

PAY-FOR-PERFORMANCE (P4P) PROGRAM

FOR CHILDREN FIRST MEDICAL GROUP



2021

ALAMEDA
Alliance
FOR HEALTH

A NOTE FROM THE MEDICAL DIRECTOR

Dear Children First Medical Group,

Alameda Alliance for Health (Alliance) has proudly served our community for more than two decades. We were created by and for Alameda County residents, and we currently provide more than 270,000 children and adults with access to health care. We value the high quality, accessible, and affordable health care services that you deliver as our provider partner.

Our 2021 Pay-for-Performance (P4P) program offers performance-based incentive payments for delivered services. Through this program, primary care providers (PCPs) and PCP Groups are rewarded for superior performance and yearly improvement.

In this pamphlet, please find a Program Guide and Quick Reference Guides as resources to help you better understand our P4P program.

If you have any questions about our P4P program, please feel free to reach out to our Provider Services Department at **1.510.747.4510** or contact me at the email below.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Bhatt", enclosed within a large, loopy oval shape.

Sanjay Bhatt, MD MS MMM

Medical Director – Quality Improvement

Email: **sbhatt@alamedaalliance.org**

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For any questions regarding the P4P program, please contact us:

Alliance Provider Services Department

Phone Number: **1.510.747.4510**

Email: **qualityanalytics@alamedaalliance.org**

P4P PROGRAM GUIDE

Program Overview – 2021



BACKGROUND

The Alliance Pay-for-Performance (P4P) program goal is to improve quality, performance, and outcomes through provider incentives.

CRITERIA

Provider Criteria

- Children First Medical Group (CFMG) is contracted with the Alliance for primary care services.
- CFMG is contracted with the Alliance through the date of payment.
- Measures and payments will be calculated for CFMG as a whole. Payment will be divided amongst CFMG provider groups based on their percentage of member months compared to the total member months for CFMG.

Eligible Population

- Alliance Medi-Cal members assigned to CFMG.

P4P PROGRAM GUIDE

PAYMENT POOL/DATES

Pool Dollars

The total payment pool consists of the Alliance Board-approved budgeted amount.

This amount is subject to adjustment depending on the financial performance of the Alliance.

Measurement Period: January 1, 2021 – December 31, 2021

Payment Date: September 2022

PAYMENT METHODOLOGY

Distribution Method

The potential dollars for CFMG will be based on its percentage of member months compared to the total member months for the Alliance.

MEASURES

The measurement categories are:

- Clinical Quality Measures (selected Healthcare Effectiveness Data and Information Set (HEDIS®) measures)
- Other Measures



P4P PROGRAM GUIDE

Measures, Point Values, and Goals

Clinical Quality Measures			
#	MEASURES	POINTS	GOAL
1	Childhood Immunizations: Combo 10	10	<p>20% of points awarded per measure for each 0.5% above the overall 2021 rate for the Alliance, up to 2.5% above.</p> <p>0.5% above overall rate = 20% of points 1.0% above overall rate = 40% of points 1.5% above overall rate = 60% of points 2.0% above overall rate = 80% of points 2.5% above overall rate = 100% of points</p> <p>If rate is below the overall 2021 rate for the Alliance: 3% increase from prior year rate = 20% of points 6% increase from prior year rate = 40% of points</p> <p>A minimum of 15 members are required in measure eligible population. Members with dual Medi-Cal/Medicare coverage are excluded from HEDIS® measures.</p>
2	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits	10	
3	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits	10	
4	Child and Adolescent Well-Care Visits	15	
5	Child and Adolescent BMI Percentile Documentation	5	
6	Child and Adolescent Counseling for Nutrition	5	
7	Child and Adolescent Counseling for Physical Activity	5	
8	Asthma Medication Ratio	10	
Clinical Quality Measures Total Points:		70	

Other Measures			
#	MEASURES	POINTS	GOAL
9	PCP Visits per 1,000 Members	10	1% increase from 2019 visits per 1,000 rate = 1/3 points 2% increase from 2019 visits per 1,000 rate = 2/3 points 3% increase from 2019 visits per 1,000 rate = Full points
10	Emergency Department (ED) Visits per 1,000 Members	15	20% of points awarded for each 0.5% below the overall 2021 rate for the Alliance, up to 2.5% below.
11	Member Satisfaction Survey: Non-Urgent Appointment Availability	5	Full points awarded if 80% of responses indicate member was able to schedule a non-urgent appointment within 10 days. A minimum of 10 survey responses are required for the measurement year.
Other Measures Total Points:		30	
TOTAL		100	

Measure Descriptions

CLINICAL QUALITY MEASURES

Measures are based on NCQA HEDIS® specifications.

