

PAY-FOR-PERFORMANCE (P4P) PROGRAM

FOR CONTRACTED PRIMARY CARE PROVIDERS



2021

ALAMEDA
Alliance
FOR HEALTH

A NOTE FROM THE MEDICAL DIRECTOR

Dear Valued Provider,

Alameda Alliance for Health (Alliance) has proudly served our community for more than two decades. We were created by and for Alameda County residents, and we currently provide more than 270,000 children and adults with access to health care. We value the high quality, accessible, and affordable health care services that you deliver as our provider partner.

Our 2021 Pay-for-Performance (P4P) program offers performance-based incentive payments for delivered services. Through this program, primary care providers (PCPs) and PCP Groups are rewarded for superior performance and yearly improvement.

In this pamphlet, please find a Program Guide and Quick Reference Guides as resources to help you better understand our P4P program.

If you have any questions about our P4P program, please feel free to reach out to our Provider Services Department at **1.510.747.4510** or contact me at the email below.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Bhatt", with a large, sweeping flourish above the name.

Sanjay Bhatt, MD MS MMM

Medical Director – Quality Improvement

Email: **sbhatt@alamedaalliance.org**

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For any questions regarding the P4P program, please contact us:

Alliance Provider Services Department

Phone Number: **1.510.747.4510**

Email: **qualityanalytics@alamedaalliance.org**

P4P PROGRAM GUIDE

Program Overview – 2021



BACKGROUND

The Alliance Pay-for-Performance (P4P) program goal is to improve quality, performance, and outcomes through provider incentives.

CRITERIA

PCP Group is defined as a solo practitioner or multi-provider practice contracted for primary care services.

Provider Criteria

- PCP Group must be directly contracted with the Alliance through the date of payment.
- PCP Group must have a monthly average of at least 100 assigned members during 2021.
- Measures and payments will be calculated at the PCP Group level.

Eligible Population

- Alliance membership for Medi-Cal and IHSS assigned to a PCP Group.

P4P PROGRAM GUIDE

PAYMENT POOL/DATES

Pool Dollars

The total payment pool consists of the Alliance Board-approved budgeted amount.

This amount is subject to adjustment depending on the financial performance of the Alliance.

Measurement Period: January 1, 2021 – December 31, 2021

Payment Date: September 2022

PAYMENT METHODOLOGY

Distribution Method

The potential dollars for a PCP Group will be based on its percentage of member months compared to the total member months for the Alliance.

Minimum Payout

PCP Groups with calculated payouts less than \$1,000 will receive a minimum \$1,000 payout.

MEASURES

The measurement categories are:

- Clinical Quality Measures (selected Healthcare Effectiveness Data and Information Set (HEDIS®) measures)
- Other Measures

PCP Groups are categorized as Family Practice, Internal Medicine or Pediatric, and are responsible for different measures.



P4P PROGRAM GUIDE

Measures, Point Values, and Goals

Clinical Quality Measures					
#	MEASURES	FAMILY	INTERNAL	PEDIATRIC	GOAL
1	Childhood Immunizations: Combo 10	N/A	N/A	10	<p>20% of points awarded per measure for each 0.5% above the overall 2021 rate for directly contracted PCP groups, up to 2.5% above.</p> <p>0.5% above overall rate = 20% of points 1.0% above overall rate = 40% of points 1.5% above overall rate = 60% of points 2.0% above overall rate = 80% of points 2.5% above overall rate = 100% of points</p> <p>If rate is below the overall 2021 rate for directly contracted PCP groups:</p> <p>3% increase from prior year rate = 20% points 6% increase from prior year rate = 40% points</p> <p>A minimum of 15 members are required in measure eligible population.</p> <p>Members with dual Medi-Cal/Medicare coverage are excluded from HEDIS® measures.</p>
2	Immunizations for Adolescents: Combo 2	N/A	N/A	10	
3	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits	N/A	N/A	10	
4	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits	N/A	N/A	10	
5	Child and Adolescent Well-Care Visits	15	N/A	15	
6	Child and Adolescent BMI Percentile Documentation	N/A	N/A	5	
7	Child and Adolescent Counseling for Nutrition	N/A	N/A	5	
8	Child and Adolescent Counseling for Physical Activity	N/A	N/A	5	
9	Asthma Medication Ratio	10	10	Monitoring Measure	
10	Breast Cancer Screening	10	15	N/A	
11	Cervical Cancer Screening	10	15	N/A	
12	Chlamydia Screening in Women	10	10	N/A	
13	HbA1c Testing for Diabetics	10	15	N/A	
Clinical Quality Measures Total Points:		65	65	70	

