

Alameda Alliance for Health PG&E Public Safety Power Shutoffs



Stay ready for PG&E Public Safety Power Shutoffs (PSPS).

At Alameda Alliance for Health (Alliance), we are here to help you and your family stay healthy and safe.

The PG&E Public Safety Power Shutoff (PSPS) program helps keep our communities safe by reducing the risk of wildfires. PSPS may interrupt electrical service in parts of Alameda County during hot, dry, and windy weather to reduce the risk of its equipment sparking a wildfire. Unplanned power outages may also occur due to weather, fire, or other reasons.



If you use power-dependent durable medical equipment (such as wheelchairs, ventilators, oxygen monitors, etc.), please register for the PG&E Medical Baseline Program today.

To register, please call or visit the PG&E website:

Toll-Free: **1.800.743.5000** | <https://bit.ly/3sseDhR>

The PG&E Medical Baseline Program is available for PG&E customers at no cost. This program shares alerts in advance of a PSPS and may help lower the rate of your monthly energy bill.

During the COVID-19 public health emergency and shelter-in-place requirements, **you can self-certify your eligibility to enroll in the Medical Baseline Program.** PG&E is also suspending recertifications and customer removals during this time. For more information, please visit www.pge.com.

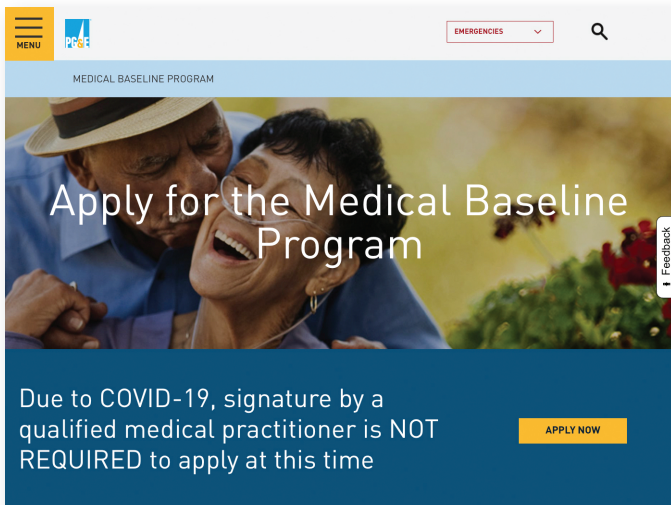
Examples of Qualifying Medical Conditions and Devices:

- Asthma/Sleep Apnea
- Hemodialysis Machine
- IPPB/CPAP Machines
- Motorized Wheelchairs
- Multiple Sclerosis
- Respirators
- Special Heating/Cooling Needs



Please see the next page for a step-by-step guide on how to enroll in the PG&E Medical Baseline Program.

Step-by-Step Guide

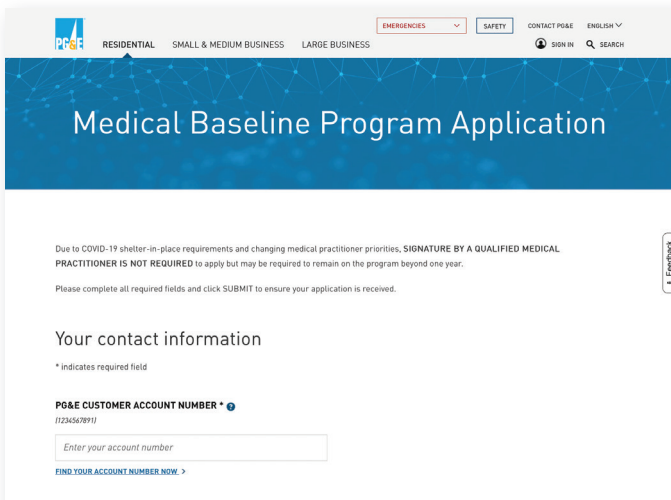


STEP 1

Visit the PG&E Medical Baseline Program page at <https://bit.ly/3sseDhR>.

STEP 2

Click **Apply Now**.



STEP 3

Complete the Medical Baseline Program Application. Please fill out all required fields.

STEP 4

Click **Submit**.

Please Note: A signature by a qualified medical practitioner is not required at this time.

For more tips and resources to help you stay ready for PSPS and other public emergencies, please visit www.alamedaalliance.org/about/state-of-emergency-resources.

Questions? Please call the Alliance Member Services Department:

Monday – Friday, 8 am – 5 pm (PST)

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments
(CRS/TTY): **711/1.800.735.2929**



MS_PSPS 01/2021