Reminder: Medi-Cal Rx Transition
Started Saturday, January 1, 2022

At Alameda Alliance for Health (Alliance), we value our dedicated provider partners and appreciate all of the hard work you do to protect health and wellbeing in our community. We have an important reminder we would like to share with you.

A new pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan), started providing services and support on **Saturday, January 1, 2022**. The new program is called "Medi-Cal Rx." **The Alliance is no longer the administrator for the Medi-Cal pharmacy benefit.**

We have put together a list of updates below to provide frequently requested information about the change.

Contact Information

Magellan at the Medi-Cal Rx Call Center	Toll-Free: **1.800.977.2273** **www.medi-calrx.dhcs.ca.gov**
Medi-Cal Rx General Questions	**rxcarveout@dhcs.ca.gov** **PLEASE NOTE**: Write that you have a question about Medi-Cal Rx. Please DO NOT include personal information in your first email. If DHCS staff require additional information to assist you, they will reply with a secure email asking for your information.

Registration Portal

- Individual prescribers will each need to register to the Medi-Cal Rx Portal to be a user. To register, please visit **https://uac.magellanrx.com/pin-requests**.
- Pharmacy Service Representatives (PSRs) and YouTube tutorials are available for walkthrough registration at **medi-calrx.dhcs.ca.gov/home/education**.
- For registration questions, please email **medicalrxeducationoutreach@magellanhealth.com**.
- For provider training requests, please email **medicalrxeducationoutreach@magellanhealth.com**.
- To view the Medi-Cal Rx Provider Manual, please visit **medi-calrx.dhcs.ca.gov/home/provider-manual**.

Medication Coverage

- To view which medications are on the Contract Drugs List (CDL), please visit **medi-calrx.dhcs.ca.gov/home/cdl**.
- For coverage of non-drugs (i.e., medical devices, etc.), please visit **medi-calrx.dhcs.ca.gov/provider/forms**, then click on "Covered Products Lists."
- To check CDL (Contract Drug List) coverage of medications quickly, please visit **medi-calrx.dhcs.ca.gov/provider/drug-lookup**, then use the "Drug Lookup" tool.

Billing

- Billing is open to **all** specialty pharmacies in the state pharmacy network for Medi-Cal, not just Optum.
- **180 Transition Period:** If a member has been on a medication before Medi-Cal Rx went live on Saturday, January 1, 2022, then billing should be covered if picking up a Renewal Rx for that same medication for **six (6) months** without a new prior authorization (PA). This will prompt a message at the Point-of-Sale Pharmacy system that a new PA will be required at the end of the first six (6) months of Medi-Cal Rx (by July 2022).
- New medications that are not on the CDL and that the member has not been on regularly before 2022, will require a new PA.

How to Submit a Prior Authorization (PA)

Providers will need to ensure they can submit prior authorization (PAs) for any drug that will require authorization from Medi-Cal Rx. Here are the different ways that providers can register or submit a PA:

1. **Medi-Cal Rx Secure Portal:** The prior authorization (PA) system information and forms are available on the Medi-Cal Rx website at **www.medi-calrx.dhcs.ca.gov**.
   Providers can check on the status of requests on Medi-Cal Rx Provider Portal or by phone by calling the Medi-Cal Rx Call Center Line toll-free at **1.800.977.2273**. Please refer to **www.medi-calrx.dhcs.ca.gov**.
2. ***CoverMyMeds:** Providers can create an account and log in to submit a PA on the CoverMyMeds website at **www.covermymeds.com**. If you currently use CoverMyMeds, you can continue to utilize this platform to submit a PA. A link to CoverMyMeds can also be found in the Medi-Cal Rx Secure Portal. ***Please prioritize this submission process to minimize delays.**
3. **NCPDP P4:** To view the Prior Authorization Request Only (P4) Payer Sheet Template, please visit **medi-calrx.dhcs.ca.gov/provider/forms**.
4. **By Fax**: PA requests and attachments can be faxed to **1.800.869.4325**.
5. **By mail:** PA requests and attachments can be mailed to:

   > Medi-Cal Rx Customer Service Center
   > Attn: PA Request
   > P.O. Box 730
   > Sacramento, CA 95741-0730

BIN, PCN and Group Number for Billing Magellan

Health Plan	BIN	PCN	Group ID
Magellan	022659	**06334225**	Medi-Cal Rx

Helpful Tips

- The CDL will be updated monthly and communicated by bulletin with outlines on the 1st of each month. CDLs will be updated infrequently/not routinely on the CDL but will be communicated by bulletin depending on a rolling basis.
- To sign up for the subscription alert, please visit **mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCScagov-Subscription-Sign-Up**.
- To access the Medi-Cal Rx Bulletins & News page, please visit **medi-calrx.dhcs.ca.gov/provider/pharmacy-news**.
- 72-hour emergency supply is available without a PA.
- Please keep in mind when calling the Medi-Cal Rx customer service number, that Magellan Clinical Liaisons cannot provide overrides for Pharmacy Point-of-Sale transactions.

<u>IMPORTANT UPDATES</u>

Update #1

Per a recent update from Magellan – There are currently delays when submitting PA requests through their system.

Due to this change, please prioritize submitting PA requests through CoverMyMeds. It is highly recommended that this be done either **online or in real-time**. The prescriber will receive faster determinations and have a greater chance of avoiding any unwanted delays in processing.

Update #2

Medi-Cal Rx Drug Lookup Tool: medi-calrx.dhcs.ca.gov/provider/drug-lookup.

The tool includes all drugs covered by Medi-Cal Rx, not just those under the Contract Drug List (CDL). If the drug is not listed on the CDL, a PA is required. Additionally, some drugs listed on the CDL may require a PA (as noted in the Code 1 restriction). Some drugs that do not require a PA may not reflect this status on the Formulary Lookup Tool. Please always confirm drugs on the CDL at **medi-calrx.dhcs.ca.gov/home/cdl**.

Questions? Please call the Alliance Pharmacy Department
Monday – Friday, 8 am – 5 pm
Phone Number: **1.510.747.4541**
www.alamedaalliance.org