Other Measures					
#	MEASURES	FAMILY	INTERNAL	PEDIATRIC	GOAL
14	PCP Visits per 1,000 Members	15	15	10	<p>1/3 of points awarded for each 1% increase from 2019 visits per 1,000 rate.</p> <p>Full points awarded if 2019 90th percentile is met: Family - 300 visits per 1,000, Internal - 264 visits per 1,000, Pediatric - 300 visits per 1,000</p>
15	Emergency Department (ED) Visits per 1,000 Members	15	15	15	20% of points awarded for each 0.5% below the overall 2021 rate for directly contracted PCP groups, up to 2.5% below.
16	Member Satisfaction Survey: Non-Urgent Appointment Availability	5	5	5	<p>Full points awarded if 80% of survey responses indicate member was able to schedule a non-urgent appointment within 10 days.</p> <p>A minimum of 10 survey responses required for the measurement year.</p>
17	Screening for Depression	Monitoring Measure	Monitoring Measure	N/A	Measure will be monitored. No goal is set for this measure.
Other Measures Total Points:		35	35	30	
TOTAL		100	100	100	

P4P PROGRAM GUIDE

Measure Descriptions

CLINICAL QUALITY MEASURES

Measures are based on NCQA HEDIS® specifications.

Childhood Immunizations: Combo 10

Measures the percentage of children who received the following immunizations by their 2nd birthday:

- Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis)
- Three (3) IPV (Polio)
- One (1) MMR (Measles, Mumps, Rubella)
- Three (3) HiB (H Influenza Type B)
- Three (3) HepB (Hepatitis B)
- One (1) VZV (Varicella) or History of Chicken Pox
- Four (4) PCV (Pneumococcal Conjugate)
- One (1) HepA (Hepatitis A)
- RV (Rotavirus): 2-dose or 3-dose schedule
- Two (2) Influenza – One of the two can be an LAIV vaccination administered on the 2nd birthday

Immunizations for Adolescents: Combo 2

Measures the percentage of adolescents who received the following immunizations by their 13th birthday:

- One (1) Meningococcal Serogroups A, C, W, Y
- One (1) Tdap (Tetanus, Diphtheria, Acellular Pertussis)
- Two (2) HPV at least 146 days apart or Three (3) HPV between the 9th and 13th birthday

Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits

Measures the percentage of children who turned 15 months old during 2021 and had six (6) or more well-child visits with a PCP during their first 15 months of life.

Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits

Measures the percentage of children who turned 30 months old during 2021 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.

Child and Adolescent Well-Care Visits

Measures the percentage of members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2021.

Child and Adolescent BMI Percentile Documentation

Measures the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of BMI percentile documentation.

Child and Adolescent Counseling for Nutrition

Measures the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for nutrition.

Child and Adolescent Counseling for Physical Activity

Measures the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for physical activity.

Asthma Medication Ratio

Measures the percentage of members 5-64 years of age with persistent asthma who had a ratio of controller medications (e.g. inhaled steroids) to total asthma medications of 0.50 or greater during 2021.

Breast Cancer Screening

Measures the percentage of women 50-74 years of age who had a mammogram between October 1, 2019 – December 31, 2021.

Cervical Cancer Screening

Measures the percentage of women 21-64 years of age who were screened for cervical cancer by one (1) of the following criteria:

- Women 21-64 years of age who had a cervical cytology performed within the last three (3) years (2019 – 2021).
- Women 30-64 years of age who had cervical cytology with human papillomavirus (HPV) co-testing performed within the last five (5) years (2017 – 2021) and who were 30 years or older on the date of the test.

