



Important Reminder to Sign-up and Visit the Medi-Cal Rx Website for Magellan Updates: *Drug Utilization Review (DUR) Claim Edit, Reject Code 88 was Reinstated on Friday, July 22, 2022*

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At Alameda Alliance for Health (Alliance), we value our dedicated provider partners and appreciate all the hard work you do to protect health and wellbeing in our community. We have an important update we would like to share with you on behalf of the Medi-Cal Rx pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan).

To view all Medi-Cal RX alerts and news bulletins, please visit Medi-Cal Rx Bulletins & News page at <https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news>.

To receive these alerts directly to your inbox, please sign up for the Medi-Cal Rx Subscription Service at <https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCSgov-Subscription-Sign-Up>

Please remember to please check updates with Magellan regularly. Staying up to date with Medi-Cal Rx's authorization requirements have a direct impact on your Medi-Cal patients. Awareness of any potential changes from Magellan's medication authorization process and requirements may help prevent a delay in care for your patients.

For example, on **Friday, July 22, 2022**, Magellan reinstated requirements for **Drug Utilization Review (DUR) claim edit, Reject Code 88 (DUR Reject 88)** (such as for drug-drug interactions, high dose, early refill, etc.).

Furthermore, per Magellan, prior authorization (PA) claim edits will be a phased-in approach by drug class one step at a time. Please see the general overview timeline table below that was created based on the information we received to date from Magellan.

PA Claim Edit Timeline Table: PHASE I, II & III

PHASE I – Effective Friday, July 22, 2022	PHASE II – Date TBD by Magellan*	PHASE III – Date TBD by Magellan*
<ul style="list-style-type: none">• Reinstate DUR Reject 88• Promote the adoption of CoverMyMeds (CMM)• Reinstate PAs for select drug classes	<ul style="list-style-type: none">• Reinstate PAs for 71 drug classes for new prescriptions• Initiation of prospective PAs	<ul style="list-style-type: none">• Phase-out transition policy

*TBD dates have not been shared by Magellan.

How will this affect prescribing providers?

DUR Reject 88 was in effect Friday, July 22, 2022, and will generate either claim rejection or informational claim messages that pharmacies may need to address for claim adjudication. If a prescription you write is unable to be filled immediately at your pharmacy due to DUR Reject 88, then you may need to submit a PA request to Magellan.

What can I do to avoid rejection?

You can check the Medi-Cal Rx Covered Drug List (CDL) to see if the drug is on the list, or what types of restrictions there may be per Magellan. If the drug is not listed on the CDL, a PA is required. Additionally, some drugs listed on the CDL may require a PA (as noted in the Code 1 restriction). To confirm the drugs listed on the CDL, please visit <https://medi-calrx.dhcs.ca.gov/home/cdl>.

The Medi-Cal Rx Drug Lookup Tool lists all drugs covered by Medi-Cal Rx, not just those under the CDL. Some drugs that do not require a PA may not reflect this status on the tool. The Medi-Cal Rx Drug Lookup Tool can be found at <https://medi-calrx.dhcs.ca.gov/provider/drug-lookup>.

For more information, please call Magellan toll-free at **1.800.977.2273**.

How do I submit a prior authorization (PA) to Magellan?

There are five (5) ways to submit PA requests:

1. **Medi-Cal Rx Secure Portal:** The PA system information and forms are available on the Medi-Cal Rx website at www.medi-calrx.dhcs.ca.gov.

Providers can check on the status of requests on the Medi-Cal Rx Provider Portal or by phone by calling the Medi-Cal Rx Call Center Line toll-free at **1.800.977.2273**. Please refer to www.medi-calrx.dhcs.ca.gov.

2. **CoverMyMeds (CMM):** Providers can create an account and log in to submit a PA on the CoverMyMeds website at www.covermymeds.com. If you currently use CoverMyMeds, you can continue to utilize this platform to submit a PA. A link to CoverMyMeds can also be found in the Medi-Cal Rx Secure Portal. **Please prioritize this submission process to minimize delays.**
3. **NCPDP P4:** To view the Prior Authorization Request Only (P4) Payer Sheet Template, please visit medi-calrx.dhcs.ca.gov/provider/forms.
4. **By Fax:** PA requests and attachments can be faxed to **1.800.869.4325**.
5. **By mail:** PA requests and attachments can be mailed to:

Medi-Cal Rx Customer Service Center
Attn: PA Request
P.O. Box 730
Sacramento, CA 95741-0730

Contact Information

For all questions, please contact:

Magellan at the Medi-Cal Rx Call Center

Toll-Free: **1.800.977.2273**

www.medi-calrx.dhcs.ca.gov

For questions about this notice, or general questions about Medi-Cal Rx, please email:

California Department of Health Care Services (DHCS)

Email: **rxcarveout@dhcs.ca.gov**

Please Note: Write that you have a question about Medi-Cal Rx. Please do **NOT** include personal information in your first email. If DHCS staff require additional information to assist you, they will reply with a secure email asking for your information.

Thank you for your continued partnership and for providing high-quality care to our members and community. Together, we are creating a safer and healthier community for all.

Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.4510**
www.alamedaalliance.org