

Alameda Alliance for Health

SAMPLE MEMBER IDENTIFICATION CARDS

Alameda Alliance for Health (Alliance) members will each receive an an Alliance member identification (ID) card upon enrollment. Members must show their Alliance ID card when they receive any health care services or prescriptions. Please verify eligibility prior to providing services to a member.

Below are samples of Alliance member ID cards for Medi-Cal and Group Care members:

Sample ID card for:

ALLIANCE MEDI-CAL (MCAL) AND GROUP CARE (IHSS) MEMBERS

Member ID Card

[Name]

Member ID:

DOB:

SEX: Language:

CIN:

[Provider Group / Name]

Primary Care: [PCP Name]

Phone:

Effective: Group:

ALAMEDA

Alliance

FOR HEALTH

This card does not guarantee eligibility

Provider Inquires: **1.510.747.4510**

Claims PO Box 2460, Alameda CA 94501

Medi-Cal Copays:

OV \$0 ER \$0 RX \$0

Mental Health Care:

Medi-Cal and Group Care – **1.855.856.0577**

Group Care Copays:

OV \$10 ER \$35 Rx \$10/G \$15/B INPT \$100

ACU \$5 CHIRO \$10

Front

For Physicians, Medical Staff & Pharmacy:
This card is for identification only.
To verify eligibility, check
www.alamedaalliance.org
*or call **1.510.747.4505***

Out-of-plan emergency services will be
reimbursed without prior authorization

For Members: *Always carry this card with you.*
For day or after-hours and weekend care, call your
doctor's office listed on the front of this card.
Member Services can answer your questions and
help you find or change your doctor: Call:
1.510.747.4567, (TTY 711 or 1.800.735.2929)

Emergency Care: *If you think you have an*
emergency, go to the closest emergency room or call
911. An emergency is a sudden health problem with
severe symptoms that need treatment right away.

Back

Provider Tip:
For more information about pharmacy and interpreter services, please see the Alliance Provider Manual.

If you have any questions, please contact:
Alliance Provider Services Department
Phone Number: **1.510.747.4510**
Email: **providerservices@alamedaalliance.org**

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FOR HEALTH

PS MBR ID CARD 12/2021