

**ALAMEDA ALLIANCE FOR HEALTH
BOARD OF GOVERNORS
REGULAR MEETING
July 9, 2021
12:00 pm – 2:00 pm
(Video Conference Call)
Alameda, CA**

SUMMARY OF PROCEEDINGS

Board of Governors on Conference Call: Dr. Evan Seevak (Chair), Rebecca Gebhart (Vice-Chair), Marty Lynch, Wilma Chan, Natalie Williams, Byron Lopez, Nicholas Peraino, Dr. Rollington Ferguson, David B. Vliet, Dr. Kelley Meade, Dr. Noha Aboelata, Aarondeep Basrai, Dr. Michael Marchiano

Alliance Staff Present: Scott Coffin, Dr. Steve O'Brien, Gil Riojas, Sasi Karaiyan, Anastacia Swift, Ruth Watson, Richard Golfin, Tiffany Cheang, Matt Woodruff, Jeanette Murray

Excused:

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
1. CALL TO ORDER			
Dr. Seevak	The regular board meeting was called to order by Dr. Seevak at 12:03 pm.	None	None
2. ROLL CALL			
Dr. Seevak	A telephonic roll call was taken of the Board Members, and a quorum was confirmed.	None	None
3. AGENDA APPROVAL OR MODIFICATIONS			
Dr. Seevak	None	None	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
4. INTRODUCTIONS			
Dr. Seevak	James Jackson, the CEO of Alameda Health System, introduced himself as a new Alliance Board Member. After taking his Oath of Office, he will officially be a voting member.	None	None
5. CONSENT CALENDAR			
Dr. Seevak	<p>Dr. Seevak presented the Consent Calendar.</p> <ul style="list-style-type: none"> a) June 11, 2021, Board of Governors Meeting Minutes b) July 6, 2021, Finance Committee Meeting Minutes c) 2020 Quality Improvement – Program Evaluation d) 2021 Quality Improvement – Program Description e) 2021 Cultural and Linguistic – Program Description <p>Motion to Approve July 9, 2021, Board of Governors Consent Calendar.</p> <p>A roll call vote was taken, and the motion passed.</p>	<p><u>Motion to Approve</u> July 9, 2021, Board of Governors Consent Calendar.</p> <p><u>Motion:</u> M. Lynch <u>Second:</u> Dr. Ferguson</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	None
6. a. BOARD MEMBER REPORT – COMPLIANCE ADVISORY COMMITTEE			
R. Gebhart	<p>The Compliance Advisory Committee was held telephonically on July 9, 2021, at 10:30 am.</p> <p>Rebecca Gebhart announced that today's Compliance Advisory Committee Meeting was the first Official Committee meeting. The prior meetings were Ad-hoc Group meetings.</p> <p>Committee Board Members that attended today's meeting were Dr. K. Meade, B. Lopez, Dr. N. Aboelata. Board Member J. Jackson also attended today's meeting.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Revised Dashboard:</p> <ul style="list-style-type: none"> • The revised dashboard is a summary of all the findings. The Alliance staff created this dashboard. This revised dashboard contains more details such as year, findings by the Alliance or regulatory agency, completion status, total findings per year, etc. • The CAP findings are decreasing per year due to overall staff work. In 2018 there were 50 CAP findings, in 2019: 33 CAP findings, in 2020:15 CAP findings, and in 2021 there were 6 CAP findings <p>DMHC and DHCS Joint Audit:</p> <ul style="list-style-type: none"> • Preparing for the audits and following-up was a large amount of work for the staff, and a report is expected in 11 days • After receiving the report, the Alliance will have 15 days to dispute the findings, and then the regulatory agency will issue a final report to the Alliance • More details to come at the September Board meeting <p>Delegation Oversight Committee:</p> <ul style="list-style-type: none"> • The Delegation Oversight Committee's first meeting was last September • The Committee has met three (3) times • The Alliance is the regulatory agency over our delegates • The purpose of the Committee is to ensure our delegates are compliant • There are nine (9) delegates; Community Health Center Network (CHCN), Beacon Health Strategies LLC, Kaiser, March Vision Care Group, Inc., UCSF, Children's First Medical Group (CFMG), PerformRx, Physical Therapy PN, Lucille Packard • The Committee is creating a tracking dashboard of the delegates • Two delegate audits for 2021, Pharmacy Benefit Manager (PBM) and Kaiser <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
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6. b. BOARD MEMBER REPORT – FINANCE COMMITTEE			
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<p>Dr. Ferguson</p>	<p>The Finance Committee was held telephonically on Tuesday, July 6, 2021.</p> <p>Dr. Ferguson updated the Board on the Finance Committee Meeting.</p> <p>Highlights:</p> <ul style="list-style-type: none"> • The discussion centered around CalAIM In Lieu of Services and the high possibility of cost overruns. The Committee discussed restricting the amount spent in the first two years • The Board can discuss this issue during the CalAIM report • Both the budget and enrollment continue to do better than anticipated • TNE is stable at 556%, and enrollment is positive • There is a change in our loss prediction, and the Board will be updated in the Finance Report <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
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6. c. BOARD MEMBER REPORT – STRATEGIC PLANNING COMMITTEE			
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<p>D. Vliet</p>	<p>The Strategic Planning Committee was held telephonically on May 27, 2021.</p> <p>David Vliet updated the Board on the Strategic Planning Committee Meeting.</p> <p>Highlights:</p> <ul style="list-style-type: none"> • Bobbie Wunsch, Pacific Health Consulting Group, has been engaged to support the Alliance Strategic Planning • May 27 was the kick-off meeting to review the scope, timeline, and deliverables • The work will take us through December of this year • The strategy is organized into two (2) parts, 1) a short term strategic plan, which is 1 to 3-years, 2) a long-term framework 4 to 6 years 	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>None</p>
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AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
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	<ul style="list-style-type: none"> • There was a staff survey sent out and it is completed; 180 employees responded • Pacific Health Consulting Group is engaging the Executive Team through December on the Strategic Planning • Pacific Health Consulting Group is interviewing agencies, organizations, etc. To date, 12 interviews have been completed • Bobbie Wunsch gave a presentation of the Strategic Plan to the Members Advisory Committee on June 17 • Updates of the Strategic Planning Committee to occur at future Board meetings <p>Question: Are we thinking long-term about one office building that will house all Alliance staff?</p> <p>Answer: The Alliance is currently focused on the corporate side, but will later include that issue. We do have a walkthrough at the Raiders HQ for July 16 at 1:00 pm and will report the findings to the Board. Board Members are welcome to attend.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
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7. CEO UPDATE

