

# Alameda Alliance Wellness Measure Tip Sheet



## Plan All-Cause Readmissions (PCR)

This tip sheet is part of the *Alliance Medicare Stars Guide: A Resource for Providers and Clinic Staff*. This tip sheet provides measure-specific guidance, coding tips, and documentation strategies to help clinical teams close care gaps and improve performance on HEDIS® measures tied to Medicare Star Ratings.

For questions or more information, please email the Alliance Stars Team at [DeptStarsTeam@alamedaalliance.org](mailto:DeptStarsTeam@alamedaalliance.org).

**Data Collection Methodology:** Administrative

**Measure Description:** For members 18 years of age and older, the risk-adjusted ratio of observed-to-expected unplanned acute readmissions (inpatient and observation stays) for any diagnosis within 30 days of an acute hospitalization (inpatient and observation stays).

**Measure Population (denominator):** Number of acute inpatient hospital stays during the measurement period.

**Measure Compliance (numerator):** Number of readmissions for any diagnosis within 30 days of discharge from an acute hospital stay.

**Exclusions:**

- Members who died during the hospital stay.
- Members who received hospice services at any time during the measurement year.
- Members with a primary diagnosis of pregnancy on the discharge claim.
- Members with an acute hospitalization where the discharge claim has a diagnosis of:
  - o Chemotherapy maintenance
  - o Principle diagnosis of rehabilitation
  - o Organ transplant
  - o Potentially planned procedure without a principal acute diagnosis

## How to Improve Your Stars Performance

- Always track hospital discharges to identify any patients who are a part of the PCP's patient panel.
- Contact patient to schedule a post-discharge follow-up visit with PCP.
- Utilize ADT data from Manifest MedEx.