Childhood Immunizations: Combo 10

Measures the percentage of children who received the following immunizations by their 2nd birthday:

- Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis)
- Three (3) IPV (Polio)
- One (1) MMR (Measles, Mumps, Rubella)
- Three (3) HiB (H Influenza Type B)
- Three (3) HepB (Hepatitis B)
- One (1) VZV (Varicella) or History of Chicken Pox
- Four (4) PCV (Pneumococcal Conjugate)
- One (1) HepA (Hepatitis A)
- RV (Rotavirus): 2-dose or 3-dose schedule
- Two (2) Influenza - One of the two can be an LAIV vaccination administered on the 2nd birthday

Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits

Measures the percentage of children who turned 15 months old during 2021 and had six (6) or more well-child visits with a PCP during their first 15 months of life.

Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits

Measures the percentage of children who turned 30 months old during 2021 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.

Child and Adolescent Well-Care Visits

Measures the percentage of members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2021.

Child and Adolescent BMI Percentile Documentation

Measures the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of BMI percentile documentation.

P4P PROGRAM GUIDE

CLINICAL QUALITY MEASURES (CONT.)

Child and Adolescent Counseling for Nutrition

Measures the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for nutrition.

Child and Adolescent Counseling for Physical Activity

Measures the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for physical activity.

Asthma Medication Ratio

Measures the percentage of members 5-64 years of age with persistent asthma who had a ratio of controller medications (e.g. inhaled steroids) to total asthma medications of 0.50 or greater during 2021.

OTHER MEASURES

Primary Care (PCP) Visits per 1,000 Members

Measures primary care (PCP) visits for members assigned to CFMG.

Emergency Department (ED) Visits per 1,000 Members

Measures the utilization of emergency department (ED) visits for members assigned to CFMG. Please review and follow-up with members on the monthly ED Visit Report.

Member Satisfaction Survey: Non-Urgent Appointment Availability

On a quarterly basis, members who have had a visit with a PCP are randomly selected for a satisfaction survey. This measure calculates the percentage of survey responses that indicate the member was able to schedule a non-urgent appointment between 0-10 days.

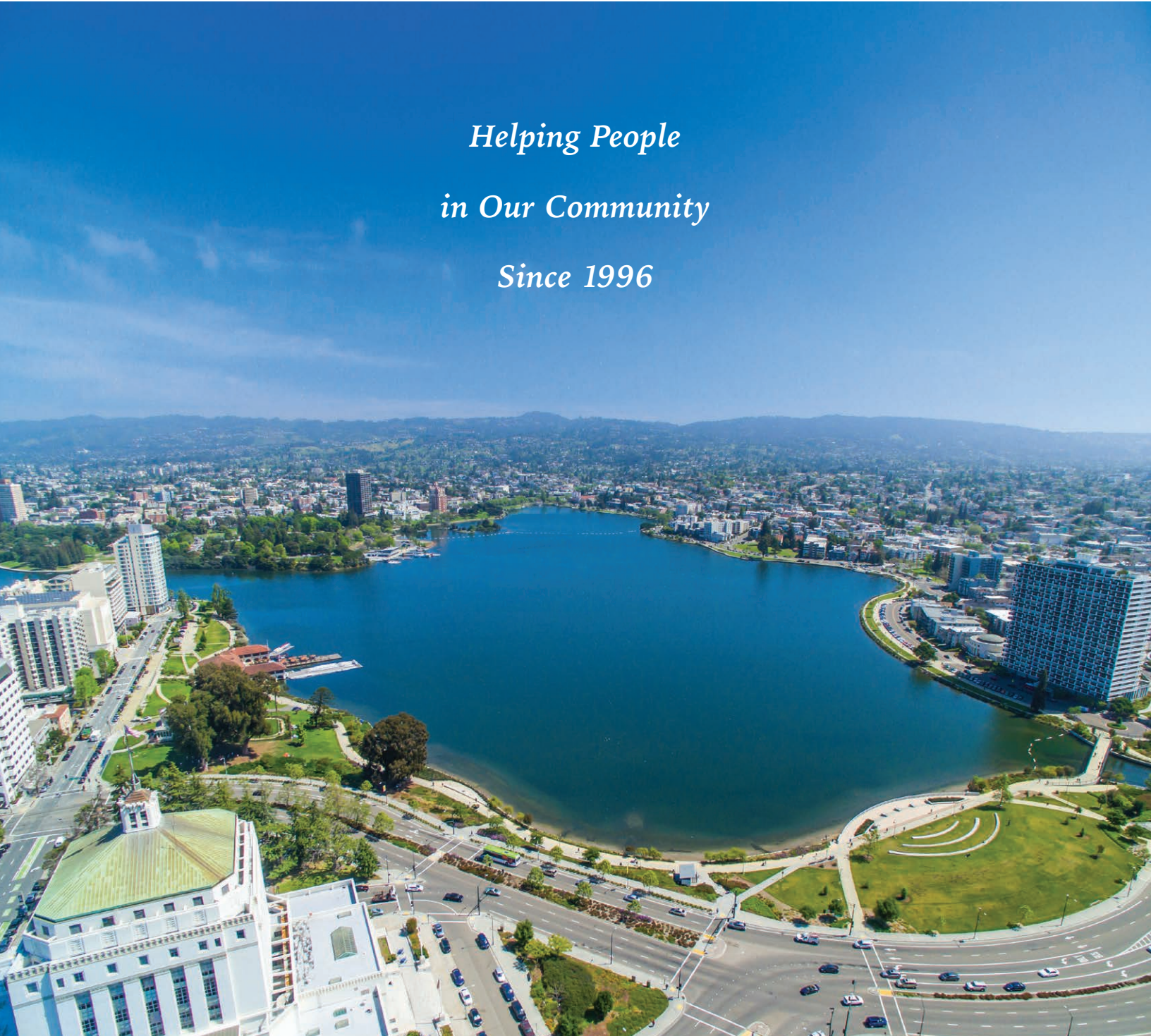
The survey question reads:

