



Board of Governors

Regular Meeting

Friday, January 10, 2020
12:00 p.m. – 2:00 p.m.

1240 South Loop Road, Alameda, CA 94502

AGENDA

BOARD OF GOVERNORS
Regular Meeting
Friday, January 10, 2020
12:00 p.m. – 2:00 p.m.
Conference Line 877.527.7931

1240 South Loop Road
Alameda, CA 94502

Speaker's Card/Request to Speak: If you would like to address the Board on a scheduled agenda item, please complete the Request to Speak Form. The card is at the table at the entrance to the Board Room. Please identify on the card your name, address (optional), and the item on which you would like to speak and return to the Clerk of the Board. The Request to Speak Form assists the Chair in ensuring that all persons wishing to address the Board are recognized. Your name will be called at the time the matter is heard by the Board.

1. CALL TO ORDER

A regular meeting of the Alameda Alliance for Health Board of Governors will be called to order on January 10, 2020 at 12:00 p.m. at 1240 South Loop Road, Alameda, California, by Dr. Evan Seevak, Presiding Officer.

2. ROLL CALL

3. AGENDA APPROVAL OR MODIFICATIONS

4. INTRODUCTIONS

5. CONSENT CALENDAR

(All matters listed on the Consent Calendar are to be approved with one motion unless a member of the Board of Governors removes an item for separate action. Any consent calendar item for which separate action is requested shall be heard as the next Agenda item.)

a) REVIEW AND APPROVE DECEMBER 2019 BOARD OF GOVERNORS MEETING MINUTES

6. BOARD MEMBER REPORTS

a) COMPLIANCE ADVISORY GROUP

b) FINANCE COMMITTEE

7. CEO UPDATE

a) OPERATIONAL PERFORMANCE AND TRENDS

b) CalAIM 2020 PRIORITIES

8. BOARD BUSINESS

a) REVIEW AND APPROVE NOVEMBER 2019 MONTHLY FINANCIAL STATEMENTS

9. STANDING COMMITTEE UPDATES

a) MEMBER ADVISORY COMMITTEE

b) PEER REVIEW AND CREDENTIALING COMMITTEE

c) PHARMACY AND THERAPEUTICS COMMITTEE

d) HEALTH CARE QUALITY COMMITTEE

e) ENCOUNTER REPORTING

10. UNFINISHED BUSINESS

11. STAFF ADVISORIES ON BOARD BUSINESS FOR FUTURE MEETINGS

12. PUBLIC COMMENTS (NON-AGENDA ITEMS)

13. CLOSED SESSION

a) MATTERS PERTAINING TO REAL PROPERTY NEGOTIATIONS (GOVERNMENT CODE 54956.8)

b) MATTERS PERTAINING TO PUBLIC EMPLOYEE APPOINTMENT (GOVERNMENT CODE 54957)

14. ADJOURNMENT

NOTICE TO THE PUBLIC

The foregoing does not constitute the final agenda. The final agenda will be posted no later than 24 hours prior to the meeting date.

The agenda may also be accessed through the Alameda Alliance For Health's Web page at www.alamedaalliance.org

NOTICE TO THE PUBLIC

At 1:45 p.m., the Board of Governors will determine which of the remaining agenda items can be considered and acted upon prior to 2:00 p.m., and will continue all other items on which additional time is required until a future Board meeting. All meetings are scheduled to terminate at 2:00 p.m.

The Board meets regularly on the second Friday of each month in the Alameda Alliance for Health Offices located 1240 S. Loop Road, Alameda, California. Meetings begin at 12:00 noon, unless otherwise noted. Meeting agendas and approved minutes are kept current on the Alameda Alliance for Health's website at www.alamedaalliance.org.

An agenda is provided for each Board of Governors meeting, which list the items submitted for consideration. Prior to the listed agenda items, the Board may hold a study session to receive information or meet with another committee. A study session is open to the public; however, no public testimony is taken and no decisions are made. Following a study session, the regular meeting will begin at 12:00 noon. At this time, the Board allows oral communications from the public to address the Board on items NOT listed on the agenda. Oral comments to address the Board of Governors are limited to three minutes per person.

Staff Reports are available at the Alameda Alliance for Health Offices located 1240 S. Loop Road for public review and copying. Please call the Clerk of the Board at 510-747-6160 for assistance or any additional information.

Additions and Deletions to the Agenda: Additions to the agenda are limited by California Government Code Section 54954.2 and confined to items that arise after the posting of the Agenda and must be acted upon prior to the next Board meeting. For special meeting agendas, only those items listed on the published agenda may be discussed.

The items on the agenda are arranged in three categories: Consent Calendar: These are relatively minor in nature, do not have any outstanding issues or concerns, and do not require a public hearing. All consent calendar items are considered by the Board as one item and a single vote is taken for their approval, unless an item is pulled from the consent calendar for individual discussion. There is no public discussion of consent calendar items unless requested by the Board of Governors. Public Hearings: This category is for matters that require, by law, a hearing open to public comment because of the particular nature of the request. Public hearings are formally conducted and public input/testimony is requested at a specific time. This is your opportunity to speak on the item(s) that concern you. If, in the future, you wish to challenge in court any of the matters on this agenda for which a public hearing is to be conducted, you may be limited to raising only those issues which you (or someone else) raised orally at the public hearing or in written correspondence received by the Board at or before the hearing. Board Business: Items in this category are general in nature and may require Board action. Public input will be received on each item of Board Business.

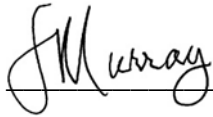
Public Input: If you are interested in addressing the Board, please fill out a form provided at the meeting with your full name and address. These forms are submitted to the Clerk of the Board at the front of the room. The Chair of the Board will call your name to speak when your item is considered. When you speak to the Board, state your full name and address for the record.

Supplemental Material Received After The Posting Of The Agenda: Any supplemental writings or documents distributed to a majority of the Board regarding any item on this agenda after the posting of the agenda will be available for public review Alameda Alliance for Health Offices located 1240 S. Loop Road, during normal business hours. In addition, such writings or documents will be made available for public review at the respective public meeting.

Submittal of Information by Members of the Public for Dissemination or Presentation at Public Meetings (Written Materials/handouts): Any member of the public who desires to submit documentation in hard copy form may do so prior to the meeting or at the time he/she addresses the Board of Governors. Please provide 15 copies of the information to be submitted and file with the Clerk of the Board at the time of arrival to the meeting. This information will be disseminated to the Board of Governors at the time testimony is given.

Americans With Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact the Clerk of the Board, Jeanette Murray at 510-747-6160 at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.

I hereby certify that the agenda for the Board of Governors meeting was posted in the posting book located at 1240 S. Loop Road, Alameda, California on January 7, 2020 by 12:00 p.m. as well as on the Alameda Alliance for Health's web page at www.alamedaalliance.org.

A handwritten signature in black ink, appearing to read "JMurray", is written over a horizontal line.

Clerk of the Board – Jeanette Murray



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CONSENT CALENDAR



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Board of Governors Meeting Minutes

**ALAMEDA ALLIANCE FOR HEALTH
BOARD OF GOVERNORS
REGULAR MEETING**

**December 13, 2019
12:00 pm – 2:00 pm
1240 South Loop Road, Alameda, CA**

SUMMARY OF PROCEEDINGS

Board Members Present: Dr. Evan Seevak (Chair), Rebecca Gebhart (Vice Chair), Dr. Noha Aboelata, Wilma Chan, Aarondeep Basrai, Dr. Rollington Ferguson, Marty Lynch, Dr. Meade, Delvecchio Finley, David Vliet, Feda Almaliti,

Excused: Will Scott, Dr. Michael Marchiano, Nicholas Peraino

Alliance Staff Present: Scott Coffin, Gil Riojas, Matt Woodruff, Tiffany Cheang, Anastacia Swift, Diana Sekhon, Sasikumar Karaiyan, Jeanette Murray

Board of Governors on Conference Call: None

Guest Speakers: None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
1. CALL TO ORDER			
Dr. Seevak	The regular board meeting was called to order by Dr. Seevak at 12:05 PM.	None	None
2. ROLL CALL			
Dr. Seevak	Board Members, Alliance Staff, and Guests in the Public Seating Area introduced themselves.	None	None
3. AGENDA APPROVAL OR MODIFICATIONS			
Dr. Seevak	None	None	None
4. INTRODUCTIONS			
Dr. Seevak	Introductions were made during Roll Call.	None	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
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5. CONSENT CALENDAR			
Dr. Seevak	<p>Review and Approve Consent Calendar items.</p> <ul style="list-style-type: none"> November 2019 Board of Governors Meeting Minutes. Conflict Of Interest Resolution. 2020 Alliance Anti-Fraud Plan. 2020 Alliance Code of Conduct. Milliman Clinical Guidelines Licensing. <p>All Consent items were approved.</p>	<p>Motion: R. Gebhart Second: M. Lynch Motion passed.</p>	None
6. a. BOARD MEMBER REPORT – COMPLIANCE ADVISORY COMMITTEE			
R. Gebhart	<p>The Compliance Advisory Group met on December 13, 2019.</p> <ul style="list-style-type: none"> Rebecca gave a detailed update on the Compliance Advisory Committee Meeting. Feda Almaliti also joined the meeting. An invitation went out to Board Member to attend this meeting, which starts at 10:30 a.m. before the Board of Governors meeting. <p>Audits</p> <ul style="list-style-type: none"> The meeting focused on two audits. DMHC Financial Audit Update. This audit occurs every 3 years. The DHCS Medical follow-up Audit. The DHCS audit occurred in 2017. The DHCS reviewing earlier deficiencies. DHCS Network Certification Audit. Timely Access: Measures time and distance access standards. Both DMHC and DHCS both have standards that the Alliance must meet. 	<p>Informational update to the Board of Governors.</p> <p>Motion and vote not required.</p>	

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Question: Are there enough pediatric specialties serving the Alliance members?</p> <p>Answer: Timely access to Pediatric Specialists continues to be a challenge, and the Alliance is seeking more providers to serve the children.</p> <p>Question: How is access to a Specialist measured?</p> <p>Answer: The time required to schedule an appointment with a physician.</p>		
6. b. BOARD MEMBER REPORT – FINANCE COMMITTEE			
Dr. Ferguson	<p>The Finance Committee was held on Tuesday, December 10, 2019.</p> <p>Dr. Ferguson reported the following update:</p> <ul style="list-style-type: none"> • This Finance Committee met on Tuesday, December 10. • The Alliance financials remain stable and positive. • Membership continues to drop each month. • Medical Loss Ratio (MLR) is steady. • Scott reviewed the new CalAIM Proposal with the Committee, and will formally present in this meeting today. 	<p>Informational update to the Board of Governors.</p> <p>Motion and vote not required.</p>	
7. CEO UPDATE			
S. Coffin	<p>CEO Updates, December 2019 Board of Governors Meeting.</p> <p>Key Performance Indicators</p> <ul style="list-style-type: none"> • Medi-Cal membership continues to decline each month by 1,200 - 1,500 persons. 	<p>Informational update to the Board of Governors.</p> <p>Motion and vote not required.</p>	

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> ○ 2% to 3% statewide disenrollment trend, 5% to 6% disenrollment in Alameda County. ○ Governor's budget is forthcoming in January and will provide more details on program funding for public health services. ○ Discussion on reasons for disenrollment. • October net income is \$3.6 million, and year-to-date net income \$9.6 million. • Q1-2020 forecast increases net income by \$1.5 million, forecasting \$1.2 million net income by year-end, June 30, 2020. <ul style="list-style-type: none"> ○ Factors that influence this forecast include membership trends, shifts up or down in utilization, unplanned recoupments from the state, and performance on our clinical and operational initiatives. ○ \$4.5 million in targeted savings, reduction in pharmacy expenditures and inpatient length of stay reductions. A mid-year report is being prepared for the Board. ○ Impact of death audit, \$1.5 million budgeted, DHCS to collect funds in early January. ○ Claim interest paid year-to-date is \$118,000, and targeting to end the year under \$350,000 or less. Significant reduction from previous years above \$2 million. • Core operating metrics (see dashboard) are stable, administrative vacancy rate is 2% above target. <p>Regulatory Audits</p> <ul style="list-style-type: none"> • DMHC claims and finance audit began on 12/9/19, and ends 12/20/19. <ul style="list-style-type: none"> ○ Audit review period is 9/2017 to 10/2019. ○ Samples include paid, denied, high-dollar & interest-bearing claims. • DMHC medical survey audit in February 2020. • Office of Inspector General (OIG) audit is pending a confirmation date; examines medical loss ratios for two periods: <ul style="list-style-type: none"> ○ 1/1/14-6/30/15 and 7/1/15-6/30/16. 		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>CalAIM</p> <ul style="list-style-type: none"> • California Advancing & Innovating Medi-Cal (CalAIM) proposal released by DHCS on October 28, 2019. • Long-term care and pharmacy transitions occur on January 1, 2021. • Alliance sponsored a Long-term care workshop was conducted this week, full day of discussions across each part of the organization, and included partners from Alameda County Health Care Services Agency, Alameda Health System, Community Health Center Network, and Alameda County Social Services. • Local governance established with Alameda County Health Services Agency, co-chair with Director Chawla to convene a group of the safety-net leaders. Board of Governor Delvecchio Finley is part of this group along with the CEO from Community Health Center Network. • Local elected officials to communicate on CalAIM and other changes in the Medi-Cal program: <ul style="list-style-type: none"> ○ Alliance CEO meeting with Mayors in each of the incorporated cities, and presenting at the Mayor's Council in January on CalAIM problem of homelessness. ○ Meetings with local officials being scheduled in unincorporated areas (e.g. Ashland and Cherryland). ○ Supervisors Chan, Miley, Carson, Valle, and Haggerty. ○ Senator Nancy Skinner. <p>DHCS Death Audit</p> <ul style="list-style-type: none"> • The Death Audit time period is April 2011 to December 2018. • \$1.5 million allocated in current budget, and is a high-level estimate. • The DHCS is collecting the funds, based on their analysis, in January 2020. • No formal appeal process has been defined by DHCS, the Alliance would raise discrepancies based on the results. 		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Question/Comment: A meeting with Wendy Petersen would be beneficial regarding the long-term care for aging adults enrolled in Medi-Cal.</p> <p>Answer: A meeting was held recently with Wendy Petersen and Senator Skinner to discuss the concerns related to serving the needs of aging adults.</p>		
8. a. BOARD BUSINESS – REVIEW AND APPROVE OCTOBER 2019 Monthly Financial Statements			
Gil Riojas	<p>Gil Riojas reported on the October 2019 monthly financial statements.</p> <p>Net Income and Enrollment:</p> <ul style="list-style-type: none"> For the month ending October 31, 2019, the Alliance had enrollment of 252,901 members and a net income of 3.6 million. Tangible Net Equity (TNE) is 584%. For the year-to-date, the Alliance recorded a net income of \$9.6 million. Our enrollment decreased by 1,314 members since the month of September. <p>Revenue:</p> <ul style="list-style-type: none"> For the month ending October 31, 2019, revenue came in slightly higher than budgeted at \$80.0 million vs. budgeted amount of \$78.8 million. For the year-to-date, the Alliance recorded revenue of \$321.8 million (versus budgeted revenue of \$317.3 million). The largest variances are due to higher than anticipated revenue. <p>Medical Expense:</p> <ul style="list-style-type: none"> Actual Medical Expenses were \$72.6 million vs. our budgeted amount of \$73.8 million for current month. For the year-to-date, Medical Expenses are \$296.6 million vs. budgeted amount of \$224.3 million. 	Motion: Dr. Ferguson Second: Dr. Meade Motion passed.	

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<p>Administrative Expense:</p> <ul style="list-style-type: none"> Actual Administrative Expenses were below budget for the month at \$4.4 million vs. budgeted \$5.1 million. We are also below budget for year-to-date at \$17.4 million vs. \$19.6 million. Our Administrative Expense represents 5.5% of our net Revenue for the month and 5.4% of net Revenue for the year-to-date. <p>Other Income / (Expense):</p> <ul style="list-style-type: none"> As of October 31, 2019, our year-to-date interest income from investments is \$2.2 million, and year-to-date claims interest expense is \$118,000. <p>Tangible Net Equity (TNE):</p> <ul style="list-style-type: none"> Tangible net equity results continue to remain healthy, and at the end of October, TNE was reported at 584% of the required amount, with a surplus of \$157.7 million. <p>Cash Position and Assets:</p> <ul style="list-style-type: none"> We reported \$224.6 million in cash; \$188.0 million is uncommitted. Our current ratio is above the minimum required at 2.19 compared to 1.0. <p>Capital Investments:</p> <ul style="list-style-type: none"> Capital Assets Fiscal year-to-date is \$377,000. Annual Capital budget is \$2.5 million. <p>Question:</p> <ul style="list-style-type: none"> What is the Behavioral Health Therapy (BHT) Supplement? <p>Answer:</p> <ul style="list-style-type: none"> The Behavioral Health Therapy Supplement is supplemental funds paid by the state for therapy services for patients with autism. <p>Question:</p>		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> How far back can a delegated provider go with late payments? <p>Answer:</p> <ul style="list-style-type: none"> Late payments are usually only a few months. 		
8. b. FISCAL YEAR 2020 FIRST QUARTER FORECAST PRESENTATION			
Gil Riojas	<p>Gil Riojas presented the Fiscal Year 2020 First Quarter Forecast Presentation.</p> <p>Forecast Highlights:</p> <ul style="list-style-type: none"> Projected net income of \$1.2 million, representing \$1.5 million favorability to the approved budget. Forecasted year-end enrollment is 500 members below budget (11,000 member months). <ul style="list-style-type: none"> Leading categories of aid in this enrollment decline include Child, ACA OE and Adults. Per Member Per Month (PMPM) revenue is \$4.00 higher than the approved budget due to rate increases announced after the budget was finalized, 25% Rate Range revenue, higher than anticipated retroactive revenue, and BHT Kick Payments. <ul style="list-style-type: none"> Increases result in \$7.7 million in additional revenue. PMPM capitation expense is unfavorable due to higher non-medical transportation expense and delayed contract negotiations. PMPM fee-for-service medical expense is unfavorable, mainly due to higher Inpatient expense, particularly for ACA OE population, partially offset by favorable SPD Inpatient expense. <ul style="list-style-type: none"> Increases result in \$9.2 million in additional Medical Expense. Administrative department expense is \$2.2 million favorable, mainly due to anticipated delays until FY2021 for IT projects resulting delays in consulting fees and other project costs. “Other Income or Expense” is \$700,000 favorable to budget primarily due to increased returns on investment. <p>Question:</p>	<p>Informational update to the Board of Governors.</p> <p>Motion and vote not required.</p>	None

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
	<ul style="list-style-type: none"> • Why was there an increase in the MLR last month? <p>Answer:</p> <ul style="list-style-type: none"> • The higher MLR resulted from increased revenue, offsetting against expenses. <p>Question:</p> <ul style="list-style-type: none"> • Are we in conversation with Social Services about the cost of GroupCare – re: amount coming in under contract we pay them a difference but if the cost is more we pay that too? <p>Answer:</p> <ul style="list-style-type: none"> • Scott responded by saying that preparation activities are underway and a meeting is being scheduled. <p>Question:</p> <ul style="list-style-type: none"> • Is there a limit on the Duals MLR? <p>Answer:</p> <ul style="list-style-type: none"> • No, payback to the state but the state has starting asking information about MLR. <p>Question:</p> <ul style="list-style-type: none"> • Should we target MLR above 90%? <p>Answer:</p> <p>The primary focus is increasing quality. If we focus on the quality the reduction in costs would follow.</p> <p>Question:</p> <ul style="list-style-type: none"> • In terms of staffing vacancies, why are we experiencing a higher average of unfilled positions? <p>Answer:</p> <ul style="list-style-type: none"> • Recruiting and retaining in the East Bay is a challenge. <ul style="list-style-type: none"> ◦ We recently presented to the staff a comprehensive presentation on their employee benefits. 		

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
8. c. CalAIM PRESENTATION			
Scott Coffin	<p>Scott Coffin facilitated a CalAIM presentation with the Board of Governors and attending staff. The presentation is the first part of a multi-part presentation, purposed to summarize the 5-year proposal introducing California Advancing & Innovating Medi-Cal (CalAIM).</p> <p>Topics Included:</p> <ul style="list-style-type: none"> • Major changes in public health. • Executive Summary of CalAIM • Alliance's Guiding Principles. • Model of Care. • Impacts to the Alliance. • CalAIM year-by-year transitions. • Actions & Next Steps. <p>Question:</p> <ul style="list-style-type: none"> • How will the Alliance handle the advertising off another health care entity if Anthem loses the county contract? <p>Answer:</p> <ul style="list-style-type: none"> • The Strategic Planning Committee, comprised of Board members, will be addressing this topic as part of the future planning activities. <p>The Board discussed the above CalAIM subjects.</p>	<p>Informational update to the Board of Governors.</p> <p>Motion and vote not required.</p> <p>The Board to receive a list of the big issues that the Health Plan might experience with CalAIM.</p>	
9. a. STANDING COMMITTEE UPDATES – PEER REVIEW AND CREDENTIALING COMMITTEE			
Dr. Seevak	None	None	None
10. UNFINISHED BUSINESS			
Dr. Seevak	None	None	None
11. STAFF ADVISORIES ON BOARD BUSINESS FOR FUTURE MEETINGS			

AGENDA ITEM SPEAKER	DISCUSSION HIGHLIGHTS	ACTION	FOLLOW UP
Dr. Seevak	None	None	None
12. PUBLIC COMMENTS (NON-AGENDA ITEMS)			
Dr. Seevak	None	None	None
13. ADJOURNMENT			
Dr. Seevak	The meeting was adjourned at 1:35PM and transitioned into a closed session. Following the closed session, the public meeting was resumed then adjourned by 2:05PM.	None	None

Respectfully Submitted By: Jeanette Murray
Executive Assistant to the Chief Executive Officer and Clerk of the Board



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CEO Update

Scott Coffin

To: Alameda Alliance for Health Board of Governors

From: Scott Coffin, Chief Executive Officer

Date: January 10, 2020

Subject: CEO Report

- **Key Performance Indicators**

- Medi-Cal membership continues to decline by 1,500+ persons per month.
 - Statewide 2.4% reduction, Alameda County 5.7% reduction.
- November net loss of \$21K, and year-to-date net income \$9.6M.
 - GroupCare net loss in November is \$277,000.
- Q1-2020 forecast reports a net income of \$1.2M, by year-end, June 30, 2020. Second quarter forecast to be published in February.

- **Medi-Cal Covered Benefits**

- Proposition 56 funding.
 - Childhood Developmental & Trauma Screening – January 1, 2020.
- Young Adult Expansion, ages 19 to 26.

- **CalAIM**

- California Advancing & Innovating Medi-Cal (CalAIM) proposal released by DHCS on October 28, 2019.
- Long-term care and pharmacy transitions occur on January 1, 2021.
- Behavioral Health Integration pilot applications due by January 18, 2020.

- **Mental Health Assessment**

- Alliance is conducting an assessment of the administration for “mild-to-moderate” services, scheduled to complete in Q1-2020.

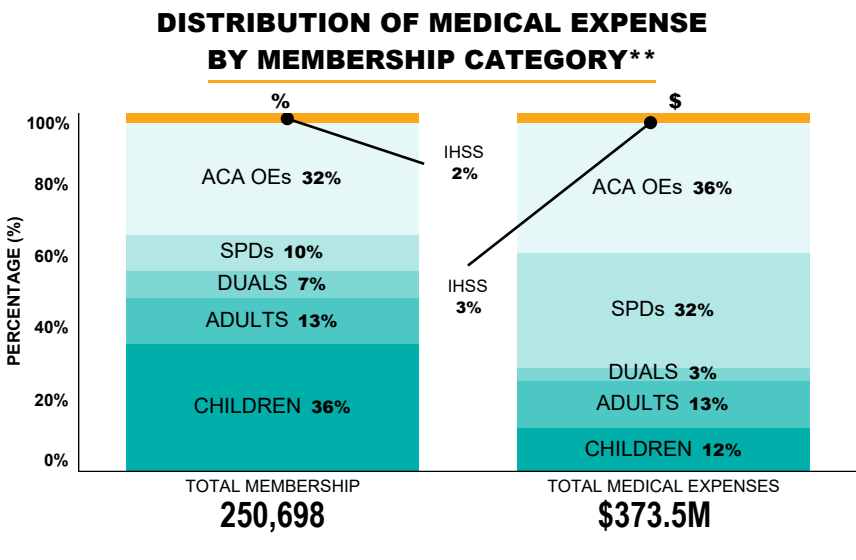
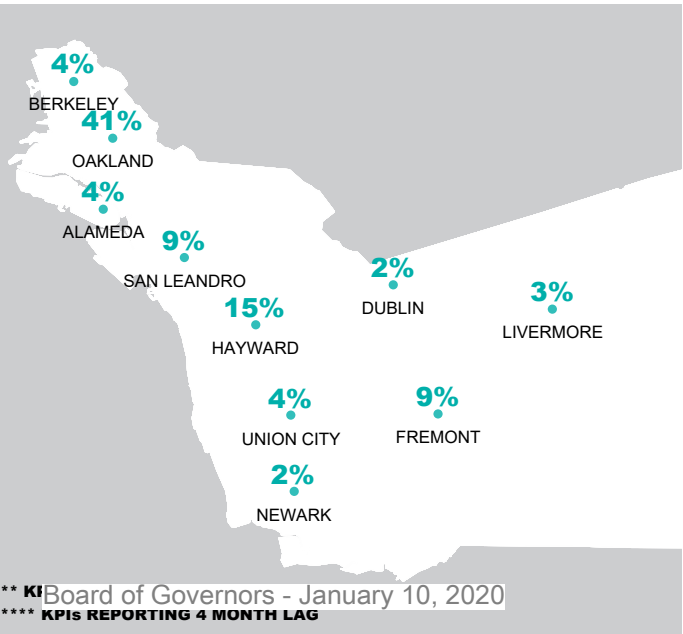
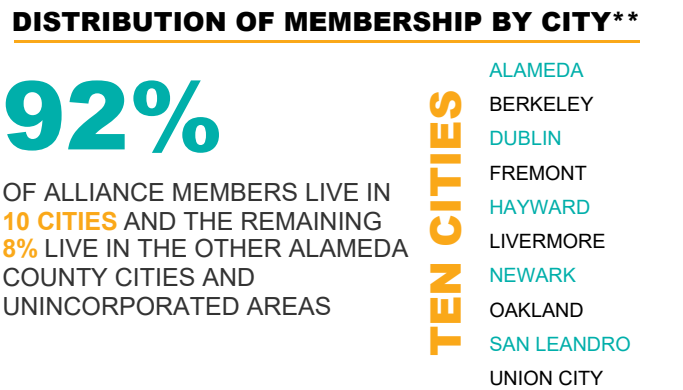
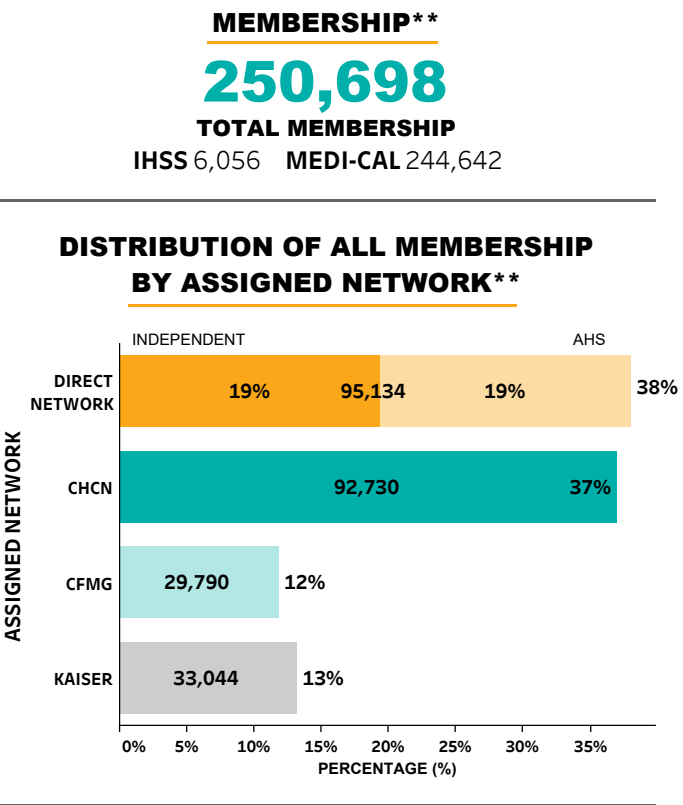
- **DHCS Death Audit**

- Recoupment period is April 2011 through calendar year 2018; 2019 and 2020 processes remain unchanged and anticipate further recoupments.
- Applies to individuals that are deceased but remain enrolled in Medi-Cal.
- \$1.5M allocated in current budget.

EXECUTIVE DASHBOARD

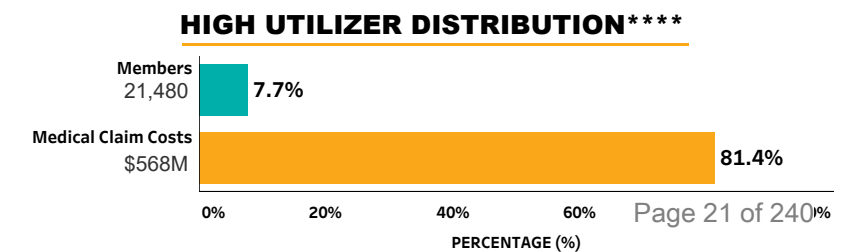
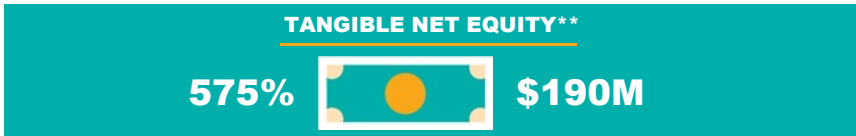
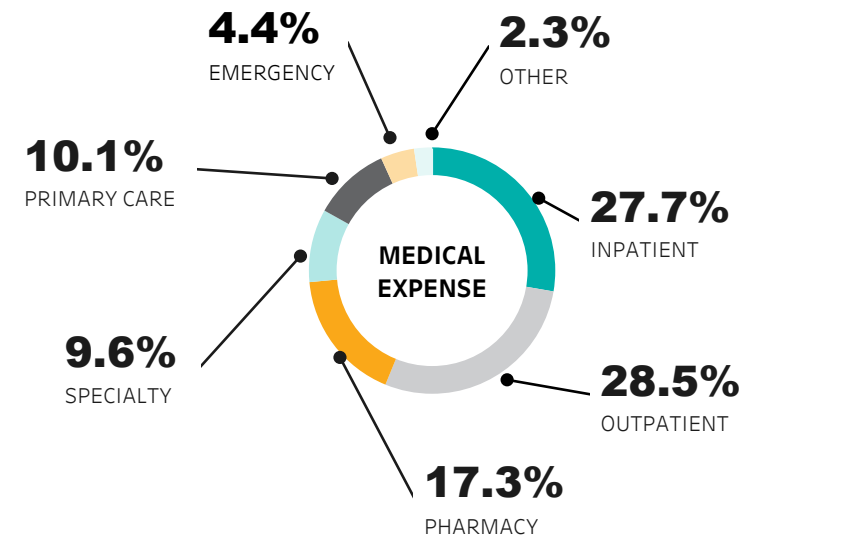
JANUARY 2020

THE ALLIANCE EXECUTIVE DASHBOARD PROVIDES A HIGH LEVEL OVERVIEW OF KEY PERFORMANCE MEASURES AND INDICATORS.



REVENUE & EXPENSES**

	NOVEMBER 2019	FISCAL YTD
REVENUE	\$80.9M	\$402.7M
MEDICAL EXPENSE	(\$76.9M)	(\$373.5M)
ADMIN EXPENSE	(\$4.3M)	(\$21.6M)
OTHER	\$262K	\$2.0M
NET INCOME	(\$21K)	\$9.6M



UTILIZATION**



4,429

INPATIENT
BED DAYS



6,972

EMERGENCY
ROOM VISITS



4.2 DAYS

AVERAGE
LENGTH OF STAY

CASE AND DISEASE MANAGEMENT**

	NEW CASES	OPEN CASES
CARE COORDINATION	243	645
COMPLEX CASE MANAGEMENT	19	54
Total	262	699

	NEW CASES	ENROLLED
HEALTH HOMES	29	630
WHOLE PERSON CARE (AC3)	6	220
Total	35	850

TOTAL CASE MANAGEMENT

297

TOTAL NEW CASES

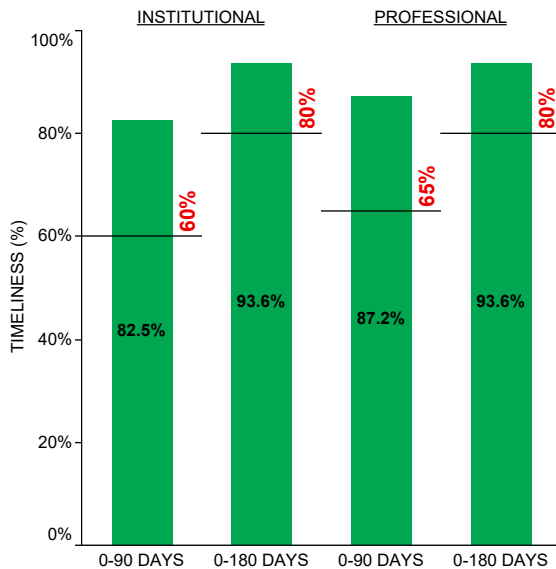
1,549

TOTAL OPEN CASES & ENROLLED

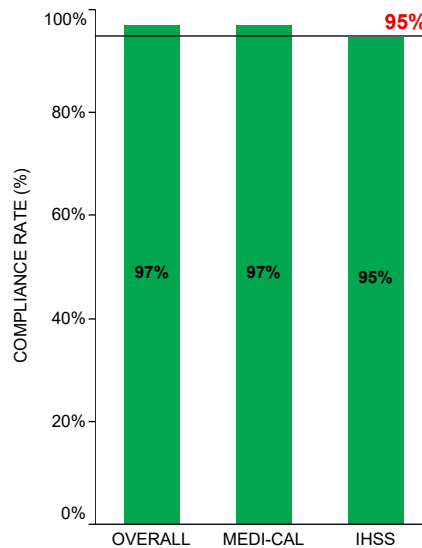
REGULATORY COMPLIANCE

ALL REGULATORY COMPLIANCE MEASURES ARE IN COMPLIANCE.

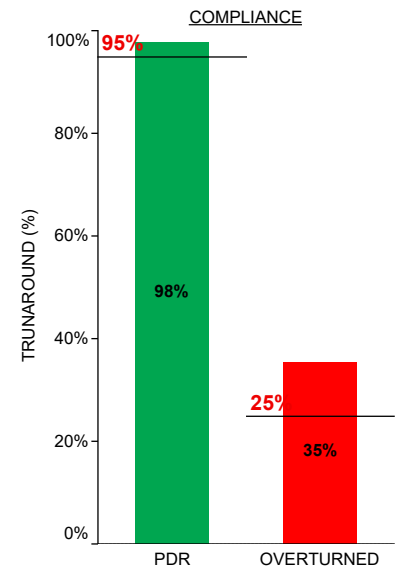
ENCOUNTER DATA



MEDICAL AUTHORIZATIONS



PROVIDER DISPUTES & RESOLUTIONS



CALL CENTER



17,020

CALLS
RECEIVED



80%

ANSWERED IN
30 SECONDS



8%

CALLS
ABANDONED



108,457

PROCESSED
CLAIMS



76.4%

AUTO
ADJUDICATED



23 DAYS

PROCESSED
PAYMENTS

STAFF & RECRUITING



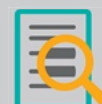
313

TOTAL
EMPLOYEES



8

HIRED IN THE
LAST 30 DAYS



10%

CURRENT
VACANCY

2019-2020 Legislative Tracking

The following is a list of state legislation currently tracked by the Public Affairs Department that has been introduced during the 2019-2020 Legislative Session. This list of bills is of interest to and could have a direct impact on Alameda Alliance for Health and its membership.

This list includes bills that were approved by the Governor in 2019, as well as others that did not pass and may continue through the legislative process in 2020.

Medi-Cal (Medicaid)

- **AB 115 (Committee on Budget) Medi-Cal: Managed care organization provider tax**
 - **Status:** 9/27/19 – Approved by Governor. Chaptered by Secretary of State – Chapter 348, Statutes of 2019.
 - **Summary:** This bill will establish a managed care organization provider tax, with substantially similar provisions, that will become effective and operative on the effective date of the federal approval necessary for receipt of federal financial participation, as specified. The bill will specify the applicable tax amounts for each taxing tier for the 2019-20, 2020-21, and 2021-22, fiscal years, and the first 6 months of the 2022-23 fiscal year. The bill will establish the Health Care Services Special Fund. All revenues, less refunds, derived from the taxes provided for in the bill will be deposited in the State Treasury to the credit of the fund and continuously appropriated, without regard to fiscal year, to the department for purposes of funding the nonfederal share of Medi-Cal managed care rates for health care services furnished to children, adults, seniors and persons with disabilities, and persons dually eligible for Medi-Cal and Medicare. By creating a continuously appropriated fund, the bill will make an appropriation.
- **AB 1004 (McCarty – D) Developmental Screening Services**
 - **Status:** 9/30/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 387, Statutes of 2019.
 - **Summary:** Will require that screening services provided as an EPSDT benefit include developmental screening services for individuals zero to 3 years of age. This bill will require the department to ensure a Medi-Cal managed care plan's ability and readiness to perform these developmental screening services, and will require the department to adjust a Medi-Cal managed care plan's capitation rate, as specified. Until July 1, 2023, the bill will require an external quality review organization entity to annually review, survey, and report on managed care plan reporting and compliance.
- **AB 1088 (Wood – D) Medi-Cal: Eligibility**
 - **Status:** 10/2/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 450, Statutes of 2019.
 - **Summary:** Will provide that an aged, blind or disabled individual who would otherwise be eligible for Medi-Cal benefits, as specified, will be eligible for Medi-Cal without a share of cost if their income and resources otherwise meet eligibility requirements.

- **AB 577 (Eggman – D) Medi-Cal: Maternal Mental Health**
 - **Status:** 10/12/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 776, Statutes of 2019.
 - **Summary:** Will extend Medi-Cal eligibility for a pregnant individual who is receiving health care coverage under the Medi-Cal program, or another specified program, and who has been diagnosed with a maternal mental health condition, for a period of one year following the last day of the individual's pregnancy if the individual complies with certain requirements.
- **AB 678 (Flora – R) Medi-Cal: Podiatric Services**
 - **Status:** 7/5/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 433, Statutes of 2019.
 - **Summary:** Current law excludes certain optional Medi-Cal benefits, including podiatric services and chiropractic services, from coverage under the Medi-Cal program, except for specified beneficiaries. This bill will restore podiatric services as a covered benefit of the Medi-Cal program as of January 1, 2020, of the effective date of federal approvals as specified.
- **AB 744 (Aguilar-Curry – D) Health Care Coverage: Telehealth**
 - **Status:** 10/13/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 867, Statutes of 2019.
 - **Summary:** Under existing law, face-to-face contact between a health care provider and a patient is not required under the Medi-Cal program for teleophthalmology, teledermatology, and teledentistry by store and forward. Existing law requires a Medi-Cal patient receiving teleophthalmology, teledermatology, or teledentistry by store and forward to be notified of the right to receive interactive communication with a distant specialist physician, optometrist, or dentist, and authorizes a patient to request that interactive communication. This bill will delete those interactive communication provisions, and will instead specify that face-to-face contact between a health care provider and a patient is not required under the Medi-Cal program for any health care services provided by store and forward. Specifically, it requires the plan to reimburse the provider for diagnosis, consultation of treatment delivered through telehealth services on the same basis and to the same extent and prohibits coverage from being limited to services delivered by select third-party corporate telehealth providers, prohibits plans from excluding coverage for a service solely because it is delivered via telehealth, requires that deductibles, copays, or coinsurance not exceed the associated required payment for those same services when delivered in-person, prohibits a plan from imposing an annual or lifetime dollar or durational limit on telehealth services within certain parameters, requires the director to assess an administrative penalty if a health plan does not comply with this section.
- **AB 781 (Maienschein – D) Medi-Cal: Family Respite Care**
 - **Status:** 7/9/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 64, Statutes of 2019.
 - **Summary:** Current law provides that pediatric day health care is a covered benefit under the Medi-Cal program and that pediatric day health care is does not include inpatient long-

term care or family respite care. This bill will specify that pediatric day health care services may be provided at any time of the day and on any day of the week, so long as the total number of authorized hours is not exceeded. This bill will also authorize pediatric day health care services to be covered for up to 23 hours per calendar day.

- **AB 1494 (Aguilar-Curry – D) Medi-Cal: Telehealth: State of Emergency**
 - **Status:** 10/12/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 829, Statutes of 2019.
 - **Summary:** Will require, to the extent that federal financial participation is available, that neither face-to-face contact nor a patient’s physical presence on the premises of an enrolled community clinic, is required for services provided by the clinic to a Medi-Cal beneficiary during or immediately following a state of emergency. This bill will require that telehealth services, telephonic services, and other specified services be reimbursable when provided by one of those entities during or immediately following a state of emergency.
- **AB 1642 (Wood – D) Medi-Cal: Managed Care Plans**
 - **Status:** 10/2/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 465, Statutes of 2019.
 - **Summary:** Will require a Medi-Cal managed care plan to provide to the State DHCS additional information in its request for the alternative access standards, including a description of the reasons justifying the alternative access standards, and to report to the department on how the Medi-Cal managed care plan arranged for the delivery of Medi-Cal covered services to Medi-Cal enrollees, such as through the use of Medi-Cal covered transportation.
- **AB 4 (Bonta – D) Medi-Cal: Eligibility**
 - **Status:** 7/10/19 – Failed Deadline pursuant to Rule 61(a)(12). May be enacted upon January 2020.
 - **Summary:** Federal law prohibits payment to a state for medical assistance furnished to an individual who is not lawfully admitted for permanent residence or otherwise permanently residing in the United States. AB 4 would extend eligibility for full-scope Medi-Cal benefits to individuals of all ages, if otherwise eligible for those benefits, but for their immigration status. This bill would require the department to collaborate with counties and designated public hospitals to maximize federal participation and mitigate financial losses.
- **AB 763 (Gray – D) Medi-Cal Specialty Mental Health Services**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(12). May be enacted upon January 2020.
 - **Summary:** Would require, on or before March 31, 2020, the State DHCS to convene a stakeholder workgroup, including representatives from the County Behavioral Health Directors Association of California, to develop standard forms to be used by Medi-Cal managed contractors, including mental health plan contractors and contractor provider networks, for performing the intake of, the assessment of, and the treatment planning for, Medi-Cal beneficiaries who are eligible for specialty mental health services under the Early and Periodic Screening, Diagnosis, and Treatment Program. It would require the standard

forms to be completed by January 1, 2021 and that department and workgroup provided regional trainings for mental health plans and their provider networks on or before July 1, 2021.

- **AB 166 (Gabriel – D) Medi-Cal: Violence Preventive Services**
 - **Status:** 10/13/19 – Vetoed by Governor.
 - **Summary:** This bill would require the department to establish a violence intervention pilot program at a minimum of 8 sites in specified counties, and would require consultation with identified stakeholders, such as professionals in the community violence intervention field. Would require the department to provide violence preventive services that a rendered by a qualified violence intervention professional to a Medi-Cal beneficiary who meet identified criteria, including that the individuals has received medical treatment for a violent injury.
- **AB 318 (Chu – D) Medi-Cal Materials: Readability**
 - **Status:** 10/13/19 – Vetoed by Governor.
 - **Summary:** Would require the State DHCS and managed care plans to require field testing of all Medi-Cal beneficiary materials, and informing materials, that are translated into threshold languages and release by the department and managed care plans. This bill would define “field testing” as a review of translations for accuracy, cultural appropriateness and readability.
- **AB 848 (Gray – D) Medi-Cal: Covered Benefits: Continuous Glucose Monitors**
 - **Status:** 10/13/19 – Vetoed by Governor.
 - **Summary:** Would, to the extent that federal financial participation is available and any necessary federal approvals have been obtained, add continuous glucose monitors and related supplies required for use with those monitors to the schedule of benefits under the Medi-Cal program for the treatment of diabetes mellitus when medically necessary, subject to utilization controls. The bill would also authorize the department to require the manufacturer of a continuous glucose monitor to enter into a rebate agreement with the State DHCS.
- **AB 1175 (Wood – D) Medi-Cal: Mental Health Services**
 - **Status:** 10/13/19 – Vetoed by Governor.
 - **Summary:** This bill would require each county mental health plan and Medi-Cal managed care health plan, commencing January 1, 2021, to track and report specified county-specific information on referrals to other plans and how soon those referred services were rendered. This bill would require the EQRO to report various information concerning county mental health plan and Medi-Cal managed care health plan, such as the average expenditure per individual provided mental health services and provider usage of electronic health record systems.
- **AB 1676 (Maienschein – D) Health Care: Mental Health**
 - **Status:** 5/7/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill requires health plans to establish a telehealth consultation program by January 1, 2021 that provides providers who treat children or pregnant or postpartum

mothers with access to a psychiatrist during normal working hours, provide information about its telehealth program to relevant providers twice annually and in writing, and maintain records and data about the utilization of the telehealth program and availability of psychiatrists for purposes of program changes and improvements.

- **SB 29 (Durazo – D) Medi-Cal: Eligibility**
 - **Status:** 1/3/19 –Read second time. Ordered to third reading. (Set for hearing on 1/6/20)
 - **Summary:** This bill would, subject to an appropriation by the Legislature, extend eligibility for full-scope Medi-Cal benefits to individuals who are 65 years or older, who are otherwise eligible for those benefits but for their immigration status, and would delete provision delaying implementation until the director makes the determination as specified.
- **SB 66 (Atkins – D) Medi-Cal: Federally Qualified Health Center and Rural Health Clinic Services**
 - **Status:** 9/15/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill would authorize reimbursement for a maximum of 2 visits taking place on the same day at a single location if after the first visit the patient suffers illness or injury requiring additional diagnosis or treatment, or if the patient has a medical visit and a mental health visit or a dental visit.
- **SB 207 (Hurtado – D) Medi-Cal: Asthma Preventive Services**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill would require the State DHCS to approve 2 accrediting bodies with expertise in asthma to review and approve training curricula for asthma preventive services providers, and would require the curricula to be consistent with specified federal and clinically appropriate guidelines. This bill would require the department to implement, interpret, or make specific these provisions without taking regulatory action until regulations are adopted by July 1, 2023 and provide semiannual status reports to the Legislature until regulations have been adopted.
- **SB 361 (Mitchell – D) Medi-Cal: Health Homes Program**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** Current law prohibits the implementation of the Health Home Program using additional General Fund moneys to fund the administration and costs of services, unless the department projects that no net increase in ongoing General Fund costs for the Medi-Cal program would result. Existing law requires the nonfederal share for the program to be provided by funds from local governments, private foundations, or any other source permitted under state and federal law. This bill would remove the prohibition on the use of General Fund moneys for the implementation of the program and would limit the above restriction on sources for the nonfederal share only to the first 8 quarters of implementation of each phase of the program.

- **SB 503 (Pan – D) Medi-Cal: managed care plan: subcontracts**
 - **Status:** 10/13/19 – Vetoed by the Governor. In Senate. Consideration of Governor’s veto pending.
 - **Summary:** Current law requires the State DHCS to either terminate a contract with or impose one or more sanctions on a prepaid health plan or Medi-Cal managed care plan if the department makes a finding of noncompliance or for other good cause. “Good cause” is defined to include 3 repeated and uncorrected findings of serious deficiencies, which potentially endanger patient care and are identified in medical audits conducted by the department. This bill would instead authorize “good cause” to be based on findings of serious deficiencies that have the potential to endanger patient care and are identified in the specified medical audits, and would conform the civil penalties to federal law.
- **SB 642 (Stone – R) Pharmacy Benefit Management: Prescription Acquisition and Adjudication Agency.**
 - **Status:** 4/24/19 – Re-referred to Committee on Health.
 - **Summary:** This bill plans from extending or entering into contracts for PBM services beginning July 1, 2021. It requires the Division of Pharmacy Provider Contracting to offer PBM services to health plans, including claims processing, negotiations with pharmaceutical manufacturers for discounts and rebates, and creation of plan formularies, establishes the Pharmaceutical Discount Fund to fund the cost of the Agency, and requires that Medi-Cal managed care plan contracts with the Agency include provisions that grant all rebate funds, or difference between market value of the drug and price negotiated by the Agency, to be deposited to the Pharmaceutical Discount Fund.
- **SB 382 (Nielsen – R) Medi-Cal: Managed Care Health Plan**
 - **Status:** 10/12/19 – Vetoed by the Governor. In Senate. Consideration of Governor’s veto pending.
 - **Summary:** Would require a Medi-Cal managed care health plan to ensure that an enrollee who remains in a general acute care hospital continues to receive medically necessary posacute care services at the general acute care hospital if specified requirements are met, including that managed care plan is unable to locate a postacute care facility within the plan’s network, as a result of a state of emergency.
- **AB 50 (Kalra – D) Medi-Cal: Assisted Living Waiver Program**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** Would require the State DHCS to submit to the federal CMS a request for amendment of the Assisted Living Waiver program with specified amendments. This bill would require the department to increase the number of participants in the program from the currently authorized 5,744 participants to 18,500, to be phased in, as specified. This bill would require the department to increase its provider reimbursement tiers to compensate for mandatory minimum wage increases, as specified.

- **AB 914 (Holden – D) Medi-Cal: Inmates: Eligibility**
 - **Status:** 10/13/19 – Vetoed by Governor.
 - **Summary:** Current law requires Medi-Cal benefits of an individual who is an inmate of a public institution to be suspended effective the date the individual becomes an inmate and requires the suspension to end on the date the individual is no longer an inmate or one year from the date they become an inmate, whichever is sooner. This bill would, subject to federal approval, for individuals under 26 years of age, instead require the suspension of Medi-Cal eligibility to end either on the date the individual is no longer an inmate or is no longer otherwise eligible for benefits under the Medi-Cal program, whichever is sooner.

IHSS (Alliance Group Care)

- **AB 651 (Grayson – D) Air Ambulance Services**
 - **Status:** 10/7/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 537, Statutes of 2019.
 - **Summary:** Will require a health care service plans to ensure that if an enrollee receives covered services from a no contracting air ambulance provider, the individual shall pay no more than the same cost sharing amount.
- **SB 600 (Portantino – D) Health Care Coverage: Fertility Preservation**
 - **Status:** 10/12/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 853, Statutes of 2019.
 - **Summary:** This bill will clarify that an individual or group health care service plan contract or health insurance policy that covers hospital, medical, or surgical expenses includes coverage for standard fertility preservation services when a medically necessary treatment may cause iatrogenic fertility to an enrollee or insured.
- **AB 598 (Bloom – D) Hearing Aids: Minors**
 - **Status:** 9/15/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** Would require a health care service plan contract or a health insurance policy issued, amended, or renewed on or after January 1, 2020, to include coverage for hearing aids, as defined, for an enrollee or insured under 18 years of age, as specified. Because a willful violation of these requirements by a health care service plan would be a crime, this bill would impose a state-mandated local program.
- **AB 767 (Wicks – D) Health Care Coverage: Essential Health Benefits: Infertility**
 - **Status:** 7/10/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill would require the Exchange to develop options for the inclusion of in vitro fertilization coverage as part of, or as supplementary to, coverage currently offered through Covered California, in consultation with stakeholders and by considering specified options.

- **AB 993 (Nazarian – D) Health Care Coverage: HIV Specialists**
 - **Status:** 10/12/19 – Vetoed by Governor.
 - **Summary:** Would require a health care service plan contract or health insurance policy, to permit an HIV specialist, to be an eligible primary care provider, if the provider requests primary care provider status and meet the plan's or health insurer's eligibility criteria for all specialists seeking primary care provider status.
- **SB 163 (Portantino – D) Healthcare Coverage: Pervasive Developmental Disorder or Autism**
 - **Status:** 10/12/19 – Vetoed by Governor. In Senate. Consideration of Governor's veto pending.
 - **Summary:** Would revise the definition of behavioral health treatment to require the services and treatment programs provided to be based on behavioral, developmental, behavior-based, or other evidence-based models. The bill would remove the exception for health care service plans and health insurance policies in the Medi-Cal program, consistent with the MHPAEA. *Also impacts Medi-Cal line of business.
- **SB 746 (Bates – R) Health Care Coverage: Anticancer Medical Devices.**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** Would require health care service plan contracts and health insurance policies that cover chemotherapy or radiation therapy for the treatment of cancer to also cover anticancer medical devices. The bill would define "anticancer medical device" as a medical device that has been approved for marketing by the federal Food and Drug Administration or is exempt from that approval, is primarily designed to be used outside of a medical facility, and has been prescribed by an authorized provider with determination that device is medically reasonable and necessary for treatment of patient's cancer.

Other

- **AB 174 (Wood – D) Health Care Coverage: Financial Assistance**
 - **Status:** 10/12/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 795, Statutes of 2019.
 - **Summary:** SB 78 of the 2019–20 Regular Session will, until January 1, 2023, create an individual market assistance program to provide health care coverage financial assistance to California residents with household incomes at or below 600% of the federal poverty level. This bill will, until January 1, 2023, require the Exchange to develop and prepare one or more reports to be issued at least quarterly and to be made publicly available within 30 days following the end of each quarter for the purpose of informing the California Health and Human Services Agency, the Legislature, and the public about the enrollment process for the individual market assistance program. The bill will require the reports to contain specified information, including, among other things, the number of applications received for the program, the disposition of those applications, and the total number of grievances and appeals filed by applicants and enrollees. This bill will become operative only if SB 78 is also chaptered and becomes operative.

- **AB 290 (Wood – D) Health Care Service Plans and Health Insurance: Third-Party Payments**
 - **Status:** 10/13/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 862, Statutes of 2019.
 - **Summary:** Will require a health care service plan or an insurer that provides a policy of health insurance to accept payments from specified third-party entities, including an Indian tribe or a local, state or federal government program. This bill will also require a financially interested entity that is making a third-party premium payment to provide that assistance in a specified manner to perform other related duties, including disclosing to the plan or the insurer the name of the enrollee for each plan or policy on whose behalf a third-party premium payment will be made.
- **AB 414 (Bonta –D) Healthcare Coverage: Minimum Essential Coverage**
 - **Status:** 10/12/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 801, Statutes of 2019.
 - **Summary:** This bill will require California residents and their dependents to be covered under minimum essential coverage for each month beginning after 2019. The bill will impose a penalty for the failure to maintain minimum essential coverage.
- **SB 276 (Pan – D): Immunizations: Medical Exemptions**
 - **Status:** 9/9/19 – Approved by the Governor. Chaptered by Secretary of State – Chapter 278, Statutes of 2019.
 - **Summary:** Existing law prohibits governing authority of a school or other institution from admitting any pupil who fails to obtain required immunizations within the time limits prescribed by the State Department of Public Health (CDPH). Existing law exempts a pupil whose parents have filed a written statement by a licensed physician to the effect that immunization is not considered safe for that child. This bill will require a parent or guardian, by January 1, 2021, to submit to the department a copy of a medical exemption granted prior to that date for inclusion in a state database in order for the medical exemption to remain valid. The bill will require the department to annually review immunization reports from schools and institutions to identify schools with an overall immunization rate of less than 95%, physicians and surgeons who submitted 5 or more medical exemption forms in a calendar- year, and schools and institutions that do not report immunization rates to the department.
- **ACR 1 (Bonta – D) Immigration: Public Charges**
 - **Status:** 9/26/19 – Enrolled and filed with Secretary of State. Chaptered by Secretary of State. Chapter 264, Statues of 2019.
 - **Summary:** This measure will condemn regulations proposed by the Department of Homeland Security to prescribe how a determination of inadmissibility for a person who is not a citizen or national is made based on the likelihood that the person will become a public charge. This measure will also urge the federal government to reconsider and roll back the proposed regulations.

- **AB 887 (Kalra – D) Office of Health Equity: Surgeon General**
 - **Status:** 5/17/19- Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** Current law requires the State Department of Public Health to establish an Office of Health Equity for the purpose of aligning state resources, decision making, and programs to accomplish specified goals, including, among other things, to advise and assist other state departments in their mission to increase access to, and the quality of, culturally and linguistically competent health and mental health care and services and to improve the health status of all populations and places, with a priority on eliminating health and mental health disparities and inequities. This bill would also require the office to advise and assist other state departments in their mission to increase the general well-being of all Californians, and would require the office to work toward eliminating adverse childhood experiences.
- **AB 1031 (Nazarian – D) Youth Substance Use Disorder Treatment and Recovery Program Act 2019**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill would enact the Youth Substance Use Disorder Treatment and Recovery Program Act of 2019 and require the department, on or before January 1, 2021, to establish community-based nonresidential and residential treatment and recovery programs to intervene and treat the problems of alcohol and drug use among youth under 21 years of age. The bill would additionally require the department, in collaboration with counties and providers of substance use disorder services, to establish through regulation criteria for participation, programmatic requirements, treatment standards, and terms and conditions for funding.
- **AB 1126 (O'Donnell – D) Mental Health Services Oversight and Accountability Commission**
 - **Status:** 5/16/19 – In committee. Held under submission.
 - **Summary:** Would require the Mental Health Services Oversight and Accountability Commission, by January 1, 2021, to establish technical assistance centers and one or more clearinghouses to support counties in addressing mental health issues of statewide concern, with a focus on school mental health and reducing unemployment and criminal justice involvement due to untreated mental health issues.
- **AB 1324 (Levine – D) Foster Children: Immigration Council**
 - **Status:** 7/10/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020
 - **Summary:** This bill requires the State Department of Social Services, subject to available funding, to contract with non-profit legal service organizations to provide legal services to undocumented immigrants who are dependent children or nonminor dependents of the juvenile court or who are the subject of an order for out-of-home placement through the juvenile court and would specify the required qualifications for those nonprofit legal services organizations.

- **AB 1593 (Reyes) Personal Income Taxes: Earned Income Tax Credit**
 - **Status:** 7/1/19 – In committee: Set, first hearing. Hearing canceled at the request of the author.
 - **Summary:** AB 1593 would extend eligibility for the existing California Earned Income Tax Credit (CalEITC) to some of the most vulnerable working Californians, including all working Californians who files taxes and are income eligible. This bill would remove the exclusion of immigrant filers for CalEITC, allowing those with federally assigned Individual Tax Identification Numbers (ITINs) or SSNs to benefit from the credit.
- **AB 1759 (Salas- D) Health Care Workers: Rural and Underserved Areas**
 - **Status:** 7/10/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill would require the Office of Statewide Health Planning and Development, upon an express appropriation for the purpose of increasing the health care workforce in rural and underserved areas, to allocate the appropriated funds to support programs that effect that purpose, including programs to recruit and train students from areas with a large disparity in patient-to-doctor ratios to practice in community health centers in the area from which each student was recruited and to expand and strengthen programs to recruit and prepare students from underrepresented and low-income backgrounds for health careers. The bill would also include a statement of legislative findings and declarations.
- **SB 26 (Caballero – D) Personal Income Taxes: Working Families Child Care Tax Credit**
 - **Status:** 5/16/19 – Held in committee and under submission.
 - **Summary:** Would make the state Child and Dependent Care Expenses Credit refundable, so that low-income and moderate-income working families can benefit from the credit and receive a tax refund for their child care expenses.
- **SB 65 (Pan – D): Health Care Coverage: Financial Assistance**
 - **Status:** 8/30/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** This bill would require that Covered California, until January 1, 2023, administer an individual market assistance program to provide health care coverage financial assistance to California residents with household incomes below 600% of the FPL.
- **SB 321 (Mitchell – D) CalWORKS: Support Services: Childcare**
 - **Status:** 7/10/19 – Failed Deadline pursuant to Rule 61(a)(5). May be enacted upon Jan 2020.
 - **Summary:** Would require that specified information necessary to enroll or transfer a family into childcare services be made available by a county welfare department to a contractor that provides childcare services. The bill would require, beginning no later than November 1, 2020, a county welfare department to provide a monthly report to stage-2 contractors containing specified information. The bill would authorize a county welfare department to provide training on security protocols and confidentiality of individual family data to a contractor who is given access to data pursuant to those provisions.



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Operations Dashboard

Alameda Alliance for Health Operations Dashboard

- January-2020 -

ID	Section	Subject Area	Category	Performance Metric					ID
1	1	Financials			Nov-19 FYTD	%	Annual Budget		1
2									2
3			Income & Expenses	Revenue \$	\$402,748,278	43.1%	\$935,483,328		3
4				Medical Expense \$	\$373,546,640	42.5%	\$879,173,524		4
5				Inpatient (Hospital)	\$103,533,247	27.7%	\$246,892,599		5
6				Outpatient/Ancillary	\$106,328,122	28.5%	\$240,198,558		6
7				Emergency Department	\$16,580,895	4.4%	\$38,603,091		7
8				Pharmacy	\$64,761,200	17.3%	\$157,323,732		8
9				Primary Care	\$37,859,861	10.1%	\$87,881,542		9
10				Specialty Care	\$35,790,969	9.6%	\$83,501,269		10
11				Other	\$8,692,346	2.3%	\$24,772,732		11
12				Admin Expense \$	\$21,644,959	35.7%	\$60,618,392		12
13				Other Income / (Exp.) \$	\$2,039,060	3.4%	\$4,013,097		13
14				Net Income \$	\$9,595,739		(\$295,490)		14
15				Gross Margin %	7.3%		6.0%		15
16			Liquid Reserves	Medical Loss Ratio (MLR) - Net %	92.7%		94.0%		16
17				Tangible Net Equity (TNE) %	575.2%		564.9%		17
18				Tangible Net Equity (TNE) \$	\$190,342,994		\$180,451,765		18
19			Reinsurance Cases	2019-2020 Cases Submitted	4				19
20				2019-2020 New Cases Submitted	1				20
21				2018-2019 Cases Submitted	25				21
22				2018-2019 New Cases Submitted	1				22
23			Balance Sheet	Cash Equivalents	\$228,893,202				23
24				Pass-Through Liabilities	\$32,035,162				24
25				Uncommitted Cash	\$196,858,040				25
26				Working Capital	\$179,403,188				26
27				Current Ratio %	214.4%		100%		27
28									28
29	2	Membership			Sep-20	Oct-19	Nov-19	%	Nov-19 Budget
30									30
31			Medi-Cal Members	Adults	33,092	32,772	32,357	13%	33,334
32				Children	91,224	90,597	89,711	36%	91,477
33				Seniors & Persons with Disabilities (SPDs)	25,727	25,753	25,691	10%	25,547
34				ACA Optional Expansion (ACA OE)	80,483	80,069	79,104	32%	80,470
35				Dual-Eligibles	17,666	17,650	17,779	7%	17,451
36									36
37				Total Medi-Cal	248,192	246,841	244,642	98%	248,279
38			IHSS Members	IHSS	6,023	6,060	6,056	2%	5,976
39			Total Membership	Medi-Cal and IHSS	254,215	252,901	250,698	100%	254,255
40									40
41			Members Assigned By Delegate	Direct-contracted network	49,220	48,753	48,482	19%	
42				Alameda Health System (Direct Assigned)	47,328	47,241	46,652	19%	
43				Children's First Medical Group	30,214	30,114	29,790	12%	
44				Community Health Center Network	93,936	93,460	92,730	37%	
45				Kaiser Permanente	33,517	33,333	33,044	13%	
46									46

Alameda Alliance for Health Operations Dashboard

- January-2020 -

ID	Section	Subject Area	Category	Performance Metric	Oct-19	Nov-19	Dec-19	%	Performance Goal	ID
47	3	Claims			Oct-19	Nov-19	Dec-19	%	Performance Goal	47
48										48
49			HEALTHsuite Claims Processing	Number of Claims Received	125,442	122,333	103,216			49
50				Number of Claims Paid	104,448	90,164	86,814			50
51				Number of Claims Denied	28,362	23,044	21,643			51
52				Inventory (Unfinalized Claims)	76,132	84,286	78,108			52
53				Pended Claims (Days)	7,545	13,380	12,416	16%		53
54				0-29 Calendar Days	7,299	13,286	12,359	16%		54
55				30-44 Calendar Days	222	73	44	0%		55
56				45-59 Calendar Days	18	8	6	0%		56
57				60-89 Calendar Days	2	7	7	0%		57
58				90-119 Calendar Days	3	2	0	0%		58
59				120 or more Calendar Days	1	4	0	0%		59
60				Total Claims Paid (dollars)	48,973,529	34,045,885	41,083,263			60
61				Interest Paid (Total Dollar)	26,121	18,522	30,494	0%		61
62				Auto Adjudication Rate (%)	71.6%	72.3%	76.4%		70%	62
63				Average Payment Turnaround (days)	23	22	23		25 days or less	63
64			Claims Auditing	# of Pre-Pay Audited Claims	2,485	1,834	1,790			64
65			Claims Compliance	% of Claims Processed Within 30 Cal Days (DHCS Goal = 90%)	98%	98%	99%		90%	65
66				% of Claims Processed Within 90 Cal Days (DHCS Goal = 99%)	100%	100%	100%		99%	66
67				% of Claims Processed Within 45 Work Days (DMHC Goal = 95%)	100%	100%	100%		95%	67
68										68
69	4	Member Services			Oct-19	Nov-19	Dec-19	%	Performance Goal	69
70										70
71			Member Call Center	Inbound Call Volume	15,649	16,400	17,020			71
72				Calls Answered in 30 Seconds %	91.0%	80.0%	80.0%		80.0%	72
73				Abandoned Call Rate %	2.0%	7.0%	8.0%		5.0% or less	73
74				Average Wait Time	00:18	01:07	00:40			74
75				Average Call Duration	06:42	06:26	07:19			75
76				Outbound Call Volume	12,044	9,717	9,850			76
77										77
78	5	Provider Services			Oct-19	Nov-19	Dec-19	%	Performance Goal	78
79										79
80			Provider Call Center	Inbound Call Volume	6,716	5,560	5,700			80
81										81
82	6	Provider Contracting			Oct-19	Nov-19	Dec-19	%	Performance Goal	82
83										83
84			Provider Network	Primary Care Physician	591	584	582			84
85				Specialist	7,168	6,995	6,995			85
86				Hospital	17	17	17			86
87				Skilled Nursing Facility	54	54	54			87
88				Durable Medical Equipment	Capitated	Capitated	Capitated			88
89				Urgent Care	9	9	9			89
90				Health Centers (FQHCs and Non-FQHCs)	64	67	67			90
91				Transportation	380	380	380			91
92			Provider Credentialing	Number of Providers in Credentialing	1,447	1,456	1,462			92
93				Number of Providers Credentialed	1,447	1,456	1,462			93
94										94

Alameda Alliance for Health Operations Dashboard

- January-2020 -

ID	Section	Subject Area	Category	Performance Metric	Oct-19	Nov-19	Dec-19	%	Annual Budget	ID
95	7	Human Resources & Recruiting			Oct-19	Nov-19	Dec-19	%	Annual Budget	95
96										96
97			Employees	Total Employees	305	306	313		319	97
98				Full Time Employees	303	304	311	99%		98
99				Part Time Employees	2	2	2	1%		99
100				New Hires	7	5	8			100
101				Separations	8	4	1			101
102				Open Positions	38	41	33	10%	10% or less	102
103				Signed Offer Letters Received	6	11	4			103
104				Recruiting in Process	32	30	29	8%		104
105										105
106			Non-Employee (Temps / Seasonal)		3	4	5			106
107										107
108	8	Compliance			Oct-19	Nov-19	Dec-19	%	Performance Goal	108
109										109
110			Provider Disputes & Resolutions	Turnaround Compliance (45 business days)	98%	96%	98%		95%	110
111				% Overturned	24%	25%	35%		25% or less	111
112										112
113			Member Grievances	Overall Standard Grievance Compliance Rate % (30 calendar days)	99%	99%	100%		95%	113
114				Overall Expedited Grievance Compliance Rate % (3 calendar days)	100%	100%	100%		95%	114
115										115
116			Member Appeals	Overall Standard Appeal Compliance Rate (30 calendar days)	100%	100%	100%		95%	116
117				Overall Expedited Appeal Compliance Rate (3 calendar days)	100%	100%	100%		95%	117
118										118
119	9	Encounter Data & Technology			Oct-19	Nov-19	Dec-19		Performance Goal	119
120										120
121			Business Availability	HEALTHsuite (Claims and Membership System)	100.00%	100.00%	100.00%		99.99%	121
122				TruCare (Care Management System)	100.00%	100.00%	100.00%		99.99%	122
123				All Other Applications and Systems	100.00%	98.00%	100.00%		99.99%	123
124										124
125			Encounter Data	Inbound Trading Partners 837 (Trading Partner To AAH)						125
126				Timeliness of file submitted by Due Date	100.00%	100.00%	100.00%		100.0%	126
127										127
128				AAH Outbound 837 (AAH To DHCS)						128
129				Timeliness - % Within Lag Time - Institutional 0-90 days	91.9%	68.3%	82.5%		60.0%	129
130				Timeliness - % Within Lag Time - Institutional 0-180 days	97.0%	92.4%	93.6%		80.0%	130
131				Timeliness - % Within Lag Time - Professional 0-90 days	90.8%	91.7%	87.2%		65.0%	131
132				Timeliness - % Within Lag Time - Professional 0-180 days	97.2%	98.5%	93.6%		80.0%	132
133										133

Alameda Alliance for Health Operations Dashboard

- January-2020 -

ID	Section	Subject Area	Category	Performance Metric						ID
134	10	Health Care Services			Oct-19	Nov-19	Dec-19	Q3	Performance Goal	134
135										135
136			Authorization Turnaround	Overall Authorization Turnaround % Compliant	99%	98%	97%	98%	95%	136
137				Medi-Cal %	99%	98%	97%	98%	95%	137
138				Group Care %	99%	98%	95%	97%	95%	138
139										139
140			Outpatient Authorization Denial Rates	Overall Denial Rate (%)	4.0%	3.3%	3.7%			140
141				Denial Rate Excluding Partial Denials (%)	3.8%	3.1%	3.6%			141
142				Partial Denial Rate (%)	0.2%	0.2%	0.1%			142
143										143
144			Pharmacy Authorizations	Approved Prior Authorizations	725	573	625	37%		144
145				Denied Prior Authorizations	547	438	538	32%		145
146				Closed Prior Authorizations	535	476	535	32%		146
147				Total Prior Authorizations	1,807	1,487	1,698			147
148										148
149					Sep-19	Oct-19	Nov-19			149
150										150
151			Inpatient Utilization	Days / 1000	235.7	244.8	244.3			151
152				Admits / 1000	56.2	59.2	58.0			152
153				Average Length of Stay	4.2	4.1	4.2			153
154										154
155			Emergency Department (ED) Utilization	# ED Visits / 1000	45.27	45.23	38.74			155
156										156
157			Case Management	<u>New Cases</u>						157
158				Care Coordination	307	282	243			158
159				Complex Case Management	24	25	19			159
160				Health Homes	38	37	29			160
161				Whole Person Care (AC3)	10	14	6			161
162				Total New Cases	379	358	297			162
163										163
164				<u>Open Cases</u>						164
165				Care Coordination	736	704	645			165
166				Complex Case Management	77	71	54			166
167				Total Open Cases	813	775	699			167
168										168
169				<u>Enrolled</u>						169
170				Health Homes	636	616	630			170
171				Whole Person Care (AC3)	213	219	220			171
172				Total Enrolled	849	835	850			172
173										173
174				Total Case Management (Open Cases & Enrolled)	1,662	1,610	1,549			174
175										175



Health care you can count on.
Service you can trust.

Finance

Gil Riojas

To: Alameda Alliance for Health Board of Governors

From: Gil Riojas, Chief Financial Officer

Date: January 10, 2020

Subject: Finance Report

Executive Summary

- For the month ended November 30, 2019, the Alliance had enrollment of 250,698 members, a Net Loss of \$21,000 and 575% of required Tangible Net Equity (TNE).

Overall Results: (in Thousands)		
	Month	YTD
Revenue	\$80,935	\$402,748
Medical Expense	76,933	373,547
Admin. Expense	4,285	21,645
Other Inc. / (Exp.)	262	2,039
Net Income	\$(21)	\$9,596

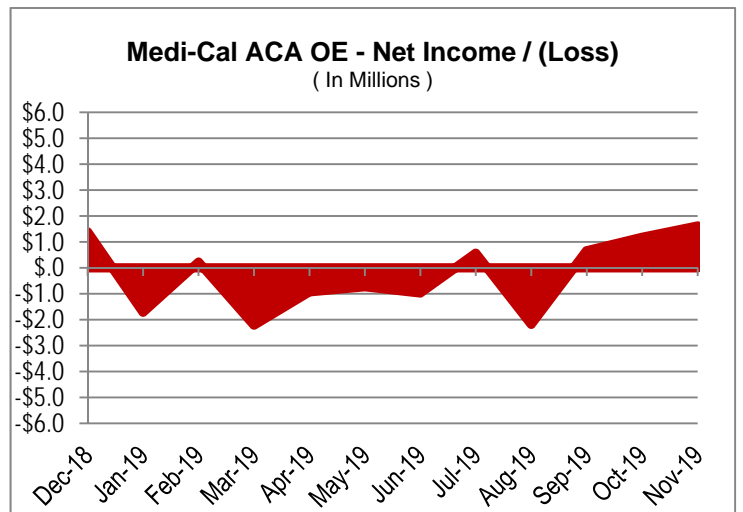
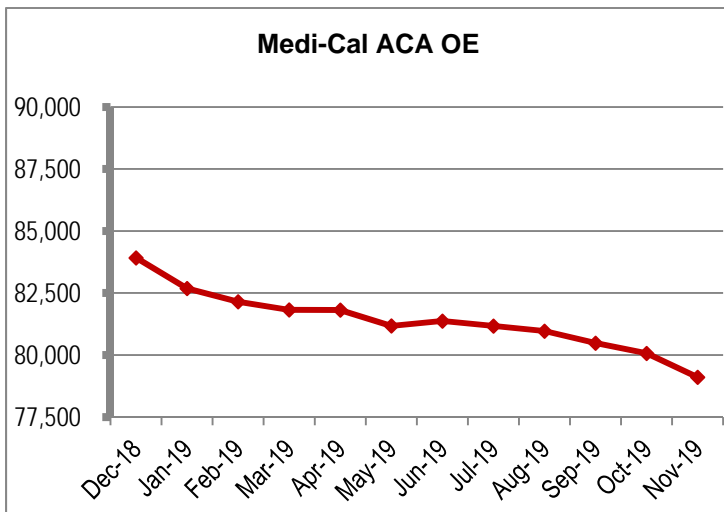
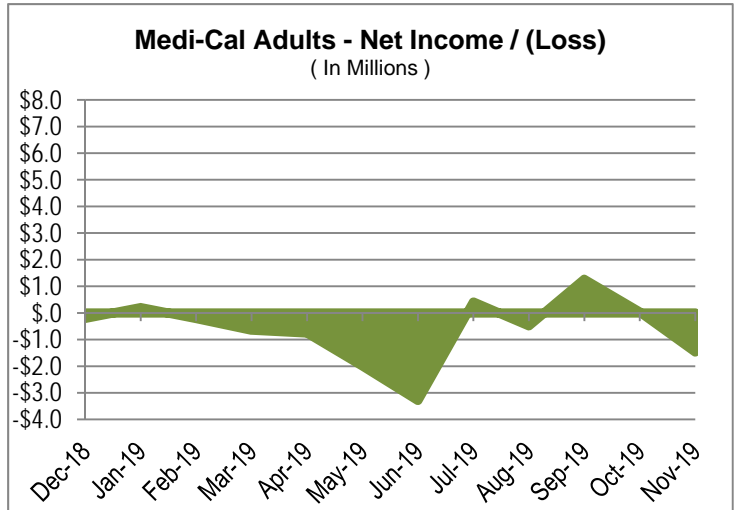
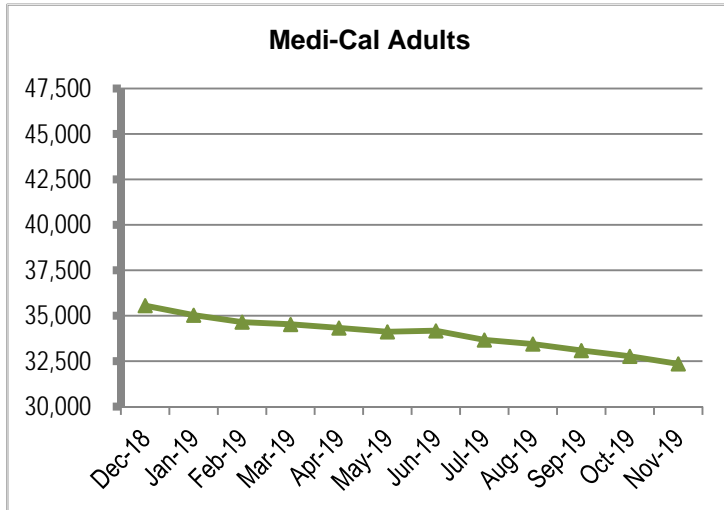
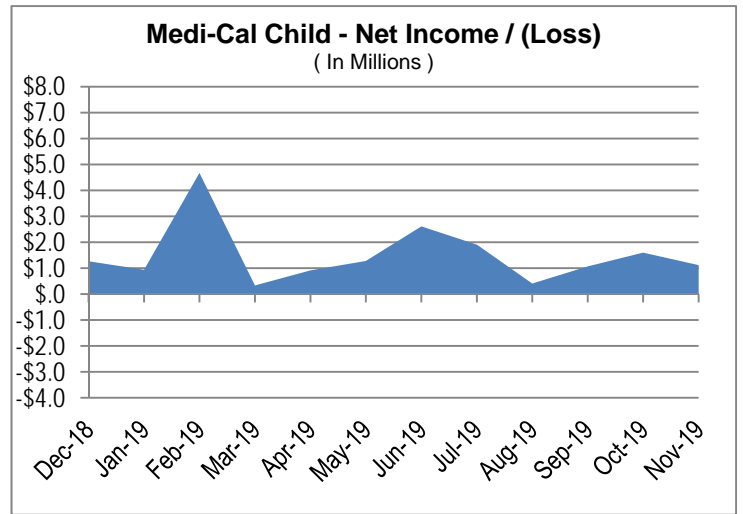
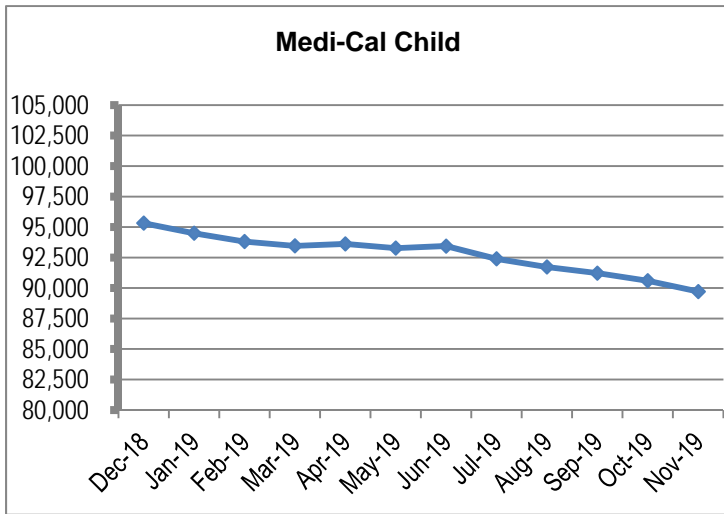
Net Income by Program:		
	Month	YTD
Medi-Cal	\$278	\$9,475
Group Care	(299)	121
	\$(21)	\$9,596

Enrollment

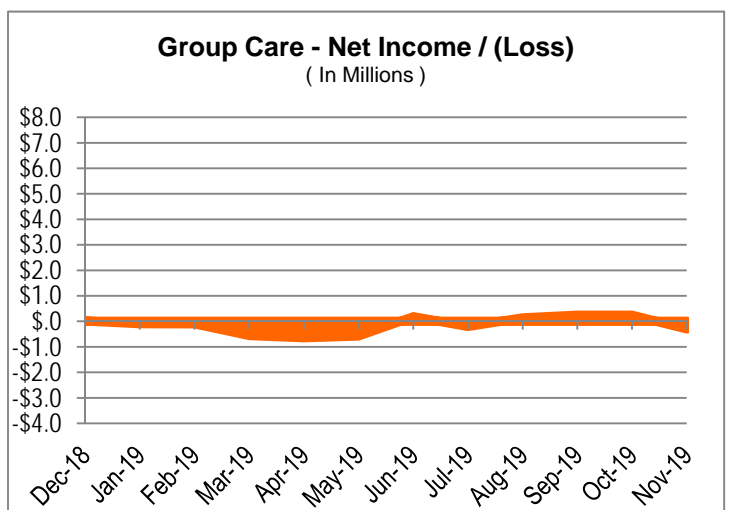
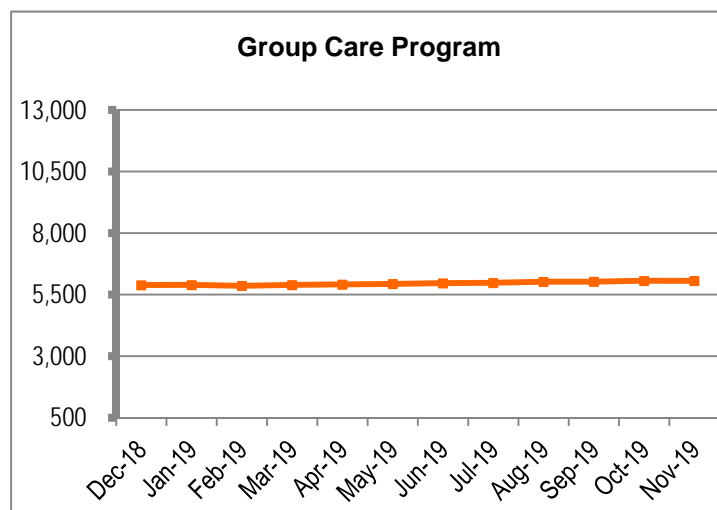
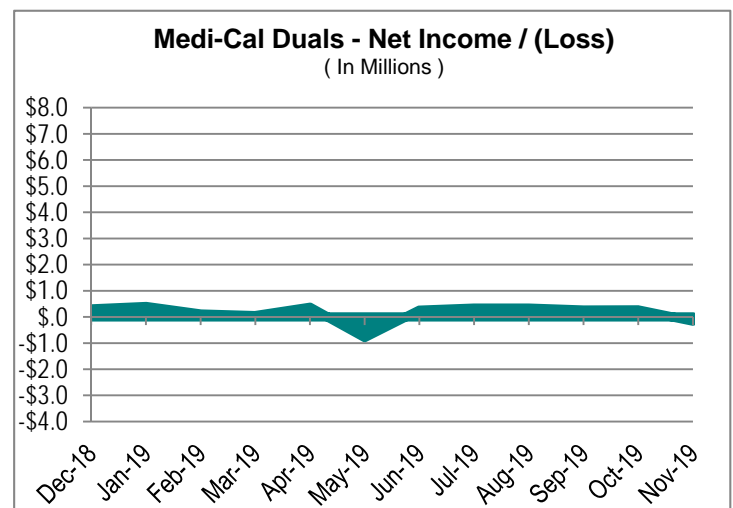
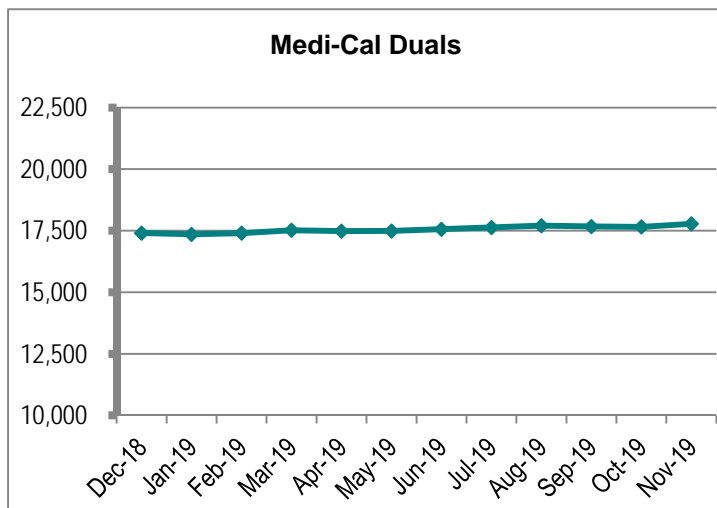
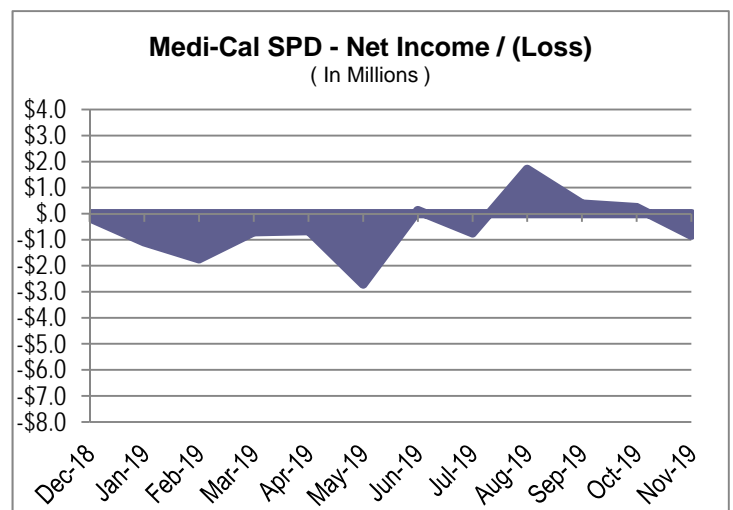
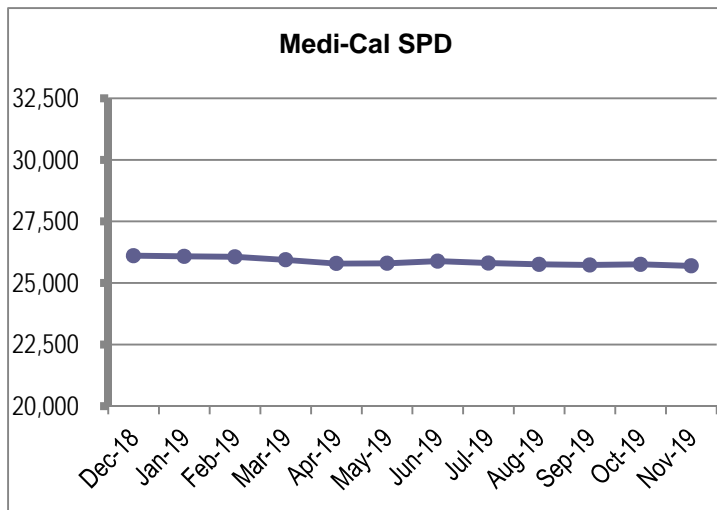
- Total enrollment decreased by 2,203 members since October 2019.
- Total enrollment decreased by 7,687 members since June 2019.

Monthly Membership and YTD Member Months									
Actual vs. Budget									
For the Month and Fiscal Year-to-Date									
Enrollment					Member Months				
November-2019					Year-to-Date				
Actual	Budget	Variance	Variance %		Actual	Budget	Variance	Variance %	
32,357	33,334	(977)	-2.9%		Medi-Cal:	165,339	167,510	(2,171)	-1.3%
89,711	91,477	(1,766)	-1.9%		Adults	455,657	459,682	(4,025)	-0.9%
25,691	25,547	144	0.6%	Child	128,726	128,376	350	0.3%	
17,779	17,451	328	1.9%	SPD	88,422	87,695	727	0.8%	
79,104	80,470	(1,366)	-1.7%	Duals	401,793	404,101	(2,308)	-0.6%	
244,642	248,279	(3,637)	-1.5%	ACA OE	1,239,937	1,247,364	(7,427)	-0.6%	
6,056	5,976	80	1.3%	Medi-Cal Total	30,135	29,880	255	0.9%	
250,698	254,255	(3,557)	-1.4%	Group Care	1,270,072	1,277,244	(7,172)	-0.6%	
				Total					

Enrollment and Profitability by Program and Category of Aid

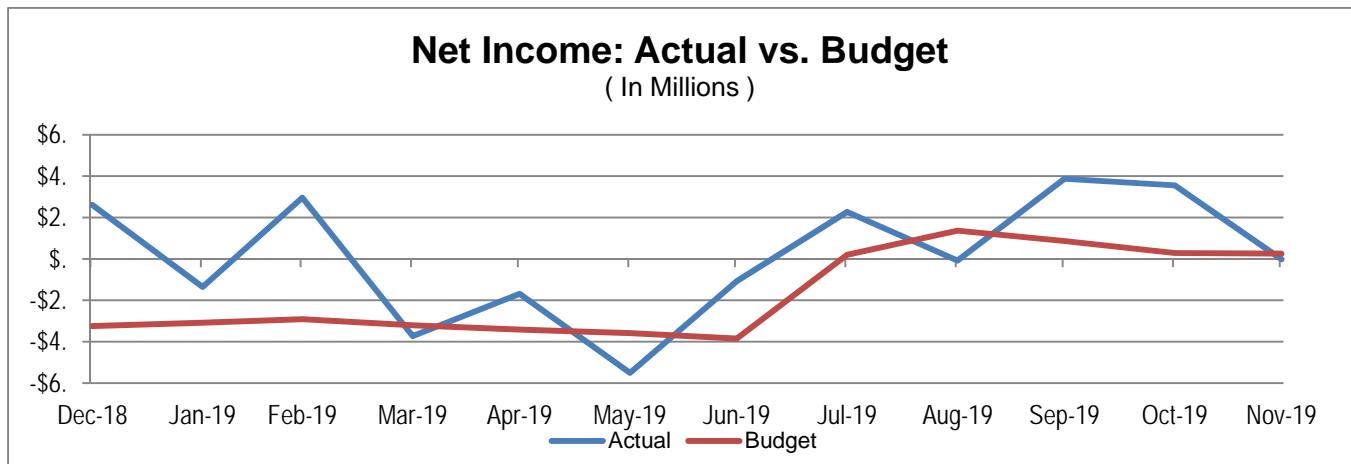


Enrollment and Profitability by Program and Category of Aid



Net Income

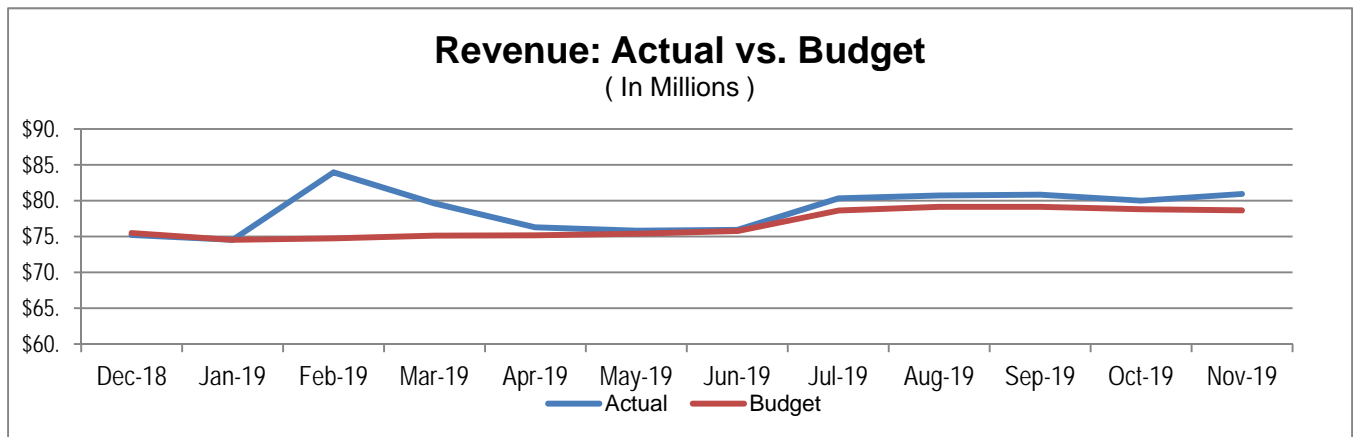
- For the month ended November 30, 2019:
 - Actual Net Loss: \$21,000.
 - Budgeted Net Income: \$250,000.
- For the year-to-date (YTD) ended November 30, 2019:
 - Actual YTD Net Income: \$9.6 million.
 - Budgeted YTD Net Income: \$5.0 million.



- The unfavorable variance of \$271,000 in the current month is largely due to:
 - Unfavorable \$3.2 million higher than anticipated Medical Expense.
 - Unfavorable \$67,000 lower than anticipated Other Income & Expense.
 - Partially offset by favorable \$2.3 million higher than anticipated Revenue.
 - Favorable \$743,000 lower than anticipated Administrative Expense.

Revenue

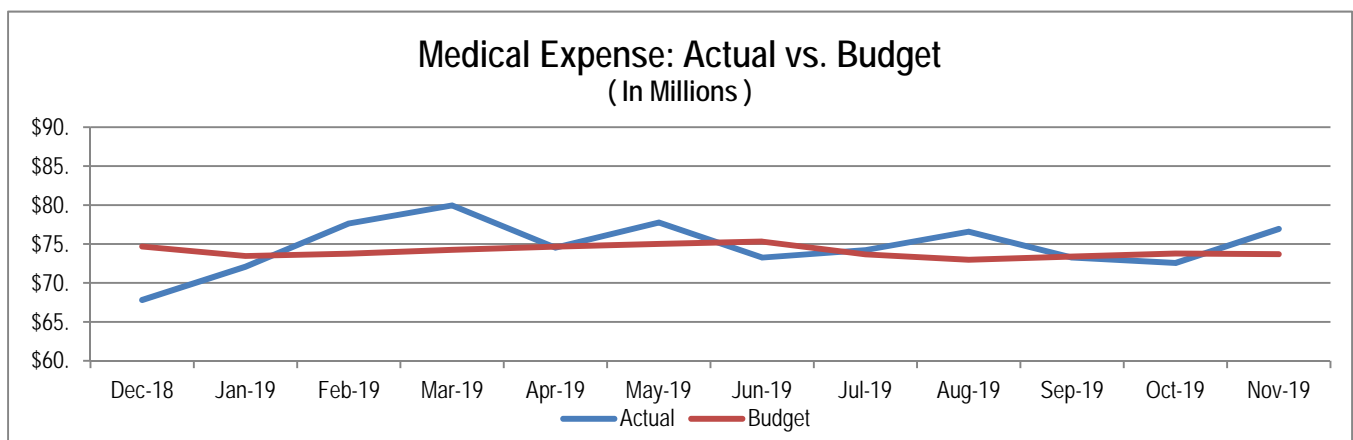
- For the month ended November 30, 2019:
 - Actual Revenue: \$80.9 million.
 - Budgeted Revenue: \$78.6 million.
- For the fiscal year-to-date ended November 30, 2019:
 - Actual YTD Revenue: \$402.7 million.
 - Budgeted YTD Revenue: \$396.0 million.



- For the month ended November 30, 2019, the favorable revenue variance of \$2.3 million is mainly due to:
 - Favorable \$933,000 in revenue related to newly received FY20 Prop 56 rates. This revenue is largely offset by enhanced payments for qualified provider services.
 - Favorable \$690,000 in higher than expected revenue for Behavioral Health Therapy Supplemental payments due to increased utilization of BHT services and timing of submissions.
 - Favorable \$480,000 in higher than expected Base Capitation revenue primarily due to larger number of retroactive payments in the SPD category of aid.

Medical Expense

- For the month ended November 30, 2019:
 - Actual Medical Expense: \$76.9 million.
 - Budgeted Medical Expense: \$73.7 million.
- For the fiscal year-to-date ended November 30, 2019:
 - Actual YTD Medical Expense: \$373.5 million.
 - Budgeted YTD Medical Expense: \$368.0 million.



- Reported financial results include Medical expense, which contains estimates for Incurred-But-Not-Paid (IBNP) claims. Calculation of monthly IBNP is based on historical trends and claims payment. The Alliance's IBNP reserves are reviewed on a quarterly basis by the company's external actuaries at Optumas.
- For November, updates to Fee-For-Service (FFS) increased the estimate for unpaid Medical Expenses for prior months by \$2.0 million. Year-to-date, the estimate for prior years increased by \$1.2 million (per table below).

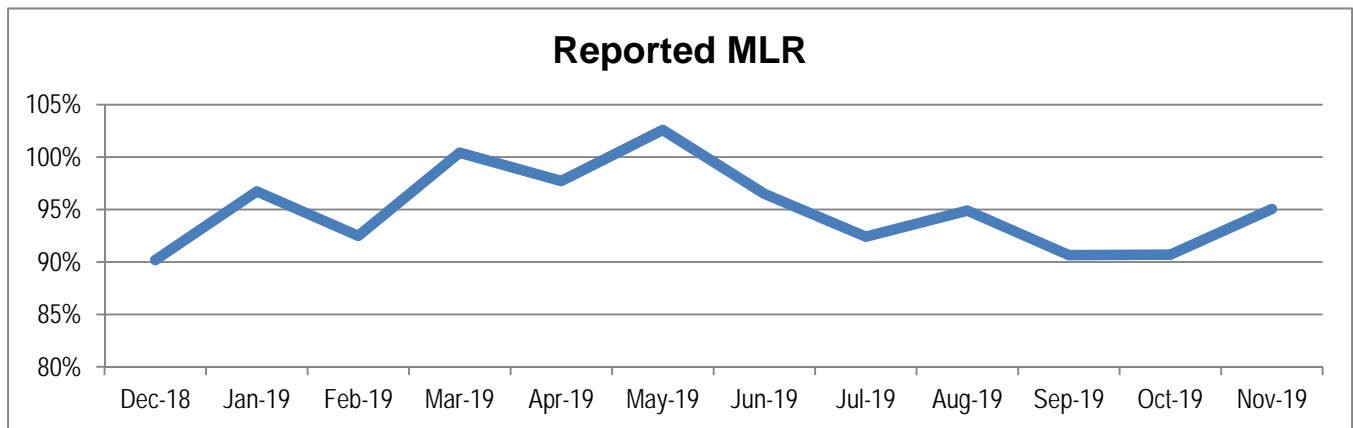
Medical Expense - Actual vs. Budget (In Dollars)						
Adjusted to Eliminate the Impact of Prior Period IBNP Estimates						
	Actual			Budget	Variance Actual vs. Budget Favorable/(Unfavorable)	
	<u>Excluding IBNP Change</u>	<u>Change in IBNP</u>	<u>Reported</u>		\$	%
Capitated Medical Expense	\$89,406,766	\$0	\$89,406,766	\$86,110,873	(\$3,295,893)	-3.8%
Primary Care FFS	15,762,696	175,911	15,938,608	15,030,410	(732,286)	-4.9%
Specialty Care FFS	19,975,559	634,861	20,610,424	19,332,348	(643,211)	-3.3%
Outpatient FFS	36,555,314	199,985	36,755,303	35,715,595	(839,719)	-2.4%
Ancillary FFS	16,780,964	486,890	17,267,860	16,098,171	(682,793)	-4.2%
Pharmacy FFS	63,197,677	1,563,524	64,761,201	66,050,671	2,852,994	4.3%
ER Services FFS	16,116,222	464,673	16,580,895	16,178,329	62,106	0.4%
Inpatient Hospital & SNF FFS	105,896,668	(2,363,421)	103,533,252	104,057,493	(1,839,175)	-1.8%
Other Benefits & Services	8,290,618	0	8,290,617	8,400,100	109,482	1.3%
Net Reinsurance	(15,804)	0	(15,802)	626,734	642,538	102.5%
Provider Incentive	417,538	0	417,537	417,540	2	0.0%
	\$372,384,217	\$1,162,423	\$373,546,640	\$368,018,264	(\$4,365,953)	-1.2%

Medical Expense - Actual vs. Budget (Per Member Per Month)						
Adjusted to Eliminate the Impact of Prior Year IBNP Estimates						
	Actual			Budget	Variance Actual vs. Budget Favorable/(Unfavorable)	
	<u>Excluding IBNP Change</u>	<u>Change in IBNP</u>	<u>Reported</u>		\$	%
Capitated Medical Expense	\$70.40	\$0.00	\$70.40	\$67.42	(\$2.98)	-4.4%
Primary Care FFS	12.41	0.14	12.55	11.77	(0.64)	-5.5%
Specialty Care FFS	15.73	0.50	16.23	15.14	(0.59)	-3.9%
Outpatient FFS	28.78	0.16	28.94	27.96	(0.82)	-2.9%
Ancillary FFS	13.21	0.38	13.60	12.60	(0.61)	-4.8%
Pharmacy FFS	49.76	1.23	50.99	51.71	1.95	3.8%
ER Services FFS	12.69	0.37	13.06	12.67	(0.02)	-0.2%
Inpatient Hospital & SNF FFS	83.38	(1.86)	81.52	81.47	(1.91)	-2.3%
Other Benefits & Services	6.53	0.00	6.53	6.58	0.05	0.7%
Net Reinsurance	(0.01)	0.00	(0.01)	0.49	0.50	102.5%
Provider Incentive	0.33	0.00	0.33	0.33	0.00	-0.6%
	\$293.20	\$0.92	\$294.11	\$288.13	(\$5.06)	-1.8%

- Excluding the effect of prior year estimates for IBNP, year-to-date medical expense variance is \$4.4 million unfavorable to budget. On a PMPM basis, medical expense is unfavorable to budget by 1.8%.
 - Capitated Expense is over budget due to increased non-medical transportation and delayed contract changes.
 - Inpatient Expense is unfavorable to budget driven by unfavorable utilization, partially offset by favorable unit cost. Utilization for the ACA OE Category of Aid is the driver of the overage, partially offset by favorable variances in the Child, Group Care and Adult populations.
 - Outpatient Expense is over budget by 3%:
 - Behavioral Health: unfavorable increases in both utilization and unit cost.
 - Lab / Radiology: unfavorable increase in utilization, partially offset by lower than planned unit cost.
 - Facility-Other: unfavorable increase in utilization partially offset by favorable unit cost.
 - Dialysis Expense: slightly unfavorable caused by higher unit cost.
 - Pharmacy spending through the PBM is favorable compared to budget, primarily due to decreased cost for Hep C and brand drugs and more rebates received. Spending for drugs administered in an outpatient setting is higher than anticipated due to unfavorable SPD utilization.
 - Emergency Room Expense is on budget, with higher than budgeted utilization largely offset by favorable unit cost. PMPM expense is unfavorable for the Adults and Child COAs.
 - Ancillary Expense is unfavorable to budget due to higher utilization in the Home Health, DME categories.
 - Primary Care Expense is over budget due to the implementation on four new Prop 56 Add-on programs. There is a revenue offset for these expenses.
 - Specialty Care Expense has unfavorable utilization in the SPD, ACA OE and Adults populations.
 - Net Reinsurance is favorable due to timing of recoveries.

