

<b>Meeting Name:</b>	Health Care Quality Committee		
<b>Date of Meeting:</b>	3/18/2021	<b>Time:</b>	6:00-8:00 PM
<b>Meeting Coordinator:</b>	Jessica Pedden	<b>Location:</b>	Webex
<b>Call In Number:</b>	1-408-418-9388	<b>Webinar Meeting ID:</b>	<a href="#">Join meeting</a> 187 345 7988

**IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS**

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO “ATTN: ALLIANCE HCQC COMMITTEE” 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT [jpedden@alamedaalliance.org](mailto:jpedden@alamedaalliance.org) . YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK [Join meeting](#) OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-408-418-9388. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MUST SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE.

**PLEASE NOTE:** THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. IT WOULD BE APPRECIATED IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING. IF THAT IS NOT POSSIBLE, EVERY EFFORT WILL BE MADE TO ATTEMPT TO REVIEW E-COMMENTS DURING THE COURSE OF THE MEETING. TOWARDS THIS END, THE CHAIR OF THE COMMITTEE WILL ENDEAVOR TO TAKE A BRIEF PAUSE BEFORE ACTION IS TAKEN ON ANY AGENDA ITEM TO ALLOW THE COMMITTEE CLERK TO REVIEW E-COMMENTS, AND SHARE ANY E-COMMENTS RECEIVED DURING THE MEETING.

Meeting Objective				
To improve quality of care for Alliance members by facilitating clinical oversight and direction.				
Members				
Name	Title			
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine			
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine			
Aaron Chapman, MD	Alameda County Behavioral Health Care Services			
Wesley Lisker, MD	Kaiser Permanente			
Laura Miller, MD	Community Health Center Network			
Ghassan Jamaledine, MD	Alameda Health System			
James Florey, MD	Children First Medical Group			
Beverly Juan, MD	Interim UM Medical Director, Alameda Alliance for Health, Pediatrics			
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics			
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health			
Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
<b>Call to Order/Roll Call</b>			S. O'Brien	
<b>1. Approved Committee Meeting Minutes:</b> a. HCQC Meeting Minutes 1/21/21 b. IQIC Meeting Minutes 10/28/20 c. UM Meeting Minutes 12/18/20 d. P&T Meeting Minutes 12/15/20 e. CLS Meeting Minutes 1/27/21	5 min	Verbal	S. O'Brien	Vote
<b>2. Chief Medical Officer Alameda Alliance Update</b>	10 min	Verbal	S. O'Brien	Informational
<b>3. Policies and Procedures:</b> a. <b>QI:</b> i. QI-101, "Quality Improvement Program" – <i>vote to approve</i> ii. QI 104, "Potential Quality Issues" – <i>vote to approve</i>	5 min	Verbal	S. Wakefield	Vote

