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**IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS**

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO “ATTN: ALLIANCE MEMBER ADVISORY COMMITTEE” 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT [CBRAZIL@alamedaalliance.org](mailto:CBRAZIL@alamedaalliance.org). YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK <https://zoom.us/j/95659799786> OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1.408.638.0968, Meeting ID: 956 5979 9786. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MUST SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. IT WOULD BE APPRECIATED IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING. IF THAT IS NOT POSSIBLE, EVERY EFFORT WILL BE MADE TO ATTEMPT TO REVIEW E-COMMENTS DURING THE COURSE OF THE MEETING. TOWARDS THIS END, THE CHAIR OF THE COMMITTEE WILL ENDEAVOR TO TAKE A BRIEF PAUSE BEFORE

**ACTION IS TAKEN ON ANY AGENDA ITEM TO ALLOW THE COMMITTEE CLERK TO REVIEW E-COMMENTS, AND SHARE ANY E-COMMENTS RECEIVED DURING THE MEETING.**

<b>Meeting Name:</b>	Member Advisory Committee		
<b>Date of Meeting:</b>	June 18, 2020	<b>Time:</b>	10:00 AM – 12:00 Noon
<b>Meeting Chair and Vice Chair:</b>	Melinda Mello, Chair and Natalie Williams, Vice Chair	<b>Location:</b>	Via call in or video Call only.
<b>Call In Number:</b>	1.408.638.0968, Meeting ID: 956 5979 9786	<b>Webinar:</b>	Zoom Conference: <a href="https://zoom.us/j/95659799786">https://zoom.us/j/95659799786</a>

### I. Meeting Objective

Advise Alameda Alliance for Health on the development and implementation of its cultural and linguistic accessibility standards and procedures.

### II. Members

<b>Name</b>	<b>Title</b>	<b>Name</b>	<b>Title</b>
Feda Almaliti	Community Advocate	Bassam Jammal	Alliance Member
Maria Archuleta	Alliance Member	MiMi Le	Alliance Member
Roxanne Furr	Alliance Member	Melinda Mello	Alliance Member, Chair
Irene Garcia	Alliance Member	Colleen Payne	A/C Child Health & Disability Prevention
Erika Garner	Alliance Member	Katty Perea	Parent of Alliance Member
Charlene Harrison	Site Director, Native American Health Center		

<b>II. Meeting Agenda</b>				
<b>Topic</b>	<b>Document</b>	<b>Responsible Party</b>	<b>Time</b>	<b>Vote to approve or Information</b>
<b>Welcome and Introductions</b>		<b>Melinda Mello</b> , Chair and <b>Natalie Williams</b> , Vice Chair	5	Information
<b>Approval of Minutes and Agenda</b>				
1. Approval of Minutes from March 18, 2020		<b>Melinda Mello</b> , Chair and <b>Natalie Williams</b> , Vice Chair	3	Vote
2. Approval of Agenda		<b>Melinda Mello</b> , Chair and <b>Natalie Williams</b> , Vice Chair	2	Vote
<b>Alliance Standing Reports</b>				
1. Alliance Update <ul style="list-style-type: none"> <li>• COVID-19 update</li> <li>• Operations update related to COVID-19</li> </ul>		<b>Scott Coffin</b> , CEO, <b>Karina Rivera</b> , Public Affairs, <b>Darryl Crowder</b> , Director of Provider Services <b>Matt Woodruff</b> , Chief Operations Officer	25	Information
2. Pharmacy Update		<b>Helen Lee</b> , Senior Directory of Pharmacy	10	Discussion
3. Grievances and Appeals <ul style="list-style-type: none"> <li>• 4<sup>th</sup> Quarter 2019</li> <li>• 1<sup>st</sup> Quarter 2020</li> <li>• COVID-19 related trends</li> </ul>		<b>Jennifer Karmelich</b> , Director of Quality Assurance	20	Discussion
4. Communications and Outreach		<b>Michelle Lewis</b> , Manager, Communications and Outreach	10	Information
5. Cultural and Linguistic Services		<b>Linda Ayala</b>	15	Information

**Alameda Alliance for Health**  
Member Advisory Committee Meeting Agenda

<b>II. Meeting Agenda</b>				
<b>Topic</b>	<b>Document</b>	<b>Responsible Party</b>	<b>Time</b>	<b>Vote to approve or Information</b>
		Manager, Health Education		
<b>New Business</b>				
1. Timely Access Report		<b>Gina Battaglia</b> Access Manager	20	Discussion
<b>Open Forum</b>		<b>Melinda Mello</b> , Chair and <b>Natalie Williams</b> , Vice Chair	5	Information
<b>Adjournment</b>		<b>Melinda Mello</b> , Chair and <b>Natalie Williams</b> , Vice Chair	5	Next meeting: <b>September 17, 2020</b>

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact **Cindy Brazil** at **510.747.6166** at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.