

Important Reminder: Durable Medical Equipment (DME) and Supplies Vendor for Alliance Long-Term Care (LTC) Members

Alameda Alliance for Health (Alliance) values our dedicated provider partner community. We have an important reminder regarding our DME and supplies vendor.

The Continuity of Care (COC) transition period that began on Monday, January 1, 2024, is ending on Monday, July 1, 2024, for out-of-network DME and supplies. All Alliance members need to be transitioned to our in-network provider.

The Alliance is contracted with the California Home Medical Equipment (CHME) to provide DME and supplies to our members.

CHME, Inc., located in Foster City, CA, with a satellite office in San Leandro, CA, has provided home medical equipment, medical supplies, custom rehabilitation equipment, and respiratory equipment in northern California for over 20 years.

Together, we look forward to assisting our partners in skilled nursing facilities to ensure that LTC members receive the highest quality of care.

If you have any questions or would like to discuss the transition with anyone on the CHME team, please call or email:

Director of Provider Relations: Melodie Shubat

Phone Number: 1.650.444.0510 Email: mshubat@chme.org

Community Relations Representative: Edwin Ettleman

Phone Number: 1.650.357-8550; option 3

Email: wettleman@chme.org

Thank you for your continued partnership and for providing high-quality care to our members and the community.

Questions? Please call the Alliance Provider Services Department Monday – Friday, 7:30 am – 5 pm

Phone Number: **1.510.747.4510** www.alamedaalliance.org