

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	4/28/2022	Time:	6:00-8:00 PM
Meeting Coordinator:	Bob Hendrix	Location:	Microsoft Teams
Call In Number:	+1 510-210-0967	Webinar Meeting ID:	Join Meeting 537 092 973#

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

STATE OR LOCAL OFFICIALS CONTINUE TO IMPOSE OR RECOMMEND MEASURES TO PROMOTE SOCIAL DISTANCING.

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT bhendrix@alamedaalliance.org. YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK <https://alamedaalliance.webex.com/alamedaalliance/j.php?MTID=m76f4d9c449e66b57607b88d8d857abf20> OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-408-418-9388. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MAY SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE OR PROVIDE COMMENT DURING THE MEETING AT THE END OF EACH TOPIC.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE COMMITTEE WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

Meeting Objective					
To improve quality of care for Alliance members by facilitating clinical oversight and direction.					
Members					
Name		Title			
Steve O’Brien, MD Chair		Chief Medical Officer, Alameda Alliance for Health, Internal Medicine			
Sanjay Bhatt, MD Vice Chair		QI Medical Director, Alameda Alliance for Health, Emergency Medicine			
Aaron Chapman, MD		Alameda County Behavioral Health Care Services			
Wesley Lisker, MD		Kaiser Permanente			
Tri Do, MD		Community Health Center Network			
Felicia Tornabene, MD		Alameda Health System CMO			
James Florey, MD		Children First Medical Group			
Donna Carey, MD		CM Medical Director, Alameda Alliance for Health, Pediatrics			
Rosalia Mendoza, MD		UM Medical Director, Alameda Alliance for Health, Family Practice			
Stephanie Wakefield, RN		Senior Quality Director, Alameda Alliance for Health			
		Meeting Agenda			
Topic		Time	Document	Responsible Party	Vote to approve or Informational
Call to Order/Roll Call:		1 min	Verbal	S. O’Brien	Informational
1. Committee Meeting Minutes a) IQIC 3/2/21 b) A&A 2/16/22 c) HCQC 3/17/22 d) P&T 3/15/22 e) CLS 1/26/22		5 min	Verbal	S. O’Brien	e-Vote
2. Chief Medical Officer Alameda Alliance Update Introductions: • Tri Do, interim, CMO, CHCN • Felicia Tornabene, CMO, AHS		5 min	Verbal	S. O’Brien	Informational
3. Quality Improvement Leadership Updates: • Loc Tran – Access and Availability Manager		5 min	Verbal	S. Wakefield S. Bhatt	Informational
4. Timing of HCQC Meeting		5 min	Verbal	S. Bhatt	Informational

5. Compliance Update a. Audit Update - DMHC / DHCS / Other/Compliance APL Update	5 min	Document	S. Tagle R. Smothers	Informational
6. Policies and Procedures (see list at the end of the agenda)	2 min	Document	S. O'Brien	e-Vote
7. Policies and Procedures a. UM 063	2 min	Document	S. Wakefield JA Miller	Vote
8. Population Health a. 2021 PHM Evaluation b. 2022 PHM Strategy	15 min	Document	S. Bhatt L. Ayala	Vote
9. NCQA Update	5 min	Document	J. Karmelich	Informational
10. QI 3 - Continuity and Coordination of Medical Care	5 min	Document	J. Karmelich S. Wakefield H. Lee	Informational
11. QI 4 - Continuity and Coordination between Medical Care and Behavioral Healthcare	5 min	Document	J. Karmelich S. Wakefield	Informational
12. Annual Member Experience Assessment	5 min	Document	J. Karmelich	Informational
13. 2021 Provider Satisfaction Survey	5 min	Verbal	M. Woodruff	Informational
14. Network Cultural & Linguistic Capacity	10 min	Document	L. Ayala	Vote
15. Pharmacy Update/ DUR Report	5 min	Document	H. Lee	Informational
16. Public Comment	2 min	Verbal	S. O'Brien	Informational
17. Adjournment	1 min	Verbal	S. O'Brien	Next meeting: Thursday, June 23, 2022

List of Policies:

Healthcare Services:

- CBAS-001: Initial Member Assessment and Reassessment for Community Based Adult Services Eligibility
- CBAS-002: Expedited Initial Member Assessment for CBAS Eligibility
- CBAS-004: Member Assignment to a CBAS Center
- CBAS-005: Provision of Unbundled CBAS Services

Case Management Disease Management:

CM-010: ECM Member Identification & Grouping

CM-028: Disease Management - Home Placed Developmentally Disabled (HPDD) Members

CM-029: Developmental Disabilities

CM-030: Early Start

CM-031: School Linked CHDP Services

CM-032: Care Coordination - Local Education Agency Services

CM-033: Home and Community Based Services (Waiver Programs) – DDS

Utilization Management:

UM-003: Concurrent Review and Discharge Planning Process

UM-005: Second Opinions

UM-007: New or Experimental Technology Review Process

UM-008: Adverse Benefit Determination Appeals Process

UM-010: Coordination of Care - Long Term Care

UM-011: Coordination of Care - Hospice and Terminal Illness

UM-015: Emergency Services and Post Stabilization Services

UM-016: Transportation Services

UM-023: Communicable Disease Reporting and Services

UM-024: Care Coordination-Dental Services

UM-025: Guidelines for Obstetrical Services

UM-029: Sensitive Services

UM-030: Referrals to the Supplemental Food Program for Women, Infants and Children (WIC)

UM-033: Topical Fluoride Varnish

UM-035: Care Coordination - Vision Services

UM-036: Continuity of Care

UM-048: Triage & Screening Services

UM-053: Breastfeeding Lactation Management Aids

UM-055: Palliative Care

UM-056: Standing Referrals

UM-063: Transgendered Care

UM-065: Physical Therapy Retired not used; DHCS and MCG criteria used.

UM-071: Major Organ and Bone Marrow Transplants

Quality Improvement:

QI-104: Potential Quality of Care Issues (PQIs)

QI-107: Appointment Access and Availability Standards

QI-111: Delegation Management and Oversight

QI-114: Monitoring of Access and Availability Standards

QI-115: Access and Availability Committee

QI-116: Provider Appointment Availability Survey (PAAS)

QI-117: Member Satisfaction Survey (CAHPS)

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact [Bob Hendrix, bhendrix@alamedaalliance.org](mailto:bhendrix@alamedaalliance.org) at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.