



Important Update: Continuous Glucose Monitoring Devices

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community and appreciate all of the hard work you do to protect the health and wellbeing of our community. We have an important update that we would like to share with you.

Effective Saturday, May 1, 2021, prior authorization (PA) requests for eligible Alliance members who require Continuous Glucose Monitoring will need to be submitted to **California Home Medical Equipment (CHME)**, our durable medical equipment vendor.

These medical devices require prior authorization (PA) per the Alliance Provider Manual guidelines. Please work with the Alliance member to complete a PA for this medical device, as needed, and submit to CHME by fax to **1.650.931.8928** or through secure email at **orders@chme.org**.

The Continuous Glucose Monitoring device will be delivered directly to your Alliance member patient's home by CHME, after the prior authorization (PA) request is approved. PA requests are approved per medical necessity guidelines.

For more information about the Alliance prior authorization (PA) request process, or to download the form, please visit the Alliance website at **www.alamedaalliance.org/providers/ancillary-network/durable-medical-equipment-dme**.

If you have any questions, please call the Alliance Provider Services Department at **1.510.747.4510**.

Thank you for your continued partnership and for providing high-quality care to our members and the community.

Questions? Please call the Alliance Pharmacy Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.4541**
www.alamedaalliance.org