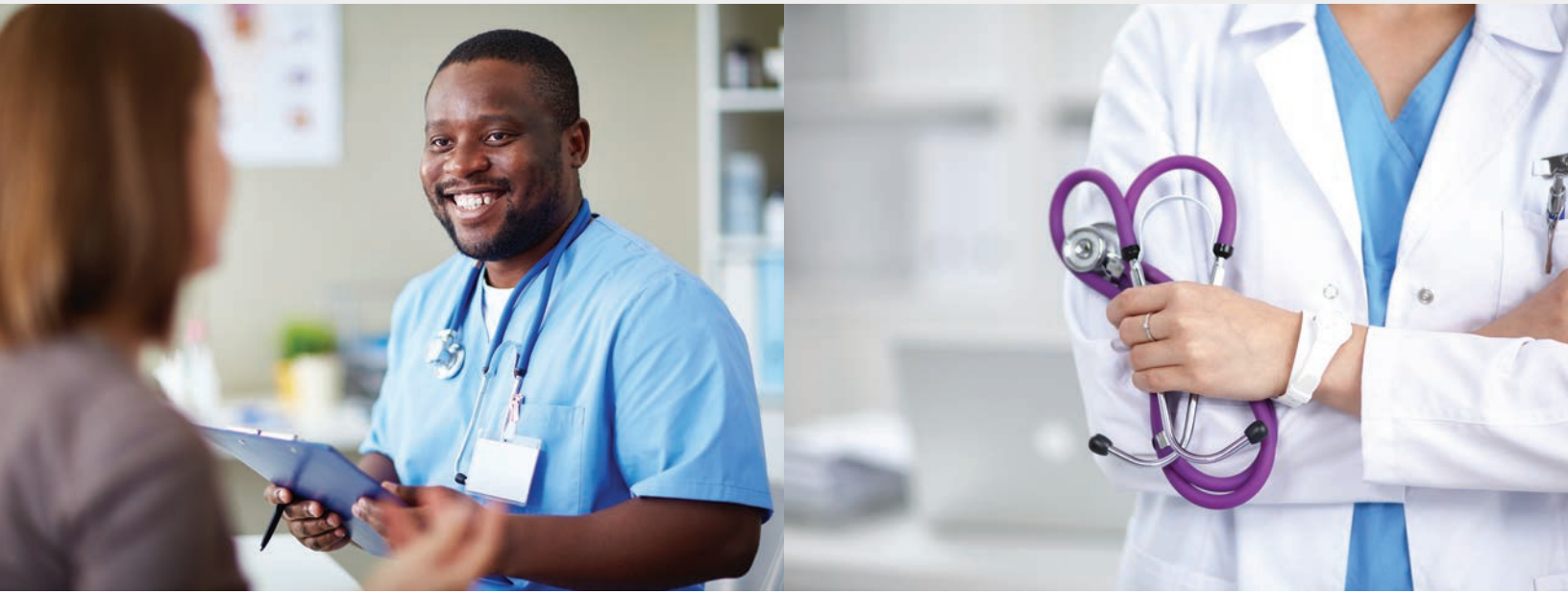
Chlamydia Screening in Women

Measures the percentage of women 16-24 years of age who were identified as sexually active and had at least one test for chlamydia during 2021.

HbA1c Testing for Diabetics

Measures the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who had a Hemoglobin A1c (HbA1c) test during 2021.

P4P PROGRAM GUIDE



OTHER MEASURES

Primary Care (PCP) Visits per 1,000 Members

Measures primary care (PCP) visits for members assigned to the PCP Group.

Emergency Department (ED) Visits per 1,000 Members

Measures the utilization of emergency department (ED) visits for members assigned to the PCP Group. Please review and follow-up with members on the monthly ED Visit Report.

Member Satisfaction Survey: Non-Urgent Appointment Availability

On a quarterly basis, members who have had a visit with a PCP are randomly selected for a satisfaction survey. This measure calculates the percentage of survey responses that indicate the member was able to schedule a non-urgent appointment between 0-10 days.

The survey question reads:

“In the last six (6) months, when you made an appointment either in person or by telephone for a check-up or routine care with this provider, when was your appointment either in person or by telephone scheduled?”