Medical Loss Ratio (MLR)

- The Medical Loss Ratio (total reported medical expense divided by operating revenue) was 95.1% for the month and 92.7% for the fiscal year-to-date.



Administrative Expense

- For the month ended November 30, 2019:
 - Actual Administrative Expense: \$4.3 million.
 - Budgeted Administrative Expense: \$5.0 million.
- For the fiscal year-to-date ended November 30, 2019:
 - Actual YTD Administrative Expense: \$21.6 million.
 - Budgeted YTD Administrative Expense: \$24.6 million.

Summary of Administrative Expense (In Dollars)									
For the Month and Fiscal Year-to-Date									
Favorable/(Unfavorable)									
Month					Year-to-Date				
Actual	Budget	Variance \$	Variance %		Actual	Budget	Variance \$	Variance %	
\$2,252,294	\$2,585,340	\$333,046	12.9%		Employee Expense	\$11,415,252	\$12,028,498	\$613,246	5.1%
572,754	572,292	(462)	-0.1%		Medical Benefits Admin Expense	2,927,279	2,879,493	(47,786)	-1.7%
528,541	874,412	345,871	39.6%		Purchased & Professional Services	2,894,374	4,255,807	1,361,433	32.0%
931,008	995,898	64,890	6.5%		Other Admin Expense	4,408,054	5,485,188	1,077,134	19.6%
\$4,284,597	\$5,027,942	\$743,345	14.8%		Total Administrative Expense	\$21,644,959	\$24,648,986	\$3,004,027	12.2%

- The year-to-date favorable variance is primarily due to:
 - Timing of annual dues.
 - Delay of new project /community initiative start dates.
 - Delay in printing / postage activities.
- Administrative expense represented 5.3% of net revenue for the month and 5.4% of net revenue for the year-to-date.

Other Income / (Expense)

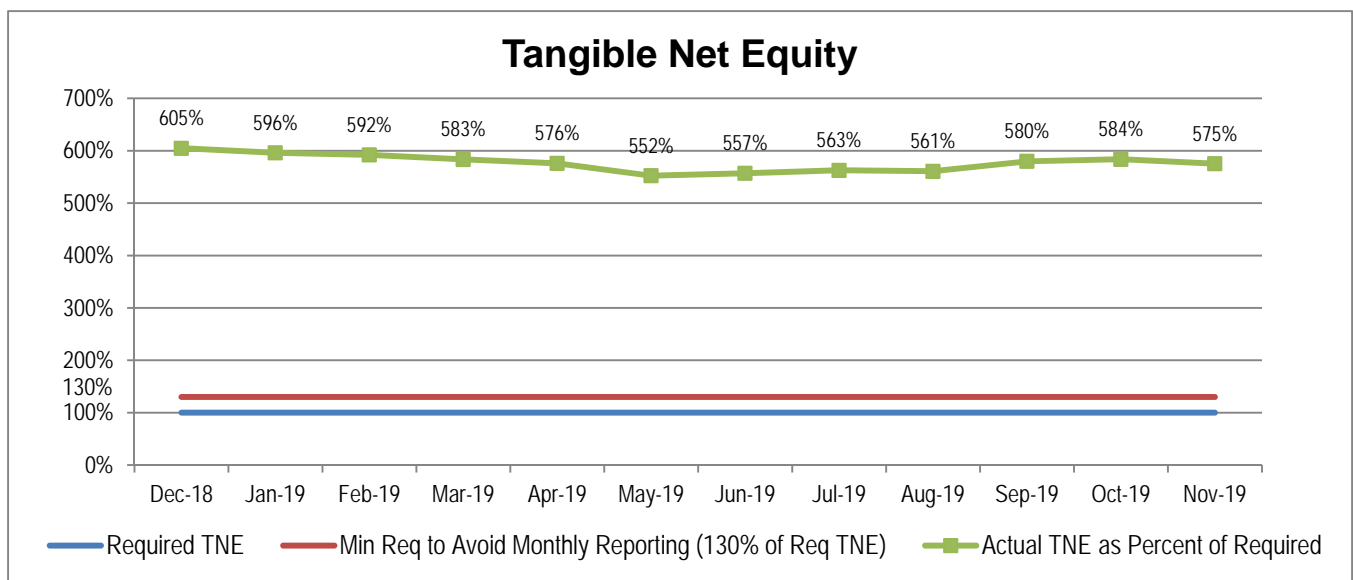
Other Income & Expense is comprised of investment income and claims interest.

- Fiscal year-to-date interest income from investments is \$2.5 million.

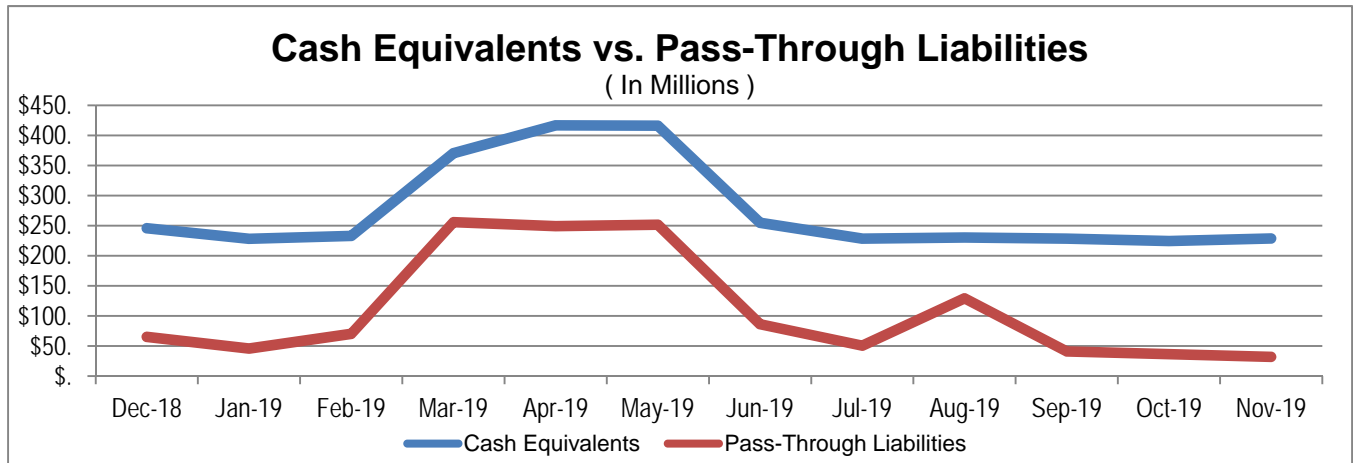
- Fiscal year-to-date claims interest expense, due to delayed payment of certain claims or recalculated interest on previously paid claims is \$136,000.

Tangible Net Equity (TNE)

- The Department of Managed Health Care (DMHC) monitors the financial stability of health plans to ensure that they can meet their financial obligations to consumers. TNE is a calculation of a company's total tangible assets minus the company's total liabilities. The Alliance exceeds DMHC's required TNE.
 - Required TNE \$33.1 million
 - Actual TNE \$190.3 million
 - Surplus TNE \$157.3 million
 - TNE as % of Required TNE 575%



- Cash and Liabilities reflect pass-through liabilities and an ACA OE MLR accrual. The ACA OE MLR accrual represents estimated funds that must be paid back to the Department of Health Care Services (DHCS) / Centers for Medicare & Medicaid Services (CMS) and are a result of ACA OE MLR being less than 85% for the prior fiscal years.
- To ensure appropriate liquidity and limit risk, the majority of Alliance financial assets are kept in short-term investments and highly-liquid money market funds.
- Key Metrics.
 - Cash & Cash Equivalents \$228.9 million
 - Pass-Through Liabilities \$32.0 million
 - Uncommitted Cash \$196.9 million
 - Working Capital \$179.4 million
 - Current Ratio 2.14 (regulatory minimum is 1.0)



Capital Investment

- Fiscal year-to-date Capital assets acquired: \$385,000.
- Annual capital budget: \$2.5 million.
- A summary of year-to-date capital asset acquisitions is included in this monthly financial statement package.

Caveats to Financial Statements

- We continue to caveat these financial statements that, due to challenges of projecting Medical expense and liabilities based on incomplete claims experience, financial results are subject to revision.
- The full set of financial statements and reports are included in the Board of Governors Report. This is a high-level summary of key components of those statements, which are unaudited.

Finance

Supporting Documents

ALAMEDA ALLIANCE FOR HEALTH
STATEMENT OF REVENUE & EXPENSES
ACTUAL VS. BUDGET (WITH MEDICAL EXPENSE BY PAYMENT TYPE)
COMBINED BASIS (RESTRICTED & UNRESTRICTED FUNDS)
FOR THE MONTH AND FISCAL YTD ENDED November 30, 2019

CURRENT MONTH				FISCAL YEAR TO DATE				
Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)	Account Description	Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)
				MEMBERSHIP				
244,642	248,279	(3,637)	(1.5%)	1 - Medi-Cal	1,239,937	1,247,364	(7,427)	(0.6%)
6,056	5,976	80	1.3%	2 - Group Care	30,135	29,880	255	0.9%
250,698	254,255	(3,557)	(1.4%)	3 - Total Member Months	1,270,072	1,277,244	(7,172)	(0.6%)
				REVENUE				
\$80,934,602	\$78,639,377	\$2,295,225	2.9%	4 - TOTAL REVENUE	\$402,748,278	\$395,982,979	\$6,765,299	1.7%
				MEDICAL EXPENSES				
				Capitated Medical Expenses:				
17,896,488	17,359,747	(536,741)	(3.1%)	5 - Capitated Medical Expense	89,406,766	86,110,873	(3,295,893)	(3.8%)
				Fee for Service Medical Expenses:				
22,613,458	20,806,139	(1,807,319)	(8.7%)	6 - Inpatient Hospital & SNF FFS Expense	103,533,247	104,057,493	524,246	0.5%
3,890,867	2,973,306	(917,561)	(30.9%)	7 - Primary Care Physician FFS Expense	15,938,607	15,030,410	(908,197)	(6.0%)
4,027,831	3,779,260	(248,571)	(6.6%)	8 - Specialty Care Physician Expense	20,610,420	19,332,348	(1,278,072)	(6.6%)
3,401,832	3,099,031	(302,801)	(9.8%)	9 - Ancillary Medical Expense	17,267,854	16,098,171	(1,169,683)	(7.3%)
7,804,059	7,365,138	(438,921)	(6.0%)	10 - Outpatient Medical Expense	36,755,299	35,715,595	(1,039,704)	(2.9%)
3,452,799	3,261,478	(191,321)	(5.9%)	11 - Emergency Expense	16,580,895	16,178,329	(402,566)	(2.5%)
12,200,433	13,084,512	884,079	6.8%	12 - Pharmacy Expense	64,761,201	66,050,671	1,289,470	2.0%
57,391,280	54,368,864	(3,022,416)	(5.6%)	13 - Total Fee for Service Expense	275,447,522	272,463,017	(2,984,505)	(1.1%)
1,674,888	1,819,306	144,418	7.9%	14 - Other Benefits & Services	8,290,618	8,400,100	109,482	1.3%
(112,625)	59,132	171,757	290.5%	15 - Reinsurance Expense	(15,804)	626,734	642,538	102.5%
83,209	83,209	0	0.0%	16 - Risk Pool Distribution	417,538	417,540	2	0.0%
76,933,239	73,690,258	(3,242,981)	(4.4%)	17 - TOTAL MEDICAL EXPENSES	373,546,640	368,018,264	(5,528,376)	(1.5%)
4,001,363	4,949,119	(947,756)	(19.1%)	18 - GROSS MARGIN	29,201,638	27,964,715	1,236,922	4.4%
				ADMINISTRATIVE EXPENSES				
2,252,294	2,585,340	333,046	12.9%	19 - Personnel Expense	11,415,252	12,028,498	613,246	5.1%
572,754	572,292	(462)	(0.1%)	20 - Benefits Administration Expense	2,927,279	2,879,493	(47,787)	(1.7%)
528,541	874,412	345,871	39.6%	21 - Purchased & Professional Services	2,894,374	4,255,807	1,361,432	32.0%
931,008	995,898	64,890	6.5%	22 - Other Administrative Expense	4,408,054	5,485,189	1,077,135	19.6%
4,284,597	5,027,942	743,345	14.8%	23 -Total Administrative Expense	21,644,959	24,648,986	3,004,026	12.2%
(283,234)	(78,823)	(204,411)	(259.3%)	24 - NET OPERATING INCOME / (LOSS)	7,556,678	3,315,730	4,240,949	127.9%
				OTHER INCOME / EXPENSE				
262,361	329,165	(66,804)	(20.3%)	25 - Total Other Income / (Expense)	2,039,060	1,708,927	330,133	19.3%
(\$20,873)	\$250,342	(\$271,215)	(108.3%)	26 - NET INCOME / (LOSS)	\$9,595,739	\$5,024,657	\$4,571,082	91.0%
5.3%	6.4%	1.1%	17.2%	27 - Admin Exp % of Revenue	5.4%	6.2%	0.9%	13.7%

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PL FFS CAP 2020A

12/26/19

**ALAMEDA ALLIANCE FOR HEALTH
SUMMARY BALANCE SHEET 2020
CURRENT MONTH VS. PRIOR MONTH
November 30, 2019**

	<u>November</u>	<u>October</u>	<u>Difference</u>	<u>% Difference</u>
CURRENT ASSETS:				
Cash & Equivalents				
Cash	\$25,033,758	\$10,962,077	\$14,071,681	128.37%
Short-Term Investments	203,859,444	213,618,490	(9,759,046)	-4.57%
Interest Receivable	32,126	36,836	(4,711)	-12.79%
Other Receivables - Net	98,830,269	97,191,469	1,638,801	1.69%
Prepaid Expenses	3,818,012	4,290,148	(472,136)	-11.01%
Prepaid Inventoried Items	7,134	18,670	(11,536)	-61.79%
CalPERS Net Pension Asset	107,720	107,720	0	0.00%
Deferred CalPERS Outflow	4,500,150	4,500,150	0	0.00%
TOTAL CURRENT ASSETS	336,188,614	330,725,561	5,463,053	1.65%
OTHER ASSETS:				
Restricted Assets	698,873	348,873	350,000	100.32%
TOTAL OTHER ASSETS	698,873	348,873	350,000	100.32%
PROPERTY AND EQUIPMENT:				
Land, Building & Improvements	9,543,020	9,536,165	6,855	0.07%
Furniture And Equipment	13,859,763	13,858,742	1,021	0.01%
Leasehold Improvement	921,350	921,350	0	0.00%
Internally-Developed Software	16,824,002	16,824,002	0	0.00%
Fixed Assets at Cost	41,148,135	41,140,259	7,876	0.02%
Less: Accumulated Depreciation	(30,907,202)	(30,726,887)	(180,315)	0.59%
NET PROPERTY AND EQUIPMENT	10,240,933	10,413,372	(172,439)	-1.66%
TOTAL ASSETS	\$347,128,420	\$341,487,805	\$5,640,614	1.65%
CURRENT LIABILITIES:				
Accounts Payable	\$6,353,252	\$7,960,512	(\$1,607,260)	-20.19%
Pass-Through Liabilities	32,035,162	36,568,352	(4,533,190)	-12.40%
Claims Payable	16,277,033	14,265,882	2,011,151	14.10%
IBNP Reserves	93,454,035	83,802,333	9,651,702	11.52%
Payroll Liabilities	2,839,195	2,783,320	55,875	2.01%
CalPERS Deferred Inflow	2,529,197	2,529,197	0	0.00%
Risk Sharing	2,429,729	2,346,521	83,209	3.55%
Provider Grants/ New Health Program	867,823	867,823	0	0.00%
TOTAL CURRENT LIABILITIES	156,785,426	151,123,939	5,661,487	3.75%
TOTAL LIABILITIES	156,785,426	151,123,939	5,661,487	3.75%
NET WORTH:				
Contributed Capital	840,233	840,233	0	0.00%
Restricted & Unrestricted Funds	179,907,022	179,907,022	0	0.00%
Year-to Date Net Income / (Loss)	9,595,739	9,616,612	(20,873)	-0.22%
TOTAL NET WORTH	190,342,994	190,363,867	(20,873)	-0.01%
TOTAL LIABILITIES AND NET WORTH	\$347,128,420	\$341,487,805	\$5,640,614	1.65%

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BALSHEET 20

12/26/19
REPORT #3

**ALAMEDA ALLIANCE FOR HEALTH
CASH FLOW STATEMENT**

FOR THE MONTH AND FISCAL YTD ENDED 11/30/2019

	MONTH	3 MONTHS	6 MONTHS	YTD
CASH FLOW STATEMENT:				
Cash Flows from Operating Activities:				
Cash Received From:				
Capitation Received from State of CA	\$77,524,685	\$316,792,596	\$473,195,667	\$479,624,178
Commercial Premium Revenue	2,059,683	6,223,847	12,362,747	10,316,569
Other Income	381,531	1,723,837	2,237,681	1,500,099
Investment Income	271,997	1,410,482	3,629,470	2,605,192
Cash Paid To:				
Medical Expenses	(65,843,679)	(217,206,942)	(428,686,004)	(360,453,898)
Vendor & Employee Expenses	(5,190,517)	(12,901,493)	(29,510,342)	(21,759,513)
Interest Paid	0	0	0	0
Net Cash Provided By (Used In) Operating Activities	9,203,700	96,042,327	33,229,219	111,832,627
Cash Flows from Financing Activities:				
Purchases of Fixed Assets	(7,876)	(76,884)	(554,668)	(385,206)
Net Cash Provided By (Used In) Financing Activities	(7,876)	(76,884)	(554,668)	(385,206)
Cash Flows from Investing Activities:				
Changes in Investments	0	0	0	0
Restricted Cash	(4,883,190)	(97,554,387)	(220,098,066)	(137,396,513)
Net Cash Provided By (Used In) Investing Activities	(4,883,190)	(97,554,387)	(220,098,066)	(137,396,513)
Financial Cash Flows				
Subordinated Debt Proceeds	0	0	0	0
Net Change in Cash	4,312,634	(1,588,944)	(187,423,515)	(25,949,092)
Cash @ Beginning of Period	224,580,567	230,482,145	416,316,716	254,842,293
Subtotal	\$228,893,201	\$228,893,201	\$228,893,201	\$228,893,201
Rounding	1	1	1	1
Cash @ End of Period	\$228,893,202	\$228,893,202	\$228,893,202	\$228,893,202
RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES:				
Net Income / (Loss)	(\$20,872)	\$7,401,882	\$9,131,375	\$9,595,738
Depreciation	180,315	538,825	1,057,897	887,481
Net Change in Operating Assets & Liabilities:				
Premium & Other Receivables	(1,634,090)	81,623,699	9,360,965	90,549,008
Prepaid Expenses	483,672	1,078,826	692,077	415,427
Trade Payables	(1,607,260)	(1,427,588)	(4,248,849)	(1,247,277)
Claims payable & IBNP	11,746,061	7,011,309	17,938,314	11,899,146
Deferred Revenue	0	0	0	0
Accrued Interest	0	0	0	0
Other Liabilities	55,875	(184,625)	(702,559)	(266,897)
Subtotal	9,203,701	96,042,328	33,229,220	111,832,626
Rounding	(1)	(1)	(1)	1
Cash Flows from Operating Activities	\$9,203,700	\$96,042,327	\$33,229,219	\$111,832,627
Rounding Difference	(1)	(1)	(1)	1

**ALAMEDA ALLIANCE FOR HEALTH
CASH FLOW STATEMENT**

FOR THE MONTH AND FISCAL YTD ENDED 11/30/2019

	MONTH	3 MONTHS	6 MONTHS	YTD
CASH FLOWS FROM OPERATING ACTIVITIES				
Commercial Premium Cash Flows				
Commercial Premium Revenue	\$2,059,683	\$6,223,847	\$12,362,747	\$10,316,569
Total	2,059,683	6,223,847	12,362,747	10,316,569
Medi-Cal Premium Cash Flows				
Medi-Cal Revenue	78,506,985	233,831,609	464,241,459	390,593,466
Allowance for Doubtful Accounts	0	0	0	0
Deferred Premium Revenue	0	0	0	0
Premium Receivable	(982,300)	82,960,987	8,954,208	89,030,712
Total	77,524,685	316,792,596	473,195,667	479,624,178
Investment & Other Income Cash Flows				
Other Revenue (Grants)	381,531	1,723,837	2,237,681	1,500,099
Interest Income	267,286	1,364,915	3,431,857	2,513,512
Interest Receivable	4,711	45,567	197,613	91,680
Total	653,528	3,134,319	5,867,151	4,105,291
Medical & Hospital Cash Flows				
Total Medical Expenses	(76,933,239)	(222,749,481)	(446,559,597)	(373,546,640)
Other Receivable	(656,501)	(1,382,855)	209,144	1,426,616
Claims Payable	2,011,151	5,259,429	8,618,992	6,976,726
IBNP Payable	9,651,702	4,289,983	11,621,546	7,291,309
Risk Share Payable	83,209	(2,538,103)	(2,302,224)	(2,368,890)
Health Program	0	(85,915)	(273,865)	(233,020)
Other Liabilities	(1)	0	0	1
Total	(65,843,679)	(217,206,942)	(428,686,004)	(360,453,898)
Administrative Cash Flows				
Total Administrative Expenses	(4,303,119)	(12,992,846)	(26,582,773)	(21,781,267)
Prepaid Expenses	483,672	1,078,826	582,795	415,427
CalPERS Pension Asset	0	0	(737,816)	0
CalPERS Deferred Outflow	0	0	847,098	0
Trade Accounts Payable	(1,607,260)	(1,427,588)	(4,248,849)	(1,247,277)
Other Accrued Liabilities	0	0	0	0
Payroll Liabilities	55,875	(98,710)	(428,694)	(33,877)
Depreciation Expense	180,315	538,825	1,057,897	887,481
Total	(5,190,517)	(12,901,493)	(29,510,342)	(21,759,513)
Interest Paid				
Debt Interest Expense	0	0	0	0
Total Cash Flows from Operating Activities	9,203,700	96,042,327	33,229,219	111,832,627

**ALAMEDA ALLIANCE FOR HEALTH
CASH FLOW STATEMENT**

FOR THE MONTH AND FISCAL YTD ENDED 11/30/2019

	MONTH	3 MONTHS	6 MONTHS	YTD
CASH FLOWS FROM INVESTING ACTIVITIES				CASH I
Restricted Cash & Other Asset Cash Flows				
Provider Pass-Thru-Liabilities	(4,533,190)	(97,202,441)	(219,743,593)	(137,044,567)
Restricted Cash	(350,000)	(351,946)	(354,473)	(351,946)
	(4,883,190)	(97,554,387)	(220,098,066)	(137,396,513)
Fixed Asset Cash Flows				
Depreciation expense	180,315	538,825	1,057,897	887,481
Fixed Asset Acquisitions	(7,876)	(76,884)	(554,668)	(385,206)
Change in A/D	(180,315)	(538,825)	(1,057,897)	(887,481)
	(7,876)	(76,884)	(554,668)	(385,206)
Total Cash Flows from Investing Activities	(4,891,066)	(97,631,271)	(220,652,734)	(137,781,719)
Financing Cash Flows				
Subordinated Debt Proceeds	0	0	0	0
Total Cash Flows	4,312,634	(1,588,944)	(187,423,515)	(25,949,092)
Rounding	1	1	1	1
Cash @ Beginning of Period	224,580,567	230,482,145	416,316,716	254,842,293
Cash @ End of Period	\$228,893,202	\$228,893,202	\$228,893,202	\$228,893,202
Difference (rounding)	0	0	0	0

**ALAMEDA ALLIANCE FOR HEALTH
CASH FLOW STATEMENT**

FOR THE MONTH AND FISCAL YTD ENDED 11/30/2019

	MONTH	3 MONTHS	6 MONTHS	YTD
NET INCOME RECONCILIATION				
Net Income / (Loss)	(\$20,872)	\$7,401,882	\$9,131,375	\$9,595,738
Add back: Depreciation	180,315	538,825	1,057,897	887,481
Receivables				
Premiums Receivable	(982,300)	82,960,987	8,954,208	89,030,712
First Care Receivable	0	0	0	0
Family Care Receivable	0	0	0	0
Healthy Kids Receivable	0	0	0	0
Interest Receivable	4,711	45,567	197,613	91,680
Other Receivable	(656,501)	(1,382,855)	209,144	1,426,616
FQHC Receivable	0	0	0	0
Allowance for Doubtful Accounts	0	0	0	0
Total	(1,634,090)	81,623,699	9,360,965	90,549,008
Prepaid Expenses	483,672	1,078,826	692,077	415,427
Trade Payables	(1,607,260)	(1,427,588)	(4,248,849)	(1,247,277)
Claims Payable, IBNR & Risk Share				
IBNP	9,651,702	4,289,983	11,621,546	7,291,309
Claims Payable	2,011,151	5,259,429	8,618,992	6,976,726
Risk Share Payable	83,209	(2,538,103)	(2,302,224)	(2,368,890)
Other Liabilities	(1)	0	0	1
Total	11,746,061	7,011,309	17,938,314	11,899,146
Unearned Revenue				
Total	0	0	0	0
Other Liabilities				
Accrued Expenses	0	0	0	0
Payroll Liabilities	55,875	(98,710)	(428,694)	(33,877)
Health Program	0	(85,915)	(273,865)	(233,020)
Accrued Sub Debt Interest	0	0	0	0
Total Change in Other Liabilities	55,875	(184,625)	(702,559)	(266,897)
Cash Flows from Operating Activities	\$9,203,701	\$96,042,328	\$33,229,220	\$111,832,626
Difference (rounding)	1	1	1	(1)

**ALAMEDA ALLIANCE FOR HEALTH
OPERATING STATEMENT BY CATEGORY OF AID**

**GAAP BASIS
FOR THE CURRENT MONTH - NOVEMBER 2019**

	Child	Adults	Medi-Cal SPD	ACA OE	Duals	Medi-Cal Total	Group Care	Grand Total
Enrollment	89,711	32,357	25,691	79,104	17,779	244,642	6,056	250,698
Net Revenue	\$10,725,467	\$10,198,035	\$26,051,590	\$28,911,501	\$2,988,327	\$78,874,919	\$2,059,683	\$80,934,602
Medical Expense	\$9,229,219	\$11,127,932	\$25,519,998	\$25,856,999	\$2,986,365	\$74,720,513	\$2,212,726	\$76,933,239
Gross Margin	\$1,496,248	(\$929,897)	\$531,591	\$3,054,502	\$1,962	\$4,154,407	(\$153,043)	\$4,001,363
Administrative Expense	\$402,619	\$572,452	\$1,450,335	\$1,530,183	\$173,508	\$4,129,096	\$155,501	\$4,284,597
Operating Income / (Expense)	\$1,093,629	(\$1,502,349)	(\$918,743)	\$1,524,319	(\$171,545)	\$25,310	(\$308,544)	(\$283,234)
Other Income / (Expense)	\$22,484	\$36,338	\$90,822	\$91,997	\$10,983	\$252,624	\$9,737	\$262,361
Net Income / (Loss)	\$1,116,113	(\$1,466,012)	(\$827,921)	\$1,616,316	(\$160,563)	\$277,934	(\$298,807)	(\$20,873)
Revenue PMPM	\$119.56	\$315.17	\$1,014.04	\$365.49	\$168.08	\$322.41	\$340.11	\$322.84
Medical Expense PMPM	\$102.88	\$343.91	\$993.34	\$326.87	\$167.97	\$305.43	\$365.38	\$306.88
Gross Margin PMPM	\$16.68	(\$28.74)	\$20.69	\$38.61	\$0.11	\$16.98	(\$25.27)	\$15.96
Administrative Expense PMPM	\$4.49	\$17.69	\$56.45	\$19.34	\$9.76	\$16.88	\$25.68	\$17.09
Operating Income / (Expense) PMPM	\$12.19	(\$46.43)	(\$35.76)	\$19.27	(\$9.65)	\$0.10	(\$50.95)	(\$1.13)
Other Income / (Expense) PMPM	\$0.25	\$1.12	\$3.54	\$1.16	\$0.62	\$1.03	\$1.61	\$1.05
Net Income / (Loss) PMPM	\$12.44	(\$45.31)	(\$32.23)	\$20.43	(\$9.03)	\$1.14	(\$49.34)	(\$0.08)
Medical Loss Ratio	86.0%	109.1%	98.0%	89.4%	99.9%	94.7%	107.4%	95.1%
Gross Margin Ratio	14.0%	-9.1%	2.0%	10.6%	0.1%	5.3%	-7.4%	4.9%
Administrative Expense Ratio	3.8%	5.6%	5.6%	5.3%	5.8%	5.2%	7.5%	5.3%
Net Income Ratio	10.4%	-14.4%	-3.2%	5.6%	-5.4%	0.4%	-14.5%	0.0%

**ALAMEDA ALLIANCE FOR HEALTH
OPERATING STATEMENT BY CATEGORY OF AID**

**GAAP BASIS
FOR THE FISCAL YEAR-TO-DATE - NOVEMBER 2019**

	Child	Adults	Medi-Cal SPD	ACA OE	Duals	Medi-Cal Total	Group Care	Grand Total
Member Months	455,657	165,339	128,726	401,793	88,422	1,239,937	30,135	1,270,072
Net Revenue	\$53,223,520	\$51,892,238	\$127,382,371	\$145,140,787	\$14,792,791	\$392,431,708	\$10,316,569	\$402,748,278
Medical Expense	\$45,351,075	\$49,573,120	\$119,968,445	\$136,041,864	\$13,039,767	\$363,974,271	\$9,572,369	\$373,546,640
Gross Margin	\$7,872,445	\$2,319,119	\$7,413,926	\$9,098,924	\$1,753,024	\$28,457,437	\$744,201	\$29,201,638
Administrative Expense	\$1,921,883	\$2,835,533	\$7,403,894	\$8,034,046	\$772,298	\$20,967,655	\$677,305	\$21,644,959
Operating Income / (Expense)	\$5,950,562	(\$516,414)	\$10,032	\$1,064,877	\$980,725	\$7,489,783	\$66,896	\$7,556,678
Other Income / (Expense)	\$157,111	\$267,136	\$725,701	\$768,174	\$67,062	\$1,985,184	\$53,876	\$2,039,060
Net Income / (Loss)	\$6,107,673	(\$249,277)	\$735,733	\$1,833,051	\$1,047,787	\$9,474,967	\$120,772	\$9,595,739
Revenue PMPM	\$116.81	\$313.85	\$989.56	\$361.23	\$167.30	\$316.49	\$342.35	\$317.11
Medical Expense PMPM	\$99.53	\$299.83	\$931.97	\$338.59	\$147.47	\$293.54	\$317.65	\$294.11
Gross Margin PMPM	\$17.28	\$14.03	\$57.59	\$22.65	\$19.83	\$22.95	\$24.70	\$22.99
Administrative Expense PMPM	\$4.22	\$17.15	\$57.52	\$20.00	\$8.73	\$16.91	\$22.48	\$17.04
Operating Income / (Expense) PMPM	\$13.06	(\$3.12)	\$0.08	\$2.65	\$11.09	\$6.04	\$2.22	\$5.95
Other Income / (Expense) PMPM	\$0.34	\$1.62	\$5.64	\$1.91	\$0.76	\$1.60	\$1.79	\$1.61
Net Income / (Loss) PMPM	\$13.40	(\$1.51)	\$5.72	\$4.56	\$11.85	\$7.64	\$4.01	\$7.56
Medical Loss Ratio	85.2%	95.5%	94.2%	93.7%	88.1%	92.7%	92.8%	92.7%
Gross Margin Ratio	14.8%	4.5%	5.8%	6.3%	11.9%	7.3%	7.2%	7.3%
Administrative Expense Ratio	3.6%	5.5%	5.8%	5.5%	5.2%	5.3%	6.6%	5.4%
Net Income Ratio	11.5%	-0.5%	0.6%	1.3%	7.1%	2.4%	1.2%	2.4%

**ALAMEDA ALLIANCE FOR HEALTH
ADMINISTRATIVE EXPENSE DETAIL
ACTUAL VS. BUDGET
FOR THE MONTH AND FISCAL YTD ENDED November 30, 2019**

CURRENT MONTH				Account Description	FISCAL YEAR TO DATE			
Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)		Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)
ADMINISTRATIVE EXPENSE SUMMARY								
\$2,252,294	\$2,585,340	\$333,046	12.9%	Personnel Expenses	\$11,415,252	\$12,028,498	\$613,246	5.1%
572,754	572,292	(462)	(0.1%)	Benefits Administration Expense	2,927,279	2,879,493	(47,787)	(1.7%)
528,541	874,412	345,871	39.6%	Purchased & Professional Services	2,894,374	4,255,807	1,361,432	32.0%
355,301	392,608	37,307	9.5%	Occupancy	1,774,554	1,889,825	115,270	6.1%
133,354	96,832	(36,522)	(37.7%)	Printing Postage & Promotion	461,393	902,781	441,388	48.9%
420,892	488,583	67,691	13.9%	Licenses Insurance & Fees	2,096,038	2,568,356	472,318	18.4%
21,462	17,876	(3,586)	(20.1%)	Supplies & Other Expenses	76,069	124,227	48,159	38.8%
2,032,303	2,442,602	410,299	16.8%	Total Other Administrative Expense	10,229,707	12,620,488	2,390,781	18.9%
\$4,284,597	\$5,027,942	\$743,345	14.8%	Total Administrative Expenses	\$21,644,959	\$24,648,986	\$3,004,026	12.2%

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ADMIN YTD 2020
01/03/20
REPORT #6

**ALAMEDA ALLIANCE FOR HEALTH
ADMINISTRATIVE EXPENSE DETAIL
ACTUAL VS. BUDGET
FOR THE MONTH AND FISCAL YTD ENDED November 30, 2019**

CURRENT MONTH				FISCAL YEAR TO DATE				
Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)	Account Description	Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)
				Personnel Expenses				
\$1,520,714	\$1,596,349	\$75,635	4.7%	Salaries & Wages	\$7,531,598	\$7,579,426	\$47,828	0.6%
125,388	164,532	39,145	23.8%	Paid Time Off	688,121	726,017	37,896	5.2%
970	7,457	6,487	87.0%	Incentives	3,652	34,983	31,331	89.6%
350	329	(21)	(6.4%)	Employee of the Month	775	1,316	541	41.1%
0	0	0	0.0%	Severance Pay	20,147	0	(20,147)	0.0%
24,043	28,386	4,342	15.3%	Payroll Taxes	122,134	161,048	38,914	24.2%
11,278	10,240	(1,038)	(10.1%)	Overtime	60,862	52,948	(7,915)	(14.9%)
104,649	134,549	29,900	22.2%	CalPERS ER Match	562,657	628,478	65,821	10.5%
384,657	457,166	72,508	15.9%	Employee Benefits	1,932,798	2,058,198	125,399	6.1%
75	0	(75)	0.0%	Personal Floating Holiday	1,202	111	(1,091)	(980.5%)
0	0	0	0.0%	Premium Hour Pay	617	0	(617)	0.0%
11,293	10,724	(569)	(5.3%)	Employee Relations	51,015	70,732	19,717	27.9%
1,536	2,085	549	26.3%	Transportation Reimbursement	6,371	10,048	3,677	36.6%
6,195	3,250	(2,945)	(90.6%)	Travel & Lodging	25,181	74,815	49,634	66.3%
8,568	39,680	31,112	78.4%	Temporary Help Services	136,030	219,988	83,958	38.2%
13,217	41,891	28,674	68.4%	Staff Development/Training	129,279	246,955	117,676	47.7%
39,361	88,702	49,341	55.6%	Staff Recruitment/Advertising	142,811	163,435	20,624	12.6%
2,252,294	2,585,340	333,046	12.9%	Total Employee Expenses	11,415,252	12,028,498	613,246	5.1%
				Benefit Administration Expense				
356,951	356,086	(865)	(0.2%)	RX Administration Expense	1,877,810	1,790,870	(86,940)	(4.9%)
215,803	216,206	403	0.2%	Behavioral Hlth Administration Fees	1,049,470	1,088,623	39,153	3.6%
572,754	572,292	(462)	(0.1%)	Total Employee Expenses	2,927,279	2,879,493	(47,787)	(1.7%)
				Purchased & Professional Services				
510,668	429,377	(81,291)	(18.9%)	Consulting Services	1,247,176	1,963,680	716,504	36.5%
(90,427)	294,834	385,261	130.7%	Computer Support Services	1,057,047	1,505,261	448,214	29.8%
8,750	9,200	450	4.9%	Professional Fees-Accounting	43,750	45,550	1,800	4.0%
552	0	(552)	0.0%	Professional Fees-Medical	552	0	(552)	0.0%
27,812	86,083	58,271	67.7%	Other Purchased Services	191,106	325,873	134,767	41.4%
7,208	6,369	(839)	(13.2%)	Maint. & Repair-Office Equipment	34,921	39,948	5,027	12.6%
(446)	0	446	0.0%	MIS Software (Non-Capital)	265	1,510	1,245	82.5%
358	3,000	2,642	88.1%	Hardware (Non-Capital)	22,067	22,211	144	0.6%
5,377	7,548	2,171	28.8%	Provider Relations-Credentialing	35,588	37,273	1,685	4.5%
58,690	38,000	(20,690)	(54.4%)	Legal Fees	261,901	314,500	52,599	16.7%
528,541	874,412	345,871	39.6%	Total Purchased & Professional Services	2,894,374	4,255,807	1,361,432	32.0%
				Occupancy				
154,207	165,182	10,974	6.6%	Depreciation	756,944	782,430	25,486	3.3%
26,107	47,871	21,764	45.5%	Amortization	130,537	217,591	87,054	40.0%
63,024	63,024	0	0.0%	Building Lease	315,118	315,118	0	0.0%
3,169	3,164	(6)	(0.2%)	Leased and Rented Office Equipment	15,871	15,829	(42)	(0.3%)
2,917	16,664	13,747	82.5%	Utilities	59,484	77,594	18,110	23.3%
92,889	79,270	(13,619)	(17.2%)	Telephone	432,790	401,071	(31,719)	(7.9%)
12,988	17,434	4,446	25.5%	Building Maintenance	63,810	80,191	16,381	20.4%
355,301	392,608	37,307	9.5%	Total Occupancy	1,774,554	1,889,825	115,270	6.1%

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**ALAMEDA ALLIANCE FOR HEALTH
ADMINISTRATIVE EXPENSE DETAIL
ACTUAL VS. BUDGET
FOR THE MONTH AND FISCAL YTD ENDED November 30, 2019**

CURRENT MONTH				FISCAL YEAR TO DATE				
Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)	Account Description	Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)
				Printing Postage & Promotion				
\$67,819	\$32,999	(\$34,821)	(105.5%)	Postage	\$175,585	\$242,854	\$67,269	27.7%
3,825	3,300	(525)	(15.9%)	Design & Layout	12,835	26,500	13,665	51.6%
41,778	29,841	(11,937)	(40.0%)	Printing Services	171,438	275,676	104,239	37.8%
2,791	4,500	1,709	38.0%	Mailing Services	14,246	22,500	8,254	36.7%
1,894	2,700	806	29.8%	Courier/Delivery Service	14,407	14,443	36	0.2%
566	175	(391)	(223.8%)	Pre-Printed Materials and Publications	600	2,725	2,125	78.0%
0	0	0	0.0%	Promotional Products	413	21,500	21,087	98.1%
0	100	100	100.0%	Promotional Services	0	500	500	100.0%
8,100	19,417	11,317	58.3%	Community Relations	46,966	265,683	218,718	82.3%
6,579	3,800	(2,779)	(73.1%)	Translation - Non-Clinical	24,904	30,400	5,496	18.1%
133,354	96,832	(36,522)	(37.7%)	Total Printing Postage & Promotion	461,393	902,781	441,388	48.9%
				Licenses Insurance & Fees				
0	0	0	0.0%	Regulatory Penalties	0	62,500	62,500	100.0%
16,856	20,700	3,844	18.6%	Bank Fees	90,059	102,732	12,673	12.3%
48,446	49,154	708	1.4%	Insurance	242,228	245,770	3,542	1.4%
289,093	354,096	65,003	18.4%	Licenses, Permits and Fees	1,452,565	1,704,889	252,325	14.8%
66,498	64,633	(1,865)	(2.9%)	Subscriptions & Dues	311,186	452,464	141,278	31.2%
420,892	488,583	67,691	13.9%	Total Licenses Insurance & Postage	2,096,038	2,568,356	472,318	18.4%
				Supplies & Other Expenses				
5,776	5,650	(126)	(2.2%)	Office and Other Supplies	31,056	44,200	13,144	29.7%
2,768	4,375	1,607	36.7%	Ergonomic Supplies	7,592	11,875	4,283	36.1%
12,433	7,151	(5,282)	(73.9%)	Commissary-Food & Beverage	34,011	51,752	17,741	34.3%
485	700	215	30.7%	Member Incentive Expense	3,410	16,400	12,990	79.2%
21,462	17,876	(3,586)	(20.1%)	Total Supplies & Other Expense	76,069	124,227	48,159	38.8%
\$4,284,597	\$5,027,942	\$743,345	14.8%	TOTAL ADMINISTRATIVE EXPENSE	\$21,644,959	\$24,648,986	\$3,004,026	12.2%

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ADMIN YTD 2020
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ALAMEDA ALLIANCE FOR HEALTH
CAPITAL SPENDING INCLUDING CONSTRUCTION-IN-PROCESS
ACTUAL VS. BUDGET
FOR THE FISCAL YEAR-TO-DATE ENDED NOVEMBER 30, 2019

	Project ID	Prior YTD Acquisitions	Current Month Acquisitions	Fiscal YTD Acquisitions	Capital Budget Total	\$ Variance Fav/(Unf.)
1. Hardware:						
Laptops	IT-FY20-01	\$ 32,979	\$	\$ 32,979	\$ 60,000	\$ 27,021
Tablets, Surfaces, Macs	IT-FY20-02	\$ -	\$	\$ -	\$ 30,000	\$ 30,000
Monitors-(Dual per User)	IT-FY20-03	\$ 7,210	\$	\$ 7,210	\$ 33,971	\$ 26,761
Cisco IP Phone	IT-FY20-04	\$ -	\$	\$ -	\$ 20,000	\$ 20,000
Conference Phones	IT-FY20-05	\$ -	\$	\$ -	\$ 10,000	\$ 10,000
Cage Equipment (Racks, Bins, Tools)	IT-FY20-06	\$ -	\$	\$ -	\$ 10,000	\$ 10,000
Data Center Equipment (Cables, Interface cards, KVM)	IT-FY20-07	\$ -	\$	\$ -	\$ 10,000	\$ 10,000
Headsets (Wired and Wireless)	IT-FY20-08	\$ 4,286	\$	\$ 4,286	\$ 20,000	\$ 15,714
Docking Stations	IT-FY20-09	\$ 4,098	\$	\$ 4,098	\$ 20,000	\$ 15,902
Desk Tops	IT-FY20-10	\$ 76,823	\$	\$ 76,823	\$ 112,000	\$ 35,177
Cisco UCS Blade Servers	IT-FY20-11	\$ 99,906	\$	\$ 99,906	\$ 150,000	\$ 50,094
Veeam Backup (Additional Shelf)	IT-FY20-12	\$ -	\$	\$ -	\$ 50,000	\$ 50,000
Pure Storage Upgrade (Additional Shelf)	IT-FY20-13	\$ -	\$	\$ -	\$ 90,000	\$ 90,000
DLP Hardware (Security - Data Loss Prevention)	IT-FY20-14	\$ -	\$	\$ -	\$ 160,000	\$ 160,000
Cisco Networking Equipment Upgrades (DR)	IT-FY20-15	\$ 51,354	\$	\$ 51,354	\$ 50,000	\$ (1,354)
Cisco Wireless Access Points	IT-FY20-16	\$ -	\$	\$ -	\$ 20,000	\$ 20,000
Network Cabling (Moves, Construction Projects)	IT-FY20-17	\$ -	\$	\$ -	\$ 150,000	\$ 150,000
Conference Room Upgrades (Projectors / Flat Screen)	IT-FY20-18	\$ -	\$	\$ -	\$ 30,000	\$ 30,000
Keyboards, Mouse, Speakers	IT-FY20-19	\$ -	\$	\$ -	\$ 50,000	\$ 50,000
Unplanned Hardware	IT-FY20-20	\$ -	\$	\$ -	\$ -	\$ -
Carryover from FY19	IT-FY20-21	\$ 26,887	\$	\$ 26,887	\$ -	\$ (26,887)
Hardware Subtotal		\$ 303,543	\$ -	\$ 303,543	\$ 1,075,971	\$ 772,428
2. Software:						
Service Now (New Ticketing System)	AC-FY20-01	\$ -	\$	\$ -	\$ -	\$ -
IBM (HealthSuite) Backup Solution	AC-FY20-02	\$ -	\$	\$ -	\$ 130,000	\$ 130,000
Veeam Backup Licenses (for new backup shelf)	AC-FY20-03	\$ -	\$	\$ -	\$ -	\$ -
Computer Imaging Software	AC-FY20-04	\$ -	\$	\$ -	\$ 3,000	\$ 3,000
Window VDI	AC-FY20-05	\$ -	\$	\$ -	\$ 10,000	\$ 10,000
Windows Server OS (2nd payment)	AC-FY20-06	\$ -	\$	\$ -	\$ 80,000	\$ 80,000
Calabrio (Version Upgrade)	AC-FY20-07	\$ -	\$	\$ -	\$ -	\$ -
Cisco Alien Vault (Security - Anti-Virus)	AC-FY20-08	\$ -	\$	\$ -	\$ 40,000	\$ 40,000
File Access Monitoring (Security)	AC-FY20-09	\$ -	\$	\$ -	\$ 20,000	\$ 20,000
Application Monitoring Software	AC-FY20-10	\$ -	\$	\$ -	\$ -	\$ -
Microsoft Office 365	AC-FY20-11	\$ -	\$	\$ -	\$ -	\$ -
VMWare NSX Data Center (Extending Network)	AC-FY20-12	\$ -	\$	\$ -	\$ 100,000	\$ 100,000
VMWare vRealize (Monitoring)	AC-FY20-13	\$ -	\$	\$ -	\$ 50,000	\$ 50,000
VMWare Licensing (for new blades)	AC-FY20-14	\$ -	\$	\$ -	\$ -	\$ -
Carryover from FY19 / unplanned	AC-FY20-15	\$ -	\$	\$ -	\$ -	\$ -
Software Subtotal		\$ -	\$ -	\$ -	\$ 433,000	\$ 433,000
3. Building Improvement:						
1240 HVAC - Air Balance Trane 50 Ton & 400K Furnace unit, 42 VAV boxes, 6 AC package units, and 2 AC split systems	FA-FY20-01	\$ -	\$	\$ -	\$ 30,000	\$ 30,000
ACME Security Readers, Cameras, Doors, HD Boxes, if needed or repairs	FA-FY20-02	\$ -	\$	\$ -	\$ 20,000	\$ 20,000
Appliances over 1K for 1240, 1320 all suites, if needed to be replaced	FA-FY20-03	\$ -	\$	\$ -	\$ 5,000	\$ 5,000

	Project ID	Prior YTD Acquisitions	Current Month Acquisitions	Fiscal YTD Acquisitions	Capital Budget Total	\$ Variance Fav/(Unf.)
Red Hawk Full Fire Equipment upgrades (carryover from FY19)	FA-FY20-04	\$ -		\$ -	\$ 45,000	\$ 45,000
Electrical work for projects, cube re-orgs/requirements, repairs (interior/exterior)	FA-FY20-05	\$ -		\$ -	\$ 20,000	\$ 20,000
Construction (projects ad hoc, patch/paint)	FA-FY20-06	\$ -	\$ 6,855	\$ 6,855	\$ 20,000	\$ 13,145
Seismic Improvements (as per Seismic Evaluation reports)	FA-FY20-07	\$ -		\$ -	\$ 150,000	\$ 150,000
ACME Security Readers, Cameras, Doors, HD Boxes, if needed or repairs	FA-FY20-08	\$ -		\$ -	\$ -	\$ -
ACME Badge printer, supplies, softwares/extra security (est.)	FA-FY20-09	\$ -		\$ -	\$ 80,000	\$ 80,000
Red Hawk Full Fire Equipment upgrades (est.)	FA-FY20-10	\$ -		\$ -		\$ -
Appliances over 1K for 1240, 1320 all suites, if needed to be replaced	FA-FY20-11	\$ -		\$ -	\$ -	\$ -
Upgrade the Symmetry system	FA-FY20-12	\$ -		\$ -	\$ -	\$ -
1240 Lighting: sensors, energy efficient bulbs (est.)	FA-FY20-13	\$ -		\$ -	\$ -	\$ -
1240 (3) Water heater replacements (est.)	FA-FY20-14	\$ -		\$ -	\$ -	\$ -
Unplanned Building Improvements	FA-FY20-15	\$ -		\$ -	\$ -	\$ -
Carryover from FY19	FA-FY20-16	\$ 32,082		\$ 32,082	\$ -	\$ (32,082)

Building Improvement Subtotal

\$	32,082	\$	6,855	\$	38,937	\$	370,000	\$	331,063
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4. Furniture & Equipment:

Office Desks, cabinets, box files/ shelves old/broken	FA-FY20-17	\$ 1,427		\$ 1,427	\$ 100,000	\$ 98,573
Reconfigure Cubicles and Workstations (MS area)	FA-FY20-18	\$ 6,700		\$ 6,700	\$ 250,000	\$ 243,300
Facilities/Warehouse Shelvings, for re-organization	FA-FY20-19	\$ -		\$ -	\$ 35,000	\$ 35,000
Mailroom shelvings, re-organization	FA-FY20-20	\$ 1,488	\$ 1,021	\$ 2,509	\$ 5,000	\$ 2,491
Varidesks/ Ergotrons - Ergo	FA-FY20-21	\$ -		\$ -	\$ 30,000	\$ 30,000
Tasks Chairs : Various sizes, special order or for Ergo	FA-FY20-22	\$ -		\$ -	\$ 20,000	\$ 20,000
Electrical work (projects, cubes, ad hoc requests)	FA-FY20-23	\$ -		\$ -	\$ -	\$ -
Carryover from FY19 / unplanned	FA-FY20-24	\$ 5,391		\$ 5,391	\$ -	\$ (5,391)

Furniture & Equipment Subtotal

\$	15,006	\$	1,021	\$	16,027	\$	440,000	\$	423,973
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5. Leasehold Improvement:

1320, Suite 100 Carpet Replacement & Paint (est.)	FA-FY20-25	\$ -		\$ -	\$ 80,000	\$ 80,000
1320, Suite 100 Construction, Kitchenette renovation	FA-FY20-26	\$ 26,700		\$ 26,700	\$ 45,000	\$ 18,300
1320, Suite 100 Patch/paint, Kitchenette renovation	FA-FY20-27	\$ -		\$ -	\$ 5,000	\$ 5,000
Carryover from FY19 / unplanned	FA-FY20-28	\$ -		\$ -	\$ 40,000	\$ 40,000

Leasehold Improvement Subtotal

\$	26,700	\$	-	\$	26,700	\$	170,000	\$	143,300
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6. Contingency:

Contingency	FA-FY20-29	\$ -		\$ -	\$ -	\$ -
Emergency Kits Reorder	FA-FY20-30	\$ -		\$ -	\$ -	\$ -
Shelving for Cage (vendor: Uline)	FA-FY20-31	\$ -		\$ -	\$ -	\$ -

Contingency Subtotal

\$	-	\$	-	\$	-	\$	-	\$	-
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GRAND TOTAL

\$	377,331	\$	7,876	\$	385,207	\$	2,488,971	\$	2,103,764
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7. Reconciliation to Balance Sheet:

Fixed Assets @ Cost - 10/31/19	\$ 41,148,135	Link from SUM GL
Fixed Assets @ Cost - 6/30/19	\$ 40,762,929	
Fixed Assets Acquired YTD	\$ 385,207	

**ALAMEDA ALLIANCE FOR HEALTH
TANGIBLE NET EQUITY (TNE) AND LIQUID TNE ANALYSIS
SUMMARY - FISCAL YEAR 2020**

TANGIBLE NET EQUITY (TNE)

	Jul-19	Aug-19	QTR. END Sep-19	Oct-19	Nov-19
Current Month Net Income / (Loss)	\$2,270,904	(\$77,046)	\$3,868,398	\$3,554,356	(\$20,873)
YTD Net Income / (Loss)	\$2,270,904	\$2,193,857	\$6,062,255	\$9,616,612	\$9,595,739
Actual TNE					
Net Assets	\$183,018,159	\$182,941,112	\$186,809,510	\$190,363,867	\$190,342,994
Subordinated Debt & Interest	\$0	\$0	\$0	\$0	\$0
Total Actual TNE	\$183,018,159	\$182,941,112	\$186,809,510	\$190,363,867	\$190,342,994
Increase/(Decrease) in Actual TNE	\$2,270,904	(\$77,047)	\$3,868,398	\$3,554,357	(\$20,873)
Required TNE⁽¹⁾	\$32,534,362	\$32,625,189	\$32,459,945	\$32,622,756	\$33,091,414
Min. Req'd to Avoid Monthly Reporting (130% of Required TNE)	\$42,294,671	\$42,412,745	\$42,197,929	\$42,409,583	\$43,018,838
TNE Excess / (Deficiency)	\$150,483,797	\$150,315,923	\$154,349,565	\$157,741,111	\$157,251,580
Actual TNE as a Multiple of Required	5.63	5.61	5.76	5.84	5.75

Note 1: Required TNE reflects quarterly DMHC calculations for quarter-end months (underlined) and monthly DMHC calculations (not underlined). Quarterly and Monthly Required TNE calculations differ slightly in calculation methodology.

LIQUID TANGIBLE NET EQUITY

Net Assets	\$183,018,159	\$182,941,112	\$186,809,510	\$190,363,867	\$190,342,994
Fixed Assets at Net Book Value	(10,625,053)	(10,702,873)	(10,533,330)	(10,413,372)	(10,240,933)
CD Pledged to DMHC	(346,927)	(346,927)	(348,873)	(348,873)	(698,873)
Liquid TNE (Liquid Reserves)	\$172,046,179	\$171,891,312	\$175,927,307	\$179,601,622	\$179,403,188
Liquid TNE as Multiple of Required	5.29	5.27	5.42	5.51	5.42

**ALAMEDA ALLIANCE FOR HEALTH
TRENDED ENROLLMENT REPORTING
FOR THE FISCAL YEAR 2020**

Page 1	Actual Enrollment by Plan & Category of Aid
Page 2	Actual Delegated Enrollment Detail

	Actual Jul-19	Actual Aug-19	Actual Sep-19	Actual Oct-19	Actual Nov-19	Actual Dec-19	Actual Jan-20	Actual Feb-20	Actual Mar-20	Actual Apr-20	Actual May-20	Actual Jun-20	YTD Member Months
Enrollment by Plan & Aid Category:													
Medi-Cal Program:													
Child	92,397	91,728	91,224	90,597	89,711								455,657
Adults	33,670	33,448	33,092	32,772	32,357								165,339
SPD	25,804	25,751	25,727	25,753	25,691								128,726
ACA OE	81,171	80,966	80,483	80,069	79,104								401,793
Duals	17,627	17,700	17,666	17,650	17,779								88,422
Medi-Cal Program	250,669	249,593	248,192	246,841	244,642								1,239,937
Group Care Program	5,976	6,020	6,023	6,060	6,056								30,135
Total	256,645	255,613	254,215	252,901	250,698								1,270,072

Month Over Month Enrollment Change:

Medi-Cal Monthly Change													
Child	(1,039)	(669)	(504)	(627)	(886)								(3,725)
Adults	(505)	(222)	(356)	(320)	(415)								(1,818)
SPD	(78)	(53)	(24)	26	(62)								(191)
ACA OE	(201)	(205)	(483)	(414)	(965)								(2,268)
Duals	70	73	(34)	(16)	129								222
Medi-Cal Program	(1,753)	(1,076)	(1,401)	(1,351)	(2,199)								(7,780)
Group Care Program	13	44	3	37	(4)								93
Total	(1,740)	(1,032)	(1,398)	(1,314)	(2,203)								(7,687)

Enrollment Percentages:

Medi-Cal Program:													
Child % of Medi-Cal	36.9%	36.8%	36.8%	36.7%	36.7%								36.7%
Adults % of Medi-Cal	13.4%	13.4%	13.3%	13.3%	13.2%								13.3%
SPD % of Medi-Cal	10.3%	10.3%	10.4%	10.4%	10.5%								10.4%
ACA OE % of Medi-Cal	32.4%	32.4%	32.4%	32.4%	32.3%								32.4%
Duals % of Medi-Cal	7.0%	7.1%	7.1%	7.2%	7.3%								7.1%
Medi-Cal Program % of Total	97.7%	97.6%	97.6%	97.6%	97.6%								97.6%
Group Care Program % of Total	2.3%	2.4%	2.4%	2.4%	2.4%								2.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%

**ALAMEDA ALLIANCE FOR HEALTH
TRENDED ENROLLMENT REPORTING
FOR THE FISCAL YEAR 2020**

Page 1	Actual Enrollment by Plan & Category of Aid
Page 2	Actual Delegated Enrollment Detail

	Actual Jul-19	Actual Aug-19	Actual Sep-19	Actual Oct-19	Actual Nov-19	Actual Dec-19	Actual Jan-20	Actual Feb-20	Actual Mar-20	Actual Apr-20	Actual May-20	Actual Jun-20	YTD Member Months
Current Direct/Delegate Enrollment:													
Directly-Contracted													
Directly Contracted (DCP)	49,531	49,463	49,220	48,753	48,482								245,449
Alameda Health System	47,759	47,630	47,328	47,241	46,652								236,610
	97,290	97,093	96,548	95,994	95,134								482,059
Delegated:													
CFMG	30,752	30,542	30,214	30,114	29,790								151,412
CHCN	94,820	94,360	93,936	93,460	92,730								469,306
Kaiser	33,783	33,618	33,517	33,333	33,044								167,295
Delegated Subtotal	159,355	158,520	157,667	156,907	155,564								788,013
Total	256,645	255,613	254,215	252,901	250,698								1,270,072
Direct/Delegate Month Over Month Enrollment Change:													
Directly-Contracted	(799)	(197)	(545)	(554)	(860)								(2,955)
Delegated:													
CFMG	(139)	(210)	(328)	(100)	(324)								(1,101)
CHCN	(509)	(460)	(424)	(476)	(730)								(2,599)
Kaiser	(293)	(165)	(101)	(184)	(289)								(1,032)
Delegated Subtotal	(941)	(835)	(853)	(760)	(1,343)								(4,732)
Total	(1,740)	(1,032)	(1,398)	(1,314)	(2,203)								(7,687)
Direct/Delegate Enrollment Percentages:													
Directly-Contracted	37.9%	38.0%	38.0%	38.0%	37.9%								38.0%
Delegated:													
CFMG	12.0%	11.9%	11.9%	11.9%	11.9%								11.9%
CHCN	36.9%	36.9%	37.0%	37.0%	37.0%								37.0%
Kaiser	13.2%	13.2%	13.2%	13.2%	13.2%								13.2%
Delegated Subtotal	62.1%	62.0%	62.0%	62.0%	62.1%								62.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%								100.0%

ALAMEDA ALLIANCE FOR HEALTH
MEDICAL EXPENSE DETAIL
ACTUAL VS. BUDGET
FOR THE MONTH AND FISCAL YTD ENDED November 30, 2019

CURRENT MONTH				FISCAL YEAR TO DATE				
Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)	Account Description	Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)
				CAPITATED MEDICAL EXPENSES:				
\$1,651,944	\$1,638,672	(\$13,272)	(0.8%)	PCP-Capitation	\$8,382,580	\$8,275,554	(\$107,026)	(1.3%)
2,679,012	2,760,198	81,186	2.9%	PCP-Capitation - FQHC	13,538,672	13,699,331	160,659	1.2%
259,697	260,908	1,211	0.5%	Specialty-Capitation	1,320,216	1,315,795	(4,421)	(0.3%)
2,742,093	2,948,436	206,343	7.0%	Specialty-Capitation FQHC	13,860,332	14,273,187	412,855	2.9%
256,416	260,204	3,788	1.5%	Laboratory-Capitation	1,300,315	1,306,929	6,614	0.5%
841,932	635,640	(206,292)	(32.5%)	Transportation (Ambulance)-Cap	4,600,646	3,194,981	(1,405,665)	(44.0%)
188,704	190,741	2,038	1.1%	Vision Cap	957,071	959,318	2,247	0.2%
75,485	78,273	2,788	3.6%	CFMG Capitation	383,744	392,256	8,512	2.2%
139,185	146,373	7,188	4.9%	Anc IPA Admin Capitation FQHC	703,463	717,799	14,336	2.0%
7,315,244	7,066,719	(248,525)	(3.5%)	Kaiser Capitation	37,058,057	35,831,822	(1,226,235)	(3.4%)
879,351	565,525	(313,826)	(55.5%)	BHT Supplemental Expense	3,122,690	2,355,756	(766,934)	(32.6%)
0	6,359	6,359	100.0%	Hep-C Supplemental Expense	95,565	70,035	(25,530)	(36.5%)
372,929	309,890	(63,039)	(20.3%)	Maternity Supplemental Expense	1,597,609	1,244,233	(353,376)	(28.4%)
494,496	491,809	(2,687)	(0.5%)	DME - Cap	2,485,807	2,473,877	(11,930)	(0.5%)
17,896,488	17,359,747	(536,741)	(3.1%)	5-TOTAL CAPITATED EXPENSES	89,406,766	86,110,873	(3,295,893)	(3.8%)
				FEE FOR SERVICE MEDICAL EXPENSES:				
5,743,849	0	(5,743,849)	0.0%	IBNP-Inpatient Services	5,234,673	0	(5,234,673)	0.0%
172,316	0	(172,316)	0.0%	IBNP-Settlement (IP)	157,040	0	(157,040)	0.0%
459,507	0	(459,507)	0.0%	IBNP-Claims Fluctuation (IP)	418,773	0	(418,773)	0.0%
14,030,148	20,806,139	6,775,991	32.6%	Inpatient Hospitalization-FFS	83,430,593	104,057,493	20,626,900	19.8%
877,914	0	(877,914)	0.0%	IP OB - Mom & NB	5,240,411	0	(5,240,411)	0.0%
87,604	0	(87,604)	0.0%	IP Behavioral Health	539,259	0	(539,259)	0.0%
778,435	0	(778,435)	0.0%	IP - Long Term Care	5,513,095	0	(5,513,095)	0.0%
463,685	0	(463,685)	0.0%	IP - Facility Rehab FFS	2,999,403	0	(2,999,403)	0.0%
22,613,458	20,806,139	(1,807,319)	(8.7%)	6-Inpatient Hospital & SNF FFS Expense	103,533,247	104,057,493	524,246	0.5%
52,978	0	(52,978)	0.0%	IBNP-PCP	10,189	0	(10,189)	0.0%
1,587	0	(1,587)	0.0%	IBNP-Settlement (PCP)	305	0	(305)	0.0%
4,237	0	(4,237)	0.0%	IBNP-Claims Fluctuation (PCP)	813	0	(813)	0.0%
1,157,445	1,159,540	2,095	0.2%	Primary Care Non-Contracted FF	5,990,962	5,917,180	(73,782)	(1.2%)
38,659	111,294	72,635	65.3%	PCP FQHC FFS	359,313	537,058	177,745	33.1%
2,635,961	1,702,472	(933,489)	(54.8%)	Prop 56 Direct Payment Expenses	9,577,024	8,576,172	(1,000,852)	(11.7%)
3,890,867	2,973,306	(917,561)	(30.9%)	7-Primary Care Physician FFS Expense	15,938,607	15,030,410	(908,197)	(6.0%)
466,149	0	(466,149)	0.0%	IBNP-Specialist	234,778	0	(234,778)	0.0%
1,802,436	0	(1,802,436)	0.0%	Specialty Care-FFS	10,647,512	0	(10,647,512)	0.0%
117,625	0	(117,625)	0.0%	Anesthesiology - FFS	700,768	0	(700,768)	0.0%
605,353	0	(605,353)	0.0%	Spec Rad Therapy - FFS	2,867,490	0	(2,867,490)	0.0%
69,174	0	(69,174)	0.0%	Obstetrics-FFS	519,065	0	(519,065)	0.0%
223,369	0	(223,369)	0.0%	Spec IP Surgery - FFS	1,190,741	0	(1,190,741)	0.0%
368,392	0	(368,392)	0.0%	Spec OP Surgery - FFS	2,281,583	0	(2,281,583)	0.0%
295,854	3,665,227	3,369,373	91.9%	Spec IP Physician	1,739,115	18,760,452	17,021,337	90.7%
28,202	114,033	85,831	75.3%	SCP FQHC FFS	403,540	571,896	168,356	29.4%
13,985	0	(13,985)	0.0%	IBNP-Settlement (SCP)	7,045	0	(7,045)	0.0%
37,292	0	(37,292)	0.0%	IBNP-Claims Fluctuation (SCP)	18,784	0	(18,784)	0.0%
4,027,831	3,779,260	(248,571)	(6.6%)	8-Specialty Care Physician Expense	20,610,420	19,332,348	(1,278,072)	(6.6%)
234,888	0	(234,888)	0.0%	IBNP-Ancillary	192,355	0	(192,355)	0.0%
7,045	0	(7,045)	0.0%	IBNP Settlement (ANC)	5,773	0	(5,773)	0.0%
18,790	0	(18,790)	0.0%	IBNP Claims Fluctuation (ANC)	15,388	0	(15,388)	0.0%
206,433	0	(206,433)	0.0%	Acupuncture/Biofeedback	1,492,724	0	(1,492,724)	0.0%
146,053	0	(146,053)	0.0%	Hearing Devices	587,485	0	(587,485)	0.0%
29,691	0	(29,691)	0.0%	Imaging/MRI/CT Global	118,686	0	(118,686)	0.0%
46,984	0	(46,984)	0.0%	Vision FFS	214,040	0	(214,040)	0.0%
13,019	0	(13,019)	0.0%	Family Planning	52,009	0	(52,009)	0.0%
208,853	0	(208,853)	0.0%	Laboratory-FFS	1,199,564	0	(1,199,564)	0.0%
95,416	0	(95,416)	0.0%	ANC Therapist	534,333	0	(534,333)	0.0%
337,171	0	(337,171)	0.0%	Transportation (Ambulance)-FFS	1,399,617	0	(1,399,617)	0.0%
109,083	0	(109,083)	0.0%	Transportation (Other)-FFS	481,327	0	(481,327)	0.0%
288,441	0	(288,441)	0.0%	Hospice	1,787,089	0	(1,787,089)	0.0%
507,622	0	(507,622)	0.0%	Home Health Services	2,524,407	0	(2,524,407)	0.0%
0	2,538,130	2,538,130	100.0%	Other Medical-FFS	0	13,272,502	13,272,502	100.0%
8	0	(8)	0.0%	Denials	320	0	(320)	0.0%

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MED FFS CAP 2020

12/26/19
REPORT #8A

ALAMEDA ALLIANCE FOR HEALTH
MEDICAL EXPENSE DETAIL
ACTUAL VS. BUDGET
FOR THE MONTH AND FISCAL YTD ENDED November 30, 2019

CURRENT MONTH				FISCAL YEAR TO DATE				
Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)	Account Description	Actual	Budget	\$ Variance (Unfavorable)	% Variance (Unfavorable)
\$259,831	\$0	(\$259,831)	0.0%	DME & Medical Supplies	\$1,492,202	\$0	(\$1,492,202)	0.0%
448,313	560,901	112,588	20.1%	GEMT Direct Payment Expense	2,738,151	2,825,669	87,518	3.1%
444,191	0	(444,191)	0.0%	Community Based Adult Services (CBAS)	2,432,384	0	(2,432,384)	0.0%
3,401,832	3,099,031	(302,801)	(9.8%)	9-Ancillary Medical Expense	17,267,854	16,098,171	(1,169,683)	(7.3%)
1,064,585	0	(1,064,585)	0.0%	IBNP-Outpatient	138,864	0	(138,864)	0.0%
31,937	0	(31,937)	0.0%	IBNP Settlement (OP)	4,165	0	(4,165)	0.0%
85,166	0	(85,166)	0.0%	IBNP Claims Fluctuation (OP)	11,109	0	(11,109)	0.0%
1,644,063	7,365,138	5,721,075	77.7%	Out-Patient FFS	6,692,263	35,715,595	29,023,332	81.3%
923,502	0	(923,502)	0.0%	OP Ambul Surgery - FFS	4,987,496	0	(4,987,496)	0.0%
669,371	0	(669,371)	0.0%	OP Fac Imaging Services-FFS	5,404,077	0	(5,404,077)	0.0%
2,143,123	0	(2,143,123)	0.0%	Behav Health - FFS	10,155,252	0	(10,155,252)	0.0%
263,965	0	(263,965)	0.0%	OP Facility - Lab FFS	1,287,476	0	(1,287,476)	0.0%
74,730	0	(74,730)	0.0%	OP Facility - Cardio FFS	523,496	0	(523,496)	0.0%
43,965	0	(43,965)	0.0%	OP Facility - PT/OT/ST FFS	(39,451)	0	39,451	0.0%
859,652	0	(859,652)	0.0%	OP Facility - Dialysis FFS	7,590,551	0	(7,590,551)	0.0%
7,804,059	7,365,138	(438,921)	(6.0%)	10-Outpatient Medical Expense Medical Expense	36,755,299	35,715,595	(1,039,704)	(2.9%)
462,821	0	(462,821)	0.0%	IBNP-Emergency	165,668	0	(165,668)	0.0%
13,885	0	(13,885)	0.0%	IBNP Settlement (ER)	4,972	0	(4,972)	0.0%
37,026	0	(37,026)	0.0%	IBNP Claims Fluctuation (ER)	13,253	0	(13,253)	0.0%
505,380	0	(505,380)	0.0%	Special ER Physician-FFS	2,986,946	0	(2,986,946)	0.0%
2,433,687	3,261,478	827,791	25.4%	ER-Facility	13,410,056	16,178,329	2,768,273	17.1%
3,452,799	3,261,478	(191,321)	(5.9%)	11-Emergency Expense	16,580,895	16,178,329	(402,566)	(2.5%)
669,962	0	(669,962)	0.0%	IBNP-Pharmacy	592,217	0	(592,217)	0.0%
20,099	0	(20,099)	0.0%	IBNP Settlement (RX)	17,765	0	(17,765)	0.0%
53,598	0	(53,598)	0.0%	IBNP Claims Fluctuation (RX)	47,380	0	(47,380)	0.0%
2,647,832	3,060,698	412,866	13.5%	RX - Non-PBM FFS	17,656,236	16,350,735	(1,305,501)	(8.0%)
9,216,006	10,430,878	1,214,872	11.6%	Pharmacy-FFS	49,280,419	51,892,039	2,611,620	5.0%
(407,064)	(407,064)	0	0.0%	Pharmacy-Rebate	(2,832,816)	(2,192,103)	(640,713)	(29.2%)
12,200,433	13,084,512	884,079	6.8%	12-Pharmacy Expense	64,761,201	66,050,671	1,289,470	2.0%
57,391,280	54,368,864	(3,022,416)	(5.6%)	13-TOTAL FFS MEDICAL EXPENSES	275,447,522	272,463,017	(2,984,505)	(1.1%)
0	(203,541)	(203,541)	100.0%	Clinical Vacancy	0	(997,243)	(997,243)	100.0%
59,901	132,299	72,398	54.7%	Quality Analytics	324,921	488,354	163,433	33.5%
356,690	416,379	59,689	14.3%	Health Plan Services Department Total	1,859,697	2,043,007	183,310	9.0%
596,955	654,201	57,246	8.8%	Case & Disease Management Department Total	2,582,391	2,832,412	250,021	8.8%
141,746	179,991	38,244	21.2%	Medical Services Department Total	664,837	806,594	141,757	17.6%
389,911	473,243	83,332	17.6%	Quality Management Department Total	2,171,780	2,403,829	232,049	9.7%
100,958	138,462	37,504	27.1%	Pharmacy Services Department Total	539,635	664,165	124,529	18.7%
28,726	28,272	(455)	(1.6%)	Regulatory Readiness Total	147,356	158,982	11,626	7.3%
1,674,888	1,819,306	144,418	7.9%	14-Other Benefits & Services	8,290,618	8,400,100	109,482	1.3%
(496,373)	(335,085)	161,288	(48.1%)	Reinsurance Expense	(1,951,708)	(1,344,555)	607,153	(45.2%)
383,749	394,217	10,468	2.7%	Reinsurance Recoveries	1,935,904	1,971,289	35,385	1.8%
(112,625)	59,132	171,757	290.5%	15-Reinsurance Expense	(15,804)	626,734	642,538	102.5%
83,209	83,209	0	0.0%	Preventive Health Services	417,538	417,540	2	0.0%
83,209	83,209	0	0.0%	Risk Sharing PCP	417,538	417,540	2	0.0%
76,933,239	73,690,258	(3,242,981)	(4.4%)	16-Risk Pool Distribution	417,538	417,540	2	0.0%
				17-TOTAL MEDICAL EXPENSES	373,546,640	368,018,264	(5,528,376)	(1.5%)

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MED FFS CAP 2020

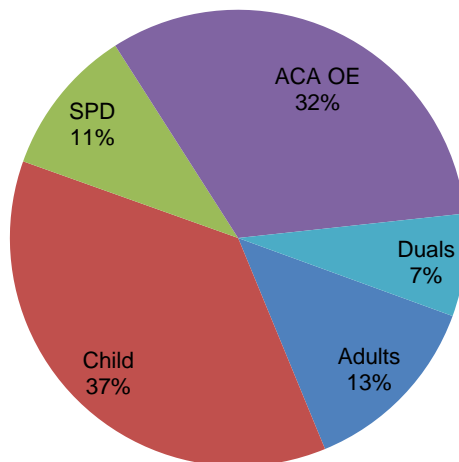
12/26/19
REPORT #8A

Alameda Alliance for Health - Analytics Supporting Documentation: Membership Profile

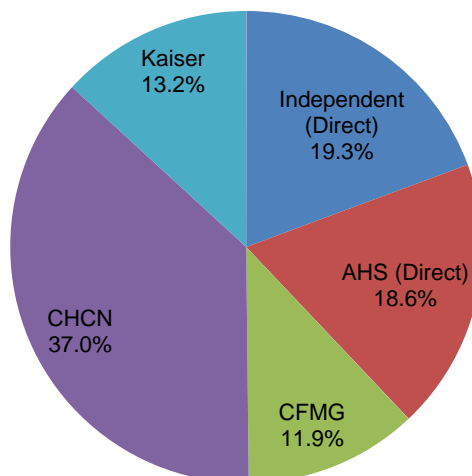
Current Membership by Network By Category of Aid

Category of Aid	Nov 2019	% of Medi-Cal	Independent (Direct)	AHS (Direct)	CFMG	CHCN	Kaiser
Adults	32,357	13%	7,782	6,749	262	12,351	5,213
Child	89,711	37%	8,301	8,222	27,429	30,522	15,237
SPD	25,691	11%	8,674	3,671	1,192	10,298	1,856
ACA OE	79,104	32%	14,034	25,233	906	30,311	8,620
Duals	17,779	7%	7,039	1,951	1	6,670	2,118
Medi-Cal	244,642		45,830	45,826	29,790	90,152	33,044
Group Care	6,056		2,652	826	-	2,578	-
Total	250,698	100%	48,482	46,652	29,790	92,730	33,044
Medi-Cal %	97.6%		94.5%	98.2%	100.0%	97.2%	100.0%
Group Care %	2.4%		5.5%	1.8%	0.0%	2.8%	0.0%
<i>Network Distribution</i>			19.3%	18.6%	11.9%	37.0%	13.2%
			% Direct: 38%		% Delegated: 62%		

Medi-Cal By Aid Category

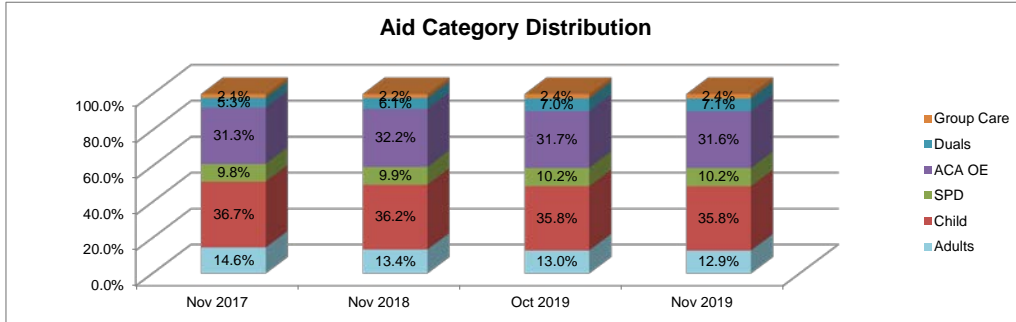


By Network

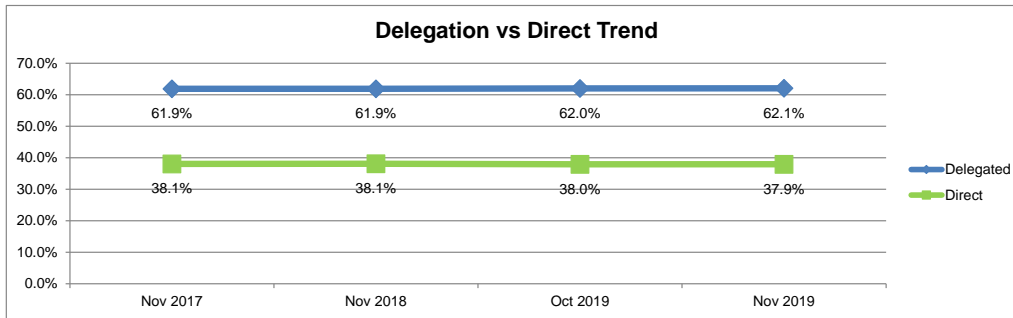


Alameda Alliance for Health - Analytics Supporting Documentation: Membership Profile

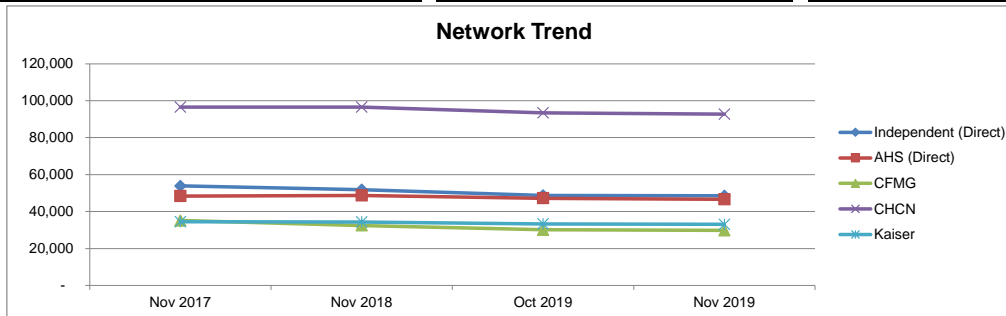
Category of Aid Trend												
	Members				% of Total (ie.Distribution)				% Growth (Loss)			
Category of Aid	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019	
Adults	39,229	35,502	32,772	32,357	14.6%	13.4%	13.0%	12.9%	-9.5%	-8.9%	-1.3%	
Child	98,585	95,498	90,597	89,711	36.7%	36.2%	35.8%	35.8%	-3.1%	-6.1%	-1.0%	
SPD	26,419	26,074	25,753	25,691	9.8%	9.9%	10.2%	10.2%	-1.3%	-1.5%	-0.2%	
ACA OE	84,181	85,157	80,069	79,104	31.3%	32.2%	31.7%	31.6%	1.2%	-7.1%	-1.2%	
Duals	14,364	15,994	17,650	17,779	5.3%	6.1%	7.0%	7.1%	11.3%	11.2%	0.7%	
Medi-Cal Total	262,778	258,225	246,841	244,642	97.9%	97.8%	97.6%	97.6%	-1.7%	-5.3%	-0.9%	
Group Care	5,751	5,842	6,060	6,056	2.1%	2.2%	2.4%	2.4%	1.6%	3.7%	-0.1%	
Total	268,529	264,067	252,901	250,698	100.0%	100.0%	100.0%	100.0%	-1.7%	-5.1%	-0.9%	



Delegation vs Direct Trend												
	Members				% of Total (ie.Distribution)				% Growth (Loss)			
Members	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019	
Delegated	166,285	163,461	156,907	155,564	61.9%	61.9%	62.0%	62.1%	-1.7%	-4.8%	-0.9%	
Direct	102,244	100,606	95,994	95,134	38.1%	38.1%	38.0%	37.9%	-1.6%	-5.4%	-0.9%	
Total	268,529	264,067	252,901	250,698	100.0%	100.0%	100.0%	100.0%	-1.7%	-5.1%	-0.9%	

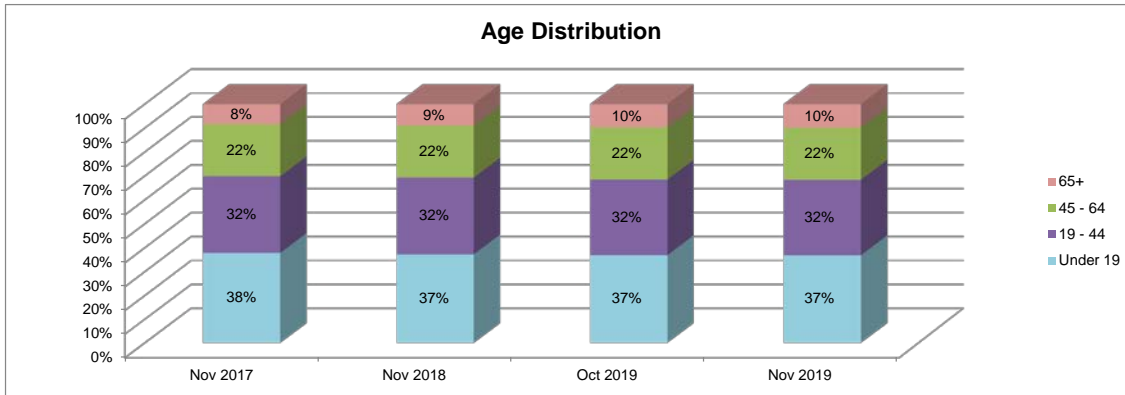


Network Trend												
	Members				% of Total (ie.Distribution)				% Growth (Loss)			
Network	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019	
Independent (Direct)	53,850	51,835	48,753	48,482	20.1%	19.6%	19.3%	19.3%	-3.7%	-6.5%	-0.6%	
AHS (Direct)	48,394	48,771	47,241	46,652	18.0%	18.5%	18.7%	18.6%	0.8%	-4.3%	-1.2%	
CFMG	35,165	32,488	30,114	29,790	13.1%	12.3%	11.9%	11.9%	-7.6%	-8.3%	-1.1%	
CHCN	96,601	96,559	93,460	92,730	36.0%	36.6%	37.0%	37.0%	0.0%	-4.0%	-0.8%	
Kaiser	34,519	34,414	33,333	33,044	12.9%	13.0%	13.2%	13.2%	-0.3%	-4.0%	-0.9%	
Total	268,529	264,067	252,901	250,698	100.0%	100.0%	100.0%	100.0%	-1.7%	-5.1%	-0.9%	

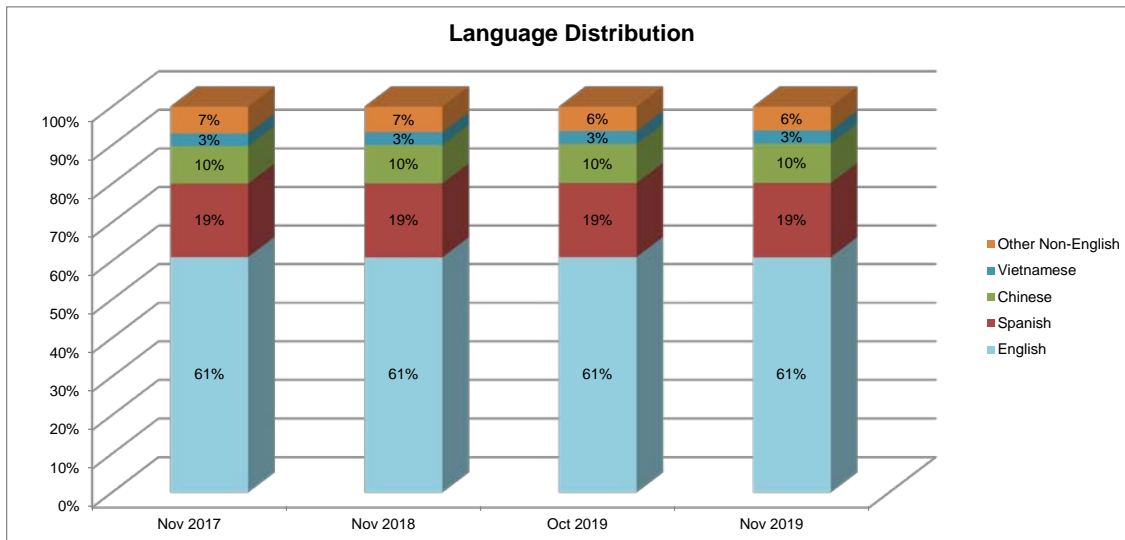


Alameda Alliance for Health - Analytics Supporting Documentation: Membership Profile

Age Category Trend											
	Members				% of Total (ie.Distribution)				% Growth (Loss)		
Age Category	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019
Under 19	101,495	98,326	93,214	92,318	38%	37%	37%	37%	-3%	-6%	-1%
19 - 44	86,128	84,644	79,888	79,016	32%	32%	32%	32%	-2%	-7%	-1%
45 - 64	58,543	57,360	55,174	54,703	22%	22%	22%	22%	-2%	-5%	-1%
65+	22,363	23,737	24,625	24,661	8%	9%	10%	10%	6%	4%	0%
Total	268,529	264,067	252,901	250,698	100%	100%	100%	100%	-2%	-5%	-1%



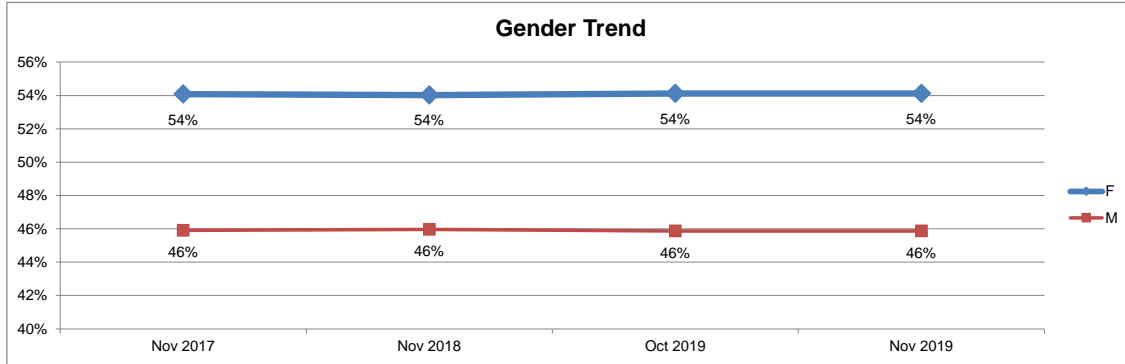
Language Trend												
	Members				% of Total (ie.Distribution)				% Growth (Loss)			
Language	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019	
English	163,750	160,821	154,252	152,766	61%	61%	61%	61%	-2%	-5%	-1%	
Spanish	51,143	50,621	48,531	48,296	19%	19%	19%	19%	-1%	-5%	0%	
Chinese	26,248	26,381	25,646	25,541	10%	10%	10%	10%	1%	-3%	0%	
Vietnamese	8,782	8,709	8,534	8,519	3%	3%	3%	3%	-1%	-2%	0%	
Other Non-English	18,606	17,535	15,938	15,576	7%	7%	6%	6%	-6%	-11%	-2%	
Total	268,529	264,067	252,901	250,698	100%	100%	100%	100%	-2%	-5%	-1%	



Alameda Alliance for Health - Analytics Supporting Documentation: Membership Profile

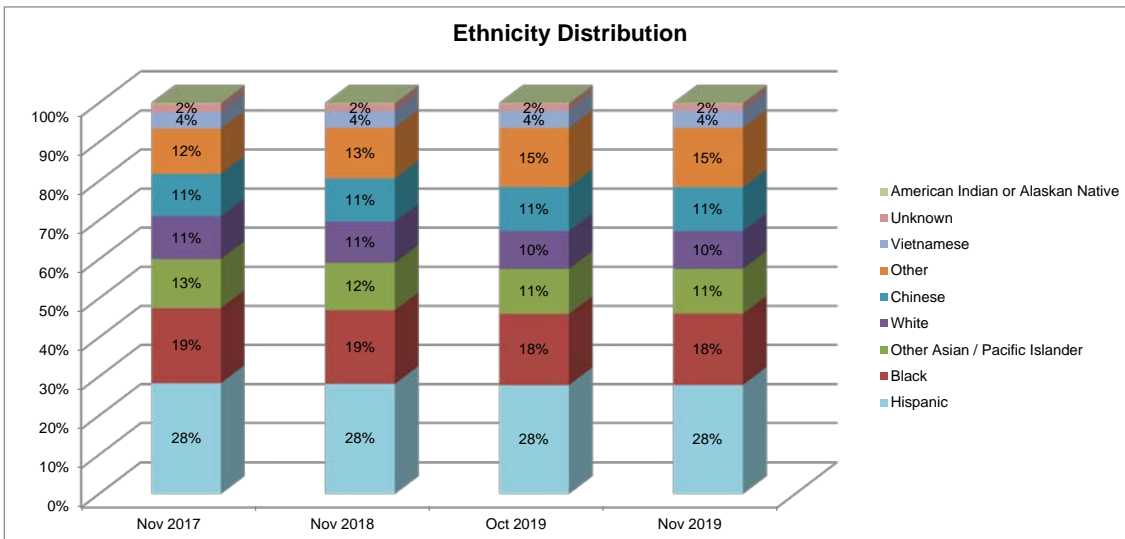
Gender Trend

Gender	Members				% of Total (ie.Distribution)				% Growth (Loss)		
	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019
F	145,232	142,672	136,884	135,685	54%	54%	54%	54%	-2%	-5%	-1%
M	123,297	121,395	116,017	115,013	46%	46%	46%	46%	-2%	-5%	-1%
Total	268,529	264,067	252,901	250,698	100%	100%	100%	100%	-2%	-5%	-1%



Ethnicity Trend

Ethnicity	Members				% of Total (ie.Distribution)				% Growth (Loss)		
	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017	Nov 2018	Oct 2019	Nov 2019	Nov 2017 to Nov 2018	Nov 2018 to Nov 2019	Oct 2019 to Nov 2019
Hispanic	75,935	74,185	70,263	69,763	28%	28%	28%	28%	-2%	-6%	-1%
Black	51,616	49,840	46,116	45,748	19%	19%	18%	18%	-3%	-8%	-1%
Other Asian / Pacific Islander	33,727	32,000	29,039	28,680	13%	12%	11%	11%	-5%	-10%	-1%
White	29,405	27,793	24,652	24,269	11%	11%	10%	10%	-5%	-13%	-2%
Chinese	29,109	29,189	28,313	28,113	11%	11%	11%	11%	0%	-4%	-1%
Other	31,136	34,279	38,336	38,144	12%	13%	15%	15%	10%	11%	-1%
Vietnamese	11,480	11,207	11,110	11,042	4%	4%	4%	4%	-2%	-1%	-1%
Unknown	5,360	4,894	4,461	4,318	2%	2%	2%	2%	-9%	-12%	-3%
American Indian or Alaskan Native	761	680	611	621	0%	0%	0%	0%	-11%	-9%	2%
Total	268,529	264,067	252,901	250,698	100%	100%	100%	100%	-2%	-5%	-1%



Alameda Alliance for Health - Analytics Supporting Documentation: Membership Profile By City

Medi-Cal By City

City	Nov 2019	% of Total	Independent (Direct)	AHS (Direct)	CFMG	CHCN	Kaiser
Oakland	100,107	41%	11,368	22,384	13,328	43,635	9,392
Hayward	37,364	15%	7,945	7,490	4,514	11,132	6,283
Fremont	21,391	9%	8,699	2,943	664	5,791	3,294
San Leandro	21,915	9%	3,839	3,223	3,225	8,192	3,436
Union City	10,681	4%	4,112	1,459	391	2,790	1,929
Alameda	9,772	4%	1,806	1,477	1,526	3,653	1,310
Berkeley	8,712	4%	1,053	1,478	1,163	3,801	1,217
Livermore	6,904	3%	938	572	1,622	2,592	1,180
Newark	5,676	2%	1,628	1,746	165	1,088	1,049
Castro Valley	5,817	2%	1,184	867	941	1,704	1,121
San Lorenzo	4,973	2%	863	803	653	1,722	932
Pleasanton	3,635	1%	874	345	409	1,412	595
Dublin	3,880	2%	930	345	522	1,392	691
Emeryville	1,477	1%	236	293	224	501	223
Albany	1,434	1%	164	194	328	499	249
Piedmont	245	0%	39	56	23	72	55
Sunol	55	0%	10	10	8	11	16
Antioch	13	0%	6	1	2	3	1
Other	591	0%	136	140	82	162	71
Total	244,642	100%	45,830	45,826	29,790	90,152	33,044

Group Care By City

City	Nov 2019	% of Total	Independent (Direct)	AHS (Direct)	CFMG	CHCN	Kaiser
Oakland	2,146	35%	561	376	-	1,209	-
Hayward	674	11%	391	117	-	166	-
Fremont	651	11%	499	47	-	105	-
San Leandro	562	9%	217	72	-	273	-
Union City	337	6%	238	29	-	70	-
Alameda	260	4%	104	27	-	129	-
Berkeley	198	3%	50	22	-	126	-
Livermore	84	1%	36	2	-	46	-
Newark	133	2%	91	25	-	17	-
Castro Valley	187	3%	100	19	-	68	-
San Lorenzo	117	2%	56	18	-	43	-
Pleasanton	53	1%	25	4	-	24	-
Dublin	94	2%	44	4	-	46	-
Emeryville	29	0%	13	3	-	13	-
Albany	15	0%	4	2	-	9	-
Piedmont	11	0%	3	-	-	8	-
Sunol	-	0%	-	-	-	-	-
Antioch	23	0%	9	4	-	10	-
Other	482	8%	211	55	-	216	-
Total	6,056	100%	2,652	826	-	2,578	-

Total By City

City	Nov 2019	% of Total	Independent (Direct)	AHS (Direct)	CFMG	CHCN	Kaiser
Oakland	102,253	41%	11,929	22,760	13,328	44,844	9,392
Hayward	38,038	15%	8,336	7,607	4,514	11,298	6,283
Fremont	22,042	9%	9,198	2,990	664	5,896	3,294
San Leandro	22,477	9%	4,056	3,295	3,225	8,465	3,436
Union City	11,018	4%	4,350	1,488	391	2,860	1,929
Alameda	10,032	4%	1,910	1,504	1,526	3,782	1,310
Berkeley	8,910	4%	1,103	1,500	1,163	3,927	1,217
Livermore	6,988	3%	974	574	1,622	2,638	1,180
Newark	5,809	2%	1,719	1,771	165	1,105	1,049
Castro Valley	6,004	2%	1,284	886	941	1,772	1,121
San Lorenzo	5,090	2%	919	821	653	1,765	932
Pleasanton	3,688	1%	899	349	409	1,436	595
Dublin	3,974	2%	974	349	522	1,438	691
Emeryville	1,506	1%	249	296	224	514	223
Albany	1,449	1%	168	196	328	508	249
Piedmont	256	0%	42	56	23	80	55
Sunol	55	0%	10	10	8	11	16
Antioch	36	0%	15	5	2	13	1
Other	1,073		347	195	82	378	71
Total	250,698	100%	48,482	46,652	29,790	92,730	33,044



Health care you can count on.
Service you can trust.

Operations

Matt Woodruff

To: Alameda Alliance for Health Board of Governors

From: Matthew Woodruff, Chief Operating Officer

Date: January 10, 2020

Subject: Operations Report

Member Services

- 12-month Trend Summary:
 - The Member Services Department received a 16% increase in call volume totaling 17,020 in December 2019 compared to 14,337 in December 2018. Open enrollment season contributed to the increase in call volume in December.
 - The abandonment rate for December 2019 was 8%, which was 2% higher than December 2018.
 - The service level for the department was 12% lower in December 2019, eighty percent (80%), compared to ninety-two percent (92%) in December 2018. The call center continues to interview candidates to fill current open MSR I; MSR I Bilingual Spanish and MSR I Bilingual Vietnamese positions.
 - The top five call reasons for December 2019 remained unchanged for that of December 2018: 1). Eligibility/Enrollment, 2). Change of PCP 3). Kaiser, 4). Benefits, 5). ID Card Request.
 - The average talk time was seven minutes and nineteen seconds (07:19) for December 2019 compared to seven minutes and forty-seven seconds (07:47) for December 2018.

Claims

- 12-Month Trend Summary:
 - The Claims Department received 103,216 claims in December 2019 compared to 113,263 in December 2018.
 - The Auto Adjudication was 76.4% in December 2019 compared to 74.3% in December 2018.
 - Claims Compliance for the 30-day turn-around time was 98.6% in December 2019 compared to 98.9% in December 2018. The 45-day turn-

around time was 99.9% in December 2019 compared to 99.9% in December 2018.

- Staffing:
 - One of the two open Claims Specialist positions was filled internally; recruitment continues for the remaining open position.
 - Recruitment will begin to backfill a Claims Processor II position.
- Training:
 - Routine and new hire training continues, which consists of individual/group processor training/refreshers training by processor level and/or huddles.
- Monthly Analysis:
 - In December, we received a total of 103,216 claims in the HEALTHsuite system.
 - We received 76% of claims via EDI and 24% of claims via paper.
 - During December, 99.9% of our claims were processed within 45 working days.
 - The Auto Adjudication rate was 76.4% for December.

Provider Services

- 12-Month Trend Summary:
 - The Provider Services Department's call volume increased in December 2019 to 5,700 calls compared to 4,595 calls in December 2018.
 - We are anticipating our call volume to increase this year. Provider Services continuously works to achieve first call resolution and reduction of the abandonment rates. Our efforts are to promote the provider's satisfaction is our first priority.
 - The Provider Services department completed 86 visits during December.
 - The Provider Services department answered over 5,700 calls for December and made over 1,239 outbound calls.

Credentialing Department

- 12-Month Trend Summary:
 - At the Peer Review and Credentialing (PRCC) meeting held on December 19, 2019, there were 17 initial providers approved; 6 primary care providers, 7 specialists, 2 ancillary providers, and 2 midlevel providers. Additionally, 12 providers were re-credentialed at this meeting; 6 primary care providers, 5 specialists, 0 ancillary providers, and 1 midlevel provider.
 - For more information, please refer to the Credentialing charts and graphs located in the Operations supporting documentation.

Provider Dispute Resolution

- 12-Month Trend Summary:
 - In December 2019, the Provider Dispute Resolution (PDR) department received 938 PDRs versus 381 in December 2018.
 - The PDR department resolved 796 cases in December 2019 compared to 497 cases in December 2018.
 - In December 2019, the PDR department upheld 65% of cases versus 63% in December 2018.
 - The PDR department resolved 98% of cases within the compliance standard of 95% within 45 working days in December 2019 compared to 64% in December 2018.
- Staffing:
 - Training continues for the two PDR Analysts who were promoted last year.
- Monthly Analysis:
 - AAH received 938 PDRs in December 2019.
 - In December, 796 PDRs were resolved. Out of the 796 PDRs, 282 were overturned.
 - The overturn rate for PDRs was 35%, which did not meet our goal of 25% or less. Currently reviewing to determine the reason(s) for the higher number of overturned cases.
 - 777 of 796 cases were resolved within 45 working days resulting in a 98% compliance rate.

