



Important Information: Mandatory Diversity, Equity & Inclusion (DEI) Training for Providers is Now Available

Alameda Alliance for Health (Alliance) is committed to supporting all providers in meeting the diverse needs of Alliance members and advancing health equity for our members. We have an important update to share with you.

The Alliance developed and implemented a Diversity, Equity, and Inclusion (DEI) Training Program in accordance with the California Department of Healthcare Services (DHCS) All Plan Letter 24-016 titled Diversity, Equity, and Inclusion Training Program Requirements (previously APL 23-025). The DEI training will be evaluated annually and available for use by our provider network.

The Alliance DEI training includes three (3) e-courses that can be taken on your own with specific exercises, reflection and assessment questions. Each course is approximately 25 minutes long and provides the learner with the fundamentals of each topic.

The three (3) DEI training e-courses cover:

- Diversity, Equity, Inclusion and Belonging (DEIB)
- Health Equity Fundamentals
- Cultural Sensitivity and Competency

To access the training, please visit the Alliance website at **www.alamedaalliance.org/providers/provider-resources/training-and-technical-assistance-opportunities**.

All contracted providers are required to complete this training, including providers through delegates or subcontractors. We kindly request that all providers complete this training within 30 days from the date this memo is released.

To receive credit for the training, please complete the attestation form at the end of the training. In addition, there is a feedback survey for providers to complete on the Alliance website to help us improve.

Thank you for your attention and continued partnership in providing high quality care to our members and community.

Questions? Please send an email to the Alliance Health Equity Department
Email: **DeptHealthEquity@alamedaalliance.org**
www.alamedaalliance.org