



**Important Update:**  
**Alliance Fax Lines will be Down on Sunday, April 26, 2020**  
**Between 2 pm – 6 pm PST for Scheduled Maintenance**

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At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community and appreciate all of the hard work you do to protect health and wellbeing. We are committed to continuously improving our member and provider satisfaction. We are sharing this notice to inform you about an important update regarding our fax system.

**On Sunday April 26, 2020**, our fax lines will be down between 2 pm through 6 pm PST, for a scheduled upgrade. This will specifically effect any hospital admission face sheets that may need to be faxed to us during this time. To help ensure the highest level of service, we ask that you fax all hospital notifications to the Alliance before 2 pm or after 6 pm PST, on Sunday, April 26, 2020.

As always, thank you for your dedication, and the quality care that you continue to provide to your patients and our community. Together, we are creating a healthier community for all.

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**Questions?** Please call the Alliance Inpatient Utilization Management Department  
Monday – Friday, 8:30 am – 5 pm  
Phone Number: **1.510.747.4540, option 3**  
**[www.alamedaalliance.org](http://www.alamedaalliance.org)**