PAY-FOR-PERFORMANCE (P4P) PROGRAM

FOR CONTRACTED PRIMARY CARE PROVIDERS





A NOTE FROM OUR SR. MEDICAL DIRECTOR

Dear Valued Provider,

Alameda Alliance for Health (Alliance) has proudly served our community for more than a

quarter of a century. We were created by and for Alameda County residents, and we currently

provide access to health care to more than 317,000 children and adults. We value the high-

quality, accessible, and affordable health care services that you deliver as our provider partner.

Our 2023 Pay-for-Performance (P4P) program offers performance-based incentive payments

for delivered services. Through this program, primary care providers (PCPs) and PCP Groups are

rewarded for superior performance and yearly improvement.

In this pamphlet, please find a Program Guide and Quick Reference Guides as resources to help

you better understand our P4P program.

If you have any questions about our P4P program, please feel free to reach out to our Provider

Services Department at **1.510.747.4510** or contact me at the email below.

Sincerely,

Sanjay Bhatt, MD MS MMM

Sr. Medical Director – Quality Improvement

Email: sbhatt@alamedaalliance.org

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For any questions regarding the P4P program, please contact us:

Alliance Provider Services Department

Phone Number: **1.510.747.4510**

Email: qualityanalytics@alamedaalliance.org

Program Overview – 2023



BACKGROUND

The Alliance Pay-for-Performance (P4P) program goal is to improve quality, performance, and outcomes through provider incentives.

CRITERIA

PCP Group is defined as a solo practitioner or multi-provider practice contracted for primary care services.

Provider Criteria

- PCP Group must be directly contracted with the Alliance through the date of payment.
- Measures and payments will be calculated at the PCP Group level.

Eligible Population

• Alliance membership for Medi-Cal and IHSS Group Care assigned to a PCP Group.

PAYMENT POOL/DATES

Pool Dollars

The total payment pool consists of the Alliance Board-approved budgeted amount.

This amount is subject to adjustment depending on the financial performance of the Alliance.

Measurement Period: January 1, 2023 – December 31, 2023

Payment Date: September 2024

PAYMENT METHODOLOGY

Distribution Method

The potential dollars for a PCP Group will be based on its percentage of member months compared to the total member months for the Alliance.

Minimum Payout

PCP Groups with calculated payouts less than \$1,000 will receive a minimum \$1,000 payout.

MEASURES

The measurement categories are:

- Clinical Quality Measures (selected Healthcare Effectiveness Data and Information Set (HEDIS®) measures)
- Other Measures

PCP Groups are categorized as Family Practice, Internal Medicine, or Pediatric, and are responsible for different measures.



Measures, Point Values, and Goals

	Clinical Quality Measures						
#	MEASURES	FAMILY	INTERNAL	PEDIATRIC	GOAL		
1	Childhood Immunizations: Combo 10	N/A	N/A	10	100% of points awarded per measure if the NCQA 50th percentile is met.		
2	Immunizations for Adolescents: Combo 2	N/A	N/A	10	If PCP group does not meet 50th percentile, points awarded per measure based on % increase from prior year rate:		
3	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits	N/A	N/A	10	1% increase = 10% of points 2% increase = 20% of points 3% increase = 20% of points		
4	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits	N/A	N/A	10	3% increase = 30% of points 4% increase = 40% of points 5% increase = 50% of points		
5	Child and Adolescent Well-Care Visits	15	N/A	20	A minimum of 15 members is required in measure eligible population.		
6	Breast Cancer Screening	15	20	N/A	Members with dual Medi-Cal/Medicare coverage are excluded		
7	Cervical Cancer Screening	15	20	N/A	from HEDIS® measures.		
8	HbA1c Poor Control (>9%) for Diabetics*	15	20	N/A	*A lower rate is better. Points are earned the same as above but rate must be below the NCQA 50th Percentile or decrease from prior year rate.		
Clir	nical Quality Measures Total Points:	60	60	60			

	Other Measures					
#	MEASURES	FAMILY	INTERNAL	PEDIATRIC	GOAL	
9	PCP Visits per 1,000 Members	15	15	10	1/3 of points awarded for each 0.5% increase from 2022 visits per 1,000 rate.	
					Full points awarded if 2022 90th percentile is met.	
10	Emergency Department (ED) Visits per 1,000 Members	15	15	10	20% of points awarded for each 0.5% below the overall 2023 rate for directly contracted PCP groups, up to 2.5% below.	
	Member Satisfaction Survey: Urgent Appointment Availability	5	5	10	Full points awarded if 70% of responses indicate member was able to get an urgent appointment within 2 business days.	
11					3% improvement based on prior year gets 50% of points.	
					A minimum of 10 survey responses is required for the measurement year.	
	Member Satisfaction Survey:			Full points awarded if 80% of survey responses indicate member was able to schedule a non-urgent appointment within 10 business days.		
12	Non-Urgent Appointment Availability		5	10	3% improvement based on prior year gets 50% of the points.	
					A minimum of 10 survey responses is required for the measurement year.	
Oth	Other Measures Total Points:		40	40		
TOTAL		100	100	100		