- There are 1,436 PDRs that are less than 45 working days old that are currently pending resolution.

Community Relations and Outreach

- 12-Month Trend Summary:
 - In 2019, the Alliance initiated and/or was invited to participate in a total of 592 member orientation or community events throughout Alameda County. The Alliance participates in events to engage our members, provider, and community stakeholders to create awareness about who we are and how we help improve health in our community and to work towards becoming a household name in Alameda County.
 - In 2019, the Communications and Outreach (C&O) Department completed 452 out of 592 events (76%) compared to 322 out of the 374 events (87%) in 2018.
 - The C&O Department reached 18,234 people (6,759 or 37% self-identified as Alliance members) during outreach events, compared to 30,502 people (7,599 or 25% self-identified Alliance members) in 2018.
 - The C&O Department spent a total of \$16,835.85 in donations, fees, and/or sponsorships compared to \$16,505.50 in 2018.
 - The C&O Department participated at events in 15 cities/unincorporated areas throughout Alameda County compared to 14 cities in 2018.
- Quarterly Analysis:
 - In Q2 2019, the C&O Department completed 73 out of 100 events (73%).
 - In Q2 2019, the C&O Department reached 2,403 (915 or 39% self-identified Alliance members).
 - In Q2 2019, the C&O Department participated in events in 10 cities / unincorporated areas throughout Alameda County.
 - Please see attached Addendum D.

Operations

Supporting Documents

Member Services

Blended Call Results

Blended Results	Dec 2019
Incoming Calls (R/V)	17,020
Abandoned Rate (R/V)	8%
Answered Calls (R/V)	15,601
Average Speed to Answer (ASA)	00:40
Calls Answered in 30 Seconds (R/V)	80%

Top 5 Call Reasons (Medi-Cal and Group Care) Dec 2019
Eligibility - Member
Change of PCP
Kaiser
Benefits
ID Card Requests

Member Walk-Ins Dec 2019
Eligibility
ID Card Requests
Benefits
Total Walk-Ins: 46

Claims Department

November 2019 Final and December 2019 Final

METRICS		
Claims Compliance	Nov-19	Dec-19
90% of clean claims processed within 30 calendar days	98.4%	98.6%
95% of all claims processed within 45 working days	99.9%	99.9%
Claims Volume (Received)	Nov-19	Dec-19
Paper claims	23,925	24,747
EDI claims	98,408	78,469
Claim Volume Total	122,333	103,216
Percentage of Claims Volume by Submission Method	Nov-19	Dec-19
% Paper	19.56%	23.98%
% EDI	80.44%	76.02%
Claims Processed	Nov-19	Dec-19
HEALTHsuite Paid (original claims)	90,164	86,814
HEALTHsuite Denied (original claims)	23,044	21,643
HEALTHsuite Original Claims Sub-Total	113,208	108,457
HEALTHsuite Adjustments	1,119	1,557
HEALTHsuite Total	114,327	110,014
Claims Expense	Nov-19	Dec-19
Medical Claims Paid	\$34,045,885	\$41,083,263
Interest Paid	\$18,522	\$30,494
Auto Adjudication	Nov-19	Dec-19
Claims Auto Adjudicated	81,892	82,849
% Auto Adjudicated	72.3%	76.4%
Average Days from Receipt to Payment	Nov-19	Dec-19
HEALTHsuite	22	23
Pended Claim Age	Nov-19	Dec-19
0-29 calendar days		
HEALTHsuite	13,286	12,359
30-59 calendar days		
HEALTHsuite	81	50
Over 60 calendar days		
HEALTHsuite	13	7
Overall Denial Rate	Nov-19	Dec-19
Claims denied in HEALTHsuite	23,044	21,643
% Denied	20.2%	19.7%

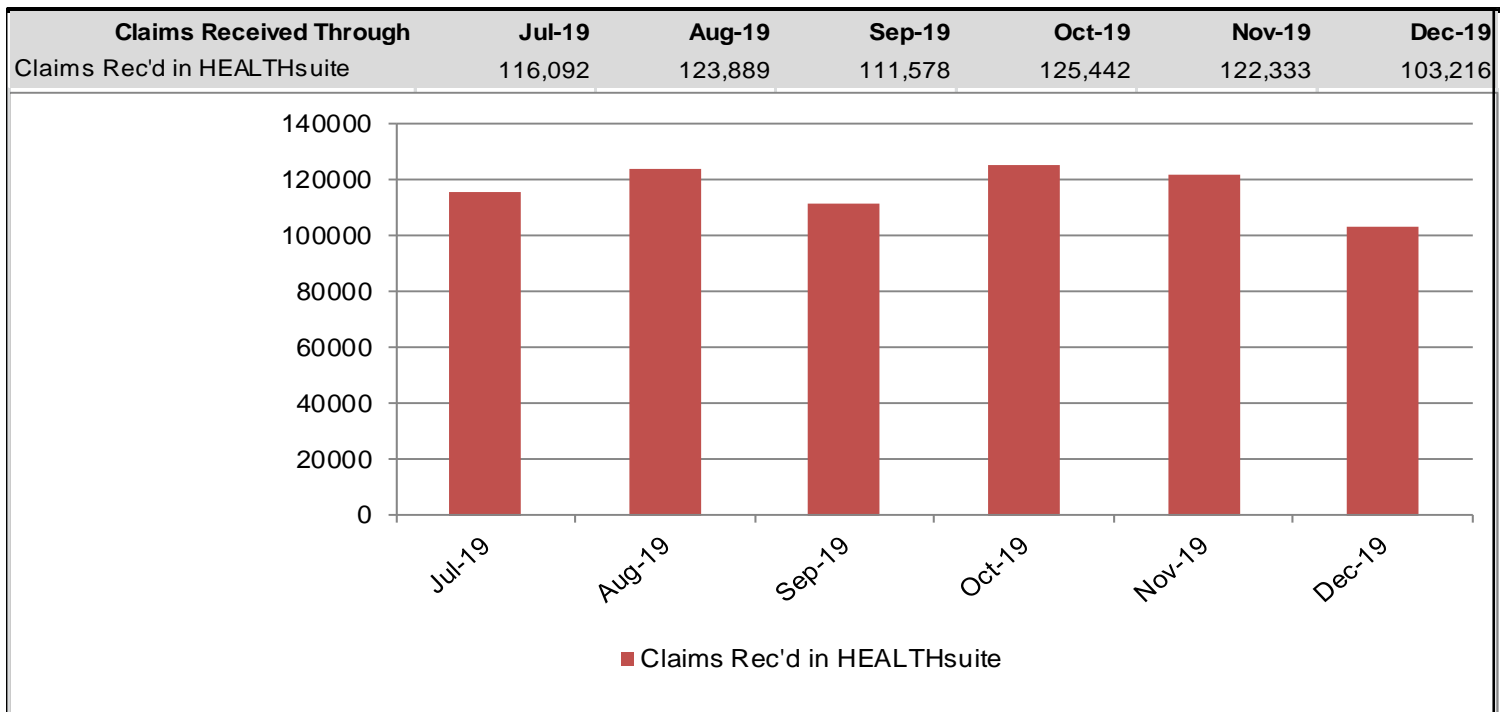
Claims Department

November 2019 Final and December 2019 Final

Oct-19

Top 5 HEALTHsuite Denial Reasons	% of all denials
Responsibility of Provider	29%
Duplicate Claim	11%
Must Submit as a Paper Claim with Copy of Primary Payer EOB	11%
No Benefits Found For Dates of Service	9%
Non-Covered Benefit For This Plan	7%
% Total of all denials	67%

Claims Received By Month



Provider Relations Dashboard December 2019

Alliance Provider Relations Staff	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Incoming Calls (PR)	7386	6262	6811	6997	6926	6077	7307	7175	6001	6716	5560	5700
Abandoned Calls	1718	1146	829	932	863	692	953	1022	955	1282	1366	1943
Answered Calls (PR)	5664	5116	5982	6065	6063	5385	6354	6153	5046	5434	4194	3757
Recordings/Voicemails	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Incoming Calls (R/V)	849	644	420	428	410	357	443	513	474	672	591	919
Abandoned Calls (R/V)												
Answered Calls (R/V)	849	644	420	428	410	357	443	513	474	672	591	919
Outbound Calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Outbound Calls	1642	1602	1814	1658	1701	1496	1913	1747	1337	1534	1200	1239
N/A												
Outbound Calls	1642	1602	1814	1658	1701	1496	1913	1747	1337	1534	1200	1239
Totals	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Total Incoming, R/V, Outbound Calls	9873	8508	9045	9083	9037	7930	9663	9435	7812	8922	7351	7858
Abandoned Calls	1718	1146	829	932	863	692	953	1022	955	1282	1366	1943
Total Answered Incoming, R/V, Outbound Calls	8155	7362	8216	8151	8174	7238	8710	8413	6857	7640	5985	5915

Provider Relations Dashboard December 2019

Call Reasons (Medi-Cal and Group Care)

Category	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Authorizations	4.5%	5.1%	4.9%	5.1%	4.5%	4.7%	4.7%	4.9%	4.8%	5.1%	3.6%	3.2%
Benefits	2.3%	2.9%	2.6%	2.9%	3.2%	3.3%	3.3%	3.9%	4.2%	3.8%	3.5%	4.7%
Claims Inquiry	35.4%	37.0%	37.3%	35.6%	35.1%	33.3%	34.1%	36.5%	38.2%	39.6%	41.3%	42.1%
Change of PCP	2.1%	3.4%	3.1%	3.7%	3.5%	4.4%	5.3%	5.2%	4.5%	3.6%	3.6%	3.4%
Complaint/Grievance (includes PDR's)	2.5%	2.5%	2.2%	2.2%	3.0%	2.9%	2.8%	2.4%	2.4%	3.3%	3.6%	3.2%
Contracts	0.4%	0.4%	0.5%	0.3%	0.6%	0.4%	0.5%	0.7%	0.5%	0.4%	0.7%	0.2%
Correspondence Question/Followup	0.1%	0.0%	0.0%	0.0%	0.0%	0.1%	0.1%	0.1%	0.0%	0.1%	0.0%	0.0%
Demographic Change	0.1%	0.1%	0.2%	0.1%	0.1%	0.2%	0.1%	0.2%	0.2%	0.3%	0.2%	0.1%
Eligibility - Call from Provider	30.5%	30.1%	29.7%	30.1%	29.8%	30.5%	26.9%	24.5%	28.9%	25.1%	24.5%	25.6%
Exempt Grievance/ G&A	0.1%	0.0%	0.2%	0.0%	0.1%	0.1%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%
General Inquiry/Non member	0.1%	0.2%	0.2%	0.1%	0.1%	0.3%	0.3%	0.2%	0.2%	0.2%	0.0%	0.2%
Health Education	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Intrepreter Services Request	1.0%	1.2%	1.7%	1.8%	2.2%	2.0%	2.1%	2.4%	2.2%	2.4%	2.3%	2.4%
Kaiser	0.1%	0.2%	0.2%	0.1%	0.2%	0.3%	0.2%	0.2%	0.2%	0.3%	0.2%	0.0%
Member bill	0.1%	0.1%	0.2%	0.2%	0.3%	0.3%	0.4%	0.4%	0.1%	0.4%	0.0%	0.4%
Mystery Shopper Call	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Provider Portal Assistance	3.3%	3.2%	3.0%	2.9%	2.5%	2.9%	2.2%	3.3%	3.6%	3.4%	0.1%	2.7%
Pharmacy	0.8%	1.2%	1.2%	1.5%	1.3%	1.2%	1.4%	1.5%	1.4%	1.4%	2.5%	0.7%
Provider Network Info	0.1%	0.1%	0.1%	0.2%	0.2%	0.1%	0.2%	0.3%	0.1%	0.1%	0.1%	0.2%
Transferred Call	7.3%	0.5%	0.1%	0.5%	1.1%	1.2%	0.6%	1.9%	0.6%	0.1%	0.0%	0.3%
All Other Calls	9.2%	12.1%	12.6%	12.5%	12.2%	11.8%	14.7%	11.4%	7.7%	10.4%	13.8%	10.7%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

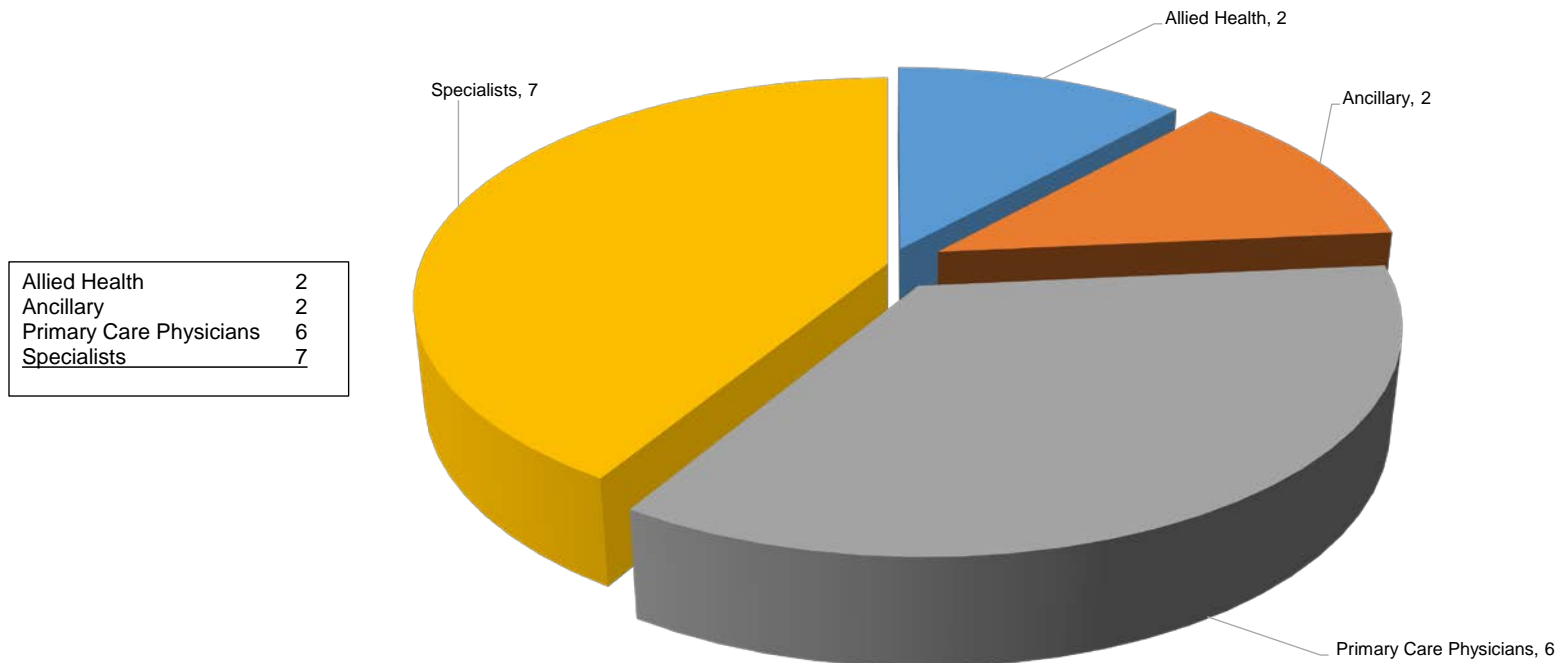
Field Visit Activity Details

Alliance Provider Relations Staff	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Claims Issues	1	1	4	4	4	1	0	5	3	3	0	0
Contracting/Credentialing	0	1	1	0	0	0	0	0	1	0	2	0
Drop-ins	0	5	10	10	3	4	4	7	47	20	40	13
JOM's	3	2	2	3	2	1	3	1	2	3	2	1
New Provider Orientation	0	3	5	4	2	2	22	14	26	23	18	29
Quarterly Visits	52	75	44	2	143	50	118	63	45	76	74	43
UM Issues	2	0	1	0	0	0	0	1	0	1	0	0
Total Field Visits	58	87	67	23	154	58	147	91	124	126	136	86

ALLIANCE NETWORK SUMMARY, CURRENTLY CREDENTIALIAED PRACTITIONERS					
Credentialed Practitioners	AHP 408	PCP 372	SPEC 663	PCP/SPEC 19	
AAH/AHS/CHCN Breakdown	AAH 432	AHS 206	CHCN 439	COMBINATION OF GROUPS 385	
Facilities	235				
VENDOR SUMMARY					
Credentialing Verification Organization, Gemini Diversified Services					
	Number	Average Calendar Days in Process	Goal - Business Days	Goal - 98% Accuracy	Compliant
Initial Files in Process	6	1	25	Y	Y
Recred Files in Process	21	49	25	Y	Y
Expirables updated Insurance, License, DEA, Board Certifications					Y
Files currently in process	26				
CAQH Applications Processed in Novemberber 2019					
Standard Providers and Allied Health	Invoice not received				
November 2019 Peer Review and Credentialing Committee Approvals					
Initial Credentialing	Number				
PCP	6				
SPEC	7				
ANCILLARY	2				
MIDLEVEL/AHP	2				
	17				
Recredentialing					
PCP	6				
SPEC	5				
ANCILLARY	0				
MIDLEVEL/AHP	1				
	12				
TOTAL	29				
November 2019 Facility Approvals					
Initial Credentialing	5				
Recredentialing	1				
Facility Files in Process	24				
November 2019 Employee Metrics					
File Processing	Timely processing within 3 days of receipt	Y			
Credentialing Accuracy	<3% error rate	Y			
DHCS, DMHC, CMS, NCQA Compliant	98%	Y			
MBC Monitoring	Timely processing within 3 days of receipt	Y			

Initial/Recred				
LAST NAME	FIRST NAME	CATEGORY	INITIAL/RECRED	CRED DATE
Cheng	Paul	Specialist	Initial	12/17/2019
Chirla	Suguna	Specialist	Initial	12/17/2019
Foo	Patricia	Primary Care Physician	Initial	12/17/2019
Hartnett	Emily	Ancillary	Initial	12/17/2019
Iocca	Michael	Specialist	Initial	12/17/2019
Lee	Jane	Allied Health	Initial	12/17/2019
Leon-Guerrero	Shanti	Primary Care Physician	Initial	12/17/2019
Mehdavi	Tamana	Allied Health	Initial	12/17/2019
Morris	Juliana	Primary Care Physician	Initial	12/17/2019
Najmuddin	Nabeel	Primary Care Physician	Initial	12/17/2019
Parmar	Kalgi	Specialist	Initial	12/17/2019
Rios	Claritza	Specialist	Initial	12/17/2019
Salyapongse	Aaron	Specialist	Initial	12/17/2019
Shelton	Troy	Ancillary	Initial	12/17/2019
Song	Helen	Primary Care Physician	Initial	12/17/2019
Szpakowski	Jean-Luc	Specialist	Initial	12/17/2019
Tauras	Alexander	Primary Care Physician	Initial	12/17/2019
Chang	Anita	Primary Care Physician	Recred	12/17/2019
Dhawan	Deepak	Primary Care Physician	Recred	12/17/2019
Dhillon	Jatinder	Specialist	Recred	12/17/2019
Fowler	Reatha	Primary Care Physician	Recred	12/17/2019
Gacote	Apolinar	Primary Care Physician	Recred	12/17/2019
Jawed	Ismah	Allied Health	Recred	12/17/2019
Kim	Teresa	Specialist	Recred	12/17/2019
Lay	Cho Cho	Primary Care Physician	Recred	12/17/2019
Lipson	Brian	Specialist	Recred	12/17/2019
Sadiq	Ahmed	Primary Care Physician	Recred	12/17/2019
Starr	Tara	Specialist	Recred	12/17/2019
Wu	Robert	Specialist	Recred	12/17/2019

**DECEMBER PEER REVIEW AND CREDENTIALING
INITIAL APPROVALS BY SPECIALTY**



Provider Dispute Resolution

November 2019 Final and December 2019 Final

METRICS

PDR Compliance	Nov-19	Dec-19
# of PDRs Resolved	639	796
# Resolved Within 45 Working Days	615	777
% of PDRs Resolved Within 45 Working Days	96%	98%

PDRs Received	Nov-19	Dec-19
# of PDRs Received	821	938
PDR Volume Total	821	938

PDRs Resolved	Nov-19	Dec-19
# of PDRs Upheld	482	514
% of PDRs Upheld	75%	65%
# of PDRs Overturned	157	282
% of PDRs Overturned	25%	35%
Total # of PDRs Resolved	639	796

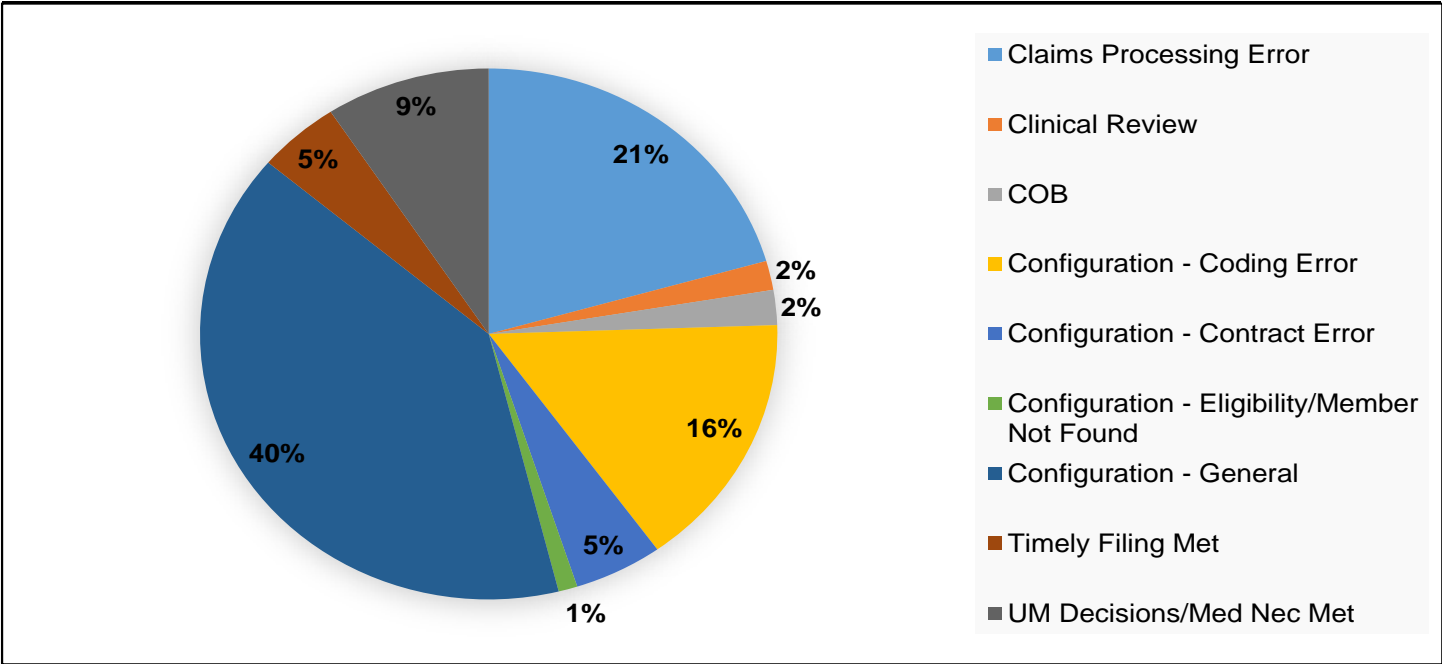
Unresolved PDR Age	Nov-19	Dec-19
0-45 Working Days	1,331	1,436
Over 45 Working Days	3	2
Total # of Unresolved PDRs	1,334	1,438

Provider Dispute Resolution

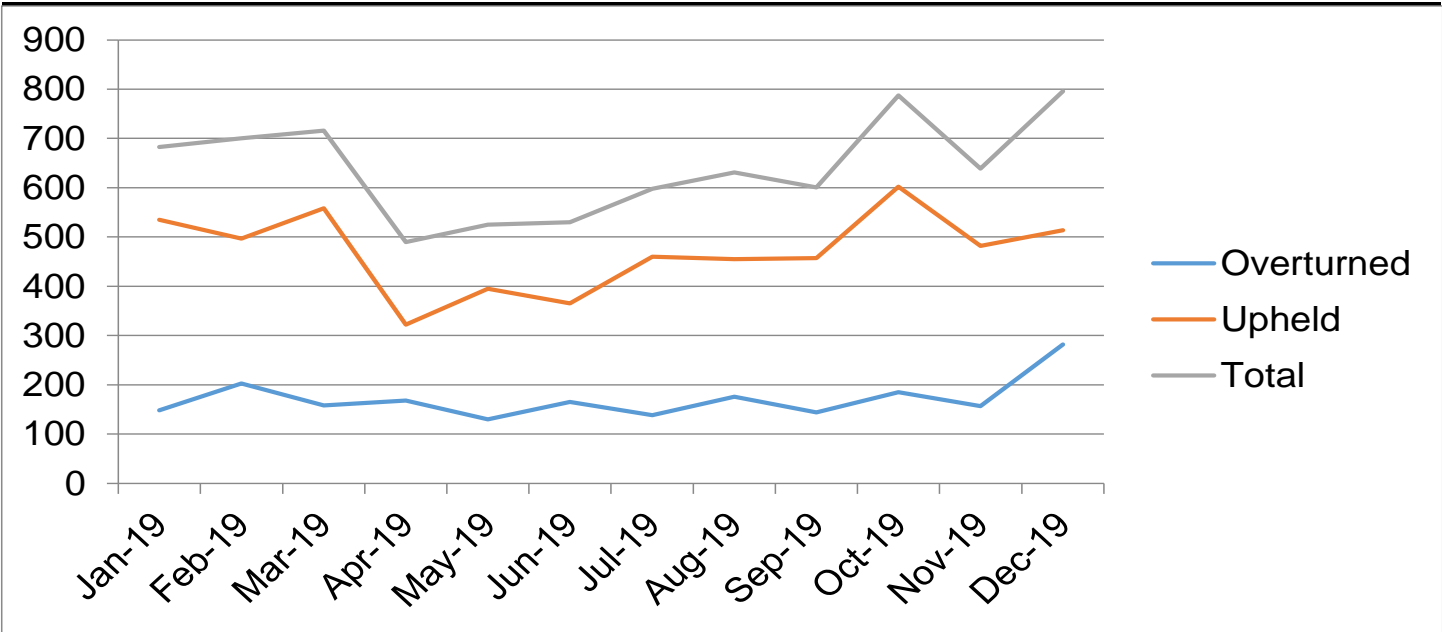
November 2019 Final and December 2019 Final

Dec-19

PDR Resolved Case Overturn Reasons



Rolling 12-Month PDR Trend Line



Project Management Office Portfolio Overview for December 2019

Alliance Portal Redesign Project

- Feb 28 New Go-Live Date
 - Provider Portal testing 95% complete
 - Public Site testing pending Pantheon test site readiness
 - Authorization Submission development sprint 1& 5 complete. Implementation targeted for 2/11
 - HX Provider Portal Redesign targeted to complete 1/20
 - Provider Directory Sign-off targeted to complete 1/20
 - HX EOP targeted to complete 1/22
 - Deployment Planning in progress

Contract Database Project

- On hold until Jan 2020

Preferred Vendor Project

- The purpose of this project is to identify a select list of preferred vendors (SNF, Respite, Health Home, and Infusion) to collaborate with direct patient care. This will enable the Alliance to help place our most vulnerable populations and give them the services they need.
 - SNF contract signed 9/5/19
 - Oncology contract (Letter of Agreement) signed 9/3/19
 - Respite(BACS) contract signed 10/17/19, effective 11/1/19
 - Health Home internal meetings signed 10/17/19, effective 1/1/20
 - Infusion/J-Coded Drugs workgroup contract pending

Communications & Outreach Department Year in Report January 2019 through December 2019

2019 Year in Report:

1. Alliance Member Connect Newsletter:

- In 2019, the Alliance published a Spring / Summer 2019 and a Fall / Winter 2019 Alliance Member Connect Newsletter, in our four (4) threshold languages: English, Spanish, Chinese and Vietnamese.
- More than 150,000 copies of each publication were disseminated to member households to reach more than 250,000 members, and to provider offices in July 2019 and December 2019.
- Please see attached **Addendum A**.

2. Provider Pulse Newsletter:

- In 2019, the Alliance published a Winter / Spring 2019 and a Summer / Fall 2019 Provider Pulse Newsletter
- The publication was posted to the Alliance website and emailed to more the 320 Alliance providers in May 2019 and November 2019
- Please see attached **Addendum B**.

3. Print Ads:

- In 2019, the Alliance published 14 print ads in support of our community partners.
- Please see attached **Addendum C**.

4. Social Media and Website Engagement

- In 2019, the Alliance website received 178,362 unique visits and 176,923 new user visits. The top 10 website page visits were as follows:
 - i. Homepage
 - ii. Provider Page
 - iii. Member Page
 - iv. Find a Provider
 - v. Medi-Cal Health Plan
 - vi. Contact Us
 - vii. Our Health Plans
 - viii. Employment
 - ix. Employee Access
 - x. FAQs Medi-Cal to Kaiser Process
- The Alliance Glassdoor page maintained a 3.2 out of 5 star overall rating, an 83% CEO Approval, and received five (5) crowd source Glassdoor Reviews
- The Alliance Facebook page had 39 original post compared to 253 in 2018, and increased page likes to 521 compared to 493 in 2018.

- The Alliance Twitter page had 30 tweets and increased followers to 251 compared to 210 in 2018.
- The Alliance LinkedIn page maintained 2.3K followers, and received 3 clicks.
- The Alliance Yelp page appeared in Yelp searches 1,299 times, received six (6) crowd source reviews, and posted one (1) crowd source review response.
- Please see attached **Addendum E**.

MEMBER CONNECT

Spring/Summer 2019

ALAMEDA
Alliance
FOR HEALTH

we are
ALAMEDA COUNTY

Helping People in Our Community Since 1996



PROVIDER SPOTLIGHT: A WORLDWIDE JOURNEY OF COMMITMENT AND COMPASSION – DR. JACOB EAPEN’S STORY

Many people may travel around the world with their family and friends to go on a fun vacation, see Mother Teresa, visit the Statue of Liberty, or to move to a new country. Our Alliance provider partner, Dr. Jacob Eapen, M.D., MPH, has traveled around the world, from sea to sea, to

live in other countries and help people live healthier. He has even met Mother Teresa and received an award from her for his work. He has also seen the Statue of Liberty while receiving the Ellis Island Medal of Honor for his work. Dr. Eapen likes partnering with the Alliance to take care

(Continued on page 2)

www.alamedaalliance.org

Alameda, California 94502

1240 South Loop Road

Health care you can count on.
Service you can trust.

ALAMEDA
Alliance
FOR HEALTH

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PROVIDER SPOTLIGHT: DR. JACOB EAPEN, M.D., MPH

(Continued from page 1)

of our members because he gets to continue his lifelong commitment and compassion of giving back to the community and serving others.

Born and raised in India, Dr. Eapen's personal mission to bring health to all has taken him to places he could only dream of as a young boy. He has spent over half of his life giving back to others in our local community and around the world. He has journeyed to many countries to serve the poor, the needy, the weak and the sick. Dr. Eapen has dedicated his career to pediatric care and services for the underprivileged.

In pursuit of his passion to helping others live healthy, Dr. Eapen received his medical degree and pediatric training in India. After arriving to the United States, he received his master's degree in public

health at UC Berkeley, where he previously served on the advisory board. He also completed his residency at Lucile Salter Packard Children's Hospital at Stanford.

Dr. Eapen has lived in Fremont since the 1980s and has served on many boards and committees in Alameda County. Dr. Eapen previously served on the Board of Directors at Kidango – a private nonprofit agency providing child development programs in Alameda, Santa Clara, and San Francisco Counties. Dr. Eapen has been on the Washington Hospital Board for the last 15 years. According to Health Grades and US News and Review, Washington Hospital is ranked among the top 100 best hospitals in the country and California. Dr. Eapen is the current medical director at Newark Wellness Center, where he has been

a pediatrician for 25 years. Newark Wellness Center is a part of Alameda Health System (AHS). AHS is one of the largest public health systems in California. It acts as

In the same year, Dr. Eapen received the Mother Teresa Award – Humanitarian of the Year by the Friends of the South Asian American Communities (FOSAAC).

a safety net for the residents of Alameda County. He is also an advisor to the Every Child Count Commission in Alameda County. Dr. Eapen received the first physician recognition award by the Medical Board



of California and was profiled as one of the 40 most distinguished Stanford Medical School Alumni of the last 60 years.

While working in the Philippines, Dr. Eapen was the Health Adviser to the United Nations High Commissioner for Refugees (UNHCR). There he was responsible for overseeing the health of 60,000 Indo-Chinese refugees.

In 1994, Dr. Eapen helped set up the first school-based clinic at James Logan High School in

Union City when he was the Medical Director of Tiburcio Vasquez Health Center. The school-based clinic currently provides health education, services, and resources to high school students.

In 2007, Dr. Eapen was a recipient of the Ellis Island Medal of Honor. This medal celebrates the immigrant experience and seeks to honor Americans for their positive and lasting imprint on our society. In the same year, Dr. Eapen received the Mother Teresa Award – Humanitarian

of the Year by the Friends of the South Asian American Communities (FOSAAC).

Dr. Eapen believes that “preventive medicine [is] the best way to tackle health issues. That good medical practice comes in many different forms, but good doctors share one (1) trait: they are present in their clinics, engaged with their patients, and dedicated to their area of specialization. This is why the Alliance is proud to partner with Dr. Eapen and Newark Wellness Center.



Dr. Eapen is accepting new patients!

Alliance members can choose Dr. Eapen and Newark Wellness Center as their doctor and clinic by calling:

Alliance Member Services Department

Monday - Friday, 8 am - 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments
(CRS/TTY): **711/1.800.735.2929**

Newark Wellness

6066 Civic Terrace Ave.

Newark, CA 94560

Clinic Hours: Monday - Friday, 8:30 am – 5 pm

Phone Number: **1.510.505.1600**

WELL-CARE VISITS: WELL WORTH YOUR TIME

Taking charge of your health is key to a long life. Completing your **Initial Health Assessment (IHA)** and regular **Staying Healthy Assessment (SHA)** with your doctor can help you reach your health goals. At an IHA or SHA well-care visit, you can address a health concern before it becomes a problem. You will also get screenings and vaccines to prevent disease. Your doctor might ask you to fill out the SHA form. This short survey helps your doctor know what wellness topics are of most concern.

To make the most of your visit, try these tips:

Before your visit:

- Schedule your well-care visit ahead of time.
- Request an interpreter to assist you in your preferred language, if needed.
- Inform your doctor of extra help you might need due to a disability.

Bring these with you:

- All drugs, vitamins, herbs and over-the-counter medications you use.
- A list of your questions and concerns.
- Records from other doctors, if needed.

At your visit:

- Share with your doctor your health needs.
- Repeat your doctor's advice. Make sure you understand it.
- Take notes.



WELL-CHILD VISITS

Children grow up quickly. That's why they need to see the doctor regularly. It's also a good chance for you to ask questions.

Schedule in advance. Give yourself plenty of time to make an appointment that fits your schedule. It's also a good idea to prepare ahead of time. Find out if your child needs shots at this visit. Write down any questions you want to ask the doctor. You may want to learn about food choices, safety or your child's growth. Also, don't forget to take your child's Alliance member ID card.



FOR YOUR HEALTH: Did you know that the Alliance offers parenting classes and tips at no cost? For more information, please visit www.alamedaalliance.org/live-healthy/health-issues/parenting.

WOMEN: PROTECT YOURSELF FROM CERVICAL CANCER

If you were told you could prevent cancer, would you do it? Of course. Here's the good news: **You Can!** Women can take steps to help prevent cervical cancer.

A Pap test (or Pap smear), which is part of your well-woman exam, is key. The test looks for precancers. These are cells on the cervix that could turn into cervical cancer if they aren't treated.

Another test, sometimes done at the same time, is the HPV test. HPV stands for human papillomavirus. This test looks for HPV, which is the virus that causes changes in the cells that can lead to cervical cancer.

Catching HPV and any cervical changes early can help prevent cervical cancer. Don't skip your checkups.



Get the HPV Vaccine

Almost 79 million people in the U.S. have HPV. HPV stands for human papillomavirus. It is the most common sexually transmitted virus in the U.S. Most people who have HPV are in their teens or early 20s. Many HPV infections go away. Sometimes HPV can cause genital warts or cancer. There is a way to prevent HPV. If young people get the HPV vaccine before they become sexually active, they can protect themselves from the virus. The vaccine is made up of **two (2) or three (3)** shots. It is very effective, but a person must get all the shots to be fully protected. Talk to your doctor about getting your child started on the vaccine today.





KNOW YOUR INHALERS

Asthma medications can help you control your symptoms and breathe easier.

Here are some important tips on how to use these drugs.

- 1** RESCUE medication is for quick relief. It should be used only during an asthma “attack” when you need to open up your lungs. Rescue medications include albuterol (brand names Ventolin® and ProAir®).
- 2** CONTROLLER medications (such as Dulera®, QVAR®, Symbicort®, Flovent®, or Breo®) need to be taken regularly, even if you are not feeling any asthma symptoms.
- 3** A spacer should be used with your inhalers. The spacer helps spray the medication into your lungs. Check with your doctor or pharmacist.
- 4** Don’t be scared of steroids! These drugs can actually be your best friends. They are NOT the same types of “steroids” that bodybuilders use.
- 5** If you use your rescue inhaler more than twice each week, you may need to have your medications changed. See your doctor!

Want to learn more about your asthma medications? Talk to your doctor or pharmacist.



Alameda Alliance for Health

1240 South Loop Road

Alameda, CA 94502

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments
(CRS/TTY): **711/1.800.735.2929**

www.alamedaalliance.org

June 30, 2019

RE: Alameda Alliance for Health – 2019 Medi-Cal Evidence of Coverage (EOC) Errata Sheet

Dear Alliance Member,

This is an important update on your 2019 Alameda Alliance for Health (Alliance) Evidence of Coverage (EOC). We previously sent you the EOC document, which provides information about your coverage as an Alliance member.

The information below was added to **Section 4: Benefits and Services** of your current EOC for the benefit year from April 1, 2019 – March 30, 2020. Please keep this document with your EOC for your reference.

Pediatric Services

The Alliance covers:

- Early and periodic screening, diagnostic and treatment (EPSDT) services.
- These services are also called well-child visits. These visits include health screenings, diagnosis, treatment, and shots for children through the month of their 21st birthday.

EPSDT Services include:

- Alcohol and substance use disorder screening and counseling
- Behavioral Health Treatment (BHT) services for children and adolescent beneficiaries diagnosed with Autism Spectrum Disorder (ASD)
- Blood Lead Screenings
- Comprehensive health and developmental background and history (how your child grows and develops)
- Diagnosis and treatment for children with specific physical and mental illnesses or conditions
- Doctor, nurse, practitioner, home health services, and hospital services
- Durable medical equipment (DME), supplies, and devices
- Health education
- Hearing services:
 - Diagnosis and treatment for hearing problems
 - Hearing aids
- Immunizations and vaccines
- Initial Health Assessment (IHA)
- Lab tests

- Other medically necessary services to correct physical and mental illnesses and conditions discovered by the screening services
- Periodic screenings to determine health care needs
- Physical, speech/language, occupational therapies and home health services
- Routine well-child checks
- Screening for Chlamydia
- Services required to treat or improve a condition found during an EPSDT visit
- Transportation:
 - Emergency medical transportation (EMT)
 - Non-emergency medical transportation (NEMT)
 - Non-medical transportation (NMT)

EPSDT Supplemental Services include, but are not limited to:

- Case Management
- Pediatric day health care
- Vision care:
 - Diagnosis and treatment for vision problems
 - Eyeglasses
- Supplemental nursing

The Alliance refers to Medi-Cal Fee for Service or local government programs for the following EPSDT-related services:

- California Child Health and Disability Prevention (CHDP) Program
- California Children's Services (CCS)
- Regional Center of the East Bay
- Specialty nursing services
- Targeted Case Management (TCM): Services identified by the targeted case management program, including medical, social, and educational services, are not covered by the Alliance, except through early and periodic screening, diagnostic and treatment (EPSDT) services
- Dental screenings and referral by your PCP to a Denti-Cal provider for:
 - Relief of pain and infections
 - Restoration of teeth
 - Maintenance of dental health

If you have any questions, please call:

Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

You are not required to take any action in response to this document, but we recommend you keep this information for your reference.



PROGRAM & MATERIALS AT NO COST

Would you like to get more resources or learn more about classes and programs? Just fill out the **Alliance Wellness Program & Materials Request Form** on page **12**, check the programs or materials that you want, and send it to us.

To learn more, please call the Alliance Member Services Department at **1.510.747.4567** or visit **www.alamedaalliance.org/live-healthy**.

Programs and materials are no cost to you as our Alliance member.

LANGUAGE SERVICES AT NO COST

We offer our Alliance members free interpreters for health care visits and health plan documents in your language or other formats such as Braille, audio, or large print.


For free help with your language needs, please call the Alliance Member Services Department at **1.510.747.4567**.

QUALITY IMPROVEMENT PROGRAM

The Alliance has a program to improve care for members. It is the Quality Improvement (QI) program. We look to see if you are getting regular exams, screenings, and tests that you need. We also see if you are happy with the care you get from our providers and the services we provide to you. Each year, we set goals to improve the care our members receive. The goals address care and service. We look yearly to see if we met our goals.

To learn more about our QI program goals, progress, and results, please visit **www.alamedaalliance.org/members**.

If you would like a paper copy of the QI program, please call the Alliance Member Services Department at **1.510.747.4567**.



WHY CHOOSE GENERICS?

Brands might matter to fans of fashion, but when it comes to medicine, generic drugs are every bit as good as the brand-name versions.

The Food and Drug Administration (FDA) requires that generic drugs have the same quality, strength and purity as brand-name drugs. But generic manufacturers don't have to make the costly investment to develop a new drug.

Brand-name drugs are usually given patent protection for 20 years. Once the patent expires, other companies can introduce generics with FDA approval.

Ask your doctor if there are generic options for medicines you take. Ask them to write your prescriptions, as needed.

To learn more on this topic and view a list of all generic equivalents, please visit the FDA's website at www.fda.gov/drugs/questions-answers/generic-drugs-questions-answers.



TEENS NEED WHOOPING COUGH AND OTHER VACCINES FOR SCHOOL

The state requires all kids going into grades 7 to 12 to show proof of a whooping cough (Tdap) and chicken pox vaccines for the upcoming school year. Students who do not meet this law will not be allowed to attend school until they provide proof that they have had the shots.

Visit your child's doctor to get vaccines and an exam if needed. Kids that do not have health insurance can get the shot at local public health clinics in Alameda County. To find a current listing of these clinics, please call toll-free at **1.888.604.4636** or visit www.acphd.org.





DEALING WITH DIABETES

Do you have diabetes? Diabetes can cause other serious health concerns like heart or kidney disease. You need to be tested for these kinds of concerns at least once a year. The sooner you know about them, the easier they are to treat.

Ask your doctor how often you need these tests:

- **HbA1c test** to measure your blood-sugar control over the past few months.
- **Blood-fat test** to check your cholesterol levels and your risk for heart disease.
- **Kidney-function test** to make sure your kidneys are working right.
- **Dilated eye exam** to check for damage to your eyes.
- **Dental exam and cleaning** to protect your teeth and gums.

Your doctor should take your blood pressure and check your feet for sores at every visit. They should also teach you about the ways you need to manage your diabetes at home. Self-care includes your diet, hygiene, and dental care, plus any medications or tests you take at home.

FOR YOUR HEALTH: Did you know that the Alliance offers diabetes self-care classes, support groups and tips at no cost? Fill out the Alliance Wellness Program & Materials Request Form on page **12**.



IS IT AN EMERGENCY?

An emergency room is for just that – emergencies. If you have a health concern that is not a real emergency, you can get it treated by going to your doctor or an urgent care clinic.

These concerns are an emergency:

- Trouble breathing, shortness of breath
- Chest or upper stomach pain or pressure
- Fainting, feeling dizzy, weakness
- Changes in vision
- Muddled thoughts or changes in mental status
- Any sudden or severe pain
- Bleeding that won't stop
- Severe or constant vomiting or diarrhea
- Coughing or vomiting blood
- Thoughts of hurting yourself
- Trouble speaking

Call your doctor's office or clinic for advice on when to go to the emergency room. Doctors expect to get phone calls at night or on weekends. They set up their practices to receive your calls at times when they are not open. Your doctor can help you decide if you really need to go to the emergency room, or can give you advice about what to do at home that can get you or your child through the night or weekend.

ALLIANCE NOTES

IMPORTANT PHONE NUMBERS

Emergency		911
Poison Control		1.800.876.4766
Alameda County Social Services Medi-Cal Center		1.800.698.1118 or 1.510.777.2300
Medi-Cal Plan Enrollment/Changes		1.800.430.4263
Alameda Alliance for Health		
Main Number		1.510.747.4500
Member Services Monday – Friday, 8 am – 5 pm		1.510.747.4567 CRS/TTY: 711
Dental Care Services		
Medi-Cal Members: Denti-Cal		1.800.322.6384
Vision Care Services		
Medi-Cal Members: March Vision Care		1.844.336.2724
Group Care Members: EyeMed		1.866.723.0514
Behavioral Health Care Services		1.855.856.0577
Nurse Advice Line		
Medi-Cal Members		1.888.433.1876
Group Care Members		1.855.383.7873 PIN #690

ADDRESS AND PHONE NUMBER CHANGES

If you move or get a new phone number, please call:

Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

www.alamedaalliance.org

WANT TO KNOW MORE ABOUT YOUR HEALTH PLAN AND HOW TO GET THE MOST OUT OF YOUR BENEFITS?

Join us for our no cost, new member class to learn more about your benefits.

When you come to the class, you can receive food and a grocery gift card as a thank-you!*

After the class, you'll be able to better understand:

- Your benefits
- How to choose or change your doctor
- Your member rights and responsibilities

Our team is based here in Alameda County and speaks English, Spanish, Chinese, and Vietnamese.

We can also provide interpreter services if your language is not spoken by our team.

To sign up for an upcoming class or if you have questions, please call:

Alliance Member Services Department

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Si necesita ayuda para leer este documento, llame al Departamento de Servicios al Miembro de Alliance al **1.510.747.4567**.

假如您看不懂本文件，需要協助或其他語文版本，請致電 Alliance 計畫成員服務處，電話 **1.510.747.4567**。

Nếu quý vị cần giúp đỡ đọc tài liệu này, xin gọi Ban Dịch Vụ Hội Viên Alliance tại số **1.510.747.4567**.



MEMBER REQUEST FORM – ALLIANCE WELLNESS PROGRAMS & MATERIALS

Alameda Alliance for Health (Alliance) provides health education at no cost. We want you to take charge of your health by having the best information possible. Please check off the topics that you want us to send you. You can also request the handouts in other formats. Many handouts can be found at www.alamedaalliance.org.



BOOKS

- ☐ Cookbook (*choose one*):
 - ☐ Diabetes ☐ Healthy Eating
- ☐ What to do When Your Child Gets Sick



CLASSES & PROGRAM REFERRALS

- ☐ Asthma
- ☐ Alcohol and Other Substance Use
- ☐ Breastfeeding Support
- ☐ CPR/First Aid
- ☐ Diabetes
- ☐ Healthy Weight
- ☐ Heart Health
- ☐ Parenting
- ☐ Pregnancy and Childbirth
- ☐ Quit Smoking
(*please have Smoker's Helpline call me*)
- ☐ Senior Centers/Programs



MEDICAL ID BRACELETS OR NECKLACE

- ☐ Asthma
 - ☐ Adult ☐ Child
- ☐ Diabetes
 - ☐ Adult ☐ Child



WRITTEN MATERIALS

- ☐ Advanced Directive
(*medical power of attorney*)
- ☐ Alcohol and Other Substance Use
- ☐ Asthma:
 - ☐ Adult ☐ Child
- ☐ Back Care
- ☐ Birth Control and Family Planning
- ☐ Breastfeeding
- ☐ Car Seat Safety
- ☐ Diabetes
- ☐ Domestic Violence
- ☐ Exercise
- ☐ Healthy Eating
- ☐ Heart Health
- ☐ Parenting
- ☐ Pregnancy and Childbirth
- ☐ Quit Smoking
- ☐ Safety:
 - ☐ Adult ☐ Baby ☐ Child ☐ Senior
- ☐ Sexual Health
- ☐ Stress and Depression

Name (self): _____

Child's Name (if applies): _____

Age of Child: _____

Address: _____

Daytime Phone: _____

Materials are for: ☐ Adult ☐ Child ☐ Senior

Alliance ID Number: _____

Child's ID Number: _____

City: _____ Zip: _____

Language Preferred: _____

Email Address: _____

To order, please send this form to:

Alliance Health Programs • 1240 South Loop Road, Alameda, CA 94502

Phone Number: **1.510.747.4577 • Toll-Free: 1.877.813.5151**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

MEMBER CONNECT

Fall/Winter 2019

ALAMEDA
Alliance
FOR HEALTH

we are
ALAMEDA COUNTY

Helping People in Our Community Since 1996



BENEFIT SPOTLIGHT:

WHAT YOU NEED TO KNOW ABOUT THE ALLIANCE HEALTH HOMES PROGRAM (HHP)

Alameda Alliance for Health (Alliance) offers the Health Homes Program (HHP) for members with certain health care needs. HHP can help you get the health care and community support services you need.

When you join this program, you will have your own care team to support you as you work toward your health goals.

(Continued on page 2)

www.alamedaalliance.org

Alameda, California 94502

1240 South Loop Road

Health care you can count on.
Service you can trust.

Alliance
FOR HEALTH
ALAMEDA

PRSR STD
US POSTAGE
PAID
Alliance for Health

BENEFIT SPOTLIGHT: WHAT YOU NEED TO KNOW ABOUT THE ALLIANCE HEALTH HOMES PROGRAM (HHP)

(Continued from page 1)

What is the Health Homes Program (HHP)?

HHP is a new Medi-Cal benefit to help Alliance members with certain health care needs – like diabetes, high blood pressure, or substance use disorder. The program can help you with:

- Physical health
- Behavioral health
- Substance use treatment

Your care team may include:

- Nurse care manager
- Behavioral health care manager
- Care coordinator
- Community health worker
- Health navigator
- Housing navigator

Your care team will work with your doctors to help you:

- Find doctors and get an appointment.
- Keep all of your providers fully informed.
- Set up transportation to your doctor visits.
- Get follow-up services after you leave the hospital.
- Help you manage all of your medicines.
- Set goals for getting and staying healthy.
- Find and apply for county and community support services, like food and housing.

Your care team works with all of your providers and your own support system to create a care plan just for you.

Get more support

Joining the Alliance HHP program will not change any benefits you now have. You can keep your current doctor and providers, plus get:

- Your own care team
- Your own care plan
- Guidance through the health care process

You can join or stop HHP at any time.



Support when you need it

Your care team can support you by phone or in-person and may even meet you anywhere within the covered area, which includes where you live. You should never feel alone with HHP.

Who can join?

The Alliance HHP program is for members with certain health care needs who meet program criteria. The Alliance or your doctor may contact you to let you know if you can join the program.

You can also call the Alliance Member Services Department or ask your doctor if you can join.

Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

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Alameda Alliance for Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

HOW THE ALLIANCE CARES FOR CHILDREN



You might have heard that “an apple a day keeps the doctor away”, but going to see the doctor for check-ups (or well visits) is also a healthy habit! Your child’s doctor wants to help your child grow up healthy, answer your questions, and catch and treat any problems early.

The Alliance cares for children by making sure they can get the health care services they need. Our youngest members, up to age 21, can receive early periodic screening, diagnosis and treatment (EPDST) services to treat health and development.

For example, at a check-up or screening, their doctor can:

- Ask about a child’s health and developmental history.
- Do a physical exam.
- Give vaccinations (shots to prevent diseases).
- Screen for concerns with:
 - o Dental or oral health
 - o Development
 - o Hearing
 - o Mental health
 - o Nutrition
 - o Substance use
 - o Vision
 - o Other issues or problems they might find during their exam
- Order tests for anemia, lead, tuberculosis, and other problems.

Do you know when your child’s next check-up is? If not, call your child’s doctor to find out and schedule a visit.

If you have questions about how to find a doctor, schedule a visit, or need help with transportation to get to the office visit, please call the Alliance Member Services Department at **1.510.747.4567**.

FAMILY PLANNING CAN BE AN IMPORTANT PART OF LIFE

A LARC CAN HELP

What is a LARC? LARC stands for Long-Acting Reversible Contraception. It's a group of birth control methods that include the implant, progestin Intrauterine Device (IUD), and copper IUD.

Long-Acting: Once a doctor places one of these in the upper arm (implant) or uterus (IUD), they can last for years. The implant lasts up to five (5) years, the progestin IUD three (3) to seven (7) years, and the copper IUD up to 12 years.

Reversible: When your doctor removes it, you can become pregnant right after.

Contraception: LARCs are one of the most effective birth control methods. They work more than 99% of the time. Remember that a LARC will not protect against HIV or other sexually transmitted infections (STIs). They can also cause changes to your periods.

LARCs are a good choice for new moms because they can be placed shortly after giving birth and can be used while breastfeeding. If you're pregnant, talk with your doctor before giving birth to plan what birth control method to use.

You can learn about all of your birth control choices at www.reproductiveaccess.org/resource/bc-fact-sheet/.

You can also request a brochure to be mailed to you using the **Alliance Wellness Programs & Materials Request Form on page 12.**



**Alameda Alliance for Health**

1240 South Loop Road

Alameda, CA 94502

Phone Number: **1.510.747.4567**

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(CRS/TTY): **711/1.800.735.2929**

www.alamedaalliance.org

December 31, 2019

**RE: Alameda Alliance for Health – 2019 Medi-Cal Member Handbook:
Combined Evidence of Coverage (EOC) and Disclosure Form Errata Sheet**

Dear Alliance Member,

This is an important update on your 2019 Alameda Alliance for Health (Alliance) Member Handbook: Combined Evidence of Coverage (EOC) and Disclosure Form. We previously sent you a Member Handbook, which provides information about your covered benefits as an Alliance member.

The information below was added to your current Member Handbook for the benefit year from April 1, 2019 – March 30, 2020. Please keep this document with your Member Handbook for your reference.

Section 4: Benefits and Services**Pediatric Services**

The Alliance covers:

- Early and periodic screening, diagnostic and treatment (EPSDT) services.
 - o If you or your child are under 21 years old, the Alliance covers well-child visits. Well-child visits are a comprehensive set of preventive, screening, diagnostic, and treatment services.
 - o The Alliance will make appointments and provide transportation to help children get the care they need.
 - o Preventive care can be regular health check-ups and screenings to help your doctor find problems early. Regular check-ups help your doctor look for any problems with your medical, dental, vision, hearing, mental health, and any substance use disorders. The Alliance covers screening services any time there is a need for them, even if it is not during your regular check-up. Also, preventive care can be shots you or your child need. The Alliance must make sure that all enrolled children get needed shots at the time of any health care visit.
 - o When a problem physical or mental health issue is found during a check-up or screening, there may be care that can fix or help the problem. If the care is medically necessary and the Alliance is responsible for paying for the care, then the Alliance covers the care at no cost to you. These services include:
 - Doctor, nurse practitioner, and hospital care

- Shots to keep you healthy
 - Physical, speech/language, and occupational therapies
 - Home health services, which could be medical equipment, supplies, and appliances
 - Treatment for vision and hearing, which could be eyeglasses and hearing aids
 - Behavioral Health Treatment for autism spectrum disorders and other developmental disabilities
 - Case management, targeted case management, and health education
 - Reconstructive surgery, which is surgery to correct or repair abnormal structures of the body caused by congenital defects, developmental abnormalities, trauma, infection, tumors, or disease to improve function or create a normal appearance
- o If the care is medically necessary and the Alliance is not responsible for paying for the care, then the Alliance will help you get the right care you need. These services include:
- Treatment and rehabilitative services for mental health and substance use disorders
 - Treatment for dental issues, which could be orthodontics
 - Private duty nursing services

Section 7: Important Numbers and Words to Know

Early and periodic screening, diagnosis and treatment (EPSDT): EPSDT services are a benefit for Medi-Cal members under the age of 21 to help keep them healthy. Members must get the right health check-ups for their age and appropriate screenings to find health problems and treat illnesses early.

Medically necessary (or medical necessity): Medically necessary care are important services that are reasonable and protect life. This care is needed to keep patients from getting seriously ill or disabled. This care reduces severe pain by treating the disease, illness or injury. For members under the age of 21, Medi-Cal services includes care that is medically necessary to fix or help a physical or mental illness or condition, including substance use disorders, as set forth in Section 1396d(r) of Title 42 of the United States Code.

If you have any questions, please call:

Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

You are not required to take any action in response to this document, but we recommend you keep this information for your reference.

Best of health,
Alameda Alliance for Health

Season's greetings

from Alameda
Alliance for Health

The Alameda Alliance for Health (Alliance) office will be closed in observance of the following holidays:

2019

Thanksgiving Day

Thursday, November 28th

Day After Thanksgiving

Friday, November 29th

Christmas Eve

Tuesday, December 24th

Christmas Day

Wednesday, December 25th



2020

New Year's Day

Wednesday, January 1st

Martin Luther King Jr. Day

Monday, January 20th

President's Day

Monday, February 17th

Memorial Day

Monday, May 25th

Independence Day

Friday, July 3rd

Labor Day

Monday, September 7th

Thanksgiving Day

Thursday, November 26th

Day After Thanksgiving

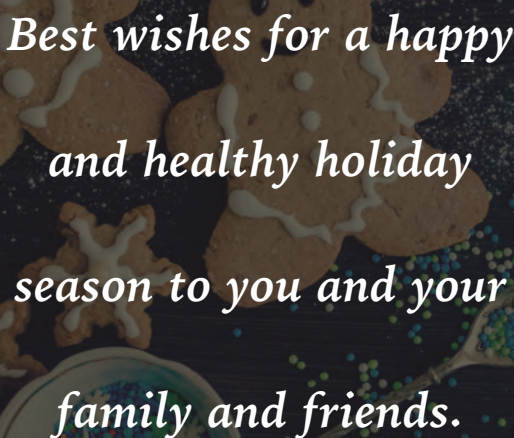
Friday, November 27th

Christmas Eve

Thursday, December 24th

Christmas Day

Friday, December 25th



*Best wishes for a happy
and healthy holiday
season to you and your
family and friends.*

PREGNANCY, BABY, AND YOUR MENTAL HEALTH

Pregnancy and a new baby can be a journey with many ups and downs. Moms-to-be, moms, dads, and partners can sometimes feel overwhelmed, sad, or anxious. These feelings may happen to anyone during pregnancy or the first year after birth.

You or someone you know may have:

- Feelings of anger, worry, or sadness.
- Difficulty caring for yourself or your baby.
- Changes in your eating or sleeping habits.
- Less interest in things you used to enjoy.
- Extreme mood swings.
- Upsetting thoughts that don't go away.

These feelings may go away on their own, or be treated and get better with help. You are not alone. You can talk to your doctor about what treatment is right for you.

Therapy can help too. To find a therapist, please call Beacon Health Options toll-free at **1.855.856.0577**.

If you need help right now, please call the Alameda County Behavioral Health Care Services (ACCESS) toll-free at 1.800.491.9099 or call 911 in an emergency.



Know Your Options

When it Comes to Giving Birth to Your Baby

Your Birth Matters

Babies can be born two (2) ways: Through the vagina or by Cesarean section (C-section). In some cases, C-sections are important and save lives. Sometimes C-sections can be avoided. Having a C-section is a major surgery. That can mean more chances for complications, like infections and heavy blood loss. They also take longer for mothers to heal from.

You can learn about how to reduce your chances of having a C-section, unless it's really needed. Work with your care team to have the healthiest birth for you and your baby. Your voice matters!

For videos and resources please visit **www.mybirthmatters.org**.

Are you expecting a baby?

Let your care team know that you only want a C-section if it's absolutely necessary.

#MyBirthMatters



Chronic Pain: Alternative Treatments

In order to manage chronic pain, we often think about taking painkillers. There are also non-drug treatments that can work to reduce pain and improve function. Non-drug treatments also do not have as many risks and side effects.

Below are some tips that may help you with chronic pain.

Physical Treatments

- Aqua therapy
- Guided Stretching
- Heat or Ice
- Joint, Spine, and Trigger Point Injections
- Physical Therapy
- Regular Walking
- Surgery Consultation

Pharmacologic Treatments

- Anticonvulsants
- Anti-depressants
- Anti-inflammatory Medications
- Muscle Relaxants
- Nerve Pain Medications
- NMDA Antagonists
- Topical Pain Creams, including Capsaicin, Menthol, Lidocaine, Diclofenac and Ketoprofen

Complementary and Alternative Treatments

- Acupuncture
- Breathing Exercises
- Chiropractic care
- Community-based Yoga, Tai Chi, Pilates
- Massage
- Mindfulness, Stress Reduction

Cognitive and Behavioral Treatments

- Biofeedback
- Breathing Exercises
- Individual Therapy
- Pain Management Groups
- Sleep Hygiene
- Staying Active
- Visualization and Meditation

You can talk to your doctor before starting any type of treatment to find out if it's right for you. Your doctor may refer you to other providers, like a physical therapist or psychologist. They can also work with you to create a care plan. A care plan for treating chronic pain may combine more than one (1) type of treatment. Your care plan can help you achieve your pain relief goals around feeling better and being able to do more in your daily life.

Did You Know

That You Have the Power to Prevent Type 2 Diabetes?

About one (1) in 10 Americans have type 2 diabetes. Type 2 diabetes is a disease that is caused when blood sugar levels are too high. More than one (1) out of three (3) American adults are at risk for getting diabetes and have a higher blood sugar than normal. Making healthy lifestyle changes that work for you long term can help you prevent type 2 diabetes.



Below are some tips:

1. Lose weight and keep it off

You may be able to prevent or delay type 2 diabetes by losing five (5) to 10 percent of your current weight. For example, if you weigh 200 pounds, your goal would be to lose about 10 to 20 pounds.

2. Follow a healthy eating plan

Eat smaller portions and choose foods with less fat and sugar. This reduces the amount of calories you eat and drink each day.

3. Move more

Exercise can help you lose weight and lower your blood sugar levels. Get at least 30 minutes of physical activity five (5) days a week. If you have not been active, talk to your doctor first. Start slowly and work up to your goal.

4. Don't smoke

Smoking can increase your risk for diabetes. If you already smoke, try to quit. Work with your doctor to create a quit plan or call the California Smokers' Helpline toll-free at **1.800.662.8887**. People with hearing and speaking impairments (TTD/TTY): **1.800.933.4833**.

Ask your doctor about what other changes you can make to prevent or delay type 2 diabetes.

The Alliance has partnered with Solera Health to offer the Diabetes Prevention Program (DPP). DPP is a year-long lifestyle change program to help you adopt healthy habits, lose weight, and reduce your risk of type 2 diabetes.

You can take a 1-minute quiz and see if this program is right for you. Please visit the Alliance website at **www.alamedaalliance.org/live-healthy/dpp** or call the Alliance Member Services Department toll-free at **1.877.932.2738** and ask about the Diabetes Prevention Program (DPP).

ALLIANCE NOTES

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ADDRESS AND PHONE NUMBER CHANGES

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PROGRAM & MATERIALS AT NO COST

Would you like to get more resources or learn more about classes and programs? Just fill out the **Alliance Wellness Program & Materials Request Form** on page **12**, check the programs or materials that you want, and send it to us. To learn more, please call the Alliance Member Services Department at **1.510.747.4567** or visit **www.alamedaalliance.org/live-healthy**. Programs and materials are no cost to you as our Alliance member.

LANGUAGE SERVICES AT NO COST

We offer our Alliance members interpreters for health care visits and health plan documents in your language or other formats such as Braille, audio, or large print. For help with your language needs, please call the Alliance Member Services Department at **1.510.747.4567**.

WANT TO KNOW MORE ABOUT YOUR HEALTH PLAN AND HOW TO GET THE MOST OUT OF YOUR BENEFITS?

Join us for our no cost, new member class to learn more about your benefits.

When you come to the class, you can receive food and a grocery gift card as a thank-you!*

After the class, you'll be able to better understand:

- Your benefits
- How to choose or change your doctor
- Your member rights and responsibilities

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www.alamedaalliance.org

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Si necesita ayuda para leer este documento, llame al Departamento de Servicios al Miembro de Alliance al **1.510.747.4567**.

假如您看不懂本文件，需要協助或其他語文版本，請致電 Alliance 計畫成員服務處，電話 **1.510.747.4567**。


Nếu quý vị cần giúp đỡ đọc tài liệu này, xin gọi Ban Dịch Vụ Hội Viên Alliance tại số **1.510.747.4567**.

 **MEMBER REQUEST FORM – ALLIANCE WELLNESS PROGRAMS & MATERIALS**


Alameda Alliance for Health (Alliance) provides health education at no cost. We want you to take charge of your health by having the best information possible. Please check off the topics that you want us to send you. You can also request the handouts in other formats. Many handouts can be found at www.alamedaalliance.org.

 **BOOKS**


☐ Cookbook (*choose one*):
☐ Diabetes ☐ Healthy Eating
☐ What to do When Your Child Gets Sick

 **CLASSES & PROGRAM REFERRALS**

☐ Asthma
☐ Alcohol and Other Substance Use
☐ Breastfeeding Support
☐ CPR/First Aid
☐ Diabetes
☐ Healthy Weight
☐ Heart Health
☐ Parenting
☐ Pregnancy and Childbirth
☐ Quit Smoking
(please have Smoker's Helpline call me)
☐ Senior Centers/Programs

 **MEDICAL ID BRACELETS OR NECKLACE**

☐ Asthma
☐ Adult ☐ Child
☐ Diabetes
☐ Adult ☐ Child

 **WRITTEN MATERIALS**

☐ Advanced Directive
(medical power of attorney)
☐ Alcohol and Other Substance Use
☐ Asthma:
☐ Adult ☐ Child
☐ Back Care
☐ Birth Control and Family Planning
☐ Breastfeeding
☐ Car Seat Safety
☐ Diabetes
☐ Domestic Violence
☐ Exercise
☐ Healthy Eating
☐ Heart Health
☐ Parenting
☐ Pregnancy and Childbirth
☐ Quit Smoking
☐ Safety:
☐ Adult ☐ Baby ☐ Child ☐ Senior
☐ Sexual Health
☐ Stress and Depression

Name (self): _____ Alliance ID Number: _____
 Child's Name (if applies): _____ Child's ID Number: _____
 Age of Child: _____ City: _____ Zip: _____
 Address: _____ Language Preferred: _____
 Daytime Phone: _____ Email Address: _____
 Materials are for: ☐ Adult ☐ Child ☐ Senior

To order, please send this form to:
Alliance Health Programs • 1240 South Loop Road, Alameda, CA 94502
 Phone Number: **1.510.747.4577** • Fax Number: **1.877.813.5151**
 People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

ALAMEDA
Alliance
 FOR HEALTH

PROVIDER PULSE

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ALLIANCE PROVIDER SPOTLIGHT: KIW PEDIATRICS

Rocket science, neurosurgery, flying an airplane, fighting fires, farming, and teaching a classroom full of fifteen year olds on a hot sunny day may be listed as some of the hardest jobs in the world. However, most parents and caretakers would also probably agree that caring for a child can be one of the hardest, most important and rewarding jobs. That is why the Alliance is honored to partner with Kiwi Pediatrics to provide access to the highest quality of care for our youngest Alliance members.

Founded in 1979, just two (2) years after the original Star Wars movie was released in theaters, Dr. David Kittams and Dr. Robin Winokur joined forces to open Kiwi Pediatrics. For more than four (4) decades, Kiwi Pediatrics has served our community at two (2) clinic locations in Berkeley. Kiwi Pediatrics' mission is to ***[commit] to providing the highest quality of pediatric care while celebrating the extraordinary diversity of the families [they] serve.***

Their friendly staff and doctors provide care for each stage of a child's life, from birth through their early 20's. Parents and caretakers can explore their free meet and greet events before they have a new baby. Kiwi Pediatrics also helps new mothers with breastfeeding after their little bundle of joy arrives.

The center offers 24/7 care through a partnership with the UCSF Benioff Children's Hospital Pediatric After Hours Clinic (PAHC). PAHC is located in Berkeley and San Francisco.





Kiwi Pediatrics providers include a dedicated team of pediatricians, pediatric nurse practitioners and staff who offer care in English, Spanish, Portuguese, and Mandarin. Dr. Nanci Tucker, is the newest member of the team accepting patients. You can read more about each team member at www.kiwipediatrics.com/providers.

Providers can refer parents and caretakers who want to choose Kiwi Pediatrics for their child's primary care physician to call the Alliance Member Services Department:

Monday - Friday, 8 am - 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**



YOU CAN ALSO FIND OUT MORE BY VISITING OR CALLING ANY OF THEIR CENTERS.

Alcatraz Avenue Office

1744 Alcatraz Avenue

Berkeley, CA 94703

Office Hours: Monday - Friday, 10 am - 12 pm, 2 pm - 5 pm

Phone Number: **1.510.652.1720**

Email: appointmentsalc@kiwipediatrics.com

San Pablo Avenue Office

1178 San Pablo Avenue

Berkeley, CA 94706

Office Hours: Monday - Friday, 9 am - 12 pm, 2 pm - 5 pm

Phone Number: **1.510.524.9400**

Email: appointmentsspo@kiwipediatrics.com

www.kiwipediatrics.com

UCSF Benioff Children's Hospital PAHC Centers

East Bay Clinic

3000 Colby Street, Suite 301

Berkeley, CA 94705

Weekday Hours: 6 pm - 9:30 pm

Saturday Hours: 12 pm - 9:30 pm

Sundays and Holiday Hours: 9 am - 9:30 pm

Phone Number: **1.510.486.8344**

San Francisco Clinic

3490 California Street, Suite 200

San Francisco, CA 94118

Weekday Hours: 6 pm - 9:30 pm

Weekend and Holiday Hours: 8:30 am - 9:30 pm

Phone Number: **1.415.387.9293**

www.pahcclinic.com

QUALITY IS #1 AT THE ALLIANCE

Alliance and provider partners advance care quality scores for the third year in a row.



How does a health plan measure its effectiveness in providing access to quality care for more than 2 out of every 10 children and adults living in Alameda County? By working hard with our network of dedicated providers to make sure kids have access to vaccines that help protect them against deadly diseases, counseling for physical activity, and that expecting mothers have access to prenatal care and services to help ensure a healthy labor and delivery. These are a few of the many examples of how the Alliance has worked in collaboration with our community of provider partners to make continuous improvements in our Healthcare Effectiveness Data and Information Set (HEDIS®) scores. Our collective efforts have led to a 30 percent jump in quality measures from 2015 to 2018.

HEDIS® is a tool developed by the National Committee for Quality Assurance (NCQA) to measure performance on important dimensions of care and service. In 2015, the Alliance had the third lowest HEDIS® scores of all Medi-Cal managed care health plans in the state of California, and in just three (3) years, we are now performing in the top tier of plans in the state.

"We are proud to have significantly moved up the quality ranks over the last few years. For the first time this year, 100 percent of the required measures were above the state's minimum performance level," said Alliance CEO,

Scott Coffin. "This is a testament to the hard work and dedication of our Alliance staff and community providers. We look forward to advancing the mission of the Alliance to improve the quality of life for each of our members, and to becoming the most valued health plan in the state."

"Our strong partnership with our provider partners and caregivers have played a significant role in improving the quality of care that our members receive," said Alliance Chief Medical Officer, Dr. Steve O'Brien. "These noteworthy improvements demonstrate the accomplishments of our dedicated providers who work hard every day to provide quality care to our members."

As a part of our commitment to continue to improve the quality of care for our members, we invested in implementing a Pay-for-Performance (P4P) initiative in 2014 to reward primary care providers (PCPs) and PCP groups for superior performance and yearly improvements. Child immunizations, weight assessment and counseling for nutrition and physical activity for children and adolescents, cervical cancer screenings and controlling high blood pressure are among a few of the measures that PCPs will have the opportunity to focus on and improve this upcoming year.

To learn more about the Alliance and our endeavors to improve quality of care in Alameda County, please visit www.alamedaalliance.org.

OUR CONTINUED SERVICE TO THE COMMUNITY



Alliance Care Bags for the Homeless

The veteran sitting in front of the Peet's coffee on Fruitvale Avenue, day after day, with a handwritten sign for help made out of a cardboard box. The pregnant mother in the middle of the median on Whipple Road. The man with the big fuzzy dog standing by the light to exit the Costco shopping center on Davis Street. These are some of the people in our community who have received an Alliance Care Bag over the last two (2) years.

As a part of our continued efforts to serve our community, we partnered with our members in December 2018 for a consecutive year to assemble and distribute 1,000 care bags. The Alliance Care Bags were shared with individuals experiencing homelessness throughout Alameda County. Care bags were hand-delivered to nine (9) homeless shelters throughout the county, including CAREavan, Centro de Servicios, City of Fremont Winter Shelter, East Oakland Community Projects, Livermore Homeless Refuge, Mujeres Unidas y Activas, South Hayward Parish, St. Vincent De Paul, St. Mary's Senior Center, San Leandro Warming Center, and Union City Family Center.

Alliance Care Bags were also distributed to seven (7) local churches, such as Acts Full Gospel, All Nations Pentecostal Prayer Church, Chinese Presbyterian

Church of Oakland, Allen Temple Baptist Church, Glad Tidings, Our Lady of Lourdes Church, and St. Elizabeth Parish, and the Alameda County Care Alliance (ACCA) coalition of faith partners.

The care bags included a pair of warm socks, a beanie hat, personal hygiene items, a first aid kit, two (2) water bottles, beef jerky, Cheez-It crackers, Vienna sausages, instant ramen noodles, and a resource list of local shelters and winter warming stations.

Last year, the Chairperson and Vice-Chairperson of the Community Advisory Committee (CAC), Melinda Mello and Natalie Williams, brought the idea of assembling and distributing care bags to the Alliance CEO, stating it was important for the Alliance to lend an extra hand to those who are most in need. This year, we increased our efforts to expand our reach.

The Alliance hopes to continue and expand the annual distribution effort that includes participation from staff and community members to assist our county's most vulnerable residents. If you have any ideas on how to help improve this program or would like to participate, please contact us at providerpulse@alamedaalliance.org.

THOUSANDS OF MEALS SERVED DAILY TO MEDI-CAL PATIENTS

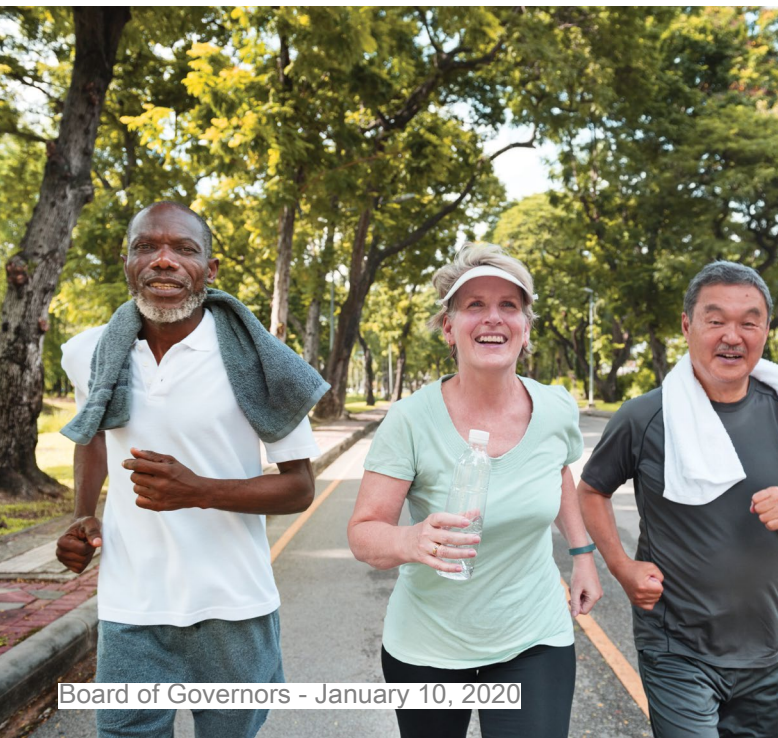
Food is Medicine Program comes to Oakland

Do you have Alliance member patients that are managing congestive heart failure (CHF)? Could they benefit from receiving heart-healthy meals prepared and delivered daily to their home? There is a new program in town that helps Oakland Medi-Cal patients with CHF.

The Medi-Cal Medically Tailored Meals (MTM) Program is a statewide endeavor that was created by the California Food is Medicine Coalition with support from the California Department of Health Care Services (DHCS). Patients with CHF who enroll in this program will receive 12 weeks of medically-tailored meals and four (4) Medical Nutrition Therapy sessions with a Registered Dietitian from Project Open Hand (POH).

Alliance providers can refer their Alliance member patients who meet the program criteria. To learn more information about the program or to refer your patients, please visit www.openhand.org/medically-tailored-meals.

Patients who do not qualify for MTM may be able to participate in the POH Wellness Program, which offers meals or groceries for pickup once a week for patients in Oakland. For more information, please visit www.openhand.org/get-meals/wellness-programs.



PROVIDER TRAINING CORNER

COMMUNITY RESOURCES FOR PROVIDER TRAINING

To learn more about upcoming training opportunities in our community, please visit the Community Resources for Providers Training Opportunities section of our website by clicking [here](#).

HAVE YOUR PATIENTS MADE THEIR HEALTHCARE DECISIONS YET?

National Healthcare Decisions Day!

The Alliance partners with the Alameda Contra Costa Medical Association (ACCMA) to support National Healthcare Decisions Day (NHDD) every year on April 16th. We are spreading the word to help inspire and educate our community about the importance of advance care planning. National Healthcare Decisions Day is a collaborative nationwide effort committed to ensuring that all adults have the information and resources they need to communicate their future healthcare decisions. To learn more about NHDD, please visit **www.NHDD.org**.

Alliance provider partners can help on NHDD and all year long by encouraging your patients to have a conversation with you, their loved ones and friends about their wishes for care in the event they become ill and can't speak for themselves. For resources on advance care planning, please visit the East Bay Conversation Project at **www.accma.org/Advocacy/Advance-Care-Planning**



East Bay
conversation project

WE WANT TO HEAR FROM YOU!

If you would like to be featured in the Alliance newsletters, have a story idea or a topic that you would like to see covered in the Alliance Provider Pulse newsletter, please contact us.

Email: **providerpulse@alamedaalliance.org**

Call Provider Services: **1.510.747.4510**

ALL FEEDBACK IS WELCOME!

ALAMEDA
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PROVIDER PULSE

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ALLIANCE PROVIDER SPOTLIGHT: A WORLDWIDE JOURNEY OF COMMITMENT & COMPASSION – DR. JACOB EAPEN'S STORY



Many people may travel around the world with their family and friends to go on a fun vacation, see Mother Teresa, visit the Statue of Liberty, or to move to a new country. Our Alliance provider partner, Dr. Jacob Eapen, M.D., MPH, has traveled around the

world from sea to shining sea, to live in other countries and help people live healthier. He has even met Mother Teresa and received an award from her for his work. He has also been a ferry ride away from the Statue of Liberty while receiving the Ellis Island Medal of Honor for his work. Dr. Eapen enjoys partnering with the Alliance to take care of our members because he gets to continue his lifelong commitment and compassion of giving back to the community and serving others.

Born and raised in India, Dr. Eapen's personal mission to bring health to all has taken him to places he could only dream of as

a young boy. He has spent over half of his life giving back to others in our local community and around the world. He has journeyed to many countries to serve the tired, the poor, the weak and the sick. Dr. Eapen has dedicated his career to pediatric care and services for the underprivileged.

In pursuit of his passion to helping others live healthy, Dr. Eapen received his medical degree and pediatric training

in India. After arriving to the United States, he received his master's degree in public health at UC Berkeley, where he also previously served on the advisory board. He completed his residency at Lucile Salter Packard Children's Hospital at Stanford.

Dr. Eapen has lived in Fremont for more than three (3) decades and has served on many boards and committees throughout Alameda County. Dr. Eapen previously served on the Board of Directors at Kidango – a private nonprofit agency providing child development programs in Alameda, Santa Clara, and San Francisco Counties. Dr. Eapen has been on the Washington Hospital Board for the last 15 years. According to Health Grades and

In the same year, Dr. Eapen received the Mother Teresa Award – Humanitarian of the Year by the Friends of the South Asian American Communities (FOSAAC).

US News and Review, Washington Hospital is ranked among the top 100 best hospitals in the country and California. Dr. Eapen is currently the Medical Director at the Alameda Health System (AHS) - Newark Wellness Center, where he has been a pediatrician for 25 years. AHS is one of the largest public health systems in California and it acts as a safety net for the residents of Alameda County. Dr. Eapen is also an advisor to the Every Child Counts Commission in Alameda County. He received the first physician recognition award by the Medical Board of California and was profiled as one

of the 40 most distinguished Stanford Medical School Alumni of the last 60 years.

While working in the Philippines, Dr. Eapen was the Health Adviser to the United Nations High Commissioner for Refugees (UNHCR). There he was responsible for overseeing the health of 60,000 Indo-Chinese refugees.

In 1994, Dr. Eapen helped set up the first school-based clinic at James Logan High School in Union City, CA, while he was the Medical Director of Tiburcio Vasquez Health Center. The school-based clinic currently provides health education, services, and resources to high school students.

In 2007, Dr. Eapen was a recipient of the Ellis Island Medal of Honor. This medal celebrates the immigrant experience and seeks to honor Americans for their positive and lasting imprint on our society. In the same year, Dr. Eapen received the Mother Teresa Award – Humanitarian of the Year by the Friends of the South Asian American Communities (FOSAAC).

Dr. Eapen believes that “preventive medicine [is] the best way to tackle health issues. That good medical practice comes in many different forms, but good doctors share one (1) trait: they are present in their clinics, engaged with their patients, and dedicated to their area of specialization.” This is why the Alliance is proud to partner with Dr. Eapen and Newark Wellness Center, a federally-qualified facility within AHS. Together, we are creating a healthier community for all.



DIABETES PREVENTION PROGRAM (DPP) - PROVIDER FAQs

This FAQ explains the Diabetes Prevention Program (DPP) health benefit that we offer to eligible Alliance members.

Q: What is the Diabetes Prevention Program (DPP)? What do participants get?

A: DPP helps participants adopt healthy habits, lose weight, and significantly decrease their risk of developing type 2 diabetes. The year-long program follows an approved curriculum by the Centers for Disease Control and Prevention (CDC). The curriculum teaches participants to make lasting changes by eating healthier, increasing physical activity, and managing the challenges that come with lifestyle change. Alliance members can choose from in-person or digital program formats.

There are many versions of the lifestyle change program, but most include the following components:

- 16 weekly lessons, followed by monthly sessions for the rest of the year.
- A lifestyle health coach to help set goals and keep participants on track.
- Small groups for support and encouragement.
- Helpful tools, like wireless scales and fitness trackers. Members who enroll and complete four (4) weeks of activity will be able to receive a Fitbit*.

Alliance members will also be eligible for a maintenance year if they achieve attendance and weight-loss goals.

Q: How effective is DPP in reducing the risk of type 2 diabetes?

A: DPP has been proven by the National Institutes of Health (NIH) and the CDC to decrease the risk of developing type 2 diabetes by 58% for those who lose 5 – 7% of their body weight via changes in diet and exercise.

Q: Is there a cost to Alliance members for participating?

A: There is no cost to this program. DPP is a covered preventive benefit.

Q: Who can participate in the program?

A: The Alliance will cover this benefit for both Medi-Cal and Group Care (IHSS) members. Members with Kaiser or Medicare can enroll in DPP through their respective plan.

ALL participants must be:

- 18 years of age or older;
- BMI ≥ 25 (≥ 23 if Asian American);
- Not pregnant;
- No previous diagnosis of type 1 or type 2 diabetes; AND
- Identified as having prediabetes or score as high risk for developing type 2 diabetes.

- There are three (3) options to meet this requirement:

Option A: Blood test within the past 12 months (one (1) of the following):

- Hemoglobin A1c of 5.7 – 6.4%
- Fasting plasma glucose of 100 – 125 mg/dL
- Two-hour plasma glucose (after a 75 gm glucose load) of 140 – 199 mg/dL

Option B: Previous diagnosis of gestational diabetes mellitus (GDM)

Option C: Positive screening for prediabetes on the American Diabetes Association Type 2 Diabetes Risk Test (score of 5 or higher). This test can be found online at

www.diabetes.org/are-you-at-risk/diabetes-risk-test

*For participants who complete four (4) weeks of activity according to Diabetes Prevention Program guidelines. Applies to certain activity tracker models. Limited to one (1) per person. Solera Health reserves the right to substitute an alternate activity tracker.

Q: How can my patient sign up for DPP?

A: The Alliance is partnering with Solera Health to help administer the program. Solera will help identify qualified Alliance members and enroll them in a program that best fits their needs.

Health care providers or staff can refer qualified patients using a referral form.

Provider Referral Form:

www.alamedaalliance.org/providers/medical-management/dpp

*Your patient will receive a call from Solera Health (calling from **1.877.486.0141**) within one (1) week to let them know if they are qualified and to help them choose and enroll in a DPP program.*

Alliance members can also self-refer by calling the Alliance Member Services Department or using the online link.

Toll-Free: **1.877.932.2738**

Online Member Quiz:

www.alamedaalliance.org/live-healthy/dpp

The link will direct members to either take a 1-minute risk quiz online or call Solera to complete the quiz over the phone.

Eligible Alliance members will then be matched to a program. Once enrolled, participants will receive a welcome email or letter from Solera with instructions on how to complete the registration process with their matched DPP provider. Members must complete the registration process with their DPP provider to begin the program.

Q: What information will I receive on my patient's progress in the program?

A: Solera will regularly fax reports to physicians who refer Alliance members. This includes engagement, weight loss, and physical activity outcomes.

Q: What if my patient can't make all the sessions?

A: This depends on the digital or in-person program that the patient signed up for. Each program determines if there are opportunities to make up missed classes and sets a number of sessions that the participant can miss and still complete the program.

Before a participant completes nine (9) sessions, they are allowed to switch programs once and can call Solera to do so. They will need to restart the program.

If the participant misses too many sessions or drops out of the program, they may need to restart the program. During the first year of enrollment a participant may restart the program as many times as they wish.

Q: Can my patient reenroll after the first year?

A: In order to reenroll, the doctor must fax a request with clinical notes to Alliance Health Programs to **1.877.813.5151**. Your patient's medical record must indicate that their medical condition or circumstance warrants repeat or additional participation, such as:

- Member switched health plans.
- Member moved to a different county.
- Member experienced a lapse in Medi-Cal enrollment.
- Member has or had medical conditions that hinder DPP session attendance.

Q: Who should I contact if I have questions about the program?

A: If you have questions about DPP, please call:

Solera

Monday – Friday, 6 am – 6 pm

Toll Free: **1.877.486.0141**

For other questions, please call:

Alliance Provider Services Department

Monday – Friday, 7:30 am – 5 pm

Phone Number: **1.510.747.4510**

ALL ABOUT HEALTH HOMES - THE ALLIANCE HEALTH HOMES PROGRAM (HHP)

HHP works to coordinate care for physical health, behavioral health, and social services for Alliance Medi-Cal members with complex needs and empower them to play an active role in their own care.

We officially launched our Health Homes Program on July 1, 2019. This program is an example of our commitment to improve the quality of life for our members. The federally-funded Health Homes Program, authorized through the Affordable Care Act (ACA), is designed to serve Medi-Cal members who have complex medical needs and multiple chronic conditions – such as asthma, diabetes, or heart failure – who may benefit from member-centered and team-based care coordination. The program provides six (6) core services: comprehensive care management, care coordination (physical health, behavioral health and community-based long-term services and supports), health promotion, comprehensive transitional care, individual and family support, and referrals to community and social support services, like food and housing.

As a part of our efforts to prepare for the program launch, we self-funded a health homes pilot at the beginning of 2017. Our \$1.5 million investment was designed to serve Alliance members who struggle with multiple chronic conditions and would benefit from enhanced care management and coordination. In July, the Alliance transitioned from the self-funded pilot into the federally-funded Health Homes Program with a primary focus on members who struggle with housing instability, those experiencing homelessness, and individuals in need of palliative care.

“The Alliance’s pilot has been instrumental in helping us understand the complexity of our member’s health outcomes and allowed us to create a stronger system of care,” said Alliance Chief Medical Officer, Dr. Steve O’Brien. “As our traditional health care system continues to evolve towards treating both the physical health and supporting individuals in addressing negative social factors that impact their lives, we anticipate that the Health Homes Program will further our ability to improve the health of our members.”

“...As our traditional health care system continues to evolve towards treating both the physical health and supporting individuals in addressing negative social factors that impact their lives, we anticipate that the Health Homes Program will further our ability to improve the health of our members.”



Today, the Alliance has contracts with dozens of organizations at nearly 30 sites throughout Alameda County that are providing care coordination to hundreds of Alliance members.

We have expanded both our internal case management infrastructure and partnerships with community-based care management entities. These care teams can consist of nurse case managers, behavioral health managers, care coordinators, community health workers, and local system navigators. Their primary role is to create plans with Alliance members to meet their physical, mental health and social service needs, as well as to help them better understand and manage their health

conditions. Today, the Alliance has contracts with dozens of organizations at nearly 30 sites throughout Alameda County that are providing care coordination to hundreds of Alliance members.

“The Health Homes Program started with a vision to establish linkages between the Alameda County Care Connect Program, administered by the county’s Health Care Services Agency, and to integrate a variety of health services to improve our member’s experience and quality of life,” said Alliance Chief Executive Officer, Scott Coffin. “The Alliance has been transforming for the past 5 years into a whole person care organization, and we stand committed to investing in community-based partnerships and services that fully integrate physical health, mental health, substance use, housing, and other types of social determinants of health. Our network of more than 7,000 physicians and caregivers are better aligned to deliver coordinated services, and advance our mission to improve the quality of life for every resident in the county.”

The Alliance Case and Disease Management Department, and Provider Services Department are currently reaching out to members who may qualify for the Health Homes Program, and community providers who may identify and refer individuals.



HEALTH HOMES PROGRAM (HHP) FAQs

Q: Why would eligible Alliance members need HHP?

A: Eligible Alliance members need HHP because the treatment process for certain health care needs can be very stressful and hard. Communication and care coordination can be challenging for members who have multiple providers and specialists in different locations, especially for members without stable housing options or other social supports. Sometimes people may rely more heavily on the Emergency Department (ED) to manage their health care needs. This can be more expensive and could also lead to even more health problems.

Q: Is HHP covered by the Alliance?

A: Yes, HHP is a Medi-Cal benefit covered by the Alliance. However, to be eligible, Alliance members must have a certain health care needs and meet other specific criteria.

Q: How does the program offer extra support?

A: The HHP care team may consist of a community health worker or health navigator, a nurse, or a social worker who work closely with the member's primary care provider and health care and mental health care specialists. The care team can support the member by phone, in person, and may even visit the member in the hospital or where the member lives, if necessary.

Q: Will any of the member's existing benefits change or expire because of the new services in this program?

A: No. HHP will not affect any existing benefits. Eligible Alliance members can keep their current doctor and providers. Members may also start or stop HHP services at any time without any change in their benefits.

Q: Where will the HHP care team serve Alliance members?

A: The HHP care team will mostly meet with members at their primary care provider's (PCP) office and over the phone. The HHP care team may also meet with members anywhere within the coverage area, including where they live.

Q: How long can members be in HHP?

A: A member can be in HHP as long as they are eligible for the program.

Q: How do members enroll in the program?

A: The Alliance or HHP provider may contact eligible members directly. Alliance members may also call the Alliance Member Services Department to self-refer.

Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567**

Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**



TELEHEALTH AT THE ALLIANCE

In 1996, the California legislature passed the Telemedicine Development Act – making it one of the first telehealth laws in the country. However, since then, technology has outpaced California’s telehealth legislation. Over the recent years, the Alliance has been working with our contracted provider Beacon Health Options (Beacon) to explore the efficacy of telepsychiatry. Beacon is working to provide Alliance members with telehealth counseling and telepsychiatry services through video conferencing. Our goal with this partnership is to improve access to certain mental health services through camera-ready devices such as computers, tablets and smart phones.

Through telepsychiatry services, Alliance members can access psychiatrists, psychiatric nurse practitioners, psychologists, therapists, and counselors. This network of mental health professionals can provide behavioral and mental health services using technology for conditions such as anxiety and depression, bipolar disorder, eating disorders, personality disorders, obsessive-compulsive

disorders, autism spectrum disorder, substance use, and trauma and abuse. They can also assist with topics related to parenting, marriage and relationships, life coaching and career guidance, LGBT+ issues, and grief.

According to the California Health Care Foundation, nearly 1 in 6 adults statewide experience a mental illness of some kind, while 1 out of every 13 children has an emotional disturbance that limits participation in daily activities. We believe that better access to tele-mental health services can help provide a real solution to a growing need, and improve timely treatment with a behavioral health specialist and treatment adherence, reduce missed appointments, and decrease hospital readmissions and emergency room visits. It is through these services that we hope to continue to improve the overall health and wellbeing in our community. We look forward to reviewing the impact of these services on our member experience, and how they will play a larger role in our long-term system of care delivery strategy.



PROVIDER TRAINING CORNER

COMMUNITY RESOURCES FOR PROVIDER TRAINING OPPORTUNITIES

To learn more about upcoming training opportunities in our community, please visit the new Community Resources for Providers Training Opportunities section of our website [here](#).

EARLY SCREENING AND TREATMENT SERVICES FOR CALIFORNIA'S YOUNGEST RESIDENTS

On June 27th, Governor Newsom signed his 2019-2020 "California for All" budget with a big focus on our state's youngest residents. Much of the Governor's inaugural budget focuses on supports and services for California's children, including improving the Early and Periodic Screening, Diagnosis and Treatment services (EPSDT) benefit. The EPSDT benefit is designed to ensure that children covered by Medi-Cal receive early detection and preventative care, in addition to medically necessary treatment services, to help improve health outcomes.

The Budget includes approximately \$53.9 million in ongoing federal and Proposition 56 funds for developmental screenings and \$40.9 million for trauma

screenings for children and adults covered by Medi-Cal. The Budget also includes \$50 million in federal and Proposition 56 funds for provider training on trauma screening.

Along with increased funding for screenings, the California Department of Health Care Services (DHCS) is also increasing oversight on the delivery of the EPSDT benefit. The increased oversight aims to ensure that required services are being performed, and that health plans are strengthening their coordination with local providers to deliver EPSDT services. Collectively, we are working on our pediatric strategy and internal processes, and with our providers to ensure timely access and delivery of EPSDT services for our members.



WE WANT TO HEAR FROM YOU!

If you would like to be featured in the Alliance newsletters, have a story idea or a topic that you would like to see covered in the Alliance Provider Pulse newsletter, please contact us.

Alliance Provider Services Department
Phone Number: **1.510.747.4510**
Email: providerpulse@alamedaalliance.org

ALL FEEDBACK IS WELCOME!

ALAMEDA
Alliance
FOR HEALTH

Season's greetings

from Alameda Alliance for Health

The Alameda Alliance for Health (Alliance) office will be closed in observance of the following holidays:

2019

Thanksgiving Day	Thursday, November 28th
Day After Thanksgiving	Friday, November 29th
Christmas Eve	Tuesday, December 24th
Christmas Day	Wednesday, December 25th

2020

New Year's Day	Wednesday, January 1st
Martin Luther King Jr. Day	Monday, January 20th
President's Day	Monday, February 17th
Memorial Day	Monday, May 25th
Independence Day	Friday, July 3rd
Labor Day	Monday, September 7th
Thanksgiving Day	Thursday, November 26th
Day After Thanksgiving	Friday, November 27th
Christmas Eve	Thursday, December 24th
Christmas Day	Friday, December 25th



Best wishes for a happy and healthy holiday season to you and your family and friends.



we are

ALAMEDA COUNTY

Helping People in Our Community Since 1996



ALAMEDA
Alliance
FOR HEALTH

The Alliance is honored to join
Building Futures in celebrating another year
of successful service to our community.



We Board of ... to our d Page 142 of 240hip.

The Alliance is honored to join **LifeLong Medical Care** in celebrating more than four decades of serving our community and achieving a shared mission of *continuously improving the health of our community.*



Helping People in Our Community Since 1996



The Alliance is honored to join **Alameda Health System Foundation** in celebrating another year of successful service to our community. ***We look forward to our continued partnership.***





The Alliance is honored to join Meals on Wheels of Alameda County in celebrating another year of successful service to our community. Congratulations on your 32 years of nourishing our seniors!





we are

A L A M E D A C O U N T Y

The Alliance is honored to partner with **Family Bridges Inc.** in service to our community. Congratulations on your ***51 years of success!***



Helping People in Our Community Since 1996

The Alliance is honored to join the Fathers Corp in
Celebrating & Honoring the Power of Fatherhood.



Helping People in Our Community Since 1996



The Alliance is honored to join Asian Health Services in celebrating over 45 years of serving our community and achieving a shared mission of providing high-quality health care to our diverse community.

we are

ALAMEDA COUNTY

The Alliance is honored to partner with
La Clínica in service to our community.

Congratulations on your 48 years of success!



Board of Governo...

ALAMEDA
Alliance
FOR HEALTH

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we are
ALAMEDA COUNTY



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COMMUNICATIONS & OUTREACH DEPARTMENT

ALLIANCE IN THE COMMUNITY

2019 | ANNUAL OUTREACH REPORT

Between January 2019 and December 2019, the Alliance initiated and/or was invited to participate in a total of **592** events throughout Alameda County. The Alliance completed **452** out of the **592** events (**76%**). The Alliance reached a total of **18,234** people, and spent a total of **\$16,835.85*** in donations, fees, and/or sponsorships during 2019.

All of the numbers reached at member orientations (MO) are Alliance Members. Approximately 20% of the numbers reached at community events are Medi-Cal Members, of which, 82% are estimated to be Alliance members based on Managed Care Enrollment Reports. Additionally, the Outreach Team began tracking Alliance members at community events in late February 2018. Since July 2018, **13,319** self-identified Alliance members were reached at community events, and member education events.

All events details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Outreach Reports\FY 2019-2020\Q2\3. December 2019

ALLIANCE IN THE COMMUNITY

2019 | ANNUAL OUTREACH REPORT

2019 TOTALS



154 COMMUNITY EVENTS
145 MEMBER EDUCATION EVENTS
262 MEMBER ORIENTATIONS
28 MEETINGS/PRESENTATIONS
592 TOTAL INITIATED/INVITED EVENTS
452 TOTAL COMPLETED EVENTS



6523 TOTAL REACHED AT COMMUNITY EVENTS
9582 TOTAL REACHED AT MEMBER EDUCATION EVENTS
1147 TOTAL REACHED AT MEMBER ORIENTATIONS
983 TOTAL REACHED AT MEETINGS/PRESENTATIONS
6759 MEMBERS REACHED AT ALL EVENTS
18234 TOTAL REACHED AT ALL EVENTS



ALAMEDA
ALBANY
ASHLAND

BERKELEY
CASTRO VALLEY
DUBLIN

FREMONT
HAYWARD
LIVERMORE

NEWARK
OAKLAND
PLEASANTON

SAN LEANDRO
SAN LORENZO
UNION CITY

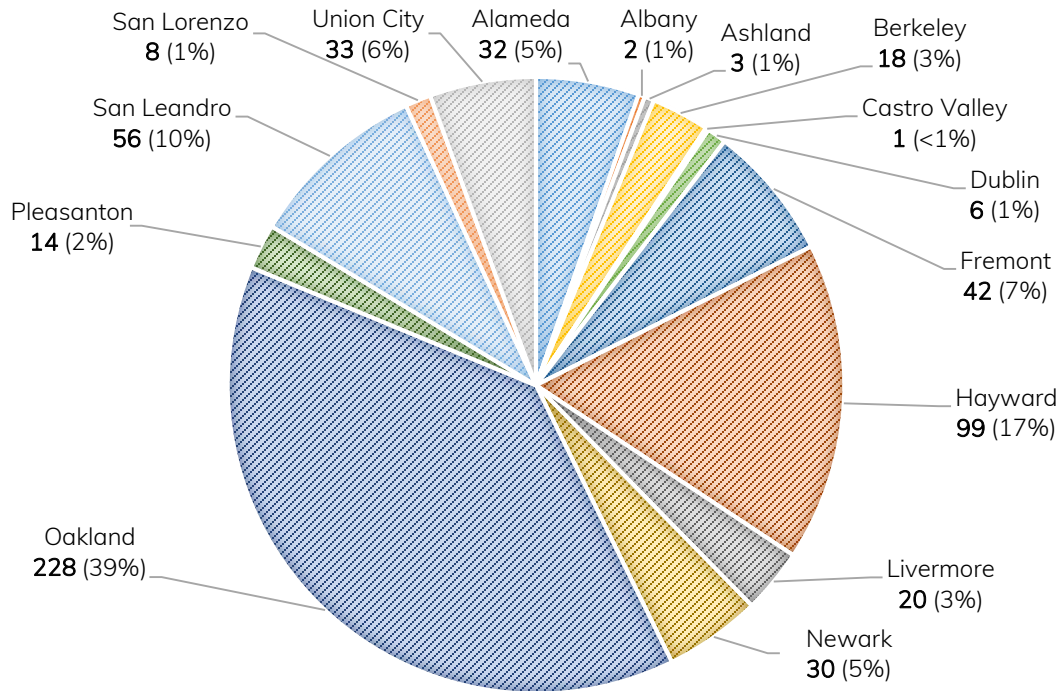
14 CITIES & 1 UNINCORPORATED COMMUNITY



\$16,835.85
TOTAL SPENT IN DONATIONS, FEES & SPONSORSHIPS*

* Includes refundable deposit.

