



## **Important Announcement: New Home Health Prior Authorization (PA) Request Form & Milliman Care Guideline (MCG) Cite Automated Authorization (AutoAuth) Coming Soon to the Alliance Provider Portal**

Alameda Alliance for Health (Alliance) is committed to supporting our provider partners with tools that streamline care delivery and administrative processes. We are excited to announce the launch of a dedicated **Home Health Prior Authorization (PA) Request Form** in the Alliance Provider Portal and a **new feature to streamline the medical necessity review process for Home Health requests**, powered by the MCG.

**Effective Wednesday, July 30, 2025**, all authorization requests for Home Health services can be submitted using the new Home Health PA Request Form in the Alliance Provider Portal. This new form leverages MCG Cite AutoAuth to streamline the prior authorization process for Home Health requests by **guiding providers through medical necessity criteria and documentation requirements**.

### **Key details about this change:**

#### **The New Home Health PA Request Form:**

- The new form will be **available exclusively through the Alliance provider portal** for PA requests from contracted Home Health providers for Alliance Medi-Cal members.
  - For members assigned to Community Health Center Network (CHCN) or Children First Medical Group (CFMG), Home Health requests must be submitted to CHCN or CFMG.
- Only the following six (6) CPT codes will trigger the MCG Cite AutoAuth guidelines:
  - G0151: Physical therapist services
  - G0152: Occupational therapist services
  - G0153: Speech-language pathologist services
  - G0155: Clinical social worker services
  - G0156: Home health aide services
  - G0299: Registered nurse (RN) skilled nursing services
- Requests must be associated with one (1) of the following four (4) clinical conditions:
  - Degenerative Joint Disease
  - Diabetes
  - Heart Failure
  - Hypertension
- Place of Service must be 12 (Home)

#### **MCG Cite AutoAuth Functionality:**

- Only Home Health PA requests **submitted through the new Home Health PA Request Form in the Alliance Provider Portal** will trigger the **MCG Cite AutoAuth guidelines**.
- Authorization requests submitted via fax will follow standard utilization review protocols.

#### **Training and Support:**

- To help our providers navigate this change, the Alliance will provide comprehensive training materials, including:
  - A training presentation
  - Frequently Asked Questions (FAQs)
- Training resources will be available on the Alliance website at **[www.alamedaalliance.org/providers/provider-resources](http://www.alamedaalliance.org/providers/provider-resources)**.

Thank you for your continued partnership. We appreciate the high quality care you provide your patients and our members. Together we are creating a healthier community for all.

**Questions?** Please call the Alliance Provider Services Department  
Monday – Friday, 7:30 am – 5 pm  
Phone Number: **1.510.747.4510**  
**[www.alamedaalliance.org](http://www.alamedaalliance.org)**