <li>○ People: Members, Providers, Community Partners, Staff</li> </ul> </li> </ul>	<p>Vote: Yes</p> <p>No opposed or abstained.</p> <p><u>Vote 2:</u> Motion to Approve the Alliance 3-Year Strategic Plan and 10-Year Roadmap as presented.</p> <p>Motion: N. Williams Second: Dr. Marchiano</p> <p>Vote: Yes</p> <p>No opposed or abstained.</p>	

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> <li>○ Effective and Interactive Data and Technology to make Decisions</li> <li>● 2022 - 2032 Strategic Pillars: <ul style="list-style-type: none"> <li>○ Health Care Workforce</li> <li>○ Care Transformation</li> <li>○ Universal Coverage</li> <li>○ Health Equity</li> </ul> </li> </ul> <p>To view the complete Alliance 3-Year Strategic Plan and 10-Year Roadmap presentation, refer to the Board Packet.</p> <p>Comments: The Members of the Strategic Planning Committee, staff, and Bobbie Wunch were recognized for their hard work.</p> <p>D. Vliet thanked the Committee's hard work and announced it was his last day on the Board and Committee, and Marty Lynch would be the Chair of the Committee.</p> <p>Motion to Approve the Alliance 3-Year Strategic Plan and 10-Year Roadmap as presented.</p> <p>A roll call vote was taken, and the motion passed.</p>		
<b>8. CEO UPDATE</b>			
Scott Coffin	<p>Scott Coffin, Chief Executive Officer, presented the following updates:</p> <p>Executive Summary:</p> <ul style="list-style-type: none"> <li>● Today, the financial performance for October 2021 will be reviewed, and the final budget for the Fiscal Year 2022. In addition, the Board is being updated today on the CalAIM operational readiness and COVID-19 vaccination incentives.</li> <li>● The calendar year 2022 will be a landmark year in Medi-Cal managed care. The 5-year wavier funding for the Whole Person Care &amp; Health Home</li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Pilots ends on December 31<sup>st</sup>, 2021. The administration of these services transfers into the Medi-Cal managed care system on January 1<sup>st</sup>.</p> <ul style="list-style-type: none"> <li>• The administrative oversight for Medi-Cal pharmacy services is transferring to the State of California on January 1<sup>st</sup>, 2022. The Alliance retains the administrative responsibilities for physician-administered and outpatient infusion drugs, and there is no change in service for the Group Care product line or its members. Several rounds of Member and Provider notices have been delivered, and the Alliance is ready to transition on January 1<sup>st</sup>, 2022.</li> <li>• In addition to the Medi-Cal Rx initiative, there are three other Medi-Cal benefits and services starting on January 1<sup>st</sup>, 2022: <ul style="list-style-type: none"> <li>○ Enhanced Care Management</li> <li>○ Community Supports</li> <li>○ Major Organ Transplants</li> </ul> </li> <li>• The Alliance is experiencing four significant changes simultaneously in January. The first six months in 2022 will be focused on stabilizing the organization and supporting our provider network and members.</li> <li>• In 2022, we will be periodically assessing the need for more providers to support the demand for community supports and care management services and reassessing the capacity of the local system to add more community supports.</li> <li>• The final budget covers one-half of this calendar year, and the second half of the calendar year lands inside of the next Fiscal Year (FY2023). Our current budget includes limited funding to support our readiness efforts in the last six months of the calendar year 2022.</li> <li>• Lastly, in 2022 we are executing plans to insource the mental health and autism spectrum administrative services in October 2022. Additional staffing has been added to the final budget to meet the needs of the CalAIM program, to support the mental health insourcing, and to support our new responsibilities associated with our expansion into the social determinants of health.</li> <li>• Governor Newsom has prioritized two other initiatives to launch in 2023 that are included under the CalAIM initiative: <ul style="list-style-type: none"> <li>○ Justice Involved, Coordinated Re-Entry initiative</li> <li>○ School-based behavioral health services</li> </ul> </li> </ul>		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> <li>The Justice Involved project addresses the gaps between the County's Correctional System and the Medi-Cal managed care delivery system. The school-based behavioral health initiative links the school districts into the Medi-Cal managed care delivery system.</li> <li>The Alliance will be planning for both initiatives in parallel to the operational readiness for insourcing of the mild-to-moderate mental health &amp; autism services.</li> </ul> <p>Single Plan Model:</p> <ul style="list-style-type: none"> <li>The transition into a Single Plan Model for Medi-Cal services is currently under "conditional approval" by the California Department of Health Care Services. On September 28<sup>th</sup>, the Alameda County Board of Supervisors approved the second reading of a new Ordinance that establishes Alameda Alliance as the single health plan, serving Medi-Cal enrollees. The Provider Network Strategy document was delivered to DHCS on December 3<sup>rd</sup>. The DHCS is expected to communicate a final approval by February 2022, and if approved by DHCS and CMS, the change into a Single Plan Model would be effective on January 1<sup>st</sup>, 2024.</li> </ul> <p>Question: What approvals are still needed to reach Single Plan Model by 2024?  Answer: The Alliance has submitted all required documents at this time, and we are awaiting direction from the DHCS and CMS.</p> <p>Question: What are the strategies for the Vaccine program communications?  Answer: We have a presentation update on the agenda with the steps we have taken, and it will be discussed in a few minutes.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		



AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

**9. a. BOARD BUSINESS – REVIEW AND APPROVE OCTOBER 2021 MONTHLY FINANCIAL STATEMENTS**

<p>Gil Riojas</p>	<p>Gil Riojas presented the following October 2021 Finance updates:</p> <p>Enrollment:</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the Alliance had an enrollment of 293,595 members, a net loss of \$7.4M, and the tangible net equity is 525%.</li> <li>Our enrollment has increased by 963 members since September 2021.</li> </ul> <p>Net Operating Results:</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the actual net loss was \$7.4M, and the budgeted net income was \$535,000.</li> <li>The unfavorable variance was due to a higher than anticipated medical expense.</li> </ul> <p>Revenue:</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the actual revenue was \$98.5M vs. the budgeted revenue of \$97.5M.</li> </ul> <p>Medical Expense:</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the actual medical expense was \$100.4M, and the budgeted medical expense was \$90.4M.</li> </ul> <p>Medical Loss Ratio (MLR):</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the MLR was 101.9%.</li> </ul> <p>Administrative Expense:</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the actual administrative expense was \$5.5M vs. the budgeted administrative expense of \$6.6M.</li> </ul>	<p>Motion to Approve October 31<sup>st</sup>, 2021, Monthly Financial Statements.</p> <p>Motion: Dr. Ferguson Second: Dr. Marchiano</p> <p>Vote: Yes</p> <p>No opposed or abstained.</p>	<p>None</p>
-------------------	---	--	-------------

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

	<p>Other Income / (Expense):</p> <ul style="list-style-type: none"> <li>As of October 31<sup>st</sup>, 2021, our YTD interest income from investments is \$113,000, and YTD claims interest expense is \$106,000.</li> </ul> <p>Tangible Net Equity (TNE):</p> <ul style="list-style-type: none"> <li>Tangible net equity results continue to remain healthy, and at the end of October 31<sup>st</sup>, 2021, the TNE was reported at 525% of the required amount.</li> </ul> <p>Cash Position and Assets:</p> <ul style="list-style-type: none"> <li>For the month ending October 31<sup>st</sup>, 2021, the Alliance reported \$283.6M in cash; \$204.0M in uncommitted cash. Our current ratio is above the minimum required at 1.87 compared to the regulatory minimum of 1.0.</li> </ul> <p>Question: Has the Alliance correlated increased utilization with our frequent user 10% group? Answer: We have not, but we will be looking into this.</p> <p>Motion to Approve October 31<sup>st</sup>, 2021, Monthly Financial Statements as presented.</p> <p>A roll call vote was taken, and the motion passed.</p>		
--	---	--	--

**9. b. BOARD BUSINESS – REVIEW AND APPROVE FISCAL YEAR 2022 FINAL BUDGET**

Gil Riojas	<p>Gil Riojas presented the FY2022 Final Budget.</p> <p>The topics discussed were: FY2022 First Quarter Forecast &amp; Final Budget:</p> <ul style="list-style-type: none"> <li>The Budget Process</li> <li>Highlights</li> <li>Forecasting Considerations</li> <li>Membership Forecast</li> <li>Revenue</li> <li>Medical Expense</li> <li>Comparison to Preliminary Budget</li> </ul>	<p>Motion to Approve Fiscal Year 2022 Final Budget as presented.</p> <p>Motion: Dr. Ferguson Second: D. Vliet</p> <p>Vote: Yes</p> <p>No opposed or abstained.</p>	None
------------	--	--	------

