



MENTAL HEALTH SERVICES FOR ALAMEDA ALLIANCE MEMBERS

Beacon Health Strategies is the behavioral health partner of Alameda Alliance. Use this information to access mental health services for the Alameda Alliance's Medi-Cal members.

Beacon covers **individual and group therapy, psychiatric consultation and psychological testing** for Alameda Alliance members with mild to moderate impairments. Members do not need a PCP referral to access mental health services, but must undergo a brief telephonic screening to ensure their condition is mild to moderate. If the Medi-Cal member's condition is severe, Beacon will assist in transitioning the member to Alameda County Behavioral Health Care Services (BHCS) for care.

CALL BEACON AT 855.856.0577 TO:

- ▶ Get information on available mental health services
- ▶ Locate mental health providers
- ▶ Get help making a routine or urgent appointment
- ▶ Check a member's benefits and eligibility
- ▶ Get decision support related to prescribing psychiatric medications from a Beacon psychiatric advisor
- ▶ Request support coordinating a member's care
- ▶ Learn about mental health care treatment services offered by Alameda County BHCS.



NOTE

Emergency and acute services, such as hospital care, crisis response, and rehabilitation programs continue to be provided by Alameda County BHCS.

CONTACT

When you call Beacon, let us know that you are a PCP or that you're calling on behalf of a PCP. Our staff will help you immediately or connect you with a clinician, if necessary. If you call outside of business hours, you will be automatically transferred to our clinical service team for urgent concerns.

Call Beacon at **855.856.0577**

or

Fax a Referral. Find the form at tinyurl.com/BeaconReferral. Find other resources in the PCP Toolkit at www.beaconhealthstrategies.com