ALAMEDA ALLIANCE FOR HEALTH

DELEGATION MODEL

Alameda Alliance for Health (Plan) is a public, non-profit managed care health plan (MCP) with the objective to provide quality health care services to low-income residents of Alameda County. The Alameda County Board of Supervisors established the Plan in 1994 in accordance with the Welfare and Institutions Code (W&I), section 14087.54. While it is a part of the county's health system, the Plan is an independent entity that is separate from the county.

In our delegation model, we efficiently assign, and delegate obligations and duties outlined in our contract to various subcontractors based on their level of delegation. This allows us to effectively manage and coordinate the execution of projects while ensuring quality and timely delivery. Our delegation model includes the following categories: Fully Delegated Subcontractors, and Partially Delegated Subcontractors.

- 1. Fully Delegated Subcontractors: Refers to a subcontractor who has been granted full authority and responsibility to perform specific functions or services on behalf of an organization without direct oversight or involvement from the contracting organization. In this context, "fully delegated" means that the subcontractor assumes complete control and accountability for the delegated tasks. Fully Delegated Subcontractors are trusted partners who are responsible for executing specific obligations and duties outlined in the contract independently. They have the necessary expertise and resources to handle their assigned tasks without requiring direct oversight from our organization. We maintain a strong working relationship with these subcontractors, providing them with clear guidelines, performance expectations, and necessary support.
- 2. Partially Delegated Subcontractors: A partially delegated subcontractor refers to a subcontractor who has been entrusted with specific tasks or responsibilities by an organization, but without complete autonomy or authority. In this arrangement, the contracting organization retains some level of oversight and involvement in the delegated functions. Partially Delegated Subcontractors collaborate with our organization and share responsibilities for certain obligations and duties. While they have the capability to work independently, we maintain a higher level of involvement and oversight to ensure alignment with project objectives and contractual requirements. This collaborative approach allows us to leverage their specialized skills while maintaining control over critical aspects of the relationship.

Throughout the delegation process, we prioritize effective communication, clear documentation, and regular monitoring to ensure that all subcontractors adhere to project requirements, contractual obligations, and quality standards. We establish performance metrics, conduct periodic evaluations, and provide feedback to subcontractors to drive continuous improvement and ensure successful project outcomes.

By implementing this delegation model, we optimize resource allocation, promote collaboration, and enhance project efficiency. We maintain strong partnerships with our subcontractors, fostering a mutually beneficial working relationship that ultimately benefits our clients and stakeholders.

The delegation model can be found on the following link: <u>Compliance – Alameda Alliance for Health.</u>