

Meeting Name:	Health Care Quality Committee		
Date of Meeting:	7/16/2020	Time:	6:00-8:00 PM
Meeting Coordinator:	Jessica Pedden	Location:	Zoom
Call In Number:	1 669 900 6833	Webinar:	https://zoom.us/j/796859076
		Meeting ID:	796 859 076

IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS

AS A RESULT OF THE COVID-19 VIRUS, AND RESULTING ORDERS AND DIRECTION FROM THE PRESIDENT OF THE UNITED STATES, THE GOVERNOR OF THE STATE OF CALIFORNIA, AND THE ALAMEDA COUNTY HEALTH OFFICER, THE PUBLIC WILL NOT BE PERMITTED TO PHYSICALLY ATTEND THE ALAMEDA ALLIANCE FOR HEALTH MEETING TO WHICH THIS AGENDA APPLIES.

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO "ATTN: ALLIANCE HCQC COMMITTEE" 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT jpedden@alamedaalliance.org. YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE FOLLOWING LINK <https://zoom.us/j/796859076> OR MAY LISTEN TO THE MEETING BY CALLING IN TO THE FOLLOWING TELEPHONE NUMBER: 1-669-900-6833. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA. IF YOU PARTICIPATE BY TELEPHONE, YOU MUST SUBMIT ANY COMMENTS VIA THE E-COMMENT EMAIL ADDRESS DESCRIBED ABOVE.

PLEASE NOTE: THE ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. IT WOULD BE APPRECIATED IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING. IF THAT IS NOT POSSIBLE, EVERY EFFORT WILL BE MADE TO ATTEMPT TO REVIEW E-COMMENTS DURING THE COURSE OF THE MEETING. TOWARDS THIS END, THE CHAIR OF THE COMMITTEE WILL ENDEAVOR TO TAKE A BRIEF PAUSE BEFORE ACTION IS TAKEN ON ANY AGENDA ITEM TO ALLOW THE COMMITTEE CLERK TO REVIEW E-COMMENTS, AND SHARE ANY E-COMMENTS RECEIVED DURING THE MEETING.

Meeting Objective
To improve quality of care for Alliance members by facilitating clinical oversight and direction.

Quorum:

Members	
Name	Title
Steve O'Brien, MD Chair	Chief Medical Officer, Alameda Alliance for Health, Internal Medicine
Sanjay Bhatt, MD Vice Chair	QI Medical Director, Alameda Alliance for Health, Emergency Medicine
Aaron Chapman, MD	Alameda County Behavioral Health Care Services
Wesley Lisker, MD	Kaiser Permanente
Laura Miller, MD	Community Health Center Network
Ghassan Jamaledine, MD	Alameda Health System
James Florey, MD	Children First Medical Group
Beverly Juan, MD	UM Medical Director, Alameda Alliance for Health, Pediatrics
Stephanie Wakefield, RN	Senior Quality Director, Alameda Alliance for Health

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
Call to Order/Roll Call			S. O'Brien	
1. Approved Committee Meeting Minutes: a. HCQC Meeting Minutes 5/21/20 b. IQIC Meeting Minutes 4/29/20 c. UM Meeting Minutes 5/29/20 d. P&T Meeting Minutes 6/16/20	5 min		S. O'Brien	Vote
2. Chief Medical Officer Alameda Alliance Update	10 min	Verbal	Dr. O'Brien	Informational
3. Follow-Up Items - None		Verbal	S. Bhatt	Informational
4. Policies & Procedures for Discussion: a. Quality Assurance: i. QA-001, "State Emergency Policy" – <i>vote to approve</i> b. Member Services:	5 min	Verbal	J. Karmelich J. Karmelich	Vote

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
<ul style="list-style-type: none"> i. MBR-0003, “Quality of Member Communications” – <i>vote to retire</i> ii. MBR-005, “Telephonic Support to Access Web-based Plan Info” – <i>vote to retire</i> iii. MBR-0024, “Exempt Grievances” – <i>vote to approve</i> iv. MBR-XXX, “Functionality of Claims Processing” - <i>vote to approve</i> v. MBR-XXX, “Pharmacy Benefit Information” - <i>vote to approve</i> vi. MBR-XXX, “Personalized Information of Health Plan Services” - <i>vote to approve</i> vii. MBR-XXX, “Availability of Directories – Physician and Hospital Directories,” - <i>vote to approve</i> c. Quality Improvement: <ul style="list-style-type: none"> i. QI-104, “Potential Quality Issues” – <i>vote to approve</i> 			S. Wakefield	
5. COVID-19 Impact: CHCN – Rapid Adaption to Shelter in Place	20 Min	Verbal	L. Miller	Informational
6. Grievance & Appeals Report	5 min	Verbal	J. Karmelich	Informational
7. NCQA Update	5 min	Verbal	J. Karmelich	Informational
8. Health Education Program Evaluation	10 min	Verbal	L. Ayala	Informational
9. Interpreter Services Update	5 min	Verbal	L. Ayala	Informational
10. QI Work Plan Update		Verbal	S. Wakefield and S. Bhatt	Informational
a. HEDIS MY2019 Update	5 min	Verbal	J. Pedden	Informational
b. HEDIS MY2020 Outlook and Changes	5 min	Verbal	S. Bhatt and J. Pedden	Informational
c. P4P Update	10 min	Verbal	S. Bhatt	Informational
d. PQI Update and DMHC Audit Report	10 min	Verbal	S. Wakefield	Informational

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
e. Pediatric Preventive Care Call Campaign	5 min	Verbal	S. Wakefield	Informational
11. UM Update	10 min	Verbal	J. A. Miller and B. Juan	Informational
12. Pharmacy Update	10 min	Verbal	H. Lee	Informational
13. Public Comment			S. O'Brien	
14. Adjournment			S. O'Brien	Next meeting: September 17, 2020

Americans with Disabilities Act (ADA): It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Jessica Pedden at jpedden@alamedaalliance.org at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodations to attend or participate in meetings on a regular basis.