



## Coming Soon!

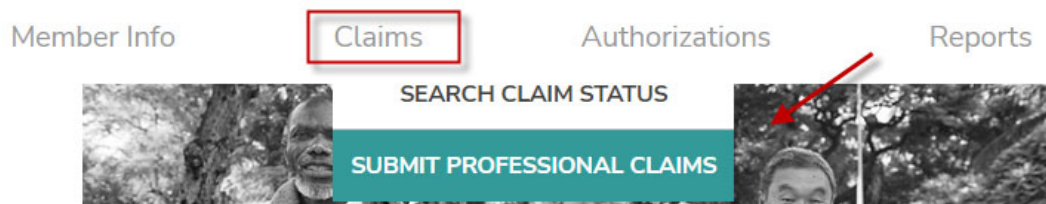
### Enhancements to the Online Provider Portal

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At Alameda Alliance for Health (Alliance), we value our dedicated provider community. We are excited to announce that we are upgrading our online Provider Portal features.

To improve claim processing and payment, we are adding a professional claims submission process through the Alliance Provider Portal.

**Starting Friday, February 10, 2023**, Alliance Provider Portal users will see a **NEW Claims** tab with a drop-down option to **Submit Professional Claims**.



The enhancements will allow our providers to:

- Electronically submit a professional claim
- Search and confirm the submission of claims entered through the Alliance Provider Portal
- Share attachments for a primary/Medicare explanation of benefits (EOB) for secondary claims
- Submit claims electronically with no fee to a third-party claim vendor and/or clearing house
- Speed up the claims processing timeframe

To sign up for the Alliance Provider Portal and for step-by-step instructions on how to use this feature, please complete the following steps:

1. Visit our website at **[www.alamedaalliance.org](http://www.alamedaalliance.org)**
2. Click on Provider Portal on the top right of the home page
3. Click on the Provider Portal Instruction Guide
4. Create an account or sign in to your existing portal account

Thank you for being a part of the Alliance provider network! Together, we are creating a healthier community for all.

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**Questions?** Please call the Alliance Provider Service Call Center  
Monday – Friday, 7:30 am – 5 pm  
Phone Number: **1.510.747.4510**  
**[www.alamedaalliance.org](http://www.alamedaalliance.org)**