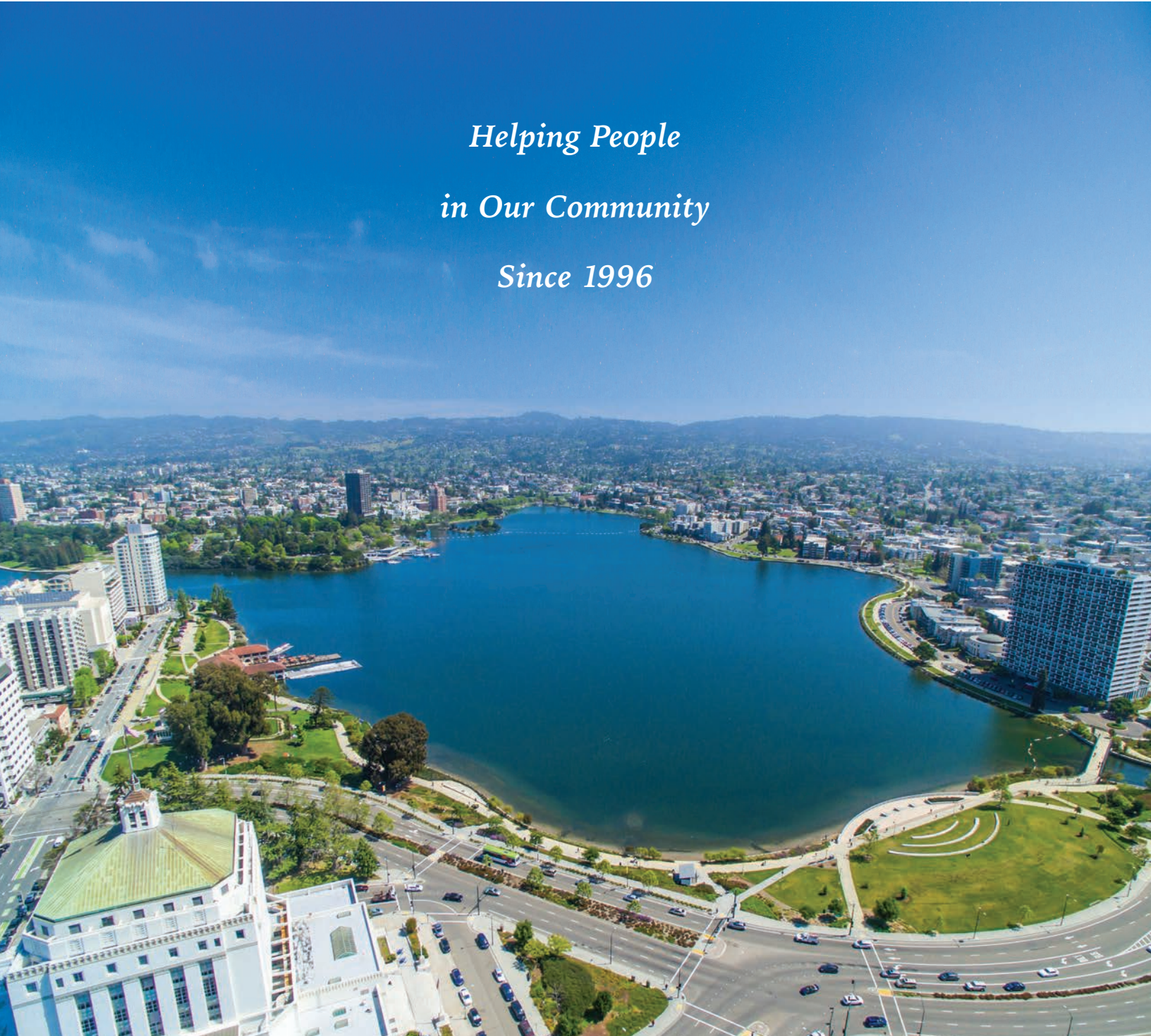
- a. 0–10 days
- b. More than 10 days

Screening for Depression

Measures the percentage of members 12 years of age and above assigned to the PCP Group that were screened for depression.



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in Our Community
Since 1996*



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P4P PROGRAM ATTESTATION

By signing below, I _____ attest that I have
Print Name
received the following materials as they relate to the Alameda Alliance for Health (Alliance)
Pay-for-Performance (P4P) program for measurement year 2021.

