



Important Update: New Vision Care Services Provider for Alliance Members

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community. We have an important update we want to share with you.

Starting **Thursday, January 1, 2026**, the Alliance will contract with Vision Service Plan (VSP) to provide routine eye care services to Alliance Medi-Cal and Alameda Alliance Wellness members.

For Alliance Medi-Cal members, coverage includes:

- Routine eye exam once every **24 months**
- Eyeglasses (frames and lens) once every **24 months**; contact lens when required for medical conditions such as aphakia, aniridia, and keratoconus

Prior authorization is not needed for appointments.

Alliance Medi-Cal members may access VSP Services at:

Telephone number: **1.800.877.7195**

Medi-Cal Provider Directory: **www.vsp.com/medicaid**

Until Wednesday, December 31, 2025, MARCH Vision Care will continue to provide the Alliance Medi-Cal vision services listed above.

For questions or to request a provider directory, please contact:

MARCH Vision Care

Toll-Free: **1.844.336.2724**

To request online: **www.marchvisioncare.com**

For Alameda Alliance Wellness members, VSP coverage includes:

- One (1) pair of eyeglasses with standard frames (or one (1) set of contact lenses) after each cataract surgery that implants an intraocular lens as a Medicare-covered benefit

Alameda Alliance Wellness members also have supplemental benefit coverage that includes:

- One (1) routine eye exam **every 12 months**
- Allowance of up to \$150 for one pair of routine eyeglasses (frames) or contact lenses **every 24 months**. Standard lenses (single vision, lined bifocals, or lined trifocals) are covered in full.

Alameda Alliance Wellness members may access VSP services at:

Phone Number: **1.855.492.9028**

Alameda Alliance Wellness Provider Directory: **www.vsp.com/advantageonly**

Alliance Group Care members will continue to have access to vision care services through the Alameda County Public Authority for In-Home Supportive Services (IHSS).

For questions or to request a provider directory, please contact:

Alameda County Public Authority for IHSS

Phone Number: **1.510.577.3552**

www.ac-pa4ihss.org

Thank you for your continued partnership. We appreciate and thank you for the high quality care you provide your patients and our members. Together, we are creating a healthier community for all.