TOTAL EVENTS BY CITY

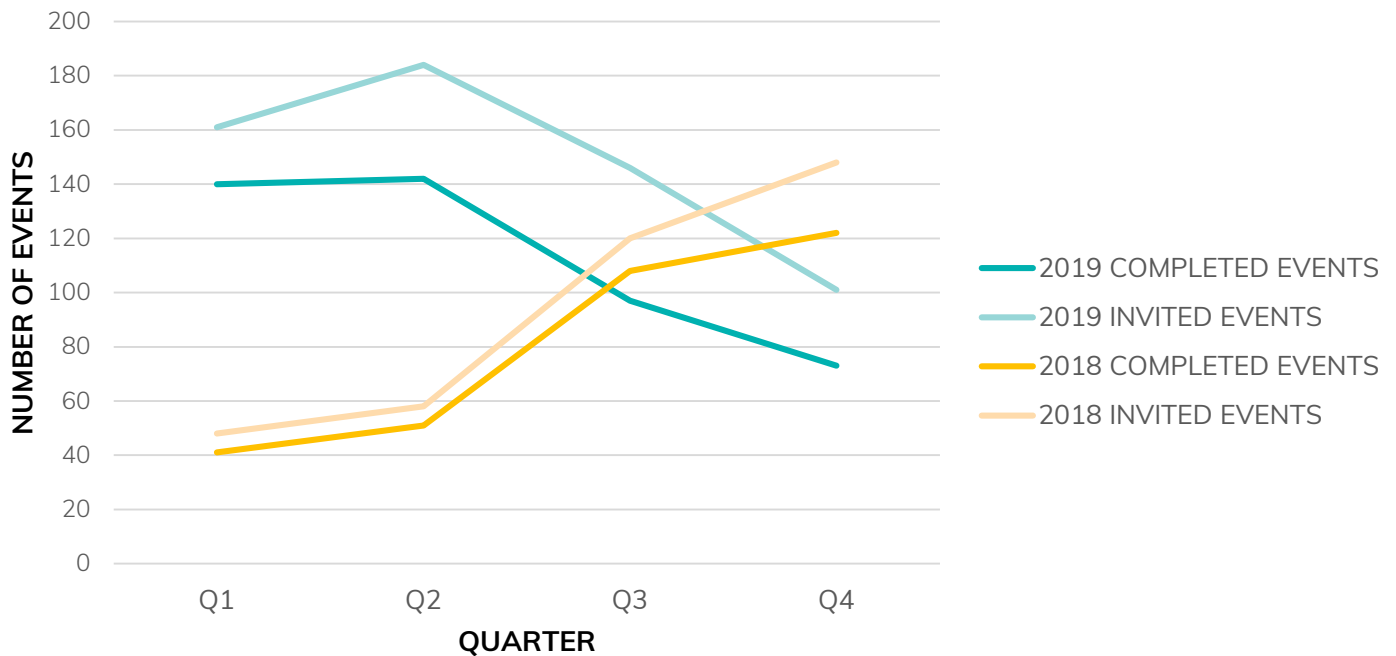


CITY	Q 1	Q 2	Q 3	Q 4	TOTAL
Alameda	14	8	4	6	32
Albany	0	1	1	0	2
Ashland	2	0	0	1	3
Berkeley	3	7	5	3	18
Castro Valley	0	1	0	0	1
Dublin	3	1	2	0	6
Fremont	11	14	9	8	42
Hayward	30	30	22	17	99
Livermore	8	9	3	0	20
Newark	11	8	6	5	30
Oakland	47	68	73	40	228
Pleasanton	3	4	3	4	14
San Leandro	15	21	9	11	56
San Lorenzo	3	3	2	0	8
Union City	11	9	7	6	33

ALLIANCE IN THE COMMUNITY

2019 | ANNUAL OUTREACH REPORT

TOTAL EVENTS BY QUARTER



TYPE	Q 1	Q 2	Q 3	Q 4	TOTAL
2019 - Completed Events	140	142	97	73	452
2019 - Invited Events	161	184	146	101	592
2018 - Completed Events	41	51	108	122	322
2018 - Invited Events	48	58	120	148	374

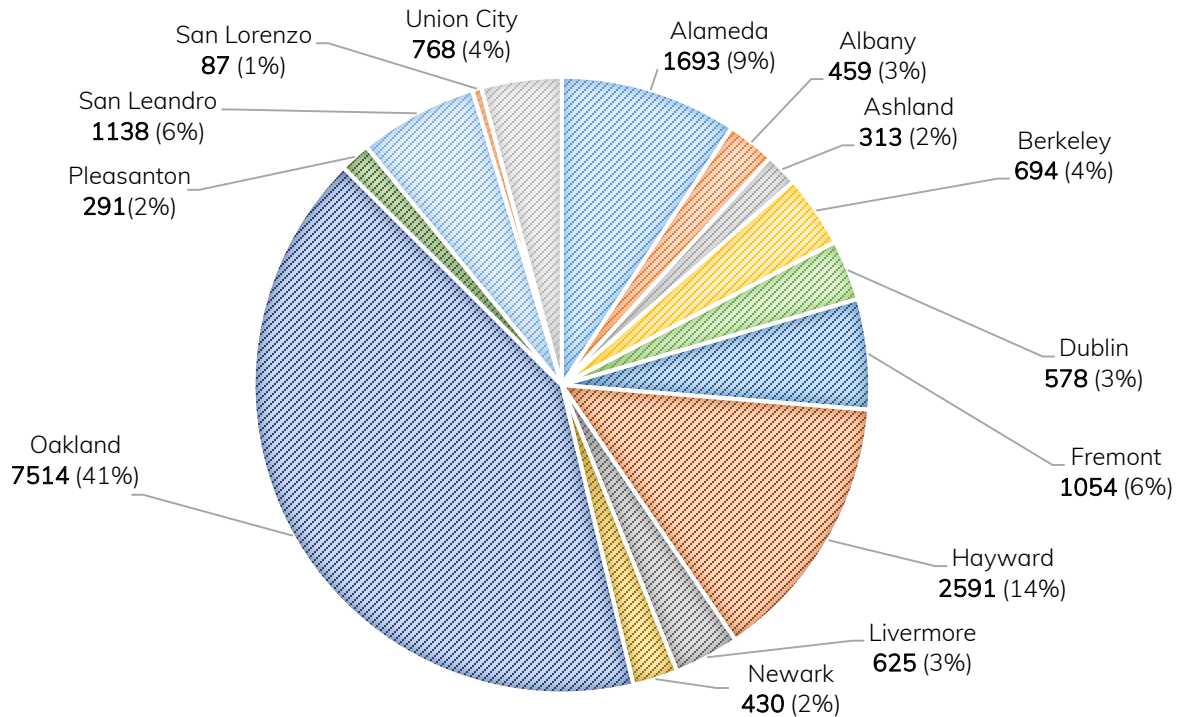
The graph above compares completed events to total events in 2019 and 2018. Events include community events, member education events, member orientations, and community meetings/presentations.

In 2019, the Alliance completed a total of **452** out of **592** events (76%), compared to 322 out of 374 (86%) during 2018.

The map on page 8 indicates all events by city in 2019.

ALLIANCE IN THE COMMUNITY
2019 | ANNUAL OUTREACH REPORT

TOTAL REACHED BY CITY

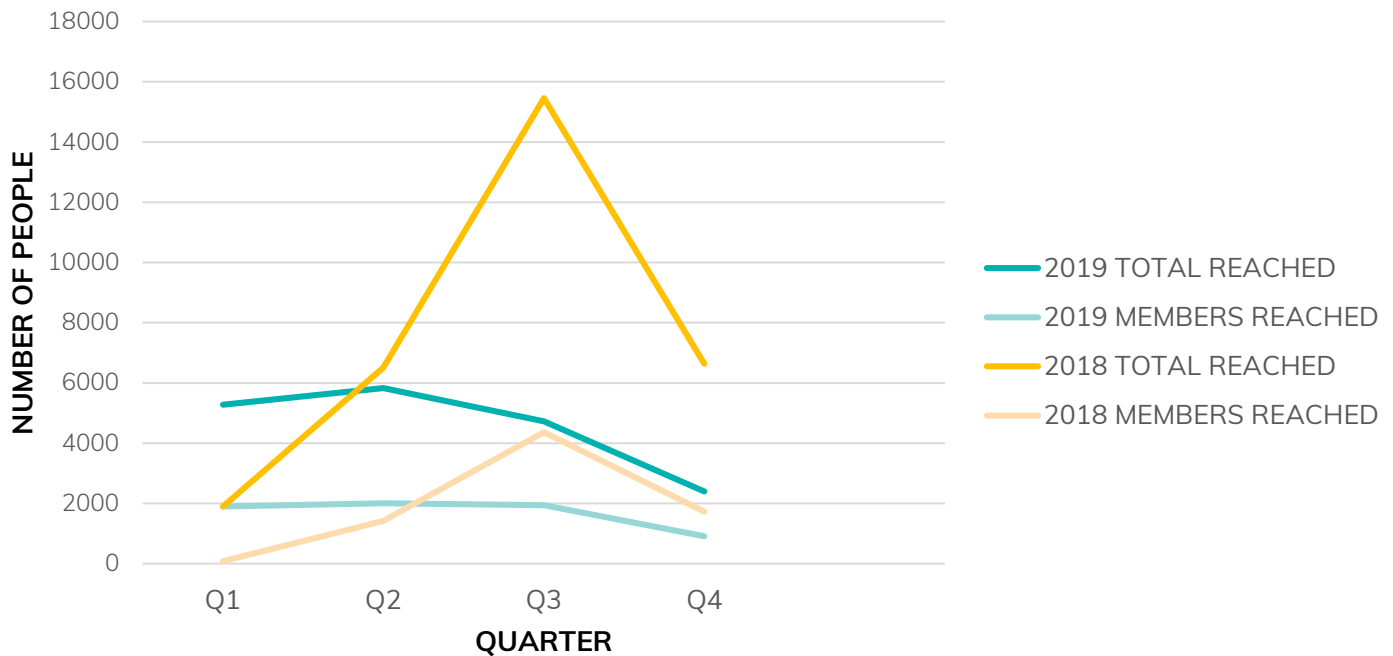


CITY	Q 1	Q 2	Q 3	Q 4	TOTAL
Alameda	1166	359	80	88	1693
Albany	0	95	364	0	459
Ashland	187	0	0	126	313
Berkeley	15	504	169	6	694
Castro Valley	0	0	0	0	0
Dublin	341	158	79	0	578
Fremont	15	160	58	821	1054
Hayward	950	1126	251	264	2591
Livermore	201	384	40	0	625
Newark	291	89	38	12	430
Oakland	1273	1663	3569	1009	7514
Pleasanton	18	252	8	13	291
San Leandro	243	815	29	51	1138
San Lorenzo	80	7	0	0	87
Union City	494	221	40	13	768

ALLIANCE IN THE COMMUNITY

2019 | ANNUAL OUTREACH REPORT

TOTAL REACHED BY QUARTER



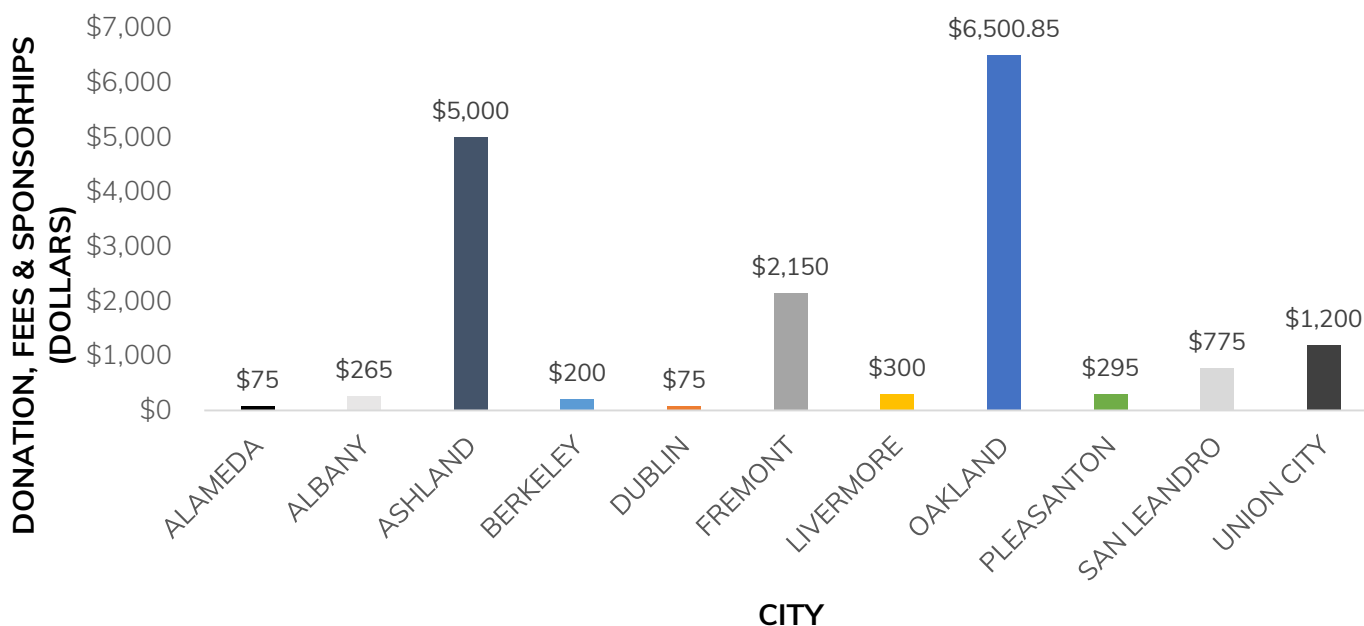
TYPE	Q 1	Q 2	Q 3	Q 4	TOTAL
2019 – Total Reached	5,274	5,833	4,724	2,403	18,234
2019 – Members Reached	1,898	2,008	1,938	915	6,759
2018 – Total Reached	1,898	6,512	15,456	6,636	30,502
2018 – Members Reached	79	1,423	4,366	1,731	7,599

The graph above compares the total reached at all Alliance events in 2018 and 2019.

The Alliance decreased the total reached by **40%** from 30,502 in 2018 to 18,234 total reached in 2019.

During Q2 of Fiscal Year 2017-2018, the C&O Department implemented an event tracking tool to systematically improve our tracking method, and to help prevent overstating numbers reached.

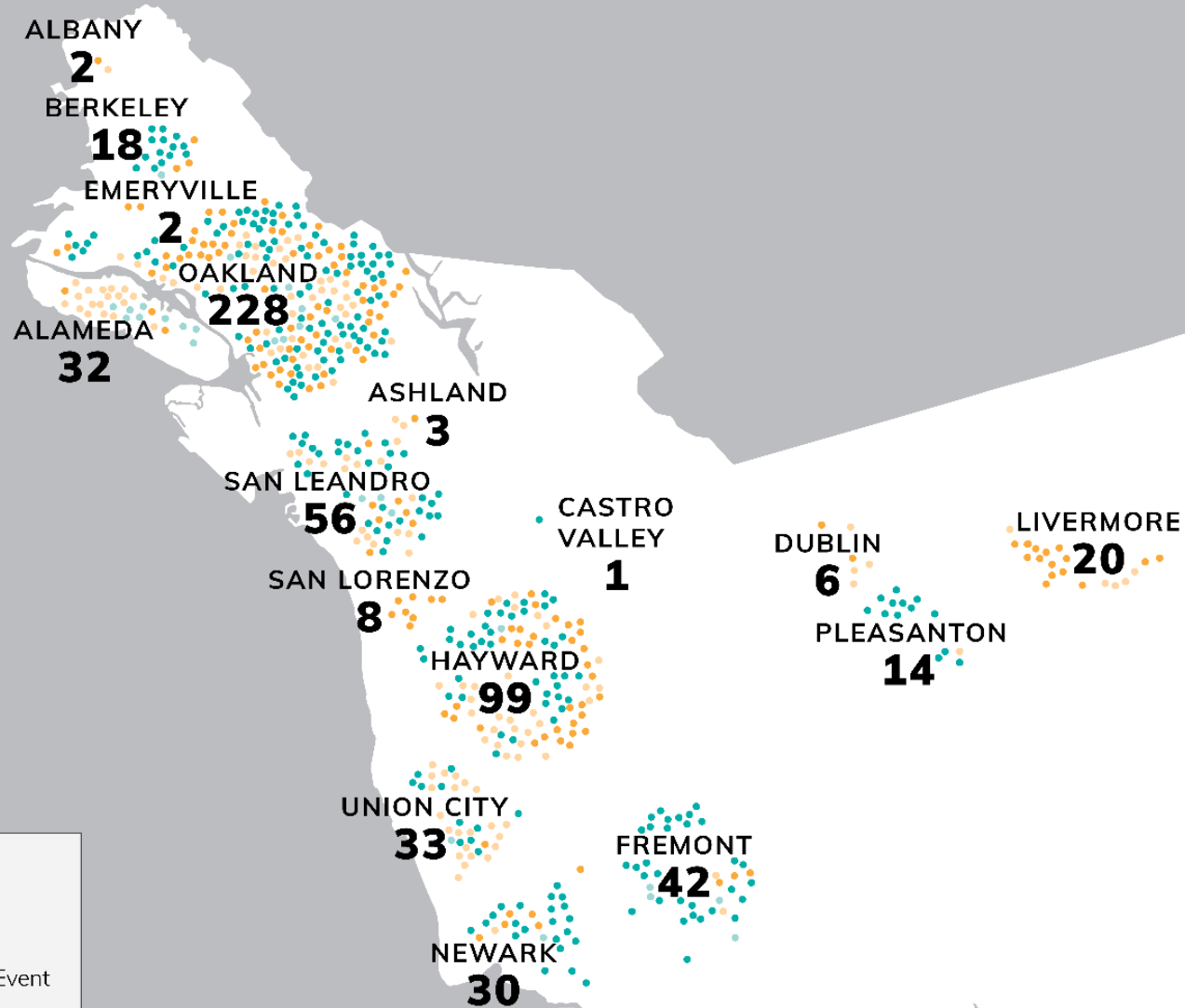
DONATIONS/FEES/SPONSORSHIPS* BY CITY



CITY	Q1	Q2	Q3	Q4	TOTAL
Alameda	\$75	\$0	\$0	\$0	\$75
Albany	\$0	\$0	\$265	\$0	\$265
Ashland	\$0	\$0	\$0	\$5,000	\$5,000
Berkeley	\$0	\$100	\$100	\$0	\$200
Castro Valley	\$0	\$0	\$0	\$0	\$0
Dublin	\$25	\$25	\$25	\$0	\$75
Fremont	\$0	\$0	\$1,500	\$650	\$2,150
Hayward	\$0	\$0	\$0	\$0	\$0
Livermore	\$0	\$300	\$0	\$0	\$300
Newark	\$0	\$0	\$0	\$0	\$0
Oakland	\$1,650	\$1,020	\$1,631	\$2,200	\$6,500.85
Pleasanton	\$0	\$295	\$0	\$0	\$295
San Leandro	\$0	\$775	\$0	\$0	\$775
San Lorenzo	\$0	\$0	\$0	\$0	\$0
Union City	\$1,200	\$0	\$0	\$0	\$1,200

* Includes refundable deposit.

EVENT TYPE BY CITY



MAP LEGEND

- Community Event
- Member Education Event
- Member Orientation
- Community Presentation



TYPE OF EVENT	DAY OF WEEK	DATE (FORMATTED)	TIME	PLACE	NAME OF EVENT	LOCATION & ADDRESS	CITY	ORGANIZER CONTACT INFO	ORGANIZATION	ALLIANCE REP.	STATUS	APPLICABLE VENDOR FEES	ATTENDEES (ALL)	ATTENDEES (ALLIANCE MEMBERS)	NOTES
Community Event	Friday	1/22/19	11:00am - 4:00pm	St. Mary's Senior Center		625 Brockhurst St./San Pablo Ave., Oakland	Oakland	Debbie Taylor 510 326-9772		Alex	Approved				12/27/19 - AA Delivered 120 care bags (4 bins, 30 bags per bin)
Community Event	Friday	1/22/19	11:00 am - 4:00pm	Saint Vincent De Paul		2272 San Pablo Ave., Oakland, CA 94612	Oakland			Alex	Approved				12/27/19 - AA Delivered 120 care bags (4 bins, 30 bags per bin)
Member Orientation	Monday	1/23/19	4pm - 6pm	Hayward Wellness Center		644 Southland Mall Dr. Hayward, CA 94545	Hayward	Gary Blake 415-666-6883		Approved					1/23-1/24 AA - AA events during Christmas and New Year holiday weeks - 1/23/2019 AA - AA event was cancelled due to weather.
Member Education	Monday	1/22/19	1:30pm - 3:30pm	Main Public Library	Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland, CA 94612	Oakland	Emily Week 510-238-3134	Oakland Public Library	Isaac	Approved	N/A	5	2	11/25/2019 AA - Per OTM 11/18/2019 confirmed we Michelle L. and team we will only go on the third Friday of every month. 11/25/2019 AA - Spoke with Michele L. in regards to changing time to 1:30pm - 3:30pm 11/25/2019 AA - Spoke with Daphn at Oakland Public Library, confirmed time and date change may take affect next month and all events their calendar.
Member Orientation	Thursday	1/18/19	10:30 am - 1:00 pm	Eastmont Wellness Center		6555 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Debra Monroe 510-567-5704		Otis	Completed		22	14	1/19/2019 OTM - Information on update, ENGAGEMENT WITH NONE AAH MEMBERS (2) members requesting information on how to change over to AAH from Anthem Blue Cross, STEPS TAKEN: Forwarded individual phone number to Healthcare Options, AAH Miss info, and Key Contact List. Engaged (1) with termed AAH coverage. Steps taken: requested for call AAH Miss desk, check Med-Cal status, find Key Contact List. Engaged (4) Seniors inquiring about AAH. Steps taken: explained the difference between Medi-Cal & Medi-Cal, and the process on how to obtain Medi-Cal. Engaged (1) individual with no healthcare. Steps taken: gave individual a AAH brochure, and directed her downstairs to SSA.
Member Orientation	Wednesday	1/21/19	9:30 am - 11:00 am	Roots Community Health Center		9125 International Blvd, Suite 9, Oakland, CA 94603	Oakland	Shawna Norman 510-777-1177 x214		Otis	Completed		5	3	12/04/19 ML per Otis 9:30 am - 11 am works best for Roots to accommodate staff meal/break period.
Member Orientation	Wednesday	1/21/19	9:30 am - 12:00 pm	Lifeline Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4509		Alex	Completed		4	0	
Member Orientation	Tuesday	1/21/19	9:00 am - 5:00 pm	Asian Health Services		800 Webster St. Oakland, CA 94607	Oakland	Vanessa Quach 5106666883		Isaac	Approved	N/A	10	6	
Community Event	Tuesday	1/21/19	6:00 pm - 8:00 pm	Community Healthcare Information Outreach		San Lorenzo Library - 385 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Chantelle Wilson 510-281-2615	San Lorenzo Library		Approved	N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Tuesday	1/21/19	4:30 pm - 6:30 pm	Food Bank Days		Hayward Unified School District - HUB 24823 Gate Road - Hayward, CA 94544	Hayward	Randy Nakamura 510-773-3887 x4009	Hayward Unified School District	Chantelle Wilson	Approved	N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Tuesday	1/21/19	2:30pm - 4:30pm	HUSD		24823 Gate Road Hayward, CA 94544	Hayward	Randy Nakamura 510-773-3887 x4009	HUSD	Alex	Approved		90	27	
Member Education	Tuesday	1/21/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table		3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center	Chantelle Wilson	Approved	N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Tuesday	1/21/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center	Chantelle Wilson	Approved	N/A	14	8	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Monday	1/21/19	10:30 am - 12:00 pm	Tuacama Health Center		2231 Mission Blvd., Hayward, CA 94541	Hayward	Rose Valle 510-471-6907 x3155	Tuacama Health Center	Otis	Approved	N/A	6	3	1/21/2019 OTM - Information on update, ENGAGEMENT WITH NONE AAH MEMBERS (2) members requesting information on how to change over to AAH from Anthem Blue Cross, STEPS TAKEN: Forwarded individual phone number to Healthcare Options, AAH Miss info, and Key Contact List. Engaged (1) with termed AAH coverage. Steps taken: requested for call AAH Miss desk, check Med-Cal status, find Key Contact List. Engaged (4) Seniors inquiring about AAH. Steps taken: explained the difference between Medi-Cal & Medi-Cal, and the process on how to obtain Medi-Cal. Engaged (1) individual with no healthcare. Steps taken: gave individual a AAH brochure, and directed her downstairs to SSA.
Member Orientation	Monday	1/21/19	1:00pm - 4:00pm	Hayward Wellness Center		644 Southland Mall Dr. Hayward, CA 94545	Hayward	Gary Blake 415-666-6883		Otis	Approved		3	0	12/11/19 AA - bring laptop, table, chair and chair rest on internet security desk on left side of office. 1/21-1/18 - AA - AA event was cancelled due to weather.
	Friday	1/21/19	9:00 pm - 6:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland, CA 94612	Oakland	Emily Week 510-238-3134	Oakland Public Library	Approved - Deliberately		N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Community Meeting/Presentation	Friday	1/21/19	9:30 am - 3:30 pm	First 5 Conference Center 1115 Atlantic Ave Alameda, CA 94501	Fathers Corps Reveal	First 5 Conference Center 1115 Atlantic Ave Alameda, CA 94501	Alameda	Vive V. Hernandez 510-227-6944	Alameda County Fathers Corps	Otis	Approved	N/A	48	1	12/18/2019 OTM - Information on update, ENGAGEMENT WITH NONE AAH MEMBERS (2) members requesting information on how to change over to AAH from Anthem Blue Cross, STEPS TAKEN: Forwarded individual phone number to Healthcare Options, AAH Miss info, and Key Contact List. Engaged (1) with termed AAH coverage. Steps taken: requested for call AAH Miss desk, check Med-Cal status, find Key Contact List. Engaged (4) Seniors inquiring about AAH. Steps taken: explained the difference between Medi-Cal & Medi-Cal, and the process on how to obtain Medi-Cal. Engaged (1) individual with no healthcare. Steps taken: gave individual a AAH brochure, and directed her downstairs to SSA.
Member Orientation	Friday	1/21/19	9:00 am - 11:30 am	La Clinica - Transit Village		3451 East 12th Street, Oakland, CA 94601	Oakland	Daisy Berrospio 510-535-3077	La Clinica	Alex	Approved	N/A	7	4	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Thursday	1/21/19	10:00 am - 12:30 pm	Tri - City Health Center		3550 Liberty Street Fremont, CA 94538	Fremont	Cynthia Prada, RN Civic Manager 510-252-5832	Tri - City Health Center	Alex	Approved	N/A	6	0	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Thursday	1/21/19	9:00 am - 10:30 am	Alameda Food Bank - Warehouse	Partny Program	Alameda Food Bank - Warehouse 650 West Ranger Ave., Alameda, CA 94501	Alameda	Cindy Hubs 510-523-5850	Alameda Food Bank	Otis	Approved	N/A	40	35	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Thursday	1/21/19	9:30 am-1:30 pm	Hong Fook Center		1388 Harrison St. Oakland, CA 94612	Oakland	Jenny Size 510-538-2444	Hong Fook	Isaac	Approved	N/A	11	9	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Wednesday	1/21/19	4:00pm - 10:30pm	Newark Adult School		3077 Cedar Street - Newark, CA 94506	Newark	Patricia 510-238-3134	Newark Adult School	Approved					1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Tuesday	1/21/19	4:00 pm - 11:30 am	Glid Tadojo		4027 St. Tomerino Road, Hayward, CA 94544	Hayward	Alexis Thomas - Butler 415-788-9217	Glid Tadojo	Approved					1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Wednesday	1/21/19	9:00 am - 6:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Gate Road - Hayward, CA 94544	Hayward	Glenn Vargos 510-723-2867 x34112	Hayward Unified School District	Pending		N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Thursday	1/21/19	9:00 am - 6:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Gate Road - Hayward, CA 94544	Hayward	Glenn Vargos 510-723-2867 x34112	Hayward Unified School District	Pending		N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Monday	1/21/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St. Oakland, CA 94607	Oakland	Amara Woods 510-835-9610 x2064	West Oakland Health Center	Otis	Approved		11	7	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Tuesday	1/20/19	1:00 pm - 4:00 pm	Axis Community Health		5955 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Paula Banting 925-201-6018	Axis Community Health	Alex	Approved		6	3	1/21-1/18 - AA - AA event was cancelled due to weather.
Community Event	Sunday	1/20/19	10:00 am - 1:00 pm	Gourmet Grubbs	Senior Day	1412 Stockton Ave. Berkeley, CA 94709	Berkeley	Lisa Bukhtol 510-331-6523	Another Bukhtol Show	Otis	Pending	By Oct 1 - \$50 By Nov 18 - \$25 On Dec 18 - \$100 (cash or money order)			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Saturday	1/20/19	9:00 am - 12:00 pm	Partny Program		Alameda Food Bank - Warehouse 650 West Ranger Ave., Alameda, CA 94501	Alameda	Cindy Hubs 510-523-5850	Alameda Food Bank	Pending		N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Community Event	Saturday	1/20/19	10:00 pm - 3:00 pm	Central Park Meadow	Candy Cane Hunt	20700 Paseo Padre Pkwy, Fremont, CA 94550	Fremont	Lance Schaefer 415-494-4321	Central Park Meadow & Recreation	Otis	Cancelled	\$350-00			1/21-1/18 - AA - AA event was cancelled due to weather.
Community Event	Friday	1/20/19	2:00 pm - 6:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland, CA 94612	Oakland	Emily Week 510-238-3134	Oakland Public Library	Approved		N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Friday	1/20/19	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94579	San Leandro	Amy Blackshaw 510-879-1572	Fuente Wellness Center	Otis	Approved		2	0	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Thursday	1/20/19	9:00 am - 12:00 pm	Union City Family Center		Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 510-476-2770	Union City Family Center	Otis	Approved		0	0	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Wednesday	1/20/19	9:30am - 12pm	Newark Wellness Center		6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Brinas 510-494-7232	Newark Wellness Center	Otis	Approved		7	3	1/21-1/18 - AA - AA event was cancelled due to weather.
Community Meeting/Presentation	Wednesday	1/20/19	11:00 am - 12:30 pm	E. Cleveland Manor, Senior Apartments	ACE Home Health Community Outreach	2611 E. Reams Ct., Oakland, CA 94605	Oakland	Ellen Vreughe Vice Coordinator 925-317-3000	ACE Home Health & Hospice	Otis	Pending	N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Wednesday	1/20/19	12:30 pm - 3:00pm	Asian Health Services		Madison park -- 8TH St And Madison St. Oakland, CA 94607	Oakland	Vanessa Quach 5106666883	Asian Health Services	Isaac	Approved	N/A	74	62	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Tuesday	1/20/19	9 am - 5 pm	Asian Health Services		800 Webster at Oakland CA 94607	Oakland	Vanessa Quach 5106666883	Asian Health Services	Isaac	Approved		9	6	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Tuesday	1/20/19	3:30 pm - 5:30 pm	Food Pantry @ Union City Family Center		725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 510-476-2770	Union City Family Center	Staffing Capacity	N/A				1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Tuesday	1/20/19	6:00 pm - 8:00 pm	Food Bank Days		Hayward Unified School District - HUB 24823 Gate Road - Hayward, CA 94544	Hayward	Glenn Vargos 510-723-2867 x34112	Hayward Unified School District	Approved		N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Tuesday	1/20/19	10:00 am - 1:00 pm	Majores Unidos y Asistencia		2387 E 12th St., Oakland, CA 94612	Oakland	Laura Camacho 510-381-3306	Majores Unidos y Asistencia	Approved					1/21-1/18 - AA - AA event was cancelled due to weather.
Member Education	Tuesday	1/20/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table		3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center	Chantelle Wilson	Approved	N/A			1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Tuesday	1/20/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	Member Orientation	3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center	Otis	Approved		11	6	1/21-1/18 - AA - AA event was cancelled due to weather.
Member Orientation	Monday	1/20/19	1:00 pm - 3:00 pm	Fremont Family Resource Center	Member Orientation	39155 Liberty St Ste A10, Fremont, CA 94538	Fremont	Loretta Williams 510-574-2002	Fremont Family Resource Center	Otis	Approved	N/A	8	4	1/21-1/18 - AA - AA event was cancelled due to weather.

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	Thursday	1/10/19	9:00 am - 10:30 am		Family Program	Alameda Food Bank - Warehouse 650 West Ranger Ave. Alameda, CA 94501.	Alameda	Gandy Minute (415) 523-5850	Alameda Food Bank		Pending	N/A			Outdoor-Bring tent, canopy and chairs. 1/10-18 EC - Meet with the Director of Alameda Food Bank and she invited us to attend the Saturday and... Thursday food parties. She mentioned that they serve on average 150 - 200 families per shift. PA was signed.
Member Orientation	Thursday	1/10/19	10:00 am - 12:30 pm	Tri-City Health Center	Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510.262.0832		Ons	Approved		3	3		*Please bring laptop and HDMI cable.
	Wednesday	1/10/19	9:00 am - 6:00 pm	County Appointment Day	Hayward Unified School District - MUD 24823 Scott Road Hayward CA 94544	Hayward	Glenn Vargus 610-728-2867 X24112	Hayward Unified School District		Cancelled	N/A				1/10-18-19-20 - Sent PA to organizer. 1/10-18-19-20 - Sent signed PA and schedule to M. Lewis for review. 1/12-2019 EC - Sent to M. Lewis and confirmed future dates.
Member Orientation	Wednesday	1/10/19	9 am - 5 pm	Asian Health Services	800 Webster St Oakland CA 94607	Oakland	Vanessa Quach 510.262.0832					0	0		
Member Orientation	Wednesday	1/10/19	8:30 am - 11:30 am	East Oakland Health Center	7450 International Blvd, Oakland, CA 94621	Oakland	Amenda Wong 510-835-8610 X2064	Hayward Unified School District	Ons	Approved		10	10		10/09/2019 OW.
	Wednesday	1/10/19	9:00 am - 6:00 pm	County Appointment Day	Hayward Unified School District - MUD 24823 Scott Road Hayward CA 94544	Hayward	Glenn Vargus 610-728-2867 X24112	Hayward Unified School District		Cancelled	N/A				1/10-18-19-20 - Sent PA to organizer. 1/10-18-19-20 - Sent signed PA and schedule to M. Lewis for review. 1/12-2019 EC - Sent to M. Lewis and confirmed future dates.
Member Education	Tuesday	1/09/19	12:00 pm - 2:00 pm	Roots Community Health Center	9525 International Blvd, Oakland, CA 94603	Oakland	Shawna Norman 510.777.1172 x2134	Roots Community Health Center	Ons	Approved	N/A	23	18		10/01/2019 OW - added event to calendar. Forward info to Michelle L.
Member Orientation	Thursday	1/10/19	9:00 am - 12:00 pm	Network Wellness Center	6600 Olive Fremont Ave. Newark, CA 94560	Newark	Michelle Briones 610-494-7215		Approved						Bring laptop, projector and extension cord. 1/10-18-19-20 - Meet with the Director of Alameda Food Bank and she invited us to attend the Saturday and... Thursday food parties. She mentioned that they serve on average 150 - 200 families per shift. PA was signed.
Member Orientation	Monday	1/07/19	1:00 pm - 3:00 pm	Fremont Family Resource Center	39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Loretta Williams 510-574-2002		Approved			3	3		
Member Education	Saturday	1/05/19	10:00 am - 6:00 pm	De Fremery Park	11th and Adams Street, Oakland, CA		Andre Alporne 510.347.4371	Oakland Black Caucus	Ons	Approved		110	29		09.17.19 OW sent Letter Vendor Application today. 09.17.19 OW check request forwarded to Michelle L.
	Thursday	1/10/19	9:00 am - 12:00 pm	Family Program	Alameda Food Bank - Warehouse 650 West Ranger Ave. Alameda, CA 94501.	Alameda	Gandy Minute (415) 523-5850	Alameda Food Bank		Pending	N/A				Outdoor-Bring tent, canopy and chairs. 1/10-18-19-20 - Meet with the Director of Alameda Food Bank and she invited us to attend the Saturday and... Thursday food parties. She mentioned that they serve on average 150 - 200 families per shift. PA was signed.
Community Event	Friday	1/10/19	2:00 pm - 6:00 pm	Oakland Public Library Community Kiosk	Oakland Public Library - 126 14th Street, Oakland CA 94612	Oakland	Billy Week 610-238-9946	Oakland Public Library	Approved	N/A					1/10-18-19-20 - Sent PA to organizer. 1/10-18-19-20 - Sent signed PA and schedule to M. Lewis for review. 1/12-2019 EC - Sent to M. Lewis and confirmed future dates.
Member Orientation	Friday	1/10/19	10:30 am - 11:30 am	Fuente Wellness Center	16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw 510.870.1512		Approved			0	0		*Please bring laptop, projector and extension cord. 07.07.19 RS - made contact w/rep. Waiting confirmation of dates and times. 05.18.18 RS - NMO dates confirmed w/Veronica
	Thursday	1/10/19	9:00 am - 12:00 pm	Union City Family Center	Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Louise Villegas (510) 476-2770		Approved			0	0		Please bring laptop only. 06.25.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 07.07.18 EC Confirmed with Laura that MUA's office will be closed in observance of Independence Day.
Member Orientation	Wednesday	1/10/19	12 pm - 3:30 pm	Asian Health Services	800 Webster St Oakland CA 94607.	Oakland	Vanessa Quach 510.262.0832								1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
	Wednesday	1/10/19	2:30 pm - 6:30 pm	Food Pantry @ Union City Family Center	126 Whipple Rd., Union City, CA 94587.	Union City	Vanessa Quach 510.262.0832	Union City Family Center		Pending	N/A				1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Orientation	Wednesday	1/10/19	10:00 am - 12:00 pm	Tiburcio Vasquez Health Center	22331 Mission Blvd., Hayward, CA 94541	Hayward	Rosie Valle 510-471-2897 x3159	Hayward Unified School District	Approved	N/A		1	1		1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Education	Tuesday	1/10/19	2:30 pm - 4:30 pm	Food Bank Day	Bayview-Hastings 510-728-2867 ext. 34209	Hayward	Rosie Valle 510-471-2897 x3159	Hayward Unified School District	Approved	N/A					1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Orientation	Tuesday	1/10/19	10:00 am - 1:00 pm	Magness-Lindley & Justice	2081 E. 10th St., Oakland, CA 94612.	Oakland	Janice Cookston 510.341.3386		Approved						1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Education	Friday	09/27/19	10:00 am - 12:00 pm	Davis Street Family Resource Center-Needs Information Table	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x154	Davis Street Family Resource Center	Member-Schedule	N/A					1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Orientation	Friday	09/27/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x154		Ons	Approved		9	9		09.11.19 ML MOT date was published. 09.04.19 OW - Member Orientation will ONLY offer 1 on 1 counseling. PA - Complete information 09.23.19.
Member Orientation	Thursday	09/26/19	6:00 pm - 7:00 pm	Davis Street Family Resource Center	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x154		Approved						1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
	Wednesday	09/26/19	9:00 am - 6:00 pm	County Appointment Day	Hayward Unified School District - MUD 24823 Scott Road Hayward CA 94544	Hayward	Glenn Vargus 610-728-2867 X24112	Hayward Unified School District		Cancelled	N/A				1/10-18-19-20 - Sent PA to organizer. 1/10-18-19-20 - Sent signed PA and schedule to M. Lewis for review. 1/12-2019 EC - Sent to M. Lewis and confirmed future dates.
Member Orientation	Wednesday	09/25/19	1:30 pm-4:30 pm	Hong Fook	275 14th St, Oakland, CA 94612	Oakland	Hong Fook 510.535.4471	Hong Fook	AA			0	0		9.25.19 AA - Spoke with Jenny, she informed they rarely see patients after 2pm; busiest time is in the mornings. W/ work with Jenny to rearrange new time change, once confirmed will update asap/shortly.
Member Orientation	Wednesday	09/25/19	11:00 am - 2:00 pm	Roots Community Health Center	9525 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Erin Kennedy 510-777-1172 x27		Ons	Approved		12	12		09.26.19 OW - Roots Community Health Center is one of AAH's greatest assets when it comes to engaging new & current Members. On Wednesdays Roots Community feed the Community. There is a strong level of Community activity, and support for the East Oakland, which most are homeless, and AAH Members requiring information, and support concerning knowledge of their benefits.
	Tuesday	09/24/19	9:00 am - 6:00 pm	County Appointment Day	Hayward Unified School District - MUD 24823 Scott Road Hayward CA 94544	Hayward	Glenn Vargus 610-728-2867 X24112	Hayward Unified School District		Cancelled	N/A				1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Community Event	Tuesday	09/24/19	9:00 pm - 8:00 pm	Community Healthcare Information Outreach	San Lorenzo Library - 105 Paseo Grande, San Lorenzo, CA 95026	San Lorenzo	Carolee Wilson 510-286-9988	San Lorenzo Library	Approved	N/A					1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Orientation	Tuesday	09/24/19	9:30 am - 12:00 pm	Native American Health Center Clinic	2000 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-4471		Ons	Approved		10	10		Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duenas about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when to drop in sessions. 09.11.19 ML date was published. Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duenas about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when to drop in sessions.
Member Orientation	Monday	09/23/19	1pm-4pm	Hayward Wellness Center	684 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake 510-266-1744		Alex	Approved		2	2		09.11.19 ML date was published. Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duenas about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when to drop in sessions.
Member Orientation	Monday	09/23/19	8:30 am - 11:30 am	East Bay Agency for Children	43300 Newport Dr, Fremont, CA 94538	Fremont	Giselle Pineda 510.656.4208 x7109		Ons	Approved		0	0		09.11.19 ML, during OTM on 09.09.19 decided to complete last MOT to Sep. due to invite publication. Team will work to find quarterly activities w/ EBAC in lieu of monthly MOT. Bring laptop only. 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Education	Saturday	09/24/19	9:00 am - 2:00 pm	Gracie Arena	7000 Coliseum Way, Oakland, CA 94612	Oakland	Kyrell Johnson 242.342.7512	First AHE - Oakland	OW	Non-Attending	N/A				09.20-19 ML - Spoke with Kyrell Johnson who stated event was shared w/ Otis @ the beginning of the summer... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Community Event	Friday	09/20/19	2:00 pm - 6:00 pm	Oakland Public Library Community Kiosk	Oakland Public Library - 126 14th Street, Oakland CA 94612	Oakland	Billy Week 610-238-9946	Oakland Public Library	Approved	N/A					09.20.19 ML, last ML for Billy Week. 09.11.19 ML, during OTM on 09.09.19 decided to complete last MOT to Sep. due to invite publication. Team will work to find quarterly activities w/ EBAC in lieu of monthly MOT. Bring laptop only. 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Community Meeting/Presentation	Friday	09/20/19	12:30 pm - 2:30 pm	Richard C. Trudeau Conference Center	1100 Skyline Blvd, Oakland, CA 94619	Oakland	Kevin Bremford 510.227.4979	Alameda County First 5	OW	Approved	N/A	51	1		09.09.19 OW
Member Orientation	Friday	09/20/19	9:30 am - 12:00 pm	Eastmont Overlook Health Center	3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-429-4629		Approved			6	6		09.09.19 - OTM OW will follow up w/ LL to confirm best DoW 09.20.19 RS - made contact w/rep. Waiting confirmation of dates and times. 09.19.19 - AA NMO table set up is located in main hall way across from Suite 150 (specialty clinic) and security booth.
Member Orientation	Thursday	09/19/19	10:30 am - 1:00 pm	Eastmont Overlook Health Center	6955 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Debra Morfey 510-562-5734		Approved			7	6		09.19.19 ML OTM sponsorship was approved on 09.14.19; spoke w/ Mary on Friday to confirm, BL will help OW staff this event. 09.06.19 OW - added
Member Education	Thursday	09/19/19	8:00 am - 2:00 pm	Oakland Zoo	9777 Golf Links Road, Oakland, CA 94605	Oakland	Mary 510.729.0852	United Seniors of Oakland and Alameda County	OW	Approved	N/A	600	60		09.19.19 OTM OW will follow up w/ LL to confirm best DoW 09.20.19 RS - made contact w/rep. Waiting confirmation of dates and times. 09.19.19 - AA NMO table set up is located in main hall way across from Suite 150 (specialty clinic) and security booth.
Member Orientation	Wednesday	09/18/19	9 am - 5 pm	Asian Health Services	800 Webster St Oakland CA 94607	Oakland	Vanessa Quach 510.262.0832		OW	Approved		0	0		09.19.19 OTM OW will follow up w/ LL to confirm best DoW 09.20.19 RS - made contact w/rep. Waiting confirmation of dates and times. 09.19.19 - AA NMO table set up is located in main hall way across from Suite 150 (specialty clinic) and security booth.
Member Orientation	Wednesday	09/18/19	10:30 am - 12:00 pm	Tiburcio Vasquez Health Center	22331 Mission Blvd., Hayward, CA 94541	Hayward	Rosie Valle 510-471-2897 x3159	Hayward Unified School District	Ons	Approved		0	0		09.19.19 OTM OW will follow up w/ LL to confirm best DoW 09.20.19 RS - made contact w/rep. Waiting confirmation of dates and times. 09.19.19 - AA NMO table set up is located in main hall way across from Suite 150 (specialty clinic) and security booth.
Member Education	Thursday	09/19/19	2:00 pm - 4:00 pm	Food Bank Day	Bayview-Hastings 510-728-2867 ext. 34209	Hayward	Rosie Valle 510-471-2897 x3159	Hayward Unified School District		Pending	N/A				1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Orientation	Tuesday	09/17/19	9:00 am - 1:30 pm	Santa Rita Jail	65-BENEFIT ACPD 2019	Dublin	Debra White Program Supervisor Alameda County Sheriff's Office 916-995-7469 916-995-7048	Santa Rita Jail	OW	Pending	N/A				1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...
Member Orientation	Tuesday	09/17/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x154	Davis Street Family Resource Center	Ons	Approved		3	3		09.09.19 - OTM ML will attend on Tuesdays only if Sept. 2019 09.04.19 OW - Member Orientation will ONLY offer 1 on 1 counseling. Bring laptop, projector and extension cord. AA - 09/17/2019 confirmed with Michelle B. and Dr. Expen, relocation to front patio area across from main entrance.
Member Orientation	Tuesday	09/17/19	9:30am - 12:00 pm	Davis Street Family Resource Center	6006 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Briones 610-494-7212		Approved			3	2		9.9.19 - OTM approved for \$1,500; OW will complete check request today.
Member Education	Saturday	09/14/201	9:00 am - 1:00 pm	Fremont Town Fair Plaza	39130 State Street, Fremont, CA	Fremont	Denise Campbell 510.262.0832	To-City Health	Ons	Approved	\$1,500.00	41	8		09.09.19 - OTM ML will follow up w/ event contact. 1/10-18-19-20 - Sent signed PA and schedule to M. Lewis for review. 1/12-2019 EC - Sent to M. Lewis and confirmed future dates.
Community Event	Saturday	09/14/19	12:00 pm - 8:00 pm	2019 Splitter	Emerald Glen Park - 4201 Central Park, Dublin, CA 94568	Dublin	Alice Rasmussen Recreation Technician (925) 556-4509	City of Dublin	Approved and Completed		\$25.00	79	1		09.09.19 - OTM ML will follow up w/ event contact. 1/10-18-19-20 - Sent signed PA and schedule to M. Lewis for review. 1/12-2019 EC - Sent to M. Lewis and confirmed future dates.
Community Event	Friday	09/14/19	9:00 pm - 6:00 pm	Oakland Public Library Community Kiosk	Oakland Public Library - 126 14th Street, Oakland CA 94612	Oakland	Billy Week 610-238-9946	Oakland Public Library	Approved	N/A					1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was... 1/10-18-19-20 did not schedule due to only one (1) OC being scheduled to work at the time the event was...

Community Event	Saturday	08/24/19	10:00 am - 4:00 pm	Acts Full Gospel Church	Your Health is Your Wealth	Acts Full Gospel Church - 1034 66th Ave, Oakland	Cassandra Bailey 404-338-1336	Acts Full Gospel Church of South Oakland	Approved	N/A	76	23	02/22/19 OW - PA sent to Organizer today. 03/12/2019 OW - forwarded signed PA by Organizer to Michelle Lewis for review and approval.		
Community Event	Friday	08/23/19	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A		Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 Sent signed PA to Michelle for review.		
Community Event	Friday	08/23/19	3:00 pm - 5:00 pm		Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Wolk 510-238-3134	Oakland Public Library	Approved	N/A		08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 08/26/18 RG - M. Lewis advised event has been approved.		
Community Event	Thursday	08/22/19	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A		Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review.		
Member Orientation	Thursday	08/22/19	8:00 pm - 9:00 pm	Davis Street Family Resource Center		3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4501		Approved	N/A		EC - Classes continued on-site. 06/23/17		
Member Orientation	Wednesday	08/21/19	9 am - 5 pm	Asian Health Services		800 Webster St. Oakland CA. 94607	Oakland	Vanessa Quach 510-885-6883		Approved	N/A				
Member Orientation	Wednesday	08/21/19	11:00 am - 2:00 pm	Rozak Community Health Center		9825 International Blvd, Suite 5, Oakland, Ca 94603	Oakland	Eden Hernandez 510-777-1177 x237		Approved	N/A	12	12	08/21/2019 OW	
Member Orientation	Wednesday	08/21/19	10:00 am - 11:30 am	Glad Tidings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-783-0377		Cancelled	N/A			08/09/18 LG - Prioritizing clinic locations until fully staffed. 07/02/2019 OW - We can only conduct NMCOs at Glad Tidings on Tuesday & Thursday. Until we are allowed to have more than one NMCO we need to wait until we get more in and can not be scheduled.	
Member Education	Tuesday	08/20/19	11:00 am - 2:00 pm	Lake Merritt (Bellevue Park)	Breastfeeding & Babies	Lakeside Dr. Oakland, CA 94621	Oakland	Brandt Gates 510-835-9610	West Oakland Health Center	OW	Approved	N/A	59	51	08/13/19 OW - Event WOHCH WWC Program
Member Education	Tuesday	08/20/19	2:30 pm - 4:30 pm		Food Bank Days	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209	Hayward Unified School District	Approved	N/A			1. Indors. Organizer provides table and chairs. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates. Event cancelled.	
Member Orientation	Tuesday	08/20/19	9:30am - 12:00 pm	Newark Wellness Center		6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Briscoe @ 510-494-7232		Approved	N/A	5	2	*Bring laptop, projector and extension cord. 8/20/2019 AA - Confirmed with Michelle B. and Dr. Epper, relocation to front of clinic across from the doors	
Member Orientation	Monday	08/19/19	8:30 am - 11:30 am	East Bay Agency for Children		43030 Newport Dr, Fremont, CA 94538	Fremont	Giselle Pineda 510-656-4206 x7109		OW	Approved	N/A	5	4	*Bring laptop only. 10/16/18 EC Manager confirmed that we can have NMCOs at her facility. 01/07/19 EC Spoke to manager and confirmed that they will be closed on this MLK Day & President's Day. 01/18/19 EC Manager confirmed NMCO on 01/28/19.
	Friday	08/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Health Services Table		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4501	Davis Street Family Resource Center	Duplicate Event	N/A			2/21/19 OW - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH healthcare services.	
Community Event	Friday	08/16/19	3:00 pm - 5:00 pm		Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Wolk 510-238-3134	Oakland Public Library	Approved	N/A			08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 08/26/18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	08/16/19	9:30 am - 12:00 pm	Likening Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4609		Approved	N/A			03/20/18 RG - received workshop confirmation from organizer	
Member Orientation	Friday	08/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4501		Approved	N/A			03/04/19 OW - Member Orientation will (ONLY) offer 1 on 1 - counseling	
Community Event	Thursday	08/15/19	2:00 pm - 6:00 pm	Tri-Valley Haven Food Pantry		418 Junction Ave., Livermore, CA 94551	Livermore	John Blackburn - Coordinator 925-448-1664 Ralph Johnson - Director 925-667-2702	Tri-Valley Haven Food Pantry	Approved	N/A	11	3	* Outdoor / please bring table, chairs & tent. 8/18/18 EC - Sent PA to coordinator. 8/15/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Anti-Poverty meeting. He signed the PA. 8/15/18 EC Signed PA was sent to Michelle for review.	
Member Orientation	Thursday	08/15/19	10:30 am - 1:00 pm	Eastmont Wellness Center		8855 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Delia Moroyas 510-567-5076		OW	Approved	N/A	13	12	10/09/18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.
	Wednesday	08/14/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Glenn Vargas 510-723-3857 x34117	Hayward Unified School District	Cancelled	N/A			10/16/18 RG - Sent PA to organizer. 01/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates.	
Member Orientation	Wednesday	08/14/19	9 am - 5 pm	Asian Health Services		800 Webster St. Oakland CA. 94607	Oakland	Vanessa Quach 510-885-6883		Approved	N/A	1	1		
Member Orientation	Wednesday	08/14/19	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, CA 94560	Newark	Erika Perez 510-818-3702		Approved	N/A	4	2	* Please bring laptop and projector. 07/02/18 EC - School manager confirmed approval. 08/27/18 EC - School Manager confirmed that NMCOs at her facility can now be added to the NMO mailing list. 08/14/19 AA - After speaking with Erika, confirmed the Adult school classes don't end until 11:30am, and Erika is only there until 12pm. No other classes or attendees are at location once the class ends.	
	Tuesday	08/13/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Glenn Vargas 510-723-3857 x34117	Hayward Unified School District	Cancelled	N/A			10/16/18 RG - Sent PA to organizer. 01/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates.	
Member Education	Tuesday	08/13/19	3 pm - 5 pm	Union City Family Center	Food Pantry	725 Whipple Rd, Union City, CA 94587	Union City	Lourdes Villegas 910-476-2770		Not assigned - will attend 8/1	N/A				
Member Orientation	Tuesday	08/13/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St. Oakland, CA 94607	Oakland	Aranda Wong 510-835-9610 x204		OW	Approved	N/A	20	20	08/13/19 OW
	Monday	08/12/19	1:30 pm - 3:30 pm	Fresh Food for Families - Hayward Promise Neighborhood		Eden Greenway Park 2625 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3524	NARD & HFN	Approved	N/A	50	10	* Outdoor. Please bring table, tent and chairs. 09/26/17 RG - Received signed PA from organizer and fed to M. Lewis for review. 01/21/17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HFN in calendar year 2018. 03/12/18 RG - 100 attendees approx. 24 self declared AAH members approached our resource table. 06/11/18 RG - Fed signed PA to M. Lewis for review. 01/14/19 EC - Mr. Salinas confirmed 2019 first dates. Flyer was saved at the event folder.	
Member Orientation	Monday	08/12/19	1:00 pm - 5:00 pm	Axis Community Health		5925 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Paula Barriga 925-201-4018		Approved	N/A	3	2	*Bring laptop only. Tabling in main Information Desk Area. Assigned coordinator should discussed with Ms. Jorgensen if we can change NMO schedule to match their hourly party schedule. Also, if we can switch NMO for dropping hours (EC). 12/21/17 RG - Dates and times approved by provider. 01/11/19 EC - NMO on 01/14/19 was Cancelled by provider. 02/11/19 EC - Tabling at the main Information Desk Area. It was a great outreach opportunity for the Alliance. At least 50 people approached our table and asked questions, most of them had Anthem. 10 people were AAH members. Any staff was cancelled with the June 1st closure. 04/02/2019 OW - Sent PA to organizer. 3/08/2019 OW signed PA by Organizer forwarded to Michelle Lewis for review & approval. 04/29/2019 Check road from Finance dept. and mailed today.	
Community Event	Saturday	08/10/19	10:00 am - 3:00 pm	Allen Temple Baptist Church	42nd Annual Health Fair	8001 International Blvd, Oakland CA 94621	Oakland	Deason Harold Goodman	Allen Temple Baptist Church	OW	Approved	N/A	130	111	08/08/19 OW - Sent PA to organizer. 3/08/2019 OW signed PA by Organizer forwarded to Michelle Lewis for review & approval. 04/29/2019 Check road from Finance dept. and mailed today.
Community Event	Saturday	08/10/19	11:00 am - 7:00 pm	20th Annual Laurel Street Fair		4222 MacArthur Blvd, Oakland CA 94619	Oakland	Antonia Gordon 510-731-4425	Laurel District Association	OW	Approved	\$150.00			
Community Event	Friday	08/09/19	3:00 pm - 5:00 pm		Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Wolk 510-238-3134	Oakland Public Library	Approved	N/A			08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 08/26/18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	08/09/19	9:00 am - 11:30 am	La Clinica - Travisville Village		3451 East 12th Street, Oakland CA 94601	Oakland	Daisy Berespe 510-238-3777 Chay-Roberts 510-523-5850		Approved	N/A	7	7	AA - Confirmed relocated, main lobby across from elevator	
	Thursday	08/08/19	9:00 am - 10:30 am	Pantry Program		Alameda Food Bank - Warehouse 650 West Ranger Ave, Alameda, CA 94501	Alameda		Alameda Food Bank	Pending	N/A	30	10	* Outdoor. Bring tent, canopy and chairs. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	
Member Orientation	Thursday	08/08/19	10:00 am - 12:30 pm	Tri - City Health Center		Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510-262-5832		OW	Approved	N/A	2	2	* Please bring laptop and HDMI cable.
Member Education	Wednesday	08/08/19	11:00 am - 1:00 pm	Oakland Main Library	Produce Stand Summer Party	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Chay-Roberts 510-238-3134	Oakland Public Library	OW	Approved	N/A	21	0	08/06/19 OW - Alex A. has been assigned to cover this Event by Michelle L.
Member Orientation	Wednesday	08/07/19	12pm - 3:30 pm	First Wednesdays Asian Health Services		800 Jackson St. Oakland CA. 94607	Oakland	Vanessa Quach 510-885-6883		OW	Approved	N/A	50	10	
Member Orientation	Wednesday	08/07/19	9:00 am - 11:30 pm	East Oakland Health Center		7450 International Blvd, Oakland, CA 94621	Oakland	Jermela Ali 510-835-9610 x2079		OW	Approved	N/A	5	5	08/23/18 OW waiting for Conference Room scheduling approval
Member Education	Tuesday	08/06/19	3 pm - 5 pm	Food Pantry @ Union City Family Center		725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 910-476-2770	Union City Family Center	Member Education	N/A			* Organizer provided table and chairs. Outdoor / shaded area, no tent needed. * Organizer requested a copy of our outreach tracker after each attendance. Please email it to her at WVH@huda12.ca.us 10/16/18 EC - PA and attendance were sent to organizer. 10/26/18 EC - Signed PA was sent to Michelle for review. 02/06/19 MT - Food Pantry time changes based on seasons, Winter 3-5 and Summer 3:30-5:30	
Member Education	Tuesday	08/06/19	2:30 pm - 4:30 pm		Food Bank Days	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209	Hayward Unified School District	Member Education	N/A			1. Indors. Organizer provides table and chairs. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates.	
Member Education	Tuesday	08/06/19	5:00 pm - 7:30 pm	Lion Creek Crossings	National Night Out	6851 Lion Way Oakland, CA 94621	Oakland	Dawn Love 510-885-7894	East Bay Asian Local Development Corporation	OW	Member Education	N/A	77	64	04/11/19 OW - Event added today, and confirmed w/Organizer
Member Orientation	Tuesday	08/06/19	10:00 am - 1:00 pm	Mujeres Unidos y Activas			Oakland	Laura Camberos 510-261-3398		Approved	N/A			* Do not advertise / please bring laptop only. * Oak location has NMCO poster(ENG/SPA). Bring posters for UC location. 08/20/18 EC - Waiting for Laura to confirm. 07/03/18 EC Coordinator confirmed that we can have monthly NMCOs at both locations (Oak & UC).	
Member Orientation	Monday	08/05/19	1:00 pm - 3:00 pm	Fremont Family Resource Center		39155 Liberty St Ste A10, Fremont, CA 94538	Fremont	Loretta Williams 510-854-2692		Approved	N/A	0	0		
Member Education	Saturday	08/03/19	9:00 am - 4:30 pm	Well Community Outreach Center	Annual Outreach Day	2333 Nissen Dr., Livermore, CA 94551	Livermore	Minister Ols 925-292-7800	Well Community Church	OW	Denied	N/A	N/A	N/A	8/01/19 OW - received a phone call from Minister Ols at Well Outreach Center on 7/30/19, stating he has been trying to reach AAH. I have not read any vrm from him on both of my phones. I sent out an email on 7/30/19 to our Team concerning this Event. On 7/31/19 I was advised by Michelle L. we were unable to support this Event due to lack of staffing. Attempted to reach out to Minister Ols, but no one answered my call yet later.
Member Education	Saturday	08/03/19	5:30 pm - 8:00 pm	Wille Wilkins Park	Summer In The Park	9700 C. Street, Oakland, CA	Oakland	Bill Riche 510-804-8911	City of Oakland	OW	Not assigned due to staffing capacity				
Member Education	Saturday	08/03/19	12:00 pm - 4:00 pm	Wille Wilkins Park	Roots Back to School Health & Resource Fair	9700 C. Street, Oakland, CA	Oakland	Bill Riche 510-804-8911	Root Community Health Center	OW	Approved	N/A	315	200	08/06/18 OW - Great Event for the Alliance Team to be apart of in support of the Community.
Community Event	Friday	08/02/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Wolk 510-238-3134	Oakland Public Library	Approved	N/A	5	1	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 08/26/18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	08/02/19	10:30 am - 11:30 am	Puente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw 510-879-1572		AA	Approved	N/A	1	1	* Please bring laptop, projector and extension cord. 06/07/18 RG - made contact w/rp. Waiting confirmation of dates and times. 06/15/18 RG - NMCO dates confirmed w/organizer.
Member Education	Friday	08/02/19	5:30 pm - 8:00 pm	Hoover Elementary School	Summer In The Park	890 Brookhurst St, Oakland, CA 94608	Oakland	Bill Riche 510-472-8911 Jennifer Aspineta 510-804-7311 Site Contact: Ms. Joanne Miller	City of Oakland	OW	Not assigned due to staffing capacity	N/A			08/18/19 OW - Event added per Michelle L. request.

Member Education	Friday	08/02/19	5:30 pm - 8:00 pm	Parata Hacienda	Summer In The Park	2465 34th Ave, Oakland, CA 94601	Oakland	Bill Riche 510.604.8911 Jennifer Argueta 510.604.7311 Event Contact: Mr. Miguel Lopez Event Contact: Ms. Alberto Marillo	City of Oakland	OW	Member Education	N/A			06.18.19 OW - Event added per Michelle L. request.
Member Education	Friday	08/02/19	5:30 pm - 8:00 pm	Wille Wilkins	Summer In The Park	9700 C. Street, Oakland, CA 94603	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Mr. Alberto Marillo	City of Oakland	OW	Not assigned due to staffing capacity	N/A			06.18.19 OW - Event added per Michelle L. request.
Member Orientation	Thursday	08/01/19	9:00 am - 12:00 pm	Union City Family Center	Union City Family Center	Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Lourenes Vilgas (510) 476-2770	Lourenes Vilgas	AA	07/22/19 - all attended on 8.8.19 and not 8.1.19 Approved		1	1	Please bring laptop only. 06.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC - Coordinator confirmed that we can have monthly NMOs at both locations (DMK & UCI). 02/07/19 EC - Our NMO in Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Vilgas from Union City Family Center and she wants our NMOs to be opened to the public starting on 03/07/2019. I posted NMO posters (ENG & SPA) with all 2019 dates.
Member Orientation	Wednesday	07/31/19	1:30 pm-4:30 pm	Hong Fook		275 14th St, Oakland, CA 94612	Oakland	Jenny Sze-To 510-839	Hong Fook	TL			0	0	
Member Orientation	Wednesday	07/31/19	10:00 am - 11:30 am	Gladi Tings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Monica Thomas - Butler 510-793-9377		OW	Cancelled				01/16/2019 OW - We can only conduct NMOs at Gladi Tings on Tuesday & Thursday. Until we are allowed to have more than one NMO per day at GT dates in red are not scheduled.
Community Event	Tuesday	07/30/19	8:00 pm - 8:00 pm		Community Healthcare Information Outreach	San Lorenzo Library - 395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-238-2849	San Lorenzo Library		Approved	N/A			07.16.19 ML - Check w/ Danielle Wilson to update time to 3 pm - 5 pm 07.04.19 RG - Sent PA to organizer 06.19.18 RG - Fast signed PA to M. Lewis for review
Member Orientation	Tuesday	07/30/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St, Oakland, CA 94607	Oakland	Amador Wong 510-835-9610 x2066		OW	Approved		14	14	7.30.19 OW
Member Orientation	Monday	07/29/19	1:00 pm - 3:00 pm	Fremont Family Resource Center		39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Loretta Williams 408.472.2009		OW	Approved				
Member Education	Saturday	08/03/19	12:00 pm - 3:00 pm	Wille Wilkins Park	Roots: Back to School Health & Resource Fair	9700 C. Street, Oakland, CA 94603	Oakland	Shawna Norman - 510.238.2934	Roots Community Health Center	OW	Member Education	N/A			07.31.19 - Event flyer was received on 07.29.19 and shared w/ Team. Also agreed to cover the event during 07.31.19
Community Event	Sunday	07/28/19	12:00 pm - 8:00 pm	City of Oakland	Art & Soul Oakland	14th & Broadway, Oakland CA	Oakland	Jim Macvarine 510.238.2934	City Of Oakland	OW	Approved	320.85 cost cover both days	541	381	04.08.19 OW - sent Vendor Application today for approval by Organizer. 04.08.19 OW - sent Vendor Application today for approval by Organizer. 07/19/2019 OW - received check from Finance dept on 07/19/2019. Total amount of check \$310.00. Invoice requires an additional handling fee for the amount \$10.28; spoke with organizer, which requested I scan the check for \$310.00, mail the check to PO BOX 70174, Oakland CA. I sent another check request for the \$10.28 to Michelle L. for approval.
Community Event	Saturday	07/27/19	12:00 pm - 8:00 pm	City of Oakland	Art & Soul Oakland	14th & Broadway, Oakland CA	Oakland	Jim Macvarine 510-238-2933	City Of Oakland	SR	Approved	320.85 cost cover both days			
Community Event	Saturday	07/27/19	10:00 am - 8:00 pm	Berkeley Kite Fest		Cesar Chavez Park @ The Berkeley Marina 11 Sprinkler Way, Berkeley, CA 94710	Berkeley	Lisa Bulwerst - Hopala CEO 810.334.6523	Another Bullerist Show	AA	Approved	By May 31 - \$100 On July 4 - \$125 (\$125 for money order only)	160	5	
Member Education	Friday	07/26/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x104	Davis Street Family Resource Center		Duplicate Event Member Education	N/A			2.21.19 OW - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH Healthcare Services.
Community Event	Friday	07/26/19	3:00 pm - 8:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library		Not Assigned due to staffing capacity	N/A			06.15.18 RG - Sent PA to organizer. 06.16.18 RG - Fast signed PA to M. Lewis for review. 06.26.18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	07/26/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x104			Approved		2	2	03.04.19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling
Member Orientation	Friday	07/26/19	9:30 am - 12:00 pm	Hayward Wellness Center		666 Southland Mall Drive, Hayward, CA 94545	Hayward	Gloria Vargas 510-723-3857	Hayward United School District		Approved		4	4	*Please bring computer and HDMI cable. RG - Fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duernas 510-535-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duernas will confirm when we can switch to drop in sessions.
Community Event	Friday	07/26/19	5:30 pm - 8:00	Parata Hacienda	Summer In The Park	2465 34th Ave, Oakland, CA 94601	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Mr. Miguel Lopez Site Contact: Ms. Alberto Marillo	City of Oakland	OW	Not Assigned due to staffing capacity	N/A			06.18.19 OW - Event added per Michelle L. request.
Community Event	Friday	07/26/19	5:30 pm - 8:00	Hoover Elementary School	Summer In The Park	890 Brookhurst Street, Oakland, CA 94608	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Ms. Alberto Marillo	City of Oakland	OW	Not Assigned due to staffing capacity	N/A			06.18.19 OW - Event added per Michelle L. request.
Community Event	Friday	07/26/19	5:30 pm - 8:00	Wille Wilkins	Summer In The Park	9700 C. Street, Oakland, CA 94603	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Mr. Alberto Marillo	City of Oakland	OW	Member Education Event	N/A	66	53	06.18.19 OW - Event added per Michelle L. request.
Member Orientation	Thursday	07/25/19	6:00 pm - 7:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x104			Approved				RG - Classes confirmed w/ date. 06.23.17
Community Event	Wednesday	07/24/19	9:00 am - 8:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District		Cancelled	N/A			10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fast signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates. *Indoor / organizer provides table and chairs. 09.09.2018 EC - Sent PA to coordinator 9.10.18 EC - Sent signed PA to Michelle for review.
Community Event	Wednesday	07/24/19	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-789-3693	South Hayward Parish		Cancelled due to staffing capacity	N/A			
Community Event	Wednesday	07/24/19	11:00 am - 2:00 pm	Roots Community Health Center		9925 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Erin Kennedy 510-777-1722 x287			Approved		14	13	07.25.19 OW
Community Event	Tuesday	07/23/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District		Cancelled	N/A			10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fast signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates.
Community Event	Tuesday	07/23/19	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-789-3693	South Hayward Parish		Approved	N/A	50	10	*Indoor / organizer provides table and chairs. 09.09.2018 EC - Sent PA to coordinator. 09.09.18 EC - Sent signed PA to Michelle for review.
Member Orientation	Tuesday	07/23/19	9:30 am - 12:00 pm	Native American Health Center Clinic		2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duernas 510-535-4471			Approved		5	5	*Please bring computer and HDMI cable. RG - Fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duernas about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duernas will confirm when we can switch to drop in sessions.
Member Orientation	Monday	07/22/19	8:30 am - 11:30 am	East Bay Agency for Children		43300 Newport Dr., Fremont, CA 94538	Fremont	Giselle Pineda 510.656.4206 x7109			Cancelled due to staffing capacity				I bring laptop only. 01.16.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC Spoke to manager and confirmed that they will be closed on this MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01.08.19.
Member Orientation	Monday	07/22/19	10:00 am - 12:30 pm	Tri - City Health Center		Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510.252.5834		OW	Approved		3	3	*Please bring laptop and HDMI cable.
Community Event	Friday	07/19/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library		Approved	N/A	5	2	06.15.18 RG - Sent PA to organizer. 06.16.18 RG - Fast signed PA to M. Lewis for review. 06.26.18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	07/19/19	9:30 am - 12:00 pm	Lifelong Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-1722			Approved		3	2	03.20.18 RG - received workshop confirmation from organizer
Community Event	Friday	07/19/19	5:30 pm - 8:00	Parata Hacienda	Summer In The Park	2465 34th Ave, Oakland, CA 94601	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Mr. Miguel Lopez Site Contact: Ms. Alberto Marillo	City of Oakland	OW	Not Assigned due to staffing capacity	N/A			06.18.19 OW - Event added per Michelle L. request.
Community Event	Friday	07/19/19	5:30 pm - 8:00	Hoover Elementary School	Summer In The Park	890 Brookhurst Street, Oakland, CA 94608	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Ms. Alberto Marillo	City of Oakland	OW	Not Assigned due to staffing capacity	N/A			06.18.19 OW - Event added per Michelle L. request.
Community Event	Friday	07/19/19	5:30 pm - 8:00	Wille Wilkins	Summer In The Park	9700 C. Street, Oakland, CA 94603	Oakland	Bill Riche 510.472.8911 Jennifer Argueta 510.604.7311 Site Contact: Mr. Alberto Marillo	City of Oakland	OW	Member Education Event	N/A	100	20	06.18.19 OW - Event added per Michelle L. request.
Community Event	Thursday	07/18/19	2:00 pm - 6:00 pm	Tri-Valley Haven Food Pantry		418 Junction Ave., Livermore, CA 94551	Livermore	John Stauffer - Coordinator (925) 449-1664 Ralph Johnson - Director 925.687.2292	Tri-Valley Haven Food Pantry	OW	Approved	N/A	29	23	*Outdoor / please bring table, chair & tent. 8.9.18 EC - Sent PA to coordinator. 9/19/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Ave. Poverty meeting. He signed the PA. 8/15/18 EC Signed PA was sent to Michelle for review.
Member Orientation	Thursday	07/18/19	10:30 am - 1:00 pm	Eastmont Wellness Center		6855 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Osiris Moriyasu 510-561-5704			Approved		6	5	10.09.18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.
Member Education	Thursday	07/18/19	9:00 am - 5:00 pm	WQHC	Alliance Quality in the Community	700 Adeline St., Oakland 94607	Oakland	Nicole Seretelle x5725							
Member Orientation	Wednesday	07/17/19	9:00 am - 5:00 pm	Asian Health Services		800 Webster St, Oakland CA, 94607	Oakland	Vanessa Quach 510.866.6563				1	1		
Member Orientation	Wednesday	07/17/19	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, CA 94560	Newark	Erina Perez 510-816-9702			Approved		N/A	N/A	*Please bring laptop and projector. 07.02.19 EC - School manager confirmed approval. 06.27.18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list. 07/19/2019 OW - went out to location on 07/16/2019, and there was a note on the front door stating School was closed from 07/01/2019 - 07/26/2019 for Summer Break. Forwarded poster email to Michelle L.

Member Education	Tuesday	07/16/19	2:30 pm - 4:30 pm	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Food Bank Days	Hayward	Randy Nakamura 510-723-3897 ext. 34209	Hayward Unified School District	Member Education Event	N/A	12	5	Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 2.21.19 OW - AHAH will have our information table located in the Davis Street Food Pantry area offering information on AHAH Healthcare Services.	
Member Education	Tuesday	07/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x104	Davis Street Family Resource Center	Member Education Event	N/A				
Member Orientation	Tuesday	07/16/19	9:30am - 12:00 pm	Newark Wellness Center	6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Branas @ 510-484721 (office) 510-280-5416 (mobile)		Approved		1	1	*Bring laptop, projector and extension cord if you are in the conference room. AA 07/17/19 - On 07/17/2019 spoke with Dr. Eagan and Michelle Branas confirmed we can set up outside in front of the main doors (hina table and chairs) - "rainbow if needed"	
Member Orientation	Tuesday	07/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x104		Approved		5	5	03/04.19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling	
Community Meeting	Thursday	07/13/19	12:00 pm - 1:30 pm	Alameda Main Library 1550 Oak Street Alameda, CA 94501	Annual Alameda Community Services Luncheon	Alameda	Kris 510.747.6883 abogals@alameda.gov	City of Alameda	Ots	Member Education Event	N/A		06.05.19 - ML - I'll w/ Ots, this was a community networking event, there were no outreach tabling opportunity, may be a better event for Korea to attend 07.13.19 was a Saturday. 03.28.19 OW - made contact with Organizer today	
Community Event	Friday	07/12/19	5:00 pm - 5:00 pm	Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A			08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been rescheduled. 08.18.19 OW - Event added per Michelle L. request.	
Community Event	Friday	07/12/19	5:30 pm - 8:00	Paralta Hacienda	2465 34th Ave, Oakland, CA 94601	Oakland	Bill Riche 510.472.8911 Jennifer Argenta 510.604.7311 Site Contact: Mr. Miguel Lopez Site Contact: Mr. Alberto Marulanda	City of Oakland	OW	Not Assigned due to staffing capacity	N/A		08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been rescheduled. 08.18.19 OW - Event added per Michelle L. request.	
Community Event	Friday	07/12/19	5:30 pm - 8:00	Hoover Elementary School	880 Brookhurst Street, Oakland, CA 94608	Oakland	Bill Riche 510.472.8911 Jennifer Argenta 510.604.7311 Site Contact: Ms. Acosta Miller	City of Oakland	OW	Not Assigned due to staffing capacity	N/A		08.18.19 OW - Event added per Michelle L. request.	
Community Event	Friday	07/12/19	5:30 pm - 8:00	Wille Wilens	9700 C Street, Oakland, CA 94603	Oakland	Bill Riche 510.472.8911 Jennifer Argenta 510.604.7311 Site Contact: TBO	City of Oakland	OW	Not Assigned due to staffing capacity	N/A		08.18.19 OW - Event added per Michelle L. request.	
Member Orientation	Friday	07/12/19	9:00 am - 11:30 am	La Clinica - Transit Village	3451 East 12th Street, Oakland CA 94601	Oakland	New point of contact: Laura Ramirez 510-535-3702 COA and Registration Supervisor		Approved		6	5	Conference room - 3rd Floor 03.30.18 RG - organizer approved date 06.25.19 OW - (new location) 1st floor in the lobby directly across from the elevators, and the security desk. Bring table, tablecloth, chairs, and tag (note: make sure laptop is charged if it is unavailable)	
Community Event	Thursday	07/11/19	9:00 am - 10:30 am	Pantry Program	Alameda Food Bank - Warehouse 650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts 510) 523-5850	Alameda Food Bank	Pending	N/A	50	10	*Outdoor. Bring tent, canopy and chairs. 10.18.18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	
Member Orientation	Thursday	07/11/19	9:00 am - 12:00 pm	Union City Family Center	Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 510) 476-2770		AA	Approved	0	0	Please bring laptop only. 06.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 08/07/19 EC - Our NMO in Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas from Union City Family Center and she wants our NMOs to be opened to the public starting on 03/07/2019. I posted NMO posters (ENG SSPA) with all 2019 dates.	
Member Education	Wednesday	07/10/19	9:00 am - 5:00 pm	County Appointment Days	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3897 X34117	Hayward Unified School District	Cancelled	N/A			Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 KT - Not enough traffic, we will schedule for MO once a month with recap/visit.	
Member Education	Wednesday	07/10/19	12:00 pm-3:30 pm	First Wednesdays Asian Health Services	800 Jackson St. Oakland CA, 94607	Oakland	Vanesa Quach 510)886-7676 Rose Valle 510-471-2807 x3156		AA	Approved	100	30		
Member Orientation	Wednesday	07/10/19	10:30 am - 12:00 pm	Thurston Vasquez Health Center	2231 Mission Blvd., Hayward, CA 94541	Hayward	Gloria Vargas 510-723-3897 X34117	Hayward Unified School District	Cancelled	N/A	0	0	Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 KT - Not enough traffic, we will schedule for MO once a month with recap/visit.	
Member Education	Tuesday	07/09/19	9:00 am - 5:00 pm	County Appointment Days	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3897 X34117	Hayward Unified School District	Cancelled	N/A			Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 KT - Not enough traffic, we will schedule for MO once a month with recap/visit.	
Community Event	Monday	07/08/19	1:30 pm - 3:30 pm	Fresh Food for Families - Hayward Promise Neighborhood	Eden Greenway Park 25625 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3524	HARD & HPN	TL	Approved	N/A	60	15	*Outdoor. Please bring table, tent and chairs. 09.26.17 RG - Received signed PA from organizer and fed to M. Lewis for review. 12.12.17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 03.12.18 RG - 100 attendees approx 24 self-declared AHAH members approached our resource table. 06.11.18 RG - Fed signed PA to M. Lewis for review 01.14.19 EC - Mr. Salinas confirmed 2019 first 8 dates. Flyer was saved at the event folder.
Member Orientation	Monday	07/08/19	1:00 pm - 5:00 pm	Axis Community Health	5905 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Paula Barriga 925-201-6018		AA	Approved	4	3	*Bring laptop only. Tabling in main Information Desk Area. Assigned coordinator should discussed with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC). 12.21.17 RG - Dates and times approved by provider. 01.11.19 EC - NMO on 01/14/19 was Cancelled by provider. 02/11/19 EC - I tabled at the main Information Desk Area. It was a great outreach opportunity for the Alliance. At least 50 people approached our table and asked questions, most of them had Autism. 10 people were AHAH members. Aps staff were present with the Luis L. Torrez	
Member Education	Saturday	07/06/19	9:00 am - 12:00 pm	Pantry Program	Alameda Food Bank - Warehouse 650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts 510) 523-5850	Alameda Food Bank	Pending	N/A			Outdoor. Bring tent, canopy and chairs. 10.18.18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	
Community Event	Friday	07/05/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	AA	Approved	N/A	3	2	08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved. 08.18.19 OW - Event added per Michelle L. request.
Member Orientation	Friday	07/05/19	10:30 am - 11:30 am	Fuente Wellness Center	16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw 510-879-1572		AA	Approved	1	1	*Please bring laptop, projector and extension cord. 06.07.18 RG - made contact w/rep. Waiting confirmation of dates and times. 06.16.18 RG - NMO dates confirmed at meeting.	
Community Event	Friday	07/05/2019	5:30 pm - 8:00	Paralta Hacienda	2465 34th Ave, Oakland, CA 94601	Oakland	Bill Riche 510.472.8911 Jennifer Argenta 510.604.7311 Site Contact: Mr. Miguel Lopez Site Contact: Mr. Alberto Marulanda	City of Oakland	OW	Not assigned due to staffing capacity	N/A		08.15.19 OW - Event added per Michelle L. request.	
Community Event	Friday	07/05/2019	5:30 pm - 8:00	Hoover Elementary School	880 Brookhurst Street, Oakland, CA 94608	Oakland	Bill Riche 510.472.8911 Jennifer Argenta 510.604.7311 Site Contact: Ms. Acosta Miller	City of Oakland	OW	Not assigned due to staffing capacity	N/A		08.18.19 OW - Event added per Michelle L. request.	
Community Event	Friday	07/05/2019	5:30 pm - 8:00	Wille Wilens	9700 C Street, Oakland, CA 94603	Oakland	Bill Riche 510.472.8911 Jennifer Argenta 510.604.7311 Site Contact: TBO	City of Oakland	OW	Not assigned due to staffing capacity	N/A		08.18.19 OW - Event added per Michelle L. request.	
Member Orientation	Thursday	07/04/19	9:00 am - 12:00 pm	Union City Family Center	Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 510) 476-2770		Cancelled				Please bring laptop only. 06.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 01/07.19 EC Confirmed with Laura that MUA's office will be closed in observance of Independence Day.	
Member Education	Tuesday	07/02/19	3:30 pm - 5:30 pm	Food Pantry @ Union City Family Center	725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 510) 476-2770	Union City Family Center	Approved	N/A			*Organizer provides table and chairs. Outdoor - shaded area, no tent needed. *Organizer requested a copy of our outreach tracker after each attendance. Please email it to her at mlegas@hrcud12.ca.us 10.16.18 EC - PA and attendance were sent to organizer. 10.26.18 EC - Signed PA was sent to Michelle for review. 10.06.19 KT - Food Pantry time changes based on seasons. Winter: 3-6 and Summer: 3:30-5:30 no food pantry due to new schedule for summer.	
Member Education	Tuesday	07/02/19	2:30 pm - 4:30 pm	Food Bank Days	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3897 ext. 34209	Hayward Unified School District	Cancelled	N/A			Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 03.10.19 TL - Cancelled	
Member Orientation	Tuesday	07/02/19	10:00 am - 1:00 pm	Mujeres Unidas y Activas	2387 E 12th St., Oakland, CA 94601	Oakland	Laura Camberos 510.261.3398		*Approved				*Do not advertise (please bring laptop only) *OAK location has NMO posters(ENG/SPA). Bring posters for UC location. 06.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC).	
Community Event	Saturday	06/29/19	8:00 am - 2:00 pm	Glad Tidings COGIC 970 Glad Tidings Way Hayward, CA 94544	Health Education Day	Hayward	Dr. Larry Smith 510.783.9377	Glad Tidings COGIC	OW	Member Education Event Snows R. and Alex M. will cover this event for C&O	N/A		06/06/2019 OW - Organizer requested gift cards for raffles drawings. 6/27/2019 OW - forward check request for sponsorship \$200 & (2) \$50.00 gift cards to Michelle L. today.	
Member Education	Friday	06/28/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4620 x104	Davis Street Family Resource Center	Member Education Event	N/A			2.21.19 OW - AHAH will have our information table located in the Davis Street Food Pantry area offering information on AHAH Healthcare Services.	
Community Event	Friday	06/28/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Cancelled - schedule updated to 1st and 3rd Friday of each month	N/A			08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.	

Community Event	Friday	06/28/19	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish		Approved	N/A				Indoor / organizer provides table and chairs 08.09.2018 EC - Sent PA to coordinator. 8.10.18 EC - Sent signed PA to Michelle for review.	
Member Orientation	Friday	06/28/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104		Tim Ling				1	1		03.04.19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling	
Community Event	Friday	06/28/19	5:30 pm - 8:00	Paraiso Hacienda	Summer In The Park	2465 34th Ave., Oakland, CA 94601	Oakland	88 Riche 510-472-8911 Jennifer Asqueta 510-604-7311 Site Contact: Mr. Miguel Lopez Site Contact: Mr. Alberto Alarido	City of Oakland	OW	Not assigned due to staffing capacity	N/A				06.18.19 OW - Event added per Michelle L. request.	
Community Event	Friday	06/28/19	5:30 pm - 8:00	Wilke Wilkins	Summer In The Park	9700 C. Street, Oakland, CA 94603	Oakland	88 Riche 510-472-8911 Jennifer Asqueta 510-604-7311 Site Contact: 180	City of Oakland	OW	Not assigned due to staffing capacity	N/A				06.18.19 OW - Event added per Michelle L. request.	
Community Event	Friday	06/28/19	5:30 pm - 8:00	Hoover Elementary School	Summer In The Park	890 Brookhurst Street, Oakland, CA 94608	Oakland	88 Riche 510-472-8911 Jennifer Asqueta 510-604-7311 Site Contact: Ms. Alvarado Miller Gary Blake 510-366-1744	City of Oakland	OW	Member Education Event	N/A	50	20		06.18.19 OW - Event added per Michelle L. request.	
Member Orientation	Friday	06/28/19	9:30 am - 12:00 pm	Hayward Wellness Center		664 Southland Mall Drive, Hayward, CA 94545	Hayward				Approved		3	2		*Please bring computer and HDMI cable. RG - fourth Tuesday of every month 01.22.19 EC - Spoke to organizer Rosario Duenas 510-536-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when we can switch to drop in sessions.	
Community Event	Thursday	06/27/19	8:30 am - 11:30 am	525 H St., Union City, 94587	USDA Monthly Food Pantry	525 H St., Union City, CA 94587	Union City	Maria Wiaz 510-489-4100	Centro de Servicios Resource Center	Otis Ward	Approved	N/A	62	41		*Outdoor - Please bring table, chairs and tent (when needed). 06/23/2016 EC - Signed PA was sent to Michelle for review. 11.15.18 RG - Overwhelming Asian speaking attendees (99%). Unable to determine more AAH members due to language barrier. 12.28.2018 EC - 2019 first 6 dates were confirmed with organizer.	
Community Event	Thursday	06/27/19	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish		Not Assigned due to staffing capacity	N/A				Indoor / organizer provides table and chairs. 08.09.2018 EC - Sent PA to coordinator. 8.10.18 EC - Sent signed PA to Michelle for review.	
Member Orientation	Thursday	06/27/19	6:00 pm - 7:00 pm	Davis Street Family Resource Center		3081 Yeagerden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620	Hayward Unified School District		Approved					RG - Classes confirmed w/letter 06.23.17	
Member Orientation	Wednesday	06/26/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Glenn Vargas 510-723-3857 X34117	Hayward Unified School District		Cancelled	N/A				Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	
Member Orientation	Wednesday	06/26/19	11:00 am - 2:00 pm	Roots Community Health Center		9023 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Erin Kennedy 510-777-1177 x297		Otis Ward	Approved		15	14		Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	
Community Event	Tuesday	06/25/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Glenn Vargas 510-723-3857 X34117	Hayward Unified School District		Cancelled	N/A				Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	
Community Event	Tuesday	06/25/19	2:00 pm - 4:00 pm	Community Healthcare Information Outreach		San Lorenzo Library - 395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-284-0645	San Lorenzo Library		Not Assigned	N/A				Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	
Member Orientation	Tuesday	06/25/19	9:30 am - 12:00 pm	Native American Health Center Clinic		2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-6471		Tim Ling	Approved		2	2		*Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duenas about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when we can switch to drop in sessions.	
Member Orientation	Monday	06/24/19	10:30 am - 12:00 pm	Tiburcio Vasquez Health Center		22331 Mission Blvd., Hayward, CA 94541	Hayward	Rosie Valle 510-471-5887 x3106			Approved		3	3		06.24.19 OW - updated info Attendees.	
Member Education	Saturday	06/22/19	11:00 am - 6:00 pm	Oakland Lake Merritt Salkoff House, 568 Bellevue Ave, Oakland, CA	LakeFest 2019	Oakland Lake Merritt Salkoff House, 568 Bellevue Ave, Oakland, CA	Oakland	Veronica Wenzler 510-798-4759 veronica@lakefestokalaia.com Organizer prefer email as point of contact.	Bay Ventures	Otis Ward	Member Education Event Snows R. and Alex M. will cover this event for C&O	\$300.00	355	120		06.24.19 OW check request sent to Michelle L. on 05.21.19 for approval.	
Community Meeting	Friday	06/21/19	12:00 pm - 3:30 pm	Marina Community Center Tiben Auditorium, 15301 Wicks Blvd, San Leandro, CA 94579	6 Year Acknowledgement of Fathers Corps Members and Celebration	First 5 Alameda County, 1115 Atlantic Avenue, Alameda.	San Leandro	Kevin Bremford at (510) 227-6932	Alameda County Fathers Corps	Otis Ward						08/14/2018 OW Monthly meeting & training (Fathers Corps Members)	
Community Event	Friday	06/21/19	2:00 pm - 4:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library		Did not complete due to staffing capacity	N/A				06.15.18 RG - Sent PA to organizer. 06.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	06/21/19	9:30 am - 12:00 pm	Lifelong Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4629			Approved		5	5		03.20.18 RG - received workshop confirmation from organizer	
Community Event	Thursday	06/20/19	2:00 pm - 7:00 pm	Tri-Valley Haven Food Pantry		418 Junction Ave., Livermore, CA 94551	Livermore	John Stauffer - Coordinator (925) 449-1064 Ralph Johnson - Director (925) 687-2299	Tri-Valley Haven Food Pantry		Cancelled due to staffing capacity	N/A				*Outdoor / please bring table, chair & tent. 8.9.18 EC - Sent PA to coordinator. 8/15/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Ave. Poverty meeting. He signed the PA. 8/15/18 EC Signed PA was sent to Michelle for review.	
Member Orientation	Thursday	06/20/19	10:30 am - 1:00 pm	Eastmont Wellness Center		6895 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Debra Montoya 510-567-5704		Otis Ward	Approved		13	12		10/09.18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.	
Member Orientation	Wednesday	06/19/19	1:30 pm - 4:30 pm	Hong Hook		275 14th St, Oakland, CA 94612	Oakland	Jenny Lee 510-519-8393	Hong Hook				0	0			
Member Orientation	Wednesday	06/19/19	10:00 am - 12:30 pm	Newark Adult School		32777 Cedar Blvd, Newark, CA 94560	Newark	Errika Perez 510-818-3102			Cancelled due to staffing capacity	N/A				*Please bring laptop and projector. 07.02.19 EC - School manager confirmed approval. 08.27.18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list.	
Member Orientation	Tuesday	06/18/19	2:30 pm - 4:30 pm	Food Bank Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209	Hayward Unified School District		Cancelled due to staffing capacity	N/A				Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	
Member Education	Tuesday	06/18/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table		3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center		Member Education Event	N/A	1	1		03.04.19 OW - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH Healthcare Services.	
Member Orientation	Friday	06/18/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Yeagerden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104			Cancelled	N/A				03.04.19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling	
Member Orientation	Friday	06/18/19	9:30am - 12:00 pm	Newark Wellness Center		8066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Briscoe 8 510-494-7232		OW	Approved		4	4		*Bring laptop, projector and extension cord. 02.12.19 EC - Tim and I spoke to staff members to let them know that the Alliance was there. They said that they were going to send members to us, but no one showed up.	
Member Orientation	Monday	06/17/19	8:30 am - 11:30 am	East Bay Agency for Children		42030 Newport Dr, Fremont, CA 94538	Fremont	Shirley Pineda 510-856-4206 x7109			Approved					*Bring laptop only. 10.16.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC Spoke to manager and confirmed that they will be closed on this MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/28/19.	
Community Event	Sunday	06/16/19	11:00 am - 7:00 pm	Berkeley Juneteenth Festival	Juneteenth	3271-3299 Adeline St, Berkeley, CA 94703	Berkeley	Deborah Cooper 510-524-8804 berkeleyjuneteenth@gmail.com	Berkeley Juneteenth Cultural Celebrations		Completed	\$100 before 04/30/19	404	163		*Outdoor - Please bring table, table and chairs. 02.01.19 EC - Emailed application to PA to organizer. 02.19.19 EC - I was unable to reach organizer. I asked Otis for help. He will take over this event. 02.20.19 OW - Elaine C. requested the lead on this Event; spoke with Organizer today, per Ms. Cooper/Organizer stated she will sign and forward PA on 2/21/2019. Ms. Cooper also advised me there is an \$100.00 Vendor fee. If Vendor fee is not received before April 30th 2020, will be deducted, and the Vendor fee cost will be \$80. Any time after June 1/19/2020, will be added with a payment of \$150 required. 02/27/2019 OW forward PA to Michelle L. for review and approval process. 05/06/2019 Check request sent to Michelle L. for \$100.00 watched W9 on today.	
Member Education	Saturday	06/15/19	11:00 am - 2:30 pm	Sempre Verde Park	Fatherhood Celebration	455 Park St., San Leandro, 94577	San Leandro	Christopher Gibson, 510-667-4333	AC Fatherhood Initiative	OW	Member Education Event	6 - \$100 Costco Gift Cards for Food	30	12		06.17.19 OW - AAH offered support for the Fatherhood Celebration. Fathers from the Davis Cafe came out with their families to enjoy a day at the park. Dads were able to be appreciated with a family environment the day before Father's Day.	
Community Event	Friday	06/14/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library		Cancelled - schedule updated to 1 and 3 Friday of the month from 2 pm - 4 pm	N/A				06.15.18 RG - Sent PA to organizer. 06.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	06/14/19	10:30 am - 11:30 am	La Clinica - Transit Village	Pantry Program	3451 East 12th Street, Oakland CA 94601	Oakland	Daisy Bernabe 510-238-9247		OW	Approved		4	4		Conference room - 3rd Floor 03.30.18 RG - organizer requested table.	
Member Orientation	Thursday	06/13/19	9:00 am - 10:30 am	Alameda Food Bank - Warehouse 650 West Ranger Ave, Alameda, CA 94501	Pantry Program		Alameda	Cindy Hulse 510-523-5860	Alameda Food Bank		Completed	N/A	50	20		*Outdoor - Bring table, chairs and chairs. 10.18.18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	
Member Orientation	Thursday	06/13/19	10:00 am - 12:30 pm	Tri - City Health Center		Liberty Clinic, 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510-292-9532	Hayward Unified School District		Approved		1	1		*Please bring laptop and HDMI cable.	
Member Orientation	Wednesday	06/12/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Glenn Vargas 510-723-3857 X34117	Hayward Unified School District		Pending	N/A				Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	
Member Orientation	Wednesday	06/12/19	9:00 am - 5pm	Asian Health Services		800 Webster St, Oakland, CA 94607	Oakland	Veronica Quash 510-985-6878 Veronica@ahs.org 510-856-8610 x2079			Completed		1	1		06.23.18 OW waiting for Conference Room scheduling approval	
Member Orientation	Wednesday	06/12/19	10:00 am - 11:30 am	East Oakland Health Center		7450 International Blvd, Oakland, CA 94621	Oakland	Glenn Vargas 510-723-3857 X34117	Hayward Unified School District		Cancelled	N/A		2	2		*Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations
Member Orientation	Tuesday	06/11/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Glenn Vargas 510-723-3857 X34117	Hayward Unified School District		Cancelled	N/A				Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2018 EC - Spoke to Ms. Vargas and confirmed future dates 03.27.19 OT - Not enough traffic - we will schedule for MO once a month with no cancellations	

Member Orientation	Tuesday	06/11/19	10:00 am - 11:30 am	Glad Tidings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-793-9377		Approved		0	0		
Monday	06/10/19	1:30 pm - 3:30 pm	Fresh Food for Families - Hayward Promise Neighborhood		Eden Greenway Park 25625 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3024	HARD & HPN	Completed	N/A	50	10		<ul style="list-style-type: none">*Outdoor. Please bring table, tent and chairs.09:26:17 RG - Received signed PA from organizer and fwd to M. Lewis for review.12:17:17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018.03:12:18 RG - 100 attendees approx; 24 self-declared AAH members approached our resource table.06:11:18 RG - had signed PA to M. Lewis for review01:14:19 EC - Mr. Salinas confirmed 2019 first 8 dates. Flyer was saved at the event folder.	
Community Meeting	Monday	06/10/19	6:00 pm - 7:00 pm	FUSO - Spanish Immersion Taskforce Meeting		Fremont Unified School District Christie Rocha Director of Federal and State Programs Fremont Unified School District (510) 659-2531		Christie Rocha Director of Federal and State Programs Fremont Unified School District (510) 659-2531	Fremont Unified School District	Eliane Collins	Cancelled due to staffing capacity			06/21/2018 EC Monthly Meeting with the FUSO Taskforce Committee (members).	
Member Orientation	Monday	06/10/19	1:00 pm - 5:00 pm	Axis Community Health		5905 West Las Positas Blvd, Suite 100 Pleasanton CA 94688	Pleasanton	Paula Baranga 925-201-4018	Axis Community Health Center	OW	Completed	4	4	<ul style="list-style-type: none">*Bring laptop only. Tabling in main Information Desk Area.Assigned coordinator should discussed with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC).12:21:17 RG - Dates and times approved by provider.01:11:19 EC - NMO on 01/14/19 was Canceled by provider.02/11/19 EC - I tabled at the main information Desk Area. It was a great outreach opportunity for the Alliance. At least 50 people approached our table and asked questions, most of them had Anthem. 10 people were AAH members. Axis staff were observed with the 1-on-1 format.*Outdoor - Please bring Table, chairs and tent.05:02:2019 KT - Registration approved, waiting for invoice.	
Community Event	Sunday	06/09/19	12:00 am - 6:00 pm	2019 Temescal Street Fair		4521 Telegraph Ave, Oakland, CA 94609	Oakland	Kaira Espinoza 510-550-4988 kaira@temescalstreetfair.org	Temescal Street Fair	OW & TL	Member Education Event	\$160.00	169	59	<ul style="list-style-type: none">*Organizer provides table and 2 chairs.01:09:2019 KT - Sent PA to organizer.01:29:2019 KT - Organizer changed date from 6.1 to 6.8.01:30:2019 KT - Fwd PA to M. Lewis for review.02:11:19 OW - Fwd PA to Michelle L. for review and processing, 03/12/2019 OW - 2nd request for Sponsorship amount from Michelle Lewis; Organizer requesting Vendor Application completed; unable to completed application until Sponsorship amount has been forwarded. 04:03:19 OW - Event has been cancelled by Organizer, and rescheduled for Saturday, June 8th 2019. Please see new posting.04:18:18 RG - received call from Eddie Lim, requesting M. personally to attend the event from 10 am - 12 pm. M. attended on 06/11/19.06:07:19 RG - Spoke to Tim to let her know that we will not be able to attend the event tomorrow.05:13:2019 - requesting M. send new.
Member Education	Saturday	06/08/19	11:00 am - 4:00 pm	18335 East 14th Street San Leandro		Asiland Cherryland Fam Fest 2019	San Leandro	Kristin Fornari 510-676-6506	Alameda County	OW	Completed	\$60.00	123	61	<ul style="list-style-type: none">06:07:19 M. - Spoke to Mr. Ho to let her know we are able to attend, she informed me of 2-month summer break and will send new schedule.*Outdoor - shaded area, no tent needed. Organizer provides table and chairs.Test confirmation to Ms. Henko, needed before each event.08:18:18 RG - Fwd signed PA to M. Lewis for review. Mobile Pantry provided by Alameda County Community Food Bank.04:07:18 EC - Future dates were confirmed with Ms. Henko.08:15:18 RG - Sent PA to organizer.08:16:18 RG - Fwd signed PA to M. Lewis for review.09:26:18 RG - M. Lewis addendum event has been approved.Please bring laptop, projector and extension cord.06:07:18 RG - made contact with. Waiting confirmation of dates and times.06:18:18 RG - Please bring laptop only.06:23:18 EC - Waiting for Laura to confirm.07:03:19 EC - Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UCI).02:07:19 EC - Our NMO is Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas from Union City Family Center and she wants our NMOs to be opened to the public starting on 03/07/2019. I posted NMO posters (ENG ASPA) with all 2019 dates, 06/06/2019 OW - 3 attendees.
Community Event	Saturday	06/08/19	10:00 am - 1:00 pm	Washington High School		38442 Fremont Blvd	Fremont	Deane Campbell (510) 825-5152	Te-City Health	SR / AM	Approved	N/A			<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval
Member Education	Saturday	06/08/19	8:00 am - 12:00 pm	Glad Tidings Community Center		27785 Tynall Ave, Hayward, CA 94544	Oakland	Chae Jinnah Lee 510-703-0317	Glad Tidings Community Center	ML	Completed	\$30.00	0	0	<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval
Member Education	Friday	06/07/19	1:00 pm - 3:00 pm	Mobile Market		San Leandro Adult School - 1448 Williams St. San Leandro, CA 94577	San Leandro	Lj Ha 510-667-6214 Sara Henko 510-575-6229 *Text confirmation needed to Ms. Henko before each event.	San Leandro Unified School District - Family Resource Center		Cancelled due to staffing capacity	N/A			<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval
Friday	06/07/19	2:00 pm - 4:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library		Completed	N/A	7	2	<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval	
Member Orientation	Friday	06/07/19	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw 510-879-1572		Approved		0	0	<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval	
Member Orientation	Thursday	06/06/19	9:00 am - 12:00 pm	Union City Family Center		Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas (510) 476-2770		Completed		3	2	<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval	
Member Education	Wednesday	06/05/19	12:30 pm - 3 pm	Madison Park		Oakland Christian First Wednesdays		800 Jackson St. Oakland CA, 94607		Cancelled due to staffing capacity				<ul style="list-style-type: none">04:12:19 TL - Sent PA form to Organizer4:11:19 TL - Sent PA to Michelle for approval	
Member Orientation	Wednesday	06/05/19	9 am - 5pm	Asian Health Services		800 Webster St. Oakland CA, 94607	Oakland	Vanessa Quach 510-368-8881				0	0		
Member Orientation	Wednesday	06/05/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St. Oakland, CA 94607	Oakland	Armando Wong 510-836-3618 x2068	West Oakland Health Center	OW	Completed	N/A	16	13	
Member Education	Tuesday	06/04/19	3:30 pm - 5:30 pm	Union City Family Center		Food Pantry @ Union City Family Center	Union City	Lourdes Villegas (510) 476-2770	Union City Family Center	OW	Completed	N/A	37	25	<ul style="list-style-type: none">*Organizer provides table and chairs. Outdoor - shaded area, no tent needed.*Organizer requested a copy of our outreach tracker after each attendance. Please email it to her at villegas@fhusd412.co.us10:16:18 EC - PA and addendum were sent to organizer.10:26:18 EC - Signed PA was sent to Michelle for review.02:06:19 KT - Food Pantry time changes based on seasons. Winter: 3-6 and Summer: 3:30-5:30
Member Education	Tuesday	06/04/19	2:30 pm - 4:30 pm	Food Bank Days		Hayward Unified School District - HJB 24623 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209	Hayward Unified School District	Completed	N/A	100	20	<ul style="list-style-type: none">*Indecisive Organizer provides table and chairs.10:16:18 RG - Sent PA to organizer.10:16:18 RG - Fwd signed PA and schedule to M. Lewis for review.01:17:2019 EC - Spoke to Ms. Vargas and confirmed future dates.*Do not advertise / please bring laptop only.OAK location has NMO posters(ENG/SPA). Bring posters for UC location.06:29:19 EC - Waiting for Laura to confirm.07:03:19 EC - Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UCI).	
Member Orientation	Tuesday	06/04/19	10:00 am - 1:00 pm	Mujeres Unidas y Activas		2387 E 12th St., Oakland, CA 94611	Oakland	Laura Camberos 510-261-3398		Cancelled due to staffing capacity				<ul style="list-style-type: none">*Do not advertise / please bring laptop only.OAK location has NMO posters(ENG/SPA). Bring posters for UC location.06:29:19 EC - Waiting for Laura to confirm.07:03:19 EC - Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UCI).	
Member Orientation	Monday	06/03/19	1:00 pm - 3:00 pm	Fremont Family Resource Center	N/A	39155 Liberty St Bw 511, Fremont, CA 94538	Fremont	Loretta Williams 510-574-2002	Fremont Family Resource Center	OW	Completed		3	3	06/04:19 OW
Member Education	Saturday	06/01/19	10:00am - 1:00pm	Youth Uprising		Spring into Health		8711 MacArthur Blvd. Oakland CA 94612	Oakland	Kia Lewis 510-878-1779	Member Education Event	N/A	45	10	<ul style="list-style-type: none">*Bring table and chairs.03:21:19 KT - We were invited to the Spring into Health event at the Fatherhood summit.04:09:19 KT - Attendees were mostly young children and their family. We are invited back to this event for May and June. After that I will be held once every quarter.* Please bring tent, table and chairs.02:08:19 EC - Emailed application to organizer and added event to his Smartphone.02:12:19 EC - Ois is already working on the event. Notified organizer that team member has already signed up for this event.06:01:19 RG - Spoke to event contact who stated event is on the last Saturday of each month.*Table & Chairs provided*Family Fun Day is on the Saturday after the 5th Friday, unless it's the same day as special Olympic or Thanksgiving.03:25:19 KT - We met Pastor Darnan at the Transition Faire and he had invited us to table at their Family Fun Day.03:27:19 KT - Called Debbie to confirm, she said the church will be able to provide us with chairs and table.04:01:19 KT - PA sent to Michelle.04:01:19 KT - Event was for adults with severe Autism who grew up in group home, was unable to communicate to determine Alliance membership.
Community Event	Saturday	06/01/19	11:00 am - 6:00 pm	San Leandro Cherry Festival 2019		Downtown San Leandro - West Estudillo Ave.	San Leandro	Marie Leveque (510) 577-6081	City of San Leandro, Recreation and Human Services Department	Approved	\$115.00	452	193	<ul style="list-style-type: none">*Do not advertise / please bring laptop only.OAK location has NMO posters(ENG/SPA). Bring posters for UC location.06:29:19 EC - Waiting for Laura to confirm.07:03:19 EC - Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UCI).	
Member Education	Saturday	06/01/19	11:00 am - 1:00 PM	Grace Lutheran Church		Family Fun Day		1036 S St. Hayward CA.	Hayward	Debbie Dattman 510-303-0072	Grace Lutheran Church	Cancelled due to staffing capacity	N/A		<ul style="list-style-type: none">*Do not advertise / please bring laptop only.OAK location has NMO posters(ENG/SPA). Bring posters for UC location.06:29:19 EC - Waiting for Laura to confirm.07:03:19 EC - Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UCI).
	Saturday	06/01/19	9:00 am - 12:00 pm	Pantry Program		Alameda Food Bank - Warehouse 860 West Ranger Ave. Alameda, CA 94501	Alameda	Cludy Holsie 510-523-6860	Alameda Food Bank	No Show	N/A			<ul style="list-style-type: none">06/07:19 - M. spoke to Gary to apologize for no show.Outdoor. Bring tent, canopy and chairs.10:18:18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 200 families per shift. PA was signed.06/04/2019 OW (IND SHOWN). On 05/23/2019 & 06/01/2019 I reviewed my calendar, and saw that Community Outreach Food Pantry in Livermore are scheduled Event, so I went out to Livermore on Saturday morning 06/01/2019, and the Food Pantry Outreach was closed. I sent an email to Michelle L. and Brenda L. advising of my status. On Monday during our Team Meeting we discussed up-dates, and I was asked by Michelle L. why 6:001 go to Alameda rather than Livermore. I stated Livermore was where I was assigned. Michelle L. response was no you were assigned to Alameda. I looked at my calendar on my phone, and noticed I now need Alameda Food Pantry as my appointed Event on 06/01/2019. I have no explanation how this matter happened? review my calendar the day before, and the day after just to make sure I'm on top of my Events. Not sure how this could have happened.	
Member Education	Friday	05/31/19		Downtown Oakland Senior Center		Women Publishing Group's 7th Anniversary		200 Grand Ave., Oakland	Oakland	Armando Warren (510) 936-1627 arwarren@gmail.com	Women Magazine	Cancelled	\$100.00		<ul style="list-style-type: none">05:15:19 - Waiting for invoice from organizer.05:13:19 - Requested W9 from organizer, organizer said they do not fill out W9 form. None of their vendors after the last 4 years had requested a W9. Told me to go on the IRS website.
Community Event	Friday	05/31/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	10	5	<ul style="list-style-type: none">08:15:18 RG - Sent PA to organizer.08:16:18 RG - Fwd signed PA to M. Lewis for review.09:26:18 RG - M. Lewis addendum event has been approved.*Please bring computer and HDMI cable.RG - fourth Tuesday of every month.01:22:19 EC - Spoke to organizer Rosendo Duarez 510-536-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duarez self confirm when we can switch to drop in sessions.	
Member Orientation	Friday	05/31/19	9:30 am - 12:00 pm	684 Southland Mall Drive, Hayward, CA 94545			Hayward	Gary Blake 510-266-1744		Approved		7	7	<ul style="list-style-type: none">08:15:18 RG - Sent PA to organizer.08:16:18 RG - Fwd signed PA to M. Lewis for review.09:26:18 RG - M. Lewis addendum event has been approved.*Please bring computer and HDMI cable.RG - fourth Tuesday of every month.01:22:19 EC - Spoke to organizer Rosendo Duarez 510-536-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duarez self confirm when we can switch to drop in sessions.	
Member Orientation	Thursday	05/30/19	10:00 am - 11:30 am	Glad Tidings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-793-9377		Approved		0	0		
Community Event	Wednesday	05/29/19	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3653	South Hayward Parish	Approved	N/A	40	20	<ul style="list-style-type: none">*Indecisive Organizer provides table and chairs.08:09:2019 EC - Sent PA to coordinator.8:10:18 EC - Sent signed PA to Michelle for review.	
Member Orientation	Wednesday	05/29/19	11:00 am - 2:00 pm	Rock Community Health Center		9905 International Blvd, Suite 5, Oakland, Ca 94603	Oakland	Erin Kennedy 510-777-1177 x337		OW	Completed		15	11	<ul style="list-style-type: none">08:15:18 RG - Sent PA to organizer.08:16:18 RG - Fwd signed PA to M. Lewis for review.09:26:18 RG - M. Lewis addendum event has been approved.*Please bring computer and HDMI cable.RG - fourth Tuesday of every month.01:22:19 EC - Spoke to organizer Rosendo Duarez 510-536-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duarez self confirm when we can switch to drop in sessions.
Community Event	Tuesday	05/28/19	3:00 pm - 6:00 pm	San Lorenzo Library		395 Pesco Grande, San Lorenzo, CA 94060	San Lorenzo	Danielle Wilson 510-294-8545	San Lorenzo Library	Cancelled due to staffing capacity / Approved	N/A			<ul style="list-style-type: none">08:15:18 RG - Sent PA to organizer.08:16:18 RG - Fwd signed PA to M. Lewis for review.09:26:18 RG - M. Lewis addendum event has been approved.*Please bring computer and HDMI cable.RG - fourth Tuesday of every month.01:22:19 EC - Spoke to organizer Rosendo Duarez 510-536-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duarez self confirm when we can switch to drop in sessions.	
Community Event	Tuesday	05/28/19	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3653	South Hayward Parish	OW	Completed	N/A	17	15	<ul style="list-style-type: none">*Indecisive Organizer provides table and chairs.08:09:2019 EC - Sent PA to coordinator.8:10:18 EC - Sent signed PA to Michelle for review.