- 2021 P4P Program Guide
- 2021 P4P Program Quick Reference Guides

I also attest that I have received information on whom to contact with any questions
or if further assistance is needed.

Provider/Group Name (Print): _____

Signature of Person Attesting: _____

Date: _____

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR PROVIDERS

CATEGORY	MEASURE	DESCRIPTION	DOCUMENTATION
Pediatric	Childhood Immunizations: Combo 10	Children who received the following immunizations by their 2nd birthday: <ul style="list-style-type: none"> • Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis) • Three (3) IPV (Polio) • One (1) MMR (Measles, Mumps, Rubella) • Three (3) HiB (H Influenza Type B) • Three (3) HepB (Hepatitis B) • One (1) VZV (Varicella) or History of Chicken Pox • Four (4) PCV (Pneumococcal Conjugate) • One (1) HepA (Hepatitis A) • RV (Rotavirus): 2-dose or 3-dose schedule • Two (2) Influenza – One of the two can be an LAIV vaccination administered on the 2nd birthday 	Document all immunizations in the chart and in the California Immunization Registry (CAIR).
Pediatric	Immunizations for Adolescents: Combo 2	Adolescents who received the following immunizations by their 13th birthday: <ul style="list-style-type: none"> • One (1) Meningococcal Serogroups A, C, W, Y • One (1) Tdap (Tetanus, Diphtheria, Acellular Pertussis) • Two (2) HPV at least 146 days apart or Three (3) HPV between the 9th and 13th birthday 	Document all immunizations in the chart and in the California Immunization Registry (CAIR).
Pediatric	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits*	Children who turned 15 months old during 2021 and had six (6) or more well-child visits with a PCP during their first 15 months of life.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Pediatric	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits*	Children who turned 30 months old during 2021 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Pediatric Family	Child and Adolescent Well-Care Visits*	Members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2021.	Follow the American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents.
Pediatric	Child and Adolescent BMI Percentile Documentation*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of BMI percentile documentation.	Document height, weight, and BMI percentile in 2021. BMI percentile may also be plotted on an age-growth chart.
Pediatric	Child and Adolescent Counseling for Nutrition*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for nutrition.	Document at least one of the following: <ul style="list-style-type: none"> • Discussion of current nutrition behaviors. • Checklist indicating nutrition was addressed. • Counseling or referral for nutrition education. • Member received educational materials on nutrition during a face-to-face visit. • Anticipatory guidance for nutrition. • Weight or obesity counseling.
Pediatric	Child and Adolescent Counseling for Physical Activity*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for physical activity.	Document at least one of the following: <ul style="list-style-type: none"> • Discussion of current physical activity behaviors. • Checklist indicating physical activity was addressed. • Counseling or referral for physical activity. • Member received educational materials on physical activity during a face-to-face visit. • Anticipatory guidance specific to the child's physical activity. • Weight or obesity counseling.

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR PROVIDERS (CONT.)