“In the last six (6) months, when you made an appointment either in person or by telephone for a check-up or routine care with this provider, when was your appointment either in person or by telephone scheduled?”

- a. 0–10 days
- b. More than 10 days



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in Our Community
Since 1996*



www.alamedaalliance.org

P4P PROGRAM ATTESTATION

By signing below, I _____ attest that I have

Print Name

received the following materials as they relate to the Alameda Alliance for Health (Alliance) Pay-for-Performance (P4P) program for measurement year 2021.

- 2021 P4P Program Guide
- 2021 P4P Program Quick Reference Guides

I also attest that I have received information on whom to contact with any questions or if further assistance is needed.

Provider/Group Name (Print): _____

Signature of Person Attesting: _____

Date: _____

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR CFMG PROVIDERS

MEASURE	DESCRIPTION	DOCUMENTATION
Childhood Immunizations: Combo 10	<p>Children who received the following immunizations by their 2nd birthday:</p> <ul style="list-style-type: none"> • Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis) • Three (3) IPV (Polio) • One (1) MMR (Measles, Mumps, Rubella) • Three (3) HiB (H Influenza Type B) • Three (3) HepB (Hepatitis B) • One (1) VZV (Varicella) or History of Chicken Pox • Four (4) PCV (Pneumococcal Conjugate) • One (1) HepA (Hepatitis A) • RV (Rotavirus): 2-dose or 3-dose schedule • Two (2) Influenza – One of the two can be an LAIV vaccination administered on the 2nd birthday 	Document all immunizations in the chart and in the California Immunization Registry (CAIR).
Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits*	Children who turned 15 months old during 2021 and had six (6) or more well-child visits with a PCP during their first 15 months of life.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits*	Children who turned 30 months old during 2021 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Child and Adolescent Well-Care Visits*	Members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2021.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Child and Adolescent BMI Percentile Documentation*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of BMI percentile documentation.	Document height, weight, and BMI percentile in 2021. BMI percentile may be documented as a value or plotted on an age-growth chart.
Child and Adolescent Counseling for Nutrition*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for nutrition.	<p>Document at least one of the following:</p> <ul style="list-style-type: none"> • Discussion of current nutrition behaviors. • Checklist indicating nutrition was addressed. • Counseling or referral for nutrition education. • Member received educational materials on nutrition during a face-to-face visit. • Anticipatory guidance for nutrition. • Weight or obesity counseling.
Child and Adolescent Counseling for Physical Activity*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for physical activity.	<p>Document at least one of the following:</p> <ul style="list-style-type: none"> • Discussion of current physical activity behaviors. • Checklist indicating physical activity was addressed. • Counseling or referral for physical activity. • Member received educational materials on physical activity during a face-to-face visit. • Anticipatory guidance specific to the child's physical activity. • Weight or obesity counseling.

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR CFMG PROVIDERS (CONT.)

