

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	5/21/2020	Time:	6:00-8:00 PM
Meeting Coordinator:	Jessica Pedden	Location:	Zoom
Call In Number:	1 669 900 6833	Webinar:	https://zoom.us/j/680932489
		Meeting ID:	680 932 489

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT jpedden@alamedaalliance.org. YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK <https://zoom.us/j/680932489> OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-669-900-6833. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MUST SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. IT WOULD BE APPRECIATED IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING. IF THAT IS NOT POSSIBLE, EVERY EFFORT WILL BE MADE TO ATTEMPT TO REVIEW E-COMMENTS DURING THE COURSE OF THE MEETING. TOWARDS THIS END, THE CHAIR OF THE COMMITTEE WILL ENDEAVOR TO TAKE A BRIEF PAUSE BEFORE ACTION IS TAKEN ON ANY AGENDA ITEM TO ALLOW THE COMMITTEE CLERK TO REVIEW E-COMMENTS, AND SHARE ANY E-COMMENTS RECEIVED DURING THE MEETING.

Meeting Objective
To improve quality of care for Alliance members by facilitating clinical oversight and direction.

Quorum:

Members	
Name	Title
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine
Aaron Chapman, MD	Alameda County Behavioral Health Care Services
Wesley Lisker, MD	Kaiser Permanente
Laura Miller, MD	Community Health Center Network
Ghassan Jamaledine, MD	Alameda Health System
James Florey, MD	Children First Medical Group
Beverly Juan, MD	UM Medical Director, Alameda Alliance for Health, Pediatrics
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health

Meeting Agenda			
Topic	Document	Responsible Party	Vote to approve or Informational
Call to Order/Roll Call		S. O'Brien	
1. Approved Committee Meeting Minutes: a. HCQC Meeting Minutes 3/19/20 b. IQIC Meeting Minutes 2/26/20 c. UM Meeting Minutes 2/28/20, 4/3/20 d. CLS Meeting Minutes 4/22/20		S. O'Brien	Vote
2. Chief Medical Officer Alameda Alliance Update	Verbal	Dr. O'Brien	Informational
3. Follow-Up Items - None	Verbal	S. Bhatt	Informational
4. COVID-19 Impact on Quality	Verbal	S. Bhatt	Informational
5. Policies & Procedures for Discussion: a. Quality Improvement: i. QI-104, "Potential Quality Issues" – <i>vote to approve</i> b. Access & Availability: i. QI-105, "FSRs, MRRs, and PARS" - <i>vote to approve</i>	Verbal	S. Wakefield G. Battaglia B. Juan	Vote

Meeting Agenda			
Topic	Document	Responsible Party	Vote to approve or Informational
<ul style="list-style-type: none"> c. UM: <ul style="list-style-type: none"> i. UM-067, "Varicose Vein Ablation Lower Extremities" – <i>vote to approve</i> 			
6. Policies & Procedures with Minor Changes and Require Annual Renewal (See the end of the agenda for the entire list)	Verbal	S. Bhatt	Vote
7. Preventive Care Guidelines	Verbal	L. Ayala/S. Bhatt	Vote
8. Confidentiality and Conflict of Interest Form	Verbal	J. Pedden	Informational
9. QI Trilogy Documents <ul style="list-style-type: none"> a. 2019 Program Evaluation b. 2020 Program Description c. 2020 Work Plan 	Verbal	S. Bhatt/S. Wakefield	Vote
10. UM Trilogy Documents <ul style="list-style-type: none"> a. 2019 Program Evaluation b. 2020 Program Description c. 2020 Work Plan 	Verbal	B. Juan/J. A. Miller	Vote
11. CM Trilogy Documents <ul style="list-style-type: none"> a. 2019 Program Evaluation b. 2020 Program Description c. 2020 Work Plan 	Verbal	B. Juan/J. A. Miller	Vote
12. 2020 CLS Program Description	Verbal	L. Ayala	Vote
13. Public Comment		S. O'Brien	
14. Adjournment		S. O'Brien	Next meeting: July 16, 2020

List of Policies & Procedures for Annual Review:

