

Alameda Alliance for Health Member Identification Cards

Alameda Alliance for Health (Alliance) members will receive an Alliance Group Care, Alliance Medi-Cal, or Alameda Alliance Wellness member identification (ID) card after enrollment. Members must show their Alliance member ID card when they receive any health care services or prescriptions. Please verify eligibility before providing services to our members.


Below are examples of Alliance member ID cards for each of our health care plan:

Front

MEMBER ID CARD

[First Name] [Last Name]
Member ID: [Member ID]
CIN: [CIN]
Provider Group/Name: [Provider Group/Name]
Primary Care Provider: [PCP Name]
Phone Number: [Phone Number]
Effective Date: [Effective Date]
Group: [Group]
Copays: GC OV \$10 ER \$35 RX \$10/G \$15/B
INPT \$100 ACU \$5 CHIRO \$10


BIN: [xxxxxxxx]
PCN: [xxxxxxxx]

 Alliance
Group Care
www.alamedaalliance.org


MEMBER ID CARD

[First Name] [Last Name]
Member ID: [Member ID]
CIN: [CIN]
Provider Group/Name: [Provider Group/Name]
Primary Care Provider: [PCP Name]
Phone Number: [Phone Number]
Effective Date: [Effective Date]
Group: [Group]
Copays: MCAL OV \$0 ER \$0 RX \$0

BIN: [xxxxxxxx]
PCN: [xxxxxxxx]

 Alliance
Medi-Cal
www.alamedaalliance.org

MEMBER ID CARD

 Alliance
Alliance Wellness
MedicareRx
Prescription Drug Coverage

Alameda Alliance Wellness (HMO D-SNP)

Member Name: <First Name><Last Name>
Member ID: <Member ID>
Case Management Phone: <1.888.882.3767>
PCP Group/Name: <PCP/Group Name>
PCP Phone: <PCP Phone>

RxBIN: <RxBIN#>
RxPCN: <RxPCN#>
RxGRP: <RxGRP#>
RxID: <RxID#>

MEMBER CANNOT BE CHARGED
COPAYS: PCP/Specialist \$0 ER \$0
H2035-001

Back

MEMBER ID CARD

In case of emergency, call **911** or go to the nearest hospital Emergency Room (ER). Members may seek Emergency services from Out-of-Network Providers. Emergency services are covered without prior authorization, and at no cost to the member. Member Services and Behavioral Health Care: **1.510.747.4567**, toll-free **1.877.932.2738** (CRS/TTY: **711/1.800.735.2929**)
24-Hour Advice Nurse Line: **1.888.433.1876**
This card does not guarantee eligibility.

Provider Inquiries: **1.510.747.4510**
Claims: PO Box 2460, Alameda, CA 94501

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24-Hour Advice Nurse Line: **1.888.433.1876**
Medi-Cal Rx Pharmacy Benefit Call Center: **1.800.977.2273**
This card does not guarantee eligibility.

Provider Inquiries: **1.510.747.4510**
Claims: PO Box 2460, Alameda, CA 94501

MEMBER ID CARD

Member Services: <1.888.882.3767 (TTY: 1.800.735.2929)>
Pharmacy Member Services: <1.844.411.0579>
Behavioral Health, Vision, Dental, Hearing: <1.888.882.3767 (TTY: 1.800.735.2929)>
Nurse Advice Line: <1.888.433.1876 (TTY: 711)>
Transportation: <1.866.791.4158 (TTY: 1.800.735.2929)>

Website: www.alamedaalliance.org

Send Medical Claims to: <Alameda Alliance Wellness, PO Box 2460, Alameda, CA 94501-0460>
Send Part D Claims to: <Attn: Alameda Alliance Wellness, PerformRx, PO Box 516, Essington, PA 19029>

Provider Tips:

For pharmacy billing:

- Alliance Group Care members: Bill the Alliance
- Alliance Medi-Cal members: Bill Medi-Cal Rx
- Alameda Alliance Wellness members: Bill the Alliance

For more information about the Advice Nurse Line, pharmacy, or interpreter services, please see the Alliance Provider Manual.

If you have any questions, please contact:
Alliance Provider Services Department
Phone Number: **1.510.747.4510**
Email: **providerservices@alamedaalliance.org**