Member Orientation	Tuesday	05/28/19	9:30 am - 12:00 pm	Native American Health Center Clinic		2900 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-4471	Approved		0	0	*Please bring computer and HDMI cable. RG - fourth Tuesday of every month 01.22.19 EC - Spoke to organizer Rosario Duenas 510-535-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas self confirmed when we can switch to drop in sessions.		
Member Education	Friday	05/24/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4020 x104	Davis Street Family Resource Center	Member Education Event	N/A	7	4	2.21.19 OW - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH Healthcare Services.	
Community Event	Friday	05/24/19	9:00 pm - 9:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Cancelled due to health building event	N/A			08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	05/24/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4020 x104	OW	Completed	N/A	7	4	03.04.19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling 05.03.19 RG - Public info event *Outdoor. Please bring table, chairs and tent (when needed). 08/23/2018 EC - Signed PA was sent to Michelle for review. 11.15.18 RG - Overwhelming Asian speaking attendees (99%). Unable to determine more AAH members due to language barrier. 12.28.2018 EC - 2019 first 6 dates were confirmed with organizer. RG - Classes confirmed weekly: 08.23.17	
Member Orientation	Thursday	05/23/19	8:30 am - 11:30 am	USDA Monthly Food Pantry		525 H St., Union City, CA 94587	Union City	Maria Virez 510.489.4100	Centro de Servicios Resource Center	Completed	N/A	50	10	*Indoor. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.16.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 05.27.19 KT - Not enough traffic, we will schedule for MO once a month with no receptionist	
Member Orientation	Thursday	05/23/19	8:00 pm - 7:00 pm	Davis Street Family Resource Center		3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4020	OW	Completed	N/A			*Indoor. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.16.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 05.27.19 KT - Not enough traffic, we will schedule for MO once a month with no receptionist	
Community Meeting/Presentation	Wednesday	05/22/19	5:00 pm - 8:00 pm	Alameda County Public Health	Second 2019 Alliance Member Listening w/ Alameda County Fatherhood Initiative - Café Dad	1100 San Leandro Blvd, Suite 120	San Leandro	Gary Thompson 510.687.4343	Alameda County Public Health	Michelle, Tim, Oti	Approved	N/A	15	6	05.23.19 OW - F/U email sent today.
Member Orientation	Wednesday	05/22/19	10:30 am - 12:00 pm	Tiburcio Vasquez Health Center	County Appointment Days	2231 Mission Blvd., Hayward, CA 94541	Hayward	Rosalee Valle 510-471-6907 x3195	OW	Completed	N/A	4	1		
Member Orientation	Tuesday	05/21/19	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Shirley Vargas 510-723-8807 X34117	Hayward Unified School District	Cancelled	N/A			*Indoor. Organizer provides table and chairs. 01.16.18 RG - Sent PA to organizer. 10.16.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 05.27.19 KT - Not enough traffic, we will schedule for MO once a month with no receptionist	
Member Orientation	Tuesday	05/21/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St. Oakland, CA 94607	Oakland	Amade Wong 510-635-9610 x4065	OW	Completed	N/A	11	11		
Community Meeting	Monday	05/20/19	8:00 pm - 7:00 pm	FUSD - Spanish Immersion Taskforce Meeting		Fremont Unified School District Christie Rocha Director of Federal and State Programs 910 659-2531	Fremont Unified School District	Christie Rocha 910 659-2531	Cancelled / Capacity	Elana Colina	Cancelled / Capacity			05/21/2018 EC Monthly Meeting with the FUSD Taskforce Committee (member).	
Member Orientation	Monday	05/20/19	9:00 am - 11:30 am	East Bay Agency for Children		43003 Neaport Dr, Fremont, CA 94538	Fremont	Giselle Pineda 510.656.4208 x7109	OW	Completed	N/A	0	0	* Bring laptop only. 10.16.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC Spoke to manager and confirmed that they will be closed on this MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/28/19.	
Community Event	Sunday	05/19/19	10:00 am - 5:00 pm	28th Annual Livermore Downtown Street Fest		Historic Downtown Livermore First Street from P Street to Maple Street Second Street from N Street to K Street	Livermore	Crystal Burke - Program Coordinator 925.373.1795	Livermore Downtown Inc.	Snowia / Alex	Approved	\$300 for both days	167	9	*Outdoor. Please bring tent, table and chairs. 02.04.19 EC - Vendor application was mailed to organizer. Since there are limited booth spaces for non-profits, PA will be email after receiving organizer approval. 09.19.19 EC - Sent PA to organizer. Forwarded signed PA to Michelle for Review.
Community Event	Saturday	05/18/19	10:00 am - 6:00 pm	28th Annual Livermore Downtown Street Fest		Historic Downtown Livermore First Street from P Street to Maple Street Second Street from N Street to K Street	Livermore	Crystal Burke - Program Coordinator 925.373.1795	Livermore Downtown Inc.	Snowia / Alex	Approved	\$300 for both days	100	4	*Outdoor. Please bring tent, table and chairs. 02.04.19 EC - Vendor application was mailed to organizer. Since there are limited booth spaces for non-profits, PA will be email after receiving organizer approval. 09.19.19 EC - Sent PA to organizer. Forwarded signed PA to Michelle for Review.
Community Event	Saturday	05/18/19	10:00 am - 12:00 pm	Food Pantry @ Well Community Outreach Center		Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Approved / Cancelled due to staffing capacity	Cancelled	N/A			Indoor (please bring table (organizer provides chair). 08.15.18 EC - Sent PA to organizer. 08.16.18 EC - Fwd signed PA to M. Lewis for review. 09.17.18 EC - Fwd signed PA to M. Lewis for review. 09.17.18 Sent signed PA to Michelle for review.	
Community Event	Saturday	05/18/19	11:00 am - 1:00 pm	San Antonio Park	Madison Jazz Arts Festival	Madison Blvd at 14th Ave	Oakland	San Antonio Park	Cancelled due to short notice and staffing						
Community Event	Saturday	05/18/19	10:00 am - 12:00 pm	School and Community Resource Fair		REACH Oakland Youth Center 16335 E 14th St, San Leandro, CA 94578	San Leandro	Yvette Baeza Garcia-School Community Liaison 415.361.8887	San Lorenzo Unified School District	Elana	Cancelled due to staffing capacity	N/A		03.26.19 EC - PA was sent to organizer. 03.26.19 EC - Signed PA was sent to Michelle for review. 4.30.19 EC Location changed, I updated it in this sheet.	
Community Meeting	Friday	05/17/19	12:00 pm - 3:30 pm	Social Media/ Technology Impact on Brain Development		First 5 Alameda County, 1115 Alameda Avenue, Alameda.	Alameda	Kevin Brenndorf at (510) 227-6939	Alameda County Fathers	OW	N/A	68		08/14/2019 OW Monthly meeting & training (Fathers Corps Members)	
Community Event	Friday	05/17/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk		Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	1	1	08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	05/17/19	9:30 am - 12:00 pm	Linking Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4509	Approved	N/A	0	0	03.20.18 RG - received workshop confirmation from organizer		
Member Education	Friday	05/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	Davis Street Family Resource Center Basic Needs Information Table	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4020 x104	OW	Member Education Event / Outreach Event	N/A			2.21.19 OW - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH Healthcare Services.	
Community Event	Thursday	05/16/19	2:00 pm - 6:00 pm	Ti-Volley Haven Food Pantry		418 Junction Ave., Livermore, CA 94551	Livermore	John Stauffer - Coordinator (925) 449-1064 Ralph Johnson - Director (925) 449-2392	Ti-Volley Haven Food Pantry	Approved / Cancelled due to staffing capacity	N/A			*Outdoor / please bring table, chair & tent. 01.16.18 EC - Sent PA to coordinator. 01/16/18 EC Met Ralph Johnson, Ti-Volley Haven Director of Homeless and Family Support, at the Ti-Volley Arts- Poverty meeting. He signed the PA. 01/16/18 EC Signed PA was sent to Michelle for review.	
Member Orientation	Thursday	05/16/19	10:30 am - 11:30 pm	Eastmont Wellness Center		6955 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Debra Morita 510-567-3706	KT	Approved	N/A	8	8	10.09.18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.	
Member Orientation	Thursday	05/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510.347.4020 x104	TL	Approved	N/A	0	0	03.04.19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling	
Community Meeting/Presentation	Wednesday	05/15/19	11:00 am - 1:30 pm	Oakland Senior High		1023 MacArthur Blvd, Oakland, CA 94610	Oakland	Rony AB 510-874-7152 www.abhsd.org	KT	Member Education Event	N/A	98	0	04.17.19 KT - The Director at SHOP 55 Wellness Center had invited us to do a presentation & workshop for Oakland Senior High School.	
Member Orientation	Wednesday	05/15/19	10:00 am - 12:30 pm	Newark Adult School		3577 Cedar Blvd, Newark, CA 94560	Newark	Erika Perez 510-818-3702	EC	Approved	N/A	2	2	*Please bring laptop and projector. 07.02.18 EC - School manager confirmed approval. 08.27.18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list. 5.15.19 EC - Two Mandarin-speaking Mandarin members came to the class. I called interpreter services and they asked me for the Alliance Dir (not member ID#). I have called in the past and didn't have to provide an Alliance Dir. I called Michelle, no answer. Members RSVP'd for the Union Family Center MO on Thursday June 6, 2019. Members information was added to the RSVP folder in the W-Office. I did not give GCs to members.	
Member Education	Wednesday	05/15/19	11:00 am - 3:00 pm	Percy Abrams Jr. Senior Homes	Percy Abrams Jr. Senior Homes Wellness Fair	Percy Abrams Jr. Senior Homes 1094 Alcatraz Ave	Oakland	Desiree Jackson 510.460.0481	Percy Abrams Jr. Senior Homes	OW	Completed	N/A	27	6	03.26.19 OW - Added
Member Orientation	Wednesday	05/15/19	9:00 am - 5 pm	Asian Health Services		800 Webster St, Oakland CA 94607	Oakland	Vanesha Quash 510286.6893			N/A	3	3		
Member Orientation	Tuesday	05/14/19	10:00 am - 12:30 pm	Tn - City Health Center		Liberty Clinic 39900 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510.292.5832	EC	Approved	N/A	0	0	*Please bring laptop and HDMI cable.	
Community Event	Monday	05/13/19	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3524	HARD & HPN	TL	Pending	N/A	50	10	*Outdoor. Please bring table, tent and chairs. 09.26.17 RG - Received signed PA from organizer and fwd to M. Lewis for review. 12.12.17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 05.12.18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 06.11.18 RG - Fwd signed PA to M. Lewis for review. 01.14.19 EC - Mr. Salinas confirmed 2019 first 8 dates. Flyer was saved at the event folder.
Member Orientation	Monday	05/13/19	1:00 pm - 5:00 pm	Axis Community Health		5925 West Las Positas Blvd, Suite 100 Pleasanton CA 94588	Pleasanton	Paula Borge 925.201.6018	EC	Approved	N/A	54	12	*Bring laptop only. Tabling in main information Desk Area. Assigned coordinator should discussed with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC). 12.21.17 RG - Dates and times approved by provider. 01.11.18 EC - NMO on 01/14/19 was Cancelled by provider. 02/11/19 EC - Tabbed at the main information Desk Area. It was a great outreach opportunity for the Alliance. At least 60 people approached our table and asked questions, most of them had Anthem. 10 people were AAH members. (see info sheet) 03.07.19 OW - PA sent today 03.07.19 to Organizer for signature. 03.12.19 OW - PA forwarded to Michelle Lewis for review and approval. 05.12.19 EC - We received a request if we are expecting to have at least 100 attendees at this event. Organizer invited us to table at her event. They will have a raffle so she asked if we can bring a prize. 5.19.19 EC - Called event organizer and let her know that we will attend this time due to short notice.	
Community Event	Saturday	05/11/19	11:00 am - 3:00 pm	San Pablo Park	Heart 2 Heart Neighborhood Health and Wellness	2800 Park Street, Berkeley CA 94702	Berkeley	Sabrina Valdes-Rios 510.545.5431	Life Long Medical	Oti	Approved	N/A	66	43	
Member Education	Friday	05/10/19	3:00 pm - 7:00 pm	Centro Cultural	Dis de las Madres	3277 International Blvd., Oakland, Oakland, CA 94606	Oakland	Laura Contreras 510.281.3398	Hogares Unidos y Activos	EC	Cancelled	N/A	N/A	N/A	05.10.19 EC - We received a request if we are expecting to have at least 100 attendees at this event. Organizer invited us to table at her event. They will have a raffle so she asked if we can bring a prize. 5.19.19 EC - Called event organizer and let her know that we will attend this time due to short notice.
Community Event	Friday	05/10/19	10:00 am - 12:00 pm	Well Community Outreach Center	Food Pantry @ Well Community Outreach Center	2333 Neeson Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	OW	Completed	N/A	18	3	*Indoor (please bring table (organizer provides chair). 08.15.18 EC - Sent PA to organizer. 08.16.18 EC - Fwd signed PA to M. Lewis for review. 09.17.18 Sent signed PA to Michelle for review.
Community Event	Friday	05/10/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	KT	Approved	N/A	3	2	08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.
Community Event	Friday	05/10/19	1:00 pm - 3:00 pm	San Leandro Adult School	Mobile Market	1448 Williams St. San Leandro, CA 94577	San Leandro	LJ Hie 510-667-6214 Sara Harbo 510-575-6229 *Text confirmation to Ms. Harbo needed 08/16/18 EC - Classes confirmed weekly: 08.23.17	San Leandro Unified School District - Family Resource Center	Approved	N/A	N/A	N/A	*Outdoor. Please bring table, tent and chairs. 08.16.18 RG - Fwd signed PA to M. Lewis for review. Mobile Pantry provided by Alameda County Community Food Bank. 01.07.19 EC - Future dates were confirmed with Ms. Harbo.	
Member Orientation	Friday	05/10/19	10:30 am - 11:30 am	La Clinica - Transil Village		3461 East 12th Street, Oakland CA 94601	Oakland	Daisy Bernspice 510-535-3787	EC	Approved	N/A	0	0	This event did not occur on this date. This may have been an error.	
Member Orientation	Thursday	05/09/19	9:00 am - 10:30 am	Alameda Food Bank	Pantry Program	Alameda Food Bank - Warehouse 860 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts 510-535-3787	OW	Completed	N/A	20	8	*Outdoor. Bring tent, canopy and chairs. 10.16.18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	

	Wednesday	04/24/19	9:00 am - 9:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward Ca 94544	Hayward	Genia Vargas 510-723-8677 X34117 georgies@hsack12.ca.us	Hayward Unified School District		Cancelled	N/A				10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 11.27.19 EC - Spoke to Ms. Vargas and confirmed future dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.
Member Orientation	Wednesday	04/24/19	11:00 am - 2:00 pm	Roots Community Health Center	Food Pantry	9925 International Blvd, Suite 5, Oakland, Ca 94603	Oakland	Erin Kennedy 510-777-1177 x237	Chabot College Student Life Office	OW	Completed	N/A	60	25	*Organizer provides tent, table and chairs. *Parking permit template is located in the event folder on the W-drive. Date must be changed for every attendance. *Organizer provides dates each semester; please email Ms. Morales to obtain dates for upcoming semester. Her email is vmorales@chabotcollege.edu 8.30.18 EC - Organizer signed PA. PA was emailed to Michelle for approval. 12.12.18 EC - Requested 2019 Spring Semester dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.	
Member Education	Tuesday	04/23/19	11:30 am - 2:00 pm	Chabot College		25555 Hesperian Blvd, Hayward, Ca 94545 (courtyard behind building 2300)	Hayward	Vanessa Morales (510) 723-1194				N/A				10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 11.27.19 EC - Spoke to Ms. Vargas and confirmed future dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.
	Tuesday	04/23/19	9:00 am - 9:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward Ca 94544	Hayward	Genia Vargas 510-723-8677 X34117 georgies@hsack12.ca.us	Hayward Unified School District		Cancelled	N/A				10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 11.27.19 EC - Spoke to Ms. Vargas and confirmed future dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.
Member Orientation	Tuesday	04/23/19	10:30 am - 11:30 am	Native American Health Center		2990 International Blvd, Oakland, Ca 94601	Oakland	Rosario Duane 510-535-4471		OW	Completed	N/A		10		*Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duane about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duane will confirm when she can add to drop in sessions. 08/14/2019 OW - Monthly meeting & training (Fathers Corps Members)
Community Meeting	Tuesday	04/23/19	12:00 pm - 3:30 pm	First 5 Alameda County	Fathers Corp Meeting	1115 Atlantic Avenue, Alameda.		Kevin Brenard at (510) 227-6932	Alameda County Fathers Corps	OW	Completed	N/A		54		* Bring laptop only. 10.16.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC Spoke to manager and confirmed that they will be closed on the MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01.08/19.
Member Orientation	Monday	04/22/19	8:30 am - 11:30 am	East Bay Agency for Children		43300 Newport Dr, Fremont, Ca 94538	Fremont	Osaka Pineda 510-656-4206 x7109		EC	Approved	N/A		0		
	Saturday	04/20/19	8:00 am - 1:00 pm	Emerald Park	2019 Spring Eggstravaganza	4201 Central Parkway, Dublin Ca 94568	Dublin	Alicia Rasmussen (925) 556-4509	City of Dublin	EC	Approved	\$25.00	158	21		* Outdoor. Please bring tent, table and chairs. 01.30.19 EC - PA and application was sent to organizer. 02.28.18 EC - Great event for families in the Tri-Valley area. 04.19.19 OW - Member Education Event
Member Education	Saturday	04/20/19	12:00 pm - 3:00 pm	Weeks Park	Glid Tiding Easter Egg Hunt	27182 Patrick Ave, Hayward, Ca 94544	Hayward	Minster Lock 209-203-2869	Glid Tiding Church	OW	Completed	N/A		74	211	
Community Event	Friday	04/19/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland Ca 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	KT	Approved	N/A		6	3	08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved. 03.20.18 RG - received workshop confirmation from organizer
Member Orientation	Friday	04/19/19	9:30 am - 12:00 pm	Likening Over 60 Health Center		3260 Sacramento Street, Berkeley, Ca 94702	Berkeley	Steven Hardy 510-429-4629		OW	Completed	N/A		2	3	10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA to M. Lewis for review. 11.27.19 EC - Spoke to Ms. Vargas and confirmed future dates.
Member Education	Thursday	04/18/19	10:30 pm - 4:30 pm	San Leandro Public Library		300 Estudillo Ave, San Leandro, Ca 94577	San Leandro	Patricia Malari 510-927-3095	San Leandro Public Library	TL	Completed	N/A		55	30	3.6.19 TL sent PA to Organizer 3.21.19 TL - Sent PA to Michelle for Approval
Community Event	Thursday	04/18/19	2:30 pm - 6:00 pm	Tri-Valley Haven Food Pantry		418 Junction Ave., Livermore, Ca 94551	Livermore	John Staflon - Coordinator (925) 449-1664 Ralph Johnson - Director (925) 667-2702	Tri-Valley Haven Food Pantry	EC	Approved	N/A		56	32	8.19.18 EC - Sent PA to coordinator. 8/19/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Area Poverty meeting. He signed the PA. 8/19/18 EC Signed PA was sent to Michelle for review. 04.06.19 MLK Update time to accommodate lunch, drive time and end time.
Member Orientation	Thursday	04/18/19	10:30 am - 1:00 pm	Eastmont Wellness Center		6855 Foothill Blvd, Suite #200, Oakland, Ca 94605	Oakland	Debra Moriya 510-567-5704		OW	Completed	N/A		8		10.09.18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.
Member Orientation	Wednesday	04/17/19	9 am - 5 pm	Asian Health Services		800 Webster St Oakland Ca 94607	Oakland	Vanessa Quach 510-086-5589				N/A			0	
Member Orientation	Wednesday	04/17/19	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, Ca 94560	Newark	Enka Perez 510-818-3702	Newark Unified School District	EC	Approved	N/A		3		*Please bring laptop and projector. 07.20.18 EC - School manager confirmed approval. 08.27.18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list.
Member Education	Tuesday	04/16/19	2:30 pm - 4:30 pm	Hayward Unified School District	Food Bank Days	HUB 24623 Soto Road, Hayward Ca 94544	Hayward	Randy Nakamura 510-723-3887 X 34200 nakamura@hsack12.ca.us	Hayward Unified School District	KT	Member Education Event	N/A		22	11	* Indors. Organizer provides table and chairs. 10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Member Orientation	Tuesday	04/16/19	9:30 am - 12:00 pm	Newark Wellness Center		6066 Civic Terrace Ave, Newark, Ca 94560	Newark	Michelle Branca 510-494-7232		OW	Completed	N/A		3		* Bring laptop, projector and extension cord. 02.12.19 EC - Tim and I spoke to staff members to let them know that the Alliance was there. They said that they were interested in attending so we, but no one showed up.
Member Orientation	Tuesday	04/16/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	Food Pantry/ Davis Street Clinic	3081 Teagarden St., San Leandro, Ca 94577	San Leandro	Daniel Johnson 510-347-6920 x194		KT	Completed	N/A		10		03.04.19 OW - Member Orientation will (ONLY) offer 1 on 1 orientation
Member Education	Thursday	04/11/19	2:00 pm - 6:00 pm	Chabot College	Chabot College Job Fair & Networking Event	25555 Hesperian Blvd, Hayward, Ca 94545	Hayward	Tina 510.723.7426	Chabot College	OW	Member Education Event	N/A		132	47	
Community Meeting	Monday	04/15/19	6:00 pm - 7:00 pm	Fremont Unified School District	FUSD - Spanish Immersion Taskforce Meeting	4210 Technology Dr., Fremont, Ca 94538	Fremont	Christie Rocha Director of Federal and State Programs Fremont Unified School District 510.652.2031	Fremont Unified School District	EC		N/A				06/21/2018 EC Monthly Meeting with the FUSD Taskforce Committee (member) 04/15/19 EC - I was unable to attend meeting because I was working on the EOC translation.
Member Education	Sunday	04/14/19	8:00 am - 4:30 pm	Chabot Community College	2019 Bay Area Diabetes Summit	25555 Hesperian Blvd	Hayward	Kristie Samal 650-567-6061	Cath OM	OW	Completed	N/A		164	34	02.07.19 OW - 2/20/2019 OW PA sent to Organizer today.
Member Education	Saturday	04/13/19	9:00 am - 5:00 pm	Alameda County Fairgrounds	DeafNation Expo 2019	4501 Pleasanton Ave., Pleasanton, Ca 94566 Building A, Gate 8 or Gate 12 Corner of Bernal and, Valley Ave.	Pleasanton	Joe Barish 512-410-7004 joe@deafnation.com	DeafNation Expo	EC	Approved	\$295.00		182	28	Indors. Organizer provides table and chairs. 02.05.19 EC - Application and PA were sent to organizer. 02.06.19 EC - Signed PA was sent to Michelle for review.
Member Education	Saturday	04/13/19	11:00 am - 3:00 pm	Bathrock Park	Easter LOVE Reach 2019	1000 Shattuck Avenue - Oakland, Ca 94609	Oakland	Tiffany communitylove@reach@gmail.com	Easter LOVE Reach	EC	Cancelled	\$30.00				4.25.19 EC - Easter Love Reach 4.19.18 EC - Organizer is not responding to my emails. I have made several attempts.
Member Education	Saturday	04/13/19	10:00 am - 2:00 pm	Chabot Elementary School	D5 Disaster Preparedness Day	6866 Chabot Road Oakland, Ca 94618	Oakland	Sharon Carter 510.818.1775	Supervisor Keith Carson Office	OW	Completed	\$100.00		82	17	03.13.19 OW, 03.28.19 OW received check from Finance today.
Member Education	Friday	04/12/19	10:00 am - 12:00 pm	Well Community Outreach Center	Food Pantry	2333 Mission Dr., Livermore, Ca 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	OW	Member Education Event	N/A				*Indors / please bring table (organizer provides chair). 08.16.18 EC - Sent PA to organizer. 08.16.18 EC - Fed signed PA to M. Lewis for review. 08.17.18 EC Fed signed PA to Michelle for review.
Community Event	Friday	04/12/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland Ca 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A			11	4	08.16.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	04/12/19	10:00 am - 11:45 am	Asian Health Services Specialty Mental Health Department		310 8th Street Suite 210 Oakland Ca 94607	Oakland	Cindy Nguyen 510-917-0485 CNguyen@ahs.org		KT	Approved	N/A		12		3/20/2019 KT - Vietnamese member support group
Member Orientation	Friday	04/12/19	10:30 am - 11:30 am	La Clinica - Transit Village		3461 East 12th Street, Oakland Ca 94601	Oakland	Daisy Bernose 510-535-3747		EC	Approved	N/A		0		Conference room - 3rd Floor 03.30.18 RG - organizer approved date.
Member Education	Thursday	04/11/19	8:00 pm - 8:00 pm	Tennyson High School	Tennyson HS College & Career Day	37325 Whittman St., Hayward, Ca 94544	Hayward	Joe Campbell - Family Engagement Specialist (510) 723-3190 ext 52149	Hayward Unified School District	EC	Member Education Event	N/A				8/19.18 EC - MLK school event requested by the Tennyson High School Family Engagement Specialist. She was interested in learning more about AANH coverage and services. We were invited to table at their upcoming school event. 8/19/18 EC - Event was not assigned.
Member Education	Thursday	04/11/19	9:00 am - 10:30 am	Alameda Food Bank Warehouse	Pantry Program	650 West Ranger Ave, Alameda, Ca 94501	Alameda	Cindy Hulse (510) 523-5860	Alameda Food Bank	OW	Member Education Event	N/A		21	8	*Outdoor. Bring tent, canopy and chairs. 10.18.18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed. 01/12/2019 OW - Food Pantry Mgr. shared his appreciation concerning AANH present at the food bank.
Provider Outreach	Thursday	04/11/19	8:30 am - 3:00 pm	Alameda Alliance for Health	Daybreak Adult Care Centers Spring Conference: From Surviving to Thriving Older adults and Trauma Informed Care	1240 South Loop Rd., Alameda, Ca 94602	Alameda	Ofra Paz, 510.834.4423	Daybreak Adult Care Centers	KT	Provider Outreach	N/A		57	0	04.12.19 - Most attendees were health care providers.
Member Orientation	Thursday	04/11/19	10:00 am - 12:30 pm	Tri - City Health Center		Liberty Clinic 39000 Liberty Street Fremont, Ca 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510.252.5879		EC	Approved	N/A		0		*Please bring laptop and HDMI cable
Member Education	Wednesday	04/10/19	9:00 am - 9:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward Ca 94544	Hayward	Genia Vargas 510-723-8677 X34117 georgies@hsack12.ca.us	Hayward Unified School District		Cancelled	N/A				10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 11.27.19 EC - Spoke to Ms. Vargas and confirmed future dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.
Member Education	Wednesday	04/10/19	11:00 am - 2:00 pm	Las Positas Community Center	Wellness Event - Sexual Assault Awareness	3000 Campus Hill Drive, Rm 1701, Livermore, Ca, 94551	Livermore	Tricia Gorman (925) 424.1830 C. 925.577.4110	Las Positas Student Health Center Stanford Health System-VallejoCamp	EC	Member Education Event	N/A		43	11	02.08.19 EC - Enrolled Ms. Gorman Nurse Practitioner, in charge of the Outpatient Clinics at Las Positas Student Health Center, to check if she has upcoming events at Las Positas College. 02.11.19 EC - Ms. Gorman replied to my email and invited us to two upcoming health events.
Member Education	Wednesday	04/10/19	1:00 pm - 2:30 pm	Percy Abrams Jr. Senior Homes	Alameda Alliance Community Outreach	Percy Abrams Jr. Senior Homes 1094 Alcatraz Ave	Oakland	Deesire Jackson 510.465.0481	Percy Abrams Jr. Senior Homes	OW	Member Education Event	N/A		5	2	02.12.2019 OW - Ined PA to Michelle L. for review and approval
Community Event	Wednesday	04/10/19	3:00 pm - 5:00 pm	Kidango Graham Center	Mobile Pantry	38270 Cherry Street, Newark Ca 94560	Newark	Chela Melero 510-458-4842	Kidango Graham Center	KT	Approved	N/A		34	4	*Outdoor. Please bring table, tent and chairs. 06.01.18 RG - Sent PA to Organizer 06.05.18 RG - Fed signed PA by organizer to M. Lewis for review 01.09.18 EC - 2019 first 5 dates were confirmed with organizer. 01.09.18 EC - There were about 85+ attendees. Since we didn't have giveaways, a few approached our table.
Community Event	Wednesday	04/10/19	11:30 am - 2:00 pm	Chabot College	Food Pantry	25555 Hesperian Blvd, Hayward, Ca 94545 Courtyard behind Bldg. 2300	Hayward	Vanessa Morales (510) 723-1194	Chabot College Student Life Office	KT	Approved	N/A		13	5	*Organizer provides tent, table and chairs. *Parking permit template is located in the event folder on the W-drive. Date must be changed for every attendance. *Organizer provides dates each semester; please email Ms. Morales to obtain dates for upcoming semester. Her email is vmorales@chabotcollege.edu 8.30.18 EC - Organizer signed PA. PA was emailed to Michelle for approval. 12.12.18 EC - Requested 2019 Spring Semester dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.
Member Orientation	Wednesday	04/10/19	9:00 am - 5 pm	Asian Health Services		800 Webster St Oakland Ca 94607	Oakland	Vanessa Quach (510) 586-6883	Asian Health Services	TL	Completed	N/A		0	0	
Member Orientation	Wednesday	04/10/19	10:30 am - 12:00 pm	Fibrosis Vasquez Health Center		22321 Mission Blvd., Hayward, Ca 94541	Hayward	Rose Valle 510-471-8807 x2105		OW	Completed	N/A		1	1	
	Tuesday	04/09/19	9:00 am - 9:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward Ca 94544	Hayward	Genia Vargas 510-723-8677 X34117 georgies@hsack12.ca.us	Hayward Unified School District		Cancelled	N/A				10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 11.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 11.27.19 EC - Spoke to Ms. Vargas and confirmed future dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet.
Member Orientation	Tuesday	04/09/19	10:00 am - 11:30 am	East Oakland Health Center		7400 International Blvd, Oakland, Ca 94621	Oakland	Jamela Ali 510.856.9610 x4079		Completed	N/A			9	9	08.23.18 OW meeting for Conference Room scheduling approval

Community Event	Monday	04/08/19	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	29625 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3624	HARD & HPN	KT	Approved	N/A	19	8	*Outdoor. Please bring table, tent and chairs. 09:26:17 RG - Received signed PA from organizer and had to M. Lewis for review. 12:12:17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 03:12:18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 05:11:18 RG - Met signed PA to M. Lewis for review. 01:14:19 EC - Mr. Salinas confirmed 2019 first 5 dates. Flyer was saved at the event folder.
Member Orientation	Monday	04/08/19	1:00 pm - 5:00 pm	Axos Community Health		9325 West Las Positas Blvd, Suite 100 Pleasanton CA 94588	Pleasanton	Paula Bariga 925-201-6018		EC	Approved			12	*Bring laptop only. Table in main information desk area. *Assigned coordinator should discuss with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC). 12:21:17 RG - Dates and times approved by provider. 01:11:19 EC - NMO on 01/14/19 was canceled by provider. 02/11:19 EC - I tabled at the main information desk area. It was a good outreach opportunity for the Alliance. At least 55 people approached our table and asked questions, most of them had Arthritis. 10 people were AAH members. One staff was placed with the 1-on-1 kiosk.
Member Education	Saturday	04/06/19	10:00am - 3:00pm	Youth Uprising	Spring Into Health	8711 MacArthur Blvd, Oakland CA	Oakland	Kira Lewis 510-878-1778	Room to Bloom	KT & TL	Member Education Event	N/A	43	21	*Bring table and chairs. 03:21:19 KT - We were invited to the Spring Into Health event at the Fatherson summit. 04:09:19 KT - Attendees were mostly young children and their family. We are invited back to this event for May next year. After that I will be back on a regular basis. *Outdoor. Bring table, chairs and chairs. 10:18:18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.
Community Event	Saturday	04/06/19	10:00 am - 1:00 pm	Washington High School	China Health Fair	38442 Fremont Blvd	Fremont	Debra Campbell 510 525-5152	Ti-City Health	OW	Approved	N/A			02:11:19 OW - Fred PA to Michelle L. for review and processing. 02/12/2019 OW - 2nd request for Sponsoring amount from Michelle Lewis. Organizer requesting Vendor Application completed, unable to completed application until Sponsoring amount has been forwarded. 04/03/19 OW - Event has been cancelled by Organizer. not rescheduled for Saturday, June 08/2019. Please see new posting.
Community Event	Friday	04/05/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	KT	Approved	N/A	4	2	08:18:18 RG - Sent PA to organizer. 08:18:18 RG - Fred signed PA to M. Lewis for review. 09:26:18 RG - M. Lewis advised event has been approved. 04:09:19 KT - Attendees were mostly young children and their family. We are invited back to this event for May next year. After that I will be back on a regular basis. 05:07:18 RG - Made contact w/rep. Waiting confirmation of dates and times. 05:18:18 RG - NMO dates confirmed all verities.
Member Orientation	Friday	04/05/19	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw 510 723-1572		OW	Approved	N/A			03:25:19 EC - Wendy Pomas, HUSD Family Engagement / Outreach and Equity Specialist, has invited us to present at a school meeting. 04:09:19 EC - Met with a group of Hispanic parents who have children at Tynel Elementary (HUSD). All attendees were members. I explained to them about AAH benefits and services. Parents had several questions that we were able to answer. Please bring laptop only.
Member Orientation	Friday	04/05/19	8:30 am - 11:30 am	Tynel Elementary - HUSD	Parents Meeting	2700 Grove Ave, Hayward CA 94544	Hayward	Wendy Pomas (510) 723-3935	Hayward Unified School District	EC	Approved	N/A	12		08:29:18 EC - Waiting for Laura to confirm. 07:03:18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 02/07/19 EC - Our NMO at Union City with Mijares Unidos is at the Union City Family Center. Today I spoke to Lourdes Vilgas from Union City Family Center and she wants our NMOs to be opened to the public starting on 03/07/2019. I posted NMO posters (ENG & SPA) with all 2019 dates.
Member Orientation	Thursday	04/04/19	9:00 am - 12:00 pm	Union City Family Center		Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Vilgas (510) 476-2770		EC	Approved	N/A	2		08:29:18 EC - Waiting for Laura to confirm. 07:03:18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 02/07/19 EC - Our NMO at Union City with Mijares Unidos is at the Union City Family Center. Today I spoke to Lourdes Vilgas from Union City Family Center and she wants our NMOs to be opened to the public starting on 03/07/2019. I posted NMO posters (ENG & SPA) with all 2019 dates.
	Wednesday	04/03/19	12:00 pm - 5:00 pm	Oakland Housing Authority	Business Council	1327 86th Ave	Oakland	Victoria Winkler	Oakland Housing Authority	OW	Approved	N/A	24	39	02:04:19 OW - Fred PA to Ms. Winkler for signature on 02/01/2019.
Member Orientation	Wednesday	04/03/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St, Oakland, CA 94607	Oakland	Aminda Wong 510-835-2512-2562		TL	Completed		3	3	
Member Education	Tuesday	04/02/19	3:30 pm - 5:30 pm	Union City Family Center	Food Pantry	725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Vilgas (510) 476-2770	Union City Family Center	TL	Member Education Event	N/A	0	0	*Organizer provides table and chairs. Outdoor - shaded area, no tent needed. *Organizer requested a copy of our outreach tracker after each attendance. Please email it to her at WVilgas@hudson412.ca.us 10:16:18 EC - PA and attendance were sent to organizer. 10:26:18 EC - Signed PA was sent to Michelle for review. 02:06:19 KT - Food Pantry time changes based on seasons, Winter: 3-5 and Summer: 3:30-5:30 4:21:19 Food bank was closed due to no food. They said to come back next week 4/9
Member Education	Tuesday	04/02/19	2:30 pm - 4:30 pm	Hayward Unified School District	Food Bank Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nalamuna 510-723-3857 ext. 34209	Hayward Unified School District	TL	Member Education Event	N/A	41	12	*Indoors. Organizer provides table and chairs. 10:16:18 RG - Sent PA to organizer. 10:16:18 RG - Fred signed PA and schedule to M. Lewis for review. 01:17:2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Member Orientation	Tuesday	04/02/19	10:00 am - 1:00 pm	Mujeres Unidas y Activas		2387 E 12th St., Oakland, CA 94601		Laura Camberos 510-261-3398		EC	*Approved			0	*Do not advertise / please bring laptop only. *Oak location has NMO power (ENG/SPA). Bring posters for UC location. 06:29:18 EC - Waiting for Laura to confirm. 07:03:18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 04:02:19 EC There were no workshops this morning because most staff had a mandatory training. Only two people came by and neither of them was AAH member.
Member Orientation	Monday	04/01/19	1:00 pm - 2:00 pm	Fremont Family Resource Center		39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Loretta Williams 510-524-2009		OW	Completed		6	6	*Outdoor. Please bring table, chairs and tent. 03:11:18 EC - Great event for families. Some parent came to the table and asked for drawing backpack. Families liked the appetizers and bananas that we brought to the event.
Member Education	Sunday	03/31/19	9:00 am - 5:00 pm	Ashland Station Soccer Park	DSL's Free Spring Soccer League Opening Weekend	16640 E. 14th St., Ashland, CA 94578	Ashland	Sara Sherman	AC DSL	EC			107	60	*Outdoor. Please bring table, chairs and tent. 03:11:18 EC - Great event for families. Some parent came to the table and asked for drawing backpack. Families liked the appetizers and bananas that we brought to the event.
Member Education	Saturday	03/30/19	9:00 am - 5:00 pm	Ashland Station Soccer Park	DSL's Free Spring Soccer League Opening Weekend	16640 E. 14th St., Ashland, CA 94578	Ashland	Sara Sherman	AC DSL	Completed		N/A	80	54	04:01:19 OW - The event was a great opportunity for AAH to continue our relationship with the DSL. We moved our location from where AAH tabled from last year to a more direct location allowing stronger engagement with the community. Table & chairs provided 03:25:19 KT - We met Pastor Oatman at the Transition Faire and he had invited us to table at their Family Fun Day 03:27:19 KT - Called Debbie to confirm, she said the church will be able to provide us with chairs and table 04:01:19 KT - Event was for adults with severe Autism who grew up in group home, was unable to communicate to determine Alliance membership.
Member Education	Saturday	03/30/19	11:00 am - 1:00 PM	Grace Lutheran Church	Family Fun Day	1636 S St. Hayward CA	Hayward	Debbie Oatman 510-303-0072	Grace Lutheran Church	Khanh	Member Education Event	N/A	32	0	3:26:19 EC - I was referred by TCHC to Ms. Price. SPARC Regional Director of Resident Services. SPARC Inc. and Millennium Housing managed several Senior, Low Income Communities in Alameda County. Ms. Price invited us to participate at the Sen on March 30. I left with Michelle for permission to attend. Ms. Price would like to introduce me to her team on Saturday so we can further explore outreach collaboration opportunities. 3:31:19 EC - Great event for seniors and networking. Several people approached our table and asked questions regarding dual coverage Medicare/Med-Cal. The Alliance donated two \$25 gift cards for the event coffee. The winners of the gift cards were Joy York and Jackie Kabece.
Member Education	Saturday	03/30/19	10:00 am - 1:00 pm	Tropics Mobile Home Park	Tropics Senior Resource Fair	33000 Almaden Blvd., Union City, CA 94587	Union City	Stacey Price - Regional Director of Resident Services 949-515-5101 ext. 305	SPARC Inc. and Millennium Housing	Etana	Member Education Event	N/A	93	8	3:26:19 EC - I was referred by TCHC to Ms. Price. SPARC Regional Director of Resident Services. SPARC Inc. and Millennium Housing managed several Senior, Low Income Communities in Alameda County. Ms. Price invited us to participate at the Sen on March 30. I left with Michelle for permission to attend. Ms. Price would like to introduce me to her team on Saturday so we can further explore outreach collaboration opportunities. 3:31:19 EC - Great event for seniors and networking. Several people approached our table and asked questions regarding dual coverage Medicare/Med-Cal. The Alliance donated two \$25 gift cards for the event coffee. The winners of the gift cards were Joy York and Jackie Kabece.
Member Education	Friday	03/29/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	Davis Street Family Resource Center Basic Needs Information Table	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4920 x104	Davis Street Family Resource Center	Otis	Member Orientation	N/A	3	3	2:21:19 OW - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH Healthcare Services.
Community Presentation	Friday	03/29/19	10:30 am - 12:00 pm	VACCBE	Alameda Alliance For Health Presentation	655 International Blvd, Oakland CA, 94606		Shannon Meredith 510-891-9999	Vietnamese American Community Center of the East Bay	Khanh Tran			50	10	01:25:2019 KT - PA signed by organizer Fred to Michelle. 04:01:19 KT - Presentation & 1-on-1 MO table. There was a lot of Alliance members but during that time frame I could not see anyone and over 50 attendees for presentation.
Community Event	Friday	03/29/19	3:00 pm - 5:00 pm	Oakland Public Library		125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Khanh Tran	Approved	N/A	9	5	08:16:18 RG - Fred signed PA to M. Lewis for review. 09:26:18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	03/29/19	10:00 am - 11:30 am	Old Tidge		1027 W. Thompson Road, Hayward, CA 94544	Hayward	Mignon Thomas - Nubis 510-793-5377			Cancelled				01:14:19 EC - Received NMOs at all 4 locations on Tuesday & Thursday. Until we are allowed to have more than one NMO per day at GT dates in red are not scheduled.
Member Orientation	Friday	03/29/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4920 x104			Completed		3	3	03:04:19 OW - Member Orientation will (ONLY) offer 1 on 1 counseling
Member Education	Thursday	03/28/19	8:30 am - 11:30 am	USDA	USDA Monthly Food Pantry	525 H St., Union City, CA 94587	Union City	Maria Vaz (510) 498-4100	Centro de Servicios Resource Center			N/A	26	11	*Outdoor. Please bring table, chairs and tent (when needed). 08/23/2018 EC - Signed PA was sent to Michelle for review. 11:15:18 RG - Overwhelming Asian speaking attendees (90%). Unable to determine more AAH members due to language barrier. 12:39:2018 EC - 2019 first 5 dates were confirmed with organizer.
Member Orientation	Friday	03/29/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	Food Pantry Davis Street Resource Center	3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4920	Hayward Unified School District		Completed		3	3	OW - Confirmed 02/22/2019
	Wednesday	03/27/19	9:00 am - 6:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-8857 X34117	Hayward Unified School District		Cancelled		N/A		10:16:18 RG - Sent PA to organizer. 10:16:18 RG - Fred signed PA and schedule to M. Lewis for review. 01:17:2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Community Event	Wednesday	03/27/19	1:30 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Otis Ward	Completed	N/A	39	35	07:27:19 KT - Please bring table and chairs. Indoor / organizer provides table and chairs. 08:09:2018 EC - Sent PA to coordinator. 8:10:18 EC - Sent signed PA to Michelle for review.
Community Event	Wednesday	03/26/19	1:30 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Khanh	Completed	N/A	19	4	*Indoor / organizer provides table and chairs. 08:09:2018 EC - Sent PA to coordinator. 8:10:18 EC - Sent signed PA to Michelle for review.
Member Orientation	Wednesday	03/27/19	9:00 am - 4:30 pm	Asian Health Services		800 Webster St Oakland CA 94607	Oakland	Vanessa Quach 510-0886-6863		Tim Ling	Approved	N/A	5	5	Indoor with HCO Attendees attendees as Chinese and AHS wants Chinese coordinators
	Thursday	03/26/19	9:00 am - 9:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-8857 X34117	Hayward Unified School District		Cancelled		N/A		10:16:18 RG - Sent PA to organizer. 10:16:18 RG - Fred signed PA and schedule to M. Lewis for review. 01:17:2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Community Meeting	Tuesday	03/26/19	12:00 pm - 3:30 PM	First 5 Alameda County	Understanding and Reflecting on How Personal Bias Affects Your Work With Families (All Providers Welcome)	1115 Atlantic Avenue, Alameda.	Alameda	Kevin Brenard at (510) 227-6932	Alameda County Fathers Corps	Otis Ward	Completed	N/A	50		08:27:19 EC - Received NMOs at all 4 locations on Tuesday & Thursday. Until we are allowed to have more than one NMO per day at GT dates in red are not scheduled.
Community Event	Tuesday	03/26/19	6:00 pm - 8:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-284-9649	San Lorenzo Library	Otis Ward	Completed	N/A	74		09:04:18 RG - Sent PA to organizer. 09:13:18 RG - Fred signed PA to M. Lewis for review.
Member Orientation	Tuesday	03/26/19	10:30 am - 11:30 am	Native American Health Center Clinic		2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-4471			Approved		1		Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01:22:19 EC - Spoke to organizer Rosario Duenas about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when we can switch to drop in sessions.
Member Orientation	Monday	03/25/19	8:30 am - 11:30 am	East Bay Agency for Children		43300 Newport Dr, Fremont, CA 94538	Fremont	Giselle Pineda 510-656-4298 x7109	EBAC	Etana	Approved		0	0	* Bring laptop only. 10:16:18 EC Manager confirmed that we can have NMOs at her facility. 01:07:19 EC Spoke to manager and confirmed that they will be closed on the MLK Day & President's Day. 01:18:19 EC Manager confirmed NMO on 01/28/19. 3:25:2019 EC was a very busy day at EBAC today. Only one care coordinator was present at the office.
Member Education	Sunday	03/24/19	2:30 pm - 8:30 pm	Oracle Arena	Special Needs Family Association Night	7000 Coliseum Way	Oakland	Howard Sapper	Everybody Is A Star	Otis	Member Education Event	N/A			03:04:19 OW - Event added on 03.04.19 03.25.19 OW - Event Canceled due to Organizer change in requirements for participation. Organizer requested Vendor purchase a ticket to enter the Oracle arena mentioned as a requirement at the time of Participation Agreement. AAH will continue working with Mr. Sapper for future Outreach opportunities as they may arise.

Member Education	Saturday	03/23/19	11:30 am - 2:00 pm	Barnard White Middle School	So Anual Feria de Recursos Comunitarios	725 Whipple Rd, Union City, CA 94587	Union City	Lourdes Villegas 510-476-2770	Union City Family Center	Elana	Member Education Event	\$1,200.00	125	78	01/28/19 EC - Emailed PA to organizer. 03/23/19 EC - Great family event in the Tri-City area. Over 300 attendees and several community organizations. 04/02/19 EC - Michelle notified me that sponsorship request was approved upon organizer submitting a letter confirming that funds were still needed. Organizer emailed letter. Documents needed for check request (including last letter) were given to Michelle for review. A donation of \$1200 will be mailed to organization.	
Member Education	Saturday	03/23/19	10:00 am - 12:00 pm	Well Community Outreach Center	Food Pantry	2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Otis	Completed	N/A	21	2	*Indoor / please bring table (organizer provides chair). 08/15/18 EC - Sent PA to organizer. 08/16/18 EC - Fed signed PA to M. Lewis for review. 08/17/18 Sent signed PA to Michelle for review.	
Member Education	Saturday	03/23/19	9:00 am - 3:00 pm	College of Alameda	The 2019 Transition Information Faire	555 Ralph Appazotto Parkway, Alameda CA	Alameda	Sand Siddiquy 510-267-3261	Alameda County Public Health Department	Kharrh & Tim	Pending	\$75.00	100	42	*Organizer provides table, chairs, breakfast & lunch 01/24/2019 KT - Sent PA to organizer 01/24/2019 KT - Fed PA to M. Lewis for review 01/30/2019 KT - Confirmed registration with Sandi & M. S.	
Community Event	Friday	03/22/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	Approved	N/A			08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review 09/26/18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	03/22/19	9:30 am - 12:00 pm	Hayward Wellness Center		684 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake - 510-266-1744		Kharrh	Approved		1		*Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01/22/19 EC - Spoke to organizer Rosendo Duran 510-535-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster insert with 2019 dates in ENG and SPA. Ms. Duran also confirm when we can begin to drop in sessions.	
Member Orientation	Friday	03/22/19	10:00 am - 12:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104		Otis	Completed		3		03/04/19 OHV - Member Orientation will offer 1-on-1 counseling.	
Member Education	Thursday	03/21/19	2:30 pm - 4:30 pm	Encinal Senior High School	Alameda 5th Annual Youth Career & Job Fair	210 Central Ave Alameda, CA 94501	Alameda	Eric Forsman 510-747-6895	City of Alameda's Community Development	Kharrh	Member Education Event	N/A	262	52	02/27/2019 KT - Sent PA to organizer. 03/07/2019 KT - Had not been able to reach Eric to confirm.	
Community Event	Thursday	03/21/19	2:00 pm - 7:00 pm	Tri-Valley Haven	Tri-Valley Haven Food Pantry	418 Junction Ave., Livermore, CA 94551	Livermore	John Staufen - Coordinator (925) 449-1664 Ralph Johnson - Director (925) 667-2702	Tri-Valley Haven Food Pantry	Elana	Approved	N/A	32	21	*Outdoor / please bring chair & tent. Organizer provides table. 8/18/18 EC - Sent PA to coordinator. 9/15/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Ave. Poverty meeting. He signed the PA. 8/15/18 EC Signed PA was sent to Michelle for review.	
Member Orientation	Thursday	03/21/19	10:30 am - 1:00 pm	Eastmont Wellness Center		6855 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Debra Moriyas 510-567-1172		Otis	Approved		9		10/09/18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.	
Member Orientation	Wednesday	03/20/19	11:00 am - 2:00 pm	Rock Community Health Center		9525 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Erin Kennedy 510-777-1172		Kharrh	Completed		18			
Member Education	Tuesday	03/19/19	2:30 pm - 4:30 pm	Hayward Unified School District	Food Bank Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209	Hayward Unified School District	Kharrh	Member Education Event	N/A	28	6	*Indoors. Organizer provides table and chairs. 01/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates.	
Member Orientation	Tuesday	03/19/19	9:30 am - 12:00 pm	Newark Wellness Center		6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Brnara @ 510-494-7232		Elana	Approved		1		*Bring laptop, projector and extension cord, but do not use extension cord. 02/12/19 EC - Tim and I spoke to staff members to let them know that the Alliance was there. They said that they were excited to send members to us, but no one showed up.	
Community Meeting	Monday	03/18/19	8:00 pm - 7:00 pm	FUSD	FUSD - Spanish Immersion Taskforce Meeting	Fremont Unified School District Christie Roche Director of Federal and State Programs (510) 859-2531	Fremont	Christie Roche Director of Federal and State Programs Fremont Unified School District (510) 859-2531	Fremont Unified School District	Elana Colbre					5/21/2018 EC - Monthly Meeting with the FUSD Taskforce Committee (members). 8/16/2019 EC - I was unable to make it to the meeting due to heavy traffic.	
Member Orientation	Monday	03/18/19	10:30 am - 12:00pm	Tiburcio Vasquez Health Center		22331 Mission Blvd., Hayward, CA 94541	Hayward	Rose Valle 510-471-5807 x115		Elana	Completed		1		3/18/19 EC - A Mandarin-speaking member came to the class. With the help of an interpreter by phone, I was able to answer questions and provide information about his benefits.	
Member Education	Sunday	03/17/19	10:00 am - 5:00 pm	Dublin Civic Center	St. Patrick's Day Celebration	100 Civic Plaza, Dublin, CA 94568	Dublin	Alexa Rasmussen - Recreation Technician (925) 556-4509	City of Dublin	Elana	Member Education Event	\$25.00	201	21	*Outdoor. Please bring tent, chairs and table. 01/30/19 EC - PA was emailed to organizer. Check request was sent to Michelle. 01/30/19 EC - Signed PA was sent to Michelle for review. 3/16/19 EC - Large event approx. over 2500 attendees. Ran out of giveaways before noon. I went to the store and got 3 large boxes of clothes, attendees quickly approached our table again. We ran out of clothes around 3 pm. A few people approached our table after running out of giveaways.	
Member Education	Saturday	03/16/19	10:00 am - 5:00 pm	Dublin Civic Center	St. Patrick's Day Celebration	100 Civic Plaza, Dublin, CA 94568	Dublin	Alexa Rasmussen - Recreation Technician Phone (925) 556-4509	City of Dublin	Elana	Member Education Event	\$25.00	140	10	*Outdoor. Please bring tent, chairs and table. 01/30/19 EC - PA was emailed to organizer. Check request was sent to Michelle. 01/30/19 EC - Signed PA was sent to Michelle for review. 3/16/19 EC - Large event approx. over 1500 attendees. Ran out of giveaways around noon. Only 5 people approached our table after running out of giveaways.	
Member Education	Saturday	03/16/19	8:00 am - 5:00 pm	Meritt College	Alameda County Fatherhood Summit 2019	12500 Campus Drive	Oakland	Kevin Brenard 510-227-6902	Alameda County First 5	Kharrh & Otis	Completed	\$1000.00 Sponsorship	103	21	02/04/2019 OHV - Forwarded PA to Michelle L. on 8/10/2018 via email for approval process.	
Member Education	Friday	03/15/19	10:00 am - 12:00 pm	Davis Street Family Resource Center	Davis Street Family Resource Center Member Orientation Table	3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center	Tim	Member Education Event	N/A	25	5	2/21/19 OHV - AAH will have our information table located in the Davis Street Food Pantry area offering information on AAH Healthcare Services. 3/14/19 TL Table and Chair request for this event.	
Community Meeting	Friday	03/15/19	5:30 pm - 8:00 pm	First 5 Alameda County	Fathers Corps 2019 Summit	1115 Atlantic Avenue, Alameda.	Alameda	Kevin Brenard at (510) 227-6902	Alameda County Fathers Corps	Otis Ward			63		04/10/2019 OHV - Monthly meeting & training (Fathers Corps Members)	
Community Event	Friday	03/15/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Kharrh	Approved	N/A	21	9	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	03/15/19	9:30 am - 12:00 pm	Lifelong Over 60 Health Center	Member Orientation	3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-6529		Approved		9	18	50	*Outdoor. Bring tent, canopy and chairs. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	
Member Education	Thursday	03/14/19	9:00 am - 10:30 am	Alameda Food Pantry	Pantry Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts (510) 523-5850	Alameda Food Bank	Otis	Member Education Event	N/A	115	50	*Outdoor. Bring tent, canopy and chairs. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.	
Member Orientation	Thursday	03/14/19	10:00 am - 12:30 pm	Tri - City Health Center		Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510-262-5830		Elana	Approved	N/A	0	0	*Please bring laptop and HDMI cable.	
Member Education	Wednesday	03/13/19	11:30 am - 2:00 pm	Chabot College	Food Pantry	20555 Hesperian Blvd, Hayward, CA 94545 Cafeteria - Bldg. 2300	Hayward	Vanesa Morales (510) 723-7194	Chabot College Student Life Office	Tim	Member Education Event	N/A	50	15	*Organizer provides tent, table and chairs. *Parking permit template is located in the event folder on the W-drive. Data must be changed for every attendance. *Organizer provides dates each semester; please email Ms. Morales to obtain dates for upcoming semester. Her email is vromales@chabotcollege.edu 9/30/18 EC - Organizer signed PA. PA was emailed to Michelle for approval. 12/12/18 EC - Requested 2019 Spring Semester dates. 12/20/18 EC - Organizer and dates for Spring 19. Dates were added to the spreadsheet. 10/18/18 RG - Sent PA to organizer. 10/19/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates. 03/18/2019 KT - Organizer reserved room 16 for AA.	
Community Event	Wednesday	03/13/19	8:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Olivia Vargas 510-723-3857 X34117	Hayward Unified School District	Cancelled	Cancelled	N/A			10/18/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates. 03/18/2019 KT - Organizer reserved room 16 for AA.	
Community Event	Wednesday	03/13/19	3:00 pm - 5:00 pm	Kidango Graham Center	Mobile Pantry	36270 Cherry Street, Newark CA 94560	Newark	Ofelia Melero 510-456-6942	Kidango Graham Center	Kharrh	Approved	N/A	46	25	*Outdoor. Please bring table, tent and chairs. 06/01/18 RG - Sent PA to Organizer. 06/05/18 RG - Fed signed PA by organizer to M. Lewis for review 01/09/18 EC - 2019 first 5 dates were confirmed with organizer. 01/09/18 EC - There were about 85+ attendees. Since we didn't have giveaways, a few approached our table.	
Member Orientation	Wednesday	03/13/19	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, CA 94560	Newark	Elisa Perez 510-618-3702		Approved			0		*Please bring laptop and projector. 07/27/18 EC - School manager confirmed approval. 08/27/18 EC - School manager confirmed that NMOs at her facility can now be added to the NMO mailing list. 11/13/18 EC - It was unusually slow today.	
Community Event	Tuesday	03/12/19	8:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Olivia Vargas 510-723-3857 X34117	Hayward Unified School District	Cancelled	Cancelled	N/A			10/18/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Spoke to Ms. Vargas and confirmed future dates. 03/18/2019 KT - Organizer reserved room 16 for AA.	
Member Orientation	Tuesday	03/12/19	9:00 am - 5:00 pm	Hayward Unified School District		HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209		Approved			0		3/4/2019 KT - Organizer reserved room 16 for AA.	
Member Orientation	Tuesday	03/12/19	1:00 pm - 2:00 pm	East Oakland Health Center		7450 International Blvd, Oakland, CA 94621	Oakland	Jamelle Ali (510) 838-9810 x3079		Completed			2		08/23/18 OHV waiting for Conference Room scheduling approval	
Community Event	Monday	03/11/19	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	29525 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3524	HARD & HPN	Tim	Approved	N/A	100	23	*Outdoor. Please bring table, tent and chairs. 09/26/17 RG - Received signed PA from organizer and fed to M. Lewis for review. 12/12/17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 03/12/18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 06/11/18 RG - Fed signed PA to M. Lewis for review 01/14/19 EC - Mr. Salinas confirmed 2019 first 5 dates. Flyer was saved at the event folder.	
Member Orientation	Monday	03/11/19	9:00 am - 5:00 pm	Hayward Unified School District		HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209		Kharrh	Approved		2		3/4/2019 KT - Organizer reserved room 16 for AA.	
Member Orientation	Monday	03/11/19	1:00 pm - 5:00 pm	Avis Community Health		5925 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Paula Berings 925-201-6018		Approved			8		*Bring laptop only. Tabling in main Information Desk Area. Assigned coordinator should discuss with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC). 12/21/17 RG - Dates and times approved by provider. 01/11/19 EC - NMO on 01/14/19 was Cancelled by provider. 02/11/19 EC - I tabled at the main Information Desk Area. It was a great outreach opportunity for the Alliance. At least 50 people approached our table and asked questions, most of them had Autism. 10 people were AAH members. Avis staff was pleased with the event. I was able to meet with the provider.	
Member Education	Saturday	03/09/19	11:00 am - 4:00 pm	International Working Women's Day		3340 E 12th St., Oakland CA	Oakland	Swati - 919-309-5034	IWWD Organizing Team	Kharrh	Cancelled	Cancelled	N/A			03/11/19 KT - Organizer provides table, chairs and tent. 3/8/19 KT - Due to rain, event was uncanceled, organizer did not provide a table as agreed during registration and only 1-2 other vendors showed up for this event. We got the necessary room available to use.
Community Meeting	Friday	03/08/19	11:30 am - 12:30 pm	Garfield Elementary School	City of Oakland Home Based Parents	1840 22nd Ave., Oakland, CA 94606	Oakland	Mel Liu (510)424-2552	City of Oakland	Timothy Ling					2/14/19 TL Presentation for the Home Based Parents	
Community Event	Friday	03/08/19	10:00 am - 12:00 pm	Well Community Outreach Center	Food Pantry	2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Otis	Approved	N/A	8	1	*Indoor / please bring table (organizer provides chair). 08/15/18 EC - Sent PA to organizer. 08/16/18 EC - Fed signed PA to M. Lewis for review. 08/17/18 Sent signed PA to Michelle for review.	
Community Event	Friday	03/08/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Otis	Approved	N/A	12	7	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.	
Member Orientation	Friday	03/08/19	10:30 am - 11:30 am	La Clinica - Transit Village		3451 East 12th Street, Oakland CA 94601	Oakland	Daisy Bernose 510-535-3797		Approved			0		*Bring laptop, projector and extension cord. Conference room - 3rd Floor 03/30/18 RG - Organizer approved date.	

Member Orientation	Thursday	03/07/19	9:00 am - 12:00 pm	Union City Family Center		725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas (810) 476-2770		Approved		2			Please bring laptop only. 08/28/18 EC - Waiting for Laura to confirm. 07/03/18 EC Coordinator confirmed that we can have monthly NMOs at both locations (Oak & UC). 02/07/19 EC - Our NMO in Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas from Union City Family Center and she wants our NMOs to be opened to the public starting on 03/07/2019. I posted NMO posters (ENG & SPA) with all 2019 dates.
Member Education	Wednesday	03/06/19	11:00 am - 1:00 pm	Las Positas College	Wellness Event - Nutrition and Fitness	3000 Campus Hill Drive, Rm 1701, Livermore, CA 94551 *Please print the parking permit saved in the event folder.	Livermore	Tricia Gonsman (925) 424-1830 C: 925.577.4110	Las Positas Student Health Center Stanford Health System-VolleyCare	Elena	Member Education Event	N/A	62	22	02/28/19 EC - Enrolled Ms. Gonsman Nurse Practitioner, in charge of the Outpatient Clinics at Las Positas Student Health Center, to check if she has upcoming events at Las Positas College. 02/11/19 EC - Ms. Gonsman replied to my email and invited us to two upcoming health events. 03/19/19 EC - Great outreach opportunity in the Tri-Valley area. Several students self-reported to be Alliance members. I gave them information about their benefits. After the event, I spoke to Student Life Director. I asked if we can table at the college. She invited us to table at their monthly food pantry. She said that Arts and CalFresh already do it. She will email me the information.
Member Orientation	Wednesday	03/06/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St. Oakland, CA 94607	Oakland	Amenda Wong 510-835-8610-2068		Completed			9		03/06/19 OW
Member Education	Tuesday	03/05/19	3:00 pm - 5:00 pm	Union City Family Center	Food Pantry	725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas (810) 476-2770	Union City Family Center	Elena	Member Education Event	N/A	58	31	*Organizer provides table and chairs. Outdoor - shaded area, no tent needed. *Organizer requested a copy of our outreach tracker after each attendance. Please email it to her at hilegas@huhd.k12.ca.us 10/16/18 EC - PA and advertisement were sent to organizer. 12/26/18 EC - Signed PA was sent to Michelle for review. 02/06/19 KT - Food Pantry time changes based on seasons. Winter: 3-5 and Summer: 3:30-5:30 3.5.19 EC - Less attendees than usual due to weather conditions.
Member Education	Tuesday	03/05/19	2:30 pm - 4:30 pm	Hayward Unified School District	Food Bank Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Randy Nakamura 510-723-3857 ext. 34209	Hayward Unified School District	Kharth	Member Education Event	N/A	70	33	*Indoors. Organizer provides table and chairs. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Stole to Ms. Villegas and confirmed future dates.
Member Orientation	Tuesday	03/05/19	10:00 am - 1:00 pm	Mujeres Unidas y Activas		2387 E 12th St., Oakland, CA 94601	Oakland	Laura Cambrino 510-261-3338		*Approved			2		*Do not advertise / please bring laptop only. *Oak location has NMO poster(ENG&SPA). Bring posters for UC location. 06/28/18 EC - Waiting for Laura to confirm. 07/03/18 EC Coordinator confirmed that we can have monthly NMOs at both locations (Oak & UC).
Member Orientation	Monday	03/04/19	1:00 pm - 3:00 pm	Fremont Family Resource Center		39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Lorretta Williams 510-524-2002	Special Olympics Northern California and Nevada	Approved			N/A	N/A	04/02/19 OW - Scheduling issue no one attended this Member Orientation. Cancelled
Community Event	Saturday	03/02/19	10:00 am - 3:00 pm	Samuel Merritt University	Health Fair	Health Education Center 400 Hawthorne Ave 9013	Oakland	Mark Drexler 510-332-9013		Approved	N/A	54	22		10/03/18 OW - Sent PA to organizer. 11/17/18 OW event cancelled due bad air quality. 01/08/2019 we rec'd email from Organizer the Event has been set for the posted date.
Member Education	Saturday	03/02/19	9:00 am - 12:00 pm	Alameda Food Bank Warehouse	Pantry Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts (810) 523-5850	Alameda Food Bank	Tim	Member Education Event	N/A	250	100	*Outdoor. Bring tent, canopy and chairs. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.
Member Education	Friday	03/01/19	1:00 pm - 3:00 pm	San Leandro Adult School	Mobile Market	1448 Williams St. San Leandro, CA 94577	San Leandro	Ly Ha 510-467-6214 Sara Hanks 510-575-6222 *Text confirmation to Ms. Hanks needed before each event.	San Leandro Unified School District - Family Resource Center	Tim	Member Education Event	N/A	75	30	*Outdoor - shaded area, no tent needed. Organizer provides table and chairs. *Text confirmation to Ms. Hanks needed before each event. 09/18/18 RG - Fed signed PA to M. Lewis for review. Mobile Pantry provided by Alameda County Community Food Bank 01/07/19 EC - Future dates were confirmed with Ms. Hanks.
Community Event	Friday	03/01/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	N/A	N/A	N/A	08/15/18 RG - Sent PA to organizer. 09/16/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved. 03/04/2019 OW Event cancelled by Michelle L. no 06/07/18 RG - made contact w/rg. Waiting confirmation of dates and times. 06/15/18 RG - NMO dates confirmed w/organizer. *Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review.
Member Orientation	Friday	03/01/19	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94576	San Leandro	Amy Blackshaw 510-879-1572		Approved			0		*Please bring laptop, projector and extension cord. 06/07/18 RG - made contact w/rg. Waiting confirmation of dates and times. 06/15/18 RG - NMO dates confirmed w/organizer. *Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review.
Community Event	Thursday	02/28/19	1:30 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A	32	22		*Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review.
Community Event	Thursday	02/28/19	8:30 am - 11:30 am	USDA	Monthly Food Pantry	525 H St., Union City, CA 94587	Union City	Maria Vaz (810) 489-4100	Centro de Servicios Resource Center	Elena	Approved	N/A	54	25	*Outdoor. Please bring table, chairs and tent (when needed). 06/23/2018 EC - Signed PA was sent to Michelle for review. 11/15/18 RG - Overwhelming Asian speaking attendees (99%). Unable to determine more AANH members due to language barrier. 12/28/2018 EC - 2019 first 6 dates were confirmed with organizer. 02/28/19 EC - M. Lewis stated that usual due to rain. RG - Classes confirmed within: 06/23/17
Member Orientation	Thursday	02/28/19	6:00 pm - 7:00 pm	Davis Street Family Resource Center		3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620	Hayward Unified School District	Approved			0		Duplicate event 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Stole to Ms. Villegas and confirmed future dates.
	Wednesday	02/27/19	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Pending	N/A				
Member Orientation	Wednesday	02/27/19	11:00 am - 2:00 pm	Roch Community Health Center		9825 International Blvd, Suite 5, Oakland, Ca 94603	Oakland	Erin Kennedy 510-777-1177 x237	Public Authority	Ott	Completed		8		02/01/2019 OW - Educational Presentation for IHSS Employees
Member Education	Tuesday	02/26/19	1:30 pm - 2:30 pm	Eastmont Town Center	Public Authority IHSS Training	1200 Bancroft Ave, Oakland, CA 94605	Oakland	Myra Kim 510-527-3552		Ott	Completed	N/A	10	7	*Organizer provides tent, table and chairs. *Parking permit template is located in the event folder on the W-drive. Date must be changed for every attendance. *Organizer provides dates each semester; please email Ms. Morales to obtain dates for upcoming semester. Her email is vmorales@schabotcollege.edu 8/30/18 EC - Organizer signed PA. PA was emailed to Michelle for approval. 12/12/18 EC - Requested 2019 Spring Semester dates. 12/20/18 EC - Organizer sent dates for Spring 19. Dates were added to the SmartSheet. 1/26/19 EC - I was sick and thus unable to attend.
Member Education	Tuesday	02/26/19	11:30 am - 2:00 pm	Chabot College	Food Pantry	25555 Hesperian Blvd, Hayward, CA 94545 Colton - Bldg 2300	Hayward	Vanessa Morales (810) 723-7184	Chabot College Student Life Office	Elena	Member Education Event	N/A	25	13	* Indoors. Organizer provides table and chairs. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Stole to Ms. Villegas and confirmed future dates.
Member Education	Tuesday	02/26/19	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Kharth & Tim	Member Education Event	N/A	2		* Indoors. Organizer provides table and chairs. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 01/17/2019 EC - Stole to Ms. Villegas and confirmed future dates.
Community Meeting	Tuesday	02/26/19	3:00 pm - 6:00 pm	Bank, California Resource Fair Open House		Executive Inn & Suites Embarcadero Cove 1755 Embarcadero, Oakland, CA 94608		Ernie Tinky 925-855-6555 helo@ernietinky.com	David Cal	Elena Collins	Cancelled				09/04/18 RG - Sent PA to organizer. 09/12/18 RG - Fed signed PA to M. Lewis for review. *Please bring computer and HDMI cable. RG - fourth Tuesday of every month. 01/22/19 EC - Spoke to organizer Rosario Duenas 510-535-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster inserts with 2019 dates in ENG and SPA. Ms. Duenas will confirm when we can switch to drop in sessions.
Community Event	Tuesday	02/26/19	3:00 pm - 5:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	399 Paseo Grande, San Lorenzo, CA 94580		Danielle Wilson 510-284-4668	San Lorenzo Library	Approved	N/A				06/21/2018 EC Monthly Meeting with the FUSD Taskforce Committee (member).
Member Orientation	Tuesday	02/26/19	10:30 am - 11:30 am	Native American Health Center Clinic		2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-4471		Completed			4		
Community Meeting	Monday	02/25/19	6:00 pm - 7:00 pm	FUSD - Spanish Immersion Taskforce Meeting		Fremont Unified School District Christie Rocha Director of Federal and State Programs (510) 659-2531	Fremont Unified School District	Christie Rocha 510-659-2531	Fremont Unified School District	Elena Collins	Attended		12	0	
Member Orientation	Monday	02/25/19	10:30 am - 12:00 pm	Tiburcio Vasquez Health Center		2331 Mission Blvd., Hayward, CA 94541	Hayward	Rosie Villo 510-471-6907 x3156			Approved			0	02/25/19 EC - Reminded the staff that the Alliance was there. No one showed up. I updated the 2019 dates in NMO poster.
Community Event	Saturday	02/23/19	10:00 am - 12:00 pm	Well Community Outreach Center	Food Pantry	2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephane Williams 925-292-7815	Well Community Outreach Center	Elena	Approved	N/A	61	24	*Indoor / please bring table (organizer provides chair). 08/16/18 EC - Sent PA to organizer. 08/16/18 EC - Fed signed PA to M. Lewis for review. 08/17/18 Sent signed PA to Michelle for review. 02/23/19 EC - Director of the Well Outreach Center asked me to switch Friday's table to Wednesday because Wednesdays are the busiest weekdays for the food pantry. He invited us to stay longer if we would like to. The food pantry hours are 10:00 am - 12:00 pm & 1:00 pm to 3:00 pm. I will communicate this with M. Lewis.
Member Education	Friday	02/22/19	5:30 pm - 8:30 pm	Othello College	Latinx Education Summit	Meeting Room, 2nd Floor 39399 Cherry St, Newark, CA 94560	Newark	Maria Perez NUSD Parent Panel (510) 818-3829 maripaz@newarkunified.edu	Newark Unified School District		Member Education Event	N/A	150	89	02/19/19 EC - Participation approval request was sent to Michelle for review. 02/22/19 EC - Great outreach and networking opportunity for the Alliance. Several attendees self-reported to be AANH members.
	Friday	02/22/19	10:00 am - 12:00 pm	Davis Street Family Resource Center Basic Needs Information Table		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620 x104	Davis Street Family Resource Center		Pending	N/A			2/21/19 OW - AANH will have our information table located in the Davis Street Food Pantry area offering information on AANH Healthcare Services. 02/28/2019 OW Outreach Event was Cancelled upon Michelle L. advising me only NMOs can be conducted at Provider Sites. We have been to conduct NMOs at this Site.
Community Event	Friday	02/22/19	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish		Approved	N/A	46	32	*Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review. 02/25/19 KT - Derrick Ross our contact person is no longer with the Hayward Food Pantry 02/26/19 KT - Food Pantry time changes 3-5
Community Event	Friday	02/22/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library		Approved	N/A	9	4	02/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.
Community Event	Saturday	02/22/19	9:30 am - 2:00 pm	Dublin High School	Tri-Valley Special Needs Resource Fair and Trans	8151 Village Parkway, Dublin CA 94568	Dublin	Christine Masler 925-202-3618	Tri-Valley SELPA, Pleasanton ADA & Career Education and Alameda County Public Health Department		Cancelled				
Member Orientation	Friday	02/22/19	9:30 am - 12:00 pm	Hayward Wellness Center		684 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake 510-266-1744		Approved			0		03/29/18 RG - received room availability on 03/28/18
Community Event	Thursday	02/21/19	2:00 pm - 7:00 pm	Tri-Valley Haven Food Pantry		419 Junction Ave., Livermore, CA 94551	Livermore	John Stanek 925-449-1864 Ralph Johnson - Director stanekjohn@trivalleyhaven.org	Tri-Valley Haven Food Pantry		Approved	N/A			*Outdoor / please bring table, chair & tent. 03/19/18 EC - Sent PA to coordinator. 9/19/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Anti-Poverty meeting. He signed the PA. 9/19/18 EC Signed PA was sent to Michelle for review.
Member Orientation	Thursday	02/21/19	10:30 am - 1:00 pm	Eastmont Wellness Center		6965 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Debra Morley 510-562-6704		Completed			10		10/09/18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.
Member Orientation	Wednesday	02/20/19	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, CA 94560	Newark	Erika Perez 510-818-3702		Approved			2		*Please bring laptop and projector. 07/02/18 EC - School manager confirmed approval. 08/27/18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list.

Member Education	Tuesday	02/19/19	2:00 pm - 4:00 pm	Hayward Unified School District	Food Bank Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X 34117	Hayward Unified School District	Member Education Event	N/A	54	28	Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 02.20.2019 KT - Food Bank event cancelled. 2:00-4:00. 02.19.19 OW - attempting to build relationship with the Glad Tidings Food Pantry for better support for upcoming NMOs
Member Orientation	Tuesday	02/19/19	10:00 am - 11:30 am	Glad Tidings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-783-9377		Completed		1		Bring laptop only. 10.16.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC Spoke to manager and confirmed that they will be closed on the MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/28/19
Member Orientation	Monday	02/19/19	8:30 am - 11:30 am	East Bay Agency for Children		43030 Newport Dr, Fremont, CA 94538	Fremont	Giselle Pineda 510.656.4206 x7109		Cancelled				Bring laptop only. 10.16.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC Spoke to manager and confirmed that they will be closed on the MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/28/19
Community Meeting	Friday	02/15/19	12:00 pm - 3:30 pm	First 5 Alameda County	Fathers Corp Meeting	1115 Atlantic Avenue, Alameda		Kevin Remondal at (510) 227-6932	Alameda County Fathers Corps	Otis Ward	Attended	52		06/14/2018 OW Monthly meeting & training (Fathers Corps Members)
Community Meeting	Friday	02/15/19	12:00 pm - 3:30 pm	First 5 Alameda County	Navigating the Family Court System	1115 Atlantic Avenue, Alameda		Kevin Remondal at (510) 227-6932	Alameda County Fathers Corps	Otis Ward	Cancelled	N/A		08/14/2018 OW Monthly meeting & training (Fathers Corps Members), 02/28/2019 OW Organizer scheduling changed. Regular Fathers Corps Meeting was assigned on this day, which I attended. Event was dropped from Organizer calendar.
Community Event	Friday	02/15/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612		Emily Weak 510-238-3134	Oakland Public Library		Completed	9	2	08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved. 03.20.18 RG - received workshop confirmation from organizer
Member Orientation	Friday	02/15/19	9:30 am - 12:00 pm	Lifelong Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-6549		Completed		6		*Outdoor. Bring tent, canopy and chairs. 10.18.18 RG - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.
Member Education	Thursday	02/14/19	9:00 am - 10:30 am	Alameda Food Bank Warehouse	Partny Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts 510-523-5850	Alameda Food Bank	Member Education Event	N/A	52	31	*Please bring laptop and HDMI cable
Member Orientation	Thursday	02/14/19	10:00 am - 12:30 pm	Tri - City Health Center		Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510-236-5638		Approved		0		*Organizer provides tent, table and chairs. *Parking permit template is located in the event folder on the W-drive. Date must be changed for every attendance. *Organizer provides dates each semester; please email Ms. Morales to obtain dates for upcoming semester. Her email is: umorales@schabcollege.edu 8.30.18 EC - Organizer signed PA, PA was emailed to Michelle for approval. 12.12.18 EC - Requested 2019 Spring Semester dates. 12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Smarthenet. 02.13.19 EC - Several students approached our table. There were other community organizations such as CHAC, CalFedNet, La Familia, and others at the food pantry.
Member Education	Wednesday	02/13/19	11:30 am - 2:00 pm	Chabot College	Food Pantry	20555 Hesperian Blvd, Hayward, CA 94545 Cafeteria - Bldg 2300	Hayward	Vanesa Morales 510) 723-7194	Chabot College Student Life Office	Member Education Event	N/A	54	25	10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 1st Member Listening Session of 4
Member Education	Wednesday	02/13/19	9:00 am - 5:00 pm	County Appointment Days		Hayward Unified School District - HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Member Education Event	N/A			
Member Education	Wednesday	02/13/19	9:30 am - 12:00 pm	2019 Alliance Member Listening Session		Alameda County Developmental Disabilities Council - 1000 Broadway, Suite 900	Alameda County Public Health Department Developmental Disabilities Council	Sand Sikky - (510) 287-3261	Kharrh & Timothy	Approved		50	Not Available	
Community Event	Wednesday	02/13/19	3:00 pm - 5:00 pm	Kidango Graham Center	Mobile Pantry	36270 Cherry Street, Newark CA 94560	Newark	Chella Madero 510-456-4942		Approved	N/A	25	13	*Outdoor. Please bring table, tent and chairs. 08.01.18 RG - Sent PA to Organizer 06.05.18 RG - Fed signed PA by organizer to M. Lewis for review 01.09.19 EC - 2019 first 5 dates were confirmed with organizer. 01.09.19 EC - There were about 80+ attendees. Since we didn't have giveaways, a few approached our table. 02.13.19 EC - Food Pantry closed earlier due to heavy rain. 08.23.18 OW waiting for Conference Room scheduling approval
Member Orientation	Wednesday	02/13/19	11:00 am - 2:00 pm	East Oakland Health Center		7450 International Blvd, Oakland, CA 94621	Oakland	Jamelle Ali 510.656.6677 x0279	Hayward Unified School District	Completed		2		10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. *Bring laptop, projector and extension cord. 02.13.19 EC - Tim and I spoke to staff members to let them know that the Alliance was there. They said that they were going to send members to us, but no one showed up.
Member Education	Tuesday	02/12/19	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Member Education Event	N/A			
Member Orientation	Tuesday	02/12/19	9:30 am - 12:00 pm	Newark Wellness Center		6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Brasina 510-494-7232		Completed		0		Bring laptop only. Talking in main Information Desk Area. *Assigned coordinator should discussed with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC). 12.21.17 RG - Dates and times approved by provider. 01.11.19 EC - NMO on 01/14/19 was Canceled by provider. 02/17/19 EC - I talked at the main Information Desk Area. It was a great outreach opportunity for the Alliance. At least 15 people approached our table and asked questions, most of them had Arthritis. 10 people were AAH members. One staff member showed with the 1-on-1 Journal
Member Orientation	Monday	02/11/19	1:00 pm - 5:00 pm	Axis Community Health		5925 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Paula Rango 925-201-6018		Approved		10		Indoor - Organizer provides table & 2 chairs 01.25.2019 KT - Sent PA & Fed Signed PA to Michelle 01.11.19 EC - Over 1,000 attendees. Mostly family with kids. *Library Main Lobby. Organizer will provide table and chairs. 01.31.19 EC - Organizer invited us to participate at the event. 09.11.18 KT - Over 300 attendees. mostly family with kids. 08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved Indoor - please bring table (organizer provides chairs) 08.15.18 EC - Sent PA to organizer 08.16.18 EC - Fed signed PA to M. Lewis for review. 08/17/18 Sent signed PA to Michelle for review.
Member Education	Sunday	02/10/19	11:00 am - 3:00 pm	OACC's Lunar New Year Celebration		388 9th Street Suite 290 Oakland, CA 94607	Oakland	Pam Mei Harrison, PhD 510-637-0455	Oakland Asian Cultural Center	Member Education Event	\$50.00	132	45	Do not advertise / please bring laptop only. * OAK location has NMO posters(ENG/SPA). Bring posters for UC location. 08.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 02/07/19 EC - Our NMO at Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas and she said our NMOs can be opened to the public starting on 03/07/2019. I left two NMO posters (ENG & SPA) with all 2019 dates. Lourdes is going to place them in the Information Desk Area of the center.
Member Education	Saturday	02/09/19	10:45 am - 4:00 pm	San Leandro Main Library	Lunar New Year Celebration	300 Estudillo Ave., San Leandro, CA 94577	San Leandro	Patricia Mallari 510-977-3975	San Leandro Public Library	Member Education Event	N/A	70	34	Indoor - Organizer provides table & 2 chairs 01.25.2019 KT - Sent PA & Fed Signed PA to Michelle 01.11.19 EC - Over 1,000 attendees. Mostly family with kids. *Library Main Lobby. Organizer will provide table and chairs. 01.31.19 EC - Organizer invited us to participate at the event. 09.11.18 KT - Over 300 attendees. mostly family with kids. 08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fed signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved Indoor - please bring table (organizer provides chairs) 08.15.18 EC - Sent PA to organizer 08.16.18 EC - Fed signed PA to M. Lewis for review. 08/17/18 Sent signed PA to Michelle for review.
Community Event	Friday	02/08/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	5	0	Bring laptop only. Talking in main Information Desk Area. *Assigned coordinator should discussed with Ms. Jorgensen if we can change NMO schedule to match their food pantry schedule. Also, if we can switch NMO for dropping hours (EC). 12.21.17 RG - Dates and times approved by provider. 01.11.19 EC - NMO on 01/14/19 was Canceled by provider. 02/17/19 EC - I talked at the main Information Desk Area. It was a great outreach opportunity for the Alliance. At least 15 people approached our table and asked questions, most of them had Arthritis. 10 people were AAH members. One staff member showed with the 1-on-1 Journal
Community Event	Friday	02/08/19	10:00 am - 12:00 pm	Food Pantry @ Wall Community Outreach Center		2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7615	Wall Community Outreach Center	Approved	N/A	6	1	Do not advertise / please bring laptop only. * OAK location has NMO posters(ENG/SPA). Bring posters for UC location. 08.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 02/07/19 EC - Our NMO at Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas and she said our NMOs can be opened to the public starting on 03/07/2019. I left two NMO posters (ENG & SPA) with all 2019 dates. Lourdes is going to place them in the Information Desk Area of the center.
Member Orientation	Friday	02/08/19	10:30 am - 11:30 am	La Clinica - Transit Village		3451 East 12th Street, Oakland CA 94601	Oakland	Daisy Berroque 510-535-3797		Approved		1		Bring laptop & HDMI cable. Conference room - 3rd Floor 03.30.18 RG - coordinator approved date.
Member Orientation	Thursday	02/07/19	9:30 am - 12:00 pm	Mujeres Unidas y Activas*		Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Laura Camberos 510.261.3398		*Approved		1		Do not advertise / please bring laptop only. * OAK location has NMO posters(ENG/SPA). Bring posters for UC location. 08.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 02/07/19 EC - Our NMO at Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas and she said our NMOs can be opened to the public starting on 03/07/2019. I left two NMO posters (ENG & SPA) with all 2019 dates. Lourdes is going to place them in the Information Desk Area of the center.
Member Orientation	Wednesday	02/06/19	10:00 am - 12:00 pm	West Oakland Health Center		700 Adeline St, Oakland, CA 94607	Oakland	Amanda Wong 510-639-9610 x 2064		Completed		5	50	Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. *Organizer provides table and chairs. Outdoor - shaded area, no tent needed. *Organizer requested a copy of our outreach tracker after each attendance. Please email to her at: mlegas@rhudd12.ca.us
Member Education	Tuesday	02/05/19	2:00 pm - 4:00 pm	Hayward Unified School District	Food Bank Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X 34117	Hayward Unified School District	Member Education Event	N/A	145	50	Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. *Organizer provides table and chairs. Outdoor - shaded area, no tent needed. *Organizer requested a copy of our outreach tracker after each attendance. Please email to her at: mlegas@rhudd12.ca.us
Community Event	Tuesday	02/05/19	3:30 pm - 5:30 pm	Union City Family Center	Food Pantry	725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas 510) 476-2770	Union City Family Center	Approved	N/A	76	31	Indoors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. *Organizer provides table and chairs. Outdoor - shaded area, no tent needed. *Organizer requested a copy of our outreach tracker after each attendance. Please email to her at: mlegas@rhudd12.ca.us
Member Orientation	Tuesday	02/05/19	10:00 am - 1:00 pm	Mujeres Unidas y Activas		2387 E 12th St., Oakland, CA 94601	Oakland	Laura Camberos 510.261.3398		Approved		5		Do not advertise / please bring laptop only. * OAK location has NMO posters(ENG/SPA). Bring posters for UC location. 08.29.18 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 02/07/19 EC - Our NMO at Union City with Mujeres Unidas is at the Union City Family Center. Today I spoke to Lourdes Villegas and she said our NMOs can be opened to the public starting on 03/07/2019. I left two NMO posters (ENG & SPA) with all 2019 dates. Lourdes is going to place them in the Information Desk Area of the center.
Member Orientation	Monday	02/04/19	1:00 pm - 3:00 pm	Fremont Family Resource Center		39155 Liberty St Ste A10, Fremont, CA 94538	Fremont	Loretta Williams 510.226.2222		Completed		3		Bring laptop, projector and extension cord.
Member Education	Saturday	02/02/19	9:00 am - 12:00 pm	Alameda Food Bank Warehouse	Partny Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts 510) 523-5850	Alameda Food Bank	Member Education Event	N/A	78	36	*Outdoor. Bring tent, canopy and chairs. 10.18.18 RG - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.
Member Orientation	Friday	02/01/19	1:00 pm - 3:00 pm	San Leandro Adult School	Mobile Market	1448 Williams St, San Leandro, CA 94577	San Leandro	Ly Ha 510-667-6214 Suzie Henko 510-575-6229	San Leandro Unified School District - Family Resource Center	Member Education Event	N/A	27	20	*Outdoor - shaded area, no tent needed. Organizer provides table and chairs. *Text confirmation to Ms. Harlio needed before each event. 09.18.18 RG - Fed signed PA to M. Lewis for review. Mobile Pantry provided by Alameda County Community Food Bank. 01.07.19 EC - Future dates were confirmed with Ms. Harlio. 01.31.19 EC - Confirmed via text with Ms. Harlio that AAH will be tabling tomorrow at the SL Mobile Pantry. 02.04.19 KT - Food Pantry is outdoor, started and ended early due to rain. 12PM-1PM. Over 200+ attendees, however, everyone was trying to leave early due to rain.
Community Event	Friday	02/01/19	3:00 pm - 5:00 pm	Oakland Public Library Community Kiosk		125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	5	0	02/01.19 OW - not many visited our table, but the exposure is always good many homeless individual hang out at the library. Library Staff announce over the PA Alameda Alliance is in the building to answer any questions concerning homelessness by AAH.
Member Orientation	Friday	02/01/19	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw 510-878-1572		Approved		0		*Please bring laptop, projector and extension cord. 08.17.18 RG - M. Lewis advised event has been approved. 06.07.18 RG - M. Lewis advised event has been approved. 05.18.18 RG - M. Lewis advised event has been approved.
Member Orientation	Thursday	01/31/19	10:00 am - 11:30 am	Glad Tidings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-783-9377		Completed		0		06.07.18 RG - M. Lewis advised event has been approved. 05.18.18 RG - M. Lewis advised event has been approved. 05.18.18 RG - M. Lewis advised event has been approved.
Community Event	Tuesday	01/29/19	6:00 pm - 8:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-284-0606	San Lorenzo Library	Approved	N/A	6	1	09.04.18 RG - Sent PA to organizer. 09.13.18 RG - Fed signed PA to M. Lewis for review. 01.31.19 KT - Last Minute
Member Orientation	Monday	01/29/19	8:30 am - 11:30 am	East Bay Agency for Children		27287 Patrick Avenue, Hayward, California 94544	Hayward	Derrick Ross 510.783.9377	South Hayward Patch	Cancelled	N/A		0	Bring laptop only. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fed signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates. 01.17.2019 EC - Spoke to manager and confirmed that they will be closed on the MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/28/19. 01.28.2019 EC - Although no member attended the class this morning, I spoke to two new Med-Cad beneficiaries who after receiving information about AAH services decided to choose the Alliance as their health plan. EBAC case managers called Health Care Options with them. Also, EBAC Outreach coordinator shared with me information about three upcoming events in Tri-City area.
Member Education	Sunday	01/27/19	10:00 am - 5:00 pm	Christown Lunar New Year Bazaar		388 Ninth st. ste. 290, Oakland, CA 94606	Oakland	Karen Dea (510) 883-8979	Oakland Christown Chamber of Commerce	Member Education Event	450/150deposit	300	155	10/19.17 TL - Sent PA to Organizer 10/19.17 TL - FWD Signed PA to M. Lewis for review

Member Education	Saturday	01/26/19	10:00 am - 5:00 pm		Chinatown Lunar New Year Bazaar	388 Ninth st. ste. 290, Oakland, CA 94607	Oakland	Karen Dea (510) 893-8979	Oakland Chinatown Chamber of Commerce	Member Education Event	450/150depost	345	132	1/9/19 TL - Sent PA to Organizer 1/9/19 TL - FWD Signed PA to M. Lewis for review	
	Saturday	01/26/19	10:00 am - 2:00 pm		Vietnamese New Year Celebration	1204 23rd Avenue, Oakland, CA 94606	Oakland	Trang Nguyen (510) 261-0526	Hawaiianese Community Outreach Center	Cancelled	N/A			1.21.19 KT - Notified organizer we cannot attend due to conflicting events.	
	Saturday	01/26/19	10:00 am - 12:00 pm		Food Pantry	2333 Hassen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Cancelled	N/A			Indoor / please bring table (organizer provides chair). 08.16.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 08/20/18 Sent signed PA to Michelle for review.	
Community Meeting	Friday	01/25/19	12:00 pm - 3:30 pm		First 5 Alameda County Full-Day Release (Morning Session for Learning Community) Fathers Corps Inclusiveness Discussion (Afternoon Session All Providers Welcome) Becoming Visible (LGBTQ Dads)	1115 Atlantic Avenue, Alameda		Kevin Brenmond at (510) 227-6932	Alameda County Fathers Corps	Olis Ward				08/14/2018 OW Monthly meeting & training (Fathers Corps Members), 2/04/2019 OW - conflict with Oakland Public Library Kiosk Table assigned by Michelle L. from 3:00 p.m. - 5:00 p.m.	
Community Event	Friday	01/25/19	3:00 pm - 5:00 pm		Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	10	3	08.16.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	01/25/19	9:30 am - 12:00 pm		Hayward Wellness Center	664 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake 510-266-1744		Approved		0		* Bring laptop and HDMI cable. 01.25.19 EC - Location did not have any NMO sign with dates. No wall space available for NMO poster. Please bring NMO Flyers (threshold languages) for bulletin board located in the main Information Desk Area 03.29.18 RG - received room availability on 03.28.18 01.25.19 EC - Tim and spoke to front desk staff to ask if they could bring AAH members interested in learning more about their benefits.	
Community Event	Thursday	01/24/19	8:30 am - 11:30 am		USDA	Monthly Food Pantry	525 H St., Union City, CA 94587	Union City	Maria Vivaz (510) 489-4100	Centro de Servicios Resource Center	Approved	N/A	21	10	* Outdoor / Please bring table, chairs and tent (when needed). 08/23/2018 EC - Signed PA was sent to Michelle for review. 11.15.18 RG - Overwhelming Asian speaking attendees (99%). Unable to determine more AAH members due to language barrier. 12.28.2018 EC - 2019 first 6 dates were confirmed with organizer. 01.24.19 EC - Over 150 attendees, but only a few approached our table as we did not have any giveaways.
Member Orientation	Thursday	01/24/19	6:00 pm - 7:00 pm		Davis Street Family Resource Center	3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4600	Hayward Unified School District	Completed		0		RG - Classes confirmed weekly: 06.23.17, 1/25/2019 OW working with staff to increase attendance numbers	
	Wednesday	01/23/19	9:00 am - 5:00 pm		Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Pending	N/A			* Indocors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Community Event	Wednesday	01/23/19	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A	43	21	Indoor / organizer provides table and chairs. 08.09.2018 EC - Sent PA to coordinator. 8.10.18 EC - Sent signed PA to Michelle for review. 1.23.19 EC - Not many people approached our table as we did not have enough giveaways. 08.23.18 OW waiting for Conference Room scheduling approval	
Member Orientation	Wednesday	01/23/19	1:00 pm - 2:00 pm		East Oakland Health Center	7450 International Blvd, Oakland, CA 94621	Oakland	Jamela Ali 510-835-9610 x2079		Completed		4		* Organizer provides tent, table and chairs. Parking permit template is located in the event folder on the W-drive. Date must be changed for every attendance. Organizer provides dates each semester; please email Ms. Morales to obtain dates to be upcoming semester. Her email is vmorales@schabotcollege.edu. 8.30.18 EC - Organizer signed PA. PA was emailed to Michelle for approval. 12.12.18 EC - Requested 2019 Spring Semester dates.	
Member Education	Tuesday	01/22/19	11:30 am - 2:00 pm		Food Pantry @ Chabot College	20555 Hesperian Blvd, Hayward, CA 94545	Hayward	Vanesa Morales (510) 723-7194	Chabot College Student Life Office	Member Education Event	N/A	13	6	12.20.18 EC - Organizer sent dates for Spring 19. Dates were added to the Spreadsheet. Indocors. Organizer provides table and chairs. 10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates.	
	Tuesday	01/22/19	9:00 am - 5:00 pm		Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Pending	N/A			08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.
Community Event	Tuesday	01/18/19	3:00 pm - 5:00 pm		Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612		Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	8	2	Indoor / organizer provides table and chairs. 08.09.2018 EC - Sent PA to coordinator. 8.10.18 EC - Sent signed PA to Michelle for review. 1.22.19 EC - People approached us while we had giveaways.
Community Event	Tuesday	01/22/19	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A	68	37	* Please bring computer and HDMI cable. KG - fourth Tuesday of every month. 01.22.19 EC - Spoke to organizer Rosario Duenas 510-535-4471 about switching NMO classes from group setting to drop in sessions. I also emailed her the poster. Inset with 2019 dates in ENG and SPA. Ms. Duenas will confirm when we can switch to drop in sessions. 10.18.18 RG - Sent PA to organizer. 10.18.18 RG - Fwd signed PA to M. Lewis for review.	
Member Orientation	Tuesday	01/22/19	10:30 am - 11:30 am		Native American Health Center Clinic	2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-4471		Approved		1		01.07.19 EC - Spoke to manager and confirmed that they will be closed on this MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/26/19	
Member Orientation	Monday	01/21/19	9:30 am - 11:30 am		East Bay Agency for Children	43030 Newport Dr, Fremont, CA 94538	Fremont	Shelle Pineda 510-656-4308 x7109		Cancelled				Bring laptop only. 10.18.18 EC Manager confirmed that we can have NMOs at her facility. 01.07.19 EC - Spoke to manager and confirmed that they will be closed on this MLK Day & President's Day. 01.18.19 EC Manager confirmed NMO on 01/26/19	
Member Orientation	Friday	01/18/19	9:30 am - 12:00 pm		Lifelong Over 60 Health Center	3280 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4509		Completed		0		03.20.18 RG - received workshop confirmation from organizer	
	Thursday	01/17/19	9:00 am - 10:30 am		Alameda Food Bank Warehouse	600 West Ranger Ave., Alameda, CA 94501	Alameda	Andy Hulse (510) 523-5860	Alameda Food Bank	Cancelled	N/A			Outdoor. Bring tent, canopy and chairs. 10.18.18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food pantries. She mentioned that they serve on average 150 - 200 families per shift. PA was signed.	
Community Event	Thursday	01/17/19	2:00 pm - 7:00 pm		Tri-Valley Haven Food Pantry	418 Junction Ave., Livermore, CA 94551	Livermore	John Stauffman - Coordinator (925) 449-1064 Ralph Johnson - Director (925) 449-1064	Tri-Valley Haven Food Pantry	Approved	N/A			Indoor / please bring table, chair & tent. 8.13.18 EC - Sent PA to coordinator. 8/15/18 EC Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Anti-Poverty meeting. He signed the PA. 8/15/18 EC Signed PA was sent to Michelle for review.	
Member Orientation	Thursday	01/17/19	10:30 am - 11:30 am		Eastmont Wellness Center	6995 Foothill Blvd, Suite #200, Oakland, CA 94605	Oakland	Daira Moraya 510-562-5214		Completed		3		10.09.18 RG - Sent clinic secretary potential dates and times to resume classes. 3rd Thursday of the month.	
Member Orientation	Wednesday	01/16/19	10:00 am - 12:30 pm		Newark Adult School	35777 Cedar Blvd., Newark, CA 94560	Newark	Erna Perez 510-818-3702		Approved		4		* Please bring laptop and HDMI cable. 07.02.18 EC - School manager confirmed approval. 08.27.18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list.	
	Tuesday	01/15/19	3:00 pm - 4:00 pm		Hayward Unified School District	Food Bank Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 x 34117	Hayward Unified School District	Pending	N/A			* Indocors. Organizer provides table and chairs. 01.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Member Orientation	Tuesday	01/15/19	10:00 am - 12:30 pm		Tri - City Health Center	Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510-252-5632		Approved		0		* Bring laptop and HDMI cable. 01.15.19 EC - Due to weather conditions, no one showed up to the class.	
Community Event	Monday	01/14/19	1:30 pm - 3:30 pm		Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave., Hayward CA 94544	Hayward	Mark Salinas 510-885-3534	HARD & HPN	Approved	N/A	76	32	* Outdoor. Please bring table, tent and chairs. 09.26.17 RG - Received signed PA from organizer and fwd to M. Lewis for review. 12.12.17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 03.12.18 RG - 100 attendees approx; 24 self-declared AAH members approached our resource table. 08.11.18 RG - Fwd signed PA to M. Lewis for review. 01.14.19 EC - Mr. Salinas confirmed 2019 first 8 dates. Flyer was saved at the event folder.
Member Orientation	Monday	01/14/19	11:00 am - 12:00 pm		Axis Community Health	5005 West Las Positas Blvd, Suite 100, Pleasanton CA 94566	Pleasanton	Brandy Jonngren 925-891-2913		Cancelled				12.21.17 RG - Dates and times approved by provider	
Member Education	Saturday	01/12/19	10:00 am - 2:00 pm		Newark Pavilion	Es Tiempo Para la Salud de la Comunidad - Feria de Bienestar	7015 Thornton Ave., Newark, CA 94560	Newark	Remy Calzón 510-209-6242 Eliadeth Parra 510-825-3163	Azandores INC & American Heart Association	Member Education Event	N/A	25	14	12.19.18 EC - Organizer was out of the country so she was unable to send signed PA on time. Michelle said that we could attend it as a Member Education Event. 01.08.19 EC - Organizer informed me that location for the event has changed. After verifying address, we already had the correct address. Updated name and contact information on this sheet. 01.12.19 EC - No many people showed up to the event possibly due to rain and last minute location change. The attendees were mainly Latinos. It was a great networking opportunity.
Member Education	Friday	01/11/19	12:30 pm - 3:00 pm		San Leandro Adult School	Mobile Market	1448 Williams St. San Leandro, CA 94577	San Leandro	Ly Ha 510-667-6214 Bao Harko 510-575-6929	San Leandro Unified School District - Family Resource Center	Member Education Event	N/A	32	27	08.18.18 RG - Fwd signed PA to M. Lewis for review. Mobile Pantry provided by Alameda County Community Food Bank. 1.11.19 EC - Less attendees than previous pantries probably due to rain. Approx. 150 families. Few people approached our table.
Community Meeting	Friday	01/11/19	12:00 pm - 3:30 pm		First 5 Alameda County	Navigating the Child Support System	1115 Atlantic Avenue, Alameda	Kevin Brenmond at (510) 227-6932	Alameda County Fathers Corps	Olis Ward				08/14/2018 OW Monthly meeting & training (Fathers Corps Members) 02/05/2019 OW time conflict with schedule.	
Community Event	Friday	01/11/19	10:00 am - 12:00 pm		Well Community Outreach Center	Food Pantry	2333 Hassen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-290-7815	Well Community Outreach Center	Approved	N/A	11	2	Indoor / please bring table (organizer provides chair). 08/17/18 Sent signed PA to Michelle for review.
Community Event	Friday	01/11/19	3:00 pm - 5:00 pm		Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612		Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	8	1	08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	01/11/19	10:30 am - 11:30 am		La Clinica - Transil Valley	3451 East 12th Street, Oakland CA 94601	Oakland	Darby Brenson 510-436-3077		Approved		3		Conference room - 3rd Floor 08.30.18 RG - conference room approved date.	
Member Orientation	Thursday	01/10/19	9:30 am - 12:30 pm		Mujeres Unidas y Activas	Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Laura Combarro 510-261-3398	Union City Family Center	Cancelled				* Do not advertise / please bring laptop and projector. 01.29.19 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 11.15.18 EC - Organization will be closed from 12/14/18 to 01/22/19.	
	Wednesday	01/09/19	9:00 am - 5:00 pm		Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544		Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Pending	N/A			10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates.
Community Event	Wednesday	01/09/19	3:00 pm - 5:00 pm		Kidango Graham Center	Mobile Pantry	38270 Cherry Street, Newark CA 94560	Newark	Chella Melero 510-456-4942	Kidango Graham Center	Approved	N/A	35	11	08.01.18 RG - Sent PA to Organizer. 06.05.18 RG - Fwd signed PA by organizer to M. Lewis for review 01.09.18 EC - There were about 85+ attendees. Since we didn't have giveaways, a few approached our table.
Member Orientation	Wednesday	01/09/19	11:00 am - 12:30 pm		Roots Community Health Center	8925 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Erin Kennedy 510-777-1177 x207		Completed		11		10.16.18 RG - Sent PA to organizer. 10.18.18 RG - Fwd signed PA and schedule to M. Lewis for review. 01.17.2019 EC - Spoke to Ms. Vargas and confirmed future dates.	
Member Education	Tuesday	01/08/19	9:00 am - 5:00 pm		Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544		Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Pending	N/A			08.01.18 RG - Sent PA to Organizer. 06.05.18 RG - Fwd signed PA by organizer to M. Lewis for review 01.09.18 EC - There were about 85+ attendees. Since we didn't have giveaways, a few approached our table.
Member Education	Tuesday	01/08/19	3:30 pm - 5:30 pm		Union City Family Center	Food Pantry	725 Whipple Rd., Union City, CA 94587	Union City	Lourdes Villegas (510) 476-2770	Union City Family Center	Member Education Event	N/A	38	21	10.16.18 EC - PA and addendum were sent to organizer. 10.26.18 EC - Signed PA was sent to Michelle for review. 01.08.18 EC - There were about 200+ attendees. Since we didn't have giveaways, a few approached our table.
Member Orientation	Tuesday	01/08/19	10:00 am - 1:00 pm		Mujeres Unidas y Activas	2187 E 12th St., Oakland, CA 94601	Oakland	Laura Combarro 510-261-3398		Cancelled				* Do not advertise / please bring laptop and projector. 01.29.19 EC - Waiting for Laura to confirm. 07.03.18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OAK & UC). 11.15.18 EC - Organization will be closed from 12/14/18 to 01/22/19.	
Member Orientation	Tuesday	01/08/19	9:30 am - 12:00 pm		Newark Wellness Center		6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Brana 8 510-684-7710		Approved		3		* Bring laptop and projector.

