



Phase 1 COVID-19 Vaccine Now Available for All Eligible Alliance Group Care Members

Alameda Alliance for Health (Alliance) values our dedicated provider partner community. We would like to share this important update about the COVID-19 vaccine with you.

Alliance Group Care Members:

Alameda County Public Health (ACPHD) has contracted with Community Health Center Network (CHCN) to administer the COVID-19 vaccine for all eligible Alliance Group Care members. **Beginning in January 2021, all eligible Alliance Group Care members can receive the COVID-19 vaccine from any available CHCN Clinic location as a part of the Alameda County vaccine plan during Phase 1a.** Please see the enclosed list for available locations, and let your Group Care patients know that they can make an appointment with CHCN by visiting <https://chcnetwork.org/covid-19-resources/> and call **1.510.297.0499** if they need assistance. The Alliance will also send the enclosed member communication to all eligible Group Care members to help keep them informed.

Alternatively, if you have the COVID-19 vaccine available to give to patients, you may also provide it to an assigned eligible Alliance Group Care member, and the Alliance will reimburse you for the administration of the vaccine in accordance with the table below, as determined by the Centers for Medicare and Medicaid (CMS):

Code	Drug	Dose	Flat Rate Reimbursement
0001A	Pfizer-Biontech Covid-19 Vaccine Administration	First Dose	\$16.940
0011A	Moderna Covid-19 Vaccine Administration		
0021A	AstraZeneca Covid-19 Vaccine Administration		
0002A	Pfizer-Biontech Covid-19 Vaccine Administration	Second Dose	\$28.390
0011A	Moderna Covid-19 Vaccine Administration		
0022A	AstraZeneca Covid-19 Vaccine Administration		

Alliance Medi-Cal Members:

When the COVID-19 vaccine becomes available for Alliance Medi-Cal members, it will be covered directly by the Department of Health Care Services (DHCS) Medi-Cal Fee for Service (FFS) and not the Alliance. Please submit all Medi-Cal COVID-19 vaccine administration claims to Medi-Cal FFS.

The Alliance will continue to provide updates as we receive them. Thank you for the continued partnership and all of your hard work to protect and improve health in our community.

Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.4510**
www.alamedaalliance.org

CHCN Participating COVID 19 Vaccine Locations

CLINIC SITE NAME	ADDRESS	CITY	LANGUAGES ACCOMODATED
AXIS COMMUNITY HEALTH	3311 PACIFIC AVE	LIVERMORE	English, Spanish, Telugu
ASIAN HEALTH SERVICES	818 WEBSTER ST	OAKLAND	Cantonese, English, Khmer, Korean, Laotian, Mandarin, Mien, Spanish, Vietnamese
LA CLINICA DE LA RAZA, TRANSIT VILLAGE	3451 E 12TH ST	OAKLAND	Bengali, Cantonese, English, French, Gujarati, Hindi, Mandarin, Spanish, Vietnamese
LA CLINICA DE LA RAZA, SAN ANTONIO NEIGHBORHOOD HEALTH CENTER	1030 INTERNATIONAL BLVD	OAKLAND	Cantonese, English, French, Mandarin, Spanish
LIFELONG MEDICAL CARE, EAST OAKLAND	10700 MACARTHUR BLVD STE 14B	OAKLAND	Cantonese, English, French
LIFELONG MEDICAL CARE, WEST BERKELEY FAMILY PRACTICE	837 ADDISON ST	BERKELEY	English, Mandarin, Punjabi, Spanish, Tagalog, Thai
NATIVE AMERICAN HEALTH CENTER	2950 INTERNATIONAL BLVD	OAKLAND	English, Hindi, Korean, Mien, Portuguese, Spanish, Tagalog, Vietnamese
BAY AREA COMMUNITY HEALTH	39500 LIBERTY ST	FREMONT	Arabic, Burmese, English, Gujarati, Hindi, Mandarin, Spanish, Tagalog, Vietnamese
TIBURCIO VASQUEZ HEALTH CENTER	22331 MISSION BLVD	HAYWARD	Cantonese, English, Hindi, Kannada, Korean, Marathi, Sindhi, Spanish, Tagalog, Telugu
TIBURCIO VASQUEZ HEALTH CENTER	33255 9TH ST	UNION CITY	English, Hindi, Korean, Punjabi, Spanish, Urdu
TIBURCIO VASQUEZ HEALTH CENTER	16110 E 14TH ST	SAN LEANDRO	English, Korean, Spanish
TIBURCIO VASQUEZ HEALTH CENTER, FIREHOUSE CLINIC	28300 HUNTWOOD AVE	HAYWARD	English, Spanish, Tagalog
WEST OAKLAND HEALTH CENTER	700 ADELINE ST	OAKLAND	English, Punjabi, Spanish
EAST OAKLAND HEALTH CENTER	7450 INTERNATIONAL BLVD	OAKLAND	English, Spanish



