

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	9/16/2021	Time:	6:00-8:00 PM
Meeting Coordinator:	Jessica Pedden	Location:	Webex
Call In Number:	1-408-418-9388	Webinar Meeting ID:	<u>Join meeting</u> 2495 677 9037

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT jpedden@alamedaalliance.org . YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK Join

meeting OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-408-418-9388. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MUST SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. IT WOULD BE APPRECIATED IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING. IF THAT IS NOT POSSIBLE, EVERY EFFORT WILL BE MADE TO ATTEMPT TO REVIEW E-COMMENTS DURING THE COURSE OF THE MEETING. TOWARDS THIS END, THE CHAIR OF THE COMMITTEE WILL ENDEAVOR TO TAKE A BRIEF PAUSE BEFORE ACTION IS TAKEN ON ANY AGENDA ITEM TO ALLOW THE COMMITTEE CLERK TO REVIEW E-COMMENTS, AND SHARE ANY E-COMMENTS RECEIVED DURING THE MEETING.

Meeting Objective				
To improve quality of care for Alliance members by facilitating clinical oversight and direction.				
Members				
Name	Title			
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine			
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine			
Aaron Chapman, MD	Alameda County Behavioral Health Care Services			
Wesley Lisker, MD	Kaiser Permanente			
Laura Miller, MD	Community Health Center Network			
TBD	Alameda Health System			
James Florey, MD	Children First Medical Group			
Donna Carey, MD	CM Medical Director, Alameda Alliance for Health, Pediatrics			
Rosalia Mendoza, MD	UM Medical Director, Alameda Alliance for Health, Family Practice			
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health			
Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
Call to Order/Roll Call: <ul style="list-style-type: none"> Introduction to new A&A Temp Manager, Christian Angulo 			S. O'Brien	
1. Approved Committee Meeting Minutes - Approved <ol style="list-style-type: none"> HCQC Meeting Minutes 7/15/21 IQIC Meeting Minutes 6/23/21 C&L Meeting Minutes 4/28/21, 7/28/21 UM Meeting Minutes 6/25/21, 7/30/21 	5 min	Verbal	S. O'Brien	Vote
2. Chief Medical Officer Alameda Alliance Update	10 min	Verbal	S. O'Brien	Informational
3. Policies and Procedures – For Approval: <ol style="list-style-type: none"> C&L: <ol style="list-style-type: none"> CLS-003, "Nondiscrimination, Language Assistance Services, and Effective Communication for Individuals with Disabilities" 	5 min	Verbal	J. Pedden	Vote

<ul style="list-style-type: none"> 2. CLS-008, “Member Assessment of Cultural and Linguistic Needs” 3. CLS-009, “CLS Program - Contracted Providers” 4. CLS-010, “CLS Program-Staff Training and Assessment” 5. CLS-011, “CLS Program-Compliance Monitoring” <p>b. Member Services:</p> <ul style="list-style-type: none"> 1. MBR -0003, “Quality Monitoring of Member Communications” 2. MBR -0005, “Telephonic Support for Members and Provider to Access Web” 3. MBR -0006, “Functionality of Claims Processing” 4. MBR – 0024, “Exempt Grievance” <p>c. Case Management:</p> <ul style="list-style-type: none"> 1. CM-001, “CCM Identification Screening Enrollment and Assessment” 2. CM-002 – “Complex Case Management Plan Development and Management” 3. CM-004, “Care Coordination of Services” 4. CM-008, “SPD HRA - Survey and Interventions” <p>d. Utilization Management:</p> <ul style="list-style-type: none"> 1. UM-032, “Therapeutic Enteral Formulas” 2. UM-070, “UM Denial System Controls” 				
4. Compliance Update	5 min	Verbal	K. Vitocruz	Informational
5. G&A Report	10 min	Verbal	J. Karmelich	Informational
6. UM Update:				
a. EMC/ILOS	10 min	Verbal	D. Carey	Informational
b. UM Metrics			J. A. Miller	
7. QI Update:	10 min	Verbal	Wakefield	Informational
a. 2021 Population Needs Assessment	20 min	Verbal	L. Ayala	Informational
b. COVID-19 Vaccination Strategy	20 min	Verbal	S. Bhatt L. Ayala	Informational
c. Blood Lead Screening Update	10 min	Verbal	S. Wakefield	Informational
d. EPSDT Outreach Campaign Update	5 min	Verbal	S. Wakefield	Informational
e. PQI Dashboard	5 min	Verbal	S. Bhatt	Informational
f. A&A Update	5 min	Verbal	C. Angulo	Informational

8. Behavioral Health Update	5 min	Verbal	S. Bhatt	Informational
9. Public Comment	2 min	Verbal	S. O'Brien	
10. Adjournment			S. O'Brien	Next meeting: November 18, 2021

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Jessica Pedden at jpedden@alamedaalliance.org at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.