Measure Descriptions

CLINICAL QUALITY MEASURES

Measures are based on NCQA HEDIS® specifications.

Childhood Immunizations: Combo 10

Measures the percentage of children who turned the age of two (2) in 2023 and received the following immunizations by their 2nd birthday:

- Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis)
- Three (3) IPV (Polio)
- One (1) MMR (Measles, Mumps, Rubella)
- Three (3) HiB (H Influenza Type B)
- Three (3) HepB (Hepatitis B)
- One (1) VZV (Varicella) or History of Chicken Pox
- Four (4) PCV (Pneumococcal Conjugate)
- One (1) HepA (Hepatitis A)
- RV (Rotavirus): 2-dose or 3-dose schedule
- Two (2) Influenza: One of the two can be an LAIV vaccination administered on the 2nd birthday

Immunizations for Adolescents: Combo 2

Measures the percentage of adolescents who turned the age of 13 in 2023 and received the following immunizations by their 13th birthday:

- One (1) Meningococcal Serogroups A, C, W, Y
- One (1) Tdap (Tetanus, Diphtheria, Acellular Pertussis)
- Two (2) HPV at least 146 days apart or Three (3) HPV between the 9th and 13th birthday

Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits

Measures the percentage of children who turned 15 months old during 2023 and had six (6) or more well-child visits with a PCP during their first 15 months of life.

Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits

Measures the percentage of children who turned 30 months old during 2023 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus one (1) day and the 30-month birthday.

Child and Adolescent Well-Care Visits

Measures the percentage of members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2023.

Breast Cancer Screening

Measures the percentage of women 50-74 years of age who had a mammogram between October 1, 2021 – December 31, 2023.

Cervical Cancer Screening

Measures the percentage of women 21-64 years of age who were screened for cervical cancer by one (1) of the following criteria:

- Women 21-64 years of age who had a cervical cytology performed within the last three (3) years (2021-2023).
- Women 30-64 years of age who had human papillomavirus (HPV) testing or cervical cytology/HPV co-testing performed within the last five (5) years (2019-2023) and who were 30 years or older on the date of the test.

HbA1c Poor Control for Diabetics

Measures the percentage of members 18-75 years of age with diabetes (type 1 and type 2) whose most recent HbA1c test in 2023 shows poor control (>9%). A lower rate is better.



OTHER MEASURES

Primary Care (PCP) Visits per 1,000 Members

Measures primary care (PCP) visits in 2023 for members assigned to the PCP Group.

Please be sure to complete the Initial Health Assessment (IHA) for new members within 120 days of enrollment during their PCP visit.

Emergency Department (ED) Visits per 1,000 Members

Measures the utilization of Emergency Department (ED) visits in 2023 for members assigned to the PCP Group. Please review and follow-up with members on the monthly ED Visit Report.

Member Satisfaction Survey: Urgent Appointment Availability

On a quarterly basis, members who have had a visit with a PCP are randomly selected for a satisfaction survey. This measure calculates the percentage of survey responses received in 2023 that indicate the member was able to schedule an urgent appointment within 2 business days.

The survey question reads:

"In the last six (6) months, when you made an appointment either in person or by telephone for urgent care that you needed right away, when was your appointment either in person or by telephone scheduled?"

