

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	5/20/2021	Time:	6:00-8:00 PM
Meeting Coordinator:	Jessica Pedden	Location:	Webex
Call In Number:	1-408-418-9388	Webinar Meeting ID:	<u>Join meeting</u> 187 318 1216

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT jpedden@alamedaalliance.org . YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK [Join meeting](#) OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-408-418-9388. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MUST SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. IT WOULD BE APPRECIATED IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING. IF THAT IS NOT POSSIBLE, EVERY EFFORT WILL BE MADE TO ATTEMPT TO REVIEW E-COMMENTS DURING THE COURSE OF THE MEETING. TOWARDS THIS END, THE CHAIR OF THE COMMITTEE WILL ENDEAVOR TO TAKE A BRIEF PAUSE BEFORE ACTION IS TAKEN ON ANY AGENDA ITEM TO ALLOW THE COMMITTEE CLERK TO REVIEW E-COMMENTS, AND SHARE ANY E-COMMENTS RECEIVED DURING THE MEETING.

Meeting Objective				
To improve quality of care for Alliance members by facilitating clinical oversight and direction.				
Members				
Name	Title			
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine			
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine			
Aaron Chapman, MD	Alameda County Behavioral Health Care Services			
Wesley Lisker, MD	Kaiser Permanente			
Laura Miller, MD	Community Health Center Network			
Ghassan Jamaledine, MD	Alameda Health System			
James Florey, MD	Children First Medical Group			
Beverly Juan, MD	Community Health Medical Director, Alameda Alliance for Health, Pediatrics			
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics			
Rosalia Mendoza, MD	UM Medical Director, Alameda Alliance for Health, Family Practice			
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health			
Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
Call to Order/Roll Call			S. O'Brien	
1. Approved Committee Meeting Minutes: a. HCQC Meeting Minutes 3/18/21 b. UM Meeting Minutes 3/26/21 c. P&T Committee Meeting Minutes 3/16/21	5 min	Verbal	S. O'Brien	Vote
2. Chief Medical Officer Alameda Alliance Update	10 min	Verbal	S. O'Brien	Informational
3. Policies and Procedures: a. QI: 1. QI-111 Delegation Management and Oversight b. A&A: 1. QI-114 Monitoring of Access and Availability Standards	5 min	Verbal	S. Wakefield	Vote

<p>2. QI-115 Access and Availability Committee</p> <p>3. QI-116 Provider Appointment Availability Survey</p> <p>4. QI-117 Member Satisfaction Survey</p> <p>5. QI-118 Provider Satisfaction Survey</p> <p>c. UM:</p> <p>1. UM-001 UM Program</p> <p>2. UM-003 Concurrent Review</p> <p>3. UM-005 Second Opinions</p> <p>4. UM-007 New and or Experimental Technology Review Process</p> <p>5. UM-010 Coordination of Care - Long Term Care</p> <p>6. UM-011 Coordination of Care - Hospice and Terminal Illness</p> <p>7. UM-012 Care Coordination- BH</p> <p>8. UM-013 Care Coordination SUD</p> <p>9. UM-014 Coordination of Care - Identifying and Reporting Potential Child_Adult or Elder Abuse</p> <p>10. UM-015 Emergency Services and Post Stabilization Services</p> <p>11. UM-016 Transportation</p> <p>12. UM-017 Home and Community Based Services (Waiver Programs) - DDS</p> <p>13. UM-019 School Linked CHDP Services</p> <p>14. UM-020 Developmental Disabilities</p> <p>15. UM-021 Early Start</p> <p>16. UM-023 Communicable Disease Reporting and Services</p>			<p>J.A. Miller</p>	
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<ul style="list-style-type: none"> 17. UM-024 Care Coordination - Dental Services 18. UM-025 Guidelines for Obstetrical Services 19. UM-027 Care Coordination - Local Education Agency Service 20. UM-029 Sensitive Services 21. UM-030 Referrals to the Supplemental Food Program for Women, Infants, and Children (WIC) 22. UM-033 Topical Fluoride Varnish 23. UM-035 Care Coordination - Vision Services 24. UM-036 Continuity of Care for Terminated and Non-Participating Providers 25. UM-045 Communication Services 26. UM-046 Use of Board Certified Consultants 27. UM-047 UM Committee 28. UM-048 Triage and Screening Services 29. UM-050 Tracking and Monitoring of Services Prior Authorized 30. UM-053 Breastfeeding and Lactation Management Aids 31. UM-055 Palliative Care 32. UM-056 Standing Referral Policy 33. UM-057 Authorization Requests 34. UM-063 Gender Affirmation Surgery 35. UM-065 Physical Therapy Services 				
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<p>d. CM:</p> <ol style="list-style-type: none"> 1. CM-001 Complex Case Management (CCM) Identification Screening Assessment and Triage 2. CM-002 Complex Case Management Plan Development and Management 3. CM-003 Complex Case Management Plan Evaluation and Closure 4. CM-004 Care Coordination 5. CM-007 SPD High Risk Stratification and Care Planning 6. CM-009 Health Homes – Program Infrastructure 7. CM-010 Health Homes – Member Identification and Grouping 8. CM-011 Health Homes – Care Management & Transitions of Care 9. CM-012 Health Homes – Housing Services 10. CM-013 Health Homes – Oversight, Monitoring, & Controls 11. CM-014 Health Homes – Operations Non-Duplication 12. CM-016 Health Homes – Staffing 13. CM-018 Health Homes – Member Notification 14. HCS-015 Health Homes – Outreach/Member Engagement 15. IT-019 Health Homes – IT/Data Sharing <p>e. CBAS:</p> <ol style="list-style-type: none"> 1. CBAS-001 Initial Member Assessment 2. CBAS-002 Expedited Initial Member Assessment 				
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3. CBAS-004 Member Assignment to a CBAS Center 4. CBAS-005 Provision of Unbundled Services				
4. Compliance Update	10 min	Verbal	R. Golfin	Informational
5. Pharmacy Update	10 min	Verbal	H. Lee	Informational
6. UM Update	10 min	Verbal	J. A. Miller	Informational
7. QI 2020 Program Evaluation and 2021 QI Work Plan	15 min	Verbal	S. Wakefield	Vote
8. Health Ed Update	10 min	Verbal	L. Ayala	Informational
9. Behavioral Health Update	10 min	Verbal	S. Bhatt	Informational
10. QI Work Plan Update		Verbal	S. Wakefield and S. Bhatt	Informational
a. PQI Dashboards	5 min	Verbal	S. Bhatt S. Wakefield	Informational
b. IHA Dashboard	5 min	Verbal	J. Pedden	Informational
11. Public Comment			S. O'Brien	
12. Adjournment			S. O'Brien	Next meeting: July 15, 2021

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Jessica Pedden at jpedden@alamedaalliance.org at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.