



California Public Records Act, Local Agencies Inventory

Alameda Alliance for Health (Alliance), in adherence with the latest amendment to the California Public Records Act (SB 272, 2015), has made available the following list of enterprise systems currently in use:

SYSTEM PRODUCT	SYSTEM VENDOR	STATEMENT OF SYSTEM USE	SYSTEMS PRIMARY CUSTODIAN	FREQUENCY OF DATA COLLECTED	FREQUENCY OF DATA UPDATED
Cisco UCCX	Cisco	Call Center System	IT Department	Daily	Daily
File Transfer Protocol (FTP) - Secure	Axway	Secure File Transfer	IT Department	Daily	Daily
HealthSuite	RAM Technologies	Claims System	IT Department	Daily	Daily
HealthX Member and Provider Portals	HealthX	External Portals	IT Department	Daily	Daily
Microsoft Exchange	Microsoft Inc.	Corporate Email Server	IT Department	Daily	Daily
Microsoft Outlook	Microsoft Inc.	Corporate Email Client	IT Department	Daily	Daily
OTG Document Manager	EMC	Document Imaging for Claims	IT Department	Daily	Daily
RightFax	Captaris	Facsimile Service	IT Department	Daily	Daily
TruCare	Casenet	Case Management	IT Department	Daily	Daily

The Alliance will make every effort to maintain a list of enterprise systems that do not jeopardize network/system security. Protected critical infrastructure and systems will not be listed.

For more information regarding this, please reference Senate Bill No. 272, Chapter 795 – Section 2 - 6270.5