- a. 0-2 business days
- b. 3-4 business days
- c. More than 4 business days

Member Satisfaction Survey: Non-Urgent Appointment Availability

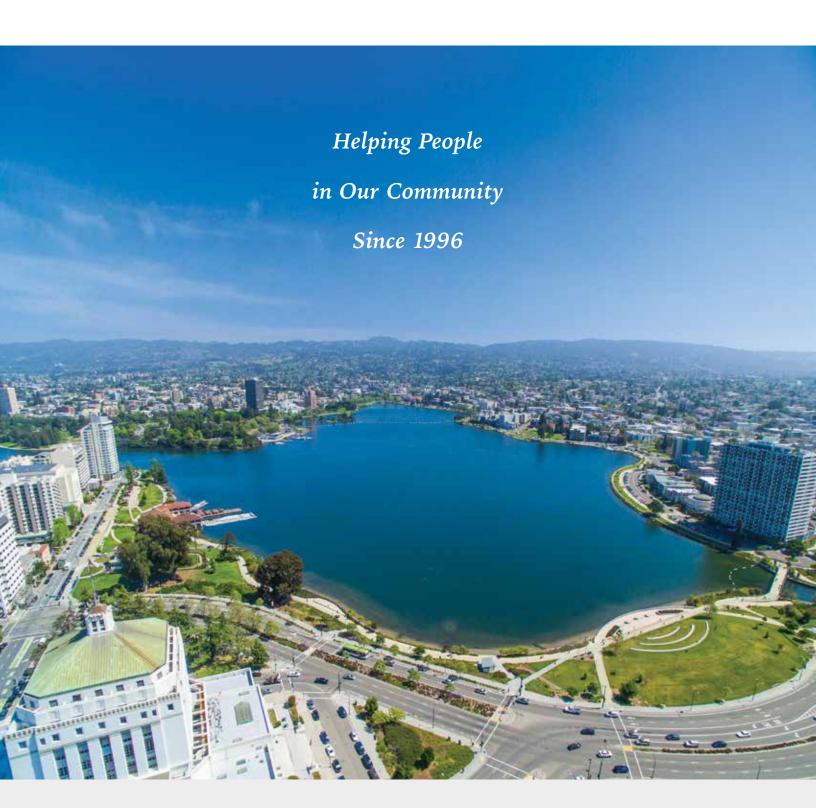
On a quarterly basis, members who have had a visit with a PCP are randomly selected for a satisfaction survey. This measure calculates the percentage of survey responses received in 2023 that indicate the member was able to schedule a non-urgent appointment between 0-10 business days.

The survey question reads:

"In the last six (6) months, when you made an appointment either in person or by telephone for a check-up or routine care with this provider, when was your appointment either in person or by telephone scheduled?"

- a. 0–10 business days
- b. More than 10 business days





P4P PROGRAM ATTESTATION

By signing below, I	attest that I have Print Name
	Print Name
received the following materials a	as they relate to the Alameda Alliance for Health (Alliance
Pay-for-Performance (P4P) progra	am for measurement year 2023.
• 2023 P4P Program Guide	
• 2023 P4P Program Quick Ref	ference Guides
I also attest that I have received	information on whom to contact with any questions
or if further assistance is needed	ł.
Provider/Group Name (Print):	
Signature of Person Attesting	:
Date:	



P4P PROGRAM ATTESTATION

By signing below, I Print I	attest that I have
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• 2023 P4P Program Guide	
• 2023 P4P Program Quick Reference Gu	uides
I also attest that I have received information	on on whom to contact with any questions
or if further assistance is needed.	
Provider/Group Name (Print):	
Signature of Person Attesting:	
Date:	
Please fax or email the signed form to	your Provider Relations Representative:
Errin Poston	Tom Garrahan
eposton@alamedaalliance.org	tgarrahan@alamedaalliance.org