Member Education	Saturday	01/05/19	9:00 am - 12:00 pm	Alameda Food Bank - Warehouse	Partners Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts (510) 523-5850	Alameda Food Bank	Member Education Event	N/A	94	35	*Bring tent, canopy and chair. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food parties. She mentioned that they serve on average 150 - 250 families per shift.
Community Event	Friday	01/04/19	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612		Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	5	1	
Member Orientation	Friday	01/04/19	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw - 510-879-1572		Approved	N/A	2		*Please bring laptop, projector and extension cord. 05/07/18 RG - made contact w/rep. Waiting confirmation of dates and times. 05/16/18 RG - NMD dates confirmed w/organizer
Community Event	Friday	12/28/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612		Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A			
Community Event	Friday	12/28/18	1:00 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Cancelled	N/A			Indoor / organizer provides table and chair. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review. 11/06/18 EC - Organizer confirmed that his agency will be closed on the week of Thanksgiving and the week of Christmas.
	Thursday	12/27/18	1:00 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Cancelled	N/A			Indoor / organizer provides table and chair. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 EC - Sent signed PA to Michelle for review. 11/06/18 EC - Organizer confirmed that his agency will be closed on the week of Thanksgiving and the week of Christmas.
Community Event	Saturday	12/22/18	10:00 am - 12:30 pm	Christmas Greeway @ Well Community Outreach Center		2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Approved	N/A	56	40	Indoor / please bring table (organizer provides chair).
	Friday	12/21/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612		Emily Weak 510-238-3134	Oakland Public Library	Cancelled	N/A			11/12/18 EC - Sent PA to organizer.
Community Event	Thursday	12/20/18	2:00 pm - 7:00 pm	Tn Valley Haven	Food Pantry	418 Junction Ave., Livermore, CA 94551	Livermore	John Staebler - Coordinator 920-448-1654 Ralph Johnson - Director 920-687-2799	Tn Valley Haven Food Pantry	Approved	N/A			Outdoor / please bring table, chair & tent. 01/18/18 EC - Sent PA to coordinator. 01/18/18 EC - Sent signed PA to Michelle for review. 01/18/18 EC - Organizer confirmed that his agency will be closed on the week of Thanksgiving and the week of Christmas.
	Thursday	12/20/18	8:30 am - 11:30 am	USDA	Monthly Food Pantry	525 H St., Union City, CA 94587	Union City	Maria Vaz (510) 489-4100	Centro de Servicios Recursos	Pending	N/A	91	23	*Outdoor / please bring table, chair and tent (when needed). 08/09/2018 EC - Signed PA was sent to Michelle for review. 12/07/18 OW - AHH will participate based on educational purposes
Member Education	Tuesday	12/18/18	9:00 am - 5:00 pm	WOHC	Pop and Mammograms Testing	700 Adeline St., Oakland, CA 94607	Oakland	Tels Jones 510-835-8610	West Oakland Health Center	Member Education Event	N/A	29	23	
	Tuesday	12/18/18	2:00 pm - 4:00 pm	Hayward Unified School District	Food Bank Days	HUB 24623 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3807 X34117	Hayward Unified School District	Pending	N/A	83	38	10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 09/04/18 RG - Sent PA to organizer. 05/13/18 RG - Fed signed PA to M. Lewis for review.
Community Event	Tuesday	12/18/18	6:00 pm - 8:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-298-1646	San Lorenzo Library	Approved	N/A	9	7	Do not advertise / please bring laptop and projector. 05/29/18 EC - Waiting for Laura to confirm. 07/03/18 EC Coordinator confirmed that we can have monthly NMOs at both locations (DMK & UC). 11/15/18 EC - Organization will be closed from 12/14/18 to 01/22/19.
Member Orientation	Tuesday	12/18/18	10:30 am - 1:30 pm	Agencia Unidos y Avanza		2307 E 12th St., Oakland, CA 94607	Oakland	Luisa Contreras 510-261-3398		Cancelled	N/A			
Member Orientation	Monday	12/17/18	8:30 am - 11:30 am	East Bay Agency for Children		43030 Newport Dr., Fremont, CA 94538	Fremont	Giselle Pineda 510-656-4206 x7109		Pending	N/A	0		10/16/18 EC Manager confirmed that we can have NMOs at her facility. 12/17/18 EC Coordinators did not schedule any clients in the morning because they had a staff meeting. I attended the meeting and met EMAC CEO Josh Leonard and CEO Roger A. Aldebe.
Community Event	Saturday	12/15/18	11:00 am - 2:00 pm		Health Fair	13609 E 14th St., San Leandro, CA 94578	San Leandro	Justin Kasea 510-286-1670	Office of Assemblymember Rob Bonta	Approved	N/A	74	59	11/08/18 EC - PA was sent to organizer. 11/13/18 EC - Signed PA was sent to Michelle for review.
Community Event	Saturday	12/15/18	9:00 am - 12:30 pm		Food Pantry @ Well Community Outreach Center Christmas Food Distribution	2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Approved	N/A	103	46	Indoor / please bring table (organizer provides chair).
Community Event	Friday	12/14/18	10:00 am - 12:00 pm	Well Community Outreach Center		2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Approved	\$1006	21	8	Indoor / please bring table (organizer provides chair).
Community Event	Friday	12/14/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	N/A	N/A	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved. 12/28/18 OW - picked up items for Care Bags, loaded van by finish time approx. 4:15 p.m. in San Leandro, unable to make to this event called Coordinator with an apology. 08/14/2018 OW - Monthly meeting & training (Fathers Corps Members)
Community Meeting	Friday	12/14/18	12:00 pm - 3:00 pm	First 5 Alameda County	Life Course Approach to Improving the Lives of Boys and Men of Color	1115 Atlantic Avenue, Alameda	Alameda County Fathers Corps	Kevin Brenard at (510) 227-6972	Alameda County Fathers Corps	Ots Ward				09/20/2018 OW - Health education. 11/08/2018 rescheduled for 12/14/2018. 12/11/18 OW - Canceled for rescheduling date TBD.
Community Meeting	Friday	12/14/18	10:00 am - 11:30 am		Alameda County Public Health	1000 San Leandro Blvd Ste 100, San Leandro	Alameda County Public Health	Gary Thompson Thompson, Gary, Public Health, PhD <Gary.Thompson@alameda-county.com>	Alameda County Public Health	Ots Ward				
Member Education	Thursday	12/13/18	9:00 am - 10:30 am	Alameda Food Bank Warehouse	Partners Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts (510) 523-5850	Alameda Food Bank	Member Education Event	N/A	62	39	*Bring tent, canopy and chair. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food parties. She mentioned that they serve on average 150 - 250 families per shift. PA was signed.
Community Event	Thursday	12/13/18	8:00 am - 11:00 am	OU/SD Family Resource Center Food Bank		746 Grand Ave., Oakland, CA 94610	Oakland	Jacqueline Portillo 510-273-1514	Oakland Unified School District	Approved	N/A	125	78	06/21/18 RG - Sent PA to organizer. 07/03/18 RG - Fed signed PA from coordinator to M. Lewis for review.
Member Orientation	Thursday	12/13/18	11:00 am - 12:00 pm	Roots Community Health Center		8925 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Larry HARCOC 510-722-1177		Completed	N/A	4		Indoor / organizer provides table, chairs and tent (when needed). 08/09/2018 EC - Sent PA to coordinator. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
	Wednesday	12/12/18	11:30 am - 2:00 pm	20555 Heptagon Blvd, Hayward, CA 94545	Food Pantry @ Chabot College		Hayward	Veronica Morales 510-723-3807 X34117	Chabot College Student Life Office	Cancelled	N/A			Indoor / organizer provides table, chairs and tent (when needed). 08/09/2018 EC - Sent PA to coordinator. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
	Wednesday	12/12/18	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3807 X34117	Hayward Unified School District	Pending	N/A			Indoor / organizer provides table and chairs. 08/09/2018 EC - Sent PA to coordinator. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
Community Event	Wednesday	12/12/18	3:00 pm - 5:00 pm		Mobile Pantry @ Kidango Graham Center	36270 Cherry Street, Newark CA 94560	Newark	Okella Moore 510-450-4842	Kidango Graham Center	Approved	N/A	83	55	*Please bring laptop and projector. 07/02/18 EC - School manager confirmed approval. 08/27/18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMD mailing list.
Member Orientation	Wednesday	12/12/18	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, CA 94560	Newark	Erika Perez 510-818-3702		Yes	6			10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
	Tuesday	12/11/18	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3807 X34117	Hayward Unified School District	Pending	N/A			10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
Member Orientation	Tuesday	12/11/18	9:00 am - 10:00 am	West Oakland Health Center		700 Adeline St., Oakland, CA 94607	Oakland	Jamelle Al 510-838-8610 x2079		Completed	N/A	5		10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
	Monday	12/10/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	26525 Cypress Ave, Hayward CA 94544	Oakland	Mark Salinas 510-885-3524	HARD & HPN	Approved	N/A	68	37	10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/17/2018 EC - Review to M. Lewis and confirmed dates and times.
Member Orientation	Monday	12/10/18	11:00 am - 12:00 PM	Axis Community Health Center		5825 West Las Positas Blvd, Suite 100 Pleasanton CA 94588	Pleasanton	Brenda Jorgensen 925-201-6017		Approved	N/A	0		12/21/17 RG - Dates and times approved by provider
Community Event	Saturday	12/08/18	11:00 am - 5:00 pm		Second Saturday Jack London Square	Broadway and Embarcadero, Oakland, CA 94607	Oakland	Kyle Wiggins 510-853-6933	Visit Oakland	Approved	\$65.00	42	10	08/13/18 OW PA sent to organizer
	Saturday	12/08/18	11:00 am - 3:30 pm		Candy Cane Hunt	40000 Paseo Padre Pkwy, Fremont, CA 94538	Fremont	Lance Scheetz 510-894-4341	City of Fremont Parks & Recreation	Completed	\$350.00	162	12	05/25/18 EC - Sent PA to organizer.
Community Event	Friday	12/07/18	1:00 pm - 3:00 pm	San Leandro Adult School	Mobile Market	1448 Williams St., San Leandro, CA 94577	San Leandro	Ly Ha 510-487-6214	San Leandro Unified School District - Family Resource Center	Completed	N/A	83	45	08/29/18 RG - Fed signed PA to M. Lewis for review. Mobile Pantry provided by Alameda County Community Food Bank.
	Friday	12/07/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	3	1	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review.
Member Orientation	Friday	12/07/18	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Amy Blackshaw - 510-879-1572		Approved	N/A	2		05/07/18 RG - made contact w/rep. Waiting confirmation of dates and times. 05/16/18 RG - NMD dates confirmed w/organizer
Member Education	Thursday	12/06/18	8:00 am - 4:00 pm	WOHC Cervical Cancer Screening		700 Adeline St., Oakland, CA 94607	Oakland	Sherry Conway (510) 819-9610 x2054	West Oakland Health Center	Member Education Event	N/A	35	32	12/05/18 OW - Educational Event. \$25.00 GR Cards were distributed to all participating in the screening.
Member Orientation	Thursday	12/06/18	1:00 pm - 2:00 pm	Fremont Family Resource Center		39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Loretta Williams 510-574-2002		Yes	2			
Member Orientation	Wednesday	12/05/18	9:30 am - 12:00 pm	Newark Wellness Center		8666 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Bralosa 510-861-7232		Completed	N/A	3		
Member Education	Tuesday	12/04/18	2:00 pm - 4:00 pm	Hayward Unified School District	Food Bank Days	HUB 24623 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3807 X34117	Hayward Unified School District	Member Education Event	N/A	157	86	Indoor / Organizer provides table and chairs. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/08/18 RG - "H" and last Tuesday from 2 pm - 4 pm (ACFOP - Mobile Pantry) 04/04/18 EC - Food Banker to outreach, Outreach coordinator, Outreach coordinator, Outreach coordinator. 10/16/18 EC - PA and addendum were sent to organizer. 12/26/18 EC - Signed PA was sent to Michelle for review. 12/05/18 RG - Large turnout over 200 attendees per organizer. Predominant Asian and Latino attendees.
	Tuesday	12/04/18	3:30 pm - 5:30 pm		Food Pantry @ Union City Family Center	725 Whipple Rd., Union City, CA 94587	Union City	Louise Villages (510) 476-2770	Union City Family Center	Member Education Event	N/A	83	19	10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/08/18 RG - "H" and last Tuesday from 2 pm - 4 pm (ACFOP - Mobile Pantry) 04/04/18 EC - Food Banker to outreach, Outreach coordinator, Outreach coordinator, Outreach coordinator. 10/16/18 EC - PA and addendum were sent to organizer. 12/26/18 EC - Signed PA was sent to Michelle for review. 12/05/18 RG - Large turnout over 200 attendees per organizer. Predominant Asian and Latino attendees.
Member Orientation	Tuesday	12/04/18	10:30 am - 11:30 am	Tiburcio Vasquez Health Center		22331 Mission Blvd., Hayward, CA 94541	Hayward	Rosie Valle 510-471-5827 x3136		Completed	N/A	5		08/23/18 OW waiting for Conference Room scheduling approval
Member Orientation	Monday	12/03/18	10:30 am - 11:30 am	East Oakland Health Center		7450 International Blvd, Oakland, CA 94621	Oakland	Jamelle Al 510-838-8610 x2079		Completed	N/A	4		08/23/18 EC Vendor application & PA form sent via email to organizer. 05/30/18 EC - Sent PA to Michelle for review.
Member Education	Sunday	12/02/18	10:00 am - 3:00 pm	Gourmet Ghetto	Snow Day	1913 Shattuck Ave, Berkeley, CA 94708	Berkeley	Lisa Bulankulke (510) 334-6523	Another Bulankulke Show	Member Education Event	\$50.00	38	1	10/23/18 ML - Received from K. Rivers on 10/23/18. 12/10/2018 OW assigned Outreach Coordinator
Member Education	Saturday	12/01/18	10:00 am - 2:00 pm	Manzanita Community School	Ready to Learn Fun Fair	2409 East 27th Street, Oakland, CA 94601	Oakland	Briana Brown - 510-272-6818	Office of Alameda County Supervisor Keith Carson, PPH District	Member Education Event	\$1,000.00	32	21	10/23/18 ML - Received from K. Rivers on 10/23/18. 12/10/2018 OW assigned Outreach Coordinator
Member Education	Saturday	12/01/18	9:00 am - 12:00 pm	Alameda Food Bank Warehouse	Partners Program	650 West Ranger Ave, Alameda, CA 94501	Alameda	Cindy Houts (510) 523-5850	Alameda Food Bank	Member Education Event	N/A	300	15	*Bring tent, canopy and chair. 10/18/18 EC - Met with the Director of Alameda Food Bank and she invited us to attend the Saturday and Thursday food parties. She mentioned that they serve on average 150 - 250 families per shift. 12/01/18 EC - Great plans to provide outreach, I was unable to accurately track AHH membership as the majority of attendees were Chinese speaking.
Community Event	Friday	11/30/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	4	1	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.
Member Orientation	Thursday	11/29/18	6:00 pm - 7:00 pm	Glad Tidings		1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-783-9377		Completed	N/A	1		10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 08/21/18 RG - received invitation from Phyllis Harrison - Family Self-Sufficiency Coordinator.
Community Meeting	Wednesday	11/28/18	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24623 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3807 X34117	Hayward Unified School District	Pending	N/A			Indoor / organizer provides table and chair. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 Sent signed PA to Michelle for review.
Community Meeting	Wednesday	11/28/18	3:00 pm - 5:00 pm	Housing Authority of the County of Alameda	Program Coordinating Committee (PCC) meeting	22841 Atherton St., Hayward, CA 94544	Hayward	Phyllis Harrison 510-727-8693	Housing Authority of the County of Alameda	Completed	N/A			
Community Event	Wednesday	11/28/18	1:30 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A	38	27	Indoor / organizer provides table and chair. 08/09/2018 EC - Sent PA to coordinator. 8/10/18 Sent signed PA to Michelle for review.

Member Orientation	Wednesday	1/26/18	10:00 am - 12:30 pm	Newark Adult School		35777 Cedar Blvd., Newark, CA 94560	Newark	Erika Perez 510-818-3702		Yes		0	*Please bring laptop and projector. 07/02/18 EC - School manager confirmed approval. 08/27/18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list. 11/29/18 EC - Winter break. Classes will re-start on 12/03/18.	
	Tuesday	1/27/18	9:00 am - 5:00 pm	Hayward Unified School District	County Appointment Days	HUB 24823 Soto Road, Hayward CA 94544	Hayward	Gloria Vargas 510-723-3857 X34117	Hayward Unified School District	Pending	N/A		10/30/18 RG - "Connecting Kids to Coverage" program coordinated by EBAC and Hayward Unified School District - patron/community members are able to schedule an appointment for assistance with a new or renewal application for Medi-Cal, CalFresh, HealthPAC, Kaiser Kids, and Calaveria benefits with an onsite Alameda County Social Services eligibility worker. 10/16/18 RG - Sent PA to organizer. 10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/08/18 RG - Cancelled due to Thursday & Wednesday. 11/15/18 EC - Organizer is not responding by email. Spoke to her in person on 1/14/18, she said she will email PA. Waiting for email.	
	Tuesday	1/27/18	12:30 pm - 2:00 pm	College of Alameda	Food Pantry	555 Ralph Appenzato Memorial Pkwy, Alameda, CA 94501	Alameda	Aja Butler 510-745-2327	College of Alameda	Not confirmed Please Cancel	N/A		10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/08/18 RG - Cancelled due to Thursday & Wednesday. 11/15/18 EC - Organizer is not responding by email. Spoke to her in person on 1/14/18, she said she will email PA. Waiting for email.	
Community Event	Tuesday	1/27/18	6:00 pm - 8:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-284-0645	San Lorenzo Library	Approved	N/A	9	7	09/04/18 RG - Sent PA to organizer. 09/13/18 RG - Fed signed PA to M. Lewis for review.
Community Event	Tuesday	1/27/18	11:30 am - 2:00 pm	Chabot College	Food Pantry	25055 Hesperian Blvd, Hayward, CA 94545	Hayward	Vanessa Morales 510-723-7194	Chabot College Student Life Office	Approved	N/A	23	10	10/30/18 EC - Sent signed PA to M. Lewis for review. 11/27/18 EC - It was never sent out. 11/28/18 RG - Alameda Alliance offered Sponsorship \$1000.00, and CEO Scott Coffin represented the Alliance in STEAM Press Conference.
Community Event	Tuesday	1/27/18	1:30 pm - 4:30 pm	South Hayward Parish	Food Pantry	27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A			10/18/18 RG - Fed signed PA to M. Lewis for review. 11/08/18 RG - Cancelled due to Thursday & Wednesday. 11/15/18 EC - Organizer confirmed that the agency will be closed on the week of Thanksgiving (11/18 - 11/24) and the week of Christmas (12/18 - 12/24).
Member Orientation	Monday	1/26/18	8:30 am - 11:30 am	East Bay Agency for Children		43030 Newport Dr, Fremont, CA 94538	Fremont	Giselle Pineda 510-856-4206 x7109		Approved	N/A	3		10/16/18 EC Manager confirmed that we can have NMOs at her facility.
	Friday	1/23/18	9:00 pm - 9:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Cancelled	N/A			10/18/18 RG - Sent PA to organizer. 08/15/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved. 10/26/18 RG - Alameda Alliance offered Sponsorship \$1000.00, and CEO Scott Coffin represented the Alliance in STEAM Press Conference.
Community Event	Wednesday	1/12/18	10:00 am - 12:00 pm	DeFennery Park	Thanksgiving Holiday Turkey Giveaway	1651 Adeline St., Oakland, CA 94607		Sheree Joseph 510-314-5008	The STEM Future Foundation	Approved	N/A	22	15	11/21/18 RG - Alameda Alliance offered Sponsorship \$1000.00, and CEO Scott Coffin represented the Alliance in STEAM Press Conference.
Member Education	Saturday	1/17/18	10:00 am - 12:30 pm	Holiday Food - Food Pantry @ Well Community Outreach Center		2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Member Education Event	N/A	189	23	09/17/18 EC Sent signed PA to Michelle for review. 11/02/18 EC Due to an equality, people waiting in line outside were allowed in the building earlier. Event started and ended earlier. Due to the fast paced and language barrier (Chinese-speaking attendees), it was unable to accurately determine the # of AAH members.
	Saturday	1/17/18	8:00 am - 2:00 pm	Oakland Unified School District	Operation Cranberry Sauce - Thanksgiving dinner (giveaway/resource information table only)	Central Family Resource Center 746 Grand Ave., Oakland CA 94612	Oakland	Jacqueline Portillo 510-273-1514	Oakland Unified School District	Completed	N/A	53	13	10/10/18 RG Received invitation from organizer. Fed signed PA to M. Lewis for review. 11/17/18 RG - 100 Turkeys were delivered courtesy of Safeway supermarket in collaboration with CFRC.
Community Event	Saturday	1/17/18	10:00 am - 3:00 pm	Samuel Merritt University Health Education Center	Health Fair	400 Hawthorne Ave	Oakland	Mark Drexler 510-332-9013	Special Olympics Northern California and Nevada	Approved	N/A			10/30/18 OW - Sent PA to organizer. 11/17/18 OW event cancelled due bad air quality.
Member Education	Friday	1/16/18	8:30 am - 4:30 pm	Alliance Quality in the Community Atc Testing		7400 International Blvd, Oakland, CA 94621	Oakland	Nicole Sarrilla 510-373-5729	Alameda Alliance for Health & East Oakland Wellness	Member Education Event	N/A	15	11	10/30/18 EC - Informed AAH members who approached our table about benefits such as transportation, interpreter services and nurse advice line. Discussed with Clinic manager about having a monthly NMO class at her site. She is interested and asked me to email manager. I will ask Nicole for the contact information.
Member Education	Friday	1/16/18	8:30 am - 4:30 pm	Alliance Quality in the Community Atc Testing		700 Adeline St., Oakland, CA 94607	Oakland	Nicole Sarrilla 510-373-5729	Alameda Alliance for Health & West Oakland Wellness	Member Education Event	N/A	N/A	22	10/30/18 OW - Alameda Alliance in partnership with West Oakland Health, conducted A/C Testing for (5) Alameda Members.
Community Meeting	Friday	1/16/18	12:00 pm - 1:30 pm	Frost 5 Alameda County	Engaging and Supporting Formerly Incarcerated Fathers	1116 Alameda Avenue, Alameda		Kevin Brenard at (510) 273-1514	Alameda County Fathers Council	Otis Ward	N/A			09/14/2018 OW monthly meeting & training of Fathers Corps Members, 11/08/2018 OW - unable to attend, accounts at 11 - Waited at the West Oakland Health Center
Community Event	Friday	1/16/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	4	1	08/15/18 RG - Sent PA to organizer. 08/15/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved. Conference room - 3rd Floor 03/30/18 RG - canceler approved date
Member Orientation	Friday	1/16/18	10:30 am - 11:30 am	La Clinica - Transit Village		3451 East 12th Street, Oakland CA 94601	Oakland	Daisy Berrope 510-535-3747		Approved	N/A	0		08/25/18 RG - Sent PA to organizer. 07/23/18 RG - Fed signed PA from organizer to M. Lewis for review.
Member Education	Thursday	1/15/18	8:30 am - 11:30 am	USDA Monthly Food Pantry		525 H St., Union City, CA 94587	Union City	Maria Vivas 510-489-4100	Centro de Servicios Resource Center	Member Education Event	N/A	300	24	10/30/18 RG - Fed signed PA from organizer to M. Lewis for review. 09/26/18 RG - Cancelled due to Thursday & Wednesday. 09/26/18 EC - Signed PA was sent to Michelle for review. 11/15/18 RG - Overwhelming Asian speaking attendees (99%), Unable to determine more AAH members due to language barrier.
Community Event	Thursday	1/15/18	2:00 pm - 7:00 pm	Tri-Valley Haven Food Pantry		418 Junction Ave., Livermore, CA 94551	Livermore	John Shuckford - Coordinator (925) 449-1664 / Ralph Johnson - Director (925) 667-2702	Tri-Valley Haven Food Pantry	Approved	N/A	64	21	09/04/18 RG - Fed signed PA and schedule to M. Lewis for review. 8/9/18 EC - Sent PA to coordinator, 8/15/18 EC Mar Rafter Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Area Poverty meeting. He signed the PA. 8/16/18 EC Signed PA was sent to Michelle for review.
Member Orientation	Thursday	1/15/18	9:30 am - 12:30 pm	Mujeres Unidas y Activas		Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Laura Camberos 510-261-3396		Completed	N/A	1		10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 6/29/18 EC. Waiting for Laura to confirm. 7/3/18 EC Coordinator confirmed that we can have monthly NMOs at both locations (OHK & UAC).
	Wednesday	1/14/18	11:30 am - 2:00 pm	Chabot College	Food Pantry	25055 Hesperian Blvd, Hayward, CA 94545	Hayward	Vanessa Morales 510-723-7194	Chabot College Student Life Office	Completed	N/A	30	18	10/30/18 RG - Fed signed PA to Michelle for review. 11/14/18 EC - Several college students who approached our table were AAH members. I was able to answer their questions and inform them about benefits such as transportation, nurse advice line, health education classes and interpreter services.
Community Event	Wednesday	1/14/18	3:00 pm - 5:00 pm	Kidango Graham Center	Mobile Pantry	36270 Cherry Street, Newark CA 94560	Newark	Ofelia Melero 510-456-6642	Kidango Graham Center	Approved	N/A	43	17	08/01/18 RG - Sent PA to organizer. 06/05/18 RG - Fed signed PA by organizer to M. Lewis for review.
Member Orientation	Wednesday	1/14/18	9:00 am - 10:00 am	West Oakland Health Center		700 Adeline St., Oakland, CA 94607	Oakland	Jarmela Ali 510-835-9610 x2079		Completed	N/A	5		10/18/18 RG - PA was sent to organizer. 11/15/18 EC - Post of content did not respond to my emails. Signed by Alameda College during the event and I was able to talk directly with the person in charge of the food pantries at Alameda College. Organizer will send me the contact information.
	Tuesday	1/13/18	12:30 pm - 2:00 pm	Food Pantry @ College of Alameda		555 Ralph Appenzato Memorial Pkwy, Alameda, CA 94501	Alameda	Aja Butler 510-745-2327	College of Alameda	Cancelled	N/A			10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 11/08/18 RG - Cancelled due to Thursday & Wednesday. 11/15/18 EC - Organizer is not responding by email. Spoke to her in person on 1/14/18, she said she will email PA. Waiting for email.
Member Orientation	Tuesday	1/13/18	11:00 am - 12:00 pm	Tri - City Health Center		Liberty Clinic 39500 Liberty Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Chic Manager 510-252-9832		Completed	N/A	2		11/10/2018 OW - 40910 Fremont Boulevard Fremont, CA 94538
Community Event	Monday	1/12/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave., Hayward CA 94544	Hayward	Mark Salinas 510-885-3024	HARD & HPR	Approved	N/A	197	63	09/26/17 RG - Received signed PA from organizer and fed to M. Lewis for review. 12/17/17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPR in calendar year 2018. 03/12/18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 06/11/18 RG - Fed signed PA to M. Lewis for review.
Member Orientation	Monday	1/12/18	1:00 pm - 2:00 pm	East Oakland Health Center		7400 International Blvd, Oakland, CA 94621	Oakland	Jarmela Ali 510-835-9610 x2079		Approved	N/A			08/23/18 OW waiting for Conference Room scheduling approval. 1/12/2018 OW - NMO cancelled due to Veterans Day Holiday Clinic closed. Oversight by West Oakland Health Center.
Community Event	Saturday	1/10/18	11:00 am - 5:00 pm	Second Saturday Jack London Square		Broadway and Embarcadero, Oakland, CA 94607	Oakland	Kyle Wiggins 510-833-0033	Visit Oakland	Approved	\$65.00	N/A	N/A	05/31/18 OW PA sent to organizer, 11/14/2018 OW - Event cancelled Second Saturday will be Cancelled tomorrow due to the fires in Butte County. BACMO (Bay Area Quality Management District) has advised that everyone limit their interaction outdoors. Event rescheduled for 12/03/2018.
Member Education	Friday	1/10/18	10:00 am - 12:00 pm	Food Pantry @ Well Community Outreach Center		2333 Nissen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Member Education Event	N/A	13	3	10/30/18 RG - Fed signed PA to Michelle for review. 09/17/18 Sent signed PA to Michelle for review.
Member Education	Friday	1/10/18	9:00 am - 4:00 pm	WOHC Runford Clinic	Alliance Quality in the Community Cervical Cancer Screenings	2900 Sacramento St., Berkeley CA	Berkeley	Nicole Sarrilla 510-373-5729	Alameda Alliance for Health & West Oakland Wellness	Member Education Event	N/A	17	8	10/18/18 RG - Fed signed PA to Michelle for review. 11/02/2018 OW - health education. 11/08/2018 rescheduled for 12/14/2018.
Community Meeting	Friday	1/10/18	10:00 am - 11:30 am	Alameda County Public Health		1000 San Leandro Blvd Ste 100, San Leandro		Gary Thompson Thompson, Gary, Public Health, PhD g-thompson@acphd.org	Alameda County Public Health	Otis Ward	N/A			09/20/2018 OW - health education. 11/08/2018 rescheduled for 12/14/2018.
Community Meeting	Friday	1/10/18	9:00 am - 4:00 pm	West Oakland Health Center	Diabetes/Wellness Day	700 Adeline Street, Oakland, CA 94607		Linda Ayala 510-747-6038	Alameda Alliance Education dept./West Oakland Health Center	Otis Ward	Rescheduled for 11/15/2018			10/08/2018 OW - health education. 11/08/2018 per Nicole Sarrilla this event has been cancelled for 11/15/2018.
Community Event	Friday	1/10/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	3	0	08/15/18 RG - Sent PA to organizer. 08/15/18 RG - Fed signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved. 05/07/18 RG - made contact with M. Lewis for confirmation of dates and times. 06/15/18 RG - MAP's issues confirmed/clarified
Member Orientation	Friday	1/10/18	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Any Blackshaw - 510-875-1022		Approved	N/A	0		11/20/2018 RG - Fed signed PA to M. Lewis for review. 12/11/2018 OW OW coverage
Community Presentation	Thursday	1/10/18	8:00 am - 2:30 pm	Castro Valley High School	Health and Wellness Career Exploration Day	Auxiliary Gym - 19400 Santa Maria Avenue, Castro Valley, CA 94546	Castro Valley	Kim Hudson 510-347-5300	Castro Valley / Eden Area Chapter of Contra Costa County	Pending	N/A			10/08/2018 OW - health education Cancelled after discussion we determined AAH wasn't what the Provider needed. Referred Provider to the Father's Corps. Provider needed someone to speak on Father's Corps Principles.
	Thursday	1/10/18	2:00 pm - 3:30 pm	Carl B. Metzger Center For Family Counseling	Alameda Alliance in the Community	9505 International Blvd., Ste 6 Oakland CA 94603		Phenela Monchillo 510-562-3731	Carl B. Metzger Center For Family Counseling	Otis Ward	Cancelled			10/08/2018 OW - health education Cancelled after discussion we determined AAH wasn't what the Provider needed. Referred Provider to the Father's Corps. Provider needed someone to speak on Father's Corps Principles.
Community Meeting	Thursday	1/10/18	4:00 pm - 6:00 pm	Town Hall on Public Charge		Preservation Park - Nite Hall 668 13th Street, Oakland CA 94612		Vanessa Cordero 510-272-6603	Alameda County Board of Supervisors	Rudy Garcia	Completed			11/07/18 RG - Registered to attend Free Town Hall via eventbrite, Wilma Chun District 3
Member Orientation	Thursday	1/10/18	10:00 am - 11:00 am	Fremont Family Resource Center		39155 Liberty Street, Milpitas Room, Ste A120	Fremont	Lorely Williams 510-574-2002		Yes	N/A	2		10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 10/18/18 RG - PA and audition were sent to organizer.
Member Education	Wednesday	1/10/18	3:30 pm - 5:00 pm	Island High School	Healthy Cooking Demo	Multi-Purpose Room 500 Pacific Ave., Alameda, CA	Alameda	Sarah Osada 510-278-0367	Alameda County Supervisor Wilma Chun Office	Member Education Event	N/A	6	2	10/30/18 OW
Member Orientation	Wednesday	1/10/18	1:00 pm - 2:00 pm	Newark Wellness Center		6066 Civic Terrace Ave., Newark, CA 94560	Newark	Michelle Brinas 510-484-7242		Completed	N/A	4		10/18/18 RG - Sent PA to Organizer
Member Education	Tuesday	1/10/18	3:30 pm - 5:30 pm	Union City Family Center	Food Pantry	725 Whipple Rd., Union City, CA 94587	Union City	Louise Villegas 510-476-2770	Union City Family Center	Member Education Event	N/A	125	50	10/18/18 RG - Fed signed PA to M. Lewis for review. 10/18/18 EC - PA and audition were sent to organizer. 10/26/18 EC - Signed PA was sent to Michelle for review.
Member Orientation	Tuesday	1/10/18	10:30 am - 11:30 am	Tiburcio Vasquez Health Center		22331 Mission Blvd., Hayward, CA 94541	Hayward	Ashley Alexander LYN 510-471-5880 Ext. 3290		Completed	N/A	1		10/18/18 RG - Fed signed PA and schedule to M. Lewis for review. 10/18/18 RG - Cancelled due to Thursday & Wednesday. 10/18/18 RG - PA was sent to Michelle for review.
Community Meeting	Monday	1/10/18	6:00 pm - 7:00 pm	FUSD	FUSD - Spanish Immersion New School TasteFest	4210 Technology Dr., Fremont, CA 94538		Sarah Barnois 510-655-2531 Ext. 1260	Fremont Unified School District	Elana Collins	Mtg			10/16/2018 EC Member of Taskforce Committee. Monthly meetings with FUSD parents, administrators, teachers, support staff, and Federal & State Programs staff
Member Orientation	Monday	1/10/18	11:00 am - 12:00 pm	Axis Community Health		5025 West Las Positas Blvd., Suite 100 Pleasanton CA 94588	Pleasanton	Valerie Jones; vjones@axishealth.org 925-201-6088		Approved	N/A	2		12/21/17 RG - Dates and times approved by provider
	Sunday	1/10/18	10:00 am - 5:00 pm	Frutivale Village	23rd Annual DIA DE LOS MUERTOS FESTIVAL	12th St. between 33rd and 37th Ave. - Oakland, CA	Oakland	Dana Krimmelschick 510-585-6900	The Unity Council	Completed	\$300.00	572	125	07/02/18 RG - Possible sponsorship. Info sent to M. Lewis for review. 07/18/18 RG - Sent organizer completed application and PA 07/26/18 RG - Fed signed PA from organizer to M. Lewis for review.

	Sunday	11/04/18	10:00 am - 6:00 pm	Alameda County Fairgrounds	38th Annual 'a' On E Ka La Hula Competition & Festival	4801 Pleasanton Avenue, Pleasanton, CA 94566	Pleasanton	Alameda_Snyder@alameda.k12.ca.us www.kumu-hula.com	Kumu Hula Association of Northern California	Completed	\$500; \$48 parking permits (3 days)	8	1	08/02/18 RG - Sent PA to organizer. 09/04/18 RG - Completed vendor packet sent to organizer. Fwd signed PA to M. Lewis
	Saturday	11/03/18	10:00 am - 6:00 pm	Alameda County Fairgrounds	38th Annual 'a' On E Ka La Hula Competition & Festival	4801 Pleasanton Avenue, Pleasanton, CA 94566	Pleasanton	Alameda_Snyder@alameda.k12.ca.us www.kumu-hula.com	Kumu Hula Association of Northern California	Completed	\$500; \$48 parking permits (3 days)	70	10	08/02/18 RG - Sent PA to organizer. 09/04/18 RG - Completed vendor packet sent to organizer. Fwd signed PA to M. Lewis
Member Education	Saturday	11/03/18	8:00 am - 5:00 pm	UC Berkeley	Northern California Convening for System Impacted Students	Danielle Hall South Dr. Berkeley, CA 94702	Berkeley	Neelke Crosby 510.265.4145	UC Berkeley's Underground Scholars and planned by the East Bay Consortium	Member Education Event	N/A	16	6	11/06/2018 OW - this Event was a great Networking opportunity, as well as an opportunity to educate Providers & Members.
	Friday	11/02/18	3:00 pm - 10:00 pm	Alameda County Fairgrounds	38th Annual 'a' On E Ka La Hula Competition & Festival	4801 Pleasanton Avenue, Pleasanton, CA 94566	Pleasanton	Alameda_Snyder@alameda.k12.ca.us www.kumu-hula.com	Kumu Hula Association of Northern California	Approved	\$500; \$48 parking permits (3 days)	4	0	08/02/18 RG - Sent PA to organizer. 09/04/18 RG - Completed vendor packet sent to organizer. Fwd signed PA to M. Lewis
Member Education	Friday	11/02/18	1:00 pm - 3:00 pm	San Leandro Adult School	Mobile Market	1448 Wilkams St. San Leandro, CA 94577	San Leandro	Ly Ha 510-667-6214 Sue Harko 510-575-6229	San Leandro Unified School District - Family Resource Center	Member Education Event	N/A	155	67	09/18/18 RG - Fwd signed PA to M. Lewis for review. 11/02/18 EC - Great place to provide outreach. AHA has a strong base in this community. Over 250 families attended this event. Organizer suggested that we arrive earlier and set up by 12:15 pm. Food delivery started at 12:30 pm. Families were waiting in the much earlier than noon. Organizer provided table and chair. No need for a tent (shaded area in parking lot).
Member Orientation	Thursday	11/01/18	1:00 pm - 2:00 pm	Roots Community Health Center	ASCEND Fall Festival 2018	9925 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Larry HRCOO 510.772.1177	ASCEND Elementary School	Completed	N/A	4		09/24/18 RG - Sent PA to organizer. 09/25/18 RG - Fwd signed PA to M. Lewis for review. 09/26/18 RG - Great school event reaching the underserved minority community in Oakland
Member Education	Wednesday	10/31/18	10:30 am - 1:30 pm			3709 E 12th Street, Oakland CA 94601	Oakland	Bernadette Zernello 510-589-2737	San Lorenzo Library	Member Education Event	N/A	122	22	09/24/18 RG - Sent PA to organizer. 09/25/18 RG - Fwd signed PA to M. Lewis for review. 09/26/18 RG - Great school event reaching the underserved minority community in Oakland
Member Education	Tuesday	10/30/18	3:00 pm - 5:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-281-8645	San Lorenzo Library	Member Education Event	N/A	14	8	09/24/18 RG - Sent PA to organizer. 09/25/18 RG - Fwd signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved. 10/04/18 RG - Schedule has been updated/revised had updated PA and addendum to M. Lewis 10/30/18 RG - Good engagement with members that approached our table.
Member Orientation	Tuesday	10/30/18	10:30 am - 1:30 pm	Mujeres Unidas y Activas		2783 E 12th St, Oakland, CA 94601	Oakland	Laura Camberos 510.261.1388		Yes	N/A	2		10/25/18 OW - had two individuals in the Clinic referred over to Healthcare Options requesting to change over to AHA by Newark Health Center Self
Member Orientation	Monday	10/29/18	9:30 am - 12:00 pm	Newark Wellness Center		6066 Civic Terrace Ave, Newark, CA 94505	Newark	Michelle Brans 8 510-484-7249	Alameda County Care Alliance	Completed	N/A	7		10/25/18 OW - had two individuals in the Clinic referred over to Healthcare Options requesting to change over to AHA by Newark Health Center Self
Member Education	Sunday	10/28/18	2:00 pm - 6:00 pm	Center of Hope Community Church	Alameda County Care Alliance Caregivers Recognition Celebration	8411 Macarthur Blvd., Oakland, CA 94605	Oakland	Alexis O. Owens 510.966.5593	Alameda County Care Alliance	Member Education Event	N/A	25	19	10/25/18 OW - had two individuals in the Clinic referred over to Healthcare Options requesting to change over to AHA by Newark Health Center Self
Member Education	Saturday	10/27/18	11:00 am - 2:00 pm	Bay Elementary School	Bay Elementary Fall Festival 2018	2001 Buchanan Road, San Lorenzo CA 94580	San Lorenzo	Shelley Vasconcelos 510-755-6333	Bay Elementary School	Member Education Event	\$25 and raffie prize (gift card); candy	113	10	09/17/18 RG - Fwd signed PA to M. Lewis for review. 10/29/18 RG - Great school event reaching the underserved area of Alameda County
Member Education	Saturday	10/27/18	10:00 am - 12:00 pm	Food Pantry @ Well Community Outreach Center		2333 Nessen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Member Education Event	N/A	58	32	Indoor (please bring table (organizer provides chair)). 08/17/18 Sent signed PA to Michelle for review. 10/29/18 EC - Great event for families in the Tri-Valley area. AHA has a strong base in this community.
Community Event	Friday	10/26/18	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A	90	15	Indoor (please bring table and chair 08/09/2018 EC - Sent PA to coordinator. 8/10/18 Sent signed PA to Michelle for review.
Community Event	Friday	10/26/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	6	3	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fwd signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	10/26/18	9:30 am - 12:00 pm	Hayward Wellness Center		684 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake 510-266-1744		Yes	N/A	81		09/29/18 RG - received room availability on 09/28/18
Community Event	Thursday	10/25/18	1:30 pm - 4:30 pm	South Hayward Parish Food Pantry		27287 Patrick Ave., Hayward, CA 94544	Hayward	Derrick Ross 510-785-3663	South Hayward Parish	Approved	N/A	1	40	Indoor (organizer provides table and chair. 08/09/2018 EC - Sent PA to coordinator. 08/10/18 Sent signed PA to Michelle for review.
Member Education	Thursday	10/25/18	8:30 am - 11:30 am	USDA Monthly Food Pantry		525 H St., Union City, CA 94587	Union City	Maria Waz 510-489-4100	Centro de Servicios Resource Center	Member Education Event	N/A	187	21	Indoor (please bring table, chair and tent when needed). 08/23/2018 EC - Signed PA was sent to Michelle for review. 10/26/2018 EC - Large food pantry in the Tri-City area; over 250 people attended. Large percentage of Asian language attendees. Unable to determine AHA membership due to language barrier.
Member Orientation	Thursday	10/25/18	6:00 pm - 7:00 pm	Glad Tidings		1027 W. Tenynson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510.783.6377		Completed	N/A	0		
Member Education	Wednesday	10/24/18	9:00 am - 4:00 pm	WOHC Rumlford Clinic	Community Health Screening	2980 Sacramento St., Berkeley CA 94702	Berkeley	Nicole Santella AHA 510.373.5729	Otis Ward	Member Education Event	N/A	25	17	10/09/2018 OW - 20 Mammograms were conducted by the Event.
Member Orientation	Wednesday	10/24/18	10:00 am - 12:00 pm	Newark Adult School		30777 Cedar Blvd., Newark, CA 94560	Newark	Erika Perez 510-818-3702		Yes	N/A	4		Indoor (organizer provides table and chair. 08/09/2018 EC - Sent PA to coordinator. 08/10/18 Sent signed PA to Michelle for review.
Member Education	Tuesday	10/23/18	11:30 am - 2:00 pm	Food Pantry @ Chabot College		25555 Hesperian Blvd., Hayward, CA 94545	Hayward	Vanessa Morales (910) 723-7194	Chabot College Student Life Office	Member Education Event	N/A	20	4	Indoor (organizer provides table, chairs and tent when needed). 09/26/18 EC - Sent signed PA to Michelle for review. RG - South Tuesday of every month.
Member Orientation	Tuesday	10/23/18	10:30 am - 11:30 am	Native American Health Center Clinic		2950 International Blvd., Oakland, CA 94601	Oakland	Rosario Dumas 510-536-4471		Approved	N/A			Indoor (organizer provides table, chairs and tent when needed). 09/26/18 EC - Sent signed PA to Michelle for review. RG - South Tuesday of every month.
Community Meeting	Monday	10/22/18	6:00 pm - 7:00 pm	FUSD - Spanish Immersion New School Taskforce		4210 Technology Dr., Fremont, CA 94538	Fremont	Senah Rannous 510.695.2531 Ext. 12659	Fremont Unified School District	Elena Collins	Mtg.			10/16/2018 EC - Member of Taskforce Committee. Monthly meetings with FUSD parents, administrators, teachers, support staff, and Federal & State Programs staff.
Community Event	Sunday	10/21/18	11:00 am - 4:00 pm	Jack London Square	The Buck	Broadway & Embarcadero, Oakland CA 94607	Oakland	Kyle Wiggins 510-833-0043	Wiggins Consulting	Approved	\$40.00	49	6	08/08/18 RG - Fwd signed PA to M. Lewis for review.
Community Event	Sunday	10/21/18	12:00 pm - 5:00 pm	Jack London Square	Die de los Muertos - Newark	7015 Thornton Ave., Newark, CA 94560	Newark	Ben Colazo 510-209-6242	Ancuads Inc.	Approved	\$20 Vendor Fee \$400 Sponsorship	53	19	08/29/18 RG - Organizer signed PA. 08/30/18 EC - Signed PA was sent to Michelle for review. 10/22/18 EC - Great event for Latino families in the Tri-City area. Several local, non-profit organizations participated.
	Saturday	10/20/18	12:00 pm - 5:00 pm	San Lorenzo Library	Community Healthcare Information Outreach	395 Paseo Grande, San Lorenzo, CA 94580	San Lorenzo	Danielle Wilson 510-281-8645	San Lorenzo Library	Cancelled	N/A			09/04/18 RG - Sent PA to organizer. 09/13/18 RG - Fwd signed PA to M. Lewis for review. 10/04/18 RG - Schedule for outreach has been updated/revised had updated PA and addendum to M. Lewis
	Saturday	10/20/18	12:00 pm - 6:00 pm	Berkeley High School Black Studies Reunion & Year Anniversary Kick-Off Celebration		1980 Alston Way, Berkeley, CA 94704	Berkeley	Barbara Gordon (510) 893-4468	Berkeley High School African American Studies Department	Member Education Event	\$25.00	48	4	8/15/18 EC - Sent PA to organizer. 8/27/18 EC - Sent PA to organizer. 09/22/18 EC - Small family event. Will have the park open, and booth. 08/14/2018 OW Monthly meeting & training (Fathers Corps Members)
Community Meeting	Friday	10/19/18	12:00 pm - 3:30 pm	First 5 Alameda County	Understanding How Fathers Support Their Children	1115 Atlantic Avenue, Alameda	Kevin Bremard at (510) 247-6932	Alameda County Department of Family Services	Otis Ward	Mtg.				08/25/18 EC - Sent PA to organizer.
Community Event	Friday	10/19/18	4:00 pm - 9:30 pm	Trick or Treat on Safety Street		3300 Paseo Padre Pkwy, Fremont, CA 94538	Fremont	Lance Schaez 510-494-8331	City of Fremont Parks & Recreation	Approved	\$400.00	1039	120	06/25/18 RG - Sent PA to organizer.
Community Event	Friday	10/19/18	3:00 pm - 5:00 pm	Oakland Public Library	Oakland Public Library Community Kiosk	125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	6	1	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fwd signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.
Member Orientation	Friday	10/19/18	9:30 am - 12:00 pm	Lifelong Over 60 Health Center		3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-8542		Yes	N/A	0		03/20/18 RG - received vendor confirmation from organizer
	Thursday	10/18/18	8:00 am - 11:00 am	24/20 Family Resource Center Food Bank		748 Grand Ave., Oakland, CA 94619	Oakland	Jacqueline Portillo 510-273-1514	Oakland Unified School District	Cancelled	N/A			08/21/18 RG - Sent PA to organizer. 07/23/18 RG - Fwd signed PA to Michelle for review. 09/26/18 RG - Great event for families in the Tri-City area.
Community Event	Thursday	10/18/18	2:00 pm - 7:00 pm	Tri-Valley Haven Food Pantry		418 Junction Ave., Livermore, CA 94551	Livermore	John Stauffer - Coordinator (925) 449-1684 / Ralph Johnson - Director (925) 987-2702	Tri-Valley Haven Food Pantry	Approved	N/A	29	18	Indoor (please bring table, chair & tent. 8/18/18 EC - Sent PA to coordinator. 8/19/18 EC - Met Ralph Johnson, Tri-Valley Haven Director of Homeless and Family Support, at the Tri-Valley Ave. Poverty meeting. He signed the PA. 8/19/18 EC - Signed PA was sent to Michelle for review. RG - Classes confirmed ended: 08/23/18
Member Orientation	Thursday	10/18/18	6:00 pm - 7:00 pm	Davis Street Family Resource Center		3081 Teagarden St., San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4670		Approved	N/A	3		08/23/18 OW waiting for Conference Room scheduling approval
Member Orientation	Monday	10/15/18	10:30 am - 11:30 am	East Oakland Health Center		7450 International Blvd., Oakland, CA 94621	Oakland	Jarmelle Ali 510.838.8610 x2079	Family Resource Navigators	Completed	N/A	23		08/14/18 RG - Fwd signed PA to M. Lewis for review.
Community Event	Saturday	10/13/18	9:00 am - 2:00 pm	Ways of the Elders	Golden Village Family Conference	2700 Merced St., San Leandro, CA 94577	San Leandro	Young Ha 510-375-3434		Approved	N/A	6		08/14/18 RG - Fwd signed PA to M. Lewis for review.
Community Event	Saturday	10/13/18	10:00 am - 5:00 pm	Alameda Fall Fest		3971 Smith St., Union City, CA 94587	Union City	Alameda Fall Fest 510.266.2926	Alameda Historic District Main Community Association	Approved	Silver Sponsorship \$207			08/14/18 RG - Sent PA to organizer. 08/15/18 EC - Sent PA to Michelle for review.
Community Event	Saturday	10/13/18	11:00 am - 5:00 pm	Second Streetfest Jack London Square		Broadway and Embarcadero, Oakland, CA 94607	Oakland	Kyle Wiggins 510.833.0043	Wiggins Consulting	Approved	\$65.00			08/31/18 OW PA sent to organizer. 12/10/2018 OW no coverage was assigned to the Oakland SK run on 12/14/2018
Community Event	Saturday	10/13/18	12:00 pm - 5:00 pm	Heritage Park & Museum	Harvest Fall 2018	8600 Dublin Way, Dublin, CA 94568	Dublin	Stephanie Waz 925.374.9717	City of Dublin Festivals & Events	Approved	\$500.00			08/15/18 EC - Sent PA to organizer. 08/24/18 EC - Forwarded PA to M. Lewis for review.
Community Event	Saturday	10/13/18	11:00 am - 2:00 pm	Fremont HUB	TCHC Crucial Catch	39100 Agorroad Way, Fremont, CA 94538	Fremont	Debra Campbell (510) 262-6819	Tri-City Health Center	Approved	N/A	65	22	08/15/18 EC - Sent PA to organizer. 08/24/18 EC - Signed PA was sent to M. Lewis.
Community Event	Saturday	10/13/18	9:00 am - 12:00 pm	Ashland Youth Center	4th Annual Ashland Cherryland FarmFest 9th Fun Run	16335 E 14th Street Ashland, CA 94578	Ashland	Paul Sarfines 510.870.1967	Office of Alameda County Supervisor Kate M. Lewis	Approved	N/A	50	22	10/15/18 EC - Great event for families in the Tri-City Area. 08/31/2018 OW - Sent PA to Organizer. 8/31/2018 OW - Sent PA from Organizer fwd to Michelle L. for approval process.
Member Education	Friday	10/12/18	10:00 am - 12:30 pm	Food Pantry @ Well Community Outreach Center		2333 Nessen Dr., Livermore, CA 94551	Livermore	Stephanie Williams 925-292-7815	Well Community Outreach Center	Member Education Event	N/A	6	3	Indoor (please bring table (organizer provides chair)). 07/26/2018 EC - Sent PA and addendum to organizer.
Member Orientation	Friday	10/12/18	10:30 am - 11:30 am	La Clinica - Transit Village		3451 East 12th Street, Oakland CA 94601	Oakland	Angelica Pargan 510-756-6747		Approved	N/A	5		Conference room - 2nd Floor 03/30/18 RG - organizer approved date
Member Orientation	Thursday	10/11/18	2:00 pm - 4:30 pm	Roots Community Health Center		9925 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Larry HRCOO 510.772.1177	Chabot College Student Life Office	Completed	N/A	33	9	Indoor (organizer provides table, tent and chair. 08/30/18 EC - Sent signed PA to Michelle for review. 10/19/18 EC - Sent PA to organizer for Chabot College students. Interacted with students and gave them information about AHA.
Member Education	Wednesday	10/10/18	11:30 am - 2:00 pm			125 14th Street, Oakland CA 94612	Oakland	Emily Weak 510-238-3134	Oakland Public Library	Approved	N/A	4	2	08/15/18 RG - Sent PA to organizer. 08/16/18 RG - Fwd signed PA to M. Lewis for review. 09/26/18 RG - M. Lewis advised event has been approved.
Community Event	Wednesday	10/10/18	3:00 pm - 5:00 pm	Mobile Party @ Kildango Graham Center		36770 Cherry Street, Newark CA 94560	Newark	Orlita Mejero 510.466.4942	Kildango Graham Center	Approved	N/A	67	23	08/01/18 RG - Sent PA to Organizer. 08/05/18 RG - Fwd signed PA by organizer to M. Lewis for review.
Community Event	Wednesday	10/10/18	9:00 am - 11:00 am	OU/SD Family Resource Center Food Bank		748 Grand Ave., Oakland, CA 94610	Oakland	Jacqueline Portillo 510.273.1514	Oakland Unified School District	Approved	N/A	140	See Notes	10/10/18 RG - organizer cancelled dates from 10/16/18. Unable to determine AHA members due to language barrier - RPs at attendees' phone AHA's location.
Member Orientation	Wednesday	10/10/18	1:00 pm - 2:00 pm	Fremont Family Resource Center		39155 Liberty St., Fremont, CA 94538	Fremont	Loreta 510-574-2002		Completed	N/A	0		
Member Orientation	Tuesday	10/09/18	9:00 am - 10:00 am	West Oakland Health Center		700 Adeline St., Oakland, CA 94607	Oakland	Jarmelle Ali 510.838.8610 x2079		Completed	N/A	6		
Community Event	Tuesday	10/09/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave., Hayward CA 94544	Hayward	Mark Salinas 510-885-3524	HARD & HPN	Approved	N/A	118	26	09/26/17 RG - Received signed PA from organizer and fwd to M. Lewis for review. 12/12/17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 05/12/18 RG - 100 attendees approx; 24 self-declared AHA members approached our resource table. 05/11/18 RG - Fwd signed PA to M. Lewis for review.
Member Orientation	Monday	10/08/18	11:00 am - 12:30 pm	Aus Community Health		9925 West Las Posas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Yvonne Jones yjonas@aushc.org 925.201.6088		Approved	N/A	0		12/21/17 RG - Dates and times approved by provider
Community Event	Sunday	10/07/18	11:00 am - 4:00 pm	Jack London Square	The Buck	Broadway & Embarcadero, Oakland CA 94607	Oakland	Kyle Wiggins 510-833-0043	Wiggins Consulting	Approved	\$40.00	48	16	08/08/18 RG - Fwd signed PA to M. Lewis for review.

	Saturday	10/06/18	11:00 am - 3:00 pm		Jump Start Your Career, Life and Health	Center of Hope Community Church 8411 MacArthur Blvd., Oakland, CA 94605		Berke 510-833-5133	Center of Hope Community Church Corporate Office	Completed/ Organized	\$100.00			9.14.18 OW - PA emailed to Organizer. 09.13.18 Event canceled by Organizer.
Community Event	Saturday	10/06/18	10:00 am - 1:00 pm		Senior Info Fair	7600 Ardenway Blvd, Dublin, CA 94568	Dublin	Camille Centeno 920-556-4511 camille.centeno@dublin.ca.gov	Dublin Senior Center	Approved	\$100.00	111	16	07.17.18 EC - Enabled Dublin Senior Center to obtain organizer contact info. 07.18.18 EC - Sent PA to organizer and received a back right away. Signed PA was sent to Michelle for review. 10.08.18 RG - Good event focused on the senior citizen population. Very well organized, good networking with other health care providers.
Community Event	Saturday	10/06/18	10:00 am - 6:00 pm	DeFremery Park	44 Annual Oakland Black Cowboy Association Festival & Parade	18th & Adeline Oakland, CA 94610	Oakland	Andy Alcorer 510-847-4573	Oakland Black Cowboy Association	Approved	\$75.00	53	27	06.28.18 OW - PA fwd'd to Michelle L for processing & approval
Community Event	Saturday	10/06/18	11:00 am - 9:00 pm		2018 FOG Dinner- Mela	4501 Pleasanton Ave Pleasanton, CA 94566	Pleasanton	Vidya Sathuraman (510) 726-6045	Federation of Indo-Americans of Northern CA (FIAN)	Approved	\$350.00	23	0	06.04.18 EC - Sent PA to Organizer. 06.04.18 EC - Sent PA to Michelle for review 10/06/18 EC - Very few people approached our table. Not a single person self-reported to be AAH members.
	Friday	10/05/18	9:00 pm - 9:00 pm		Oakland First Fridays	Telegraph Ave from West Grand to 27th St, Oakland, CA		510-361-0615	Oakland First Fridays	Not Participating	\$50.00			08.02.18 RG - Sent PA to organizer 08.16.18 RG - Fwd signed PA to M. Lewis for review. 10.04.18 OW - M. Lewis advised residents were not solicited for Oakland 1st Friday events
Member Orientation	Friday	10/05/18	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Veronica Estrada westra@blackstudies.org 510-481-4506		Approved		0		06.07.18 RG - made contact w/rp. Waiting confirmation of dates and times. 06.15.18 RG - NMO dates confirmed w/veronica
Member Orientation	Thursday	10/04/18	9:30 am - 12:30 pm	Mujeres Unidas y Activas		Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Luzia Cantanhes 510-261-3398		Approved		3	3	06.29.18 EC - Waiting confirmation of dates and times.
Community Event	Wednesday	10/03/18	6:00 pm - 8:00 pm		Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612	Oakland	Emily Weck 510-238-3134	Oakland Public Library	Approved	N/A	9	3	08.16.18 RG - Sent PA to organizer 08.16.18 RG - Fwd signed PA to M. Lewis for review.
Community Event	Tuesday	10/02/18	9:00 am - 12:00 pm		Senior Health and Resource Fair	6900 Moway Ave, Newark, CA 94560		Cheryl Gakos (510) 579-4845	Newark Recreation and Community Services Department & Clark W. Roddeker Newark Senior Center	Member Education Event	\$25.00	87	14	06.26.18 RG - M. Lewis advised event has been moved 08.01.18 EC - Sent PA to organizer. 09.01.18 EC - I delivered check to organizer. 10.01.18 EC - Great event for seniors in the Tri-City area.
Member Orientation	Tuesday	10/02/18	10:30 am - 11:30 am		Tiburcio Vasquez Health Center	22331 Mission Blvd., Hayward, CA 94541	Hayward	Ashley Alexander, LVN 510-471-5880 Ext. 3290		Approved		0		
Community Meeting	Monday	10/01/18	10:00 am - 11:30 am		Fremont Healthy Start - Presentation & NMO Planning	43030 Newport Dr, Fremont, CA 94538		Giselle Pineda 510-656-4206 X7109	Fremont Healthy Start	Elana Collins	Completed			6/29/18 EC Presentation / Networking 9/10/18 Presentation was rescheduled for 10/01/2018.
	Sunday	09/30/18	11:00 am - 5:00 pm		Oaktoberfest in the Diamond 2018	MacArthur Boulevard & Fruitvale Ave, Oakland CA 94602		Aurice Guyton 510-992-3377	OaktoberFest, Diamond Improvement Association	No State Approval	\$175 (2 days)			08.02.18 RG - Application submitted. 08.15.18 RG - Received approval notice to participate as vendor by organizer. Sent PA to organizer. 08.23.18 RG - Fwd signed PA by organizer to M. Lewis for review.
	Saturday	09/29/18	11:00 am - 5:00 pm		Oaktoberfest in the Diamond 2018	MacArthur Boulevard & Fruitvale Ave, Oakland CA 94602		Aurice Guyton 510-992-3377	OaktoberFest, Diamond Improvement Association	No State Approval	\$175 (2 days)			08.02.18 RG - Application submitted. 08.15.18 RG - Received approval notice to participate as vendor by organizer. Sent PA to organizer. 08.23.18 RG - Fwd signed PA by organizer to M. Lewis for review.
	Saturday	09/29/18	10:00 am - 4:00 pm		East Bay Christian Fellowship Health Fair	19105 Mission St., San Leandro, CA 94578		Breckney Shaw 510-	East Bay Christian Fellowship	Canceled	N/A			08.20.18 EC - Signed PA was sent to Michelle for review. 09.21.18 Pastor called me to confirm that the event
Community Event	Saturday	09/29/18	9:00 am - 1:00 pm		22nd Annual Back-to-School Shoe Giveaway	Oracle Arena 7000 Coliseum Way, Oakland, CA 94621		First African Methodist Episcopal Church - contact Melaine Shelby 855.447.8552	First African Methodist Episcopal Church	Approved	N/A	721/75		07.05.2018 OW - Sent PA to organizer.
Community Meeting	Friday	09/28/18	9:30 am - 10:30 am		Life in Action	City of Fremont Training Room 3300 Capitol Avenue, Fremont, CA	Hayward	Patricia at (510) 314-3386	LIFE Elder Care	Otis Ward	Mtg.			09/10/2018 OW meeting
Member Orientation	Friday	09/28/18	9:30 am - 12:00 pm	Hayward Wellness Center		654 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake (510) 256-1744		Yes		0		03.25.18 RG - received room availability on 03.28.18
Member Education	Thursday	09/27/18	8:30 am - 11:30 am		USDA Monthly Food Pantry	525 H St., Union City, CA 94587		Maria Waz (510) 489-4100	Centro de Servicios Resource Center	Member Education Event	N/A			08/23/2018 EC - Signed PA was sent to Michelle for review. 09.27.2018 EC Large food pantry. I interacted with all attendees. AAH has a strong member based in this community, many people self-reported to be AAH members.
Member Orientation	Thursday	09/27/18	1:00 pm - 3:30 pm		Tri - City Health Center	Liberty Clinic 35000 Library Street Fremont, CA 94538	Fremont	Cynthia Pineda, RN Clinic Manager 510-252-6257		Completed		1		08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved. 09.27.18 RG - 1st outreach @ Library, made connection with Carol Ann Reed Breast Health Program, Mobile mammograms services - Sister Health
Community Event	Wednesday	09/26/18	6:00 pm - 8:00 pm		Oakland Public Library Community Kiosk	Oakland Public Library - 125 14th Street, Oakland CA 94612		Emily Weck 510-238-3134	Oakland Public Library	Approved	N/A	103		08.15.18 RG - Sent PA to organizer. 08.16.18 RG - Fwd signed PA to M. Lewis for review. 09.26.18 RG - M. Lewis advised event has been approved. 09.27.18 RG - 1st outreach @ Library, made connection with Carol Ann Reed Breast Health Program, Mobile mammograms services - Sister Health
Community Event	Wednesday	09/26/18	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544		Derrick Ross 510-785-8653	South Hayward Parish	Approved	N/A	95/70		Indoor / organizer provides table and chair 08.09.2018 EC - Sent PA to coordinator. 8.10.18 Sent signed PA to Michelle for review. 09.27.2018 EC Large food pantry. Many attendees self-reported to be AAH members.
	Thursday	09/25/18	1:30 pm - 4:30 pm		South Hayward Parish Food Pantry	27287 Patrick Ave., Hayward, CA 94544		Derrick Ross 510-785-	South Hayward Parish	Canceled	N/A			Indoor / organizer provides table and chair 08.09.2018 EC - Sent PA to coordinator. 8.10.18 Sent signed PA to Michelle for review. 09.27.2018 EC Large food pantry. Many attendees self-reported to be AAH members.
	Tuesday	09/25/18	11:30 am - 2:00 pm		*Food Pantry @ Chabot College	25055 Hesperian Blvd, Hayward, CA 94545		Vanessa Morales (510) 725-7184	Chabot College Student Life Office	Completed	N/A	28/9		08.30.18 EC - I will check with Michelle if we could attend it as a health education event. 09.25.18 EC - Small food pantry for Chabot College students. RG - Fourth Tuesday of every month.
Member Orientation	Tuesday	09/25/18	10:30 am - 11:30 am		Native American Health Center Clinic	2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-238-4471		Approved		6		17.17.18 EC - Sent PA to organizer. 7.26.18 EC - Sent signed PA to Michelle for review. 9.24.18 EC Great event for families in the Tri-City area.
Community Event	Sunday	09/23/18	12:00 pm - 4:00 pm		2nd Annual Mexican Day Celebration - 2018 Community Information Fair	Arena 12 35501 Cedar Blvd, Newark, CA 94560		Elizabeth Maoris (510) 610-7381 elizabeth.maoris@gmail.com	Newark Days Inc.	Approved	N/A	97/24		07.26.2018 EC - Sent PA and addendum to organizer. 9.17.18 EC - AAH has a strong member base in the community members attending the food pantry. Many attendees self-reported to be AAH members.
Member Education	Saturday	09/22/18	10:00 am - 12:00 pm		Food Pantry @ Well Community Outreach Center	2333 Nissen Dr., Livermore, CA 94551		Stephanie Williams 925-292-7815	Well Community Outreach Center	Member Education Event	N/A	42/27		08/14/2018 OW Monthly meeting & training (Fathers Corps Members)
Community Meeting	Friday	09/21/18	12:00 pm - 3:30 pm		Strategies for Implementing the Father Friendly Principles	First 5 Alameda County, 1115 Alameda Avenue, Alameda.		Kevin Bremond at (510) 227-6932	Alameda County Fathers Corps	Otis Ward	Mtg.		3	03.20.18 RG - received workshop confirmation from organizer
Member Orientation	Friday	09/21/18	9:30 am - 12:00 pm		Likeling Over 60 Health Center	3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4609		Yes				*Outdoor / please bring table, chair & tent. 9.17.18 EC - AAH has a strong member base in the community members attending the food pantry. Most attendees self-reported to be AAH members. I was able to interact and inform members about the Alliance services such as transportation, interpreter services and health education classes. It would be great to have a NMO flyer with dates for future NMO classes at AHC Community Health.
Community Event	Thursday	09/20/18	2:00 pm - 7:00 pm		Tri-Vally Haven Food Pantry	418 Junction Ave., Livermore, CA 94551		John Stafler - Coordinator (925) 449-1684 / Ralph Johnson - Director (925) 687-2702	Tri-Vally Haven Food Pantry	Approved	N/A	58/49		06.21.18 RG - Sent PA to organizer. 07.03.18 RG - Fwd signed PA from organizer to M. Lewis for review. 09.21.18 RG - 99% same language attendees. Unable to determine AAH membership due to language barrier.
Community Event	Thursday	09/20/18	8:00 am - 11:00 am		OU5D Family Resource Center Food Bank	746 Grand Ave, Oakland, CA 94610		Jacqueline Porfili 510-273-1514	Oakland Unified School District	Approved	N/A			RG - Classes confirmed w/cdn: 06.23.17
Member Orientation	Thursday	09/20/18	6:00 pm - 7:00 pm		Davis Street Family Resource Center	3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-	Alameda County Public Health	Otis Ward	Completed		1	09/20/2018 OW - Collaboration Planning
Community Meeting	Wednesday	09/19/18	3:00 pm - 4:00 pm		Alameda County Public Health	1000 San Leandro Blvd Ste 100, San Leandro		Gary Thompson Thompson, Gary, Public Health, TMS <Gary.Thompson@acphd.org>	Alameda County Public Health	Otis Ward	Completed			7.2.18 EC - School manager confirmed approval. 08.27.18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list.
Member Orientation	Wednesday	09/19/18	10:00 am - 12:30 pm		Newark Adult School	35777 Cedar Blvd, Newark, CA 94560	Newark	Erika Perez 510-818-3705		Yes		3		09/07/2018 OW - I submitted my security clearance on 09/05/2018 @ 2:32 p.m., and received a message back fax was received. Faxed back to 925.551.6586. I have attempted to reach contact Dean White since 09/05/2018 by phone & email. As of today I have not received a return call.
Community Meeting	Tuesday	09/18/18	7:30 am - 1:30 pm		RE - ENTRY EXPO 2018	Santa Rita Jail Transition Center 5325 Broder Boulevard, Dublin, CA 94568-3309		Dean White Program Supervisor 925-803-7103	Santa Rita Jail	Pending Security Clearance / Member Education Event	N/A	136/40		01/16/2018 EC Member of Taskforce Committee. Monthly meetings with FUSD parents, administrators, teachers, support staff, and Federal & State Programs staff.
Community Meeting	Monday	09/17/18	6:00 pm - 7:00 pm		West Oakland Health Center	700 Adeline St, Oakland, CA 94607	Oakland	Jimmie Ali 510-836-8010, x2079	Fremont Unified School District	Elana Collins	Canceled		0	09.18.18 RG - No attendees
Community Meeting	Monday	09/17/18	6:00 pm - 7:00 pm		FUSD - Spanish Immersion New School Taskforce	FUSD, 4210 Technology Dr, Fremont, CA 94538		Santh Barrios 510-656-2501 Ext. 12650		Yes				09/16/2018 EC Meeting of Taskforce Committee. Monthly meetings with FUSD parents, administrators, teachers, support staff, and Federal & State Programs staff.
Community Meeting	Monday	09/17/18	1:00 pm - 2:00 pm		Special Olympics Meeting	1240 South Loop Road, Alameda, CA 94502		Mark Overider 510-332-9013	Special Olympics Northern California and Nevada	Otis Ward	Completed			09/20/2018 OW - Collaboration Planning
Community Event	Sunday	09/16/18	12:00 pm - 6:00 pm		4th Annual Blues, Brews & BBQ Festival	4306 Street, Alameda, CA 94501		info@westendblues.com	West End Arts & Events	Pending	\$100.00			07.23.18 RG - Sent PA to organizer.
Community Event	Sunday	09/16/18	12:00 pm - 6:00 pm		Rockledge Out & About Festival	Rockledge Out & About Festival 4306 Street, Alameda, CA 94618		Tiffany Grubbe-vendors@rockledgeoutandabout.com, 510-550-7177	Rockledge District Association	Approved	\$162.50	376/46		08.02.18 RG - Submitted Application. 08.09.18 RG - Fwd signed PA from organizer to M. Lewis for review. 09.17.18 RG - 1st participation for AAH: great event for families in Oakland & Berkeley areas. Thousands in attendance: network with several healthcare providers such as Highland Outpatient representative (pre-natal patient advocate).
Community Event	Saturday	09/15/18	11:00 am - 5:00 pm		1st Annual Emeryville Book Party at Bay Street	8 Bay Street Emeryville in Emeryville, CA 94608		Stacy Thomas 510-636-4914	Bay Street Emeryville City of Emeryville	Approved	\$50.00			08.06.18 RG - Sent PA to organizer. 08.09.18 RG - Fwd signed PA from organizer to M. Lewis for review. 09.17.18 RG - 55% successful conversion to participants to attend.
Community Event	Saturday	09/15/18	8:00 am - 3:00 pm		11th Annual "Mi Voz Bien, Me Siento Bien" Regional Conference for Promotoras and Community Health Workers in Northern California	Berkeley Adult School, 1701 San Pablo Ave, Berkeley, CA 94702		Bernice Guzman 510-771-2791	Visions of Promise	Approved	\$500.00	250		08.06.18 RG - Sent PA to organizer. Signed PA received and fwd to M. Lewis for review. 09.17.18 RG - Excellent healthcare provider conference for Northern California Community Health Workers. Made several connections with other providers such as Independent insurance agents and also was invited to participate and integrate the Outreach Coordinating Committee of Community Health Workers in Northern California presented to Visions of Promise.
Community Event	Saturday	09/15/18	12:00 pm - 8:00 pm		Splinter	Emerald Glen Park 4201 Central Pkwy, Dublin, CA 94568		Stephanie Main 925-373-5717	City of Dublin Festivals & Events	Approved	\$500.00	459/41		08.18.18 EC - Sent PA to organizer. 09.17.18 EC - Large family event in the Tri-Vally area. Several families approached our table to learn more about the AAH services and programs.
Community Event	Saturday	09/15/18	9:00 am - 4:00 pm		East Bay Stand Down 2018	Alameda County Fairgrounds - 4501 Pleasanton Ave., Pleasanton, CA 94566		Jerry Yafiro 925-743-8850	Dad's Valley Veterans Foundation - EBSD	Approved	Free. Tent sponsorship suggested \$500	161/2		08.02.18 EC - Sent PA to organizer.
Member Education	Saturday	09/15/18	8:30 am - 4:00pm		Congress Familiar 2018	Chabot College - 25555 Hesperian Blvd, Hayward, CA 94545		Patricia Abeno 925-313-0999 Ext. 111	Care Parent Network	Member Education Event	n/a	225 attendees / 165 AAH Members		08.06.19 ML this event was completed as a member education event on 08.04.18 08.22.18 EC - Sent PA to Organizer 09.25.18 EC - Sent signed PA by organizer to M. Lewis for review. 08/06/18 EC - Great family event. AAH has a strong member base in this community and many people reported to be AAH members.
	Friday	09/14/18	10:00 am - 12:00 pm		Well Community Outreach Center	2333 Nissen Dr., Livermore, CA 94551		Stephanie Williams 925-292-7815	Well Community Outreach Center	Pending	N/A	15/13		07.26.2018 EC - Sent PA and addendum to organizer. 09/17/18 Small food pantry. Most attendees self-reported to be AAH members. I was able to interact and inform members about the Alliance services such as transportation, interpreter services and health education classes. It would be great to have a NMO flyer with dates for future NMO classes at AHC Community Health.
Community Event	Friday	09/14/18	5:00 pm - 9:30 pm		City Hall Plaza	8th Annual Hayward Mariachi Festival 2018 777 B Street Hayward, CA 94541		Susan Ojeda-Cobos 510-537-2424	Hayward Chamber of Commerce	Approved	\$500.00	228/45		05.14.18 RG - Sent PA to organizer. 05.17.18 RG - Fwd signed PA to M. Lewis for review. 09.17.18 RG - Great event for families reaching Latino community. Several thousand in attendance.

Community Event	Friday	09/14/18	9:00 am - 4:00 pm	Alameda County Fairgrounds	East Bay Stand Down 2018	4501 Pleasanton Ave., Pleasanton, CA 94566		Jerry Yahno 925-743-8850	Diablo Valley Veterans Foundation - EBSD	Approved	Free. Tent sponsorship suggested \$500	33/20	08/02/18 EC - Sent PA to organizer.
Member Orientation	Friday	09/14/18	10:30 am - 11:30 am	La Clinica - Transit Village	3451 East 12th Street, Oakland CA 94601	Oakland	Angelica Paragon 510-725-6727		Approved		1		Conference room - 3rd Floor
Community Event	Thursday	09/13/18	1:00 am - 4:00 pm	Alameda County Fairgrounds	East Bay Stand Down 2018	4501 Pleasanton Ave., Pleasanton, CA 94566		Jerry Yahno 925-743-8850	Diablo Valley Veterans Foundation - EBSD	Approved	Free. Tent sponsorship suggested \$500	68/12	08/02/18 EC - Sent PA to organizer. 09/17/18 EC - Great opportunity for the Alliance to network with several community and healthcare organizations. Some veterans self-reported to be AAH members or to have family members enrolled with VA.
Community Event	Thursday	09/13/18	8:00 am - 2:00 pm	Oakland Zoo	15th Annual Healthy Living Festival	9777 Golf Link Rd Oakland, CA 94605		Mary Bradt 510-729-9852	United Seniors of Oakland and Alameda County (USOAC)	Approved	Sponsorship \$500	104/50	06/18/18 RG - Sent PA to Organizer 06/22/18 RG - Red signed PA from organizer to M. Lewis for review. 09/17/18 RG - Great event reached the Senior Community in Alameda County.
Member Orientation	Thursday	09/13/18	10:30 am - 11:30 am	Axis Community Health	9505 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Valerie Jones, vjones@axishealth.org 925-201-6088		Approved		1		12/21/17 RG - Dates and times approved by provider
Member Education	Wednesday	09/12/18	11:30 am - 2:00 pm	Chabot College	Food Pantry	25555 Hesperian Blvd, Hayward, CA 94545		Vanessa Morales (510) 723-7194	Chabot College Student Life Office	Member Education Event Completed	N/A	47/13	08/30/18 EC - "I will check with Michelle if we could attend it as a health education event. 09/12/18 EC Small food pantry for Chabot College students. TCHC was also taking at this event. It was recommended to start shipping earlier at 10:00 am instead of 11:30 am.
Community Meeting	Wednesday	09/12/18	9:00 am - 12:00 pm		Immigration Policy Update and Supporting Families	1115 Atlantic Ave, Alameda, CA 94501		Lisa Yancey 510-227-6873	First 5 Alameda County	Rudy Garcia	Completed		09/11/18 RG - Received confirmation number and instructions for training. 09/14/18 RG - Great training on current immigration policies and its affect on children and families.
Community Event	Wednesday	09/12/18	3:00 pm - 5:00 pm	Kidango Graham Center	Mobile Pantry	36270 Cherry Street, Newark CA 94560		Chela Melero 510-456-6942	Kidango Graham Center	Approved	N/A	5/11	09/01/18 RG - Sent PA to Organizer 06/05/18 RG - Red signed PA by organizer to M. Lewis for review
Member Orientation	Wednesday	09/12/18	1:00 pm - 2:00 pm	Newark Wellness Center	6086 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Revilla 8 510-484-7332		Completed		5		6/27/18 EC - "Do not advertise 6/29/18 EC - Waiting for Laura to confirm 7/31/18 EC Confirmed
Member Orientation	Tuesday	09/11/18	10:30 am - 1:30 pm	Mujeres Unidas y Activas*	2763 E 12th St, Oakland, CA 94601	Oakland	Laura Camberos 510-261-3398		Member Education Event Completed		4		6/29/18 EC Presentation in Networking. 9/10/18 Presentation was rescheduled for 10/01/2018.
Community Presentation	Monday	09/10/18	10:00 am - 11:30 am		Fremont Healthy Start - Presentation & NMO Planning	43030 Newport Dr, Fremont, CA 94538		Glade Pineda 510-656-0268 x7109	Fremont Healthy Start	Eliana Collins			09/26/17 RG - Received signed PA from organizer and fwd to M. Lewis for review. 12/12/17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 09/12/18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 09/11/18 RG - Red signed PA to M. Lewis for review 09/11/18 RG - Approx 250 attendees overall - ACCPB had booth offering fresh fruit blends and B&B apparatus that blended refreshments when peaking
Community Event	Monday	09/10/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave, Hayward CA 94544		Mark Salinas 510-885-3524	HARD & HPN	Approved	N/A		09/26/17 RG - Received signed PA from organizer and fwd to M. Lewis for review. 09/26/17 RG - Received signed PA from organizer and fwd to M. Lewis for review. 09/26/17 RG - Received signed PA from organizer and fwd to M. Lewis for review.
Member Orientation	Monday	09/10/18	1:00 pm - 2:00 pm	East Oakland Health Center	7450 International Blvd, Oakland, CA 94621	Oakland	Jemima Ali 510-835-9610 x2079		Completed		0		08/23/18 OW waiting for Conference Room scheduling approval
	Sunday	09/09/18	11:00 am - 7:00 pm		Broadway & 14th Street to Broadway & 20th Street		Nelly Batista 510-713-2855		Approved	\$150.00			08/01/18 OW - signed PA by Organizer was emailed to Michelle L. on today for approval purposes. On 07/31/18 community info was forwarded to Michelle L. for possible contribution. 08/03/2018 EC - Unable to participate
Community Event	Sunday	09/09/18	10:00 am - 5:00 pm		44th Annual Solano Ave Stroll	Solano Ave Albany & Berkeley CA		Allen Cain 510-527-5358	Solano Ave Association	Approved	\$150.00		09/18/18 RG - Red signed PA from organizer to M. Lewis for review. 09/11/18 RG - Great event in Berkeley/Albany, thousands in attendance. Stopped tracking after 250 in tracking form (ran out of room on form); both Ots and myself had informational interactions with many attendees.
Community Event	Saturday	09/08/18	11:00 am - 5:00 pm		Second Saturday Jack London Square	Broadway and Embarcadero, Oakland, CA 94607		Kyle Wiggins 510-833-0039	Visit Oakland	Approved	\$65.00	33/20	09/31/18 OW PA sent to organizer
Community Event	Saturday	09/08/18	10:00 am - 1:00 pm	Robert Livemore Community Center	2018 LARP Children's Fair	4444 East Ave, Livermore, CA 94550		Mike Kline mline@larp.org (925) 373-5717	City of Livermore - Livermore Area Recreation and Park District	Completed	\$25.00		09/18/18 EC - Sent PA to organizer. 05/24/18 EC - Forwarded PA to M. Lewis for review
Community Event	Saturday	09/08/18	12:00 pm - 5:00 pm		13th Annual Day in the Park	4818 Alameda Ave, Oakland CA 94619		Melissa de Silva 510-207-2659	Married Park Community Building Neighborhood Action Team	Completed		68 attendees approached our table/28 self-reported AAH members	07/08/18 RG - Sent PA to organizer. 07/10/18 RG - Red signed PA from organizer to M. Lewis for review. 09/11/18 RG - Great event for the Oakland community, especially families and children.
Community Event	Friday	09/07/18	7:00 pm - 9:00 pm		Acts Full Gospel Church Community Back to School Fund Raiser	1034 66th Ave, Oakland, 94621		Leticia Pina 510-467-1329	Acts Full Gospel Church	Approved	\$1,000.00	105 children	09/08/18 EC - 105 children approached our table. Unable to determine AAH members due to the fast-paced nature of the event
Member Orientation	Friday	09/07/18	10:30 am - 11:30 am	Fuente Wellness Center	16335 East 14th Street, San Leandro CA 94578	San Leandro	Veronica Estrada vestrada@axisca.org 510-861-6506		Approved		4		05/07/18 RG - made contact w/rep. Waiting confirmation of dates and times.
Member Orientation	Thursday	09/06/18	11:00 am - 12:00 pm	Fremont Family Resource Center	39155 Liberty Street, Millenium Room, Ste A120	Fremont	Louise Williams 510-574-2002		Completed		4		09/06/2018 OW Han, Chiu AAH #239717608 MBR was a drop in, and required an interpreter language change. Rescheduled MBR for NMO on 10/19/2018, and will have interpreter on site
Member Orientation	Wednesday	09/05/18	11:00 am - 12:00 pm	Rock Community Health Center	9505 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Larry HACCOC 510-777-1177		Completed		5		07/03/2018 PA sent to Public Authority for signature. 7/16/2018 OW cancelled by Organizer.
Community Presentation	Tuesday	09/04/18	1:00 pm - 2:00 pm		HSS CPR/First Aid Training (HSS/Alliance Benefits Presentation)	1701 San Pablo Ave - Room #207, Berkeley, CA 94702		Tina Flores tina.flores235@gmail.co	The Public Authority	Ots Ward	Participation Agreement/Phrasing 05/02/18 OW PA fwd to M. Lewis, I		
Member Orientation	Tuesday	09/04/18	10:30 am - 11:30 am	Tiburcio Vasquez Health Center	22331 Mission Blvd., Hayward, CA 94541	Hayward	Ashley Alexander, LVN 510-471-5880 Ext. 3290		Completed		1		
Member Orientation	Friday	08/31/18	9:30 am - 12:00 pm	Hayward Wellness Center	684 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake 510-265-1744		Yes		0		03/29/18 RG - received room availability on 03/28/18
Community Event	Thursday	08/30/18	8:00 am - 11:00 am		OUISO Family Resource Center Food Bank	746 Grand Ave., Oakland, CA 94610		Jacqueline Portillo 510-273-1514	Oakland Unified School District	Approved	N/A	240 total attendees (See notes)	09/21/18 RG - Sent PA to organizer. 09/20/18 RG - Red signed PA from organizer to M. Lewis for review. 09/30/18 RG - Unable to determine AAH members due to language barrier (99% were asian language attendees).
Member Orientation	Thursday	08/30/18	6:00 pm - 7:00 pm	Glad Tidings	1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Marion Thomas - Butler 510-793-9377		Completed		0		
Member Orientation	Tuesday	08/28/18	10:30 am - 11:30 am	Native American Health Center Clinic	2850 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-6451		Approved		0		RG - fourth Tuesday of every month
Community Event	Sunday	08/26/18	10:00 am - 5:00 pm		Oakland Chinatown StreetFest	388 Ninth St, Ste 290, Oakland, CA 94607		Jennie Ong (510) 893-8979	Oakland Chinatown Chamber of Commerce	Approved	\$450 for both days \$150 refundable clearing deposit	1200 attendees approached our table. 50 people approximately self-reported to be AAH members. I was unable to accurately track who were members. It was very fast-paced	06/18/18 EC PA sent to organizer.
Community Event	Saturday	08/25/18	10:00 am - 5:00 pm		Oakland Chinatown StreetFest	389 Ninth St, Ste 290, Oakland, CA 94607		Jennie Ong (510) 893-8979	Oakland Chinatown Chamber of Commerce	Approved	\$450 for both days \$150 refundable clearing deposit	526/87	06/18/18 EC PA sent to organizer.
Community Event	Saturday	08/25/18	10:00 am - 5:00 pm	Gourmet Ghetto	Chubbuck & Chalk Art Festival	1513 Chubbuck Ave, Berkeley, CA 94709		Lisa Bulwinkel 510-334-6963	Another Bulknet Show	Approved	\$100.00	table / 8 attendees self-reported to be AAH members	07/20/18 EC - Vendor application & PA form sent via email to organizer. 05/30/18 EC - Sent PA to Michelle for review
Community Event	Saturday	08/25/18	10:00 am - 5:00 pm	Kennedy Park	16th Annual Charity Car Show	1030 Decoto Rd, Union City, CA 94587		Stan Weaver 510-619-6993	Bay Street Car Club	Canceled	\$70.00	Canceled	07/20/18 EC - Sent PA to organizer. 07/20/18 EC - Sent signed PA to organizer to M. Lewis for review. 07/07/18 RG - Made contact w/rep. Waiting confirmation of dates and times.
Member Orientation	Friday	08/24/18	10:30 am - 11:30 am	Fuente Wellness Center	16335 East 14th Street, San Leandro CA 94578	San Leandro	Veronica Estrada vestrada@axisca.org 510-861-6506		Approved		0		05/15/18 RG - NMO dates confirmed w/Veronica
Member Orientation	Thursday	08/23/18	10:30 am - 11:30 am	Axis Community Health	9505 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Valerie Jones, vjones@axishealth.org 925-201-6088		Approved		5		12/21/17 RG - Dates and times approved by provider
Community Event	Wednesday	08/22/18	6:00 pm - 7:00 pm	Bohannon Middle School	Sherrills Futbol Club - Training	800 Buckman Rd, San Lorenzo, CA 94580		Nick Lusson 510-589-1392	Alameda County Deputy Sheriff's Activity League	Approved	\$5K sponsorship	N/A	06/18/18 RG Continued collaboration as part of sponsorship w/DAJAL 06/18/18 RG - Red signed PA to M. Lewis for review 08/23/18 RG - Confirmed scheduled training organizer, however team/players failed to show
Member Orientation	Wednesday	08/22/18	10:00 am - 12:30 pm	Newark Adult School	35777 Cedar Blvd., Newark, CA 94560	Newark	Erika Perez 510-818-3792		Yes		3		7/2/18 EC - School manager confirmed approval. 08/27/18 EC - School Manager confirmed that NMOs at her facility can now be added to the NMO mailing list.
Member Orientation	Tuesday	08/21/18	9:00 am - 10:00 am	West Oakland Health Center	700 Adeline St, Oakland, CA 94607	Oakland	Jemima Ali 510-835-9610 x2079		Completed		1		
Community Event	Sunday	08/19/18	10:00 am - 8:00 pm		Hayward Zucchini Festival	1 Southland Mall Dr, Hayward, CA 94545		Rich Essi 510-604-9466	Hayward Zucchini Festival	Approved	\$240 for both days	190 attendees approached our table. 82 self-reported to be AAH members.	09/30/18 EC PA and vendor application were mailed to organizer. 06/07/18 EC Emailed signed PA by organizer to M. Lewis for review. 09/20/18 EC Although the event turned out to be smaller than expected, it was a good event to participate in. AAH has a strong member based in this community. 62 people self-reported to be AAH members.
Community Event	Sunday	08/19/18	10:00 am - 5:00 pm		26th Festival of India & Parade	39439 Paseo Padre Parkway Fremont, CA 94538		Vidya Sethuraman (510) 739-6048	Federation of Indo-Americans of Northern CA (FIA)	Approved	\$550 for both days \$100 for clearing deposit (refundable)	All 565 / Alliance 287	06/04/18 EC - Sent PA to Organizer review
Community Event	Saturday	08/18/18	10:00 am - 8:00 pm		26th Festival of India & Parade	39439 Paseo Padre Parkway Fremont, CA 94538		Vidya Sethuraman (510) 739-6048	Federation of Indo-Americans of Northern CA (FIA)	Approved	\$550 for both days \$100 for clearing deposit (refundable)	All 260 / Alliance 85	06/04/18 EC - Sent PA to Organizer 06/04/18 EC - Sent PA to Michelle for review
Community Event	Saturday	08/18/18	10:00 am - 8:00 pm		Hayward Zucchini Festival	1 Southland Mall Dr, Hayward, CA 94545		Rich Essi 510-604-9466	Hayward Zucchini Festival	Approved	\$240 for both days	277 attendees approached our table. 100 self-reported to be AAH members.	09/30/18 EC PA and vendor application were mailed to organizer. 06/07/18 EC Emailed signed PA by organizer to M. Lewis for review. 09/20/18 EC Although the event turned out to be smaller than expected, it was a good event to participate in. AAH has a strong member based in this community. 100 people self-reported to be AAH members.
Community Event	Friday	08/17/18	8:00 am - 2:00 pm		OUISO Family Registration Days	746 Grand Ave., Oakland, CA 94610		Jacqueline Portillo 510-273-1514	Oakland Unified School District	Approved	N/A	55/5	09/21/18 RG - Sent PA to organizer.
Member Orientation	Friday	08/17/18	9:30 am - 12:00 pm	Liking Over 60 Health Center	3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4629		Completed		1		09/20/18 RG - Red signed PA from organizer to M. Lewis for review
Community Event	Thursday	08/16/18	5:30 pm - 8:30 pm	City Hall Plaza	2018 Downtown Hayward Street Parties	777 B Street Hayward, CA 94541		Susan Queda-Cobos 510-537-3424	Hayward Chamber of Commerce	Approved	\$285.00	approx. 600 all 206 AAH	09/24/18 RG PA sent to organizer 09/07/18 RG - Red signed PA to M. Lewis for review 09/22/18 RG - Approx 600+ a stopped at our table. Great event for east bay community.
Member Orientation	Thursday	08/16/18	6:00 pm - 7:00 pm	Davis Street Family Resource Center	3081 Yeagerden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-6500		Approved		2		RG - Classes confirmed w/otice 06/23/17
Community Meeting	Wednesday	08/15/18	3:00 pm - 5:00 pm	Housing Authority of the County of Alameda	Program Coordinating Committee (PCC) meeting	Phyllis Harrison 510-772-8551			Housing Authority of the County of Alameda	Rudy Garcia	Completed		08/03/18 RG - Received invitation for quarterly committee meeting. 08/18/18 RG - Made connections with two community partners - Mercy Housing is interested in having an AAH presentation. Also made a networking connection with Head Start/Early Head Start coordinator for a possible partnership/leadership NMOs and a resource table.
Community Event	Tuesday	08/14/18	8:00 am - 2:00 pm		OUISO Family Registration Days	746 Grand Ave., Oakland, CA 94610		Jacqueline Portillo 510-273-1514	Oakland Unified School District	Approved	N/A	50/10	09/21/18 RG - Sent PA to organizer.
Member Orientation	Tuesday	08/14/18	9:30 am - 12:30 pm	Mujeres Unidas y Activas*	Union City Family Center - 725 Whipple Rd., Union City, CA 94587	Union City	Laura Camberos 510-261-3398		Yes		3		07/27/18 EC - "Do not advertise 6/29/18 EC - Waiting for Laura to confirm 7/31/18 EC Confirmed - 8/14/18 There were 22 people attending the AAH meeting. Out of those 22, 3 AAH members attended our NMO.
Community Event	Monday	08/13/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave, Hayward CA 94544		Mark Salinas 510-885-3524	HARD & HPN	Approved	N/A	150/83	09/26/17 RG - Received signed PA from organizer and fwd to M. Lewis for review.
Community Event	Saturday	08/11/18	11:00 am - 5:00 pm		Second Saturday Jack London Square	Broadway and Embarcadero, Oakland, CA 94607		Kyle Wiggins 510-833-0039	Visit Oakland	Approved	N/A	N/A	09/31/18 OW PA sent to organizer 09/22/18 RG - Event was completed by organizer.

