



Important Update:
Copays Waived for Alliance Group Care Members

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community and appreciate all of the hard work you do to protect health and wellbeing. State and federal guidance has directed Coronavirus Disease (COVID-19) screening, testing, and treatment to be provided at no cost to patients. The Alliance is waiving all copayments for care and services related to COVID-19.

Effective, Monday March 16, 2020, the Alliance will waive copayments **for services listed in the table below, until Sunday, May 31, 2020**. These copays are waived regardless of the COVID-19 diagnosis and apply to Alliance Group Care Members only. Alliance Medi-Cal Members have a \$0 copayment for all covered services.

Service	Description	Previous Copayment	Current Copayment through 05/31/2020
Emergency Health Coverage	24-hour care for emergency health care services (Copayment is already waived if the member is hospitalized.)	\$35	\$0
Hospital Services/ Inpatient	Inpatient – Semi-private room and board, and general care associated with the inpatient stay.	\$100	\$0
Outpatient Services	Services and supplies for treatment or surgery in an outpatient hospital setting or ambulatory surgery center.	\$10 or \$35 for emergency health coverage	\$0
Physician Office Visit	Office visits	\$10 (No copays for preventative health)	\$0
Urgent Care Services	Services received at an urgent care center.	\$10	\$0

Please note: Prior authorization requirements still apply. Services not listed, such as, but not limited to, PT/ST/OT, Chiropractic, and Acupuncture, also still require copayments.

Thank you for your dedication and continued service. Together, we are creating a safer and healthier community for all.

Questions? Please call the Alliance Provider Services Department
 Monday – Friday, 7:30 am – 5 pm
 Phone Number: **1.510.747.4510**
www.alamedaalliance.org