Leticia Alejo swoody@alamedaalliance.org lalejo@alamedaalliance.org

Fax: **1.510.747.4291**

Fax: **1.510.747.4148**

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Fax: **1.510.373.5906**

Fax: **1.510.747.4137**

Alliance FOR HEALTH

2023 P4P PROGRAM QUICK REFERENCE GUIDE FOR PROVIDERS

2023 747	PROGRAM	QUICK REFERENCE GUIDE	FOR PROVIDERS
CATEGORY	MEASURE	DESCRIPTION	DOCUMENTATION
Pediatric	Childhood Immunizations: Combo 10	Children who turned 2 in 2023 and received the following immunizations by their 2nd birthday: Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis) Three (3) IPV (Polio) One (1) MMR (Measles, Mumps, Rubella) Three (3) HiB (H Influenza Type B) Three (3) HepB (Hepatitis B) One (1) VZV (Varicella) or History of Chicken Pox Four (4) PCV (Pneumococcal Conjugate) One (1) HepA (Hepatitis A) RV (Rotavirus): 2-dose or 3-dose schedule Two (2) Influenza – One of the two can be an LAIV vaccination administered on the 2nd birthday	Based on claims data and California Immunization Registry (CAIR) data. Document all immunizations in the chart and in CAIR.
Pediatric	Immunizations for Adolescents: Combo 2	Adolescents who turned 13 in 2023 and received the following immunizations by their 13th birthday: One (1) Meningococcal Serogroups A, C, W, Y One (1) Tdap (Tetanus, Diphtheria, Acellular Pertussis) Two (2) HPV at least 146 days apart or Three (3) HPV between the 9th and 13th birthday	Based on claims data and California Immunization Registry (CAIR) data. Document all immunizations in the chart and in CAIR.
Pediatric	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits*	Children who turned 15 months old during 2023 and had six (6) or more well-child visits with a PCP during their first 15 months of life.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Pediatric	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits*	Children who turned 30 months old during 2023 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Pediatric Family	Child and Adolescent Well-Care Visits*	Members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2023.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Family Internal	Breast Cancer Screening	Women 50-74 years of age who had a mammogram between October 1, 2021 and December 31, 2023.	Based on claims data.
Family Internal	Cervical Cancer Screening	Women 21-64 years of age who were screened for cervical cancer by one of the following criteria: • Women 21-64 years of age who had cervical cytology performed within the last three (3) years (2021 – 2023). • Women 30-64 years of age who had human papillomavirus (HPV) testing or cervical cytology/HPV co-testing performed within the last five (5) years (2019 – 2023) and who were 30 years or older on the date of the test.	When the screening is completed offsite, obtain the record and results to ensure medical record is complete. If member had a hysterectomy, document date, type of surgery (TAH, complete), and absence or presence of cervix. If date of hysterectomy is unknown, document the year.

2023 P4P PROGRAM QUICK REFERENCE GUIDE FOR PROVIDERS (CONT.)

CATEGORY	MEASURE	DESCRIPTION	DOCUMENTATION
Family Internal	HbA1c Poor Control (>9%) for Diabetics	Members 18-75 years of age with diabetes (type 1 and type 2) whose most recent HbA1c test in 2023 shows poor control (>9%). A lower rate is better.	 Document HbA1c test in 2023 along with result. Goal is < 8.0%. Repeat labs indicating poor control (> 9.0%) later in 2023. When the service is completed off-site, obtain the record and results to ensure medical record is complete.
Pediatric Family Internal	PCP Visits Per 1,000 Members*	Measures PCP visits in 2023 for members assigned to the PCP Group.	Based on claims data. Visit must be in an outpatient setting – e.g. Office POS 11, FQHC POS 50. Visit must be with a provider that is contracted as a PCP or mid-level with the Alliance.
Pediatric Family Internal	Emergency Department (ED) Visits per 1,000 Members	Measures the utilization of Emergency Department (ED) visits in 2023 for members assigned to the PCP Group. A lower rate is better.	Based on claims data. Please review and follow-up with members on the monthly ED Visit Report.
Pediatric Family Internal	Member Satisfaction Survey: Urgent Appointment Availability	Measures the percentage of survey responses received in 2023 that indicate the member was able to schedule an urgent appointment within 2 business days.	Survey question: "In the last six (6) months, when you made an appointment either in person or by telephone for urgent care that you needed right away, when was your appointment either in person or by telephone scheduled?" a. 0-2 business days b. 3-4 business days c. More than 4 business days
Pediatric Family Internal	Member Satisfaction Survey: Non-Urgent Appointment Availability	Measures the percentage of survey responses received in 2023 that indicate the member was able to schedule a non-urgent appointment between 0-10 business days.	Survey question: "In the last six (6) months, when you made an appointment either in person or by telephone for a check-up or routine care with this provider, when was your appointment either in person or by telephone scheduled?" a. 0–10 business days b. More than 10 business days

^{*}Telehealth is allowed for services that can be done via telehealth.



Alliance Provider Services Department Monday – Friday, 7:30 am – 5 pm Phone Number: **1.510.747.4510** www.alamedaalliance.org