MEASURE	DESCRIPTION	DOCUMENTATION
Asthma Medication Ratio	Members 5-64 years of age with persistent asthma who had a ratio of controller medications (e.g. inhaled steroids) to total asthma medications of 0.50 or greater during 2021.	Promotes the use of inhaled steroids for treatment of persistent asthma.
PCP Visits Per 1,000 Members*	Measures PCP visits for members assigned to CFMG.	Based on claims data. Visit must be in an outpatient setting – e.g. Office POS 11, FQHC POS 50. Visit must be with a provider that is contracted as a PCP or mid-level.
Emergency Department (ED) Visits per 1,000 Members	Measures the utilization of emergency department (ED) visits for members assigned to CFMG. A lower rate is better.	Based on claims data. Please review and follow-up with members on the monthly ED Visit Report.
Member Satisfaction Survey: Non-Urgent Appointment Availability	Measures the percentage of survey responses that indicate the member was able to schedule a non-urgent appointment between 0-10 days.	Survey question: “In the last six (6) months, when you made an appointment either in person or by telephone for a check-up or routine care with this provider, when was your appointment either in person or by telephone scheduled?” a. 0-10 days b. More than 10 days

*Telehealth is allowed for services that can be done via telehealth.

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR CFMG BILLING STAFF

MEASURE	DESCRIPTION	CODES
Childhood Immunizations: Combo 10	<p>Children who received the following immunizations by their 2nd birthday:</p> <ul style="list-style-type: none"> • Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis) • Three (3) IPV (Polio) • One (1) MMR (Measles, Mumps, Rubella) • Three (3) HiB (H Influenza Type B) • One (1) VZV (Varicella) or History of Chicken Pox • Four (4) PCV (Pneumococcal Conjugate) • One (1) HepA (Hepatitis A) • RV (Rotavirus): 2-dose or 3-dose schedule • Two (2) Influenza - One of the two can be an LAIV vaccination administered on the 2nd birthday 	<p>DTaP CPT: 90698, 90700, 90723 IPV CPT: 90698, 90713, 90723 MMR CPT: 90707, 90710 HiB CPT: 90644, 90647, 90648, 90698, 90748 HepB CPT: 90723, 90740, 90744, 90747, 90748 VZV CPT: 90710, 90716 History of Chicken Pox - ICD-10 Dx: B01.0, B01.11, B01.12, B01.2, B01.81, B01.89, B01.9, B02.0, B02.1, B02.21-B02.24, B02.29, B02.30-B02.34, B02.39, B02.7, B02.8, B02.9 PCV CPT: 90670 HepA CPT: 90633 RV CPT: 90681 (2-dose schedule), 90680 (3-dose schedule) Influenza CPT: 90655, 90657, 90673, 90685-90689 Influenza LAIV CPT: 90660, 90672</p>
Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits*	Children who turned 15 months old during 2021 and had six (6) or more well-child visits with a PCP PCP during their first 15 months of life.	<p>CPT: 99381, 99382, 99391, 99392, 99461 Or ICD-10 Dx: Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z76.1, Z76.2</p>
Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits*	Children who turned 30 months old during 2021 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.	<p>CPT: 99381, 99382, 99391, 99392, 99461 Or ICD-10 Dx: Z00.121, Z00.129, Z00.2, Z76.1, Z76.2</p>
Child and Adolescent Well-Care Visits*	Members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2021.	<p>CPT: 99382-99385, 99392-99395 Or ICD-10 Dx: Z00.00, Z00.01, Z00.121, Z00.129, Z00.2, Z00.3, Z02.5, Z76.2</p>
Child and Adolescent BMI Percentile Documentation*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of BMI percentile documentation.	ICD-10 Dx: Z68.51, Z68.52, Z68.53, Z68.54
Child and Adolescent Counseling for Nutrition*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for nutrition.	<p>CPT: 97802, 97803, 97804 Or HCPCS: G0447 Or ICD-10 Dx: Z71.3</p>
Child and Adolescent Counseling for Physical Activity*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for physical activity.	<p>HCPCS: G0447 Or ICD-10 Dx: Z02.5, Z71.82</p>
PCP Visits per 1,000 Members*	Measures PCP Visits for members assigned to CFMG.	<p>CPT: 99201-99499, if covered Medi-Cal code Visit must be in an outpatient setting – e.g. Office POS 11, FQHC POS 50. Visit must be with a provider that is contracted as a PCP or mid-level.</p>

*Telehealth is allowed for services that can be done via telehealth. Please bill with POS 02 and modifier 95.