Community Event	Saturday	08/11/18	11:00 am - 7:00 pm	18th Annual Laurel Street Fair	4222 MacArthur Blvd CA 94619	Oakland	Aurice Guyton 510.731.4425	Laurel District Association	Approved	\$100.00	table / 109 people self-reported to be AAH	03.12.18 sent PA form via email to Organizer; 03.21.18 forwarded signed PA my Organizer to Michelle L. mgr for State approval. 08/13/2018 EC Great large event in Oakland with hundreds of vendors. AAH has a strong member base in this community and many people reported that they were AAH members.
Member Education	Saturday	08/11/18	10:00 am - 3:00 pm	Allen Temple Church Holistic Health Fair	8501 International Boulevard Oakland, CA 94621		Deacon Harold Goodman, Chairperson Allen Temple Baptist Church Health Education Ministry	Allen Temple Baptist Church	Member Education Event	N/A	Non-Member 507 Member 55	08/22/2018 OW great opportunity to engage East Oakland and an area where AAH has a strong Member base.
Community Event	Friday	08/10/18	12:00 pm - 4:00 pm	Lockwood Gardens Community Block Party	1327 69th Ave Oakland, CA 94621		Victoria Wimberly 510-777-4197	Oakland Housing Authority	Approved	N/A	205/140	06.18.18 RG - had signed PA from organizer to M. Lewis for review.
Member Orientation	Friday	08/10/18	9:30 am - 12:00 pm	Newark Wellness Center	6066 Civic Terrace Ave, Newark, CA 94560	Newark	Michelle Brasas @ 510-685-7202		Completed		0	06.24.18 RG - Checkpoint. Approx. 20 attendees. Great event for families in Oakland.
Community Event	Thursday	08/09/18	8:00 am - 2:00 pm	OUSD Family Registration Days	746 Grand Ave, Oakland, CA 94610		Jacqueline Portillo 510-737-1514	Oakland Unified School District	Approved	N/A	Total attendees 220. Unable to determine member/non-member (see notes).	06.21.18 RG - Sent PA to organizer. 07.03.18 RG - had signed PA from organizer to M. Lewis for review. 08.22.18 RG - Predominant Asian speaking attendees. Two hundred and one (201) community food pantry attendees. Fifty (50) school registration attendees. Unable to determine member and non-member as majority of food pantry attendees only spoke Asian languages.
Member Orientation	Thursday	08/09/18	1:30 pm - 2:30 pm	Roots Community Health Center	9925 International Blvd, Suite 9, Oakland, CA 94603	Oakland	Larry HBCOO 510-772-1177		Completed		19	
Community Event	Wednesday	08/08/18	3:00 pm - 5:00 pm	Mobile Pantry @ Kidango Graham Center	36270 Cherry Street, Newark CA 94560		Olivia Moreno 510-456-4942	Kidango Graham Center	Approved	N/A	5017	08.01.18 RG - Sent PA to Organizer 06.05.18 RG - Fwd signed PA by organizer to M. Lewis for review 08.22.18 RG - Great outreach to member base in south county. Lower turn out during summer months per organizer. Prevalent attendees: diverse attendees.
Member Orientation	Tuesday	08/07/18	10:30 am - 11:30 am	Tiburcio Vasquez Health Center	22321 Mission Blvd., Hayward, CA 94541	Hayward	Ashley Alexander, LYN 510.471.5880 Ext. 3298		Completed		8	
Member Orientation	Friday	08/03/18	10:30 am - 11:30 am	La Clinica - Transit Village	3451 East 12th Street, Oakland CA 94601	Oakland	Angelica Paragon 510-755-6787		Approved		4	Conference room - 3rd Floor 03.30.18 RG - conference approved date
Member Orientation	Thursday	08/02/18	1:00 pm - 2:00 pm	Fremont Family Resource Center	39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Loretta Williams 510-574-2002		Completed		5	
Community Event	Wednesday	08/01/18	6:00 pm - 7:00 pm	Bohannon Middle School	800 Bockman Rd, San Lorenzo, CA 94580		Nick Lussion - 510-589-1302	Alameda County Deputy Sheriff's Activity League	Approved	\$5K sponsorship	N/A	06.16.18 RG Continued collaboration as part of sponsorship w/DSAL 06.18.18 RG - had signed PA to M. Lewis for review 08.01.18 RG - Value changed to other location - not approved by the State (received approval past 5:15 pm too late to meet and arrive at same location) 6.27.18 EC - Do not advertise 6.29.18 EC - Waiting for Laura to confirm 7.18.18 EC - Confirmed
Member Orientation	Tuesday	07/31/18	10:30 am - 1:30 pm	Mujeres Unidas y Activas*	2783 E 12th St, Oakland, CA 94601	Oakland	Laura Camberos 510.261.3388		Yes		3	
Member Orientation	Monday	07/30/18	9:30 am - 12:00 pm	Newark Wellness Center	6066 Civic Terrace Ave, Newark CA 94560	Newark	Michelle Brasas @ 510-685-7202		Completed		0	
Community Event	Sunday	07/29/18	10:00 am - 8:00 pm	Berkeley Kids Fest	11 Spinnaker Way, Berkeley, CA 94710		Lisa Bulkerel (510) 334-6523	Another Bulkerel Show	Approved	\$150 for both days	350 attendees approached our table / 17 AAH members	06.30.18 EC Vendor application & PA form sent via email to organizer. 05.30.18 EC - Sent PA to Michelle for review. attendees each day, but only a small percentage stopped at our table (mainly children). AAH does not have a strong member base in this area and most people who interacted with us reported that they have never heard of AAH before.
Community Event	Sunday	07/29/18	12:00 pm - 6:00 pm	Art & Soul Oakland	14th Broadway Oakland, CA		Tiffany Grubbs wendy@artandsoulbakel.com	Art + Soul Oakland	Approved	\$250 for both days	302/278	03.07.18 OW Vendor Application & PA form sent via email to Organizer. 07.05.18 OW sent check request for approval to M. Lewis on 07/03/2018.
Community Event	Saturday	07/28/18	12:00 pm - 4:00 pm	Back To School Health & Resource Fair	Westgate Center Park - 88th Ave & Bancroft Ave., Oakland, CA 94603		Shawana Norman Shawana@rockcity.com	Roots Community Health Center	Pending	n/a		06.25.18 EC Sent PA to organizer. EC - Have not received PA form for this event as of 07.03.18. Organizer failed to send back signed PA in 30 day time frame.
Community Event	Saturday	07/28/18	12:00 pm - 6:00 pm	Art & Soul Oakland	14th Broadway Oakland, CA		Tiffany Grubbs wendy@artandsoulbakel.com	Art + Soul Oakland	Approved	\$250 for both days	250/191	03.07.18 OW Vendor Application & PA form sent via email to Organizer. 03.21.18 OW forward PA signed by Organizer to Michelle L. mgr. 07.05.18 OW sent check request for approval to M. Lewis on 07/03/2018.
Community Event	Saturday	07/28/18	10:00 am - 6:00 pm	Berkeley Kids Fest	11 Spinnaker Way, Berkeley, CA 94710		Lisa Bulkerel (510) 334-6523	Another Bulkerel Show	Approved	\$150 for both days	approached our table / 5 AAH members	06.30.18 EC Vendor application and PA form sent via email to organizer. 07.30.18 EC - Great event for families. There were over 1500 attendees each day, but only a small percentage stopped at our table (mainly children). AAH does not have a strong member base in this area and most people who interacted with us reported that they have never heard of AAH before.
Community Presentation	Friday	07/27/18	11:00 am - 12:00 pm	WIC at La Clinica de la Raza Presentation for WIC Staff	1450 Fruitvale Ave, Suite B, Oakland, CA 94601		Veronica Casillo (910) 535-5309	WIC at La Clinica de la Raza, Inc.	Approved		Elsana Collins	07/02/18 EC Presentation / Networking. 07/27/18 EC - 16 attendees. Presented an overview of AAH Programs and Services to WIC employees. They had questions related to transportation and breastfeeding assistance.
Community Event	Friday	07/27/18	8:00 pm - 8:30 pm	Hoover Elementary School	890 Brockhurst St., Oakland, CA 94608		Jennifer Angelia Intern 510.238.2056	Oakland Unite	Approved	n/a	32/75	06.07.18 OW PA fwd to Michelle L via email
Community Event	Friday	07/27/18	12:00 pm - 4:00 pm	Penala Village - Community Block Party	935 Union Street, Penala Village - Oakland, CA		Victoria Wimberly 510-777-4122	Oakland Housing Authority	Approved	N/A	each table, 223 AAH members	06.18.18 RG - had signed PA from organizer to M. Lewis for review. 07/27/18 RG - Approx 500 attendees. good outreach w/Oakland Housing authority; diverse vendors including West Oakland Health Center, etc.
Member Orientation	Friday	07/27/18	9:30 am - 12:00 pm	Hayward Wellness Center	684 Southland Mall Drive, Hayward, CA 94545	Hayward	Gary Blake - 510-266-1746		Completed		0	03.29.18 RG - received room availability on 03.28.18
Community Event	Thursday	07/26/18	6:00 pm - 7:00 pm	Bohannon Middle School	800 Bockman Rd, San Lorenzo, CA 94580		Nick Lussion - 510-589-1302	Alameda County Deputy Sheriff's Activity League	Approved	\$5K sponsorship	each table, 6 AAH members	06.16.18 RG Continued collaboration as part of sponsorship w/DSAL 06.18.18 RG - had signed PA to M. Lewis for review 07.27.18 RG - Approx total 40 attendees (diverse attendees)
Member Orientation	Thursday	07/26/18	6:00 pm - 7:00 pm	Glad Tidings	1027 W. Tennyson Road, Hayward, CA 94544	Hayward	Merton Thomas - Butler merton.thomas@gmail.com		Completed		0	
Member Orientation	Wednesday	07/25/18	6:00 pm - 7:00 pm	Davis Street Family Resource Center	3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620		Approved		2	RG - Classes confirmed w/clinic 06.23.17
Member Orientation	Thursday	07/24/18	10:30 am - 11:30 am	Native American Health Center Clinic	2950 International Blvd, Oakland, CA 94601	Oakland	Rosario Duenas 510-535-4471010-535-8474510.238.6772		Approved		0	RG - fourth Tuesday of every month
Community Event	Saturday	07/21/18	9:00 am - 1:30 pm	FSS Health & Resource Fair 2018	22441 Atherton Street, Hayward CA 94541		Phyllis Harrison 510-727-8523	Housing Authority of the County of Alameda	Approved	N/A	reached our table, 38 were AAH members	06.16.18 RG - PA forward to organizer 06.17.18 RG - had signed PA to M. Lewis for review 07.23.18 RG - Event was by RSVP; approx. 30 vendors; diverse ranging from government to arts & crafts; approx. 180 attendees
Community Meeting	Friday	07/20/18	n/a	First 5 Alameda County (URL server)	Help Me Grow Listen/URL serve	1115 Atlantic Ave, Alameda, CA 94501	Juliana Sanchez 510.227.8995	First 5 Alameda County (Help Me Grow)	Participation Agreement/PA fwding 06.02.18 OW PA fwd to M. Lewis	Approved	n/a	04.20.18 - OW URL serve are distributed every 1st & 3rd Friday out to Help Me Grow Listserve, which consist of over 300 + readers. This is a great outreach opportunity.
Community Event	Friday	07/20/18	6:00 pm - 8:30 pm	Hoover Elementary School	890 Brockhurst St., Oakland, CA 94608		Jennifer Angelia Intern 510.238.2056	Oakland Unite	Approved	n/a	37/82	06.07.18 OW PA fwd to Michelle L via email
Member Orientation	Friday	07/20/18	9:30 am - 12:00 pm	Lifelong Over 60 Health Center	3260 Sacramento Street, Berkeley, CA 94702	Berkeley	Steven Hardy 510-428-4549		Yes		3	03.20.18 RG - received workshop confirmation from organizer
Community Event	Thursday	07/19/18	5:30 pm - 8:30 pm	City Hall Plaza	777 B Street Hayward, CA 94541		Susan Ojeda-Cobos 510-537-2424	Hayward Chamber of Commerce	Approved	\$285.00	698 approached our table / 370 AAH members	06.24.18 RG PA sent to organizer 06.07.18 RG - had signed PA to M. Lewis for review 07.20.18 RG - Great event in general in the community. Approx 5K - 7K attendees. Over 125 different vendors; live music; food, games. Virtually all people who approached our table and discussed membership with a Medi-Cal health plan said they were AAH members. Next street party in 08/2018.
Member Orientation	Thursday	07/19/18	11:00am - 12:00 pm	Roots Community Health Center	9925 International Blvd, Suite 5, Oakland, CA 94603	Oakland	Dawn Louisa		Completed		5	
Community Event	Wednesday	07/18/18	1:15 pm - 3:00 pm	Glennmore Elementary School	4620 Mattos Dr, Fremont, CA 94536		Elizabeth Suarez-Puno 510.667.2350 Ext. 12832	FUSD - Migrant Program	Approved	n/a	All 12 participants' children were AAH members.	*Please do not advertise. 05.25.18 EC - Sent PA to Michelle for review. 07.18.18 EC - Small class of twelve mothers. They all had their children enrolled in AAH. Mothers had questions regarding their children benefits and I was able to answer them. Planning to hold a formal NMO with this group in the near future.
Member Orientation	Wednesday	07/18/18	2:00 pm - 3:00 pm	Tri - City Health Center	Liberty Clinic 29500 Liberty Street, Fremont, CA 94538	Fremont	Loi Tran 510.252.6813	Alameda County Deputy Sheriff's Activity League	Completed		7	Hirvington location - 40910 Fremont Boulevard Fremont, CA 94538
Community Event	Monday	07/16/18	6:00 pm - 7:00 pm	Bohannon Middle School	800 Bockman Rd, San Lorenzo, CA 94580		Nick Lussion - 510-589-1302	Alameda County Deputy Sheriff's Activity League	Approved	\$5K sponsorship		06.16.18 RG Continued collaboration as part of sponsorship w/DSAL 06.18.18 RG - had signed PA to M. Lewis for review 07.16.18 RG - No response from organizer; field dates closed; no show
Community Event	Sunday	07/15/18	1:00 pm - 5:00 pm	Shirley Sisk Grove	5th Annual Newark Mariachi Festival Cedar Blvd. at Newpark Mall		Edga Rivera 510.575.4622	City of Newark Recreation and Community Services Department	Approved	n/a	1000 all - Stopped AAH members counting at 250	06.08.18 EC PA sent to organizer. 07/15/18 EC Great event for families. There were only 3 informational tables including Tri-City Health Center. Farmers insurance and us. AAH has a very strong member base in this area and I was great to show our present. Most of the families that I asked were members. Unfortunately, I was unable to continue courting when it got too busy.
Community Event	Friday	07/13/18	7:30 pm - 10:00 pm	Family Outdoor Movie Night	6800 Moavy Ave, Newark, CA 94560		Nicholas Cuevas (510) 578-4631	City of Newark - Recreation Department	Approved	n/a	750 all - Stopped AAH members counting at 280	05.25.18 EC EC PA sent to organizer 05.29.18 EC EC PA sent to Michelle for review 06.08.18 EC Great event for families. It was the first time that this event was held. There were only 4 informational tables including the Newark Police, City of Newark - Aquatic Center, American Red Cross and us. AAH has a very strong member base in this area and I was great to show our present. Most of the families that I asked were members. Unfortunately, I was unable to continue courting when it got too busy.
Community Event	Friday	07/13/18	6:00 pm - 8:30 pm	Ameyo Vaip Park	7701 Krouse Ave, Oakland CA		Jennifer Angelia Intern 510.238.2056	Oakland Unite	Approved	n/a	All (83) AAH (87)	06.07.18 OW PA fwd to Michelle L via email ML - Have not receive PA form for this event as of 06.08.18. 0 6.20.18 we failed to send out PA in 30 day time frame. 07.12.18 ML - PA was attached to Hoover field dates closed; no show
Member Orientation	Friday	07/13/18	10:30 am - 11:30 am	La Clinica - Transit Village	3451 East 12th Street, Oakland CA 94601	Oakland	Angelica Paragon 510-755-6787		Approved		4	Conference room - 3rd Floor 03.30.18 RG - conference approved date
Member Orientation	Thursday	07/12/18	6:00 pm - 7:00 pm	Davis Street Family Resource Center	3081 Teagarden St. San Leandro, CA 94577	San Leandro	Daniel Johnson 510-347-4620		Cancelled		0	RG - Classes confirmed w/clinic 06.23.17 04.24.18 RG - Cancelled - no different classes scheduled on same date.
Member Orientation	Thursday	07/12/18	10:30 am - 11:30 am	Axix Community Health Center	5925 West Las Positas Blvd, Suite 100 Pleasanton CA 94568	Pleasanton	Valerie Jones vjones@axixhealth.org		Approved		0	
Community Event	Wednesday	07/11/18	3:00 pm - 5:00 pm	Kidango Graham Center	36270 Cherry Street, Newark CA 94560		Olivia Moreno 510-456-4942	Kidango Graham Center	Approved	N/A	75/26	06.01.18 RG - Sent PA to Organizer 06.05.18 RG - Fwd signed PA by organizer to M. Lewis for review 07.12.18 RG - good mobile center for local residents; low attendance/summer months
Member Orientation	Wednesday	07/11/18	11:00 am - 12:00 pm	Fremont Family Resource Center	39155 Liberty St Ste A110, Fremont, CA 94538	Fremont	Loretta Williams 510-574-2002		Completed		3	
Member Orientation	Tuesday	07/10/18	9:00 am - 10:00 am	West Oakland Health Center	700 Adeline St, Oakland, CA 94607	Oakland	Jarmela Al 510.835.9610 x2079		Completed		0	

Community Event	Monday	07/09/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave, Hayward CA 94544		Mark Salinas 510-885-3524	HARD & HPN		Approved	N/A	300/37	09.26.17 RG - Received signed PA from organizer and fed to M. Lewis for review. 12.12.17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 03.12.18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 07/08/18 RG - Approx 300 attendees. 37 self-declared AAH members
Community Event	Friday	07/06/18	6:00 pm - 8:30 pm	Hoover Elementary School	Friday Summer Nights	890 Brookhurst St., Oakland, CA 94608		Jennifer Arguello Intern 510.238.2056	Oakland Unite		Approved	n/a	75 (A) 152 (AAH)	05.07.18 OW PA fed to Michelle L via email
Member Orientation	Friday	07/06/18	10:30 am - 11:30 am	Fuente Wellness Center		16335 East 14th Street, San Leandro CA 94578	San Leandro	Veronica Estrada veestrada@aolnetica.org			Approved		2	05.07.18 RG - made contact whelp. Waiting confirmation of dates and times. 05.15.18 RG - NMIO dates confirmed w/Veronica
Community Event	Thursday	07/05/18	6:00 pm - 7:00 pm	Bohannon Middle School	Sheriffs Futbol Club - Training	800 Bockerman Rd, San Lorenzo, CA 94580		Nick Lussan - 510-589-1392	Alameda County Deputy Sheriff's Activity League		Approved	\$5K sponsorship	N/A	05.16.18 RG Continued collaboration as part of sponsorship w/DSAL 05.18.18 RG - fed signed PA to M. Lewis for review 07.05.18 RG - DSAL has this (re)submission off.
Member Orientation	Tuesday	07/03/18	10:30 am - 11:30 am	Tiburcio Vasquez Health Center		22331 Mission Blvd., Hayward, CA 94541	Hayward	Ashley Alexander LYN 510-471.5880 Ext. 3290			Completed		2	
Community Meeting	Monday	04/19/18	12:00 pm - 3:30 pm	First 5 Alameda County	Current Immigration Practices and the Impact on Latin Childhood	1115 Atlantic Avenue, Alameda.		Kevin Bremond at (510) 222-0939	Alameda County Fathers Corps	Otis Ward				08/14/2018 OW Monthly meeting & training (Fathers Corps Members)
Community Event	Monday	02/11/18	1:30 pm - 3:30 pm	Eden Greenway Park	Fresh Food for Families - Hayward Promise Neighborhood	25625 Cypress Ave, Hayward CA 94544	Hayward	Mark Salinas 510-885-3524	HARD & HPN		Approved	N/A	49	40 *Outdoor. Please bring table, tent and chairs. 09.26.17 RG - Received signed PA from organizer and fed to M. Lewis for review. 12.12.17 RG - Large crowd approx 300 attendees. Made arrangements with organizer to continue collaborating with HPN in calendar year 2018. 03.12.18 RG - 100 attendees approx. 24 self-declared AAH members approached our resource table. 06.11.18 RG - fed signed PA to M. Lewis for review 01.14.19 EG - Mr. Salinas confirmed 2019 first 8 dates. Flyer was saved at the event folder.

COMMUNICATIONS & OUTREACH DEPARTMENT

SOCIAL MEDIA AND WEBSITE REPORT

2019 | ANNUAL SOCIAL MEDIA AND WEBSITE REPORT

The Alliance Communication and Outreach (C&O) Department created the Social Media and Website (SM&W) Report to provide a high level overview of stakeholder engagement through various digital media platforms. Between January 2019 and December 2019, the Alliance:

1. Alliance Website:
 - Received 178,362 unique visits
 - Received 176,923 new user visits
 - The top 10 website page visits were as follows:
 - i. Homepage
 - ii. Provider Page
 - iii. Member Page
 - iv. Find a Provider
 - v. Medi-Cal Health Plan
 - vi. Contact Us
 - vii. Our Health Plans
 - viii. Employment
 - ix. Employee Access
 - x. FAQs Medi-Cal to Kaiser Process
2. Glassdoor Page:
 - Maintained a 3.2 out of 5 star overall rating
 - Maintained an 83% CEO Approval
 - Received five (5) crowd source Glassdoor Reviews
3. Facebook Page:
 - Completed 39 original post compared to 253 in 2018
 - Increased page likes to 521 compared to 493 in 2018
4. Twitter Page:
 - Completed 30 tweets
 - Increased followers to 251 compared to 210 in 2018
5. LinkedIn Page:
 - Maintained 2.3K followers
 - Completed 0 posts
 - Received 3 clicks
6. Yelp Page:
 - Appeared in Yelp searches 1,299 times
 - Received six (6) crowd source reviews
 - Completed one (1) crowd source review response

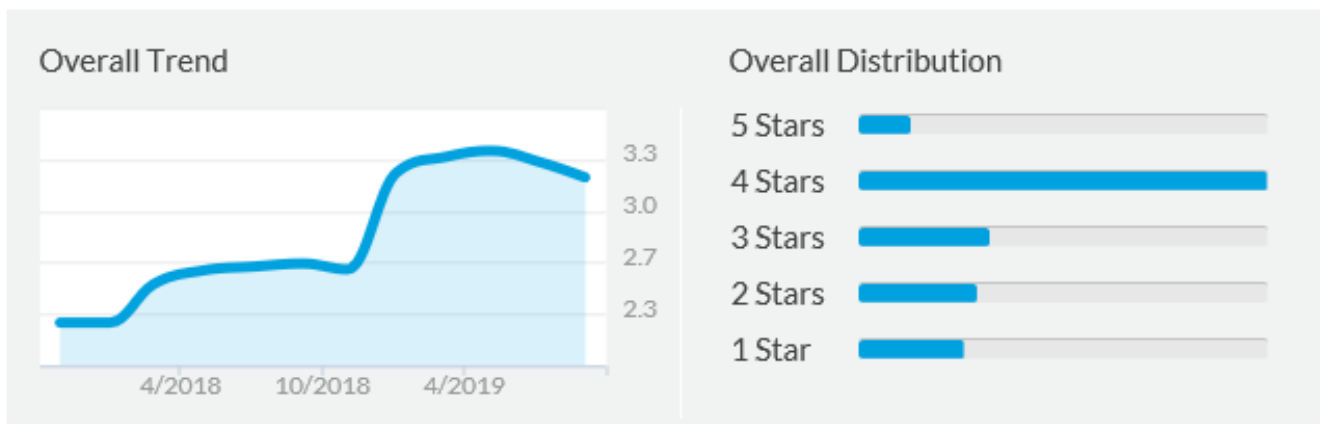
All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

ALLIANCE SOCIAL MEDIA AND WEBSITE REPORT

2019 | Annual Report

GLASSDOOR OVERVIEW:

Alameda Alliance for Health Ratings and Trends

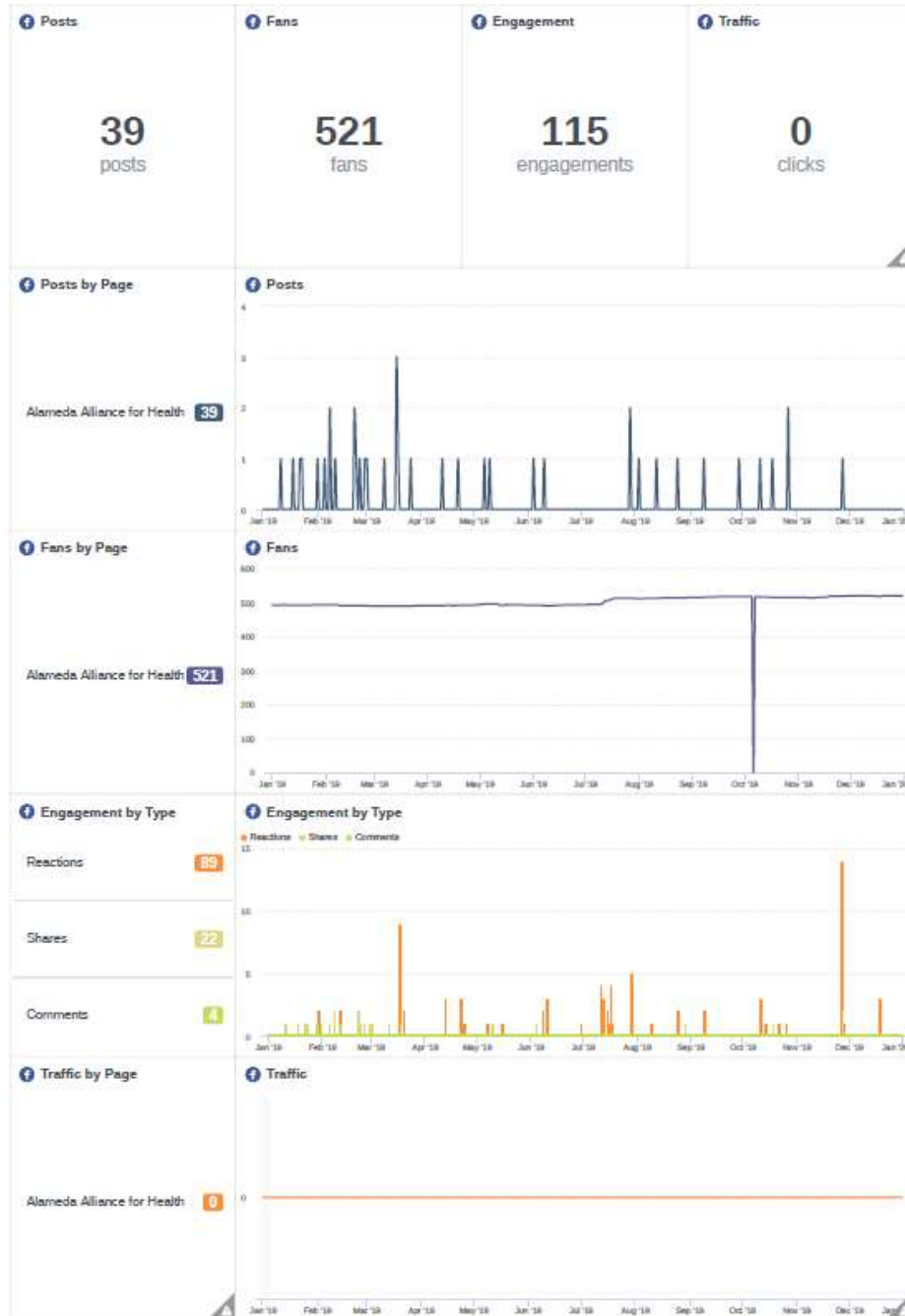


All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

ALLIANCE SOCIAL MEDIA AND WEBSITE REPORT

2019 | Annual Report

FACEBOOK OVERVIEW:

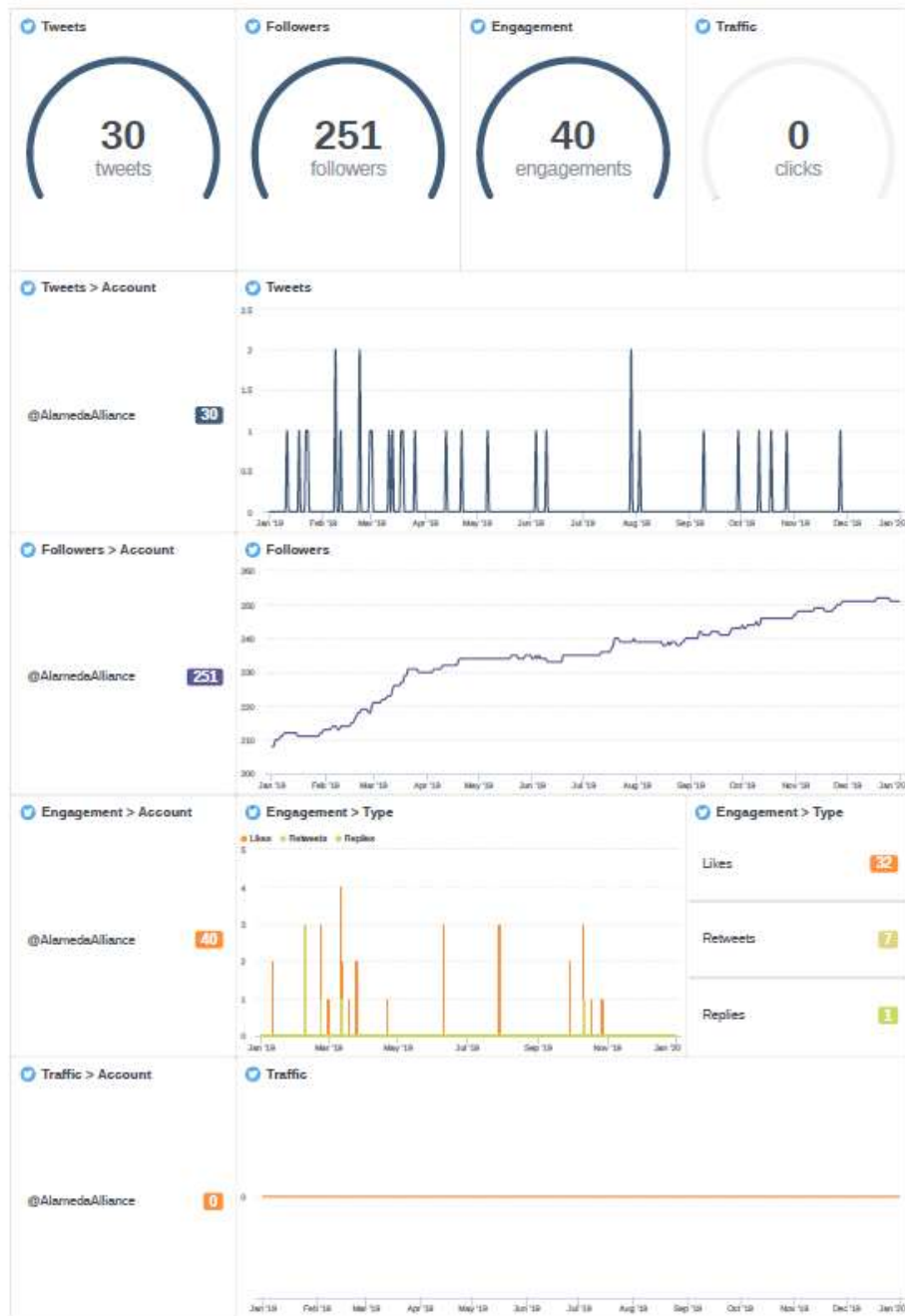


All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

ALLIANCE SOCIAL MEDIA AND WEBSITE REPORT

2019 | Annual Report

TWITTER OVERVIEW:

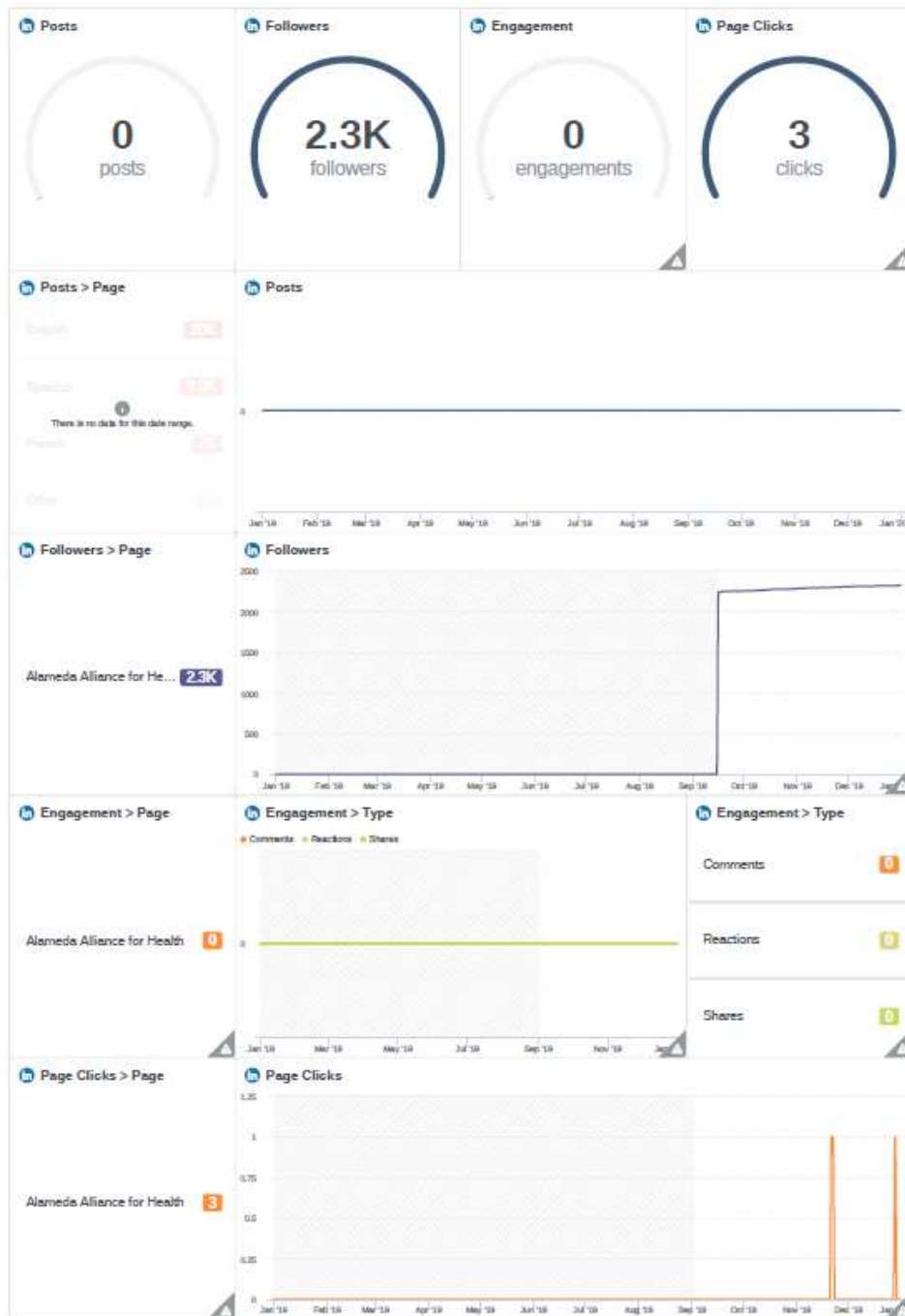


All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

ALLIANCE SOCIAL MEDIA AND WEBSITE REPORT

2019 | Annual Report

LINKEDIN OVERVIEW:



All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

ALLIANCE SOCIAL MEDIA AND WEBSITE REPORT

2019 | Annual Report

YELP OVERVIEW:

Activity

February 2019 - January 2020

Period:

30 days

12 months

24 months

User Views ⓘ

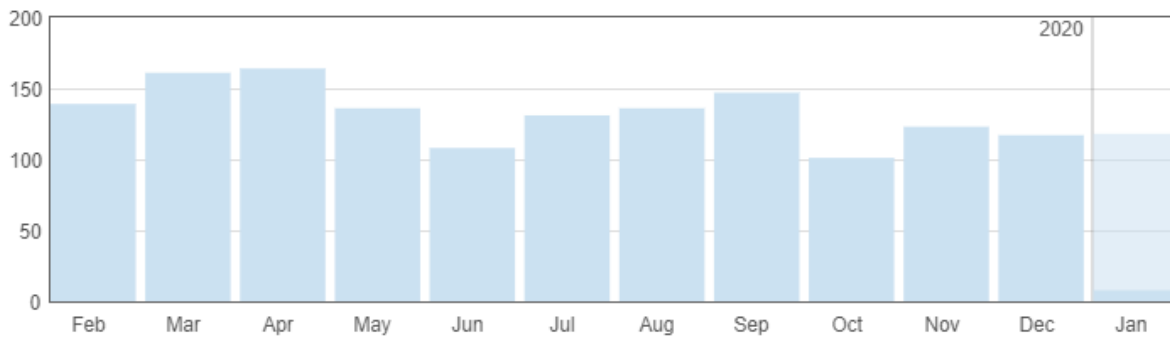
1,471 ↗ 6%

Customer Leads ⓘ

139

Revenue Estimate ⓘ

[Get your revenue estimate](#)



About your audience: February 2019 - January 2020

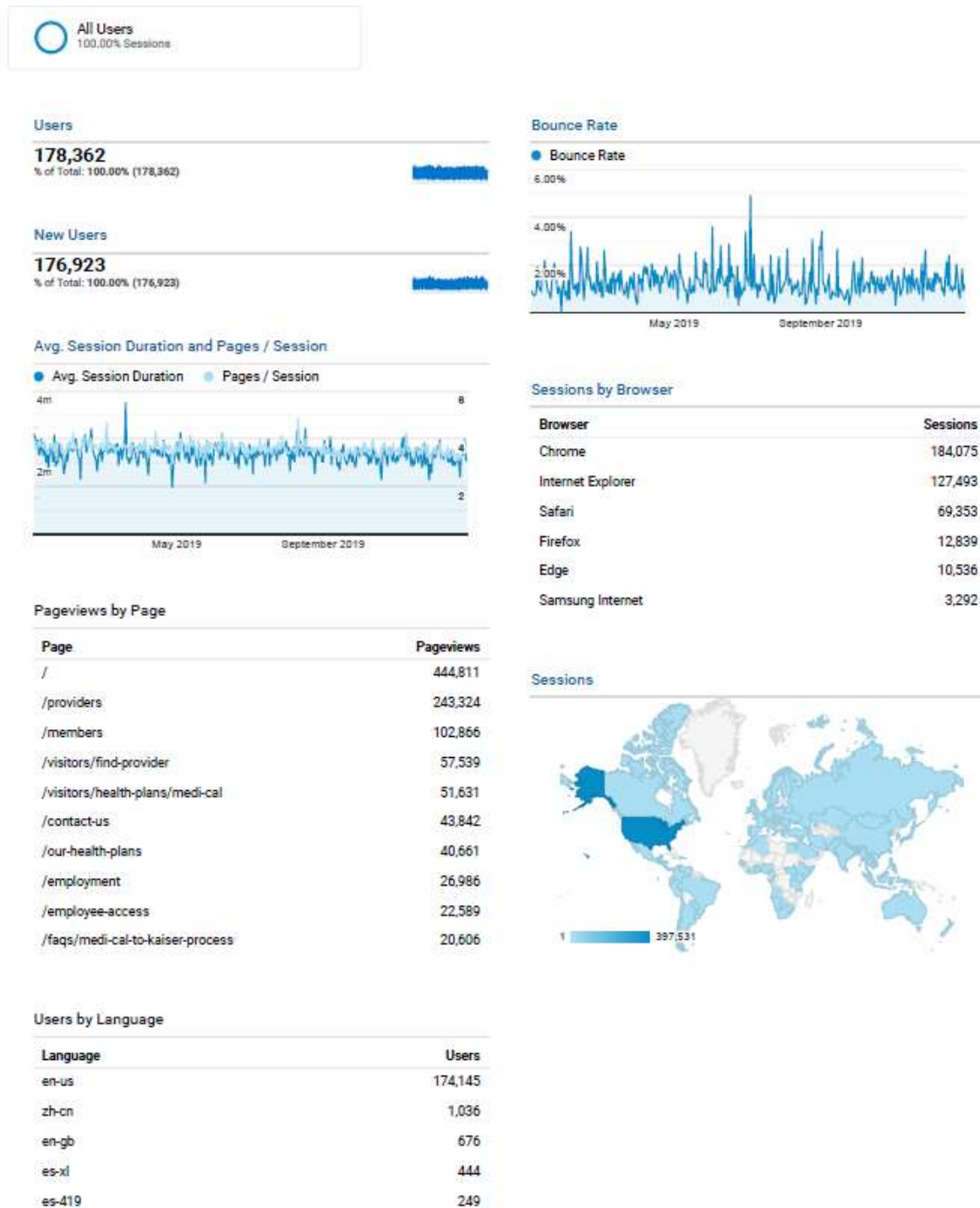
- 722 User Views (49%) came from mobile devices.
- Your business appeared in Yelp search results **1,299** times.

All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

ALLIANCE SOCIAL MEDIA AND WEBSITE REPORT

2019 | Annual Report

Alliance website OVERVIEW:



All details can be reviewed at: W:\DEPT_Operations\COMMUNICATIONS & MARKETING_OFFICIAL FOLDER\Reports\C&O Reports\Social Media Reports\FY 2019-2020\Q2\4. Annual 2019

Review Link	Job Title	Review Date	Pros	Cons	Advice to Sr. Management	Headline	Employer Response
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW28711889.htm	Senior Human Resources Specialist	8/19/2019	Good benefits, some nice people to work with.	Many.... Not the team I would ever like to work with again.		Not a fit for me	
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW28498723.htm	Senior Network Engineer	8/2/2019	The CEO genuinely cares about his employees, is very receptive, responsive and an effective leader. Company sponsored softball ball team is a nice perk.	The IT exec. was very problematic, forcing some good employees to leave the company. Consequently he was let go and is no longer working at Alameda Alliance. So I would consider this problem resolved.		Alameda Alliance is a good company to work for.	
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW28170417.htm	Coordinator	7/31/2019	not sure how i feel about this place	no room for improvement. No structures		OK place	
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW27243486.htm	Outreach Coordinator	6/26/2019	Good benefits, competitive pay & location	Horrible, unfair, corrupt and unethical management		Promote the right employees, be fair and get rid of most of your managers.	The worse company in the East Bay
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW26359884.htm	Coordinator	5/28/2019	great benefits, great people to work with	not much room for growth		Not bad	
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23309639.htm		12/5/2018	good benefits and good people	Management team needs some training, even though they go to meeting every day and still on a different page.		please look at your managers and supervisor, do they really qualified to take the job?	a
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23083847.htm		12/3/2018	Good management, great benefits, flexible schedule, employee appreciation	Workflow processes can be improved			Good company
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23079487.htm		12/3/2018	In the spirit of open enrollment: benefits at the Alliance is great! Management/supervisors do not micromanage, allows for employees to form into their roles and learn as they go. Opportunities for training have been appreciated.	Lack of flexibility of hours - create a work from home policy that can be implemented company-wide.		Hearing that we are a team/family is great, but it is also important to understand how each employee can contribute to the Alliance's success. Personal growth can contribute to the ultimate vision. Mission, vision and values is strong, however it can improve by being more concise and easier to digest/memorize.	Alliance Review
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23042192.htm		12/2/2018	Benefits, close to home, love the team I work with.	Only certain roles/people have room for growth. Not all roles have the ability to grow. You have to leave your department or role in order to gain a higher position. There is no consistency within the company. Certain rules apply to certain people (usually leadership) but not for others. It's unfair and causes distrust within the company. There are some great people that work here but a lot of talented workers are also leaving because they are frustrated the proper changes aren't being made. It starts at the top, but again things only change to benefit certain people, not the company as a whole.		Stop putting band aids on problems and find real solutions. Nothing is changing because there are no real solutions being made, just quick fixes to make it appear that things are moving in the right direction but there not. Listen to the employees so you can keep great staff members.	Can be so much better
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23040924.htm		12/2/2018	Good benefits. People are friendly. Employees genuinely care about the image and reputation of the company, and the quality of services we provide.	CEO and Exec leadership are not addressing the issues that are repeatedly brought up. Leadership is out of touch with employees. Lack of vision, strategy and transparency to get us out of financial debt and improve operations. Poor communication. This will also vary by position and the nature of the work. Overall it seems that people can become overworked, discouraged, or bored, and find better opportunities elsewhere. Change can happen unexpectedly or frustratingly slowly. I think the company environment could benefit from more respect, openness, and communication.		Stop asking for more surveys if you're just going to keep things the same. And don't keep talking about Glassdoor reviews..how about ACTUALLY addressing & resolving the real issues? This is not a popularity contest. We want Results!!!	Oh boy...here we go again!
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23040662.htm		12/1/2018	The Alliance attracts people who want to serve the community and work hard. It seems a good place to gain experience. Generally speaking people want to improve how things are done and contribute to providing quality health care. It varies by the position but my team is enjoyable to work with and there's a good mix of new initiatives and ongoing work.	The Alliance attracts people who want to serve the community and work hard. It seems a good place to gain experience. Generally speaking people want to improve how things are done and contribute to providing quality health care. It varies by the position but my team is enjoyable to work with and there's a good mix of new initiatives and ongoing work.		Set a good example for effective and responsive communication and collaboration across departments and organizational hierarchy. Motivate by being mission driven. Lighten up and be more flexible.	Observations
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23040205.htm		11/30/2018	Good Local Office Culture. Everyone is friendly. Encourages fun culture	Promotions are extremely limited and difficult to attain. No work life balance. Work from home is not allowed(in my Dept). Organization has less emphasis on employees.		Be more supportive of career growth. At the end of the day if you do not pay your top performers or give them the promotions they deserve they will leave no matter what. Expect a higher turnover rate over next year or so.	It's 'bout time to CHANGE
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23047518.htm		11/30/2018	Love the people and how family like the company is. You can make a difference here and be appreciated for it.	Needs much better task process software as many processes are cumbersome. Needs a Strong QA Dept who will take ownership. Also needs IT Account Managers as currently clients have varying various point of contacts		Commit to better software for development/process efforts and establish Account Managers and QA department that are in line with larger IT corporations.... because it works!	Almost there... just needs a few tweaks
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23046643.htm		11/30/2018	+Good working environment and friendly coworkers. +Solid team focused on quality/compassionate care. At AAH, the work we do truly matters. Nearly all employees - are wonderful to work with. It's a hard-working, but at times a high-stress culture, where making the right decision is rewarded, and short-sighted decisions are rare.	Although the environment is improving constantly, the nature of the work leaves little room for career growth.		Keep working to maintain a culture where transparent, long-term decisions are made. Avoid attrition by listening to unhappy employees who might not be held enough to state their desires emphatically.	Excellent Culture
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23046479.htm		11/30/2018	Good place to work to gain experience. There's always entry level positions available and room to grow. They offer excellent benefits for employee and dependents. Decent pay but could do better. Employees are friendly and welcoming.	Management sucks. Poor communication. You have to be flexible because there's changes constantly. Management tip toes around employees' backs and assumes we don't know something is going on, but don't be surprised...we're not stupid, we know what's going on. I think management prefers promoting people who don't have "a voice" and who might be scared to speak up. I believe they are afraid of upset, confident, and motivated employees that might speak their mind. They micromanage their employees down to the moment they clock out for lunch, like we're children. Quite frankly, I'd leave the Alliance in a heart beat because all you get is negative feedback from your supervisors and senior staff. If you have that much free time to worry about when we clock out for lunch then you have too much free time.		Don't micromanage your employees. Treat us like adults and not children. you'd be surprised the amount of respect you'd receive in return if you show respect to your own.	Good place for entry level positions
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23046420.htm		11/30/2018	Excellent benefits. Good opportunity to promote within Member Services and throughout the company. Member Services is the only department with a solid and thorough training program that invests in its' reps to succeed. Friendly environment within the department and throughout some departments in the organization.	Consistent push back from certain departments when it comes to new processes or change. Some departments are very one-directional and do not work together as a whole to attain company values or goals. Also, too many hurdles to get certain policies and procedures implemented. Policies are not enforced the same throughout the company as whole and varies by departments creating tension/realities.		Validate and acknowledge the service and potential of the Member Services Department. This department is the frontline and the heart of the organization and the reps give 100% to their work to help our members. The member services is probably one of the few, if not, the only department that is cross trained to handle the various needs of the company from both members, providers, and plan partners.	Member Services - Excellent Opportunity
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23045441.htm	Operations	11/30/2018	no opportunity to grow in the company	hard to grow in within		I have been working for more than 6 years and still feel like management plays favoritism. In spite of having all training and skills that we have, never been enough for applying another position in within the company. The management prefer to hire someone they know from outside the company, they look like they really want to spend more times training someone from outside, instead of giving the opportunity to in house employees.	shady place to work
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23043435.htm		11/30/2018	The Alliance is what you make it. If you seem to have a problem everywhere you go, maybe you keep taking the problem with you. I've been working for almost 40 years and this is one of the only places where the top management actually WANTS and ENCOURAGES you to present your "suggestions" on a regular basis. People may complain about filling out surveys, but it's way better than having leadership that doesn't want to know or worse... doesn't care. Great benefits... not only is the pay competitive for the market, but the added benefits really put it over the top: ** A generous PTO accumulation; ** 10 paid holidays; ** Callers participation (no no worries about Social Security collapsing!); ** Full medical/dental/vision coverage for the employee and relatively low out of pocket expense to add family; ** Company matching retirement (whether you contribute or not!); ** and several other benefits that you just don't get at many other employers this size. (The benefits I DON'T pay for more than makes up for any perceived limitation in salary that others have expressed.) ** Upper Management team that genuinely cares. (The ones we have now, anyway!) It is my opinion that they really have the best interest at heart... sometimes it doesn't play out the way we'd all like, but I really believe they mean well. The Alliance also has a great family-type atmosphere. You can choose your level of participation in that... in other words, you can become really involved in the company and its culture, the people, the mission, the extracurricular events. Or you can come to work, do your job, and go home all without becoming involved or invested. I would venture to guess that the people who put in a positive review have taken the time to invest in some of those extras and that's why they see extra value in working here. Information is available to employees who want it. It seems the people who complain about the standing of the company really haven't done the simplest research. The company is most certainly NOT in debt - the finances of the company are available for anyone to review on the state website because we	No opportunity to work from home. This is something that really should be looked at and considered to change. The traffic and expense of living and commuting in the Bay Area is ridiculous and the opportunity to work from home, even 1 day a week, would make a HUGE difference in both morale and productivity. We are a relatively small organization (300 employees +/-), but it is a complex and dynamic industry so change is inevitable. Especially regulatory change. We are regulated by the State and Federal governments and our only source of revenue is the State. The Alliance is fortunate to have a CEO that is on top of those changes, and works with his leadership team to constantly try to stay ahead of them.		Take some of the comments from past surveys and instead of working on them only at the leadership level, open up the conversation to all those willing to participate (not just complain) in making things better. The feeling is that the employees DO provide input and nothing gets done about it. If they were part of the process, that perception would be less prevalent.	If you want things to be different, BE the difference.
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23043435.htm	Member Service Representative	11/30/2018	Staff is very friendly and helpful	Flexibility with time off requests. Time off needs to be requested at least a week in advance which makes it hard when you have to make a last minute Dr's appointment.			Friendly staff members
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23041140.htm	Junior Associate	11/30/2018	- Nice benefit package - Diversity of employees - Helpful and cheerful employees - CEO constantly tries to carry everyone along, promoting positive changes.	- Less collaboration among teams and between teams. Teams tend to fight their corners. - Some managers and team leaders are not willing to let subordinates thrive. They always want you to feel that they're the boss. - Top management suppression. Top manage		First of all, encourage collaboration among and between teams. A lot of the employees I know left the job not because they don't like the Alliance, but because they're being suppressed and intimidated by top managers. The management must cut the barrie	Can be a better place to work.
http://www.glassdoor.com/Reviews/Emp-oyce-Review-Alameda-Alliance-for-Health-RVW23040936.htm		11/30/2018	The people that I've encountered here are great a few bad apples but that is everywhere. Another plus is that opportunities to move up happen pretty often but that is because people don't stay here too long, but only if your manager is supportive in you doing it you're encouraged a few that weren't. Like any other workplace it has its drama but if you stay to yourself you're good. It's not the greatest but it is a good place to work. A lot of people don't like the CEO, but from my encounters with him he is a great CEO. He is the leader of this company and even when he's extremely busy, rushing to his next meeting he will still stop and say a hello to you by name. I genuinely feel like he loves what he does, keeps an open door policy with his employees and makes you feel heard. I know other CEOs that could careless about your name, how you feel and if you quit.	A huge con is that AAH rarely hires qualified directors, managers and supervisors that can effectively manage and delegate work. We've had a few huge scandals that could've been solved if they did a better job at the hiring process. I believe that in the hiring process the employees from the department should have a say. Instead of hiring team managers to full time just because they are here in a smart idea. Really listen to the people that they work with to see if it's a good fit. Complaints should be taken into serious consideration because if it is not the company will continue to lose great people. I believe the culture of the Alliance needs to be revamped, I do also want to acknowledge that it takes participation from the employees its not only on management.		Listen to your employees, they all do the work you don't want to do while you sit in meetings that could've just been an email.	N/A

http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2360536.htm		11/30/2018	Good work environment, great co-workers	System is slow sometimes, need to figure out a way to process a batch of claims when a provider sends in 100+ claims due to contract update.	Keep up the good work	Review	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362976.htm	Operations Analyst	11/29/2018	I've seen a lot of positive changes at the Alliance over the last few years. I like that it's a "family company", and that people are treated fairly and are being held to higher standards and we openly talk about our core values. We also serve an important mission in this community and help a lot of people. The pay and benefits are good and my supervisor challenges me to grow. I am part of a great team and enjoy working at the Alliance!	Internal customer service is mixed. Some departments work well together and others need to remember that we serve many customers (members, providers, and employee to employee). I have held a few different jobs in the company and would like to advance into management. The resources available to develop my leadership skills are somewhat clear, and haven't identified the right time to apply for a leadership role.	I see the management teams trying to do the right thing, and that they care about the employees. Recognize people more for working hard and say "thank you" more often (food and snacks are appreciated but the words mean more). Communicate more about the changes made to improve how we work, and the results of these changes – such as using technology to automate so we can work better as a team to serve our customers. Employees should use the core values each day, be respectful and operate more as a team rather than working in silos. The balance of work and personal life should be talked about more, as the Alliance offers a lot of benefits to help with raising my young family, and being flexible with my schedule to balance my work. Telecommuting should be offered to employees – I could get more work done and be more productive.	Alameda Alliance is a GOOD place to work	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362946.htm	Manager	11/29/2018	very fun environment and great cooperation from all departments	we used to emphasize training. And I feel like that has gone down the last year	bring back more training	Manager	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362907.htm		11/29/2018	I really enjoy the fact that the client and the customer service that we provide is of highest importance to the Alliance.	I would say that it would be nice if we had more activities that would encourage use to be a bit more healthy since we are a health insurance plan.	Keep up the positive spirit especially by example.	Member Service Representative	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362842.htm		11/29/2018	Management is amazing, caring and understanding. Not just a number, not just out for production. Because of the care, you want to do well and take pride in your work. Only company I've worked for where day after Thanksgiving is a given holiday with pay.	With any Area traffic being so bad and expensive, I wish would consider more work from home opportunities within departments. Doesn't have to be everyday but option to at least work 2-3 days at home per week would be awesome.	Many competitive companies in same industry offer work from home opportunity. When there's a will there's a way. I know for me, having this option would make me a life, and would make it very difficult to consider any other job opportunities.	Family like Environment	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362842.htm		11/29/2018	Serving the under-served. Good benefits. Management continues to put employee satisfaction on the forefront. Camaraderie in working with many dept leads and staff. Transparency in communication from Senior management.	Loving good staff due to managers not knowledgeable at their jobs and not able to lead or represent their dept. Lack of accountability - "that's not my job" still exists	Re-evaluate whether we have the right, experienced individuals, who can support staff, in leadership positions.	1 Step Forward 2 Steps Back	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363395.htm		11/29/2018	Great employees to work with, Alliance Employees are the best	It hard for some to take on the new vision of the CEO	Listen more to staff, we all plan on going in the same direction; #1 goal creating the best Healthcare organization in the State of California	My experience at Alameda Alliance	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362803.htm		11/29/2018	Benefits ... these are my min. 5 words so glass door will except my response	-High over turn in management Management unwilling to learn the job from the ground up Senior Leadership does not hold management accountable -Top heavy; multiple consultants on sight; multiple managers for same dept -Promotes promotions from w	Learn the job, lose the arrogance!	AAH	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363008.htm		11/29/2018	The team at the Alliance cares about its mission to our community. Our CEO Scott sets a great message that everyone follows. I have been here longer than most of the management team and the difference from this management team to the prior one before conservator is that this one cares and they listen.	Worried about the finances.	Communicate faster.	Great Place to Work	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362787.htm		11/29/2018	*Care about their employees *Good group of people to work for, counterparts & managers *Work flow is steady *They really care about their members & employees	Nothing I can think of. Wish I could get on permanent here as it's one of the best places I've worked in for many years.	Keep up the great work :)	Alameda Alliance	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362788.htm		11/29/2018	1) Benefits 2) Compensation 3) Work schedule	1) Favoritism and nepotism 2) Favoritism and nepotism (again) because it's very rampant in this company 3) A top heavy staff and too many consultants 4) Outsourcing some jobs to outside vendors and those vendors do a poor job	Stop asking employees to fill out surveys	N/A	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362746.htm		11/29/2018	The Alliance has been a great place to work. Most everyone is pleasant to work with, which is great and makes coming to work every day easier. Additionally I am proud of what the Alliance does for Alameda County, and the difference we try to make in lives that might otherwise be forgotten. It is so gratifying to be involved with a company I love to work for with coworkers that all share the same dedication and drive to do good in the community.	There is fresh popped popcorn every Friday, which can be hard on the waistline. :)		A good place to work that also benefits our community	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362763.htm	Provider Data Specialist	11/29/2018	I love to be here. Fun Company to work for Coworkers are great makes it worthwhile to come to work.	Everyone can work better as a Team	Communication is the key...	Data	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362763.htm		11/29/2018	Small, Everybody pretty much knows each others. Open door policy. All your resources arms reach.	Pay you cant afford to live any where near where you work. Supervisors / Managers need more knowledge To move up within departments its not what you know its more of a "who you know" or better yet "who you cool with" Job duties are changed & added with short or no notice at all.	Conduct more Manager/ Supervisor training.	Company Review	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362767.htm		11/29/2018	The Alliance feels like a big family, albeit with some of the dysfunctions that families have. There are sole values in place. There is attention to team building. Senior leaders are invested in staff wellness and staff retention and open to feedback. Front-line staff are given opportunities to interact w/senior leaders in meaningful ways. The organization is very mission driven and does amazing work in Alameda County. It is truly connected to the community. The organization also reflects the cultural/racial diversity of the Bay Area, which is awesome. If you are interested in helping improve the health care safety net and want to learn more about health care and health policy, this is a good place to work.	There really are no opportunities to work part-time or do job sharing. Employee salaries are often below market rate. Departments often work in silos. Senior leaders, though well intentioned, can be disconnected from the realities on the ground. The HR dept is understaffed and as such not as accountable as they should be. IT infrastructure feels somewhat antiquated and leads to inefficiencies and manual work-arounds.	Hire more staff in HR (including a head hunter). Bring subject matter experts into senior leadership level discussions so that decisions are made with the best ∓ most accurate information. If there's a high priority issue identified, the solution is not always to tell the staff to work harder. Consider bringing in more resources to help (better software, higher salaries to draw in more skilled applicants, trainers/coaches, solid managers, etc.).	AAH	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362546.htm		11/29/2018	My Supervisor is the best, she is kind, fair, compassionate, flexible, understanding, and very hard working she sets a good example for everyone always. Benefits are really good, a couple more paid holidays or flexater days would be really great. Love all the new programs we are trying to implement in the community.	Concerned about so many good, hard working, ∓ talented people leaving recently. Concerned about our financial situation, would never want the company to experience what has happened in the past. Concerned at the length of time it takes to get approvals to move forward with projects which delays us and makes our jobs harder, inconvenient, ∓ inefficient. Concerned about all the "move" departments have to go through, I have moved about 8+ times, lets just get it right or move into another facility that can accommodate us all under one roof.	Please take a look as to why good people are leaving, what is going wrong? or are expectations/job description at hiring not being explained properly? Listen to the "common employee (non manager/supervisor levels)", they often know/hear a lot more of what is "really" going on and how they are treated by their dept. and their direct supervisor/managers. A few more employee perks for employees to be incentivized to stay with the Alliance. (not speaking of potluck or parties) Things that will really make a difference for someone. For example for tenured employees, adding more PTO hour accrual for those beyond 10 years, make it an every "5" year tier level that increases. \$ and paid time off is always an incentive. Add staff to Facilities, Support Services and IT department, in my opinion, these people work very hard and there isn't enough of them to go around. Revolving door in IT might be due to being overworked.	Concerned	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363484.htm	Member Service Representative	11/28/2018	I love working here. Everyone is so friendly and willing to help each other!	So far everything is good		Member service	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363101.htm	Healthcare	11/28/2018	Benefits, Pay, awesome collegers, great location,	Management needs improvement, some departments there is no room for growth, staffs concerns go unheard, major favoritism within departments.	I think management including department managers and department leads/supervisors need major improvement. When you have a question or concern within the department it is frustrating when you express your concerns with management and nothing is done. Also management is supposed to be setting an example for the staff. Management should not have favoritism, take long breaks multiple times a day, actually listen and act on staff issues, and provide proper training.	Management Needs Improvement	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2362783.htm		11/28/2018	The Alliance is very actively engaged with community partners in providing care to 270,000 low income people in Alameda County. They are a mission driven organization dedicated to finding paths for effective, high quality care while carefully seeking paths for cost containment in spending tax payer dollars. It's a great place to work if your seeking work-life balance and making a contribution to your fellow citizens.	The Alliance needs a better understanding of how healthcare works in our community. To be an effective high quality partner, The Alliance needs to strengthen partnerships with effective providers, aggressively seek out waste and manage the limited pot of \$S with the goal of (1) high quality (2) efficient and effective care, (3) improved patient satisfaction. Like all organizations, the Alliance has silos internally that prevent full transparency of what is happening. I do not like the fact in order to request time off for any reason, I have to have PTO hours. I don't like the fact if I don't have PTO hours available, I cannot request any days off. (Of course, this is for requesting ahead of time, not last minute). I also don't like how if we call in sick for whatever reason, we HAVE to use out PTO for that sick day.	Keep the focus on all the patients/members and don't be afraid to negotiate hard for the betterment of the members overall. Be truthful and transparent with employees.	Partnering in Serving the Underserved	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363654.htm	Member Service Representative	11/28/2018	The people in Member Services Department are amazing and also feels like family. CEO not only cares about the business but also cares about all the employees and treats us all so kind and considerate. There are not too many CEOs that let us go home early to be with our families during the holidays or hazardous environment. It means a lot to me that he cares.	I feel it should be the employee's decision to request day(s) off even when they don't get paid (no PTO) and shouldn't have to use their PTO for their sick days.	Simple reminder that we are doing a good job. Not necessarily giving us giftcards but just a simple good job. It is small but it does make us feel better especially during the days when we get those bad calls.	Member Services Rep	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363933.htm	Senior Financial Analyst	11/28/2018	Does not micromanage. Encourage to use the skills and develop them	Does not allow to work from home and need to use the PTO if sick. IT takes too long to correct the errors or enhance the system	Provide the laptop so some times can work from home.	Enjoy working at Alameda Alliance	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363281.htm		11/28/2018	Great company culture! It starts from the top down. The CEO is genuinely concerned about each employee, not only his senior leadership/management team. This is a public managed care health plan, so the salaries are average at best, but what makes up for the difference in pay is the great people that work here and the mission of this organization, "to improve the quality of life for our members". If that is what you are looking for, Alameda Alliance for Health is for you!	None available at this time.	Need for flexible work schedules (i.e. swing shift) and telecommuting (where appropriate). This will help with work/life balance and improve retention.	Employee	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363098.htm		11/28/2018	The staff is dedicated to the health and wellbeing of our membership. I appreciate the many hardworking and caring coworkers.	There are frequent changes, so employees must be flexible.		Proud to work for Alameda Alliance for Health.	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2363088.htm		11/28/2018	Good benefits, good location, reasonable salary...	Not a lot of challenging work to do. Some departments don't have a good support system.	Have a good HR department to support all employees who will in turn be happy to be working in the company.	Smile and be grateful everyday!	
http://www.alamadosor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-RVW/2357628.htm		11/26/2018	ok benefits, ok salary, flexible	Lack of standardization, lack of accountability, lack of guidance.		Ok place	

http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW23536153.htm		11/23/2018	Good mission, good benefits, generous pay	Middle and upper management is in utter chaos, refusing to take ownership of roles while professing that it will get better. Communication, especially within IT is broken to the point of disrespect, "being slides" is the rule not the exception.	Gave it when I was there....respectably.	Heart is in the right place....but...	Response from Alliance CEO: Thank you for your comments, and for acknowledging that the Alliance has, "a good mission, good benefits, and generous pay." Our team serves an important mission to improve health in our community. We understand everyone on team Alliance plays an important role in fulfilling our duty, and we recognize that there are always opportunities to improve our efficiency. Respect is one of our core values, and I would love to learn more about your ideas on what we can do to continue to advance and foster respectful communication and to remove silos. In order for me to help I need the details of the situations that you experienced. Please feel free to contact me directly at 510.747.6115. Thank you, Scott
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW21894810.htm	Provider Data QA Specialist	8/9/2018	- lots of room for growth, people in our department often got promoted to an internal role. - many fun activities for to help the morale - competitive pay & emp. benefits	- encountered many relational /interdepartmental drama given it's a very female heavy organization - poor communication between internal departments		Provider Data QA Specialist	
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW21514813.htm		7/7/2018	Work schedule flexibility (earlier start times if need be)	Lack of Communication in regards to workflow/level employees and specialist resulting in confusion and misunderstandings of processes and procedures needed to complete claim accurately and efficiently. No organization for each level and kinds of claims they are to process. Most employees believe they are underpaid because they are doing a higher level claim.	Speak to your team when you're being spoken to. It won't hurt to simply say Good Morning or Hello. A lot of employees don't want to participate in any team activities when they aren't appreciated. Do a dept review of claim types and see what level should be doing what claims and adjust the production/pay rate accordingly. Don't expect employees to participate in every extra curricular activities (holidays, luncheons). Some just don't celebrate or have a lot personal stuff going on and just wanna do their work and go home.	Claims	
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW205178503.htm		5/7/2018	This is a great place to work and the Alliance has given me a chance to learn a lot and there is always opportunities to gain more knowledge if you are one of those go-getter kind of person. Overall I am very happy to be working here.	The company management encourages 'Status Quo'. The upper management does not like to take risks and rattle the cage. This attitude from the upper management makes the employees complacent and we find many people who just get-by by doing the minimum. I am appalled by all the negative reviews on the current CIO as he is one person that does not encourage mediocrity. Probably all those negative reviews are from people he has questioned and eventually made them accountable for their abysmal performance (Oh yeah, we have a bunch of people who are so disconnected with the rest of industry and live in their bubble thinking they are the best). Sad that such good people are leaving the company so we can go back to the stone age.	My advice to the C level people in particular is not to be so reactive to the feedback you get. Also don't encourage mediocrity from your employees and make each and every person accountable for the job they need to perform.	Positive place to work	
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW202017121.htm		4/17/2018	I wish I could say more. Probably the worst the company has been at in quite some time.	CIO has an improper business relationship with a vendor and told staff to sign him up for company reimbursements when he did not qualify.	You have lost faith in your employees. Earn trust by action not talking.	Beware the CIO	Thank you for your feedback. We serve an important mission at the Alliance to help improve the quality of life of our more than 265,000 members and people throughout our diverse community, and we value all of our team members. I have met with everyone on our IT Team to learn more about how we can all work together to fulfill our mission and make the Alliance the best place to work in the East Bay area. I also invite a discussion with you, either in-person or by phone, to learn more about your concerns and your ideas on how we can improve. Please feel free to reach out to me directly at 510.747.6115. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW19988177.htm		4/3/2018	People who want to do the best job possible	Resources challenges and competing priorities		Positive Changes	Thank you for your feedback and recognition that everyone on the Alliance team wants to do the best job possible, to serve our community. We are working hard each day to learn from the opportunities that our resourcefulness and stewardship present. I would love to hear and learn more about your ideas on how we can innovate to overcome these challenges, and where we can improve to make the best use of our resources. Please feel free to reach out to me directly at 510.747.6115. Many thanks, Scott CEO, Alameda Alliance for Health
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW1954549.htm		3/30/2018	- Great benefits offered - A diverse and friendly employee demographic - Great environment in a pleasant location - A desire to improve individual/departmental accountability - A desire to improve and upgrade internally and externally	- Reflect better acceptance to change, efficiency and streamlining processes and procedures. "This is how we used to/always do it" doesn't cut it in any company desiring to be competitive and successful. - Reflect more trust in individuals	Management is aware of the current goals, as well as the internal issues. Keep that focus and stay in the direction you are currently heading; success will follow.	Visible Desire for Improvement	Response from Alliance CEO: We appreciate your feedback. The Alliance is continuously working to improve our operations. Each team member plays a critical role to our success in improving health outcomes and quality of life in our community. We understand that success is a journey and not a destination, because there will always be room to improve and grow to our maximum potential. I would like to hear more of your ideas about what success looks like and how you can help us get there. Please feel free to contact me directly at 510.747.6115 Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW19593115.htm		3/29/2018	Ample parking and great benefits!	First off, left by my own accord due to corruption. The entire IT department morale has gone down since the interim CIO left and the current CIO is a tyrant. Behind the scenes? Let's just say an audit will bring things to light. Overall, the CEO and CIO (ST is very top heavy) but nonetheless as uneventful as any other cruise. Sweeping misdealings under the rug, turning a blind eye, and just outright telling "white lies" that have long-term consequences.	Come clean and trim the fat.	Privy to the Internal IT Politics	Your feedback is appreciated. We serve an important mission at the Alliance and we value all of our team members. I have met with everyone on our IT Team to learn more about how we can work together to make the Alliance the best place to work in the East Bay area. I also invite a discussion with you, either in-person or by phone, to learn more about your ideas on how we can improve. Please feel free to reach out to me directly at 510.747.6115. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW19850863.htm		3/25/2018	if you're desperate for a job then Alameda Alliance may be a quick solution	I have been working for Alameda Alliance for the last 2 and a half years. People have warned me about their IT org and I didn't listen. I have paid with my career in the toilet as it has been hard to find meaningful work, because of the poor work habits and lost opportunity to increase my skills, working for IT. As other companies evolve, we lose the opportunity for career growth, its more of the opposite of career suicide. I have been stuck here, working in IT under a CIO who has build a culture of mediocrity, mistrust and most of all cynicism. He pays only a very few, triple the amount or 40% more than employees more deserving employees (collaborated by people with access). Ask how many directors of engineering they have had in the last 3 years. Do some research before you join and you will see some suspicious background of his leadership. Lastly I know and have been told of real situations where many team members are keeping communications and records of their dealing with the CIO, because he will often lie about something he has either said or initiated that to make himself look innocent to a bad decision or zapping a team member. The CIO is root to the ills to the Alliance's problems in IT. He is a power monger, beware of this under Fester look alike.	As another suggests, audit this CIO. Changing him will improve IT 180 degrees for the better and will attract more. By the way, the online surveys are a joke. No one I know here has been candid with those surveys.	Don't take a chance working for the CIO	Response from Alliance CEO: Your feedback is greatly appreciated. We serve an important mission at the Alliance, and each day we are working hard to improve health outcomes in our community. We definitely want to continue to evolve as an organization and to help our individual team members grow. Each Alliance team member plays an important role in helping to reach our goals. At the Alliance we have an open door policy, and I would love to hear more about your ideas on how we can improve. Please feel free to contact me directly at 510.747.6115. Many thanks, Scott CEO, Alameda Alliance for Health
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW19850463.htm		3/24/2018	Popcorn Fridays and orders company lunches for any reason.	The CEO is oblivious to what the current CIO is doing. He is not only promoting an outdated infrastructure but the PMO is a mess. Under the CIO's leadership projects are roadblocked and he is the BIGGEST bottleneck within the company. His hiring practices are sketchy at best; if there is an audit he is going to bring AAH down with him unless the CEO steps in.	Start reaching out to a recruiter because your CIO is on his last legs.	Career Deal Breaker..	Response from Alliance CEO: Thank you for your feedback. At the Alliance we are working together to achieve a shared mission, and our vision and values. I would like to learn more about your ideas, to make the way we do things at the Alliance better. Please feel free to contact me directly at 510.747.6115. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.alamedaalliance.com/Reviews/EmpLOYEE-Review-AlamedaAlliance-for-Health-RVW19850463.htm		3/14/2018	Not much, there are some good people there, but overall management is classic, All talk no substance or truth behind their claims of listening to their employees.	AAH's CIO is the biggest joke He walks with a cocky attitude, hires and fires Directors at the same pace as Donald Trump. He doesn't listen to his team and it shows. Ask any current and former members under IT and you will get consensus that the CIO is a joke and a liability that the CEO either doesn't know or doesn't acknowledge. They don't pay a lot. If you want to be able to save enough to buy a house, then you will be losing that opportunity year after year.	Execute a surprise audit to your organization especially IT to prove my claim. Why do you think there were so many security breaches in the recent past? because you were not aware I Security breaches are because you as management was unaware of the holes. But if you listen to the CIO, he will tell you all is OK.	Career Black hole	Response from Alliance CEO: Your feedback is appreciated. We strive every day to become one of the best places to work in the Bay area, and to make a better impact on the 270,000 people we serve in Alameda County. At the Alliance we serve an important mission, and value all of our team members, providers, and the people we serve in the county through an open door policy. I invite a discussion to talk with you, either in-person or by phone, for purposes of hearing your ideas that will make the Alliance a better place to work. Please feel free to contact me directly at 510.747.6115. Thank You, Scott Coffin, CEO Alameda Alliance for Health

http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW1948511.htm		3/14/2018	-Upper management is really trying hard to make this a fun working environment -I feel very comfortable expressing concerns without fear of retaliation -The people I work with are great -I like that there is no favoritism -There is always a pla	No part time positions Work/school balance non-existent. Would be great if there would be exceptions made for students to work less than 40 hours a week until completion of degree. I know a few people had to quit because the company would not work aro	Great job with genuinely caring about employees. Please give us a game room and find more ways to make the work environment exciting.	Very caring environment	Response from Alliance CEO: Thank you for your feedback. We are glad to learn about the pros and the cons, the things you like and appreciate, and the things you want to improve. This is how we all get better, reading, hearing and learning about what is working well and what isn't working so well, and ultimately how we can work together to make it better. At the Alliance we work hard to serve our community on the outside and that service begins on the inside with each other. We are listening and we hear you, and we are working to make more exciting changes each and every day -- starting w/ more fruit less donuts! Many thanks, Scott
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW1948514.htm		3/14/2018	The Alliance has been through many challenges and changes in the recent years and they have all been for the better; both company and employees. The senior leadership team continues to focus on making the Alliance the number one health plan in the county and a better place to work.	Needs better communication among departments.	Continue to make this a better place to work. Better communication.	Great place to work	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW1948515.htm		3/12/2018	Everyone that works for the company is very friendly. It feels like a family and the company has very great benefits.	No cons, so far so good.		Great Company	Response from Alliance CEO: Thank you for your feedback! We are happy to have you as a member of the family. It is people like you who make the Alliance a "Great Company". Let's continue to keep up the good work together. Many thanks, Scott Coffin, CEO Alameda Alliance for Health
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW1948580.htm		3/8/2018	The company continues to improve. Department & staff participation and a positive culture overall.	Accountability remains a challenge. If each person is held accountable regardless of title, there would be less setbacks and staff morale would skyrocket!	Practice what is preached. Be clear on expectations and communications across the board.	Big Improvement!	Response from Alliance CEO: We greatly appreciate your feedback and thank you for being an important part of Team Alliance! We have come a long way, noted your advice and we are committed to making it an even better. Please feel free to stop by my office at any time, to discuss any ideas you may have about making the Alliance the best place to work in the East Bay area. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW17156176.htm	Claims	10/9/2017	If you are lazy this is the place for you! Far too many people do minimal work and literally show up to collect a free paycheck Free fruit	To many to list Lazy staff Lazy management Dysfunction at the highest levels Run into ex co - worker who is still there and he stated the place is in worse shape than ever They state needs to conserve again ASAP	You are not trustworthy	Horror	Thank you for your feedback. We are striving to be one of the best places to work in the East Bay Area. I would love to sit down with you to hear your ideas about how we can make the Alliance a better place to work. Please feel free to contact me directly to set up a meeting. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW16893518.htm		9/18/2017	Benefits, cleanliness, location, accessibility, concept	Matt woodruff is an evil doer	Go away	Bad	Response from Alliance CEO: Thank you for your feedback. We value all of our team members at the Alliance and we are striving to be one of the best places to work in the East Bay Area. We have an open door policy here at the Alliance and I would love to sit down with you to hear your ideas about how we can make the Alliance a better place to work. Please feel free to contact me directly to set up a meeting. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW19505338.htm	Member Service Representative	8/28/2017	Fruit Tuesday and Popcorn Friday New Restrooms Great Benefits	Very bad management in the dept. lack of communication, lack of professionalism, favoritism at its finest and very obvious. Every Tuesday at 4pm all 5 supervisors have meetings and still not on the same page. MJO is a joke 100%. they expect so much from the Reps but yet supervisors also need to get on their page. First you are doing great with the amount of calls ans., oh but on documentation you are very bad you need to improve. Okay so what is it? Make up your mind. Also their incentives are PIZZA PARTY, BURRITO PARTY, ETC. really? (thats how grade students get treated. What about gift cards, baskets with goodies, monthly recognition etc. I mean its ridiculous!!! Our old Boss was the best!! Sure miss him!! Oh AND PLEASE RECOGNIZE YOUR 5-YR EMPLOYEES, NOT ONLY WITH AN ANNOUNCEMENT AT THE ALL STAFF MEETING BUT IN THE DEPT.	PLEASE STOP TREATING REPS. AS CHILDREN WE ARE GROWN ADULTS. PLEASE HAVE GOOD COMMUNICATION WITH YOUR DEPT STAFF, AND ALSO PLACE YOUR REPS. ACCORDING TO THEIR EXPERTISE AND TIME WORKED FOR THE COMPANY, IN LEVEL II OR III.	NEPOTISM - MEMBER SERVICES DEPT	Response from Alliance CEO: Thank you for your feedback. We are striving to be one of the best places to work in the East Bay Area. I would love to sit down with you to talk more about your concerns and hear your ideas about how we can work together to achieve our shared goals. Please feel free to contact me directly to set up a meeting. Sincerely, Scott Coffin, CEO Alameda Alliance for Health
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW14666957.htm		7/12/2017	Good benefits (free health insurance), generous PTO, generous pension. Some staff here genuinely care about the members they serve.	Where do I begin? Lately the state has been investigating the company again, the same way before it was taken over. Employees are fearful the company will go under again. Everyone is silently praying they will at least get their pension if this happens. The provider claims are still not being paid correctly. Half of the company's work is answering phone calls from providers to fix the mispayment. The company has had many challenges over the years and it keeps getting worse. In the past 6 months half of the management team and executive team have left and there has not been any qualified replacement for the those who have left since no one wants to work here. The executive team is a Caucasian boys club, which is ironic since the majority of the members and employees are not this demographic. The environment is extremely toxic. The current CEO Scott Coffin has an "open door" policy. As a result, employees always go to him whenever they are unhappy with management or anything. Some of the employees here are problematic which makes it very difficult to work with them. However, nothing can be done since the CEO will protect them, even when the employee is clearly in the wrong. The environment is one of constant blame. Good work is not recognized but you mess up and it spreads like wildfire through the company. The CEO can't hold on to a Chief Medical Officer for the life of him. There has been a new CMO every 4-5 months.	The company is a mess right now. However, nothing can be fixed since half the management team is missing. The other half that are still there are too busy organizing soft ball games and throwing parties.	Absolute Worst Place to Work	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW14360945.htm		3/27/2017	Senior Management is very engaged and seems to truly care about the employee experience. There are good benefits and a lot of interesting people to work with.	There is a lack of communication between departments and hiring managers seem to play favorites. Once you are in a position it is a hard to move.	Employees should be valued for who they are and what they are capable of, not who they know.	Member Service Representative	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW13180723.htm		1/3/2017	If you slow down and take each call serious, you will feel satisfied with the employee you're doing and how much you are helping the members. This is also a great way to gain direct experience with working with clients and communicating with them even though it's an entry level position.	The strict rules from the supervisors can be overwhelming and draining at times. Also, hearing constant complaints from the members and understanding that the health care in the U.S. is terrible makes it difficult to stay positive at times.	Since I've worked here (only 1 year) I feel like my educational and professional background is not valued and the management don't care. Also, I feel like they don't involve their employees in decision making at all.	Member Services	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW12388128.htm		12/5/2016	None... if I could give it a minus 100 I would ... there is not much to comment positively on	Poor executive team. Totally unstable. The executive team tolerates and shows by example how to humiliate employees. They can not keep this up.	You are not true leaders. You are wasted salaries. Executive team, directors and managers have no leadership skills. The board should listen and should act.	Run run run! Get away from this place	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW12346234.htm		10/8/2016	Great place to learn medical social work and nursing if you never been exposed to the field	No training, if your not of the Asian, Chinese, Filipino decent don't bother applying.	Listen to your new employees, because your employees that have been there for years are jaded, mean and hurtful.	Don't waste your talents	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW12248806.htm		10/7/2016	The company has a very people oriented operation, and tries to limbo between the needs of the company and making it a fun place to work. I can agree that there has been a recent change in the hierarchy, however most things that I can complain about are vestiges of previous employees. Currently management constantly solicits suggestions for improvement	Although the environment is improving constantly, the nature of their work heightens the urgency of every contact and communication.	There are a few individuals (new and old) in the higher ranks who have an inflated sense of self importance, but this is becoming more and more infrequent as time goes on. I have ZERO issues with my chain of command, from me to the CEO, I am blessed.	AAH 4 LIFE	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW12189479.htm		10/5/2016	Leadership other than the CMO is great to work with.	The new CMO is really difficult to work for and is disrespectful.		on the right path	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW105132184.htm	Administrative	5/6/2016	overall, very nice people who work there.	Poor executive team putting the wrong people in charge who have no idea how to manage/treat their staff.	From what I understand the company cleaned house and put a new exec team in charge.	Poor management	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW10509388.htm		4/14/2016	Um, They have electricity and indoor plumbing and toilets. Oh, and some microwaves. And vending machines. Um. Uh. That's it.	This place is a joke, except it's not funny. No training. No vision. No ideas. No leadership. No nothing. Really bad morale. Employees are treated like drones. Leadership is incapable of leading. The building is run down and dirty. Great if you have super low standards, otherwise, stay FAR away.		Run and don't look back!!!	
http://www.glasdoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-BVW08924106.htm		12/18/2015	The company used to be a good company to work for. I've seen people promoted within all the time. It is small and you can learn a lot.	Company went into conservatism and then began to go down. People were being fired regularly and the new CEO doesn't seem to be making a positive culture change or even trying to work towards one.		Used to be good	

http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW188107253.htm		10/23/2015	Not a single thing. If you happen to believe that Alameda County's sick and underserved need a safety net plan, you will be very sad to know that this is their only option.	Lead by educated idiots, staffed by the worst type of government workers (think DMV, then subtract), terrible location and toxic politics and favoritism.	Get rid of all the people who let the company sink so low. Restore the vision of the original executives - to serve the people of Alameda County sustainably and ethically.	Worse than the DMV	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW19376333.htm		8/2/2015	Solid mission of providing high quality affordable health care in Alameda County. Dedicated staff. Relaxed and friendly culture. Dress code is informal.	Can be difficult to do your job well given resources provided and competing priorities. Little opportunity for staff to inform management decisions. New priorities and initiatives poorly communicated, leaving staff feeling uncertain of direction of the company.		Think twice	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW19321677.htm		7/31/2015	Good salary and benefits. Some people are fun to work with although with new management everyone walks on egg shells	Under new management. Not a pleasant environment, management has cleaned up the company and brought in their own people. Very unprofessional	Be more professional	Used to be a good working environment	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW17080959.htm		7/1/2015	The desire and passion to assist the community continues to be at the forefront. The staff is caring and dedicated.	Management is so dissociated from the concerns and issues from the staff (SOD syndrome). Favoritism has played a huge roll in promoting individuals who are not qualified or prepared for a management position and now the organization and our members are paying the price. Forcing the implementation of a new core system without the appropriate testing and configuration expertise, has hindered services to our members, physicians and trading partners.	Our management needs to listen and address issues being brought to them by staff. Our priority should be to continue to provide the best service to our community, not indulge in hidden agendas from consultants and sales reps, who continue to lead the organization down a painful path of disorganization and uncertainty. We must maintain our caring and talented employees instead of letting them go. Unfortunately continuing this pattern will lead to a negative image within our community, and ultimately our downfall.	Great Mission but extremely poor execution.	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW19216420.htm		3/31/2015	Nice area, clean next door to the raiders headquarters.	The amount of training time is a joke. Supposedly you have at least two weeks to train. Now the question is if your trainer is there and if not your out of luck, bye your fired.		Terrible place to work.	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW190508116.htm		4/14/2014	People really care about the goal of getting the best health care to our members. The people who work there are great.	The company is financially challenged right now	Make decisions based on reality, not what is wished for.	I'm a Director at Alameda Alliance for Health	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW19334562.htm		4/5/2013	I really like our mission to provide health care. The company is always finding ways to improve care for it's membership. The atmosphere is very diverse and almost family-like.	There seems to be alot of gossip instead of staff asking the right people the right questions.		Working at the Alliance	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW13303524.htm	Utilization Nurse	10/27/2012	coworkers are great, and team is great	too many projects and unclear priorities		Good place to work	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW13303524.htm		2/13/2012	Important mission to serve the underserved in a culturally sensitive manner Ability to innovate Pay range is decent	There is some political turmoil within.		Good place to think outside the box	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW19305058.htm		7/8/2010	This is a small health plan that administers government-funded health insurance programs. The small size of the organization allows you to gain a good overview of health plan operations. Since it is a not-for-profit that provides services to the underserved, it is more meaningful than working for a greedy for-profit health insurance company.	Senior management plays favorites. Double standards exist. This could work for you or against you. You can be the person who works hard, does all the grunt work, and not get noticed/rewarded or you can be the person who blatantly goes off and gets promoted. Performance evaluations are subjective and not 360, as claimed. 360 means having people above and below review you, but managers are not assessed for their management abilities by their subordinates. Decisions from the top (both business and personnel-related) are made almost exclusively from "feelings." It is not balanced with evidence/data. Senior managers strive for mediocrity and do the bare minimum in all aspects. They will only do something to improve services or help members if forced to by law. If you are someone who strives for excellence or doing more than what the regulations force you to do, you will not fit in this organization.	Look at the skill set needed for a position and assign people their role according to the skill set they have. Your friends may want a certain position, but may be ill-suited for it. Placing a friend in a position in which s/he is destined to fail is NOT being a friend. It is not good for the organization nor for the staff working under this person. No one wins. You may be biased and unable to honestly judge someone's skill set, so seek out the opinion of several people and look for hard evidence/past work to back claims. Keep in mind that management is a skill and can only be assessed by those being managed. All those overseeing staff should be assessed. Stop the double standards and favoritism in the organization. Don't base your opinions of others simply from the perception of 1 individual, especially when others have a different perception. Put members first. Try to keep in mind the daily challenges the population the Alliance serves have, and do what you can to help instead of trying to get away with doing as little as possible. Other community health plans are doing much more.	Striving for mediocrity	
http://www.alamedaoor.com/Reviews/EmpLOYEE-Review-Alameda-Alliance-for-Health-8VW1948620.htm	Senior Executive	7/28/2008	The mission and service to the Alameda County community with underserved and under-represented health care needs.	Lack of understanding and sensitivity by senior leadership in the mission and staff morale. For example, a key senior exec would habitually be late for all meetings, leave early and be disengaged from the details or meaningful substantive operations of the organization. A real dearth of leadership and inspiration. Politically correct platitudes are offered instead. The Board by design has conflicts of interests insofar as they also contract with the Alliance as health care providers. This has not worked in several important instances in the past as the Board has made decisions that harm the organization but help their individual interests.	Look beyond simple cost benefit analyses in making decisions about your activities and investments. Too much favoritism, scape-goating and petty politics starting at the top. Be aware of perception as well as reality that many current and past staff feel this way. Too often Senior Management has a self-serving outcome in mind, and it will manipulate an otherwise objective process to arrive at that pre-determined outcome. Senior Management has a shallow view of the organization's role and capabilities and it does nothing to engender loyalty among staff that goes beyond salaries and titles.	Golden Age has long passed.	



Health care you can count on.
Service you can trust.

Compliance

Diana Sekhon

To: Alameda Alliance for Health Board of Governors

From: Diana Sekhon, Compliance Director

Date: January 10, 2020

Subject: Compliance Report

State Audit Updates

- 2019 DMHC Financial Audit
 - The DMHC is currently conducting the Plan's routine financial survey onsite visit that started on 12/09/2019. The audit review period includes a three year look back and the scope includes reviewing the Plan's financial performance, claims processing, and provider dispute resolutions (PDR). The DMHC is in the final steps with completing their review of the claims and PDR case files.
- 2020 DMHC Follow Up Medical Audit
 - The DMHC provided notice to the Plan on 11/01/2019 that they will be conducting a follow up audit for the outstanding deficiencies identified in the 2018 final report of the routine medical audit. The Plan has submitted documentation to the DMHC as of 12/02/2019 and over 400 case files for review. The Plan is reviewing the cases internally to assess any risk prior to the start of the audit in February.

Regulatory Updates

- *Proposition 56 Directed Payments for Developmental Screening Services ((DHCS All Plan Letter 19-016))*
 - The Department of Health Care Services (DHCS) released guidance on 12/26/2019 to managed care plans on directed payments funded by the California Healthcare, Research and Prevention Tobacco Tax Act of 2016 (Proposition 56), for the provision of standardized developmental screening services for children. Plans must ensure that developmental screening services are provided for Members as part of the Early and Periodic Screening Diagnostic, and Treatment benefit comply with the AAP/Bright Futures periodicity schedule and guidelines. DHCS is requiring Plans to make directed payments to eligible Network Providers of \$59.90 for each qualifying developmental screening service with dates of service on or after January 1, 2020, in accordance with the CMS criteria and standardized tools. Payments are in addition to what the provider normally receives from the Plan for the specified procedure code.

- *Proposition 56 Directed Payments for Adverse Childhood Experiences Screening Services ((DHCS All Plan Letter 19-018)*
 - DHCS released guidance on 12/26/2019 to managed care plans on directed payments funded by the Proposition 56 for the provision of standardized Adverse Childhood Experiences (ACEs) screening services for adults (through 64 years of age) and children. DHCS is requiring Plans to comply with a minimum fee schedule of \$29.00 for each qualifying ACEs screening service (as defined below) by a Network Provider with dates of service on or after January 1, 2020. A qualifying ACEs screening service is one provided by a Network Provider through the use of either the PEARLS tool or a qualifying ACEs questionnaire to a Member enrolled in the MCP who is not dually eligible for Medi-Cal and Medicare Part B. Beginning 7/01/2020, Provider must complete ACEs-oriented trauma-informed care training for Providers and their ancillary office staff. Network Providers must attest to completing certified ACEs training on the DHCS website to continue receiving directed payments from the Plan.
- *Restoration of Optional Benefits*
 - The State budget for 2019-2020 has reintroduced coverage for adults for optical services, podiatry, and speech therapy that take effective as of 1/01/2020. The benefits were removed during the recession and have now been put back into place under Medi-Cal coverage per the legislation. The Plan will providing expanded coverage in these areas such as optical services and podiatry for its members.
- *Young Adult Expansion*
 - As of 1/01/2020, young adults under the age of 26 will be eligible for full scope Medi-Cal regardless of their immigration status. Senate Bill 104 enacted this expansion of coverage which models Senate Bill 75 that provided full scope Medi-Cal to eligible children under the age of 19 regardless of citizenship or immigration status.

Legislative Updates

- The Plan continues to track legislative bills passed in legislative session. The Legislature has reconvened as of 1/06/2020 and the budget will be submitted by the Governor on 1/10/2020. Below is a summary of the bills being tracked under review that will impact the Plan's benefits and operations.
- SB 29 (Durazo – D) Medi-Cal: Eligibility
 - Status: 1/3/2020 – Read second time. Ordered to third reading (Set for hearing on 1/6/2020)
 - Summary: This bill would, subject to an appropriation by the Legislature, extend eligibility for full-scope Medi-Cal benefits to individuals who are 65 years or older, who are otherwise eligible for those benefits but for their immigration status, and would delete provision delaying implementation until the director makes the determination as specified.