CATEGORY	MEASURE	DESCRIPTION	DOCUMENTATION
Pediatric Family Internal	Asthma Medication Ratio	Members 5-64 years of age with persistent asthma who had a ratio of controller medications (e.g. inhaled steroids) to total asthma medications of 0.50 or greater during 2021.	Promotes the use of inhaled steroids for treatment of persistent asthma.
Family Internal	Breast Cancer Screening	Women 50-74 years of age who had a mammogram between October 1, 2019 and December 31, 2021.	Based on claims data.
Family Internal	Cervical Cancer Screening	Women 21-64 years of age who were screened for cervical cancer by one of the following criteria: <ul style="list-style-type: none"> Women 21-64 years of age who had cervical cytology performed within the last three (3) years (2019 – 2021). Women 30-64 years of age who had cervical cytology with human papillomavirus (HPV) co-testing performed within the last five (5) years (2017 – 2021) and who were 30 years or older on the date of the test. 	<ul style="list-style-type: none"> When the screening is completed offsite, obtain the record and results to ensure medical record is complete. If member had a hysterectomy, document date, type of surgery (TAH, complete), and absence or presence of cervix. If date of hysterectomy is unknown, document the year.
Family Internal	Chlamydia Screening in Women	Women 16-24 years of age who were identified as sexually active and had at least one test for chlamydia during 2021.	Based on claims data.
Family Internal	HbA1c Testing for Diabetics	Members 18-75 years of age with diabetes (type 1 and type 2) who had a Hemoglobin A1c (HbA1c) test during 2021.	<ul style="list-style-type: none"> Document HbA1c test in 2021 along with result. Goal is < 8.0%. Repeat labs indicating poor control (> 9.0%) later in 2021. When the service is completed off-site, obtain the record and results to ensure medical record is complete. <p>Also document the following for diabetics:</p> <ul style="list-style-type: none"> Retinal or dilated eye exam in 2021 (regardless of result) or <u>negative</u> retinal or dilated eye exam in 2020. Most recent BP in 2021 taken in a physician's office. Goal is < 140/90.
Pediatric Family Internal	PCP Visits Per 1,000 Members*	Measures PCP visits for members assigned to the PCP Group.	Based on claims data. Visit must be in an outpatient setting – e.g. Office POS 11, FQHC POS 50. Visit must be with a provider that is contracted as a PCP or mid-level with the Alliance.
Pediatric Family Internal	Emergency Department (ED) Visits per 1,000 Members	Measures the utilization of emergency department (ED) visits for members assigned to the PCP Group. A lower rate is better.	Based on claims data. Please review and follow-up with members on the monthly ED Visit Report.
Pediatric Family Internal	Member Satisfaction Survey: Non-Urgent Appointment Availability	Measures the percentage of survey responses that indicate the member was able to schedule a non-urgent appointment between 0-10 days.	Survey question: "In the last six (6) months, when you made an appointment either in person or by telephone for a check-up or routine care with this provider, when was your appointment either in person or by telephone scheduled?" <ol style="list-style-type: none"> 0 – 10 days More than 10 days
Family Internal	Screening for Depression*	Measures the percentage of members 12 years of age and above assigned to the PCP Group that were screened for depression.	Based on claims data.

*Telehealth is allowed for services that can be done via telehealth.

Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.4510**
www.alamedaalliance.org

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR BILLING STAFF

CATEGORY	MEASURE	DESCRIPTION	CODES
Pediatric	Childhood Immunizations: Combo 10	Children who received the following immunizations by their 2nd birthday: <ul style="list-style-type: none"> • Four (4) DTaP (Diphtheria, Tetanus, Acellular Pertussis) • Three (3) IPV (Polio) • One (1) MMR (Measles, Mumps, Rubella) • Three (3) HiB (H Influenza Type B) • Three (3) HepB (Hepatitis B) • One (1) VZV (Varicella) or History of Chicken Pox • Four (4) PCV (Pneumococcal Conjugate) • One (1) HepA (Hepatitis A) • RV (Rotavirus): 2-dose or 3-dose schedule • Two (2) Influenza - One of the two can be an LAIV vaccination administered on the 2nd birthday 	DTaP CPT: 90698, 90700, 90723 IPV CPT: 90698, 90713, 90723 MMR CPT: 90707, 90710 HiB CPT: 90644, 90647, 90648, 90698, 90748 HepB CPT: 90723, 90740, 90744, 90747, 90748 VZV CPT: 90710, 90716 History of Chicken Pox - ICD10 Dx: B01.0, B01.11, B01.12, B01.2, B01.81, B01.89, B01.9, B02.0, B02.1, B02.21-B02.24, B02.29, B02.30-B02.34, B02.39, B02.7, B02.8, B02.9 PCV CPT: 90670 HepA CPT: 90633 RV CPT: 90681 (2-dose schedule), 90680 (3-dose schedule) Influenza CPT: 90655, 90657, 90673, 90685-90689 Influenza LAIV CPT: 90660, 90672
Pediatric	Immunizations for Adolescents: Combo 2	Adolescents who received the following immunizations by their 13th birthday: <ul style="list-style-type: none"> • One (1) Meningococcal Serogroups A, C, W, Y • One (1) Tdap (Tetanus, Diphtheria, Acellular Pertussis) • Two (2) HPV at least 146 days apart or Three (3) HPV between the 9th and 13th birthday 	Meningococcal CPT: 90734 Tdap CPT: 90715 HPV CPT: 90649, 90650, 90651
Pediatric	Well-Child Visits in the First 15 Months of Life: Six (6) or More Visits*	Children who turned 15 months old during 2021 and had six (6) or more well-child visits with a PCP during their first 15 months of life.	CPT: 99381, 99382, 99391, 99392, 99461 Or ICD-10 Dx: Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z76.1, Z76.2
Pediatric	Well-Child Visits for Age 15 Months to 30 Months: Two (2) or More Visits*	Children who turned 30 months old during 2021 and had two (2) or more well-child visits with a PCP between the child's 15-month birthday plus 1 day and the 30-month birthday.	CPT: 99381, 99382, 99391, 99392, 99461 Or ICD-10 Dx: Z00.121, Z00.129, Z00.2, Z76.1, Z76.2
Pediatric Family	Child and Adolescent Well-Care Visits*	Members 3-21 years of age who had one (1) or more well-care visits with a PCP or OB/GYN during 2021.	CPT: 99382-99385, 99392-99395 Or ICD-10 Dx: Z00.00, Z00.01, Z00.121, Z00.129, Z00.2, Z00.3, Z02.5, Z76.2
Pediatric	Child and Adolescent BMI Percentile Documentation*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of BMI percentile documentation.	ICD-10 Dx: Z68.51, Z68.52, Z68.53, Z68.54
Pediatric	Child and Adolescent Counseling for Nutrition*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for nutrition.	CPT: 97802, 97803, 97804 Or HCPCS: G0447 Or ICD-10 Dx: Z71.3
Pediatric	Child and Adolescent Counseling for Physical Activity*	Members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN during 2021 and had evidence of counseling for physical activity.	HCPCS: G0447 Or ICD-10 Dx: Z02.5, Z71.82