<ul style="list-style-type: none"> <li>iii. QI 105, "FSRs MRRs and PARS" – <i>vote to approve</i></li> <li>iv. QI 107, "Appointment Access and Availability Standards" – <i>vote to approve</i></li> <li>v. QI-133, "Inter Rater Reliability" – <i>vote to approve</i></li> <li>b. <b>HED:</b> <ul style="list-style-type: none"> <li>i. HED-001, "Health Education Program" – <i>vote to approve</i></li> <li>ii. HED-002, "Health Education and Member Informing Materials" – <i>vote to approve</i></li> <li>iii. HED-003, "Population Needs Assessment" – <i>vote to approve</i></li> <li>iv. HED-006, "AMSC Services" – <i>vote to approve</i></li> <li>v. HED-007, "Tobacco Cessation" – <i>vote to approve</i></li> <li>vi. HED-008, "Staying Healthy Assessment (IHEBA)" – <i>vote to approve</i></li> <li>vii. HED-009, "Diabetes Prevention Program" – <i>vote to approve</i></li> </ul> </li> <li>c. <b>C&amp;L:</b> <ul style="list-style-type: none"> <li>i. CLS-001, "Cultural and Linguistic Services Program Description" – <i>vote to approve</i></li> <li>ii. CLS-002, "Member Advisory Committee" – <i>vote to approve</i></li> <li>iii. CLS-003, "Language Assistance Services" – <i>vote to approve</i></li> <li>iv. CLS-008, "Member Assessment of Cultural and Linguistic Needs" – <i>vote to approve</i></li> <li>v. CLS-009, "Program – Contracted Providers" – <i>vote to approve</i></li> </ul> </li> </ul>			<p>L. Ayala</p> <p>L. Ayala</p>	
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<ul style="list-style-type: none"> <li>vi. CLS-010, “CLS Program Staff training and Assessment” – <i>vote to approve</i></li> <li>vii. CLS-011, “CLS Program Compliance Monitoring, “– <i>vote to approve</i></li> <li>d. <b>UM:</b> <ul style="list-style-type: none"> <li>i. UM-012, “Care Coordination – Behavioral Health” - <i>vote to approve</i></li> <li>ii. UM-013, “Coordination of Care – Substance Abuse” - <i>vote to approve</i></li> <li>iii. UM-036, “Continuity of Care” – <i>vote to approve</i></li> <li>iv. UM-051, “Timeliness of UM Decisions” – <i>vote to approve</i></li> <li>v. UM-062 Behavior Health Treatment” – <i>vote to approve</i></li> </ul> </li> <li>e. <b>G&amp;A:</b> <ul style="list-style-type: none"> <li>i. G&amp;A-002, “Grievance Filing” – <i>vote to approve</i></li> <li>ii. G&amp;A-005, “Expedited Review of Urgent Grievances” – <i>vote to approve</i></li> <li>iii. G&amp;A-006, “Independent Medical Review (IMR)” – <i>vote to approve</i></li> <li>iv. G&amp;A-007, “State Fair Hearings” – <i>vote to approve</i></li> </ul> </li> <li>f. <b>PR:</b> <ul style="list-style-type: none"> <li>i. PRV-003, “Provider Network Capacity Standards” – <i>vote to approve</i></li> </ul> </li> </ul>			<p>J. A. Miller</p> <p>J. Karmelich</p> <p>J. Karmelich</p>	
<b>4. Compliance Update</b>	5 min	Verbal	R. Golfin	Informational
<b>5. G&amp;A Report</b>	5 min	Verbal	J. Karmelich	Informational
<b>6. Pharmacy Update</b>	5 min	Verbal	H. Lee	Informational
<b>7. QI 2021 Program Description</b>	5 min	Verbal	S. Wakefield	Vote
<b>8. CLS 2021 Program Description</b>	5 min	Verbal	L. Ayala	Vote
<b>9. UM Documents:</b> <ul style="list-style-type: none"> <li>a. 2020 Program Evaluation</li> <li>b. 2021 Program Description</li> <li>c. 2021 Workplan</li> </ul>	5 min	Verbal	J. A. Miller	Vote
<b>10. CM Documents:</b>	5min	Verbal	J. A. Miller	Vote

a. 2020 Program Evaluation b. 2021 Program Description c. 2021 Workplan				
<b>11. Population Health Strategy</b>	15 min	Verbal	S. Bhatt	Informational
<b>12. QI Work Plan Update</b>		Verbal	S. Wakefield and S. Bhatt	Informational
a. PQI Dashboards	5 min	Verbal	S. Bhatt S. Wakefield	Informational
b. Q3-Q4 Exempt Grievance Audit Results	5 min	Verbal	C. Clark	Informational
c. Q2-Q4 2020 PQI Case File Audit Oversight	5 min	Verbal	S. Wakefield	Informational
d. 2021 IRR Results	5 min	Verbal	S. Bhatt	Informational
e. CG-CHAPS Q4 Results	5 min	Verbal	S. Wakefield	Informational
f. Impact of COVID-19 on Preventive Care	5 min	Verbal	J. Pedden	Informational
<b>13. Public Comment</b>			S. O'Brien	
<b>14. Adjournment</b>			S. O'Brien	Next meeting: May 20, 2021

**Americans with Disabilities Act (ADA):** It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Jessica Pedden at [jpedden@alamedaalliance.org](mailto:jpedden@alamedaalliance.org) at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.