

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO “ATTN: ALLIANCE MEMBER ADVISORY COMMITTEE” 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT lee@alamedaalliance.org. YOU MAY WATCH THE MEETING LIVE BY LOGGING IN BY COMPUTER. CLICK THE LINK PROVIDED IN YOUR EMAIL OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: **1.510.210.0967**, CODE: **551 130 296#** IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MAY SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE OR PROVIDE COMMENT DURING THE MEETING AT THE END OF EACH TOPIC.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE COMMITTEE WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

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|--------------------------------------|---|------------------|---|
| Meeting Name: | Member Advisory Committee | | |
| Date of Meeting: | September 14, 2023 | Time: | 10:00 AM – 12:00PM |
| Meeting Chair and Vice Chair: | Natalie Williams, Vice Chair | Location: | Video Conference Call and in-person. Oakland/Hayward Rooms 1240 South Loop Road Alameda, CA 94502 |
| Call In Number: | Telephone Number: 1.510.210.0967 Code: 551 130 296# | Webinar: | Click here to join the meeting in Microsoft Teams. Link is also in your email. |

I. Meeting Objective

Advise Alameda Alliance for Health on the development and implementation of its cultural and linguistic accessibility standards and procedures.

II. Members

| Name | Title | Name | Title |
|--------------------------|---|----------------------|---|
| Natalie Williams | Alliance Member, Vice Chair | Mayra Matias Pablo | Parent of Alliance Member |
| Valeria Brabata Gonzalez | Alliance Member | Melinda Mello | Alliance Member |
| Brenda Burrell (Acting) | Administrative Specialist II, ACPH Child Health & Disability Prevention | Jody Moore | Parent of Alliance Member |
| Tandra DeBose | Alliance Member | Sonya Richardson | Alliance Member |
| Roxanne Furr | Alliance Member | Amy Sholinbeck, LCSW | Asthma Coordinator, Alameda County Asthma Start |
| Irene Garcia | Alliance Member | | |
| Erika Garner | Alliance Member | | |
| Mimi Le | Alliance Member | | |

III. Meeting Agenda

| Topic | Responsible Party | Time | Vote to approve or Information |
|---|---|------|--------------------------------|
| Welcome and Introductions <ul style="list-style-type: none"> Member Roll Call Alliance Staff Visitors | Natalie Williams , Vice Chair | 5 | Information |
| Approval of Minutes and Agenda | | | |
| 1. Approval of Minutes from <ul style="list-style-type: none"> March 16, 2023 June 15, 2023 | Natalie Williams , Vice Chair | 3 | Vote |
| 2. Approval of Agenda | Natalie Williams , Vice Chair | 3 | Vote |
| CEO Update | | | |
| 1. Alliance Updates 2. Redetermination update | Matt Woodruff Chief Executive Officer | 20 | Information |

| III. Meeting Agenda | | | |
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| Topic | Responsible Party | Time | Vote to approve or Information |
| Follow up Items 6/15/2023 Meeting | Mao Moua Manager, Cultural and Linguistic Services | 3 | Information |
| New Business | | | |
| 1. Access and Availability: CG-CAHPS | Loc Tran Manager, Access to Care | 10 | Information |
| 2. Enhanced Care Management (ECM) Update | Amy Stevenson Clinical Manager, Enhanced Care Management Shatae Jones Director, Housing and Community Services Program | 10 | Information |
| Alliance Reports | | | |
| 1. Grievances and Appeals • April - June 2023 | Jennifer Karmelich Director, Quality Assurance | 10 | Information |
| 2. Outreach Report • April - June 2023 • Care Bags | Alejandro Alvarez Community Outreach Supervisor | 5 | Information |
| MAC Business | | | |
| 1. MAC Chair and Vice Chair | Linda Ayala Director, Population Health and Equity | 15 | Vote |
| 2. New Candidates a. Cecelia Wynn | Rosa Reyes Disease Management Health Educator Linda Ayala Director, Population Health and Equity | 10 | Vote |
| Open Forum 1. Next meeting topics: • ABA Services | Natalie Williams , Vice Chair | 5 | Information |

| III. Meeting Agenda | | | |
|---|-------------------------------------|-------------|---|
| Topic | Responsible Party | Time | Vote to approve or Information |
| <ul style="list-style-type: none"> • MAC Charter Update • Others? | | | |
| Tribute – Maria Archuleta | Natalie Williams, Vice Chair | 15 | Information |
| Adjournment | Natalie Williams, Vice Chair | 2 | Next meeting: December 14, 2023 |

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact **Lena Lee** at **510.747-6104** at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.