2021 P4P PROGRAM QUICK REFERENCE GUIDE FOR BILLING STAFF (CONT.)

CATEGORY	MEASURE	DESCRIPTION	CODES
Family Internal	Breast Cancer Screening	Women 50-74 years of age who had a mammogram between October 1, 2019 and December 31, 2021.	Codes submitted by imaging center.
Family Internal	Cervical Cancer Screening	Women 21-64 years of age who were screened for cervical cancer by one (1) of the following criteria: <ul style="list-style-type: none"> Women 21-64 years of age who had cervical cytology performed within the last three (3) years (2019 – 2021). Women 30-64 years of age who had cervical cytology with human papillomavirus (HPV) co-testing performed within the last five (5) years (2017 – 2021) and who were 30 years or older on the date of the test. 	Cervical Cytology CPT: 88141-88143, 88147, 88148, 88150, 88152, 88153, 88164-88167, 88174, 88175 Or LOINC: Codes submitted by lab HPV Test CPT: 87624, 87625 Or LOINC: Codes submitted by lab
Family Internal	Chlamydia Screening in Women	Women 16-24 years of age who were identified as sexually active and had at least one test for chlamydia during 2021.	CPT: 87110, 87270, 87320, 87490, 87491, 87492, 87810 Or LOINC: Codes submitted by lab
Family Internal	HbA1c Testing for Diabetics	Members 18-75 years of age with diabetes (type 1 and type 2) who had a Hemoglobin A1c (HbA1c) test during 2021.	CPT: 83036 Or LOINC: Codes submitted by lab Or CPT II: HbA1c level < 7.0: 3044F HbA1c level ≥ 7.0 and < 8.0: 3051F HbA1c level ≥ 8.0 and ≤ 9.0: 3052F HbA1c level > 9.0: 3046F
Pediatric Family Internal	PCP Visits per 1,000 Members*	Measures PCP Visits for members assigned to the PCP group.	CPT: 99201–99499, if covered Medi-Cal code Visit must be in an outpatient setting – e.g. Office POS 11, FQHC POS 50. Visit must be with a provider that is contracted as a PCP or mid-level with the Alliance.
Family Internal	Screening for Depression*	Measures the percentage of members 12 years of age and above assigned to the PCP group that were screened for depression.	CPT: 96127 with ICD-10 Dx: Z13.31 Or HCPCS: G8431, G8510

*Telehealth is allowed for services that can be done via telehealth. Please bill with POS 02 and modifier 95.