



## Important Update on Amity Home Health Care, Inc. and Advent Care, Inc. for Home Health and Hospice Authorizations

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Alameda Alliance for Health (Alliance) values our dedicated provider partner community. We have an important update we would like to share with you.

**Effective, Wednesday, January 1, 2020, the Alliance will no longer have a contract with Amity Home Health Care, Inc. or Advent Care, Inc. for home health and hospice services.**

Please do not refer Alliance patients to these home health and hospice service providers. The Alliance Case Management Department will work to redirect member care to an appropriate home health and hospice service provider in our network. If you have any questions with regards to transitioning a specific member, please contact the Alliance Case Management Department toll-free at **1.877.251.9612**.

Going forward, please use an Alliance network home health and hospice provider and continue to submit prior authorization (PA) requests directly to the Alliance Utilization Management Department via fax at **1.855.891.7174**. Please follow the standard process using our PA request form.

To find an in-network Alliance home health and hospice service provider, please visit **[www.alamedaalliance.org/visitors/find-provider](http://www.alamedaalliance.org/visitors/find-provider)**. You may also call the Provider Service Department at **1.510.747.4510**.

We appreciate and thank you for the quality care that you provide to your patients and our community.

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**Questions?** Please call the Alliance Provider Services Department

Monday – Friday, 7:30 am – 5 pm

Phone Number: **1.510.747.4510**

**[www.alamedaalliance.org](http://www.alamedaalliance.org)**

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