Alameda Alliance for Health

13951 Washington Ave.

San Leandro, CA 94578

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking
impairments (CRS/TTY): **711/1.800.735.2929**

www.alamedaalliance.org

Alliance Group Care Member Letter

**Important Update: Phase 1 COVID-19 Vaccine Now Available
for All Eligible Alliance Group Care Members**

Dear <Member First Name> <Member Last Name>,

Thank you for choosing the Alameda Alliance for Health (Alliance) as your health plan. We are here to help you stay healthy, safe, and strong. As your partner in health, we are sending you this update to inform you that **the COVID-19 Vaccine is now available for all eligible Alliance Group Care members, as a part of the Alameda County COVID-19 vaccine plan during Phase 1a.**

You can now schedule an appointment to receive the COVID-19 vaccine, at no cost to you, from any of the available Community Health Center Network (CHCN) clinic locations. **Please see the enclosed list for available locations.**

If you are not a current patient at a CHCN health center, the simplest way to request an appointment to get the COVID-19 vaccine at the CHCN clinic of your choice is to log onto the CHCN COVID-19 Resource Page (<https://chcnetwork.org/covid-19-resources/>). If you need additional assistance requesting an appointment, you can call CHCN at **1.510.297.0499**.

Current patients of a CHCN health center can contact them directly for an appointment. Only Group Care members not assigned to CHCN health centers will be able to register in this way so **please do not share this letter with anyone else.**

We've attached a list of frequently asked questions below. If you have any additional questions about the process please contact:

Alliance Member Services Department

Monday through Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments: **711/1.800.735.2929**

We are all in this together. Thank you for doing your part to help keep our community healthy, safe, and strong.

Best of Health,
Alameda Alliance for Health

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Frequently Asked Questions

Are COVID-19 vaccines safe?

Yes. Safety information about the vaccines has been reviewed and approved by the Centers for Disease Control and Prevention (CDC), Food and Drug Administration (FDA), and the Western States Scientific Review Committee (California, Oregon, and Washington).

Which vaccines are available?

There are two vaccines currently available: one from Moderna and one from Pfizer. Both have shown to be 94-95% effective and both require two doses, given about three weeks apart. Based on currently available data, the CDC and California Department of Public Health advises that both doses are required for complete protection.

Is the vaccine mandatory?

No, there is no requirement from the state or federal government. This is an individual decision, and we hope to share the best available information to help people make the right choice for themselves.

Who will get vaccinated and in what order?

