



Important Update on Secondary Claims

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community. We would like to share an important claim process update with you related to claims for Medicare primary members.

The Alliance is participating in the Coordination of Benefits Agreement (COBA) with Medicare starting October 30, 2020, and we will begin to receive crossover claims directly from Medicare for members who have Medicare as their primary coverage.

Effective Friday, October 30, 2020, the Alliance will begin to receive claim data from Medicare for the following claim types and will automatically process the following secondary claim types:

- Durable Medical Equipment (DME)
- Inpatient Hospital – Type of Bill 11x and 12x
- Outpatient Home Health – Type of Bill 34x
- Outpatient Hospital – Type of Bill 13x and 14x
- Skilled Nursing Facility – Type of Bill 21x, 22x and 23x

How will a provider know that we have received the claim from Medicare?

The Explanation of Medicare Benefits (EOMB) from their Medicare claim will inform providers that the claim has been forwarded to the Alliance. This will indicate that providers will no longer need to submit a hard copy of the (paper) original claim with the EOMB.

What claim types will providers still need to submit?

The following claim types are still required to be submitted via paper form with the EOMB until further notice:

- All Type of Bill claims not listed above
- Corrected/adjusted claims
- Professional claims
- DME claims that requires an invoice

When a claim(s) is received from Medicare, the Alliance will coordinate benefits with Medicare's payment to determine whether any additional amount is due from the Alliance. If the amount Medicare paid is more than the Alliance's allowed amount, no additional payment will be made. Claims received directly from Medicare will be processed within **45 working days** upon receipt from Medicare. If we receive a COBA claim that is not one of the claim types listed above, the provider will be sent a notice with further information and instructions.

For additional details about billing and claim submission, please visit the Alliance website at www.alamedaalliance.org/providers/billing.

Thank you and we appreciate you for continuing to provide high quality care to our members.

Questions? Please call the Alliance Provider Services Department

Monday – Friday, 7:30 am – 5 pm

Phone Number: **1.510.747.4510**

www.alamedaalliance.org

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