



Important Update: Flexibility and Reimbursement for Alliance Network Community Based Adult Service (CBAS) Centers

At Alameda Alliance for Health (Alliance), we value our dedicated provider partners and appreciate all of the hard work you do to protect the health and wellbeing in our community. We are committed to continuously improve our member and provider satisfaction. We are sharing this notice to inform you about an important update for our Community Based Adult Services (CBAS) network.

Effective Monday, March 16, 2020, CBAS Centers will have the flexibility to administer day-center activities using alternative modalities and settings, to support the ongoing statewide efforts to prevent the spread of coronavirus (COVID-19). The Alliance will continue to authorize and reimburse these services in accordance with state and federal guidance.

Alliance Network CBAS Centers will need to confirm and document that services are provided in one (1) or more of following ways:

1. Services that can be provided **in the home, telephonically, or via live virtual video conferencing** include, but not limited to:
 - Assessment or reassessments
 - Behavioral Health services
 - Home-delivered packages (meals, hygiene, and medical supplies)
 - Medication monitoring
 - Personal care & social services
 - Professional nursing care
 - Registered dietician-nutrition counseling and family training
 - Speech therapy
 - Therapeutic activities
 - Wellness and symptoms checks
2. Services that need to be provided **in the home**:
 - Physical therapy
 - Occupational therapy

Do I need to bill differently?

No. You can continue to bill with the same CPT codes: **S5102, H2000, and T1023** (as appropriate).

Will the reimbursement rate change?

No. The Alliance will reimburse at the same per diem rate.

What documentation is required?

CBAS Centers will need to continue to follow the current protocol for documentation at the centers and **include the modality of how services are provided**. Individual Care Plans that get submitted to the Alliance during the time-limited flexibility period will need to reflect the interventions that are being done in the home, telephonically, or via live virtual video conferencing.

Thank you for your continued partnership and for providing high quality care to our members and community. Together, we are creating a safer and healthier community for all.

Questions? Please call the Alliance Utilization Management (UM) Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.6213**
www.alamedaalliance.org