

Alameda Alliance for Health
Health Care Quality Committee Meeting Agenda

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| Meeting Name: | Health Care Quality Committee | | |
| Date of Meeting: | May 16, 2019 | Time: | 6:00-8:00 PM |
| Meeting Coordinator: | Nicole Sardella | Location: | Oakland Conference Room |
| Call In Number: | 510-340-9365 | Webinar: | https://www.uberconference.com/nsardella |


I. Meeting Objective









To improve quality of care for Alliance members by facilitating clinical oversight and direction.
Quorum: Dr. O'Brien, Dr. Florey, Dr. Jamaledine,

I. Members

| Name | Title |
|--------------------------------|--|
| Steve O'Brien, MD Chair | Chief Medical Officer, Alameda Alliance for Health |
| Sanjay Bhatt, MD Vice Chair | QI Medical Director, Alameda Alliance for Health |
| Aaron Chapman, MD | Alameda County Behavioral Health Care Services |
| Wesley Lisker, MD | Kaiser Permanente |
| Laura Miller, MD | Community Health Center Network |
| Ghassan Jamaledine, MD | Alameda Health System |
| James Florey, MD | Children First Medical Group |
| Beverly Juan, MD | UM Medical Director, Alameda Alliance for Health |
| Michelle Schneidermann, MD | CM Medical Director, Alameda Alliance for Health |
| Stephanie Wakefield | Quality Director, Alameda Alliance for Health |

III. Meeting Agenda

| Topic | Document | Responsible Party | Time | Vote to approve or Information |
|---|---|-------------------|-------|--------------------------------|
| Call to Order/Roll Call | | S. O'Brien | 1 min | |
| 1. Approved Meeting Minutes: | | | | |
| a. HCQC Meeting Minutes 3/21/19 |  Meeting Minutes Packet 5.16.19.pdf | S. O'Brien | 1 min | Vote |
| b. Utilization Management 2/22/19, 3/29/19 | | | | |
| c. Pharmacy & Therapeutics 3/12/19 | | | | |
| d. Cultural and Linguistic Services 4/24/19 | | | | |

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| 2. Cultural and Linguistic Services <ul style="list-style-type: none"> a. Cultural and Linguistic Services Program Description b. CLS-001 Cultural and Linguistic Program Description c. CLS Update |  CLS-001 Cultural and Linguistic Program De  CLS-001 Cultural and Linguistic Program De  Attachment 1_CLS_Program Desc  HCQC CLS Update 2019-5-16.pptx | L. Ayala | 3 min | Vote |
| 3. Health Education Update <ul style="list-style-type: none"> a. Health Education Work Plan b. HED-009 Diabetes Prevent Program |  Health Education Work Plan 2019 5-1-2  HED-009-Diabetes Prevention Program.r | L. Ayala | 3 min | Vote |
| 4. Bright Futures | Verbal | L. Ayala | 1 min | Informational |
| 5. Policies & Procedures: <ul style="list-style-type: none"> a. Member Services <ul style="list-style-type: none"> i. MBR-0003 Quality Monitoring of Member Communications ii. MBR-0005 Telephonic Support for Members and Providers to Access Web-Based and Plan Information iii. MBR-0024 Exempt Grievances b. Grievances & Appeals <ul style="list-style-type: none"> i. G&A-006 |  Policy & Procedure Packet 5.16.19.pdf | G. Degrano J. Karmelich | 5 min | Vote |
| 6. Charter Updates <ul style="list-style-type: none"> a. Internal Quality Improvement Committee b. Access and Availability Committee |  17_Internal Quality Improvement Sub 4.2 | S. Wakefield | 5 min | Vote |

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| |  Access and Availability Committee | | | |
| 7. Follow-Up Items: <ol style="list-style-type: none"> a. Meeting Minutes presented at 3/21/19 HCQC were approved b. Ad Hoc vote on Case Management Program Description, Program Evaluation, Work Plan and P&Ps were approved 4/15/19. c. Kaiser and Beacon will present QI program documents at July meeting. | | Dr. O'Brien | 1 min | Informational |
| 8. Chief Medical Officer Alameda Alliance Update | Verbal | Dr. O'Brien | 5 min | Informational |
| 9. Trauma Informed Care |  AABM4 18 19.pptx | Dr. Florey & Dr. Long | 20 min | Informational |
| 10. Quality Improvement Update <ol style="list-style-type: none"> a. STEEEP Framework b. HEDIS Update c. Childhood Access Update d. Disparity PIP Update e. PQI Update f. PAAS Survey Update g. Opioid Program |  STEEEP Quality Domains.pptx | S. Wakefield | 15 min | Informational |
| 11. EPSDT | Verbal | S. Wakefield | 2 min | Informational |
| 12. Grievances & Appeals Report |  Executive Summary_Grievance : | J. Karmelich | 5 min | Informational |
| 13. Network Access <ol style="list-style-type: none"> c. Geographic Access d. Telephone Wait Times | Verbal | S. Wakefield G. Degrano | 12 min | Informational |
| 14. NCQA & DHCS Update | Verbal | J. Karmelich | 5 min | Informational |
| 15. Pharmacy & Therapeutics Update | Verbal | H. Lee | 5 min | Informational |
| 16. Public Comment | | S. O'Brien | | |

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| 17. Adjournment | | S. O'Brien | | Next meeting: July 18, 2019 |