S. Coffin	<p>Scott Coffin, Chief Executive Officer, presented the following updates:</p> <p>Executive Summary:</p> <ul style="list-style-type: none"> • On June 21, Governor Newsom issued executive order's ending parts of the public health emergency • Medi-Cal redetermination process is continuing to be deferred and most probably be continued through this calendar year 	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
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	<p>Cal-AIM:</p> <ul style="list-style-type: none"> On June 29, the Alliance Team completed the first Model of Care submission <p>Single Plan Model / County Organized Health System:</p> <ul style="list-style-type: none"> Countywide impact assessment being conducted to identify costs, benefits, risks, and opportunities to changing Alameda County's Medi-Cal delivery model into a single plan model; safety net partners include Alameda County HCSA, Community Health Center Network, Alameda Health System, and Alameda Alliance for Health September 21, 2021 is the target date to complete the assessment. A progress report will be presented to the Alameda County Board of Supervisors DHCS to launch Medi-Cal procurement for two-plan counties in November 2021 and concludes by December 2023 <p>COVID-19 Vaccinations:</p> <ul style="list-style-type: none"> Approximately 54% of members (12 years and older) in Medi-Cal and Group Care are partially or fully vaccinated, representing a total of 122,292 members in Group Care and Medi-Cal; approximately 7% higher than the previous month, representing an additional 15,000 members; Alameda County is approximately 81% vaccinated, and statewide the vaccination rate exceeds 69% Fifty-four (54%) of the "Low and No Utilization" members are vaccinated, whereas sixty-one (61%) of the "Medium to High" Utilization members are vaccinated; based on members 12 years and older (approx. 230,000 members) <p>Question: Will we be talking more about interventions? Answer: On slides 339 to 340 show utilization. We have a COVID \$10.00 incentive for all members receiving their vaccine during a specific date. There are disparities in our membership. The Latin and African American communities are under-vaccinated. The quality team and operations are working to develop strategies to target providers in which members underutilize vaccinations. Also, Operations will</p>		