- a. Quality Improvement:
 - i. QI-111, “Delegation Management and Oversight” – *vote to approve*
 - ii. QI-133, “Inter-Rater Reliability (IRR) - Testing for Clinical Decision Making” – *vote to approve*
- b. Access & Availability:
 - i. QI-117, “Member Satisfaction Survey” – *vote to approve*
 - ii. QI-118, “Provider Satisfaction Survey” – *vote to approve*
- c. C&L:
 - i. CLS-002, “Member Advisory Committee” – *vote to approve*
- d. UM:
 - i. CBAS-002 Expedited Initial Member Assessment for CBAS Eligibility
 - ii. CBAS-004 Member Assignment to a CBAS Center
 - iii. CBAS-005 Provision of Unbundled CBAS Services
 - iv. CBAS-001_Initial Member Assessment and Reassessment for CBAS Eligibility
 - v. UM-007 New and or Experimental Technology Review Process
 - vi. UM-008 Coordination of Care - California Children's Services
 - vii. UM-021 Early Start
 - viii. UM-024 Care Coordination-Dental Services
 - ix. UM-025 Guidelines for Obstetrical Service
 - x. UM-029 Sensitive Services
 - xi. UM-32 UM-032 Therapeutic Enteral Formulas
 - xii. UM-036 Continuity of Care
 - xiii. UM-046 Use of Board Certified Consultants
 - xiv. UM-050 Tracking and Monitoring of Services Prior Authorized Revisions in Progress
 - xv. UM- 053 Breastfeeding Lactation Management Aids
 - xvi. UM-056 Standing Referral Policy
 - xvii. UM-058 Continuity of Care for Medical Exemption
 - xxviii. UM-065 Physical Therapy Services
 - xix. UM-002 Coordination of Care
 - xx. UM-010 Coordination of Care – Long Term Care
 - xxi. UM-011 Coordination of Care - Hospice and Terminal Illness
 - xxii. UM-012 Care Coordination-Behavioral Health
 - xxiii. UM-013 Coordination of Care - Substance Abuse
 - xxiv. UM-014 Coordination of Care -Identifying and Reporting Potential Child Adult or Elder Abuse
 - xxv. UM-015 (Final) Emergency Services and Post Stabilization Services
 - xxvi. UM-017 Home and Community Based Services (Waiver Programs)-DDS
 - xxvii. UM-019 School Linked CHDP Services
 - xxviii. UM-023 Communicable Disease Reporting and Services
 - xxix. UM-027 Care Coordination - Local Education Agency Services
 - xxx. UM-030 Referrals to the Supplemental Food Program for Women, Infants and Children (WIC)
 - xxxi. UM-048 Triage and Screening Services
 - xxxii. UM-049 UM Satisfaction Survey

- xxxiii. UM-059 Continuity of Care for Medi-Cal Beneficiaries Who Transfer Into Medi-Cal Managed Care
- xxxiv. Managed Care
- xxxv. UM-005 Second Opinions
- xxxvi. UM-020 Developmental Disabilities
- xxxvii. UM-033 Topical Fluoride Varnish
- xxxviii. UM-035 Care Coordination - Vision Services
- xxxix. UM-038 Disease Management - Home Placed Developmentally Disabled HPDD Members
 - xl. UM-045 Communication Services
 - xli. UM-047 UM Committee
 - xlii. UM-049 UM Satisfaction Survey
 - xliii. UM-051, Timeliness of UM Decisions redlined
 - xliv. UM-055 Palliative Care
- e. Case Management:
 - i. CM-001 CCM Identification, Screening, Enrollment and Assessment
 - ii. CM-002 Complex Case Management Plan Development and Management
 - iii. CM-003 Complex Case Management Plan Evaluation and Closure
 - iv. CM-004 Care Coordination of Services
 - v. CM-005 Disease Management
 - vi. CM-006 Internal Audit and Monitoring 04.24.20 – FINAL
 - vii. CM-007 SPD Health Risk Initial Stratification
 - CM-008 SPD HRA – Survey and Interventions

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Jessica Pedden at jpedden@alamedaalliance.org at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.