Compliance

Supporting Documents

ALL PLAN LETTER (APL) IMPLEMENTATION TRACKING LIST						
#	Regulatory Agency	APL #	Date Released	APL Title	Summary of Key Requirements	Status
1	DMHC	19-001	1/11/2019 Revised - 1/25/2019	Health Plan Profile Webinars	1) Webinars pertaining to the collection of health plan data to occur between January 28th- March 8th 2) Sign up for webinars no later than January 24th 3) DMHC is targeting 05/01/2019 as the date for submission of all completed documents pertaining to the Health Plan Profile	Completed
2	DHCS	19-001	1/17/2019	Medi-Cal Managed Care Health Plan Guidance on Network Provider Status	1) Plans must ensure that providers meet the required characteristics of Network providers effective 07/01/2019 2) Ensure that all Network Provider Agreements comply with current and applicable Medi-Cal managed care contract requirements 3) Must submit within 60 days (March 17th) any Network Provider Agreement boilerplates for hospital providers and 120 days (May 17th) for non-hospital that have been updated in accordance with requirements in this APL for review and approval prior to use 4) Ensure that all Network provider Agreements meet the Network Provider criteria in APL to guarantee eligibility for directed payments for rating periods starting 07/01/2019 5) Communicate to all delegates and subcontractors requirements	Completed
3	DMHC	19-002	1/11/2019	Newly Enacted Statutes Impacting Health Plans	1) Update EOC, disclosure form, provider contracts and/or other plan documents 2) Review relevant plan documents to ensure they comply with newly passed legislation 3) Compliance with 2018 legislation document to be submitted by 03/01/2019	Ongoing
4	DHCS	19-002	1/30/2019	Network Certification Requirements	1) Submit a complete and accurate Annual Network Certification report/template (Attach B) no later than 105 days before the fiscal year begins 2) Submit geographic access maps or accessibility analysis that cover the entire service area 3) Submit alternative access request for each provider type and zip code combination in which neither time nor distance standard were met	Ongoing
5	DMHC	19-003	1/14/2019	SB- 137 Guidance Regarding Provider Directory Annual Findings	1) Submit through the eFiling web portal the compliance information requested in the 2019 Annual Filing Checklist for the annual provider directory filing no later than 03/31/2019	Completed
6	DHCS	19-003	5/2/2019	Providing Informing Materials to Medi-Cal Beneficiaries in an Electronic Format	1) Plan has the option to send member DHCS approved notice informing of how to obtain the Provider Directory, Formulary, and Member Handbook electronically 2) Plan to provide SPDs individuals a notice in place of paper formulary and member handbook. SPDs must receive paper form of Provider Directory- PPD 3) All populations may receive a notice in place of paper Provider Directory, Formulary, and Member Handbook 4) Plan must meet informing materials notice approval process	Ongoing
7	DMHC	19-004	1/23/2019	(OPL) Telehealth/Teledentistry Sample Questions	1) EOC and Disclosure Form should reflect the telehealth services and policies in a clear manner that allows enrollees to know when and how these services are available 2) All contracts with either vendors or providers should be filed as ASA (Exhibit N-1) or provider contracts (Exhibit K-1) 3) Incorporate sample questions into process when working on a filing that mentions telehealth to ensure the services meet the requirements of the Knox-Keene Health Care Service Plan	Completed
8	DHCS	19-004	6/5/2019	Provider Credentialing/Recredentialing And Screening/Enrollment	Plans must screen and enroll providers in a manner consistent with the DHCS FFS enrollment process but may use screening results from other Plans, Medicare, or Medicaid programs to satisfy these requirements. In order to be reimbursed by Medi-Cal FFS, providers must be enrolled with DHCS as Medi-Cal FFS providers. Plans must verify every 3 years that each provider continues to possess valid credentials and must review a new application and re-verify above-mentioned information.	Ongoing
9	DMHC	19-005	1/25/2019	Plan Year 2020 QHO and QDP Filing Requirements	Not applicable to AAH	N/A
10	DHCS	19-005	6/12/2019	Financial Incentives	1) FQHCs and RHCs are to be reimbursed for their costs in providing covered health care services to Medi-Cal beneficiaries through the Prospective Payment System (PPS) methodology 2) Plans may not utilize financial incentives or P4P payments to pay a FQHC or RHC an additional rate per service or visit based exclusively on utilization 3) P4P payments provided to FQHCs or RHCs cannot be included in the calculation of wrap-around or supplemental payments 4) Communicate requirements to all delegated entities and subcontractors	Ongoing
11	DMHC	19-006	2/15/2019	Clinical Quality Improvement	1) Identify how the plan assesses delegates/medical groups' clinical performance 2) identify if the plan has a focused QIP or stewardship program in place 3) identify the clinical measures the plan collects and tracks for each department-regulated line of business 4) identify any additional methods the plans utilizes for data collection and tracking pertaining to the quality measures discussed in APL 5) Complete and submit questionnaire no later than Friday, March 8th	Completed

12	DHCS	19-006	6/13/2019	Prop 56 Physicians Directed Payments for Specified Services for State FY 17-18 & 18-19	<p>1) Plans must make directed payments to contracted providers when they bill for one of 13 specified CPT codes with dates of service between 7/1/17-6/30/18; payment amounts for each CPT code vary from \$5 to \$50. And 23 specified CPT codes with dates of service between 7/1/18-6/30/19; payment amounts for each CPT code vary from \$5 to \$107</p> <p>2) Directed payments to providers must be made no later than 90 calendar days from the date of DHCS's payment to the Plan. From the date the Plan receives DHCS's payment onward, Plans must make directed payment to providers within 90 calendar days of receiving a clean claim or accepted encounter</p> <p>3) Providers eligible to receive directed payments do not include those at FQHCs, Rural Health Centers, American Indian Health Programs, or Cost-Based Reimbursement Clinics</p> <p>4) Qualifying services are those billed using one of the 13 specified CPT codes performed by an eligible provider for a member between 7/1/17 and the date the Plan receives payment from DHCS</p>	Ongoing
13	DMHC	19-007	2/28/2019	Governor's Declarations of Emergency	<p>1) State of emergency due to severe thunderstorms for other counties- does not apply to AAH</p> <p>2) informed Member Services in the event that members from other counties are displaced to Alameda County for services</p>	Completed
14	DHCS	19-007	6/14/2019	Non-Contracted Ground Emergency Medical Transport Payment Obligations for State Fiscal Year 2018-19	<p>1) Plan must provide increased reimbursement rates for specified GEMT services to non-contracted GEMT providers when they bill for one of the three specified CPT codes with dates of service between 7/1/18-6/30/19; increased reimbursement of \$339.00</p> <p>2) Plans have 90 calendar days from the date DHCS issues the capitation payments for GEMT to pay for all qualifying clean claims or accepted encounters</p> <p>3) Plans are responsible for identifying and satisfying any Medicare crossover payment obligations that result from the increase in GEMT reimbursement obligations</p> <p>4) Plans are responsible for ensuring that their delegated entities and subcontractors comply with requirements</p>	Ongoing
15	DMHC	19-008	3/8/2019	Timely Access Compliance Reports Measurement Year 2019 (MY 2019)	<p>1) Annual Timely Access Compliance filing for Measurement Year 2019 due by 04/01/2020</p> <p>2) Plans must engage an external validation vendor to validate the results of the MY 2018 Provider Appointment Availability Survey to validate that a) the required templates were used; b) all required provider types were reported; c) the templates accurately report the Plan's network; d) the rates of compliance were accurately calculated; and e) the survey was administered in accordance with DMHC methodology.</p> <p>3) Plans must file a Quality Assurance Report written by the external validation vendor, which details findings, issues Plans were unable to correct, deviation from the methodology, and steps taken to remedy issues for future years.</p> <p>4) Plans may not collaborate through ICE for the MY 2019 Provider Satisfaction Survey and must instead either self-administer the survey or use a vendor not associated with ICE.</p>	Ongoing
16	DHCS	19-008	6/18/2019	Rate Changes for Emergency and Post-Stabilization Services Provided by Out-Of-Network Border Hospitals Under the DRG Payment	<p>1) DRG payment rates are to remain effective as approved under SPA 15-020 for those admissions on or after July 1, 2015 however, APL 13-005 allows Plans to pay a lower negotiated rate agreed by the hospital</p> <p>2) Plans are responsible for ensuring that delegated entities and subcontractors comply with requirements</p>	Ongoing
17	DMHC	19-009	3/29/2019	2019 Annual Assessment Letter	<p>1) Implementation by 05/15/2019</p> <p>2) Plans must file the Report of Enrollment Plan in the DMHC portal by 05/15/2019 after filing their 03/31/2019 quarterly financial statements</p>	Completed
18	DHCS	19-009	8/5/2019 Revised-10/16/2019	Telehealth Services Policy	<p>1) Each telehealth provider must be licensed in the State of California and enrolled as a Medi-Cal rendering provider or non-physician medical practitioner (NMP)</p> <p>2) Each telehealth provider providing Medi-Cal covered services to an MCP member via a telehealth modality must meet the requirements of BPC Section 2290.5(a)(3), or equivalent requirements under California law in which the provider is considered to be licensed</p> <p>3) Certain types of services cannot be delivered via telehealth- services that would require the in-person presence of the patient for any reason</p> <p>4) Telehealth providers are not required to be present with the patient at the originating site unless determined medically necessary by the provider at the distant site</p> <p>5) Providers must the modifiers defined in the Medi-Cal Provider Manual with the appropriate CPT-4 or HCPCS codes when coding for services delivered via telehealth (synchronous and asynchronous)</p>	Ongoing
19	DMHC	19-010	4/3/2019	Introduction of a New Independent Review Organization	<p>1) Implementation by 04/15/2019</p> <p>2) DMHC contracted Island Peer Review Organization, Inc (IPRO) to conduct Independent Medical Reviews (IMRs). MAXIMUS and IPRO will work together.</p> <p>3) <u>Process will remain the same, however, IPRO's rate review schedule is different from DMHC's.</u></p>	Completed
20	DHCS	19-010	8/14/2019	Requirements for Coverage of EPSDT for Medi-Cal Members Under the Age of 21	<p>1) Plan is required to provide and cover all medically necessary services for members under the age of 21</p> <p>2) Provide case management and care coordination</p> <p>3) All members under 21 must receive screenings designed to identify health and developmental issues, including medically necessary diagnostics and treatment services for members with developmental issues</p> <p>4) Plan must provide appointment scheduling assistance and necessary transportation (emergency and non-emergency)</p> <p>5) Responsible for providing BHT Services for eligible members under the age of 21</p> <p>6) <u>Ensure members who eligible for EPSDT services are aware of services (health education)</u></p>	Ongoing

21	DMHC	19-011	5/9/2019	QIF Plan Regulatory Requirements	<p>1) Notify DMHC and DHCS by July 1st if the Plan intends to maintain or transfer plan products from the QIF to the affiliated plan</p> <p>2) Attend a pre-filing conference by August 1st if the Plan intends to maintain license or merge with an affiliate</p> <p>3) File a Notice of Material Modification or an Application of Surrender by September 1st</p> <p>4) QIF plans will be treated as distinct from affiliate plans and will be subject to the requirements of the Act by January 1, 2020</p>	Ongoing
22	DHCS	19-011	9/30/2019	Health Education and Cultural and Linguistic Population Needs Assessment	<p>1) MCPs are required to conduct a PNA. MCPs must address the special needs of seniors and persons with disabilities (SPDs), children with special health care needs (CSHCN), members with limited English proficiency (LEP), and other member subgroups from diverse cultural and ethnic backgrounds in the PNA findings. MCPs must use the PNA findings to identify and act on opportunities for improvement. MCPs must use reliable data sources to conduct the needs assessment as outlined in the requirements below.</p> <p>2) MCPs must use multiple data sources, and must include the most recently available CAHPS survey results and DHCS MCP-specific health disparities data.</p> <p>3) MCPs are required to review and update health education, C&L, and QI activities, in light of the PNA data findings, to develop an action plan that addresses identified member needs. The action plan must outline health education, C&L, and QI efforts taken and planned to improve health outcomes for members. MCPs must identify health education, C&L, and QI program targeted strategies, including those designed to reduce health disparities, and make any necessary adjustments to these strategies annually.</p> <p>4) MCPs must provide their Community Advisory Committees (CAC) with an opportunity to provide input on the PNA. MCPs must report PNA findings to their CACs, have a process to discuss improvement opportunities, and update CACs on progress with the goals.</p> <p>5) MCPs must ensure contracted health care providers, practitioners, and allied health care personnel receive pertinent information regarding the PNA findings and the action plan. This information should also be provided to other MCP staff to increase their understanding of members' needs.</p> <p>6) MCPs must complete a PNA report, which includes a PNA action plan annually and get DHCS approval.</p> <p>7) MCPs are responsible for ensuring that their delegates comply with all applicable state and federal laws and regulations, contract requirements, and other DHCS guidance materials, including APLs and Policy Letters. These requirements must be communicated by each MCP to all delegated entities and subcontractors.</p>	Ongoing
23	DMHC	19-012	6/4/2019	AB 72 Policy and Procedures	<p>1) By August 15, 2019, if the plan is responsible for payment of claims must submit a policy and procedure which determines the average contracted rate</p> <p>2) Plan must provide delegates that have a the responsibility for payment of claims with a copy of this APL.</p> <p>3) Delegate's P&P must be submitted to AB72@dmhc.ca.gov</p> <p>3) If the plan does not have the responsibility for payment of claims an E-1 indicating as such needs to be filed</p>	Ongoing
24	DHCS	19-012	9/30/2019	Federal Drug Utilization Review Requirements Designed to Reduce Opioid Related Fraud, Misuse and Abuse	<p>1) By October 1, 2019 Plans must operate a DUR program.</p> <p>2) Plans must submit updated policies and procedures that address each of the requirements detailed in the APL no later than December 31, 2019</p> <p>3) Requirements to address in policies: a) claims review; b) program to monitor antipsychotic medications by children; and c) fraud and abuse identification</p>	Ongoing
25	DMHC	19-013	6/13/2019	Block Transfer Enrollee Transfer Notices	<p>1) Plans must submit their Block Transfer Filings and Continuity of Care policies (and any material changes) to DMHC for review no later than 08/16/2019</p> <p>2) Plans must complete ETNs to include detailed information when there is a contract termination with a general acute care hospital</p> <p>3) ETN letters concerning provider group terminations shall include, in addition to the name of the terminating general acute care hospital, brief explanation as to why the redirection to alternate hospitals for future hospital-based services is necessary due to termination, and the date of the contract termination and redirection to alternate hospitals, Sections B.1 through B.6 of the APL</p> <p>4) Plans must include in their continuity of care policy a description of the health plan's process for the block transfer of enrollees and the <u>template(s) of the plan's ETNs</u></p>	Ongoing
26	DHCS	19-013	10/21/2019	Proposition 56 Hyde Reimbursement Requirements for Specified Services	<p>1) Plans must, directly or through their delegates entities/subcontractors, pay the individual rendering providers that are qualified to provide and bill for medical pregnancy termination services with dates of services between July 1, 2017- June, 30, 2020, using Prop 56 funds.</p> <p>2) Plans or their delegated entities/subcontractors must pay the rate for CPT-4 code 59840 in the amount of \$400 and 59841 in the amount of \$700.</p> <p>3) Plans must distribute payments within 90 calendar days from the date the Plan begins receiving capitation payments from DHCS.</p> <p>4) Plans are responsible for ensuring that the specified CPT-4 codes are appropriate for the services being provided and that the information is submitted to DHCS in encounter data that is complete, accurate, reasonable, and timely.</p> <p>5) Plans must have a formal procedure to accept, acknowledge, and resolve provider grievances related to the processing or non-payment of a Prop 56 directed payment.</p> <p>6) <u>Plans must communicate the payment process with providers on how to process payments, file a provider grievance, and determine</u></p>	Ongoing

27	DMHC	19-014	6/14/2019	Guidance Regarding General Licensure Regulation	1) The regulation applies to any contract entered into, amended, or renewed on or after July 1, 2019 2) Entities that assume global risk must either obtain a license under Knox-Keene or receive an exemption from DMHC 3) During phase-in period, entities that assume global risk must file with DMHC their global risk contracts within 30 days of execution 4) Entity or someone acting on behalf of entity must submit Request for Expedited Exemption to the DMHC 30 days after parties have executed the contract or renewal or 30 days after the effective date of the contract or renewal	Ongoing
28	DMHC	19-015	7/8/2019	Governor's Declarations of Emergency in Kern and San Bernardino Counties- Ridgecrest Earthquakes	1) State of emergency due to severe thunderstorms for other counties- does not apply to AAH 2) Inform Member Services in the event that members from other counties are displaced to Alameda County for services	Completed
29	DHCS	19-014	11/12/2019	Responsibilities for Behavioral Health Treatment Coverage for Members Under the Age of 21	1) Inform members that EPSDT services are available for members under 21 years of age. 2) Provide access to comprehensive screening and prevention services but not limited to: health and development history; comprehensive unclothed physical examination; appropriate immunizations; lab tests and lead toxicity screening; screening services to identify developmental issues as early as possible. 3) Provide access to diagnostic and treatment services, including but not limited to, BHT services, when medically necessary based upon the recommendation of a licensed physician or psychologist.	Ongoing
30	DMHC	19-016	9/6/2019	Amendment to the Risk Bearing Organization Regulations	1) Effective date for the phase-in period for the new requirements is 10/01/2020 2) Plans must review the amended sections 1300.75.4, 1300.75.4.2, 1300.75.4.5, 1300.75.4.5, 1300.75.4.7, 1300.75.4.8, and 1300.76 of Title 28, California Code of Regulations 3) Amended regulations include: a) clarifying definition of an organization; b) update quarterly and annual financial survey report forms and corrective action form; c) submit quarterly and annual financials; d) clarify when an organization and affiliates are to provide financial survey reports on a combined basis; e) define cash-to-claims ration, sponsoring organization, sub-delegating organization, working capital, and TNE; f) restricts organizations use of a "sponsoring organization" for purposes of calculating TNE, working capital, and cash-	Ongoing
31	DHCS	19-016	12/26/2019	Prop 56 Directed Payments for Developmental Screening Services	1) MCPs are required to ensure that developmental screening services provided for Members as part of the Early and Periodic Screening, Diagnostic, and Treatment benefit, comply with the AAP/Bright Futures periodicity schedule and guidelines. 2) MCPs either directly or through their delegated entities and Subcontractors to make directed payments to eligible Network Providers of \$59.90 (was previously \$59.50) for each qualifying developmental screening service on or after January 1, 2020, in accordance with the CMS approved preprint which will be made available on the DHCS Directed Payments Program website upon CMS approval.	Ongoing
32	DMHC	19-017	10/11/2019	Requirements Pursuant to AB 315 Pharmacy Benefit Management	1) PBMs to notify a purchaser in writing of any of its activities, policies, or practices that present a conflict of interest. 2) PBMs are also required to disclose, on a quarterly basis, certain information with respect to prescription product benefits specific to the purchaser, including the aggregate wholesale acquisition costs from a pharmaceutical manufacturer or labeler for certain therapeutic drugs and any administrative fees received from a pharmaceutical manufacturer or labeler. 3) Plans are prohibited from including in a contract with a pharmacy provider, or its contracting agent, a provision that prohibits the provider from informing a patient of a less costly alternative to a prescribed medication. 4) A Plan that contracts with PBM(s) for management of prescription drug coverage must require its contracted PBMs to register with the DMHC.	Ongoing
33	DMHC	19-018	10/14/2019	Governor's Proclamation of a State of Emergency Due to Fires in Los Angeles and Riverside Counties	1) State of emergency due to effects of fires in the Los Angeles and Riverside counties- does not apply to AAH 2) Inform Member Services in the event that members from other counties are displaced to Alameda County for services	Completed
34	DHCS	19-018	12/26/2019	Prop 56 Directed Payments for Adverse Childhood Experiences Screening Services	1) Both the ACEs questionnaire and the PEARLS tool are acceptable for use for Members aged 18 or 19 years. The ACEs screening portion (Part 1) of the PEARLS tool is also valid for use to conduct ACEs screenings among adults ages 20 years and older. 2) DHCS will provide and/or authorize ACEs-oriented trauma-informed care training for Providers and their ancillary office staff. DHCS must approve or authorize any other trauma-informed care training that is not provided by DHCS. The training will be available in person, including regional convening's, and online. The training will include both general training about trauma-informed care, as well as specific training on use of the ACEs questionnaire and PEARLS tool. It will also include training on ACEs Screening Clinical Algorithms to help Providers assess patient risk of toxic stress physiology and how to incorporate ACEs screening results into clinical care and follow-up plans. More information about training is available on https://www.acesaware.org/ . 3) DHCS will maintain a list of Providers who have self-attested to their completion of the training. MCPs will have access to the list. Beginning July 1, 2020, Network Providers must attest to completing certified ACEs training on the DHCS website to continue receiving directed payments.	Ongoing

35	DMHC	19-019	10/14/2019	Requirements Pursuant to SB 546: Large Group Renewal Notice Requirements	<p>1) All commercial full-service health plans are required to deliver written notice indicating changes in premium rates or coverage at least 60 days prior to the contract renewal effective date.</p> <p>2) Renewal notices shall include a statement comparing the proposed rate change stated in a group health plan service contract to the average rate increases negotiated by CalPERS and by Covered Ca.</p>	Ongoing
36	DMHC	19-020	10/21/2019	Guidance for Sec. 1365 Cancellation Regulations	<p>1) Plans are required to provide an individual who receives the State advance premium assistance subsidy with a "federal grace period," which includes complying with all notice and timing requirements</p> <p>2) Plans have the authority to implement a premium threshold policy. Plan must indicate so, and affirm in its 2019 Cancellation Regulations Compliance Filing that the Plan's premium payment threshold policy complies with the requirements of Rule 1300.65(a)(21).</p> <p>3) Plans have the authority to nonrenew or rescind an enrollment or subscription of an enrollee who received advanced premium assistance or subsidy or advance payments of the federal premium tax credit for nonpayment of premiums after a three-month grace is exhausted and all other requirements are met. Plans are to issue any notices developed by Covered California for this purpose or Federal grace period notices edited to reflect the enrollee is a recipient of only the State subsidy.</p> <p>4) Templates notices for cancellation, rescissions, or nonrenewal based on nonpayment of premiums for enrollees who receive State APTC must be submitted as Exhibit I-9.</p> <p>5) Plans are required to submit an Amendment filing demonstrating, at a minimum, certain plan documents meet requirements set forth in the Cancellation Regulations no later than December 2, 2019.</p> <p>6) Any new or revised Enrollee Subscriber, Group Contract Holder Notices, Grievance Policies, Grievance Policies and Procedures, and Forms and Templates must be submitted by the Plan for the Department to review.</p> <p>7) Plans must fully implement newly-approved notices no later than April 1, 2020 for any enrollee entitled to a grace period starting on or after April 1, 2020.</p>	Completed
37	DMHC	19-021	10/25/2019	Governor's Proclamation of a State of Emergency	<p>1) State of emergency due to effects of fires in Sonoma and Los Angeles counties- does not apply to AAH</p> <p>2) Inform Member Services in the event that members from other counties are displaced to Alameda County for services</p>	Completed
38	DMHC	19-022	10/28/2019	Governor's Proclamation of a Statewide State of Emergency	<p>1) State of emergency statewide due to effects of fires and power outages</p> <p>2) Inform Member Services in the event that members from other counties are displaced to Alameda County for services</p> <p>3) Plans are to complete an Exhibit J-17 addressing the action plans in place for impacted members.</p>	Completed
39	DMHC	19-023	12/4/2019	Standard Prescription Drug Formulary Template	<p>1) Effective October 1, 2019, standard prescription drug formulary template was implemented for Plans to adhere to promote accessibility and transparency in prescription drug coverage.</p> <p>2) Plans are required to submit via eFiling an Exhibit E-1 acknowledging affirming the plan's intent to comply with the Formulary Regulation requirements.</p> <p>3) Plan is to review disclosure and coverage documents, including but not limited to its EOC, Disclosure Form, and Schedule of Benefits and other documents, to ensure no inconsistencies exist between these documents and the requirements of the Formulary Regulation.</p>	Ongoing



Health care you can count on.
Service you can trust.

Health Care Services

Steve O'Brien, MD

To: Alameda Alliance for Health Board of Governors

From: Steve O'Brien, M.D., Chief Medical Officer

Date: January 10, 2020

Subject: Health Care Services Report

UTILIZATION MANAGEMENT: OUTPATIENT

Director: Julie Anne Miller

Manager: Hope Desrochers

Medical Director: Bev Juan

- The outpatient UM team has maintained Turn-Around-Times (TAT) despite absorbing the advanced imaging UM reviews from our previous vendor, Evicore. The rate of denials was steady in December and November. In order to assist Providers in streamlining authorizations for care, the Outpatient Team is working closely with IT on integrating the Authorization Process into the new AAH Provider portal.
- The team has collaborated with IT to streamline Prior Authorization request processing through the launch of document imaging.
- The Outpatient UM team is working closely with claims and operations on the last steps that will allow for the launch of Stanford Oncology access for AAH members.
- NOA Letter processing for AAH and our delegates remains a significant focus

Outpatient Authorization Denial Rates			
Denial Rate Type	October 2019	November 2019	December 2019
Overall Denial Rate	4.0%	3.3%	3.7%
Denial Rate Excluding Partial Denials	3.8%	3.1%	3.6%
Partial Denial Rate	0.2%	0.2%	0.1%

Turn Around Time Compliance			
Line of Business	October 2019	November 2019	December 2019
Overall	99%	98%	98%
Medi-Cal	99%	98%	97%
IHSS	99%	98%	95%
<i>Benchmark</i>	<i>95%</i>	<i>95%</i>	<i>95%</i>

UTILIZATION MANAGEMENT: INPATIENT

Director: Julie Anne Miller

Manager: Carla Healy-London

MD Lead: Shani Muhammad

- The inpatient team is working closely with Case Management on the implementation of the Transition of Care bundle for members transitioning out of Alameda Health System. This pilot is developed in conjunction with AHS CM team. Discharge phone calls, discharge appointments, medication reconciliation and home care/DME/transportation needs are being targeted working with our care partners.
- Respite beds have become available at BACS and Adeline Respite and AAH case management is working closely with our acute care partners to assist in transitioning appropriate members into these facilities. This is one tool used to improve flow through our acute care facilities
- A Clinical RN Supervisor has been added to the team to facilitate standard practice, coaching and auditing.
- Inpatient Team will be meeting with Sutter to determine shared goals and strategies for LOS and Readmission reduction

Inpatient Utilization Total All Aid Categories Actuals (excludes Maternity)			
Metric	September 2019	October 2019	November 2019
Authorized LOS	4.2	4.1	4.2
Admits/1,000	56.2	59.2	58.0
Days/1,000	235.7	244.8	244.3

PHARMACY

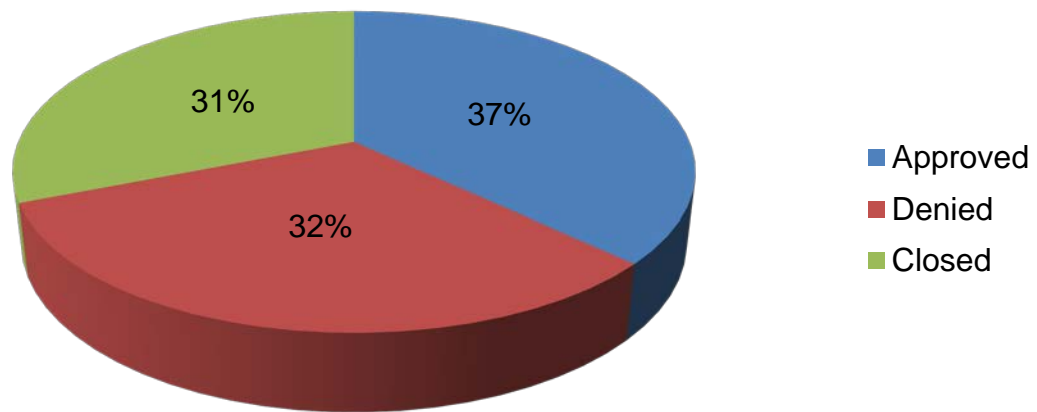
Senior Director: Helen Lee

- Pharmacy continues to have strong operational performance, including 100% turn-around time compliance for all lines of business.
- Outpatient initial approval rate is 37% and denial rates are 32%. The approval rate was slightly decreased while denial rates also slightly dropped compared to previous reporting periods. Diabetes, asthma/COPD, pain, heart attack/stroke, migraine medications are common reasons for denials due to formulary issues. AAH offers clinically equal more cost effective formulary alternatives.
- A RFP for a single PBM contract was officially awarded to Magellan. Starting 1/1/2021, the state will take back drug coverage, rebate, utilization management, pharmacy provider network. AAH is to maintain beneficiary care coordination, drug adherence, disease and medication management, in authorization, denial & appeals of physician administered drugs (PADS) and outpatient infusion drugs.
- Quality improvement and cost containment initiatives continue with focus on effective formulary management, coordination of benefit & joint collaboration with Quality to improve drug adherence & generic utilization. Senior Pharmacy Director Helen Lee is also leading initiatives on PAD, dialysis, sickle cell disease, outpatient infusion & oncology strategies and long term care for health care services.

Summary Table December 2019

Decisions	Number of PAs Processed
Approved	625
Denied	538
Closed	535
Total	1698

December 2019 Outpatient Pharmacy Auth by Decision Types



Top 10 Drug Categories by Number of Denials

Rank	Drug Name	Common Use	Common Denial Reason
1	LIDOCAINE 5% PATCH	Pain	Criteria for approval not met
2	JANUVIA 100 MG TABLET	Diabetes	Criteria for approval not met
3	SYMBICORT 160-4.5 MCG INHALER	Asthma or Chronic Obstructive Pulmonary Disease (COPD)	Criteria for approval not met
4	TRETINOIN 0.025% CREAM	Acne	Criteria for approval not met
5	OXYCODONE HCL 5 MG TABLET	Pain	Criteria for approval not met
6	JARDIANCE 10MG TABLET	Diabetes	Criteria for approval not met
7	DUPIXENT 300 MG/2 ML SAFE SYRG	Asthma or Chronic Obstructive Pulmonary Disease (COPD)	Criteria for approval not met
8	BRILINTA 90 MG TABLET	Heart attack or Stroke	Criteria for approval not met
9	EMGALITY 120 MG/ML PEN	Migraine	Criteria for approval not met
10	JANUVIA 50 MG TABLET	Diabetes	Criteria for approval not met

CASE AND DISEASE MANAGEMENT

Director: Julie Anne Miller,

Managers: Lily Hunter & Eva Repert

Medical Director: Shani Muhammad

- The Transition of Care (TOC) bundle is being deployed in pilot phase with Alameda Health System's Highland campus. TOC elements include:
 - Discharge phone call
 - Discharge appointment
 - Medication reconciliation
 - Transportation & DME assessment
- The TOC bundle is being integrated with Inpatient UM Team processes to ensure a smooth handoff and clinical information being used in the outpatient setting.
- An Oncology Bundle for members undergoing active oncology treatment is being developed through conversations with oncology partners at EpicCare and Stanford. The goal of the bundle is to improve care coordination and access to wrap around services needed to maximize positive outcomes.
- SNF contracting has been completed to facilitate placement of difficult to place members. This contract with Rockport affiliated SNF's is another effort to help improve flow of members through our acute care facilities.

HEALTH HOMES PROGRAM (HHP) & ALAMEDA COUNTY CARE CONNECT (AC3)

Director: Julie Anne Miller

Manager: Amy Stevenson

- The HHP team, working with the provider contracting team, successfully launched their SMI network January 1, 2020 with initial CB-CME's at BACS and in our existing CHCN network. Additional CB-CME sites with and AMI focus are being actively pursued
- The Medical CB-CME sites continue to enroll members
- AAH is beginning in earnest to think about the transition that will occur with AC3 at the end of 2020 and ultimately the incorporation of HHP into Enhanced Case Management (ECM). AAH will work closely with community and county partners in assessing current state and in developing a plan for ECM
- Housing resources guide being created by the Housing Navigator

Case Type	New Cases Opened in November 2019	Total Open Cases As of November 2019
Care Coordination	243	645
Complex Case Management	19	54

QUALITY ASSURANCE

Director: Jennifer Karmelich

- Preparation continues for a series of audits including DMHC 2018 follow-up in February, NCQA follow-up and DHCS annual audit in June, 2020. The Quality Assurance team is working closely with compliance on action plans for our NCQA survey follow-up and to partner on DHCS audit findings. The NCQA construct developed to prepare for the recent survey will now be used to proactively keep us in compliance moving forward as well as address identified opportunities in the most recent survey.
- Findings from NCQA and DHCS are presented to the board's Compliance Advisory Committee in detail.

GRIEVANCES & APPEALS

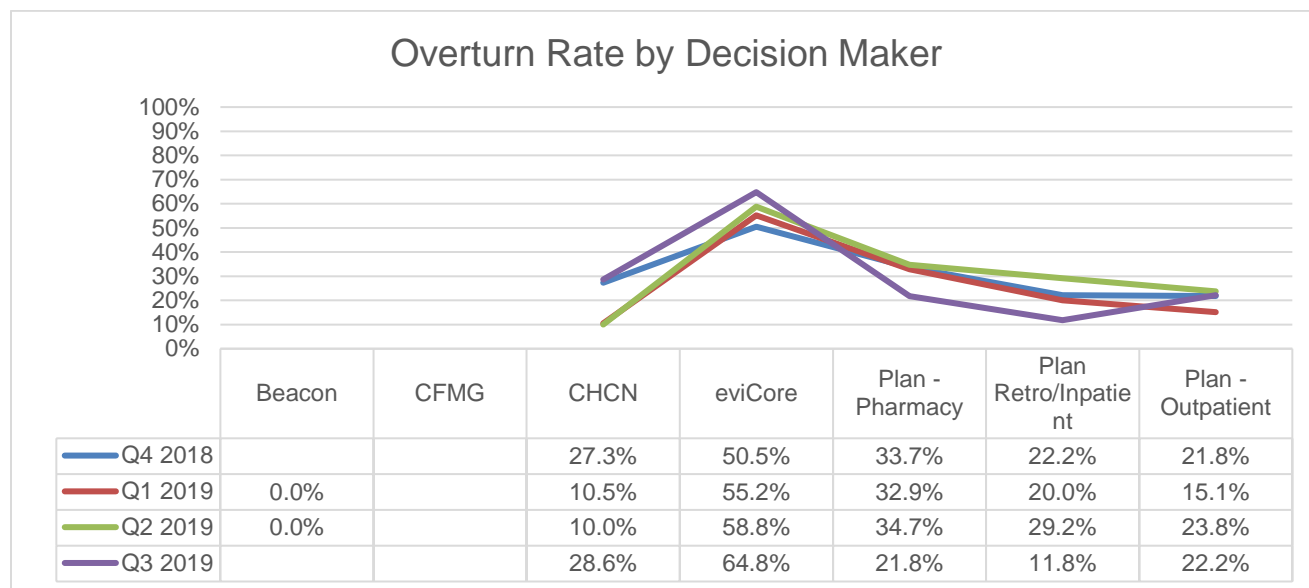
Director: Jennifer Karmelich

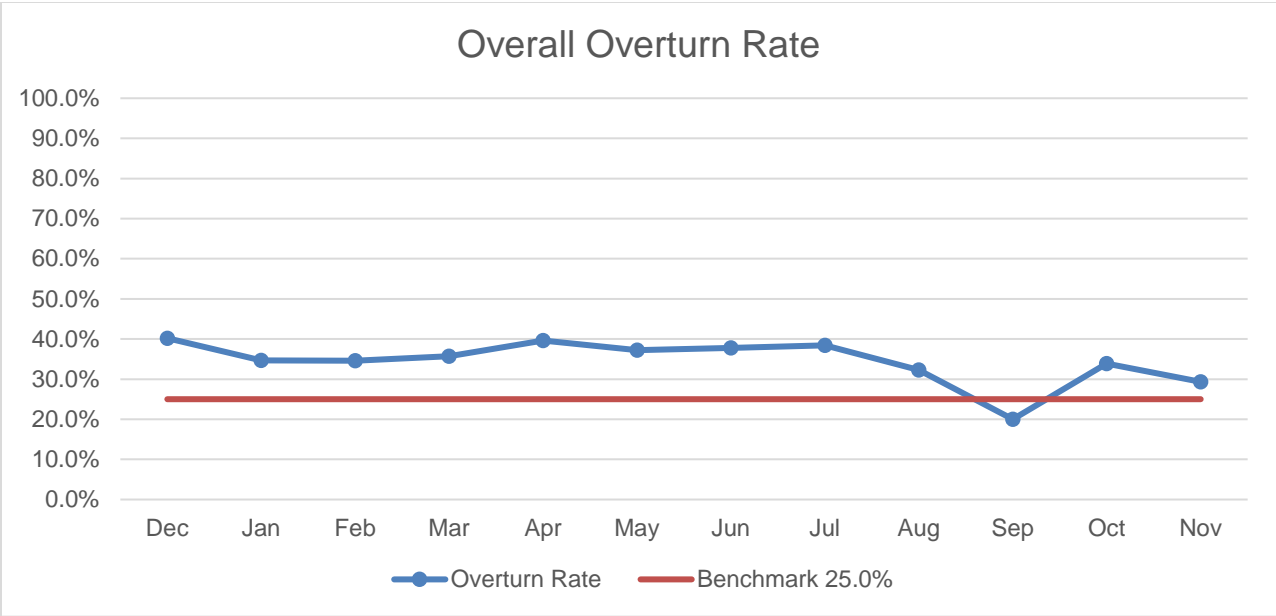
Manager: Loren Mariscal

- All cases were resolved within the goal of 95% within regulatory timeframes;
- Total grievances resolved in November went over our goal of less than 1 complaint per 1,000 members at 5.33 complaints per 1,000 members;
- CHME – showed a decrease in overall complaints since Q4 2018. The trend for the last 4 months have averaged around 20 per month, the Alliance will close the CAP by the end of the year with a new baseline of 20 per month.
- The Alliance's goal is to have an overturn rate of less than 25%, for the reporting period of Q3 2019; we are over our goal at 31.7% overturn rate. However, the Alliance has continued to experience a decrease in the overturn rate throughout the quarters.

November 2019 Cases	Total Cases	TAT Standard	Benchmark	Total in Compliance	Compliance Rate	Per 1,000 Members *
Standard Grievance	256	30 Calendar Days	95% compliance within standard	254	99.2%	1.01
Expedited Grievance	0	72 Hours	95% compliance within standard	NA	NA	NA
Exempt Grievance	1038	Next Business Day	95% compliance within standard	1036	99.8%	4.15
Standard Appeal	37	30 Calendar Days	95% compliance within standard	37	100.0%	0.15
Expedited Appeal	4	72 Hours	95% compliance within standard	4	100.0%	0.02
Total Cases:	1335		95% compliance within standard	1331	99.7%	5.33

*Goal is to have less than 1 complaint (Grievance and Appeals) per 1,000 members (calculation: the sum of all unique grievances for the month divided by the sum of all enrollment for the month multiplied by 1000.)





Quality

Director: Stephanie Wakefield

Managers: Jessica Peden [Clinical Quality], Gina Battaglia [A&A], Linda Ayala [C&L/Health Ed])

Medical Director: Sanjay Bhatt

- Population Health Management (PHM) is the use of data to help focus on areas of highest need and utilization and to develop action strategies that emanate from the PHM assessment. AAH is strengthening our PHM focus with an increased organizational structure, based on NCQA standards, that will strengthen our PHM efforts
- Evaluation of HEDIS results is informing our Quality Improvement strategic planning for the second half of the fiscal year in areas including our Quality Improvement Plans (QIPs) with the state, as well as, internal department integrated Performance Improvement Projects.
- HEDIS Gap in Care (GIC) reports serve as an ‘access to care’ performance tool for our network and delegate providers initiating member outbound calls by AAH and provider office staff to engage members and schedule clinical appointments. This health plan/provider collaboration in addition to member gift card incentives is resulting in increased GIC closure and service utilization for timely health assessments, screenings and referrals.
- AAH launched its Pediatric Care Coordination Pilot (PCCP), an outcome of our Pediatric Strategy. Critical components of our three prong approach to pediatric care and services include: quality improvement initiatives, clinical care initiatives and care coordination/management in addition to member incentives for target measures. Improving access to care and services and efficacy of the EPSDT benefit for member’s age 0-20, through enhanced collaboration with Alameda County healthcare CBO’s, as well as, direct and delegate pediatric providers, is the focus of this exciting pilot.
- As part of our quality improvement strategy to improve overall care and outcomes for members, as well as, improve collaboration in the community, AAH has partnered with county and community initiatives including, Food as Medicine and Asthma Start (pediatric asthma case management), and First 5 Help Me Grow.
- The Quality Team is watching closely on rapidly changing ground rules related to member texting campaigns. We are assessing strategies and targets for potential texting proposals and pilot’s in 2020, for appointment reminders and health education promotion, while gathering experience, and strategic “lessons learned” from like MCPs.
- Multiple surveys are completed throughout the year to assess member Access to Care. Access standards come from state/federal regulations and AAH internal Policy & Procedures. Dozens of providers received correction action plans (CAPs) to address member perceived access to care deficits. Results of these CAPs are reviewed by the credentialing committee during the normal credentialing for providers



Health care you can count on.
Service you can trust.

Information Technology

Sasikumar Karaiyan

To: Alameda Alliance for Health Board of Governors

From: Sasi Karaiyan, Executive Director of Information Technology

Date: January 10, 2020

Subject: Information Technology Report

Call Center System Availability

- AAH phone systems and call center applications performed at 100% availability during the month of December. Overall, we are continuing to perform the following activities to optimize the call center eco-system (applications, backend integration, configuration, and network).
 - Session Initiation Protocol (SIP) trunk migration from Vonage to AT&T. 90% of the activities are complete and testing is in progress. SIP trunk migration has been rescheduled to be completed on January 10, 2020.
 - In September 2019, implemented the IVR to support Automated Eligibility Verification System (AEVS) IVR. Now, expanding the IVR capability to support outbound dialer, 90% of configuration is complete and testing and validation is in progress and expected to be deployed by January 31, 2020
 - Upgrading the call manager environment (2 Ring, Calabrio, and Finesse software) – Project planning in progress.

Encounter Data

- In the month of November, AAH submitted 64 encounter files to DHCS with a total of 177,079 encounters.
- The Department of Health Care Services released and shared the quarterly encounter data quality. This reports details the Alliance's performance scores on encounter data quality based completeness, accuracy, reasonability, and timeliness measure. The Alliance was grades as a high performing plan with the GPA of 4.0.

Enrollment

- The Medi-Cal Enrollment file for the month of December was received and processed on time.

HEALTHsuite

- The HEALTHsuite system continued to operate normally with an uptime of 99.99%.

TruCare

- The TruCare system continued to operate normally with an uptime of 99.99%. There were 7,589 authorization (total authorizations loaded in TruCare production) processed through the system.
- There were 10,639 manually updated authorizations in TruCare.
- The Alliance automated the authorization data intake process in November 2019 and the conversion rate from paper to electronic uploads into TruCare application for the month of December 2019 is 80%.

Web Portal

- The web portal usage for the month of November 2019 among our group providers and members remains consistent with prior months.
- The Alliance is rebuilding the provider, member, and public portal. The rebuild shall enable the Alliance to submit authorization/provider disputes and receive appeals and grievances through the consumer portal. The Alliance is planning to go live with this rebuild in the 1st quarter of 2020.
 - Provider Portal rebuild and go-live is February 28th, 2020.

Information Security

- All security activity data is based on the current months metrics as a percentage. This is compared to the previous three months average, except as noted.
- Email based metrics currently monitored have decreased with a return to a reputation-based blocks for a total of 275.3K.
- Attempted information leaks detected and blocked at the firewall are slightly higher from 46 to 43 for the month.
- Network scans returned a value of four, which is in line with previous month's data.
- Attempted User Privilege Gain is lower at 12 from a previous six months average of 60.

Process Improvement

- The IT Service Desk team implemented the Incident Management Process in the month of December 2019. The purpose for this process is to get the operation of a service/incidents back to 'normal' as quickly as possible in order to minimize any adverse effects on the supported business processes. These actions include:
 - Share 911 incidents.
 - Security breaches.
 - Failures or degradation of services reported by users of those services; by the technical staff; or automatically from monitoring tools.

Information Technology

Supporting Documents

Enrollment

- See Table 1-1 “Summary of Medical and Group Care member enrollment in the month of December 2019”.
- Summary of Primary Care Physician (PCP) Auto-assignment in the month of December 2019.
- See Table 1-2 “Summary of Primary Care Physician (PCP) Auto-assignment in the month of December 2019”.
- The following tables 1-1 and 1-2 are supporting documents from the enrollment summary section.
- Table 1-1 Summary of Medical and Group Care Member Enrollment in the month of December 2019.

Month	Total MC ¹	MC ¹ - Add/ Reinstatements	MC ¹ - Terminated	Total GC ²	GC ² - Add/ Reinstatements	GC ² - Terminated
December	248,690	4,593	7,739	6,093	201	167

1. MC – Medical Member

2. GC – Group Care Member

- Table 1-2 Summary of Primary Care Physician (PCP) Auto-Assignment in the Month of December 2019:

Auto-Assignments	Member Count
Auto-assignments MC	1,785
Auto-assignments Expansion	995
Auto-assignments GC	58
PCP Changes (PCP Change Tool) Total	2,663

TruCare

- See Table 2-1 “Summary of TruCare Authorizations for the month of December 2019”.
- There were 7,589 authorizations (total authorizations loaded in TruCare production) processed through the system.
- TruCare Application Uptime – 99.99%.
- The following table 2-1 is a supporting document from the TruCare summary section.

- Table 2-1 Summary of TruCare Authorizations for the Month of December 2019:

Transaction Type	Inbound EDI Auths	Failed PP-Already In TC	Failed PP-MNF	Failed PP-PNF	Failed PP-Procedure Code	Failed PP-Diagnosis Code	Misc	Total EDI failure	New Auths entered	Total Auths loaded in TruCare Production
EDI-CHCN	4532	432	1	47	3	9	174	666	0	3866
Docustream	2302	0	0	0	0	0		0	0	2302
Manual entry	0	0	0	0	0	0		0	1421	1421
Total										7589

Key: - PP=Pre-Processor; MNF=Member Not Found; PNF=Provider Not Found; TC=TruCare

Web Portal

- The following table 3-1 is a supporting document from the Web Portal summary section.
- Table 3-1 Web Portal Usage for the Month of November 2019.

Group	Individual User Accounts	Individual User Accounts Accessed	Total Logins	New Users
Provider	2,735	2,368	116,998	229
MCAL	60,304	1,483	2,974	521
IHSS	2,399	65	130	14
AAH Staff	125	34	383	-
Total	65,563	3,950	120,485	764

- Table 3-2 Top Pages Viewed for the month of November 2019:

Top 25 Pages Viewed		
Category	Page Name	Nov - 19
Provider	Member Eligibility	566,311
Provider	Member Roster	77,526
Provider	Claim Status	76,413
Provider	Auth Status	7,684
Member - Eligibility	Member Eligibility	4,589
Member - Claims	Claims - Services	2,889

Member - Help Center	Find a Doctor or Facility	2,664
Member - Help Center	Member ID Card	1,548
Provider - Provider Directory	Provider Directory - PCP/Specialist	538
Member - Help Center	Select/Change PCP	474
Member - Pharmacy	My Pharmacy Claims	430
Member - Help Center	Update My Contact Info	204
Member - Pharmacy	Pharmacy - Drugs	170
Member - Help Center	Contact Us	124
Provider - Provider Directory	Attestation	100
Member - Health/Wellness	Personal Health Record - intro	94
Member - Help Center	Authorizations & Referrals	90
Member - Health/Wellness	Personal Health Record – No More Clipboard	72
Member - Forms/Resources	Authorized Representative Form	68
Member - Pharmacy	Pharmacy	65
Provider	Pharmacy	65
Provider - Provider Directory	Provider Directory - Facility	50
Member - Pharmacy	Find a Drug	39
Member - Help Center	File a Grievance or Appeal	38
Member - Health/Wellness	Member Materials	33

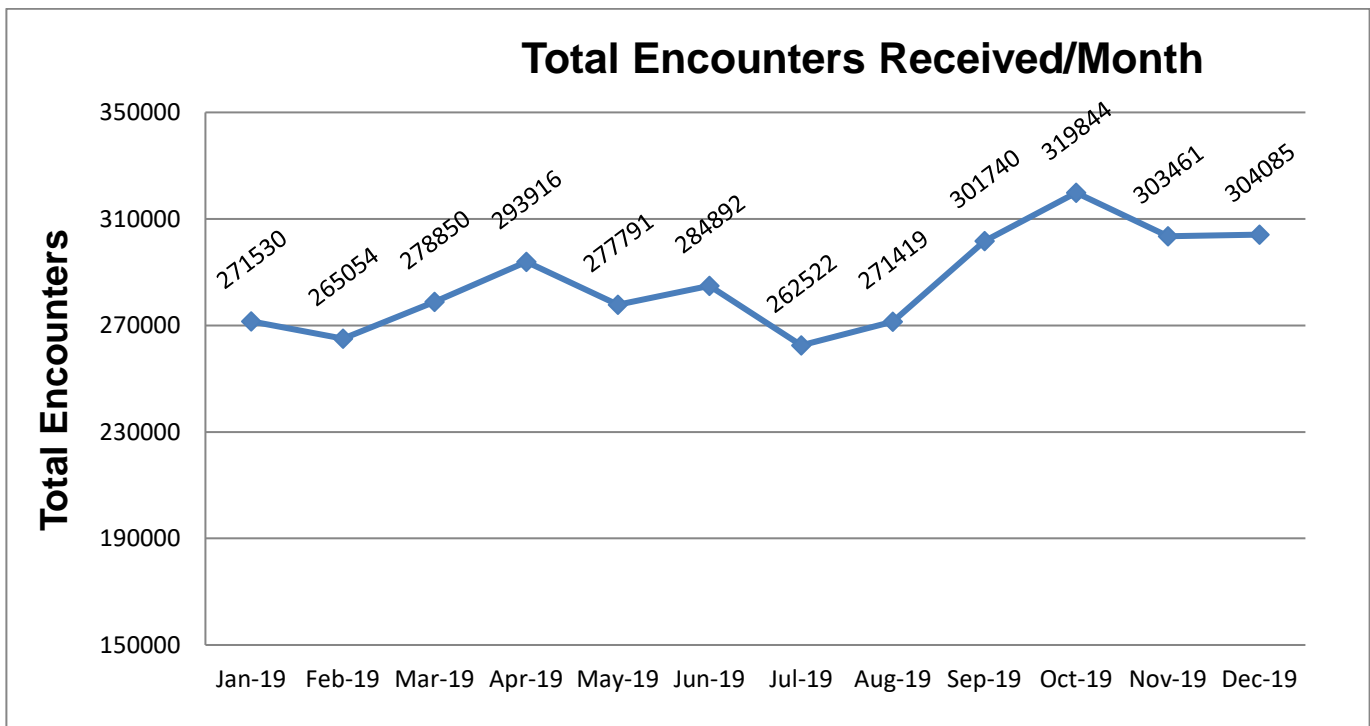
Encounter Data from Trading Partners

- AHS:
 - December daily files (12,186 records) were received on time.
- Beacon:
 - December monthly files (8,843 records) were received on time
- CHCN:
 - December weekly files (94,805 records) were received on time.
- CHME:
 - December monthly file (3,090 records) were received on time
- CFMG:
 - December weekly files (13,396 records) were received on time.
- Docustream:
 - December weekly files (413 records) were received on time.
- PerformRx:
 - December monthly files (155,200 records) were received on time.
- Kaiser:
 - December monthly files (38,079 records) were received on time.
 - December monthly Kaiser Pharmacy files (17,957 records) were received on time.
- LogistiCare:
 - December weekly files (14,261 records) were received on time.
- March Vision:

- December monthly file (3,183 records) was received on time.
- Quest Diagnostics:
 - December weekly files (12,697 records) were received on time.

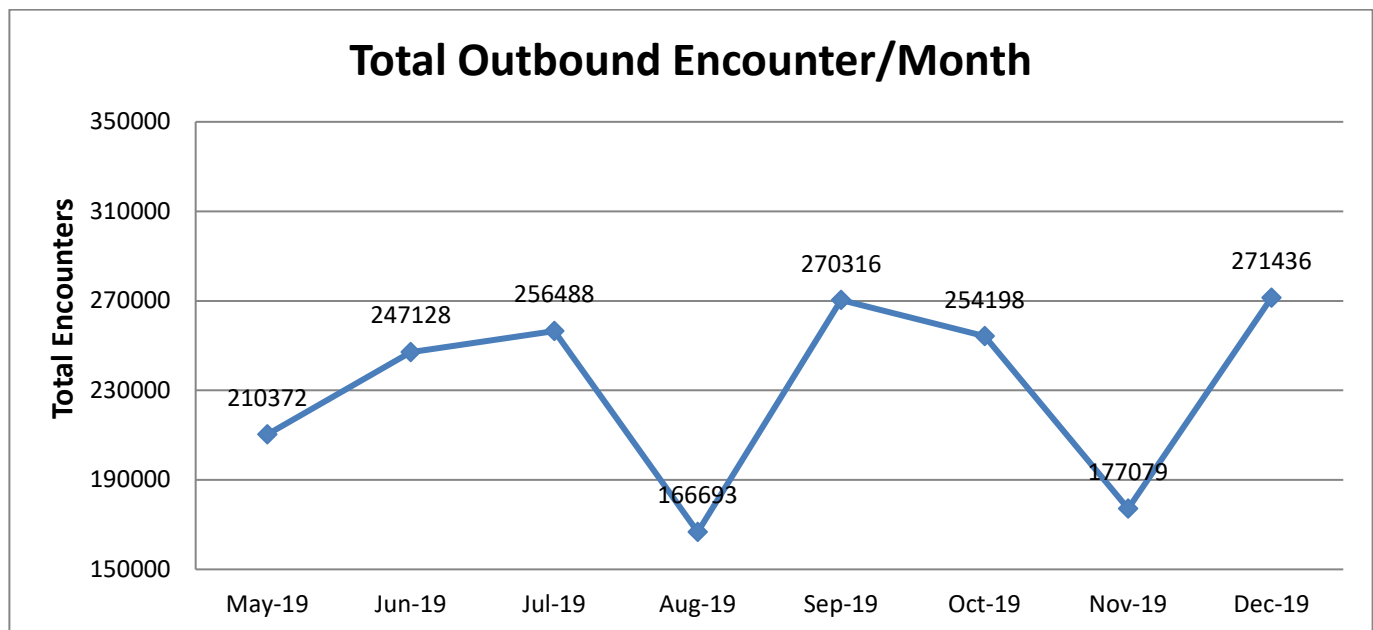
Trading Partner Encounter Inbound Submission History:

Trading Partners	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Health Suite	125001	117729	124018	129482	121763	111286	116092	123889	111578	125442	122333	103132
Kaiser	34209	34110	33237	36876	47654	37506	27013	40478	37188	35517	44533	38079
Logisticare	15026	15917	11401	14416	12392	13945	9831	7109	21036	18411	16867	14261
March Vision	2442	2195	1858	2651	2252	2369	2641	3598	3078	3428	3792	3183
AHS	3497	3835	4952	5595	4835	4857	4886	4741	4802	3347	2531	12186
Beacon	9255	7891	7942	11797	3065	21619	9926	36	21217	12163	8328	8843
CHCN	57578	53219	64510	66233	58976	70192	66286	67396	75665	88478	72359	94805
CHME	3595	3272	3220	4396	3659	4258	4639	4807	4146	2963	3928	3090
Claimsnet	7096	7543	10963	8965	8674	7475	7239	6281	9255	15028	16604	13396
Quest	13831	19343	16749	13505	14521	11385	13969	13084	12987	14539	11593	12697
Docustream									788	528	593	413
Total	271530	265054	278850	293916	277791	284892	262522	271419	301740	319844	303461	304085



Outbound Encounter Submission

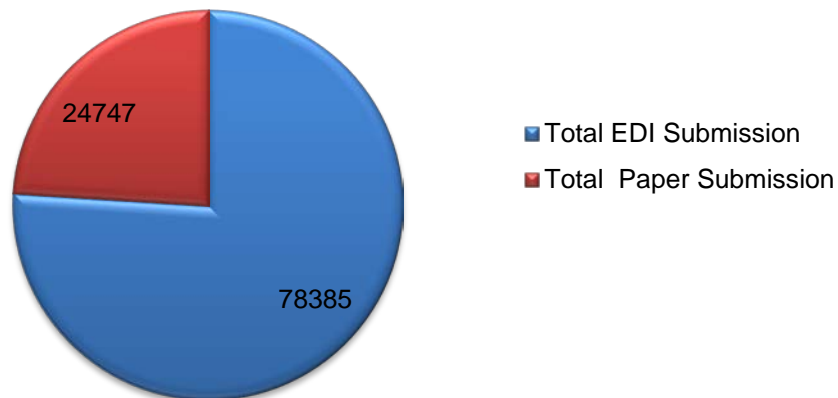
Trading Partners	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Health Suite	84894	95843	72977	29433	112242	87691	34874	78764
Kaiser	37487	67614	30866	38562	37153	35352	44276	37789
LOGISTICARE	14706	13330	14803	2972	14300	21631	12670	21692
MARCHVISION	2193	2185	2077	2629	2277	2531	2845	2564
AHS	3818	5519	4304	13839	4601	5303	3762	11823
Beacon	2722	21303	2885	7083	16718	9557	7204	7369
CHCN	39149	20074	98828	47619	56622	62669	43593	83370
CHME	3300	3785	9009	4080	7628	2589	3493	2692
Claimsnet	8420	8384	4228	3890	7495	10566	11508	10283
Quest	13683	9091	16511	16586	11280	15100	12337	14701
Docustream						1209	517	389
Total	210372	247128	256488	166693	270316	254198	177079	271436



Health Suite Paper vs EDI breakdown:

Period	Total EDI Submission	Total Paper Submission	Total claims
19-Dec	78385	24747	103132

EDI vs Paper Submission, December 2019

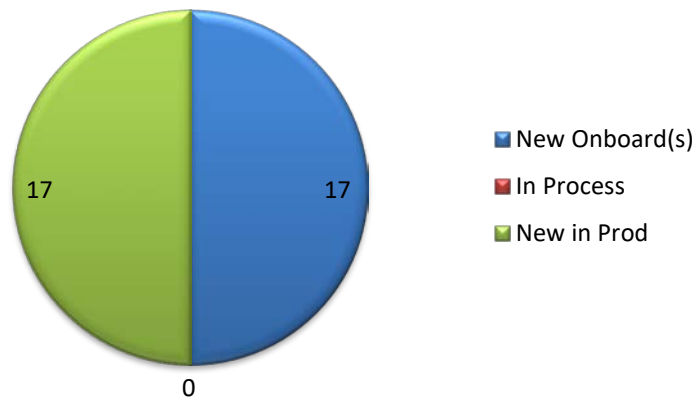


Onboarding EDI Providers - Updates:

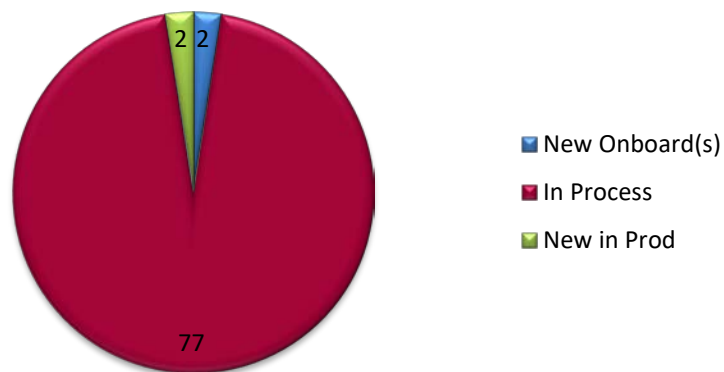
- December 2019 EDI Claims:
 - A total of 848 new EDI submitters have been added since October 2015, with 17 added in December 2019.
 - The total number of EDI submitters is 1580 providers.
- December 2019 EDI Remittances (ERA):
 - A total of 181 new ERA receivers have been added since October 2015, with 2 added in December 2019.
 - The total number of ERA receivers is 220 providers.

	837				835			
	New on boards	In process	New In prod	Total in Prod	New on boards	In process	New In prod	Total in Prod
Jan-19	23	0	23	1270	26	69	26	199
Feb- 19	23	0	23	1293	2	69	2	201
Mar-19	22	3	19	1312	1	70	0	201
Apr-19	33	0	33	1345	2	71	1	202
May-19	13	5	8	1353	5	73	3	205
June-19	92	3	89	1442	2	73	2	207
Jul-19	21	0	21	1463	3	73	3	210
Aug-19	34	0	34	1497	2	73	2	212
Sep-19	32	1	31	1528	2	75	0	212
Oct-19	17	0	17	1545	6	76	5	217
Nov-19	18	0	18	1563	2	77	1	218
Dec-19	17	0	17	1580	2	77	2	220

837 EDI Submitters - December 2019



835 EDI Receivers - December 2019

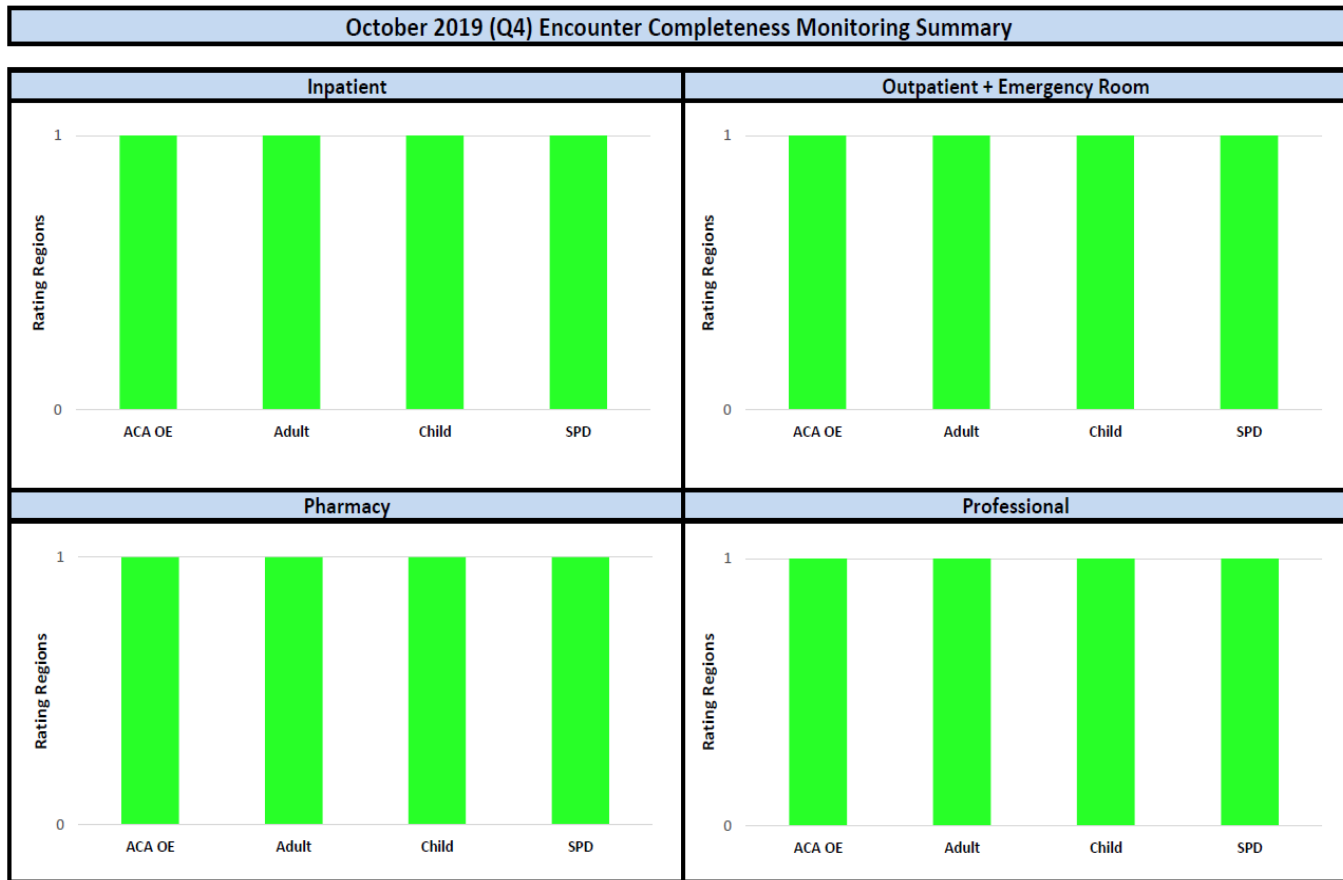


Encounter Lag Time

AAH Encounters: Outbound 837 (AAH to DHCS)	Dec-19	Target
Timeliness-% Within Lag Time - Institutional 0-90 days	95%	83%
Timeliness-% Within Lag Time - Institutional 0-180 days	98%	94%
Timeliness-% Within Lag Time - Professional 0-90 days	93%	87%
Timeliness-% Within Lag Time – Professional 0-180 days	98%	94%

Encounter Completeness Monitoring and Stoplight Summary for Q4-2019

- The bar charts below display a measure of encounter completeness: Color grades are displayed by rating region (Y-axis) and category of aid group (X-axis) for the four major category of service (COS) groups. Each COS group has a separate bar chart.



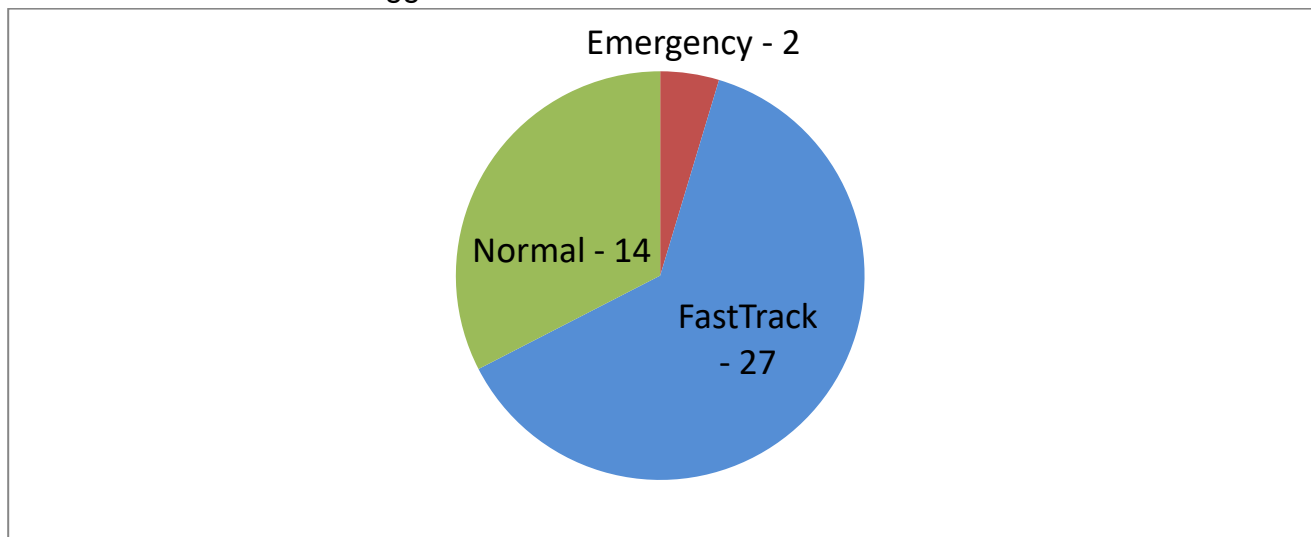
Encounter Data Quality Report Card for Q3 -2019

- The Encounter Data Quality Report Cards details the Alliance's performance scores on encounter data quality and detailed results for each completeness, accuracy, reasonability, and timeliness measure.

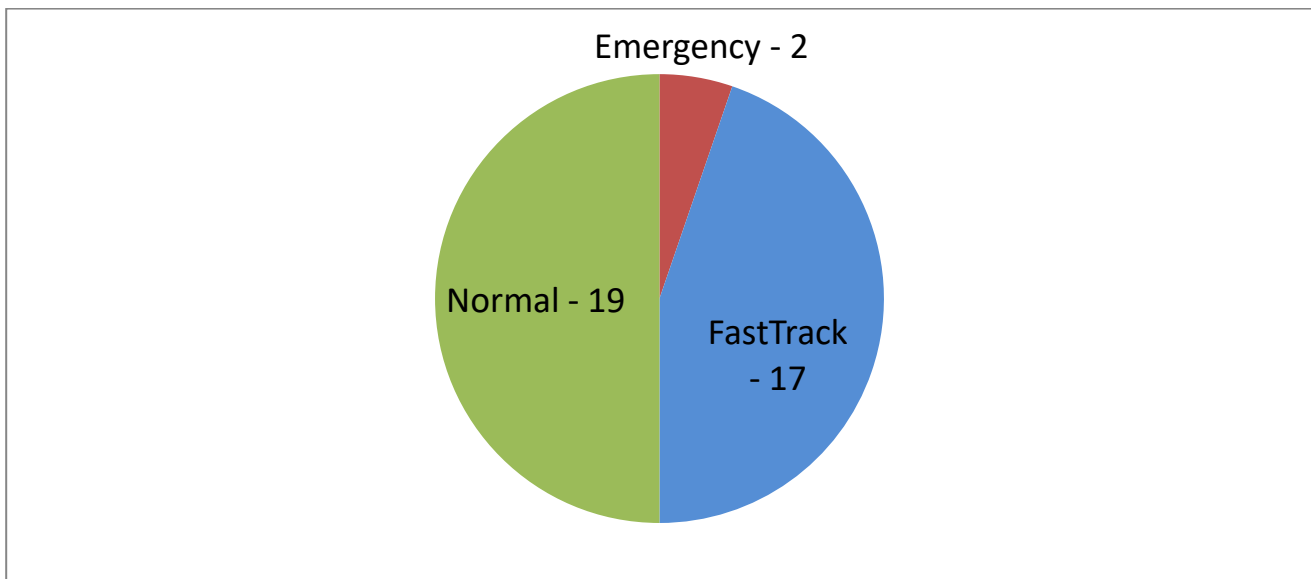
Plan Code	Encounter Data Quality Grade	Quarterly Data Quality Grade	Quarterly Averaged Rate	Quarterly Dimensional Rates		
				Completeness	Reasonability	Timeliness
300	High-Performing	Acceptable	100.00%	100.00%		100.00%

Change Management Key Performance Indicator (KPI):

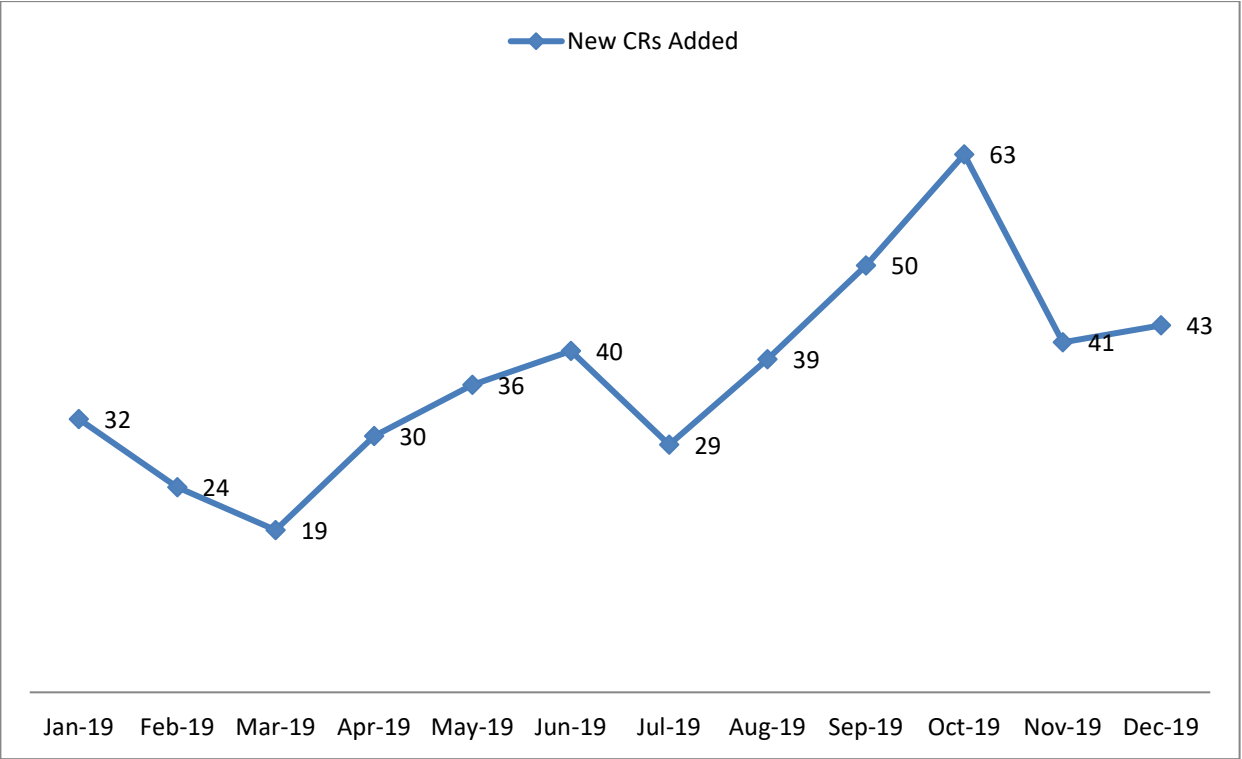
- Change Request Submitted by Type in the month of December 2019.
- KPI – Overall Summary.
 - 1236 Changes, Submitted.
 - 1136 Changes, Completed, and Closed.
 - 100 Active Changes.
 - 143 Changes Cancelled/Rejected.
- 43 CRs Submitted/logged in the month of December 2019:



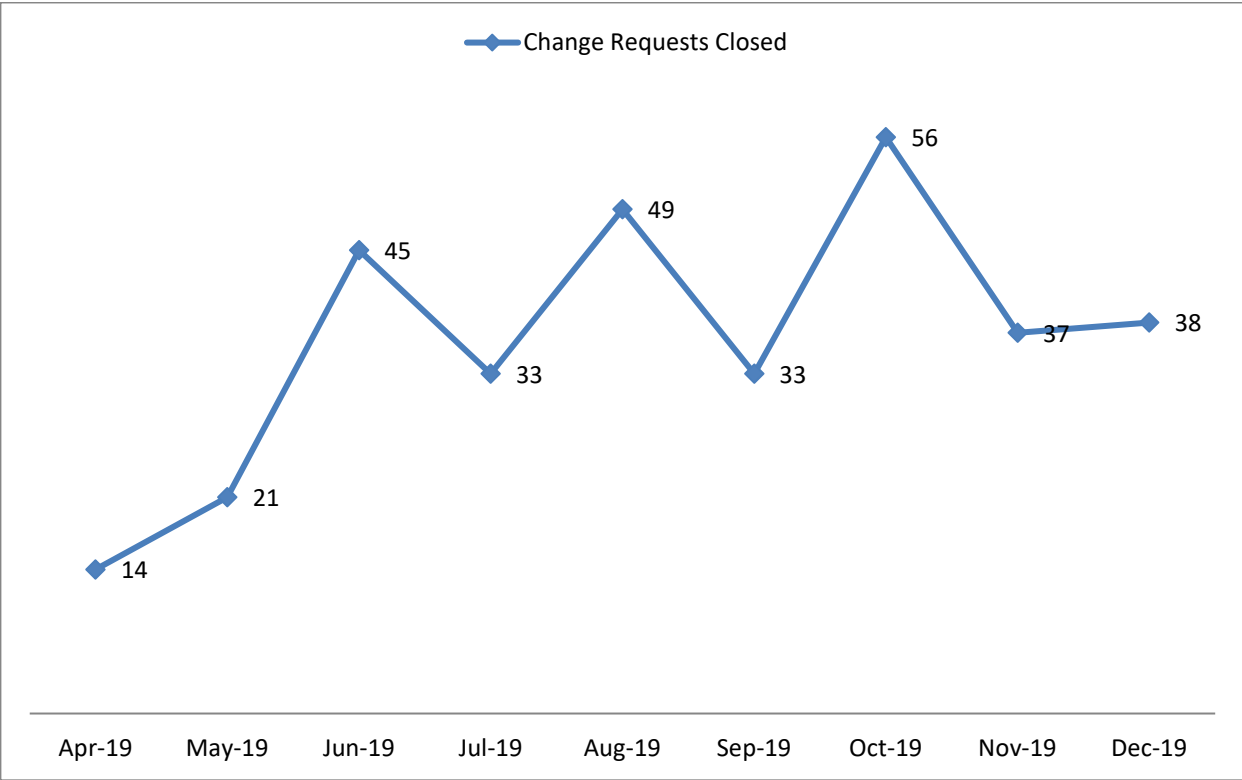
- 38 CRs Closed in the month of December 2019



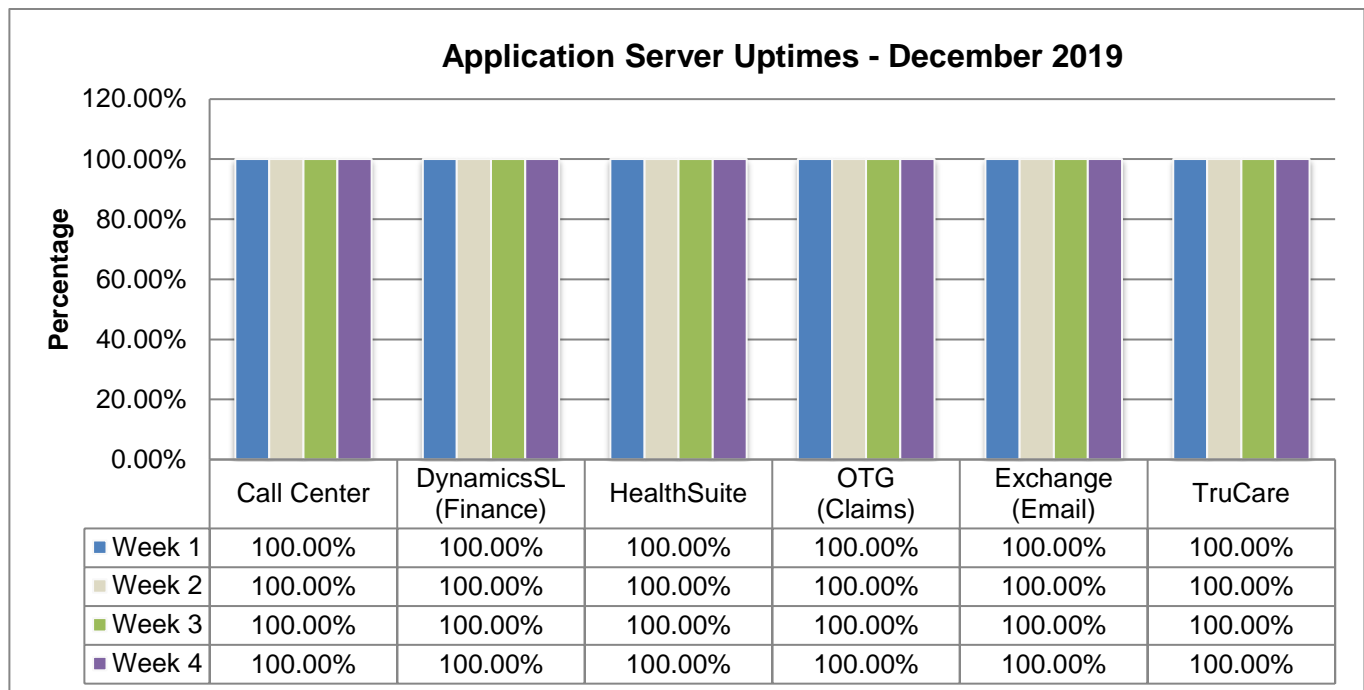
• CRs Submitted: Monthly Trend:



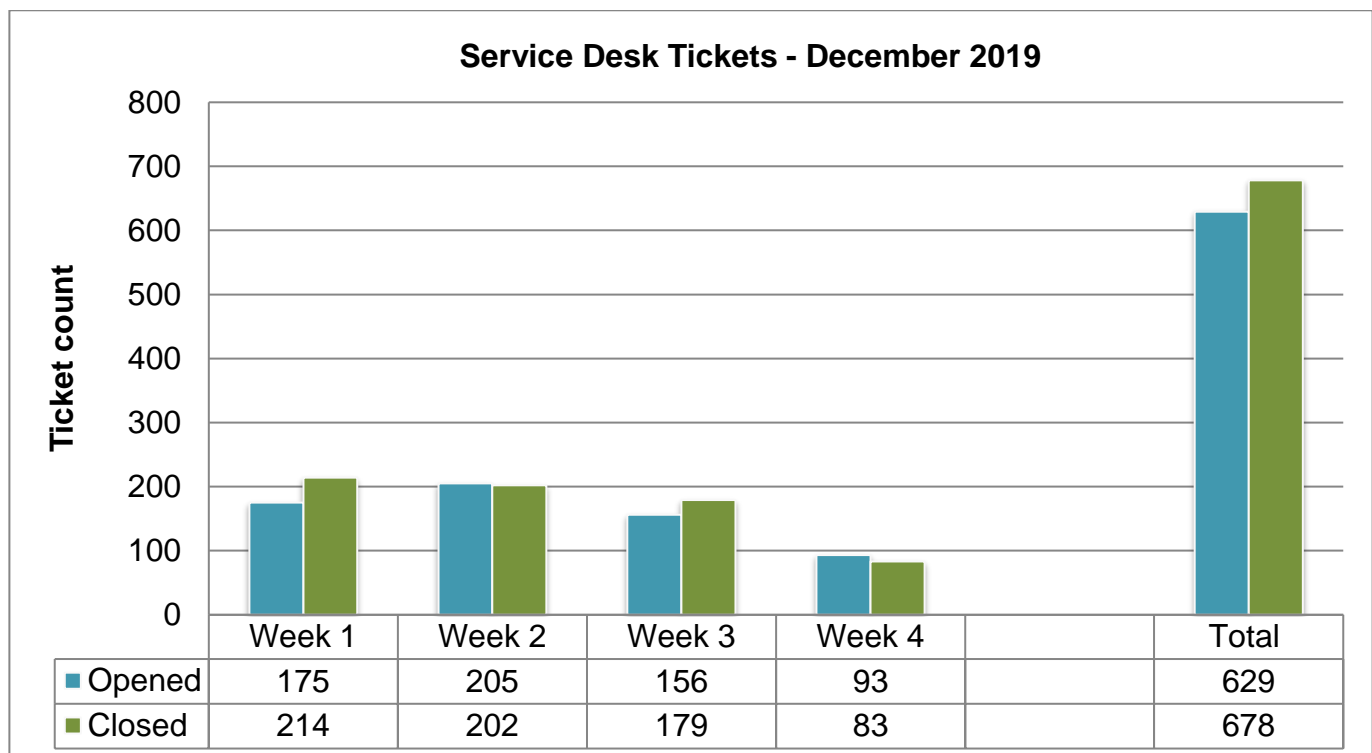
• CRs Closed: Monthly Trend



IT Stats: Infrastructure



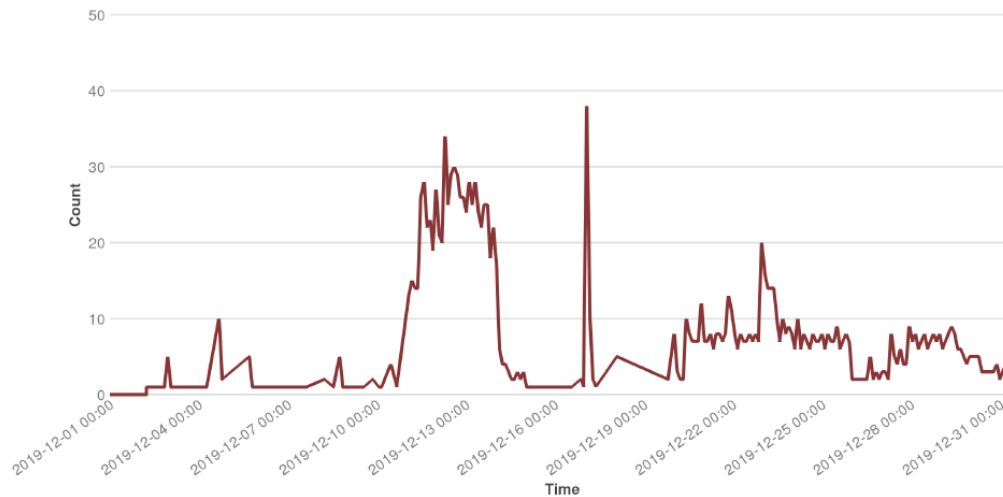
- All mission critical applications are monitored and managed thoroughly.
- There were no outages experienced in the month of December.



- 629 Service Desk tickets were opened in the month of December, which is 8.8% lower than the previous month and 678 Service Desk tickets were closed, which is 10.5% higher than the previous month.

All Intrusion Events

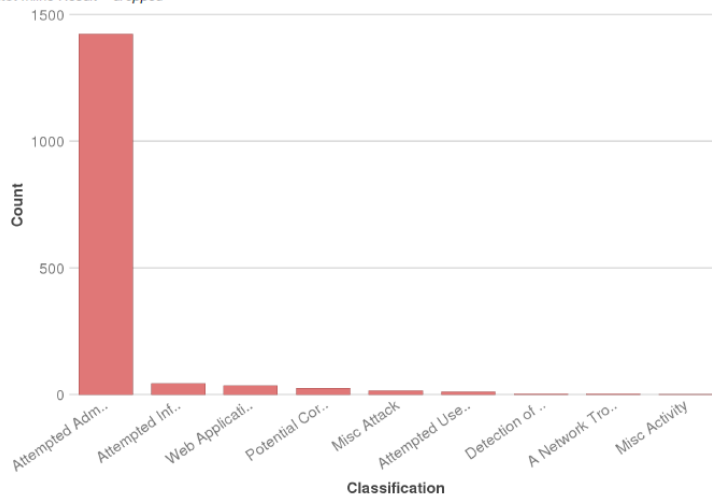
Time Window: 2019-12-01 00:00:00 - 2019-12-31 11:33:00



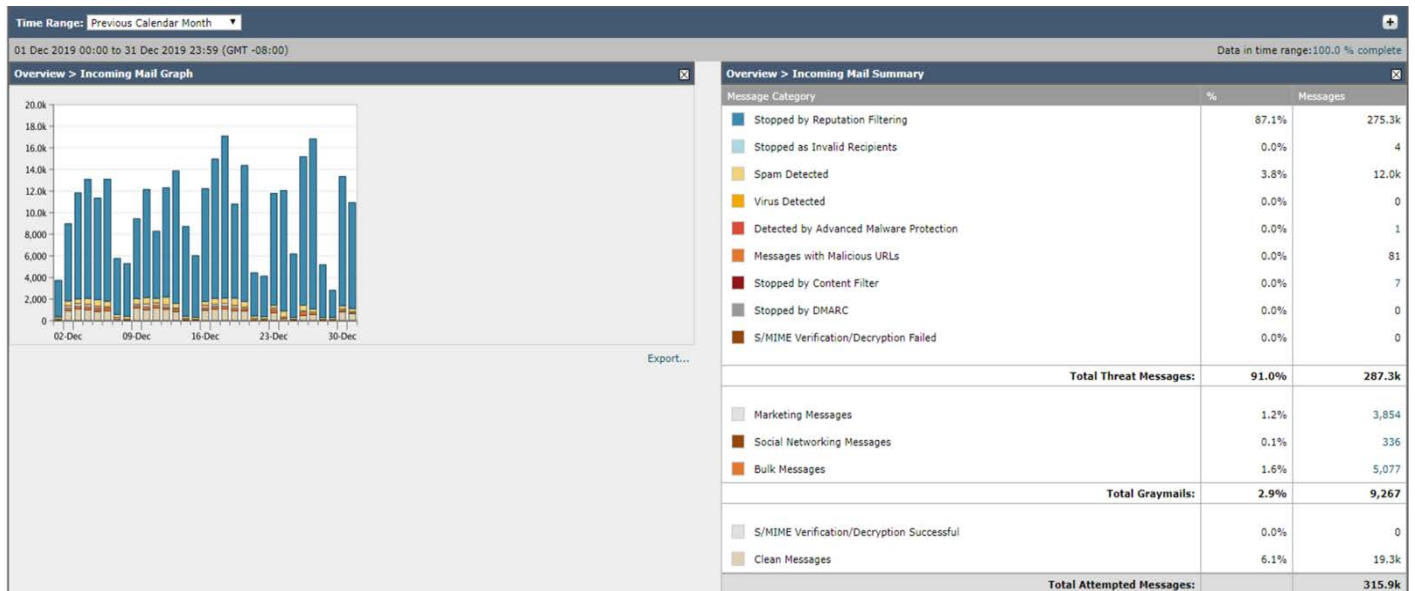
Dropped Intrusion Events

Time Window: 2019-12-01 00:00:00 - 2019-12-31 11:33:00

Constraints: Inline Result = dropped



Classification	Count
Attempted Administrator Privilege Gain	1,425
Attempted Information Leak	43
Web Application Attack	35
Potential Corporate Policy Violation	25
Misc Attack	16
Attempted User Privilege Gain	12
Detection of a Network Scan	4
A Network Trojan was Detected	3
Misc Activity	1



Item / Date	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Stopped By Reputation	511.5k	458.0k	14.2K	339.1K	344.7k	339.1K	299.9k	10.7k	293.7k	301.0k	264.0k	275.3k
Invalid Recipients	26	37	0	31	33	31	299	0	22	51	0	4
Spam Detected	30.0K	29.8k	1,269	24.0K	26.2k	24.0K	23.2k	599	15.5k	17.1k	14.0k	12.0k
Virus Detected	0	6	1	0	2	0	2	0	2	3	13	0
Advanced Malware	9	4	0	5	2	5	1	1	3	4	1	1
Malicious URLs	284	579	4	174	263	174	86	21	117	140	239	81
Content Filter	7357	1917	1	13	23	13	6	0	14	10	17	7
Marketing Messages	2973	3413	179	4,475	4,347	4,475	3,909	145	1,748	4,606	4,677	3,854
Attempted Admin Privilege Gain	626	626	2,128	1,786	843	1,786	3,029	1,643	971	1,475	360	1,425
Attempted User Privilege Gain	258	348	78	3	84	3	20	116	1	8	0	12
Attempted Information Leak	64	44	47	36	54	36	67	46	30	38	46	43
Potential Corp Policy Violation	16	8	30	26	34	26	47	59	13	26	8	25
Network Scans Detected	5	7	4	2	0	2	5	6	12	18	3	4
Web Application Attack	47	80	42	46	22	46	83	111	19	40	45	35
Misc. Attack	78	32	18	1	7	1	30	29	7	18	21	1

- All security activity data is based on the current months metrics as a percentage. This is compared to the previous three months average, except as noted.
- Email based metrics currently monitored have decreased with a return to a reputation-based blocks for a total of 275.3K.
- Attempted information leaks detected and blocked at the firewall are slightly higher from 46 to 43 for the month.
- Network scans returned a value of four, which is in line with previous month's data.
- Attempted User Privilege Gain is lower at 12 from a previous six months average of 60.



Analytics

Tiffany Cheang

To: Alameda Alliance for Health Board of Governors

From: Tiffany Cheang, Chief Analytics Officer

Date: January 10, 2020

Subject: Performance & Analytics Report

Membership Demographics

(Note: Membership demographics have been moved to the Finance section).

Member Cost Analysis

- The Member Cost Analysis below is based on the following 12 month rolling periods:
 - Current reporting period: October 2018 – September 2019 dates of service
 - Prior reporting period: October 2017 – September 2018 dates of service (Note: Data excludes Kaiser Membership data.)
- For the Current reporting period, the top 7.7% of members account for 81.4% of total costs.
- In comparison, the Prior reporting period was slightly lower at 7.3% of members accounting for 80.5% of total costs.
- Characteristics of the top utilizing population remained fairly consistent between the reporting periods:
 - The SPD (non duals) and ACA OE categories of aid slightly decreased to account for 59.0% of the members, with SPDs accounting for 29.1% and ACA OE's at 29.9%.
 - The percent of members with costs >= \$30K has increased slightly from 1.4% to 1.5%.
 - Of those members with costs >= \$100K, the percentage of total members has slightly increased at 0.4%.
 - For these members, non-trauma/pregnancy inpatient costs continue to comprise the majority of costs, increasing slightly from 50% to 51%.
- Demographics for member city and gender for members with costs >= \$30K follow the same distribution as the overall Alliance population.
- However, the age distribution of the top 7.7% is more concentrated in the 45-66 year old category (43%) compared to the overall population (22%).

Analytics

Supporting Documents

Alameda Alliance for Health - Analytics Supporting Documentation: Member - Cost Analysis

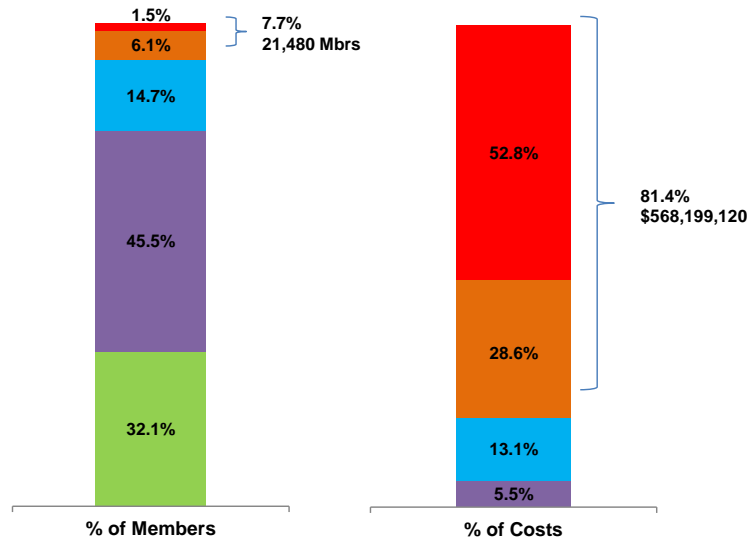
Lines of Business: MCAL, IHSS; Excludes Kaiser Members

Dates of Service: Oct 2018 - Sep 2019

Note: Data incomplete due to claims lag

Run Date: 12/27/19

Member Cost Distribution



Cost Range	Members	% of Members	Costs	% of Costs
\$30K+	4,299	1.5%	\$ 368,737,097	52.8%
\$5K - \$30K	17,181	6.1%	\$ 199,462,023	28.6%
\$1K - \$5K	41,155	14.7%	\$ 91,186,711	13.1%
< \$1K	127,622	45.5%	\$ 38,465,100	5.5%
\$0	89,963	32.1%	\$ -	0.0%
Totals	280,220	100.0%	\$ 697,850,931	100.0%

Top 7.7% of Members = 81.4% of Costs

Cost Range	Members	% of Total Members	Costs	% of Total Costs
\$100K+	1,029	0.4%	\$ 196,646,288	28.2%
\$75K to \$100K	495	0.2%	\$ 42,215,582	6.0%
\$50K to \$75K	1,017	0.4%	\$ 62,253,822	8.9%
\$40K to \$50K	684	0.2%	\$ 30,548,880	4.4%
\$30K to \$40K	1,074	0.4%	\$ 37,072,524	5.3%
SubTotal	4,299	1.5%	\$ 368,737,097	52.8%
\$20K to \$30K	2,080	0.7%	\$ 50,777,512	7.3%
\$10K to \$20K	6,077	2.2%	\$ 84,348,662	12.1%
\$5K to \$10K	9,024	3.2%	\$ 64,335,849	9.2%
SubTotal	17,181	6.1%	\$ 199,462,023	28.6%
Total	21,480	7.7%	\$ 568,199,120	81.4%

Enrollment Status	Members	Total Costs
Still Enrolled as of Sep 2019	221,641	\$ 601,084,477
Dis-Enrolled During Year	58,579	\$ 96,766,454
Totals	280,220	\$ 697,850,931

Notes:

- Report includes medical costs (HS & Diamond Claims, Beacon, Logisticare FFS, CHCN FFS Preventive Services, CHME) and pharmacy costs. IBNP factors are not applied.
- CFMG and CHCN encounter data has been priced out.

Alameda Alliance for Health - Analytics Supporting Documentation: Member - Cost Analysis

7.7% of Members = 81.4% of Costs

Lines of Business: MCAL, IHSS; Excludes Kaiser Members

Dates of Service: Oct 2018 - Sep 2019

Note: Data incomplete due to claims lag

Run Date: 12/27/19

7.7% of Members = 81.4% of Costs

29.1% of members are SPDs and account for 34.7% of costs.

29.9% of members are ACA OE and account for 28.5% of costs.

9.6% of members disenrolled as of Sep 2019 and account for 14.8% of costs.

Member Breakout by LOB

LOB	Eligibility Category	Members with Costs >=\$30K	Members with Costs \$5K-\$30K	Total Members	% of Members
IHSS	IHSS	104	577	681	3.2%
MCAL	MCAL - ADULT	431	2,921	3,352	15.6%
	MCAL - BCCTP	3	1	4	0.0%
	MCAL - CHILD	150	1,434	1,584	7.4%
	MCAL - ACA OE	1,256	5,160	6,416	29.9%
	MCAL - SPD	1,653	4,588	6,241	29.1%
	MCAL - DUALS	102	1,034	1,136	5.3%
Not Eligible	Not Eligible	600	1,466	2,066	9.6%
Total		4,299	17,181	21,480	100.0%

Cost Breakout by LOB

LOB	Eligibility Category	Members with Costs >=\$30K	Members with Costs \$5K-\$30K	Total Costs	% of Costs
IHSS	IHSS	\$ 8,055,356	\$ 6,386,080	\$ 14,441,437	2.5%
MCAL	MCAL - ADULT	\$ 33,285,504	\$ 33,123,790	\$ 66,409,294	11.7%
	MCAL - BCCTP	\$ 409,127	\$ 5,266	\$ 414,393	0.1%
	MCAL - CHILD	\$ 7,769,737	\$ 16,021,863	\$ 23,791,600	4.2%
	MCAL - ACA OE	\$ 104,292,262	\$ 57,689,112	\$ 161,981,374	28.5%
	MCAL - SPD	\$ 140,783,274	\$ 56,127,600	\$ 196,910,874	34.7%
	MCAL - DUALS	\$ 7,429,057	\$ 12,563,294	\$ 19,992,351	3.5%
Not Eligible	Not Eligible	\$ 66,712,781	\$ 17,545,018	\$ 84,257,799	14.8%
Total		\$ 368,737,097	\$ 199,462,023	\$ 568,199,120	100.0%

% of Total Costs By Service Type

Cost Range	Trauma Costs	Hep C Rx Costs	Pregnancy, Childbirth & Newborn Related Costs	Breakout by Service Type/Location						
				Pharmacy Costs	Inpatient Costs (POS 21)	ER Costs (POS 23)	Outpatient Costs (POS 22)	Office Costs (POS 11)	Dialysis Costs (POS 65)	Other Costs (All Other POS)
\$100K+	6%	0%	1%	11%	59%	1%	12%	7%	2%	8%
\$75K to \$100K	5%	1%	2%	18%	44%	2%	8%	6%	8%	14%
\$50K to \$75K	3%	1%	2%	19%	42%	3%	7%	6%	11%	12%
\$40K to \$50K	3%	2%	4%	17%	47%	4%	9%	9%	2%	14%
\$30K to \$40K	4%	4%	5%	19%	42%	5%	7%	8%	2%	17%
\$20K to \$30K	4%	6%	6%	19%	39%	7%	9%	8%	2%	16%
\$10K to \$20K	1%	1%	13%	19%	36%	6%	13%	11%	3%	11%
\$5K to \$10K	0%	0%	11%	23%	23%	9%	13%	18%	0%	13%
Total	4%	1%	5%	17%	45%	4%	11%	9%	3%	11%

Notes:

- Report includes medical costs (HS & Diamond Claims, Beacon, Logisticare FFS, CHCN FFS Preventive Services, CHME) and pharmacy costs. IBNP factors are not applied.
- CFMG and CHCN encounter data has been priced out.
- Report excludes Capitation Expense

Highest Cost Members; Cost Per Member >= \$100K

39.0% of members are SPDs and account for 37.1% of costs.

27.8% of members are ACA OE and account for 27.3% of costs.

20.6% of members disenrolled as of Sep 2019 and account for 23.2% of costs.

Member Breakout by LOB

LOB	Eligibility Category	Total Members	% of Members
IHSS	IHSS	19	1.8%
MCAL	MCAL - ADULT	83	8.1%
	MCAL - BCCTP	2	0.2%
	MCAL - CHILD	4	0.4%
	MCAL - ACA OE	286	27.8%
	MCAL - SPD	401	39.0%
	MCAL - DUALS	22	2.1%
Not Eligible	Not Eligible	212	20.6%
Total		1,029	100.0%

Cost Breakout by LOB

LOB	Eligibility Category	Total Costs	% of Costs
IHSS	IHSS	\$ 3,841,543	2.0%
MCAL	MCAL - ADULT	\$ 15,783,893	8.0%
	MCAL - BCCTP	\$ 324,357	0.2%
	MCAL - CHILD	\$ 888,432	0.5%
	MCAL - ACA OE	\$ 53,727,803	27.3%
	MCAL - SPD	\$ 73,038,732	37.1%
	MCAL - DUALS	\$ 3,325,879	1.7%
Not Eligible	Not Eligible	\$ 45,715,649	23.2%
Total		\$ 196,646,288	100.0%



Health care you can count on.
Service you can trust.

Human Resources

Anastacia Swift

To: Alameda Alliance for Health Board of Governors

From: Anastacia Swift, Executive Director, Human Resources

Date: January 10, 2020

Subject: Human Resources Report

Staffing

- As of January 1, 2020, the Alliance had 311 full time employees and 2-part time employees.
- On January 1, 2020, the Alliance had 33 open positions in which 4 signed offer acceptance letters have been received with start dates in the near future resulting in a total of 29 positions open to date. The Alliance is actively recruiting for the remaining 29 positions and several of these positions are in the interviewing or job offer stage.
- Summary of open positions by department:

Department	Open Positions January 1st	Signed Offers Accepted by Department	Remaining Recruitment Positions
Healthcare Services	14	3	11
Operations	8		8
Healthcare Analytics	3		3
Information Technology	3		3
Finance	2		2
Compliance	2	1	1
Human Resources	1		1
Total	33	4	29

- Our current recruitment rate is 10%.

Employee Recognition

- Employees reaching major milestones in their length of service at the Alliance in December 2019 included:
 - 5 years:
 - Alexandria Moore-Johnson (Provider Services)
 - Barbara Granieri (Finance)
 - Jenny Jiang (Healthcare Analytics)
 - David Rogers (Pharmacy Services)
 - Tammia Jackson (CMDM)
 - 6 years:
 - Ann Chu (CMDM)
 - 7 years:
 - Elizabeth Nunez (Member Services)
 - Katherine Gordon (IT Applications)
 - 8 years:
 - Brian Beck (Facilities)
 - Annie Lam (Provider Services)
 - Roxanne Woodward (IT Applications)
 - 9 years:
 - Loren Mariscal (Grievances & Appeals)
 - 15 years:
 - Monica Cabral (Claims)
 - 21 years:
 - Famina Perry (Claims)