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	<p>be working with the County and their detailed data to target providers in areas where there is a need for vaccines. Comment: Alliance could help with its communications to members and an update each week.</p> <p>Question: Kaiser Health News is stating that employees must be vaccinated. Are any other local employers requiring that staff be vaccinated? Answer: The University of California, San Francisco, School of Medicine (UCSF) requires vaccination for their staff. Alameda Health System has informed staff that mandatory vaccinations will occur in the future.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
8. a BOARD BUSINESS – REVIEW AND APPROVE MAY 2021 MONTHLY FINANCIAL STATEMENTS			
G. Riojas	<p>Gil Riojas gave the following May 2021 Finance updates:</p> <p>Enrollment:</p> <ul style="list-style-type: none"> • For the month ending May 31, 2021, the Alliance had an enrollment of 287,757 members, a net income of \$682,000, and the tangible net equity is 556%. • Our enrollment has increased by 2,566 members since April 2021. <p>Net Operating Results:</p> <ul style="list-style-type: none"> • For the month ending May 31, 2021, the actual net income was \$682,000, and the budgeted net income was \$1.8M. • The favorable variances were due to higher than anticipated revenue and lower than anticipated administrative expense. <p>Revenue:</p> <ul style="list-style-type: none"> • For the month ending May 31, 2021, the actual revenue was \$96.6M vs. the budgeted revenue of \$81.2M. 	<p><u>Motion to Approve</u> May 2021, Monthly Financial Statements.</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	None