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> <li>• Medical Loss Ratio by Category of Aid</li> <li>• Staffing Comparison to Preliminary Budget</li> </ul> <p>To view the complete Fiscal Year 2022 Final Budget presentation, refer to the Board Packet.</p> <p>Motion to Approve Fiscal Year 2022 Final Budget as presented.</p> <p>A roll call vote was taken, and the motion passed.</p>		
<b>9. c. BOARD BUSINESS – RESOLUTION #2021-17 NOMINATING AND APPOINTING ANDREA SCHWAB-GALINDO FOR THE PRIVATE OR PUBLIC COMMUNITY CLINICS SEAT</b>			
Scott Coffin	<p>Scott Coffin introduced Resolution #2021-17 Nominating and Appointing Andrea Schwab-Galindo for the Private or Public Community Clinics Member Seat.</p> <ul style="list-style-type: none"> <li>• The Resolution Appoints Andrea Schwab-Galindo for 4-years to the Private or Public Community Clinics Member Seat.</li> <li>• David Vliet completes his 4-year term on December 19<sup>th</sup>, 2021. Andrea Schwab-Galindo has been nominated by Alameda Health Consortium to the Private or Public Community Clinics Designated Seat.</li> </ul> <p>Motion to Approve Resolution #2021-17 Nominating and Appointing Andrea Schwab-Galindo for the Private or Public Community Clinics Member Seat.</p> <p>A roll call vote was taken, and the motion passed.</p>	<p>Motion to Approve Resolution #2021-17 Nominating and Appointing Andrea Schwab-Galindo for the Private or Public Community Clinics Member Seat.</p> <p>Motion: M. Lynch Second: Dr. Ferguson</p> <p>Vote: Yes</p> <p>No opposed or abstained.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

**9. d. BOARD BUSINESS – STAFF REPORT FOR SUPERVISOR BROWN**

<p>Scott Coffin</p>	<p>Scott Coffin presented the staff report introducing Supervisor Dave Brown.</p> <ul style="list-style-type: none"> <li>On November 23<sup>rd</sup>, 2021, the Alameda County Board of supervisors voted to appoint Supervisor Dave Brown to the Board of Supervisors Member Seat on the Alameda Alliance for Health Board of Governors. Supervisor Brown will serve on the Alliance Board of Governors due to the vacancy left by the passing of Supervisor Wilma Chan. Supervisor Brown previously served as chief of staff for Supervisor Chan since 2016.</li> <li>Supervisor Dave Brown took his Oath of Office yesterday with the Alameda County Clerk of the Board and sits with us today as a full voting member of our Board</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
---------------------	--	--	-------------

**9. e. BOARD BUSINESS – CALAIM PROGRESS REPORT**

<p>Dr. O'Brien and Ruth Watson</p>	<p>Dr. Steve O'Brien and Ruth Watson presented the CalAIM Progress Report Update.</p> <p>Each month there will be an update to the Board of the key activities of CalAIM in preparation for the January 2022 deadline.</p> <p>CalAIM Operational Readiness is divided into two phases and includes all of our community-based organizations &amp; other contracted entities for Enhanced Care Management (ECM), Community Supports (CS), and Major Organ Transplants (MOT).</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
------------------------------------	---	--	-------------

