

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	3/19/2020	Time:	6:00-8:00 PM
Meeting Coordinator:	Jessica Pedden	Location:	Zoom
Call In Number:	1 669 900 6833	Webinar:	https://zoom.us/j/680932489
		Meeting ID:	680 932 489

Meeting Objective
To improve quality of care for Alliance members by facilitating clinical oversight and direction.

Quorum:

Members	
Name	Title
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine
Aaron Chapman, MD	Alameda County Behavioral Health Care Services
Wesley Lisker, MD	Kaiser Permanente
Laura Miller, MD	Community Health Center Network
Ghassan Jamaledine, MD	Alameda Health System
James Florey, MD	Children First Medical Group
Beverly Juan, MD	UM Medical Director, Alameda Alliance for Health, Pediatrics
Shani Muhammad, MD	CM Medical Director, Alameda Alliance for Health, Family Medicine
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health

Meeting Agenda			
Topic	Document	Responsible Party	Vote to approve or Informational
Call to Order/Roll Call		S. O'Brien	
1. Approved Committee Meeting Minutes: a. HCQC Meeting Minutes 1/16/20 b. C&L Meeting Minutes 10/23/19, 01/22/20 c. P&T Meeting Minutes 12/17/19		S. O'Brien	Vote
2. Chief Medical Officer Alameda Alliance Update	Verbal	S. O'Brien	Informational

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3. Follow-Up Items: <ul style="list-style-type: none"> a. QI will share Kaiser's methodology for their self-reported IHA results <ul style="list-style-type: none"> i. <u>Update:</u> QI is working with Lynn Parkinson at Kaiser to better understand their methodology. QI will provide an update at a future HCQC Meeting. b. QI will work with the Analytics Department to determine if IHA rates can be calculated based on auto-assignment and self-selection of PCP. <ul style="list-style-type: none"> i. <u>Update:</u> Analytics Department confirmed that we can add a member assignment field that can be utilized for data analysis. c. QI will identify who the Analytics Department is working with at AHS and report back to the committee. <ul style="list-style-type: none"> i. <u>Update:</u> AAH is working with Regalado Sabal, Sr. HIM Clinical Systems Analyst d. QI will send Dr. Miller the IHA slide so she can follow-up with CHCN staff to identify what they are doing around IHAs. Dr. Miller will report back at the next HCQC Meeting. <ul style="list-style-type: none"> i. <u>Update:</u> QI sent the IHA information to Dr. Miller on 2/23/20. 		S. Wakefield	Informational
4. Policies and Procedures: <ul style="list-style-type: none"> a. Quality Improvement: <ul style="list-style-type: none"> i. QI-101, "Quality Improvement Program" – <i>vote to approve</i> b. Health Education: <ul style="list-style-type: none"> i. HED-001, "Health Education Program" – <i>vote to approve</i> ii. HED-002, "Health Education and Member Informing Materials" – <i>vote to approve</i> iii. HED-003, "Population Needs Assessment" – <i>vote to approve</i> 		S. Wakefield L. Ayala	Vote

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iv. HED-006, "AMSC Services" – <i>vote to approve</i>			
v. HED-007, "Tobacco Cessation" – <i>vote to approve</i>			
vi. HED-008, "Staying Healthy Assessment (IHEBA)" – <i>vote to approve</i>			
vii. HED-009, "Diabetes Prevention Program" – <i>vote to approve</i>		L. Ayala	
c. C&L:			
i. CLS-001, "Cultural and Linguistic Services (CLS) Program Description" – <i>vote to approve</i>			
ii. CLS-002, "Member Advisory Committee" – <i>vote to approve</i>			
iii. CLS-003, "Language Assistance Services" – <i>vote to approve</i>			
iv. CLS-008, "Member Assessment of Cultural and Linguistic needs" – <i>vote to approve</i>			
v. CLS-009, "CLS Program - Contracted Providers" – <i>vote to approve</i>			
vi. CLS-010, "CLS Program - Staff Training and Assessment" – <i>vote to approve</i>			
vii. CLS-011, "CLS Program - Compliance Monitoring" – <i>vote to approve</i>		G. Battaglia	
d. Access & Availability:			
i. QI-107, "Appointment Access and Availability Standards" – <i>vote to approve</i>			
ii. QI-108, "Access to Behavioral Health Services" – <i>vote to approve</i>			
iii. QI-114, "Monitoring of Access and Availability Standards" – <i>vote to approve</i>			
iv. QI-115, "Access and Availability Committee" – <i>vote to approve</i>			
v. QI-116, "Provider Appointment Availability Survey" – <i>vote to approve</i>			
vi. QI-117, "Member Satisfaction Survey (CAHPS)" – <i>vote to approve</i>			

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<ul style="list-style-type: none"> vii. QI-118, "Provider Satisfaction Survey" – <i>vote to approve</i>UM-036, "Continuity of Care" – <i>vote to approve</i> e. Utilization Management: <ul style="list-style-type: none"> i. UM-046, "Use of Board Certified Consultants," – <i>vote to approve</i> ii. UM-057, "Authorization Request," – <i>vote to approve</i> iii. UM-058, "Continuity of Care for Medical Exemption," – <i>vote to approve</i> iv. UM-062, "Behavior Health Treatment," – <i>vote to approve</i> 		J. A. Miller	
5. NCQA Update	Verbal	J. Karmelich	Informational
6. Grievance & Appeals Update	Verbal	J. Karmelich	Informational
7. QI Work Plan: <ul style="list-style-type: none"> a. Quality Initiatives Updates: <ul style="list-style-type: none"> i. Population Health Update ii. Pediatric Care Coordination Pilot (EPSDT) Update iii. Preventative Care Call Campaign iv. 2019 Exempt Grievance Audit Results v. PQI IRR vi. Electronic Data Verification (EDV) Record Retrieval vii. HEDIS Record Retrieval viii. DHCS PIP Update 	Verbal	S. Wakefield	Informational
8. Health Education Update <ul style="list-style-type: none"> a. Tobacco Cessation Update b. Translation Services 	Verbal	L. Ayala	Informational
9. Access and Availability Update	Verbal	G. Battaglia	Informational
10. UM Work Plan Update	Verbal	J. A. Miller	Informational
11. Public Comment		S. O'Brien	
12. Adjournment		S. O'Brien	Next meeting: May 21, 2020