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	<p>Medical Expense:</p> <ul style="list-style-type: none"> For the month ending May 31, 2021, the actual medical expense was \$90.8M vs. the budgeted medical expense of \$73.8M. <p>Medical Loss Ratio (MLR):</p> <ul style="list-style-type: none"> For the month ending May 31, 2021, the MLR was 94.0%, and the fiscal year-to-date of 95.7%. <p>Administrative Expense:</p> <ul style="list-style-type: none"> For the month ending May 31, 2021, the actual administrative expense was \$5.1M vs. the budgeted administrative expense of \$5.6M. <p>Other Income / (Expense):</p> <ul style="list-style-type: none"> As of May 31, 2021, our YTD interest income from investments is \$615,000, and YTD claims interest expense is \$309,000. <p>Tangible Net Equity (TNE):</p> <ul style="list-style-type: none"> Tangible net equity results continue to remain healthy, and at the end of May 31, 2021, the TNE was reported at 556% of the required amount. <p>Cash Position and Assets:</p> <ul style="list-style-type: none"> For the month ending May 31, 2021, the Alliance reported \$309.8M in cash; \$195.5M in uncommitted cash. Our current ratio is above the minimum required at 1.74 compared to the regulatory minimum of 1.0. <p>Motion to approve May 2021, Monthly Financial Statements as presented.</p> <p>A roll call vote was taken, and the motion passed.</p>		
8. b BOARD BUSINESS – REVIEW AND APPROVE RESOLUTION 2021-13 BOARD REAPPOINTMENT MEMBER SEAT			
S. Coffin	<p>Scott Coffin introduced Resolution 2021-13 to reappoint Board Member Marty Lynch to the At Large Health Services for Seniors and Persons with Disabilities Member Seat.</p> <p>Marty Lynch recused himself from the conversation and vote.</p>	<p><u>Motion to Approve</u> Resolution 2021-13 to reappoint Board Member Marty Lynch to the At Large Health</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> The Board voted to reappoint Board Member Marty Lynch to the At Large Health Services for Seniors and Persons with Disabilities Member Seat <p>Motion to approve Resolution 2021-13 to reappoint Board Member Marty Lynch to the At Large Health Services for Seniors and Persons with Disabilities Member Seat.</p> <p>A roll call vote was taken, and the motion passed.</p>	<p>Services for Seniors and Persons with Disabilities Member Seat.</p> <p>Motion: S. Coffin Second: Dr. Ferguson</p> <p><u>Vote:</u> Yes</p> <p>No opposed or abstained.</p>	
8. c. BOARD BUSINESS – CALAIM PROGRESS REPORT: IN-LIEU OF SERVICES			
S. Coffin	<p>Scott Coffin presented the CalAIM Progress Report: In-Lieu of Services Update.</p> <p>Each month there will be an update and group discussion of the CalAIM, In Lieu of Services, and topics in preparation for the January 2022 deadline.</p> <p>A discussion and update of the following CalAIM In Lieu of Services topics (pages 260 to 270 of the Board packet).</p> <ul style="list-style-type: none"> Financial Projections Progress Report Request to the DHCS Next Steps Appendices <p>Questions: How will it be determined what is allowable in the ILOS Services? Answer: We have asked the State for direction, but they have not provided the details. Hopefully, there will be more clarity as we continue to meet with the State.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Question: Are we going to ask the State for \$10.0M, and then the Alliance would also match the \$10.0M? There should be a cap on what we spend in each of the first 2-3 years. Answer: We are looking into identifying funds each year beyond the \$10.0M. Next week, we have a 3-way meeting with HCSA, Alameda County, and the Alliance, and the discussion is focused on funding.</p> <p>Questions: What are the restrictions for ILOS? Answer: The restrictions are vague, and we are working with HCSA and asking the State for answers and guidance.</p> <p>Comment: The financial concerns are real, and we will continue to monitor them, but this work represents cutting-edge efforts to help our beneficiaries in new and different ways.</p> <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>		
9. a. STANDING COMMITTEE UPDATES – PEER REVIEW AND CREDENTIALING COMMITTEE			
Dr. O'Brien	<p>The Peer Review and Credentialing Committee (PRCC) was held telephonically on June 15, 2021.</p> <p>Dr. O'Brien gave the following Committee update:</p> <ul style="list-style-type: none"> • There were seven (7) initial providers approved. Additionally, thirty-six (36) providers were re-credentialed at this meeting. <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	
9. a. STANDING COMMITTEE UPDATES – PHARMACY AND THERAPEUTICS COMMITTEE			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
Dr. O'Brien	<p>The Pharmacy and Therapeutics Committee was held telephonically on June 15, 2021.</p> <p>Dr. O'Brien gave the following Committee updates:</p> <ul style="list-style-type: none"> • Efficacy, safety, cost of utilization profiles of 12 therapeutic categories, and 48 prior guidelines were revised and approved. <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
9. c. STANDING COMMITTEE UPDATES – CONSUMER ADVISORY COMMITTEE			
S. Coffin	<p>The Consumer Advisory Committee was held telephonically on June 17, 2021.</p> <p>Scott Coffin gave the following Consumer Advisory Committee updates. The Committee is also known as the Members Advisory Committee (MAC):</p> <ul style="list-style-type: none"> • Scott Coffin and the Executive Team presented a CalAIM Initiatives presentation • MAC Members were invited to participate in the development of the Alliance's multi-year Strategic Plan • Bobbie Wunsch facilitated the five (5) questions asked at the MAC Meeting regarding the Strategic Plan • COVID-19 update • Grievance and Appeals report • Communications and Outreach report • Cultural and Linguistic report <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
10. STAFF UPDATES			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
S. Coffin	None	None	None
11. UNFINISHED BUSINESS			
S. Coffin	<p>The four unfinished business follow-up items from the June Board Meeting. Scott Coffin directed the Board to the following pages in the Board packet.</p> <ul style="list-style-type: none"> • Telehealth Utilization Summary, page 244 • Interpreter Services, Utilization, and Cost Update, page 248 • Vaccination Rates for Members Not Vaccinated Compared to Health Utilization, page 345 • Enhanced Case Management – Case Management and Whole Person Care Summary of Revenue and Expense, page 252 <p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	<p>Informational update to the Board of Governors.</p> <p>Vote not required.</p>	None
12. STAFF ADVISORIES ON BOARD BUSINESS FOR FUTURE MEETINGS			
S. Coffin	None	None	None
13. PUBLIC COMMENTS (NON-AGENDA ITEMS)			
Dr. Seevak	None	None	None
14. ADJOURNMENT			
Dr. Seevak	<p>Dr. Seevak adjourned the meeting at 1:51 pm.</p> <ul style="list-style-type: none"> • Due to the August recess, the Board of Governors, the Finance Committee, and the Compliance Advisory Committee will not meet in August. The Operational Committees will continue to meet. 	None	None

Respectfully Submitted by: Jeanette Murray
Executive Assistant to the Chief Executive Officer and Clerk of the Board