2023 P4P PROGRAM QUICK REFERENCE GUIDE FOR BILLING STAFF

CATEGORY	MEASURE	DESCRIPTION	CODES
Pediatric	Childhood Immunizations: Combo 10	Children who turned two (2) in 2023 and received the following immunizations by their 2nd birthday: Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis) Three (3) IPV (Polio) One (1) MMR (Measles, Mumps, Rubella) Three (3) HiB (H Influenza Type B) Three (3) HepB (Hepatitis B) One (1) VZV (Varicella) or History of Chicken Pox Four (4) PCV (Pneumococcal Conjugate) One (1) HepA (Hepatitis A) RV (Rotavirus): 2-dose or 3-dose schedule Two (2) Influenza - One of the two can be an LAIV vaccination administered on the 2nd birthday	DTaP CPT: 90697,90698, 90700, 90723 IPV CPT: 90697, 90698, 90713, 90723 MMR CPT: 90707, 90710 History of Measles - ICD-10 Dx: B05.0 – B05.4, B05.81, B05.89, B05.9 History of Mumps - ICD-10 Dx: B26.0 – B26.3, B26.81 – B26.85, B26.89, B26.9 History of Rubella - ICD-10 Dx: B06.00- B06.02, B06.09, B06.81, B06.82, B06.89, B06.9 HiB CPT: 90644, 90647, 90648, 90697,90698, 90748 HepB CPT: 90697,90723, 90740, 90744, 90747, 90748 History of HepB - ICD-10 Dx: B16.0-B16.2, B16.9, B17.0, B18.0, B18.1, B19.10, B19.11 VZV CPT: 90710, 90716 History of Chicken Pox - ICD-10 Dx: B01.0, B01.11, B01.12, B01.2, B01.81, B01.89, B01.9, B02.0, B02.1, B02.21-B02.24, B02.29, B02.30-B02.34, B02.39, B02.7, B02.8, B02.9 PCV CPT: 90633 History of HepA - ICD-10 Dx: B15.0, B15.9 RV CPT: 90681 (2-dose schedule), 90680 (3-dose schedule) Influenza CPT: 90655, 90657, 90673, 90674, 90685-90688, 90756 Influenza LAIV CPT: 90660, 90672
Pediatric	Immunizations for Adolescents: Combo 2	Adolescents who turned 13 years of age in 2023 and received the following immunizations by their 13th birthday: • One (1) Meningococcal Serogroups A, C, W, Y • One (1) Tdap (Tetanus, Diphtheria, Acellular Pertussis) • Two (2) HPV at least 146 days apart or Three (3) HPV between the 9th and 13th birthday	Meningococcal CPT: 90619, 90733, 90734 Tdap CPT: 90715 HPV CPT: 90649, 90650, 90651
Pediatric	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits*	Children who turned 15 months old during 2023 and had six (6) or more well-child visits with a PCP during their first 15 months of life.	CPT: 99381, 99382, 99391, 99392, 99461 Or ICD-10 Dx: Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z76.1, Z76.2
Pediatric	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits*	Children who turned 30 months old during 2023 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.	CPT: 99381, 99382, 99391, 99392, 99461 Or ICD-10 Dx: Z00.121, Z00.129, Z00.2, Z76.1, Z76.2
Pediatric Family	Child and Adolescent Well-Care Visits*	Members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2023.	CPT: 99382-99385, 99392-99395 Or ICD-10 Dx: Z00.00, Z00.01, Z00.121, Z00.129, Z00.2, Z00.3, Z02.5, Z76.2

2023 P4P PROGRAM QUICK REFERENCE GUIDE FOR BILLING STAFF (CONT.)

CATEGORY	MEASURE	DESCRIPTION	CODES
Family Internal	Breast Cancer Screening	Women 50-74 years of age who had a mammogram between October 1, 2021 and December 31, 2023.	Codes submitted by imaging center.
Family Internal	Cervical Cancer Screening	Women 21-64 years of age who were screened for cervical cancer by one (1) of the following criteria: • Women 21-64 years of age who had cervical cytology performed within the last three (3) years (2021 – 2023). • Women 30-64 years of age who had human papillomavirus (HPV) testing or cervical cytology/HPV co-testing performed within the last five (5) years (2019 – 2023) and who were 30 years or older on the date of the test.	Cervical Cytology CPT: 88141-88143, 88147, 88148, 88150, 88152, 88153, 88164-88167, 88174, 88175 Or LOINC: Codes submitted by lab HPV Test CPT: 87624, 87625 Or LOINC: Codes submitted by lab
Family Internal	HbA1c Poor Control (>9%) for Diabetics	Members 18-75 years of age with diabetes (type 1 and type 2) whose most recent HbA1c test in 2023 shows poor control (>9%). A lower rate is better.	CPT II: HbA1c level < 7.0: 3044F HbA1c level ≥ 7.0 and < 8.0: 3051F HbA1c level ≥ 8.0 and ≤ 9.0: 3052F HbA1c level > 9.0: 3046F
Pediatric Family Internal	PCP Visits per 1,000 Members*	Measures PCP Visits in 2023 for members assigned to the PCP group.	CPT: 99201-99499, if covered Medi-Cal code Visit must be in an outpatient setting – e.g. Office POS 11, FQHC POS 50. Visit must be with a provider that is contracted as a PCP or mid-level.

^{*}Telehealth is allowed for services that can be done via telehealth. Please bill with POS 02 and modifier 95.

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