



## Important Update on Secondary Claims

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community. We have an important update that we would like to share with you about the claim process for members with primary Medicare coverage.

As you may recall, the Alliance started participating in the Coordination of Benefits Agreement (COBA) with Medicare on October 30, 2020. At that time, we started receiving crossover claims directly from Medicare for members who have Medicare as their primary coverage.

**Effective Friday, August 20, 2021**, the Alliance will begin receiving claim data from Medicare for the following claim types and will automatically process the following secondary claim types:

- All professional claims

### **How will a provider know that we have received the claim from Medicare?**

The Explanation of Medicare Benefits (EOMB) from the Medicare claim will inform providers that the claim has been forwarded to the Alliance. This will indicate that providers will no longer need to submit a hard copy of the (paper) original claim with the EOMB.

### **What claim types will providers still need to submit?**

The following claim types will still be to be submitted to the Alliance via the paper form with the EOMB until further notice:

- Corrected/adjusted claims
- DME/Medical Supply claims that require an invoice
- Claims with Medicare codes that need to be submitted with the equivalent Medi-Cal codes

When a claim(s) is received from Medicare, the Alliance will coordinate benefits with the Medicare payment to determine if any additional amount is due from the Alliance. If the amount paid by Medicare paid is more than the Alliance's allowed amount, no additional payment will be made. Claims received directly from Medicare will be processed within **45 working days** upon receipt from Medicare. If we receive a COBA claim that is not one of the claim types listed above, the provider will be sent a notice with further information and instructions.

For additional details about billing and claim submission, please visit the Alliance website at [www.alamedaalliance.org/providers/billing](http://www.alamedaalliance.org/providers/billing).

Thank you for your attention and assistance in this matter. We appreciate your partnership in continuing to provide high-quality care to our members.

**Questions?** Please call the Alliance Provider Services Department

Monday – Friday, 7:30 am – 5 pm

Phone Number: **1.510.747.4510**

[www.alamedaalliance.org](http://www.alamedaalliance.org)

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