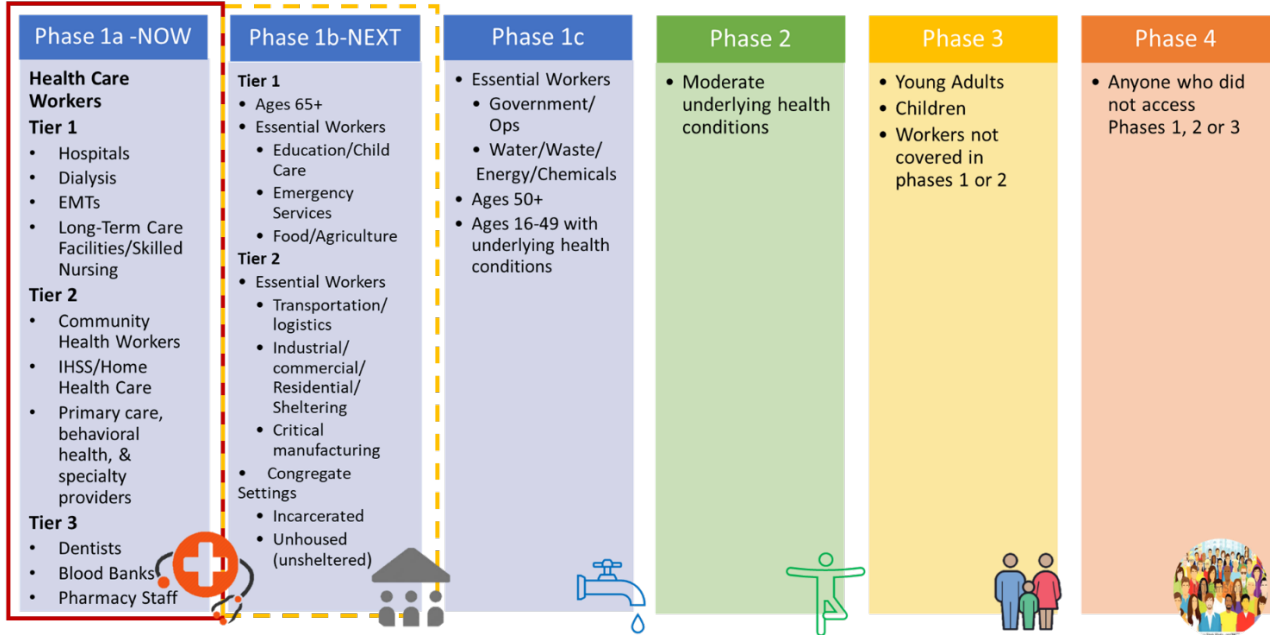
Alameda County is following the State's prioritization framework, which is based on the CDC's recommendations and *is evolving*. Vaccine administration began in Alameda County the week of 12/14/20. For the latest updates on where the County is with vaccine administration, please visit: <https://covid-19.acgov.org/vaccines>

- **Vaccines are being administered in phases.** How quickly we can move through each phase depends on how much vaccine is available. Local health departments have *some* control within the phases but cannot skip phases or go out of order. All phases are subject to revision by the State.
- **Each Phase is broken down further into Tiers** to help prioritize within each phase. For example, Phase 1b Tier 1 includes Essential Workers in education/childcare and food/agriculture; and Phase 1b Tier 2 includes Essential Workers in transportation and manufacturing.

As of January 6, 2021, the prioritization phases are as follows. For more details on tiers, please visit: <https://covid19.ca.gov/vaccines/#When-can-I-get-vaccinated>

This framework is subject to change, as the State is considering moving to an age-based framework.

Current Vaccine Prioritization Framework *updated 1/13/21*



What does this mean for me?

- **Vaccine supply is limited.** Distribution is being prioritized by groups of people based on their risk of exposure to - or becoming severely ill from - the virus that causes COVID-19. Prioritization criteria include occupation, age, living and health conditions.
- **Where you fall within a phase depends on multiple factors, including your role and duties at your job.** If you are at higher risk of being exposed to the virus because of how you interact with the public or if you are at higher risk of spreading the virus to others, you will be prioritized earlier.
- **Hundreds of thousands of people are in Phase 1,** and we will likely not complete this phase until the Spring.
- **As supply increases, it will be offered to more and more people but that will take several months.**

Do I need to wear a mask after I'm vaccinated?

Yes. The vaccine will protect you from developing severe illness, but it may not stop you from spreading COVID-19 to others. Until we get enough people vaccinated to protect our entire community, it is critical that everyone—even those who have been vaccinated—continue to wear masks and follow other COVID-19 prevention guidance.

What should I do while I wait to be vaccinated?

Please continue to follow the prevention guidelines you've heard about since the pandemic started:

- Wear a face covering
- Keep at least six feet of distance from anyone you don't live with
- Wash your hands often
- Stay home if sick
- Avoid gatherings

Where can I learn more?

- Alameda County: <https://covid-19.acgov.org/vaccines>
- California: <https://covid19.ca.gov/vaccines/#Questions-and-answers>
- CDPH: Community Vaccine Advisory Committee—if you want to know more about the phases determined by the State: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Community-Vaccine-Advisory-Committee.aspx>

CDC: *When Vaccine is Limited, Who Gets Vaccinated First?*

<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations.html>