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Progress report:</p> <ul style="list-style-type: none"> <li>• Phase one – Day One: <ul style="list-style-type: none"> <li>○ Operational Readiness Status (ECM, CS, and MOT) - Day One</li> </ul> </li> <li>• Phase two – Day Two and beyond: <ul style="list-style-type: none"> <li>○ Post Go-live Stabilizations – Day Two and Beyond: <ul style="list-style-type: none"> <li>▪ There will be deliverables due at 30-days, 60-days, 90-days, and 120-days.</li> <li>▪ A Dashboard will be created to track the Post Go-live deliverables.</li> </ul> </li> </ul> </li> </ul> <p>To view the complete CalAIM Progress Report Update presentation, refer to the Board Packet.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
<b>9. f. BOARD BUSINESS – COVID-19 VACCINATIONS AND INCENTIVE PROGRESS UPDATE</b>			
Matt Woodruff	<p>Matt Woodruff presented the COVID-19 Vaccinations and Incentives Progress Update.</p> <p>The purpose is to update the vaccinations to both Medi-Cal and Group Care lines of business and discuss the new incentive program.</p> <p>The topics discussed were:</p> <ul style="list-style-type: none"> <li>• COVID-19 Vaccinations</li> <li>• Vaccination Outreach: <ul style="list-style-type: none"> <li>• Alliance Outbound automated calls</li> <li>• Second postcard mailing</li> <li>• Newsletters</li> <li>• Provider Incentive</li> <li>• Live after-hours outbound calls will start mid-December 2021</li> </ul> </li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> <li>• Future Member and Provider Vaccine Outreach Activities</li> <li>• Alliance CVS Pharmacy "Bag tagging" program to promote vaccine uptake</li> <li>• The Alliance contracts for radio and social media are being reviewed</li> <li>• UCSF partnership to reach 5,000+ pediatric patients and families through school forums and text messaging campaigns</li> <li>• School partnerships</li> <li>• Alameda County Care Alliance (ACCA) partnership to reach 1,200 unvaccinated homebound members and their families and friends.</li> <li>• Additional Community Partnerships</li> </ul> <p>Comment: Positive good work and outreach.</p> <p>To view the complete COVID-19 Vaccinations and Incentives Progress Update presentation, refer to the Board Packet.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
<b>10. a. STANDING COMMITTEE UPDATES – PEER REVIEW AND CREDENTIALING COMMITTEE</b>			
Dr. Steve O'Brien	<p>The Peer Review and Credentialing Committee (PRCC) was held telephonically on November 16<sup>th</sup>, 2021.</p> <p>Dr. Steve O'Brien presented the following Committee updates:</p> <ul style="list-style-type: none"> <li>• There were twenty-one (21) initial providers approved. Additionally, forty-seven (47) providers were re-credentialed at this meeting.</li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
------------------------	-----------------------	--------	-----------

**10. b. STANDING COMMITTEE UPDATES – HEALTH CARE QUALITY COMMITTEE**

<p>Dr. Steve O'Brien</p>	<p>The Health Care Quality Committee (HCQC) was held telephonically on November 18<sup>th</sup>, 2021.</p> <p>Dr. Steve O'Brien presented the following Committee updates:</p> <ul style="list-style-type: none"> <li>• Two openings in Management and Quality; Access and Availability and Clinical Quality. Accepted Clinical Quality Manager today</li> <li>• UM metrics: <ul style="list-style-type: none"> <li>○ Including 2nd COVID hospitalization spike over summer</li> <li>○ Readmissions rates decrease at Alameda Health System, where Transitions of Care (TOC) was the focus</li> </ul> </li> <li>• COVID-19 Vaccine Strategy including focus groups</li> <li>• Review of Quality Improvement projects: <ul style="list-style-type: none"> <li>○ Seven Preventive Health Quality Improvement Projects both HEDIS and Non-HEDIS</li> </ul> </li> </ul> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
--------------------------	--	--	-------------

**10. a. STANDING COMMITTEE UPDATES – CONSUMER ADVISORY COMMITTEE**

<p>Scott Coffin</p>	<p>The Consumer Advisory Committee was held telephonically on December 2<sup>nd</sup>, 2021.</p> <p>Scott Coffin presented the following Committee updates:</p> <ul style="list-style-type: none"> <li>• Operational, Financial Performance, and Strategic Planning</li> <li>• COVID-19 Vaccinations</li> <li>• Medical Rx Pharmacy Transition</li> <li>• 2nd Quarter Timely Access Survey</li> </ul>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
---------------------	---	--	-------------

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	Informational update to the Board of Governors.  Vote not required.		
<b>11. STAFF UPDATES</b>			
Scott Coffin	None	None	None
<b>12. UNFINISHED BUSINESS</b>			
Scott Coffin	None	None	None
<b>13. STAFF ADVISORIES ON BOARD BUSINESS FOR FUTURE MEETINGS</b>			
Scott Coffin	<ul style="list-style-type: none"> <li>At a future Board of Governors meeting, in an open session, the Board will discuss the current composition of the Board and potential changes in structure. Also, an introduction to an assessment is being launched in the first quarter of 2022.</li> <li>The October 2021 Financial results will be analyzed to identify details and trends related to the emergency room and inpatient utilization, and a Member analysis to identify any changes in utilization patterns.</li> </ul>	None	None
<b>14. PUBLIC COMMENTS (NON-AGENDA ITEMS)</b>			
Scott Coffin	None	None	None
<b>15. ADJOURNMENT</b>			
Dr. Evan Seevak	Dr. Evan Seevak adjourned the meeting at 2:04 pm.	None	None

Respectfully Submitted by: Jeanette Murray  
Executive Assistant to the Chief Executive Officer and Clerk of the Board